

Ram Narayanan

Kumbakonam, Tamil Nadu

ramjeffy007@gmail.com

+91 90800 50532

Willing to relocate: Anywhere

Work Experience

Customer Success Manager

411 LOCALS - India

May 2022 to November 2022

I work as Customer Success and retention specialist

Technical Support Engineer

Sitel Group - Chennai, Tamil Nadu

May 2021 to April 2022

Technical support Engineer

Customer Service Executive

Amazon Development Centre Private Limited - Coimbatore, Tamil Nadu

August 2018 to April 2021

Customer service executive

Education

Bachelor's in Computer science

Hindusthan collage of arts and science - Coimbatore, Tamil Nadu

June 2014 to June 2017

Skills / IT Skills

- Customer Service
- Customer Handling
- Customer Support
- Technical Support
- Technical Support Engineer
- Support dart
- Escalation desk
- Driving
- Communication skills
- English

- Live chat
- Typing

Languages

- English - Intermediate
- Tamil - Intermediate
- Sowrashthra - Fluent