

# Praveen S

## Java Consultant

Chennai, Tamil Nadu 600037

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1. I am a proactive individual with effective organizational abilities and a passion for continuous learning.
2. Seeking an entry-level role where I can contribute my enthusiasm, drive, and determination to contribute to organizational growth and success.

## Personal Details

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**Date of Birth:** 1999-04-27

**Eligible to work in:** India

**Highest Career Level:** 1-2 years experience

**Industry:** Software Development

**Total years of experience:** 2

## Work Experience

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### Java Consultant

Xtrachef by toast - Chennai, Tamil Nadu

January 2021 to November 2022

1. Provided Production support for Oracle Xstore application with daily monitoring of retail store activities
2. Incident management: worked in P1,P2,P3 & P4 tickets as per SLA. Resolved the client queries
3. Handle the promotion/employee/customer related issues
4. Analyzed Xstore logs to find out error categorization.
5. Proficient in Xstore customization, debugging, production support,analyzing and fixing product defects
6. Coordinated with store people and vendors to the high priority issue
7. Worked with in rotational shifts/weekend shift with respective of project needs.

## Education

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### BE in Computer Engineering

S.A. Engineering College - Chennai, Tamil Nadu

May 2016 to May 2020

## Skills / IT Skills

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- Java (2 years)
- MySQL (2 years)
- Xstore (2 years)

- GitHub (2 years)

## Languages

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- English - Fluent
- Tamil - Native

## Awards / Achievements

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### **Best team members**

June 2022

## Certifications and Licenses

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### **Xstore Point of Sale Functional implementation Specialist**

Present