Cultivating A Healthy Open Source Community

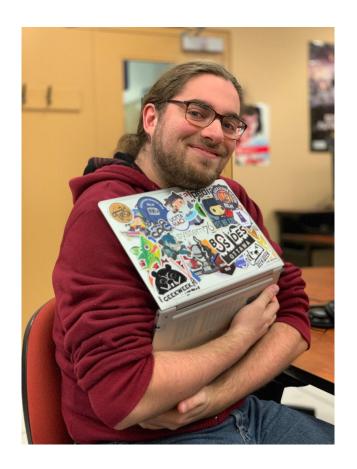
Forest Anderson

What This Talk Is

- Ideas to apply to other projects
- Understanding open source ecosystems
- Alternate views on team work

Who Am I

- 4th (5th) year at Carleton
- 4th year at CUSEC!
- CTO of Timsle
- Co-lead H4TT, Lame Jam
- Meta lead of Veloren





Veloren

- Built in Rust



- "Veloren is an open world multiplayer voxel RPG. It is inspired by games such as Cube World, Legend of Zelda: Breath of the Wild, Dwarf Fortress and Minecraft."

TL;DR: Minecraft++



Core Developers



Recorded Contributors

Meta Lead Role

- Run team meetings
- Write a weekly devblog
- Community development
- Social outreach
- Git/CI/CD



What Defines A Healthy Project

- Sustainable development
- Contributor health
- Contribution flow
- Community relations





For Beginners

- Large projects are intimidating
- Need an easy way to ask questions
- Peer programming sessions
- Beginner tasks/issues
- Detailed code review

Get Experts Where They Need To Be

- Someone with specific domain knowledge
- Direct lines of communication
- Support ASAP
- Treated as VIP

Moderate Communication

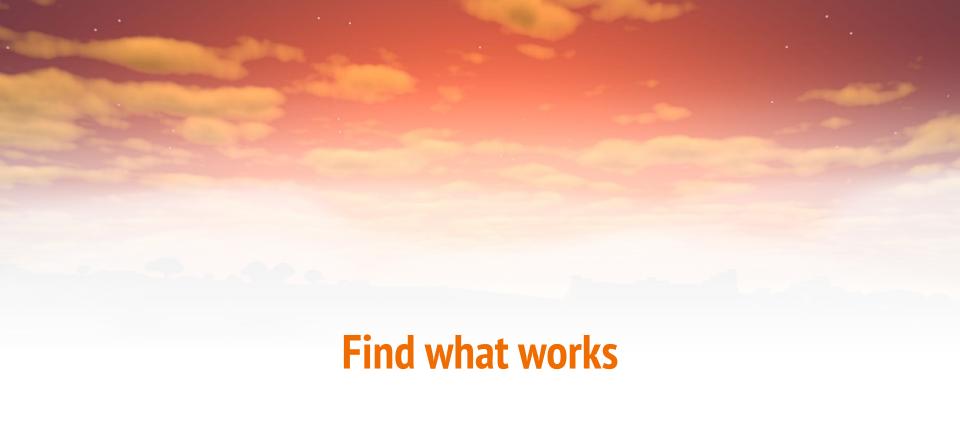
What Leads To Bad Communication?

- Difficult to convey intended emotion through text
- Discussions can get heated
- Language barriers
- Hard to fix relations after incidents



Moderate Communication

- Community leaders need to proactively intervene
- Good skills don't override toxicity
- Consistently enforce your Code of Conduct
- Start a conversation with someone when they mess up once
- Drop the hammer if they do it again



Consensus Is Difficult

- Everyone has a different vision
- There is likely not someone who makes all the choices on a project
- Regular meetings can help this



Find A Good RFC Format

- A method for anyone to convey their thoughts
- Gives structure to focused discussion
- A good goal for meetings

Delegate Work

- Easy tasks are great for new contributors
- Lead devs should focus on core problems
- Working groups can distribute tasks



Working Groups

- Groups split by specific focus
- Each group has a lead
- Tasks are assigned based on working group

Keep the Community in Touch

Interacting With The Community

- Blogging highlights progress
- Periodic social media posts
- Ways to contribute to ideas
- Consistently improving documentation

Manage Expectations

- Standard release cycles
- Future roadmap
- Changelog is good to update the end-user

Open Source != Corporate

Open Source Is Not A Company

- Burnout is real
- People might leave for a bit, but they can always come back
- It's ok to be wrong
- Not everything needs to work
- The project is the people

Motivate The Team

- This isn't the primary job for contributors
- Acknowledge efforts of contributors
- Full team meetings



What Can I Do?



"See a need, fill a need"

- Robots (2005)



Thank You!

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