

EXPERIENCE SUMMARY

- Overall experience is of **5years in networking** and **cloud** technologies.
- I have **3years of experience** in **leading the team** and as **trainer** also.
- In overall experience I have worked on **server migration, upgradation, server patching.**
- Also has experience working on **Cisco Router/Switch, Mikrotik Router/Switch, Ubiquity Router/Switch, Juniper router.**
- Experience in **Transport devices, IP devices**, worked on **SONET/SDH** network.
- Experience in cloud technologies as **AWS/AZURE.**
- Experience in working on multiple monitoring/ticketing tools.
- Experience in working on 24*7 shift environment.

TECHNICAL SKILLS

- **Networking Tools** :- PRO, ASRI, **NOC Putty**, OpsConsole, Customer360, NetCracker, CircuitVision, SAP, PTD, Netflix, Secure CRT, Geofront, N3D, RSI, CPO, SAO, DOVE Ticket, Haystack.
- **Monitoring Tools** :- **Libre NMS**, OTRS Monitoring, Netbox, AWS dashboard, **XEN Orchestra**, Azure ExpressRoute, CloudfabricDashboard, Passport, **Pagerduty, JIRA.**
- **Devops Tool** :- **Github**
- **Cloud Services** :- AWS (EC2, S3, CloudWatch, RDS, VPC, IAM, Route-53, LoadBalancing, Auto-Scaling)
- **Networking Services**:- Knowledge of LAN,MAN,WAN,OSI Reference Model and TCP/IP, Understanding, configuring and troubleshooting routing protocols such as EIGRP, OSPF, BGP.
- **Training** :- CCNA, RHCSA/RHCE, Windows Server 2012, Microsoft Azure
- **Certifications** :- **AWS Certified Solution Architect**
- **Operating System** :- REDHAT LINUX, Windows

WORK EXPERIENCE

Organization	Role	Duration
MOD Mission Critical	NOC Engineer	Nov2022 -Mar2024
TCTS Limited	Network Logical Engineer	Oct 2021– April2022
Infosys Limited	Senior technology support Executive	Oct 2018 – Oct2021

PROJECTS

MOD Mission Critical Nov2022 – March2024

Role	NOC Engineer
Responsibilities	<ul style="list-style-type: none">• Made complete documentation of process of Xen Upgrade & Patching.• We have patched and upgraded 50 XEN servers.• Received “Outstanding performance Appreciation”.• I have completed 750 circuits from Libre NMS and made all the correction for billed ports.• Verified if they billed correctly, port configured correctly or not.• We are working on different types of tickets received from multiple clients.• Here we have technologies like cloud and networking.• We work on AWS Cloud, Azure Cloud and GCP Cloud.• We work on Cisco Router/Switch and Mikrotik Router/switch and Ubiquity routers.• Configuration and migration of servers
Environment	Networking + Cloud ; Tools – Libre NMS, OTRS Monitoring, Netbox, AWS dashboard, XEN Orchestra, Azure Expressway, Cloudfabric Dashboard, Passport.

Tata Communications Transformation Services Limited Oct 2021 – April 2022

Project	Telus Project
Role	Network Logical Engineer (Network Designer)
Responsibilities	<ul style="list-style-type: none">• Basically, here we are worked for inventory side of the different networks.• We are using different types of tools here as Net Cracker, Circuit Vision, SAP etc.• Also we used to work on designs of networks as per need of client.• There are different tyeps of devices/bandwidth we used to work on as DSLAM, 3.5GHz Bandwidth, transport devices, Core networks etc.• Also here we use LAN, WAN, MAN types of facilities
Environment	Circuit Vision, SAP, Netcracker.

Infosys Limited Oct2018 – Oct2021

Project	1.DCS Cleanup
Role	Senior Technology Support Executive(Worked as Lead)
Responsibilities	<ul style="list-style-type: none">• In this project we have freed up DS1 and DS3 level bandwidth channels from Centurylink network. We have to check traffic flowing through DS1 or DS3 channels through various tools.• If traffic not present so we have to check port status through various applications.• If port is out of service so we have to remove that port from network and freed up that channels but we ensure that any customer not connected on that port or not affecting services to any other customer. If we have freed up 28 DS1 channels from one DS3 circuit then we have to disconnect that DS3 circuit from our network and free up port.• I have completed this project in 6 months with my other 11 team members. I handled this team, I have worked for maintaining data for this project and data in our weekly client call.• We have given profit of 6.73 million US\$ to company through this project.
Environment	PRO, PTD, CustomerVu, Customer360, Netbuild, DOVE Ticket, ASRI, Netflix, Putty, Haystack.

Project	2. Nortel NTDX Decommission
Role	Senior Technology Support Executive(Worked as Lead/Network Planner/Designer)
Responsibilities	<ul style="list-style-type: none">• In this project we have removed Nortel transport equipment from our network.• Firstly we groom circuit from Nortel equipment to other devices. For this we have to do planning to divert traffic from Nortel devices through other devices like Alcatel 1633, Alcatel 1631, Lucent DMX, etc. without affecting any customer service. In grooming we divert network traffic and mostly connect devices to Ciena core director devices and make SNC between them and remove Nortel devices.• After complete diversion of traffic through Nortel devices to another device then we have to decommission that Nortel device through our network.• After grooming done we have to disconnect that circuit from our network for this process we have to make planning and firstly we have to remove logical cross connections and move device ports out of service and logically disconnect OC12, OC48, OC3 and STS1 level circuits. After complete logical disconnection we have to give task to our field engineers so they can go on site and make physical disconnection through network.• In this project we have used different tools for checking traffic on devices like for IP like Routers and switches we have used SecureCRT, Putty, Haystack tools. For Transport devices like Nortel, Alcatel 1631, 1633, 1680, Lucent DMX etc. we have used PTD and other tools.
Environment	PRO, PTD, CustomerVu, Customer360, Netbuild, DOVE Ticket, ASRI, Netflix, Putty, Haystack.

Project	3.Site Exit Data Cleansing Process
Role	Senior Technology Support Executivev(Worked as Lead/Network Planner/Designer)
Responsibilities	<ul style="list-style-type: none"> • In this project we are working on different types of Transport and IP devices. These transport devices includes DWDM, ADVA, DACS, ADM's, ADTRAN DACS etc. and IP devices includes Routers, Switches, MOSS, etc. • The work in this project is cleansing of transport and IP devices from centurylink network. For this cleansing we use different types of applications and ticketing tools. Here we work on various types of devices and various types of bandwidths. • Also we work on decommissioning of devices and disconnection of any type of bandwidths after checking all the possibilities. • . Cleaning of the all the different types of devices including Router/Switches.
Environment	PRO, PTD, CustomerVu, Customer360, Netbuild, DOVE Ticket, ASRI, Netflix, Putty, Haystack.

PERSONAL PARTICULARS

Name	Yogita Gautam Shinde
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Language Known	English, Hindi, Japanese, Marathi

I hereby declare that all the information furnished above is true to the best of my knowledge and I accept the responsibility for any misrepresentation.

Date :

Place : Pune

(Yogita Shinde)
