

# Manoj Ganesan

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## OBJECTIVE

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Seeking a dynamic and adaptable individual with medium to excellent communication skills and 6 months to 1-year experience, preferably in international voice processes, for a full-time, permanent role in Customer Success, Service Operations department.

## CAREER GAP EXPLANATION

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During the career gap from March 2018 to October 2022, I took a deliberate hiatus to focus on personal and professional development. This period allowed me to reflect on my career goals and invest in enhancing my skills. I pursued a Master's degree in Mathematics (M.Sc.) from Kongunadu Arts and Science College, utilizing the time to deepen my knowledge and refine my analytical abilities.

In parallel, I engaged in educational roles such as Tuition Teacher, Online Trainee Tutor, Academic Content Developer, Maths Teacher, Maths Coordinator, and STEAM Lab Incharge. These experiences not only sharpened my teaching skills but also cultivated adaptability, effective communication, and a unique perspective on problem-solving.

The deliberate career gap was a strategic decision aimed at acquiring diverse skills and perspectives, making me well-prepared and motivated to embark on a career in sales promotion with a long-term perspective.

## EDUCATION

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### Master of Science (M.Sc.) in Mathematics

Kongunadu Arts and Science College, Coimbatore, India  
GPA: 6.7/10

07/2017 –  
04/2019

### Bachelor of Science (B.Sc.) in Mathematics

Kongunadu Arts and Science College, Coimbatore, India  
GPA: 7.2/10

06/2014 –  
04/2017

## SKILLS

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Analytical Thinking

Attention to Detail

Communication Skills

## EXPERIENCE

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### Intelligent Tutoring Support Services, Coimbatore, India

September 2023 - Present

PGT in Mathematics - Teaching with Generative Tools

Leveraged generative tools for innovative teaching in mathematics. Fostered an engaging and dynamic classroom environment.