

Ravi Upadhayay

Scrum Master, Business Analyst, Project Lead

📍 Pune, Maharashtra

☎ +917387268568

✉ upadhayayr@gmail.com

🌐 <https://www.linkedin.com/in/ravi-upadhayay-39b53a143/>

SUMMARY

- Scrum master, Business Analyst & Project Lead with 10+ years of total experience in Leading software industries with a perceptible track record of managing clients and stakeholders.
- Led the team of 9 to 23 resources in overall career for (Development, Testing and Support), practiced Agile, Scrum, Lean, Kanban, and many more.
- Enhanced powerful skills, client expectation management, effective leadership, conflict resolution, negotiation.
- Improved expertise in multi time zone team management, and client relationship.

CERTIFICATIONS

- **CSP-SM** Certified Scrum Professional - Scrum Master- Pursuing...
- **Selenium WebDriver with Java -Basics to Advanced + Frameworks-** [Udemy](#)
- **Software Testing Bootcamp JIRA & Agile - QA Lead -** [Udemy](#)

SKILLS

Agile & Lean Practitioner

- Scrum, Kanban, TDD, Agile testing, Iterative development, Facilitator, Coach, Mentor, Motivator, Servant Leader.

Technical Skills

- JIRA, Confluence, SQL, Basic Python, GIT, SAP Business Objects.

Domain Worked

- BFSI, Retail, Utility, Telephony, SCM, Logistics, HR-IT

OTHER ROLES AND RESPONSIBILITIES EXPERIENCE

- Project Planning, Stakeholder Communication, Domain Expertise, Technical Leadership
- Risk Management, Resource Allocation, Budgeting & Cost Management, Quality Assurance
- Documentation & Collaboration, Continuous Improvement, Jira & Confluence Management
- Requirements Gathering, Solution Design & Development, Domain-driven Development
- Understand and address technical challenges.

EXPERIENCE

Since 22nd Mar' 2021 to till date

Payroll- Wipro (Client- Credit Suisse/UBS) As Project Lead

- CS HR-IT Compensation Data Migration to UBS CPI tool planning and design.
- Compensation BAU & beqom projects which includes Data Migration, Data Integration of Oracle HCM, CDH (Foreign Exchange), AURA (Access Rights), Swiss Print Room (Swiss Payroll) and Deferred Compensation of CS.
- Co-Ordination with Environment Management, Production Support, Software Delivery, Regulatory, team to set up external B2B Secure File Transfer Protocol (SFTP) pipelines for DM/DI.
- Zendesk access for external parties to communicate for the project/ program level information.
- Preparing and presenting status reports to stakeholders / Vendors.
- Weekly & Monthly Clarity OnePPM PSR & WSR for Vendor and client to discuss the progress, GAP, Risk, issues & challenges in stakeholders review meeting.

Achievement and Profit to Company.

- As part of strategic compensation application, the HR-IT team released the new salary-bonus automation tool for Q1 2021. The tool was the intend success providing the following global impacts during the 2021 compensation round.
- Eliminating ongoing training and support for nearly 2500 managers for multiple application.

Since Sep'20 to 1st Mar'21 Payroll- KGISL (Client – Deutsche Bank) As Sr. Software Engg. (Contractual Role)

- Managing / Handling EUDA Team to in-corporate changes in code for existing VBA, SQL , Access tools.
- Co-coordinating with asset management, wealth management team to gather change requirement.
- Planning, Monitoring, scheduling the development and testing within the time & SLAs .

Since Mar'20 to 28th Aug'20 Payroll- Alchemy Tech Sol. (Client – Wipro) As Sr. Software Engg. (Contractual Role)

- Compensation (Salary and Bonus) Upload in PeopleSoft through Component Interface.
- Release Compensation letter to employee functionality in PeopleSoft through Component Interface.
- SSO Enabled development in Oracle delivered code in Oracle PeopleSoft Application.

Since Jul'19 to 28th Aug'19 Payroll- Adecco (Client – UBS) As Technical Specialist (Contractual Role)

- SAP Ariba Automation, Development & Management for Supply Chain Management & Chain IQ product for UBS
- Automation of the project with data source from SAP Ariba and Share-Point.
- Co-ordinating with internal and external team members for data availability and discrepancy.

Since May'16 to 1st Nov'17 Payroll- Zensar Technology (Client- Cisco) As Business Analyst

- Worked on maintaining all the progress for SFDC (Salesforce) & Google Analytics Sales Mobility Project.
- C1 Pricing, TCO, BOM project tool design, development and testing through Manual and automation scripts.
- Software security including Sales and service performance for Cisco.

March'12 to 28th Apr'16 Payroll- CAPITA (Client- BMW, O2, Yodel, M&S & British Gas) As Business Analyst

- Team Management, Design, Development of SAS, SAP, VBA, Business Objects, tools.
- Planning, forecasting, and rostering of employees.
- Worked as a SME (Subject matter expert) to manage approx. 20+ Employee Roster, Task Assignment, Evaluation, PMI, KPIs, reporting and Analysis of project and process.
- Producing, Daily, Weekly, Monthly report for internal audit and customer to meet the deadlines and SLAs to achieve KPIS.
- Manpower Planning cost planning and reviewing employee performance each month.

EDUCATION

- MBA in (Information Technology and System Management) from NMIMS (Narsee Monjee Institute of Management Studies) Mumbai with 69.75% in 2023.
- Bachelor's degree in economics (Hons.) From Sunrise University with 64.00%.