

Pavithra Gopalakrishnan

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PROFESSIONAL SUMMARY

- Over **3.7** Years of experience in IT industry which includes 1+ years of experience in Voice Process and 2+ years of experience in designing and development.
- Cleared **M2** and **M3 Client Certification** with good number of production and **100% Quality** in **Wipro** and achieved required number of **Production and quality** on weekly basis.
- Strong experience in **Customer Service skills**, prompt return and follow up to all **interactions** both **internally** and **externally**.
- Highly organized with **Strong attention** to detail, Self-motivate and work with **minimal supervision** and nominated for **Winner Circle** of the month for excellent **attitude and performance** in Wipro.
- Experience in developing **web pages** using **HTML, CSS, Bootstrap, JavaScript, SVG, Oracle** and **MySQL**.
- Hands on experience in developing **Bank projects** along with team members, building **table components, forms** and **Navbar** along with **animation effects** using SVG technologies.
- Experience in working with **MySQL & Oracle** database, interact with JavaScript to receive data from frontend.
- Experience in using **IDE** tools such as **Visual Studio Code, Sublime Text Editor** and **Notepad++** and knowledge in using **GIT, Git kraken, Meld, Swagger** and **Postman**.
- Experience in using Apache **Tomcat** and **Jboss Server** for Deploying the war file and hands on experience in designing APK layout as per requirement.
- Ability to work effectively while working as a team member as well as **individually** and experience with **AGILE** methodologies and daily SCRUMS.

TECHNICAL SKILLS

Web Technologies	HTML, CSS, Bootstrap, JavaScript, SVG, Oracle, MySQL, MDiv Software
IDEs	Visual Studio Code, Sublime Text Editor, Notepad++
Debugging Tools	Chrome, Firefox, Share point, Microsoft Excel, Microsoft Word
Operating System	Windows, Ubuntu
Tools	Git, Git karken, Postman, Swagger, Meld, Jira, Perceptive content version 7, Perceptive content version 7.3

WORK EXPERIENCE

Web Developer

08/2022 – 12/2022

I-exceed technology and solutions Pvt Ltd

Bangalore, India

Software: Appzillon

Technologies: HTML, CSS, Bootstrap, JavaScript, DB - MySQL, Oracle

Tools: Git, Git kraken, Meld, Tomcat, Canva, Jboss, Web logic Server, Jira Software, Swagger, Postman

Web Developer:

- Experience in designing and developed Retail banking applications, consumer onboarding application & corporate banking application for both internet banking and mobile banking.
- Developed **responsive web sites** with animation slide effects and interactive forms to get details from the user.
- Expertise in **Responsive theme** (Mobile View) Design & Responsible for the Design and Development of Web sites and Web Applications with Proper Structure, Should Make Responsive for all Devices.
- Involved in all phases of the software development life cycle **SDLC** requirement gathering, analysis, design, Development, building, testing, and deployment using **Agile (scrum)** methodology in jira
- Knowledge in working with **bug reports** based on user requirements and experienced in interacting with client end.
- Implemented the **SQL** queries for database interaction.
- Hands on experience in Testing **API using Postman** and report issue to our team.
- Knowledge in working with MySQL and **Oracle database** for update the changes in db
- Responsible for take web and server war build in appzillon and deployed in Tomcat or jboss server to check the changes.
- Hands on experience in merge the code by using **meld** application and commit the changes in (**GIT**) developer environment.

Associate – Voice process

05/2021 – 06/2022

Wipro Limited

Coimbatore, India

Software: Mdiv Software

Tools: Perceptive content version7, Perceptive content version 7.3, Jira software, Connect Center, Share point, Excel

Production Specialist:

- Follow up on unpaid claims and verify patient demographic information via phone call to customers.
- Post payments and write offs to account, adding modifiers and refile the claim, Submit claims daily via Electronic or Paper, Submit appeals for claims denied based on medical necessity.

- High level understanding of insurance benefits and payment guidelines, Maintained insurance verifications
- Attaining daily, weekly and monthly targets specified by the process.
- Trains individuals who came after me on Mdiv software, Connect center, PC7 and work flow in order to ensure protocols are followed.

Front End Developer

Emfinity India IT Solutions Pvt Ltd

07/2018 – 06/2020 – 2+ Years

Coimbatore, India

Project: Template Designing (UI)

Technologies: HTML5, CSS3, Bootstrap, SVG, JavaScript, MYSQL Server, Adobe Illustrator, Figma

Tools: Visual studio code, Sublime Text, Git, Chrome (Windows)

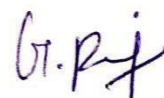
Front End:

- Responsible for checking cross browser compatibility and hence worked on different browsers like Mozilla Firefox, Google chrome, Safari and Internet Explorer
- Experience in designing a portfolio with image slider using Html, Css, bootstrap, javascript and developed a product with **catalogue static page**.
- Developed **responsive templates** with animation slide effects and interactive forms to get details from the user.
- Developed Customer registration form UI and connect with local server and MySQL database.
- Hands on experience in developing web applications along with team members and as well as an ability to convert client requirement into exciting online applications.

DECLARATION

I hereby declare that the above particulars furnished by me are true to the best of my Knowledge.

Place: Coimbatore



(Pavithra.G)