

# Interview 1/3

**Date:** Dec 29th 2023  
**Location:** Boardroom, Company Headquarters

**Interviewer:** Cybersecurity Analyst, Jane  
**Interviewee:** CEO Jack

Jane: Good morning, Jack. Thank you for meeting with me to discuss the recent security incident. I'd like to go over some details to better understand what happened.

Jack: Good morning, Jane. Absolutely, I'm here to assist in any way I can.

Jane: Great. Let's start by revisiting the events surrounding the email you received. Can you describe the email and its content?

Jack: Sure, it appeared to be from a familiar vendor discussing an urgent matter. The email asked for verification of my credentials through a provided link.

Jane: Understood. When you clicked the link, did you notice anything suspicious about the webpage or the URL?

Jack: No, I didn't I clicked on the link and entered my credentials, When nothing happened I forwarded the email to John and Vinod to look into.

Jane: What made you decide to proceed and enter your credentials ?

Jack: The urgency of the request and the familiar look of the page convinced me it was legitimate. I didn't have any information to help with detecting a fake page or phishing email.

Jane: I see. After entering your credentials, did you encounter any strange prompts or unusual activities?

Jack: No, everything seemed normal after the login. I carried on with my tasks as usual. But a few days later I did notice some weird files and emails from our SQL server, something about an excel file being copied successfully.

Jane: Thank you for providing those details, Jack. Following the incident, did you take any immediate actions to mitigate potential risks?

Jack: No, I played some minesweeper on my Blackberry and I notices some odd emails being sent from my account. I figured it was my kids or my wife, or my dog walker, they use my blackberry often.

Jane: Interesting.

Jane: Thank you for your cooperation, Jack. Your insights are invaluable in our efforts to strengthen our cybersecurity measures.

Jack: Absolutely, Jane. I'm committed to supporting our efforts to keep our systems secure.

## Interview 2/3

**Date: Dec 29 20238**

**Location: John's Office**

**Interviewer: Cybersecurity Analyst, Sarah**

**Interviewee: IIoT Engineer John**

Sarah: Good morning, John. Thank you for meeting with me today. I understand there was an incident involving a phishing email. Can you tell me more about what happened?

John: Good morning, Sarah. Yes, I received an email that appeared to be from a legitimate source. It requested urgent verification of my credentials. I also forwarded to Vinod as we were working on a critical system update together.

Sarah: I see. When you clicked on the link in the email, did you notice anything unusual about the webpage or the URL?

John: Not really quite sure. It looked pretty standard to me; Vinod and I were updating our production code at the time, so I was multitasking.

Sarah: Understood. What led you to proceed and enter your credentials despite noticing the discrepancy?

John: I'm very important so I can't afford any delays accessing our systems. So I dont hesitate and I enter my credentials all the time for these emails.

Sarah: After entering your credentials, did you notice any unusual prompts or activities within the system?

John: No, everything seemed normal after I entered my credentials. I continued with my tasks as usual, though I did see some odd updates from Jack in the code, which is odd because he's the CEO and mainly plays on his blackberry all day.. I reviewed and it looked like a way for him to access the IIoT platform from home, pretty cool our CEO knows technology, don't you think ?

Sarah: Thank you for providing those details.Have you considered changing your password ?

John: No, I can't I use my password for everything and changing it is alot of work.

Sarah: Interesting. We highly recommend that you change your password. Thank you for your cooperation, John. Your assistance is crucial in bolstering our cybersecurity efforts.

# Interview 3/3

Date: Dec 29 2023

Location: Chillantra’s Office

Interviewer: Cybersecurity Analyst, Sarah

Interviewee: HR Manager Chillantra

Sarah: Good morning, John. Thank you for meeting with me today. I understand there was an incident involving a phishing email. Can you tell me more about what happened?

Chillantra: Good morning, Sarah. Yes, I received an email from John. He told me to follow the direction to avoid loosing access to our accounts so I can continue to process employee christmas bonuses. It looked suspicious but he did mention he entered his username and password.

Sarah: I see. When you clicked on the link in the email, did you notice anything unusual about the webpage or the URL?

Chillantra: It looked odd to me, lot of spelling mistakes, fuzzy graphics and the URL didn’t seem right, something about a Church if I remember.

Sarah: Understood. What led you to proceed and enter your credentials despite noticing the discrepancy?

Chillantra:It was from John, so I thought I could trust it.. May have been one of his proof off concept system.. Who knows what he does all day.

Sarah: After entering your credentials, did you notice any unusual prompts or activities within the system?

Chillantra: No, everything seemed normal after I entered my credentials.

Sarah: Thank you for providing those details.Have you considered changing your password ?

Chillantra: Yes, I changed my password shortly after just to be safe. I didn’t want John accessing the employee bonuses file and changing his bonus.

Sarah: Interesting. Thank you for your cooperation, John. Your assistance is crucial in bolstering our cybersecurity efforts.