



BRAGATHEESWARAN JEGANATHAN

SUPPORT ENGINEER II

PERSONAL INFO



91 T C S Nagar -2 ,
Dalavaipalayam, Pasapanasam
Taluka, Thanjavur, 613501 (IN)



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8056320108

SKILLS SUMMARY

●●●● Python

●●●● JavaScript

●●●● SQL

●●●● React JS

●●●● Shell Scripting

●●●● Analysis

LANGUAGES



Tamil



English

PERSONAL PROFILE

I am a software engineer with development, design analytical and problem-solving skills. Maintain an exceptional learning capacity, a thirst for knowledge, and the desire to share it.

WORK EXPERIENCE

Support Engineer II

Amazon Development Center. Chennai, Tamilnadu | Mar 2022 - present

- Onboarded new services and process for support team
- Automated on-demand deletion of user data using lambda and SNS
- Supported Sev3-5 tickets for different services and identified rootcause for different leakages in the system
- Created an automated system for pulling ticket metrics
- Implemented smartTTbot in various systems to pull logs from aws cloudwatch and add it to the ticketing system

Senior Systems Engineer & Systems Engineer

Infosys. Chennai, Tamilnadu | May 2019 - Mar 2022

- Analysis of 40+ Linux servers to identify MySQL Database dependencies in shell and other Unix components
- Designing an efficient solution to support MySQL Database migration to Azure cloud
- Coding and Unit Testing

EDUCATIONAL HISTORY

Coimbatore Institute of Technology

B.E in Electrical and Electronic Engineering | Jun 2015 -May 2019

- CGPA: 8.26
- For Final year project, developed a Obstacle avoidance robot with differential steering and obstacle avoidance system

CERTIFICATES

- Infosys Certified Python Developer
- Infosys Certified Open Chain Practitioner
- Infosys Certified NodeJS professional
- Infosys Certified React Professional
- Infosys Certified Mongo Developer