

Ashwini Chavan

Pune, Maharashtra 412105

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Have a great convencing skill with good quality of understanding and communication skills with backend support

Personal Details

Date of Birth: 1980-07-09

Eligible to work in: India

Highest Career Level: 5+ years experience

Industry: IT Operations & Helpdesk

Total years of experience: 5

Work Experience

Customer Care Executive

SGS Technical Services Pvt. Ltd. - India

September 2020 to February 2024

I have good communication skills and also good convincing skills with all three languages, supply the ISO kind of certification, basically provide the services related work with the CCE. Post

Customer Care Executive

Roadmap IT Solutions - Camp, Pune, Maharashtra

February 2019 to May 2020

As a customer care executive and in backed, had a good experience, with ERP solution and information about the product.

Amzon customers care associate

Prime it company Pvt Ltd. - Pune, Maharashtra

April 2016 to August 2018

As a customer care support, I was worked with, had a good experience with good support and also good atmosphere with supportive environment. Provided the registration details to the small and big business holder, and insisted them to be part of amazon platform. To enhance their business to world wide.

Education

B com , in Commerce

Sp college - Pune, Maharashtra

June 2002 to Present

Skills / IT Skills

- Computer skills (6 years)
- Customer service (6 years)
- English Speaking (6 years)
- Hindi Speaking (6 years)
- English, Marathi Typing (6 years)
- Technical Support (5 years)
- Microsoft Excel (5 years)
- Ms office excel (5 years)
- Communication skills (6 years)
- Telemarketing (5 years)
- English
- Hindi
- Typing

Languages

- Marathi, Hindi, English - Fluent
- Marathi Hindi English language - Fluent

Certifications and Licenses

Maharashtra computer programming

May 2005 to Present

Have a certificate of maharashtra state , program computer programming