

PADMAVATHI PERUMALSAMY

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Career Objective:

I am in pursuit of a crucial and challenging role where I can use my experience across domains. With good learning curve and enthusiasm, willing to take up new assignments to leverage my skills and expertise in the IT industry.

Professional Summary:

- **Having 9.11 years of total qualitative experience.**
- 5.11 years for **Wipro Technologies Ltd.** in software development, development support, Testing, Functional Testing, Application support, and Production support in UNIX,SQL, PROGRESS 4GL.
- 4 years for **COGNIZANT TECHNOLOGY SOLUTIONS** in Application support in Life science domain
- Have received multiple appreciations from Clients, Leadership Team and End Users.
- Medidata Top performer Award May-2022 in Cognizant Technology Solutions
- Medidata Customer Champion Award 2019 in Cognizant technology solutions.
- Medidata Best performer Award 2021 in Cognizant Technology Solutions.
- Skilled in Test Cases Scripting, Test Cases Execution, Test Cases and Defect Management Tool
- Experience in User Story Analysis, Solution Overview Analysis, Test Data Analysis, Acceptance Criteria Analysis.
- Experience in performing multiple **Proof Of Concepts**.
- Skilled to work in **Agile** Process.
- Experience in Functional Testing, Database Testing, and UAT Testing.
- Good knowledge in Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
- An excellent communicator with ability to work independently as well as collaboratively in team environment.
- Got awards from **International Financial Data Services (IFDS)** client for outstanding performance in the account.
- Have experience to handle multiple projects concurrently.
- Involved in multiple successful project deliverables as key contributor. Even though I have been assigned as Developer role, I raised to necessary occasion to take up additional activities of Design/Co-ordination with multiple stakeholders for successful and on track delivery.
- The delivery contribution has been recognized from appreciation and awards. Customer has appreciated my contribution in projects.
- Training and mentoring the new recruits.
- Flexibility of working on different platforms and environments.

- For many projects I have done job monitoring through Mainframe which comes under production support work. In this we have to monitor the application running in live and if there is any application failure then we have to analyze the issue and contact the support person for that particular application. Finally to send status update to multiple businesses concerned people.

Technical Skill set:

- **Domain** : Banking & Finance, Securities Domain, Life sciences
- **Languages** : SQL,PL/SQL,PROGRESS 4GL, UNIX,JAVA
- **Databases** : MONGO,ORACLE,PROGRESS
- **Defect Tracking Tool:** Jira, Magic, Mantis, QC,Zendesk,ServiceNow
- **Platform** : Windows Server 2008 R2, Windows XP, Vista, Window 7,UNIX
- **Certifications** : ITIL

Educational Qualification:

- Masters of technology from BITS, Pilani(Work-study course)
- Bachelors of Science in Computer Technology.

WORK HISTORY:

Project# 1: Medidata

Roles & Responsibilities:

- Handling web tickets and emails from Medidata Project Managers, Clinical Data Managers, and end users (APAC, NA and EU Location) for client application services, inquiries and problem notifications, **Ticketing tool: Zendesk.**
- Leading the Major Incident Management team to deliver uninterrupted service to our customers, Quality Team and GNOC (Global Network Operations Centre), for 4 locations - Coimbatore, Manila, Budapest, and Shanghai.
- Partner with technical and domain SMEs (DevOps, Cloud Operations, GNOC, R&D/Engineering and Service Delivery Team) to drive quick restoration of failed services.
- Handling Tier 2 tickets from the Medidata Project Managers for Rave End of study media generation.
- Handling Rave application access management.
- Rave EDC database restoration using MS SQL auto DB restoration method.
- Providing L1/ L2 support for the Client applications such as Rave, Imedidata, Imedidata Innovate, Medidata Site Cloud (RCM) etc.
- Creating Knowledge Articles and Runbook.
- Conducting training and refresher sessions for new hires.

Organization: Cognizant Technology Solutions Pvt Ltd
Designation: Associate - Technical Lead
Duration: Feb 6-2019 to Current
Project: Dassault Systems Medidata

Project# 2: Deutsche Bank

Deutsche bank is AG is a German global banking and financial services company. The bank offers financial products and services for corporate and institutional clients along with private and business clients.

ESS: Equity Swap System or ESS is a DB application that is used by the bank to create equity swaps and also book trade against those swaps. Swaps are mainly catered to the heads and clients of the DB.

MW: MarkitWire or MW is a confirmation platform supporting affirmation and matching of the transactions across all major asset classes.

We book swaps in ESS and book trade against those swaps. Then those trades are matched in the system. It's the process of two investment banks electronically inputting their trade details into an trade matching platform. And once the trade is matched it appears in the tracking manager.

Organization : Wipro Technologies
Designation : Senior Software Engineer
Role : Application Testing (Manual)
Duration : December 2015 – August 2016.
Team Size : 10
Environment : Java, .Net,Powerbuilder
Platform : Windows XP
Tools : JIRA

Roles & Responsibilities:

- Understanding business requirements and the AUT.
- Booking swaps in ESS.
- Booking trades, matching trades.
- Implemented Tests in Behavior Driven Development Approach
- Performed Regression Testing
- Application Analysis, and checking the feasibility of Scenarios . Defect Tracking and Reporting.

Project # 2: Travel and Expense Application (Wipro Internal).

Travel and Expense Application: Overview of the Ticketing Process in TnE. The aim of ticketing process in TNE Application is to provide online ticketing services support to user as per their Wipro specified request. The application can be used through the channels Windows, iOS, Android and Outlook, thus ensuring that the best possible levels of service quality and availability are maintained as per the Wipro Policy scope. The complete process and procedures involved in Creation & approval of travel request, Sending itinerary, Issuance of ticket, Modification /cancellation of tickets. The types of Domestic travel considered are Travel by Air.

/Travel by Train / bus. Objective: Travel Tickets are properly created. Travel Ticket status is accurately reported. Status of Travel Ticket is visible and reported. Resolution provided meets the requirements of the SLA for the customer regarding Tickets raised. The primary objective of Ticketing is to book the ticket to the users as quickly as possible with the help of technologies available from any place. Ticketing: In TnE the ticketing service that provides travel related services to the Wipro employees on behalf of suppliers such as airlines, railways. In addition to dealing with employees the companies have a separate department devoted to making travel arrangements for business travelers.

Organization : Wipro Technologies
Designation : Senior Software Engineer
Role : Application Testing (Manual)
Duration : November 2014 – December 2015
Team Size : 10
Environment: Java, Mongo DB, AWS
Platform : Windows XP, Firefox, Chrome, IE9
Tools : KANBAN / IBM JAZZ tool.

Roles & Responsibilities:

- Received ‘Feather in my Cap’ award from ‘Wipro Technologies’ for my contribution to the project.
- Understanding business requirements and the AUT.
- Implemented Tests in Behavior Driven Development Approach.
- Performing POCs on new Testing Technologies/Methodologies and implement the same
- Performed Regression Testing which consists of Page level Validations, Multiple test data validations, Scenario based testing and Module testing.
- Performed the Cross browser testing by tests can be executed parallel on the different Web Browsers.
- Application Analysis, and checking the feasibility of Scenarios . Defect Tracking and Reporting.

Project # 3: ANZ BANK (ANZ_BAR_INSTO_WP3)

Wipro Gallagher Systems had provided ANZ Bank with the MOS, RAZOR and MAUDE applications. The aim of the project is to migrate the applications along with ANZ customization and related components to Windows2008 Server and the database from SQL Server 2000 to SQL Server 2008. The analysis on the applications, all components and interface used in MOS, RAZOR and MAUDE were identified for remediation. Post Remediation, unit testing and support for the applications in Windows2008 R2 Server are performed.

Organization : Wipro Technologies
Designation : Software Engineer
Role : SQL Developer –L2
Duration : Oct 2013 – Oct 2014.
Team Size : 8

Environment: SQL Server 2008

Platform : Windows XP, Firefox, Chrome, IE9

Roles & Responsibilities:

- To analyze and provide the remediation plan for migration of database objects and fixing the compatibility issues found through SQL Server Upgrade Advisor.
- Worked on remediating SQL jobs
- Deputed at client location to provide maintenance and support to the application
- Performed Unit testing, created test cases and Documentation
- Participated in identifying the Test scenarios and designing the Test cases.
- Prepared the Test Scripts for UAT Test cases.
- Defect Tracking and Reporting.

Project # 4: IFDS(International Financial Data Services)

IFDS is a premier transfer agency and business process solutions provider to the investment fund industry. IFDS is a joint venture between DST Systems Inc., and State Street. Similar joint ventures operate in the United Kingdom, Luxembourg, Ireland and the U.S. European business divisions and IFDS Canada have collaborated to devise an enhanced model that is cost effective and is able to leverage variety of skill sets (Project Management, Business analysis, Development, Testing) from a global outsourcing partner. Worked in following Enhancements: Fast File reports. G1G2. Zero rate distribution. Arrow. TAM estimated cash flow report.

Organization : Wipro Technologies

Designation : Software Engineer

Role : PROGRESS 4GL Developer –L2

Duration : JULY 2012 – SEPT 2013.

Team Size : 8

Environment: Client Server, Web-based Applications, C++, Java, Progress 4GL

Platform : Windows XP, Firefox, Chrome, IE9

Roles & Responsibilities:

This project uses Progress 4GL technology. I worked mainly as a Progress Developer. I have done Coding, Unit Testing and assisted in Functional Testing and Designing stages. I have fixed all the incidents which were directed towards me during User Acceptance Testing phase (UAT). I have assisted in the trainings and mentoring of new joiners on the product and technology. I have helped my teammates whenever required. I have worked on major projects like Estimated Cash Flow and Arrow (8 enhancements) in UIR, Transaction Processing, Reports, View (Desktop interface on C++), Smart View (Web Interface on Java). I have a good exposure in View (Desktop interface) programming. I have been the sole developer for couple of reporting projects and solved majority of the related defects. I have attended all the necessary walk throughs and communicated on a daily basis with my on-site and offshore leads.

- As a developer I am responsible for doing the Transaction processing changes
- Understanding the Requirement specification, writing and executing test cases.
- Manually test the enhancements during every release of the tool.
- Prepared process document during the transition period.
- Training and mentoring.
- Onsite/Offshore coordination.
- Assisting in functional testing of the module.
- Reporting, Logging and tracking bugs.
- Production Support the client during UAT phase.

Project # 5: IFDS_IA LAUNCH

Industry Alliance (IA) will convert their current accounts to iFAST system, Currently, IA support 2 type of business, insurance line of business and non-insurance line of business. Insurance line of business includes SEG funds, GIA, DIF, Non insurance line of business could include mutual fund, HISA etc. Clients have to create separate account if purchase different line of business, each line of business is maintenance their own set of funds. The two types of business could be supported in the same or different iFAST environments; there will be a separate project handle the co exists of insured and non-insured products

Organization : Wipro Technologies

Designation : Software Engineer

Role : PROGRESS 4GL Developer –L1

Duration : JAN 2011 – JUNE 2012.

Team Size : 8

Environment: Client Server, Web-based Applications, C++, Java, Progress 4GL

Platform : Windows XP, Firefox, Chrome, IE9

Roles & Responsibilities:

As a Developer, I am responsible for design and development of the report which includes Fund level static data, Fund class (share class) level static data, Investor concentration data (fund level and class level data), Investor classification data, and Transaction level data

- As a developer I am responsible for doing the Transaction processing changes
- Understanding the Requirement specification, writing and executing test cases.
- usage of configuration tool for check-in and check-out of codes(Serena Version manager)worked on Linux platform
- Manually test the enhancements during every release of the tool.
- Prepared process document during the transition period.
- Training and mentoring.
- Onsite/Offshore coordination.

- Assisting in functional testing of the module.
- Reporting, Logging and tracking bugs.
- Production Support the client during UAT phase.

Personal Strengths

- Fast learner and Pro Active.
- Responsible attitude.
- Ability to work both individually as well as in a team.
- Sincere, hardworking and patience.
- An individual with strong belief in improving personally and professionally
- Highly Motivated and Flair to Adapt to the Challenging Environment.
- Excellent communication & interpersonal skills.
- Eager to learn new technologies with strong determination.

Training in WIPRO:

From September 2010 to December 2010 I was under training of **SQL, JAVA, ORACLE and C.**

It was an internal WIPRO training.

Personal Details:

Full Name:	Padmavathi Perumalsamy
Father's Name :	Mr. T.V.Perumalsamy
Contact No:	+91-7094760635
Mail id:	padma29.ct@gmail.com
Primary Skill:	Team management and Support
Current Location:	Coimbatore

I hereby declare that all the information declared above is true to the best of my knowledge.

(Padmavathi P)

Place: Coimbatore, India

Date: Feb 25, 2023.