

Ramyabharathi S

Custom Support Executive

Email bharathisoundhar1997@gmail.com

Phone 9962706072

Location	Chennai
----------	---------

OBJECTIVE

Highly skilled customer support executive with exceptional communication abilities. Proficient in actively listening to customer concerns and providing prompt and effective solutions. A critical thinker who can analyze complex situations and make informed decisions. Known for problem-solving skills and maintaining strong client relationships. Excellent time management capabilities to ensure timely resolution of customer issues.

SKILLS

- Communication
- Client relationship management
- Critical thinking
- Time management
- Decision-making
- Problem-solving

EDUCATIONAL QUALIFICATION

Field Of Study	School	Location	Date
Arts and science	Meenakshi college for women	Chennai	Jun 2015 – Apr 2018

ACADEMIC PROJECTS

Vehicle Loan Mar 2017 – May 2017

Kyc process

Indian Bank

Chennai saidapet branch

I had undergone a Internship project at Indian Bank saidapet branch regarding Bank loans and my project Name is Vehicle Loan. During my project period I had a knowledge based Banks KYC documentations and Basic informations about account opening.

PROFESSIONAL EXPERIENCE

Customer Support Executive Jan 2019 – Aug 2020

Rathira ayurveda pvt Ltd

Coimbatore (WFH)

- Managed inbound and outbound customer inquiries through phone, email, and chat.
- Assisted customers with product inquiries, order status updates, and technical issues.
- Maintained a high level of customer satisfaction by providing timely and accurate resolutions.

CERTIFICATIONS

Lower level of music written Exam
Ahobila math orientated high school

Mar 2013 – Dec 2013

LANGUAGES

- English
- Tamil

HOBBIES

Gardening, cooking, watching documentary movies over weekend, surfing through internet.

SOCIAL

LinkedIn: Ramyabharathi soundhar

DECLARATION

I do hereby declare that all the details mentioned above are accurate to the best of my familiarity and confidence.

Ramyabharathi S

Date