

GRAZY G

D/o, George M Katteakarar House, Chandrapuram, Walayar, Palakkad, Kerala - 678624

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PERSONAL SUMMARY

Multi-tasking professional well-known for successfully turning problematic customer accounts into ongoing, lucrative contracts. Pursing an account manager role where hard work and dedication will be highly valued.

WORK HISTORY

Admission Counsellor and Administration February 2016 to 2022 at IITT Distance education centre, Coimbatore.

- ★ Review incoming applications, verify applicant information and materials, and provide assistance in making final approvals for college admission.
- ✦ Handling customer complaints and special requests.
- → Supervise the day-to-day operations of front desks and reception areas.

PERSONAL QUALITIES

- ★ Adequate interpersonal and written communication skills.
- **→** Good in building and maintaining relationship.
- → Can manage Multi tasks.
- **→** Ability to interact with customer to develop business.

EDUCATION

Master of Business Administration (MBA ISM)

Specialization in information system management (Pursuing) Bharathiar University, Coimbatore.

Bachelor of Computer Application (B.C.A)

Specialization in Computer Application (Aggregate – 65%) Alagappa University, Karaikudi.

Higher Secondary Education (HSC) (Aggregate – 69%)

Presentation Convent Girls Higher Secondary School, Coimbatore

COMPUTER KNOWLEDGE AND TYPE WRITING

- **→** MS-Office & Internet Applications
- **→** English Typewriting in English

SKILLS

- → Goals and performance
- **→** Payment processing
- **→** Order management
- **→** Sales expertise

Personal Profile

Husband's Name : G Martin joseph

D.O.B : 14.08.1987

Gender : Female
Marital Status : Married
Nationality : Indian

Language known : Tamil, English, Malayalam

I hereby confirm that the information given above is true to the best of my knowledge and belief.

Place: Coimbatore