# Sathya Priya S

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Father's Name: M. Ramesh

Husband's Name: E.Sasi Kumar.

Date of Birth: 02/01/1995.

Communication Address: No:235, Kamatchi Amman Nagar 4 th

Cross street Pallikaranai Ch-100

## Work Experience

#### team leader for online

International Semi July 2018 to March 2020

#### Roles and Responsibilities

- Handled phone calls, email chatting and website chatbot
- Provide training for new team members
- Analyzed the individual performance of each team member and motivated them to perform even better
- Built positive team spirit and competitive work environment
- Work with team members and hosted regular meetings
- Provided clear instructions and directives to the term on daily work
- Given course counseling directly to the clients
- Achieved monthly team target with team members

### team leader

March 2017 to July 2018

## **Business Development Executive**

Besant

August 2015 to February 2017

## Education

#### **B.sc in maths**

J.B.A.S College For Women - Chennai, TAMIL NADU, IN 2015

Hr.Sec.School - Chennai, TAMIL NADU, IN 2012

# Skills / IT Skills

- Customer support, Sales and Marketing, Direct counselling, Assesment and improvement, System operating, Team Handling and internet browsing. Technical Qualification:
- Application Packages: MS Office 2007, MS Excel
- Type Writing Skills
- Operating System: Windows98/2000/XP, Dos