

Shreya Biswas

Kolkata, West Bengal

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- An enthusiastic individual with highly motivated and leadership skills having bachelors of engineering degree in Information technology and pursuing post graduate diploma in Management.
- Expert in implementation of each step of project.
- Eager to learn new process and methodologies.
- Always willing to innovate the new things which can improve the existing process.

Willing to relocate: Anywhere

Work Experience

Customer Service Associate (CSA)

Amazon Development Center Private limited - Pune, Maharashtra

August 2020 to February 2021

I have worked Amazon for 6 months in non voice process. And also I have 9 months of experience in Concentrix in Flipkart voice process.

Education

B.Tech in Information Technology in Information Technology

KIIT University

Diploma in Information Technology in Information Technology

Women's Polytechnic Agartala - Agartala, Tripura

Skills / IT Skills

- Handling customers,
- Customer service

Online Profile

<http://www.Linkedin.com/shreya/sen/biswas>