

ANGEL QUEZADA

SOFTWARE DEVELOPER

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SUMMARY

Dedicated Software Engineer with a blend of technical prowess and customer support expertise. Proficient in both frontend and backend development with a keen understanding of browser-based software. Adept at providing clear, concise responses to technical inquiries, ensuring smooth user experiences, and maintaining confidentiality. Committed to rigorous Agile methodologies, rapid issue resolution, and a customer-centric approach.

EDUCATION

Springboard Software Engineering

Jan. 2023 - Sept. 2023

- Acquired over 900 hours of hands-on experience in both front-end and back-end development.
- Focused on troubleshooting and deployment.

University of Maryland Global Campus, Software Engineer

Jan. 2023 - Current

- Pursuing a BA in Computer Science with an emphasis in Software Engineering methodologies and technologies.
- Focused on modern software development practices, including troubleshooting and deployment.

Montgomery College

Spring 2020 - Fall 2022

- Associate of Science -AAS, Criminology, Montgomery College Rockville, MD
- Achieved a 4.0 GPA and received honors from Phi Beta Kappa and Sigma Delta Pi Honor Society.

EMPLOYMENT

Software Engineer, Springboard Software Engineering, *Software Engineer*

Jan. 2023 - Current

- Actively participated in real-world software engineering projects, gaining relevant experience in hardware and software troubleshooting.
- Worked in a fast-paced, agile environment, honing multitasking and adaptive skills.

Whole Foods Market, *Assistant Team Leader*, Bethesda, Maryland

Jan. 2020 - Current

- Utilized analytical skills to optimize revenue streams, relevant to diagnosing and troubleshooting hardware and software issues.
- Managed customer interactions, honing excellent customer service skills.

Balducci's Food Lovers Market, *Sales Team Lead*, Bethesda, Maryland

Fall 2016 - Dec. 2019

- Led a team of sales associates, developing leadership and multitasking skills.
- Focused on customer service and communication, essential for IT support roles.

SKILLS

PROGRAMMING & FRAMEWORKS

JavaScript (including Vue.js and ReactJS)
Node.js with Express
SQL and MongoDB
Python
Flask

WEB DEVELOPMENT:

Front-end Development with HTML, CSS, AJAX, and jQuery
Backend Development using modern technologies
DOM Manipulation and Web APIs
Web Development with PostgreSQL
Modern JavaScript and Testing

TOOLS & ENVIRONMENTS

Agile development environments
Familiarity with browser-based software on Windows 10
comfortable with modern browsers like Chrome, Edge, and Firefox; Git, Terminal, Github.

DATABASE & DATA MANAGEMENT

Advanced understanding of SQL and MongoDB for data-driven application development

COMMUNICATION & COLLABORATION

Able to communicate effectively at all levels, technical and non-technical
Works well independently and in a team environment
Demonstrable experience in issue escalation and customer support

ANALYTICAL & ORGANIZATIONAL SKILLS

Strong analytical, problem-solving, and troubleshooting abilities
Strong organizational & time management skills
Ability to adapt swiftly to changing priorities and multitask effectively

SOFTWARE ENGINEER PORFOLIO

<https://angelquezada.carrrd.co/>