

# Angel Masano

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<https://github.com/AngelKm>

## PROFILE SUMMARY

- 3<sup>rd</sup> year Computer Science Bachelor student registered in the Thompson Rivers University Co-operative Education Program.
- Proficient in **PHP, JavaScript, HTML 5, and CSS 3**. Earned proficiency from working on and fleshing out 2 responsive websites as part of academic coursework.
- Confidence in handling data using **JSON**. Experience with **GitHub, React.js & Node.js** gained through academic coursework and workshops.
- Knowledge of agile/scrum methodology, unit tests, and TDD gained through academic coursework.
- Strong communication and interpersonal skills gained from working as a sales associate and cashier/customer service representative.
- Collaborated effectively with diverse groups of people to achieve common goals required in both school project work and work experiences.

## EDUCATION AND CERTIFICATIONS

### Computing Science Bachelor

Thompson Rivers University  
GPA: 3.7, Dean's List 3/4 semesters.

2021 - 2025  
Kamloops, BC

#### *Relevant courses:*

- Website Design and Development: Learned basics of website design and frontend technologies of HTML, CSS, and JavaScript.
- Advanced Web Design and Programming: Learned advanced design principles and backend technologies of JSON and REST APIs.
- Software Architecture and Design: Gained knowledge of software development lifecycle models of agile and scrum.

#### Certificates Received

- Illustration and Design Frame Creation, School of Motion June 2020 - September 2020
- Certificate link: <https://www.credly.com/badges/dae96e8f-d071-4fd1-9063-0ee2a793baa0>

## TECHNICAL PROJECTS

### Philosophy Blog Website

- Developed a functional blog website using frontend technologies of HTML, CSS, and JavaScript, and backend technologies of JSON, REST APIs, PHP, MySQL, React.js & Node.js.
- Used principles of effective web design and created the website prototype using the design tool Figma.

### Personal Portfolio Website

- Designed and built a responsive personal portfolio website with 5 webpages, using HTML, CSS, and JavaScript.
- Showcased 3 passion projects, skills, and contact information to demonstrate technical abilities and creativity.

### Health and Wellness App Architecture and Design

- Collaborated with a classmate on a coursework project by effectively delegating workload to best suit individual strengths and maximize efficiency resulting in project completion one week early.
- Established, defined and managed the requirements of a proposed health and wellness application software system in documentation form in under 3 months.

- Used design notations of UML to develop a design and a software architecture for the app.

## EMPLOYMENT

### Sales Associate

SoftMoc

May 2023 - Present

Kamloops, BC

- Developed relationships with prospective customers and recommended appropriate store products, resulting in over \$20,00 in new revenue.
- Worked with potential customers to understand their needs and match them with 4+ potential product offerings.
- Promoted the value of the customer loyalty program, leading to a 2% increase in the expected customer sign-up rate for the program.
- Practiced an empathetic approach and resolved customer issues, leading to an 11% customer close rate.

### Retail Cashier and Customer Service Representative

Michaels Craft Store

June 2022 – October 2022

Kamloops, BC

- Greeted all customers upon their entry into the store and helped them with any questions and concerns about the store products by communicating answers effectively.
- Performed all checkout procedures quickly and accurately each time, while also promoting the store reward program to customers to guarantee repeat business.
- Operated a checkout lane and associated retail equipment, including scale, barcode scanner, belt, and cash register under high customer volume.
- Assisted sales floor staff with stocking shelves, keeping front lanes tidy, and assisting customers when needed to ensure all the customers' needs are met.

### Laboratory Technician Intern

St. Thomas Heath Centre

May 2019 – July 2019

Arusha, Tanzania

- Assisted senior laboratory technicians in coordinating daily activities for patients.
- Recorded patient details, scheduled appointments, and provided medical test results.
- Developed essential professional office behaviour and collaboration skills.
- Managed laboratory equipment and maintained an inventory of medical supplies.

## VOLUNTEER EXPERIENCE

### Event Volunteer

Kamloops Multicultural Society

June 2022 - June 2023

Kamloops, BC

- Stepped up as an assistant volunteer coordinator to direct new event volunteers on setting up the venue for Canada Day in 2023.
- Assisted with the set-up of the venue for Canada Day collaboratively with fellow volunteers in under 3 hours, to sustain over 100 people for the celebration of Canada Day in 2022.

## EVENTS AND ORGANIZATIONS

### IEEE Summer School on Computational Intelligence for Game Development, Thompson Rivers

University Students' Union Gaming

July 2023

- Introduced to Unity game engine, basics of game development and AI for soundtrack generation.
- The event lasted for 5 days.
- Attended the event in person thrice and twice online.

### Interests and Hobbies:

- Digital sketching and painting
- Website design and development
- Expanding my knowledge of Philosophy

**References:** Available upon request.