

N. MADHU MITHA

2ND NEELIE AMMAN
KOVIL STREET ,KOVIL
MEDU

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CAREER OBJECTIVE

To work in a challenging atmosphere by exhibiting my skills with utmost sincerity and dedicated smart work for the growth of your esteemed organization along with mine.

EDUCATION

DR SNS RAJALAKSHMI COLLEGE OF ARTS AND SCIENCE,COIMBATORE *2019*

B.COM with 70%

CORP SRP AMMANI AMMAL GIRLS Hr. Sec School ,COIMBATORE *2012*

computer science with 68%

CORP SRP AMMANI AMMAL GIRLS HR.Sec.School ,COIMBATORE *2010*

SSLC with 68%

TECHNICAL SKILLS

- MS Office
- MS-Excel
- DMS

EXPERIENCE

- **SRI ARUN SUZUKI SHOW ROOM 5 YEARS Customer Relationship Manager.**

SHOWROOM TRAINING

- CRM TRAINING
- PSF TRAINING
- DMS TRAINING

ROLES & RESPONSIBILITIES

- • Collecting and analyzing customer data
- Using CRM systems to manage relationships
- Developing new ways to meet customers' needs
- Handling customer complaints
- Overseeing the interactions between customers and key team members, such as Customer Service Representatives
- Creating and executing retention campaigns
- Developing marketing campaigns to attract new customers
- Collaborating with sales, marketing, [customer service](#) and operations teams to improve the customer experience
- Developing the Business into next level .
- TO contacted the direct ASM , ZSM , ZONAL HEAD .

PERSONALPROFILE

- Date of Birth :07.04.1998
- Marital Status :Married
- Nationality : Indian
- Languages Known :
English,Tamil

DECLARATION

I hereby declare that all the particulars furnished by me are in this application are true correct and complete to the best of my knowledge and belief.

DATE :

PLACE :

N.MADHU MITHA

