



Lesson 3 - Online Communication

(Student Book A – Pg 10 - 13)

Starter – What is an online community?

An Online community is a group of people with similar interests who use the internet to communicate or work together. They can have conversations about their interests.

1. Match the following information exchanges to their correct descriptions.

Web logs (blogs)		These are sites which allows users to create and exchange really short text entries. A popular example of this type of site is Twitter.
Microblogging sites		These are websites that provide information that visitors to the site can extend and edit. They allow users to share information and are useful for research. The best-known example of a wiki is Wikipedia, the online encyclopaedia that can be updated by contributors.
Wikis		These are frequently updated online journals with diary-like entries which allow people to express their thoughts and feelings and give details of their daily activities. Typically, a blog includes text, photos and sometimes video.
Chatrooms		Online communication within communities is sometimes referred to as chat. Some of the large interactive communities where people take part in the same conversation or type of chat at the same time are known as chatrooms.

2. Research and write a short description for each of the following key terms:

- **Electronic mail (e-mail)**
Electronic mail (e-mail) is a method of swapping messages between people using electronic devices.
- **Instant messaging (chat)**
Instant messaging is two people typing in real time and the text messages are sent over the internet.
- **Newsgroup**
A newsgroup is a discussion about a specific topic.
- **Social networking**
Social networking is a website or applications to communicate with other users and find people with common interests.



- **Conferencing**

Conferencing is the use of video calls or VoIP to interact with other companies or your employees.

- **Blogs**

A blog is a personal webpage on which a person can post opinions and put links to other websites. This is also known as a dairy.

Vlogs / Podcast

A Vlog is a video blog which can be uploaded to YouTube or other platforms which you can be discussing topics. For Example, a discussion about Brexit.

3. From discovering various online communications that are used online, what do you use?
I use Social media, Online Gaming and VoIP.
4. What are the implications of online communication? Think about the positive and negative aspects.

Positive:

Easier and faster way of communicating online because you do not need to type you can verbally talk.

Negative:

Downfall to Online Communication is there can be issue where you are dropped out of the Voice call or you cannot hear the other person. You must have a good internet connection.

5. What does VoIP stand for?

Voice over Internet Protocol

6. What does VoIP do?

VoIP allows people to communicate with each other through the use of microphone.

7. What are the limitations of VoIP?

If you do not have access to the internet you cannot use VoIP.

If you have a poor internet connection the quality sound and Video can be very bad.

VoIP is not secure as it should be, malware can spread to your computer.



8. What are the benefits of VoIP?

An advantage of VoIP is that it is cheaper than using mobile or telephone.
Another advantage of VoIP it can save money on your travels because you do not need to visit them for a job interview. Another advantage to VoIP is it is a portable system because you can access VoIP on any electronic device.

Plenary –

1. 1. Give 3 example of social media used online?

Facebook
Twitter
Instagram

2. What does netiquette mean?

Netiquette means the correct way of using the internet that means no typing in Capital letters or spamming emoticons and do not swear at the individual.