

ABHISHEK KUMAR VERMA

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AWS Cloud/DevOps Engineer with hands-on experience in Automation and Orchestration tooling/technology such as AWS, Docker, Git, Kubernetes, GitHub Actions, Jenkins, and other DevOps tools. Passionate about new knowledge and innovation with an ability to grasp technical concepts quickly and apply them to DevOps efforts. Strong work ethic and initiative, result-driven and motivated, adaptable collaborator with good communication and interpersonal skills.

EXPERIENCE

Cloud Engineer

Innoitus India Pvt. Ltd. Bangalore

07/2021 – Present

➤ **Client: Taylor & Francis Group**

- **Awards:** - Start Performer for the Quarter (Jul' 22 – Sept' 22, Oct' 22 – Dec' 22, Jan' 23 – Mar' 23)
- Working in a team environment with other operation & development teams to provide overall operations and maintenance of Applications/Services.
- Working on AWS Services like EC2, ELB, S3, Auto scaling, VPC, IAM, SNS, Cloud Watch, Cloud-front, EB, RDS, etc. to provision the infra for application deployment and other use cases.
- Work for Application deployments in the AWS environment by using the AWS ECS, ECR, EKS, EB, Git, GitHub, Jenkins, Docker, etc.
- Working on Jira & Service Now for defect/issues logging & tracking and documenting all the work using Confluence.
- Monitoring and Configuration of Infra, Applications & Websites using New Relic, Cloud Watch.
- Managing the Domain & records on Cloud-Flare & AWS-Route53.
- AWS Infra management through Terraform.
- Working on Atlas Mongo DB to create new clusters and access management.
- Developed and implemented application release management strategies for various applications according to the agile process.
- Coordinating seamlessly with stakeholders to ensure smooth project execution, understanding, and addressing their needs to drive successful project completion.

System Administrator

Globtiter Infotech Pvt. Ltd., Lucknow

03/2018 – 07/2021

➤ **Client: Wipro**

- Working with other support teams to provide overall operations and maintenance for the Enterprise.
- Monitoring health checks, Analyze Server Performance, and identifying issues and resolving them.
- Provisioning and administration of Windows and Linux Servers.
- Administration of Users, Groups, & GPOs managing permissions & vulnerability.
- DHCP & DNS Administration troubleshooting the related issues.
- Ensuring all Client requests & tickets are resolved within SLA and updating them in the SUMMIT Ticketing tool.
- Configure and manage the shared drives and printers on a centralized server.
- Create, test, and deploy current Workstation images. Test, evaluate, and package software and applications for workstation distribution through WDS.
- Installing and troubleshooting different types of software like Outlook, MS Office, IBM-Tem, MMS, MSOffice, Sophos Antivirus, Outlook, MS Teams, and Bomgar (Remote Support Tool).
- Work closely with vendors to maintain systems and services, manage change, and deploy new systems and services.

Desktop Support Engineer

Kutumbh Care Pvt. Ltd., Noida

12/2017 – 03/2018

- Work on the ticketing tool (Maximo) to address Users' issues and provide the best service to end-users.
- Installing and troubleshooting different types of software like Outlook, MS Office, IBM-Tem, MMS, MSOffice, Sophos Antivirus, Outlook, MS Teams, and Bomgar (Remote Support Tool).
- Configuring and troubleshooting the Wi-Fi on multiple devices like- Laptops, iPads, Tabs, Mobile Devices, etc.

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- Diagnose and resolve operating system, hardware, and software program problems to root causes.
 - Installing Workstations, Servers, and Network devices like Printers, Access Points, and Switches and configuring them.
 - Installing and managing the network printers on the server and user's systems.
 - Installation of OS (Windows & Ubuntu) and customization as per user requirement.
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PROFESSIONAL SKILLS

- **Cloud Services:** Amazon Web Services.
 - **Operating System:** Windows & Linux.
 - **Web Servers:** Apache, Nginx.
 - **Version Control Tools:** Git & GitHub.
 - **CI/CD:** GitHub Actions & Jenkins.
 - **Containers:** Docker.
 - **Orchestration Tools:** AWS ECS, Kubernetes.
 - **Infrastructure as Code:** Terraform & AWS Cloud Formation.
 - **Scripting Language:** Shell Scripting.
 - **Content Delivery Network Tools:** Cloud Flare, AWS Route 53 & AWS Cloud Front.
 - **Monitoring Tool:** AWS Cloud Watch & New-Relic.
 - **Project Management & Ticketing Tools:** Agile process, Atlassian Jira, Confluence, Service Now, Summit AI & IBM Maximo.
 - Have a good understanding of the System Development Life Cycle.
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TRAINING & CERTIFICATIONS

- **AWS Solutions Architect Associate:** AWS Certified
 - **Master's Program-AWS Cloud Architect:** Simplilearn Certified.
 - **NSE-1 & NSE-2 Network Security Associate:** Fortinet Certified.
 - **Computer Hardware & Networking (JCHNE+):** Jetking Certified.
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EDUCATION

BACHELOR OF SCIENCE (B.Sc.)

Dr. RML Avadh University (Faizabad, U.P.)

2017

INTERMEDIATE

NWP Inter College (Lucknow, U.P.)

2013

HIGH SCHOOL

SKGD Inter College (Barabanki, U.P.)

2011

ADDITIONAL INFORMATION

Father's Name	:	Mr. Ram Singh Verma
Date of birth	:	15/02/1996
Marital Status	:	Unmarried
Gender	:	Male
Nationality	:	Indian
Language	:	Hindi & English
Hobbies	:	Playing Video Games, Watching Movies, Bike Riding
