# Vigneshwari Periyasamy

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## Objective

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. I am looking for a challenging job with a rapidly growing organization that can provide me with a range of goals and job objectives within a contemporary and economical business setting.

## **Experience**

Appscomp Widgets Pvt Ltd, Nava india, Coimbatore.

May - 2023 - Jan - 2024

**Customer Support Representative** 

- Handled outbound calls for multiple campaigns (Payday, Debt settlement, Debt Consolidation, personal loans)
- Listened to customers questions and analyzed customer needs to recommend potential products or services.
- Helped the customer to check their credit score to fix them the lowest APR as possible.
- Training the new joiners (Product Training) and (Language Training).
- Focus Edumatics Pvt Ltd, Sungam, Coimbatore.

Sep - 2022 - Mar - 2023

**English Online Tutor** 

- Helped students to build confidence within struggling topics by celebrating successes and motivating students throughout the lessons.
- Planned and organized lesson plans to meet changing deadlines and requirements.
- Monitored student progress, recorded scores, and provided learning support for students in English studies.

#### Education

 RVS College of arts and science BA English Literature 2019 - 2022

Skills

Diploma in presentation skills

First Class with distinction

- Emotional Intelligence
- Workflow planning
- Critical thinking
- Inspiring Love of learning

### **Achievements & Awards**

- State first prize in literary parade.
- Participated in Lotus television debate.
- Assisted in the choreography of numerous college dance events (Oyil, karagam and parai).