Rambabu A S

2D, E BLOCK, 2ND FLOOR, PLAZA PRISTINE

ACRES PHASE 2, ROSE GARDEN SALAI,

NOOKAMPALAYAM MAIN ROAD,

PERUMBAKKAM,CHENNAI 600100.

Cell no:- +91-8148192114   **Email- id:- rambabuas93@gmail.com.**

PROFILE

A highly motivated, dedicated, skilled individual in the areas of **Software Development and Testing** with **Problem solving and Database skills** seeks a challenging entry level position.

Skills Summary

- Software Proficiency Certification in AWS & DEVOPS.
- Troubleshooting in System and Networking.
- Manual Testing(Database testing)

EDUCATION

Bachelor of Engineering in ECE, May 2015.

Madurai Institute of Engineering and Technology.

Anna university, Chennai.

Scored 62%

PROJECT SUMMARY

"Provision and configure infrastructure through automation"

"Ability to design implement Continuous Integration and Continuous Deployment pipelines"

"Manage tasks through automated scripting"

Scripting Tools (eg PowerShell, Batch, etc)

Create a build pipeline in your chosen CI/CD tool (e.g. Jenkins, GitLab, etc.) and add to the repository (pipeline-as-code)

Extend the pipeline to build a container and deploy to Docker.

Version control with GIT

Continuous Integration using Jenkins

Configuration management with ansible.

Application monitoring tool with premetheus.

Basic knowledge Python, Linux

EXPERIENCE

- **RC Infotech Madurai(Non voice process), Madurai**

  January 2022 – December 2022

  Roles:
  - Provide exceptional customer support.
  - All customer interactions and issue resolutions. - Resolve tickets through chats.

EXPERIENCE

- **SBL Knowledge Service Limited(Voice Process), Madurai**

  January 2021 – December 2021

  Roles:
  - Voice process support connects you to the customer over the phone using your voice.
  - Answering customer calls and resolving the issues or providing information about the products and services they offer.

EXPERIENCE

- **Gegosoft (Digital Marketing), Madurai**

  August 2019 – December 2020

  Roles:
  - Optimize content for the website and social networking channels such as Facebook, Twitter, Instagram, Google Plus, etc.
  - Promote company's product and services in the digital space.
  - Achieve audience engagement, website traffic, and revenue by exploiting all digital marketing aspects of social media marketing roadmap.
  - Provide company related digital contents such as video, infographics, and images, etc.
  - Receive customer feedback and generate ideas to increase customer engagement.

<div align="center">**EXPERIENCE**</div>

☐ **Technical Support Engineer in EMR (IT & Systems) in Aravind Eye Care System, Madurai**

September 2015 – March 2019

Roles:

o Implement & Maintain DataBase Security(Create & Maintain Users roles, assign Privileges).

o Worked On Building queries,**StoredProcedures(SP),SubQueries**,etc.Write You Primary T-SQL.

o Create & Maintain **User login identification(USERID)** information & LoginScripts.

o Design & Implementation of interfaces Between The Above Mentioned Database and Other.

o Report generation based upon user requirement.

EXPERIENCE

- **Data Entry Operator in Mobile Network in Cameo Corporate Private Limited Chennai.**

  August 2014-August 2015. (1 Year).

  Roles:

  o Customer Activation Form details entry in system.

  o Prepaid & Postpaid cellular network activation form entry in system.

  o Customer Activation Form Tele-verification & Validating customer.

PERSONAL DETAILS

Name:- Rambabu A S

Father's name:- Saravanan A R

DOB:- 20-08-1993.

Marital Status:- Unmarried.

Religion:- Hindu.

Nationality:- Indian.

OTHER

- References upon request.

- Willing to relocate.

Your's Faithfully,

Rambabu A.S.

(26-Feb-2023)