



CONTACT ME

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HNo. 18-81, Srinivasa
Colony, Shadnagar,
Telangana. 509216.

EDUCATION

BA English language and literature

University of Calicut/Govt. Arts collage
meenchanda 2011 - 2014

TTC(D.ED)

University of Calicut/SSM TTI
Nellikapparanba. 2008 - 2010

Plus Two(Science)

Board of higher secondary
examination , kerala./REC Gov.t
higher secondary school. 2006 - 2008

PG Diploma in computer Application

NCET Certificate. 2014

SKILLS

- Team management and leadership
- UXOS.
- Sales force.
- UX achieve.
- sales force.
- class room management.
- training development Aptitude.
- Problem solving.
- customer relations.
- multitasking ability.

LANGUAGES

Malayalam , English, Hindi, Telugu,
Tamil.

Amrutha K S

TEACHER WITH CUSTOMER SUCCESS EXPERIENCE

Organized teacher with 9 years of teaching, training and customer service experience. Expert in handling various age group with extensive knowledge of account handling and industry procedures. Proven leader ready to make hard decisions and console others to long-term success.

WORK EXPERIENCE

STUDENT SUCCESS SPECIALIST

2022- current

Think and learn pvt ltd. (Byju's the learning app) | Bangalore

- Communicating to parents and students regarding the students education and providing guidance to use the learning app in their education effectively and resolve issues related to tach academic and app.
- Retaining the customer by resolving issue and convincing .
- Communicating to parents and inviting for BDA sessions and renewing the students course to next academic years.
- Handling a team to 15 to provide the quality service to customers.

PUBLIC SPEAKING TRAINER (.part time)

2022 - current

Winspark Innovations learning pvt ltd (Planet Spark) , Delhi

- Mentoring new enrolment to whom I gave demo classes .
- Conducting online sessions and provide mentoring to develop public speaking skills.
- Performed continues evaluations of the persons development and helping improving the public speaking and communication skills.
- Monitored participants performance and implementation of training process.
- Performed continues evaluation of content plans to enhance delivery and improve effectiveness.

TRAINED GRADUATE TEACHER

2014 - 2020

Geethanjali E/M high school, shadnagar, Rangareddy.

- Conducting team meetings and implementation of new ideas to making student engaged in studies and communications.
- Communicated frequently with parents students and faculty to provide feedback and discuss instructional strategies.
- Supported student and teachers by mentoring on classroom management lesson planning and activities organization.
- Participated in parent teacher conference to discuss developments of students and increase support.

Asst.TEACHER

2011 - 2012

Carmel Giri Convent High School, Devapur,Adilabd.

- Kept students on task with proactive modification and positive reinforcement strategies
- Supported student physical mental and social development using class room games and activities.
- Researched and presented new learning tools and methods for classroom applications.
- Provided additional mentoring based on student evaluations.

PRIMARY TEACHER

2010 - 2011

Pleasant English school , Omassery , Clicut.

- Designed daily lesson plans customized to student needs .
- Engaged in professional developments to learn best practices and improve processes.
- Maintain knowledge off school curricula, standards and policies to correctly prepare students for higher grade levels.
- Utilized smart classroom to make education more interesting.

Permenant adress

Koolippara (H), Thondimmal, Mukkom (PO),Calicut,673602.