

Chris Angel

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Skills

Programming Languages: Python, C++

Soft Skills: Communication, Customer Service, Conflict Resolution, Attention to detail, Teamwork & Collaboration, Multitasking, Problem Solving, Critical Thinking, Computer Literacy, Adaptability, Microsoft Office 365

Languages: English, Spanish

Experience

Northeast Security

Boston, MA

Operations Manager

Sept 2019- Present

- Compiled and delivered regular data reports based on tenant and client requests.
- Maintained excellent communication with tenants, clients, and vendors.
- Supervise and led a team of 20+ employees, providing daily training and support.
- Oversaw daily site operations and resolved issues effectively.
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UG2

Brookline, MA

Porter

January 2022 – Nov 2022

- Ensured office spaces were cleaned and sanitized daily for optimal use.
- Delivered friendly customer service to tenants in office spaces.
- Operated heavy machinery to maintain clean surfaces and building areas.
- Performed snow removal tasks during the winter months.

Nike

Somerville, MA

Customer Sales associate

Mar 2019- Sept 2019

- Responded to incoming telephone inquiries, providing support for in-store and online products.
- Tracked inventory, organized excess stock, and arranged product displays to boost sales.
- Delivered Tier 1 support for online and in-store products, assisting customers with technical issues and product setup.
- Operated and troubleshooted POS systems to resolve technical issues during transactions.

Johnston & Murphy

Boston, MA

Customer Sales associate

Jan 2018- Mar 2019

- Delivered exceptional in-store and phone-based customer service, assisting with purchases for online and in-store products.
- Maintained store appearance by restocking shelves and managing online product orders.
- Provided personalized assistance on the sales floor, ensuring a positive customer experience.

Education

Bunker Hill Community College

Boston, MA

Computer Science

Jan 2024 – Dec 2025

- Currently earning 41 college credits
- Currently attending

Benjamin Franklin Institute of Technology

Boston, MA

Computer Technology

Jan 2015 – Dec 2017

- Academic courses : Windows Operating Systems | Windows System Administration | Networking 1 | Business Applications | Introduction to Java Programming
- Earned 45 college credits