

Ranjita VR

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Objective

To enhance my professional skills and knowledge in an organisation which encourages me to succeed and grow professionally

Experience

- HCL Infosys Ahmedabad** 2005 - 2007
Customer care executive
Handling inbound calls and resolving customer queries.
- HDFC Bank Phonebanking Unit Ahmedabad** 2007 - 2009
Phonebanker Ahmedabad branch
To handle inbound calls of customer and to resolve queries related to their bank account and provide solution
- HDFC Bank Phonebanking Unit Cochin branch** 2009 - 2010
Phonebanker
To handle inbound calls of customer and to resolve queries related to their bank account and provide solution.
Contact potential and existing customer by phone to inform company's products services and offers.

Education

- Gujarat University** 2003
Bsc Chemistry
First class

Skills

- Customer service communication team work

Personal Details

- Date of Birth : 01/12/1981
- Marital Status : Married
- Nationality : Indian
- Religion : Hindu
- Gender : Female
- Place : Thrissur
- Language known : Malayalam, Gujarati, Hindi, English