# Thanuja S

Coimbatore, Tamil Nadu 641107 thanujasivabalan2\_4ng@indeedemail.com 9677706288

#### Personal Details

Date of Birth: 1980-11-28 Eligible to work in: India

**Highest Career Level:** 5+ years experience

**Industry:** Call Center, Customer Service, Education & Instruction, Hospitality & Tourism, Human Resources, Management, Marketing, NGO, Social Services, Regulators, Industry Associations, Real

Estate, Sales, Travel, Airlines, Railways **Total years of experience:** 20

## Work Experience

### **Senior Student Counselor**

Clini launch Research Institute - Bengaluru, Karnataka July 2022 to March 2023

Giving career guidance, counseling students and take admissions Admission procedures..Sales targeting.. Helping for placement..Give counseling for future prospects.

#### **Senior Customer support and Administration**

Dharshanchallo.com - Coimbatore, Tamil Nadu July 2019 to June 2022

Administration, Office management, Customer support and service, Lead generation, Travels and Tourism,

#### **Senior Student Counselor and Team lead**

INDOMED EDUCARE PRIVATE LIMITED - Coimbatore, Tamil Nadu June 2017 to July 2019

Team Handling Tele calling Counseling students Career guidance Admission assistance Follow up Customer support

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#### Financial and agent advisor

MAXLIFE INSURANCE COMPANY LIMITED - Coimbatore, Tamil Nadu May 2015 to June 2017

Creating awareness about insurance giving financial advises to manage client funds selling of insurance Policies.

## **Administration and counseling Head**

Krisha Technology Services - Coimbatore, Tamil Nadu January 2011 to April 2015

Administration and counseling for students, conversion of leads, maintenance of company accounts and overall

Activities of the company Recruiting and training

## **Traffic Assistant and Customer support**

Air Deccan Aviation - Coimbatore, Tamil Nadu September 2003 to December 2008

Handling passengers, ticketing, check inprocesses preparing manifest helping passenger Board flight handling the baggages, Passenger support, Telecalling

## Education

## **Bachelor's degree in Corporate secretaryship**

VIb Janakiammal college of Arts and science - Coimbatore, Tamil Nadu June  $2000\ \text{to}\ \text{June}\ 2003$ 

## Skills / IT Skills

- Customer service
- Organisational skills
- Microsoft Office
- Communication skills
- Leadership
- Cash handling
- Administrative experience
- · Academic counseling
- Lead generation

#### Languages

• Tamil, English, Malayalam - Expert