

Personal Details

Ayyanar C

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Work Experience

IT Support -System Engineer

International School of Management Excellence- Bangalore,

May 2023 to Present

Job Description:

- Biometric Management
- Microsoft Office 365 Administration
- Password Recovery and Reset
- VPN Installation and Configuration for Staffs
- Maintaining Documentations like Hardware Asset Inventory Management and Accessories
- Setting up Projectors, Sound systems and Online Video conference systems
- Managing Smart boards, Laptops, Desktops, All in One PCs and Mini PCs
- Providing technical support to users via phone, email, and in-person
- ERP(**Fedena**) management
- Managing and Maintaining the Computer Lab and giving support to students as well as staff when needed
- Remote support like Team-viewer, Any-desk and Remote desktop connection

IT Support -System Engineer

Sree Ayyanar Spinning and Weaving Mills- Virudhunagar,

April 2021 to May 2023

Job Description:

- Managed Domain configuration, Active directory, End-user accounts
- Managed Servers and workstations
- Provided on-call consulting advice and technical support to various users regarding specific hardware and software issues
- Managed Software tools, Licenses and Upgrades across all environment
- Diagnosing and troubleshooting Networks like TCP/IP, Cable crimping, Lan/Wan networks, Data management and recovery, Disaster management and recovery, and Virus protection.
- Managed Surveillance systems (CCTV) and Video conferencing applications like Zoom, WebEx, Google Meet, Microsoft Teams,....
- Outlook configuration (**MS Office 2007/2010/2016/2019/Office 365**), troubleshooting and restore
- Replace outdated or non-functional hardware
- Performed regular Data Backups of Servers and upgrades of systems as needed
- Installed and configured local/network printers and scanners, Wi-Fi networks like Routers, Modems
- Maintained all IT Asset report for manual and systematic basis and Cost control

Computer Hardware Testing Engineer

Kanini Technology - Coimbatore,

August 2020 to March 2021

Job Description:

- Checking of Processors, RAMs, HDD, RAM slots, CMOS battery, SMPS, and other cables related to Motherboard and SMPS
- Checking of OS installation
- Checking of blue screen errors.

IT Support -System Engineer

Sree Ayyanar Spinning and Weaving Mills - Virudhunagar,

August 2019 to March 2020

Job Description:

- Installation, testing, and upgrading of peripheral components like RAM, HDD, Processor, SMPS, and drives in desktops and laptops
- Outlook configuration
- Scanner, Printer installation and sharing
- Diagnosing and troubleshooting Hardware, Software & Networks

Education

Bachelor's in Information Technology (61.5%)

University College of Engineering (BIT campus) - Tiruchchirappalli,

July 2016 to April 2019

Diploma in Electrical Engineering (90%)

Sri.S. Ramasamy Naidu Memorial Polytechnic College - Sattur,

June 2014 to May 2016

Higher Secondary (12th Pass) in Biology-Maths (69%)

REACH Matriculation Higher Secondary School - Ambasamudram,

June 2013 to May 2014

Secondary (10th Pass) in SSLC (70.6%)

REACH Matriculation Higher Secondary School - Ambasamudram,

June 2011 to May 2012

Personal Assets

- Self-Motivated and Decision making
- Active Listening and Quick Learner
- Punctual and Flexible to work in all conditions
- Analytical and Problem-solving skills
- Ability to work in a team when required

Technical Skills

- System Administration
- Troubleshooting Skills
- Technical and Remote support
- Data Backup and Recovery