

# RESUME

**ARUNKUMAR .R**

#3/225,Paraman street,  
Kunnathur (v/p),Arni (Tk)  
Tiruvannamalai (District),  
TamilNadu,India – 632314.

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**CAREER OBJECTIVE:**

Selecting an environment which will help me to enhance my skills, knowledge and allow me to use my capabilities in the growth of my organization.

**ACADEMIC QUALIFICATION:**

COURSE	INSTITUTION	BOARD/ UNIVERSITY	YEAR OF PASSING	% of Mark
B.Sc [Computer Science]	Muthurangam Govt Arts College, Vellore.	Thiruvalluvar University, Vellore.	2017	61%
HSC	Govt Higher Secondary school, Kunnathur,	State Board TamilNadu	2014	58%
SSLC	Govt Higher Secondary school, Kunnathur,	State Board TamilNadu	2012	63 %

**EXPERIENCE:**

COMPANY	DESIGNATION	DURATION
ZEALOUS SERVICES	Desktop Support Engineer	1 Year (Jun 2017 – Jun 2018)
Flex	Desktop Support Engineer	1 Year (Jun 2018 – Jun 2019)
Sysnet Global Technology	Desktop Support Engineer	2 Years (Jul 2019 – Sep 2021)
Teamware solutions	Desktop Support Engineer	2 Years (Feb 2022 – Dec 2023)

**ROLES AND RESPONSIBILITIES:**

- Outlook 2013 maintenance. Backup of PST files and adding new PST files to take backup data. Reset and expired password changing
- Adding systems in domain and Allow Remote Desktop settings for users and admin of report axis for the system in remote
- Installing anti-virus in server and users pc.
- Asset maintenance for every two months for auditing purpose,
- Printer configuration Network sharing & troubleshooting
- Troubleshooting the step by step Hardware issues
- Installing, Troubleshooting and Maintaining of computers and Peripherals.
- Fault finding & trouble shooting of Monitor, SMPS, and Mother Board.
- Installation of Operating Systems Win 2007, Win 2008, Win 2010, server 2003.
- Installation of device drivers & hardware components.
- Installing and troubleshooting local and network printer.
- Installation of Computer Software
- Remote management of Desktops using tools such as Remote Desktop, Team viewer, any desk, Tight VNC.

**OTHER SKILLS:**

- Good Communication Skills.
- Leadership quality and Flexible Team Player.
- Creativity and Innovative Thinking.
- Readiness to learn new things and Quick learning capability.

**PERSONAL PROFILE:**

- Father's Name : RAVI
- Date of Birth : 10.07.1997
- Gender : Male
- Marital Status : Single
- Blood Group : B<sup>+ve</sup>
- Nationality : Indian
- Languages known : English, Tamil.
- Hobbies : Reading Books.

**DECLARATION:**

I hereby declare that the above stated information is true to the best of my knowledge.

PLACE:

DATE :

SIGNATURE

(ARUNKUMAR R)