

Bala Saravanan

CLIENT PARTNER
(AR CALLER)

I am a hard working and self motivated person with tested negotiation in Lead Generation, Marketing , Sales and Customer Service.

EDUCATION



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EDUCATION

BACHELOR OF COMPUTER APPLICATION

KG College of arts and science

coimbatore

HIGHER SECONDARY-82%

Trinity Matriculation higher secondary school

06/2016 - 03/2017, coimbatore Courses

Accounts and Economics

SSLC-86%

Kg Matriculation School

2010 - 2015, coimbatore

WORK EXPERIENCE

Business Development Assoisate

Byju's

chennai

Achievements/Tasks

Product Marketing and selling.

Customer Relationship Maintaining.

Achieving target within allocated time period.

SKILLS USED - Lead Generation Techniques , B2C sales and making Cold calls.

International customer handling via chats and live calls

CLIENT PARTNER

Access Healthcare Services

Coimbatore

Achievements/Tasks

Calling the US Insurance Representatives

Tracking the Claim status

Takes Complete Ownership of all types of issues till resolution

skills and ability to interact with International Customers and Clients

Service and Quality oriented and a well maintained behavioral statics .

ABILITIES

Good at Written and communication skills

Critical thinking

Problem solving

Good at thinking and planning workaround

PERSONAL PROJECTS

Networking (2019 - 2020)

Network through LAN

CERTIFICATES

C++ PROGRAMING LANGUAGE (2016 - 2017)

Held and certificated by KG college of arts and science saravampatti,coimbatore

HTML (2016 - 2017)

Certificated by KG college of arts and science,saravampatti,coimbatore

PHP,XML,PHOTOSHOP (2017 - 2018)

Certificated by KG college of arts and science,saravampatti,coimbatore

JAVA PROGRAMMING (2017 - 2018)

Certificated by KG College of arts and science,saravampatti,coimbatore

LANGUAGES

English

Tamil

Malayalam

INTERESTS

Travel

Dance

Poetry Writing