Breast Intentions Inventory Tracking System

Project Description and Clarification

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Table of Contents

Introduction

I. Introduction

Breast Intentions is a Washington State Non-Profit Corporation with 501 (c)(3) status since 2014. They are committed to empowering underserved women by offering professionally fitted bras that help enhance their comfort and their self-esteem. Their mission is to help women of all ages, sizes, and backgrounds regain confidence and dignity by providing expert bra fittings in a fun, supportive, and welcoming environment. BI partners up with a variety of community groups and service organizations throughout the Spokane and the Inland Northwest region to host monthly events. At these events, women receive personalized fittings and leave with two new bras, a garment bag and detailed care instructions to help them maintain their new garments. These events are only made possible through the generous contributions of time, talent and resources from volunteers, donors and community supporters who believe in their mission.

The organization is currently facing challenges with maintaining an efficient inventory tracking system that supports their operations. The system they are using is more suited for businesses, rather than the specific needs of a non-profit. Their current app (Square) makes it difficult to track inventory for bras of various types and sizes. Additionally, they would like to keep a record of all the individuals they've assisted through their professional fitting events. These records would include details such as the individual's original bra size (likely incorrect), the accurate size determined after the fitting, the type of bra provided (e.g., regular, diability, nursing), contact information (if applicable), and the date(s) of fitting sessions attended.

II. Background and Related Work

Breast Intentions is a non-profit organization that provides essential clothing, specifically bras, to unrepresented women. The organization's focus is tailored to offering professionally fitted bras to women of diverse ages and backgrounds at community events. With the work that Breast Intentions does, it highlights their need for a new inventory and event management system. To achieve their mission, they rely heavily on inventory management systems to track bras by type and size and to document the impact of their services at community events. However, their current inventory management system, Square, does not fulfil their needs as it is a software for business transactions, so it lacks the flexibility and features for efficient inventory management for a non-profit organization like Breast Intentions [1]. Square does not allow Breast Intentions to track both – the type and size of the bras given and the people who have received them, which is crucial for Breast Intentions' reporting and prevents them from gauging their impact.

There exists a variety of inventory management systems like FoodBank Manger that have features that allow real-time updates in inventory tracking and volunteer management [2]. There are also other non-profit organizations like Breast Intentions, such as Dress for Success and The Bra Recyclers, all of which rely on inventory tracking systems to track their donations, inventory, and the items given to people [3], [4]. Currently, Breast Intentions uses Bloomerang to coordinate their volunteers which we plan to improve ourselves, as the issue they have is not being able to send SMS reminders/messages to all the volunteers. The state-of-the-art in this field has systems that combine both inventory tracking and client data tracking, which allow non-profit organizations to better serve their communities and obtain measurable and meaningful data/reports to visualize their impact.

While there are other inventory management systems, they are often not customizable, meaning that a non-profit organization like Breast Intentions cannot tailor the inventory management systems to fit their own needs of tracking both inventory and client information. For example, FoodBank Manager focuses on more of the inventory and donor management but lacks the functionality to track event-specific data such as the number and information of the people who Breast Intentions helps [2].

The inventory tracking system that we plan to create for Breast Intentions would differ from other systems by offering two different types of schemas that they could track. One schema would be for bras by type and size and the other would be for the women served and event data, specifically the women's individual fitting details. This approach to creating an inventory tracking system will allow Breast Intentions with the functionality to manage their inventory, while also tracking the women they serve at the various community events.

To successfully create, implement, and integrate this project, our team must learn some technical skills. We as a team need to learn how to proficiently use the MERN tech stack to create an appealing and easy-to-follow UI for Breast Intentions' management and volunteers, as well as manage the database system where we plan to store their data in. Tools for front-end development are crucial when creating a UI that meets the needs of Breast Intentions. Additionally, understanding database management and using it to handle schemas that separate inventory and event data will need to be integrated in our system. We will need to learn how to use a database management system, such as MySQL or MongoDB, that would handle the two schemas we intend to create [5],[6]. Learning how to implement security features, such as role-based access control and security protocols such as two-factor authentication would help us to ensure that Breast Intentions' data is safe, and no unnecessary users will have access to the inventory management system [7], [8]. We believe that the utilization of Transport Layer Security (TLS) encryption would allow us to further secure the sensitive data that Breast Intentions handles [8]. Mastering these tools and systems will enable us to create an inventory management system that would provide Breast Intentions with a solution that is tailored to their needs. By creating a secure and efficient inventory tracking system for Breast Intentions, we will ensure that they have the tools necessary to further support their community efficiently.

III. Project Overview

Breast Intentions, despite its continued success and meaningful impact, is currently facing significant challenges with its inventory tracking system, which is important for its efficient operation of the organization. The application they currently use, Square, is designed primarily for business transactions and lacks the flexibility needed to manage their specific inventory requirements. Since the bars Breast Intentions distribute come in a variety of types and sizes, the current system's limitations make it difficult to accurately track and maintain a comprehensive inventory. This issue may lead to future inefficiencies, affecting their restocking process before their fitting events.

Furthermore, the existing system doesn't provide a way for them to record and track detailed information of women they help. In addition to the tracking inventory, the organization needs a solution that will allow them to collect and maintain essential data on their clients, such as the bra size they wore before the professional fitting, the correct size they were fitted with, the type of bra they received (regular, disability or nursing), dates of the professional fitting they're attended and their contact details. This type of information helps Breast Intentions stay

connected with the people they've assisted. The lack of an integrated system for this "client" information hinders their ability to provide personalized support.

Another key component of the project will be improving the coordination of volunteers, which is essential for Breast Intentions' events. The current system (Bloomerang) doesn't effectively support volunteer management, particularly in terms of communication. We plan on configuring their current system so that Breast Intentions will be able to more efficiently organize and communicate with their volunteers, ensuring that the events are properly staffed and run smoothly. This improved communication will also contribute to the overall success of the events, as volunteers play a crucial role in providing a supportive and welcoming environment for the women who attend.

In conclusion, by developing a secure and efficient inventory, record and event management system, the project will provide Breast Intentions with the tools necessary to better serve their community. The new system will streamline operations, enhance client tracking, and improve volunteer coordination, enabling the organization to empower underserved women more effectively. With a solution tailored to their unique needs, Beast Intentions will be able to continue its work with greater precision and efficiency, ultimately expanding its impact on the lives of the women the help.

IV. Client and Stakeholder Identification and Preferences

Clients:

The primary client for this project is Breast Intentions, specifically its management team and volunteers, all of whom keep the organization up and running, serving the unrepresented women. They need an inventory tracking system that is tailored to their needs as the one they currently use, Square, does not have the tools and functionality to aid them in their mission of providing women with professional bra-fittings at community events. Breast Intentions needs a system that manages bras by type and size, as well as tracking the number of women served at their events. This would allow Breast Intentions to efficiently manage their inventory, performance, and aid in storing the information of the women they serve, all of which will aid in allocating resources to further meet the community's needs.

The secondary clients will be the volunteers who help check women in or assist with the professional bra fittings. They need an inventory management system that updates quickly in real time, which would allow them to check in women and update any information, such as contact information or bra size and type. Volunteers also need a UI that is readable and easy to use, so that they can fulfill their responsibilities without being held back by the systems they use.

Stakeholders:

The stakeholders are the women who attend the Breast Intentions' events because they utilize their services and receive bras that fit well and are suited for their needs, such as nursing or disability bras. The inventory management system must keep track of all the inventory that Breast Intentions has on hand because it ensures the right bra is available when someone needs it and allows Breast Intentions to check what they have too little or too much of. This will ensure that Breast Intentions can serve every woman that needs their services and that they leave events and bra-fittings with comfort and confidence.

Needs and Preferences:

The inventory management system should provide Breast Intentions' management team with real-time data on both the inventory and women served at their events to ensure they make informed decisions on their inventory and upcoming events. They want to keep their inventory and the women's information secure and be able to access the system from multiple devices such as computers or mobile devices. They need to have the most control over the entire system as administrators because they will be the only ones to make major changes to the data. They will also need to have a UI that does not require much to learn nor much to use.

For the volunteers, the ease of use and simplicity of the inventory management system is crucial as they are in the front lines and must input any data in the system quickly and efficiently. They need a simple user interface to log in the women they check in, check what they have in the inventory by size and type, and update any information as quickly as they can during Breast Intentions' events. They need to be able to login and access the system from provided devices or their own smartphones as it would allow them to better complete their volunteer responsibilities. The inventory management system should be easy to use that once a volunteer becomes proficient in using the system, they minimize the time they spend entering or updating data/information and can focus on providing personal care and attention to the women they serve.

The inventory management system needs to ensure that inventory is up to date because the women served at Breast Intentions' events need to receive appropriate and well-fitted bras. It should store the women's data and information securely and ensure that they do not wait too long for volunteers to find if they have the size and type of bra they need in stock.

Project Requirements

V. System Requirements Specification

V.1. Use Case

1. User New Account Creation UC01

Use Case: User Account Creation

- Actors: New user, System
- Preconditions: The user has an account connection and the inventory tracking system's "Sign Up"
- Main flow:
    1. The new user navigates to the "Sign Up" page
    2. The user enters a valid email address
    3. The user provides a valid username and password
    4. The user confirms the password
    5. The user clicks the "Create Account" button.
    6. The system creates a new account for the user
    7. The system displays a confirmation message "Account created successfully"

8. The system redirects the user to the login page

- Alternative flow:
  - If the user leaves a required field blank, the system displays an error message “Please fill out all the required fields” and does not create the account.
  - If the user provides an already registered email or username, the system displays an error message “Email/Username already exists” and prompts the user to enter a different one.
- Postconditions: The new user account is created, and the user is redirected to the login page, or the user is informed about errors in the form they tried to submit.

2. User Login UC02

Use Case: User Login

- Actors: User, System
- Preconditions: The user has an internet connection and access to the inventory tracking system.
- Main flow:
  1. The user navigates to the Login page
  2. They enter their valid login credentials (email and password
  3. The system verifies their login credentials and logs the user in
  4. The system displays a personalized homepage for the logged-in page.
- Alternative Flow:
  - If the user enters invalid credentials, the system displays an error message and prompts the user to try again or reset the password.
  - If the user leaves fields empty, the system prompts the user to enter both the username and the password.
- Postconditions: The user is successfully logged in.

3. Adding/Removing Items in the Database UC03

Use Case: Add or Remove Items/People from Inventory

- Actors: User, System
- Preconditions: The user is logged into the inventory tracking system and is on the “Inventory” page
- Main flow (Add):
  1. The user navigates to the “Inventory” page
  2. The user clicks on the “Add Item” button.
  3. The system redirects the user to the “Add New Item” page.
  4. The user fills in the required fields for the new item
  5. The user clicks on the “Save” button
  6. The system adds the new item to the database.
  7. The system displays a confirmation message “Item added successfully”

- Main Flow (Remove):
    1. The user navigates to the “Inventory” page
    2. The user selects an item from the inventory list
    3. The user clicks on the “Remove” button
    4. The system prompts the user to confirm the removal
    5. The user confirms the removal
    6. The system removes the item from the database.
    7. The system displays a confirmation message “Item removed successfully”
- Postconditions: The inventory is updated to reflect the changes made by the user

4. Search Items from the Database UC04

Use Case: Search Items/People in Inventory

- Actors: User, System
- Preconditions: The user is logged into the inventory tracking system.
- Main flow:
    1. The user navigates to the “Inventory” page.
    2. The user enters the search criteria (e.g. size, type of bra) in the search field available on the “Inventory” page.
    3. The user clicks on the “Search” button.
    4. The system processes the search query and displays a list of bras matching the criteria directly on the “Inventory” page
- Alternative flow:
    - If no items match the criteria, the system displays a message “No items found” on the “Inventory” page
- Postconditions: The user can view the search results directly on the “Inventory” page or is notified if no results are found.

5. 2-Factor Authorization (2FA) UC05

Use Case: Enable and Use 2-Factor-Authorization

- Actors: User, System, Authenticator app (Google Authenticator)
- Preconditions: The user has entered the valid login credentials into the login page and has the Google Authenticator app
- Main flow (Enable 2FA):
    1. The user navigates to the “Account Setting”.
    2. The user enables 2-factor authentication (2FA)
    3. The system provides a QR code to scan with Google Authenticator.
    4. The user scans the QR code
    5. The system displays a message “2-Factor Authentication enabled”
- Main flow (Login with 2FA):
    1. The user enters valid login credentials on the login page

2. The system prompts the user to enter the authentication code from the Google Authenticator app
3. The user enters the correct code
4. The system authenticates the code and logs the user into the system.

- Alternative flow:
  - If the user enters an incorrect 2FA code, the system displays an error message and prompts the user to try again.
- Postconditions: The user is authenticated using 2FA and logged into the system

6. Reset Password UC06

Use Case: Reset Password

- Actors: User, System
- Preconditions: The user has forgotten their password and has access to their registered email.
- Main flow:
  1. The user navigates to the “Forgot Password” page.
  2. The user enters their registered email address.
  3. The user clicks on the “Reset Password” button
  4. The system sends a password reset link to the user’s email.
  5. The user clicks on the link to their emails and is redirected to a password reset page.
  6. The user enters a new password and confirms it.
  a. The system updates and display a confirmation message “Password reset successfully”.
- Alternative flow:
- If the user enters an unregistered email, the system displays an error message “Email not found”.
- Postconditions: The user’s password is reset, and they can log in with their new credentials.

7. Logging Out UC07

Use case: User Logout

- Actors: User, System
- Preconditions: The user is logged into the inventory tracking system
- Main flow:
  1. The user clicks on the “Logout” button.
  2. The system logs the user out and redirects them to the login page.
- Postconditions: The user is logged out of the system and must log in again to access the inventory.

V.2. Functional Requirements

Functional requirements are the aspects and functionality that the inventory management system we intend to create must need in order to meet the needs of Breast Intentions and their staff. These requirements lay out the functions and different aspects of the system and how it would support the Breast Intentions' mission of helping underserved women. Each requirement will be grouped into a main module that details a main component of the system and these requirements listed will provide the client's needs and what components we will ensure that the system has to meet these needs. For each requirement, we list the priority level, with 0 being an essential and unquestionable aspect and 5 being a goal if we can create it. Ensuring that we address each function al requirement, we will lay out a blueprint that will ensure that the system we create will meet the needs of Breast Intentions and further support its mission to serve underserved women.

V.2.1. Inventory Management Module

Track Bra Inventory by Type and Size

- **Description**: The system must track the inventory of bras categorized by type and size.
- **Reason**: Based on Breast Intentions' need to track the types and sizes of bras available in their inventory.
- **Priority**: Priority Level 0 since it is essential and must be implemented.

Add, Update, and Remove Inventory Items

- **Description**: The system must allow users to add new inventory, update quantities, edit items, and remove inventory items as needed.
- **Reason**: This will allow the Breast Intentions staff to keep track of their stock efficiently to meet their clients demands.
- **Priority**: Priority Level 0 since it is essential.

V.2.2. Event Tracking Module

Track Events and Participants

- **Description**: The system must keep track of the events hosted by Breast Intentions and the participants who attended and got a professional bra fitting.
- **Reason**: Allows Breast Intentions to track of the number of women they helped at their events, as well as keeping their information for returning clients and user testimonials.
- **Priority**: Priority Level 0 since it is essential.

Add, Update, and Delete Events

- **Description**: The system must allow users to create, update, and delete events in the system.
- **Reason**: Allows for Breast Intentions to manage and keep track of the woman that attended certain events.
- **Priority**: Priority Level 0 since it is essential.

V.2.3. User Management Module

Create and Manage User Accounts

- **Description**: The system must allow administrators to create, update, and remove user accounts with different access levels such, as volunteers.
- **Reason**: This will provide security and keep data safe for Breast Intentions' staff.
- **Priority**: Priority Level 0 since it is essential to keep data safe.

Assign User Roles

- **Description**: The system must allow everyone who has an account to hold specific user roles, such as administrator and volunteers, all of which will have different levels of access to the system.
- **Reason**: Keeps data safe and allows only authorized users to make significant changes to the system.
- **Priority**: Priority Level 1 since this will be something we do not have to do but, it will definitely increase security.

V.3. Non-Functional Requirements

Non-functional requirements are the attributes that determine the system's quality, usability, and performance. Non-functional requirements include system properties such as security, scalability, and ease of use. In addition to general properties, non-functional requirements are also the programming languages we intend to use, one of which is JavaScript. These requirements ensure that the system can function properly and also meets the standards of performance and usability.

System Reliability

- **Description**: The system will ensure that it is always and constantly available to Breast Intentions' staff.
- **Priority**: Priority Level 0 since this is essential.

Data Security

- **Description**: The system will authenticate users and encrypt client and users data to ensure the confidentiality and safety of the data being stored.
- **Priority**: Priority Level 0 since this is essential.

Scalability

- **Description**: The system shall be scalable to be able to handle bigger inventory and more events as the organization grows and continues to update their inventory and events.
- **Priority**: Priority Level 1 since we want to ensure the organization can grow.

Usability

- **Description**: The system will have a user-friendly User Interface (UI) to ensure that users can navigate and do what they need without needing formal training.
- **Priority**: Priority Level 1 since we can create a basic UI and then take input from users to improve.

VI. System Evolution

The system evolution section describes the current state of software and computing technology and how these can evolve and change. New technology, user needs, and the growth of the organization can cause the need for the system to improve and adapt to these changes. This section will tackle and identify these potential changes in the software of our system, user requirements, and outside harm and risks that could impact the system. If we can identify these changes, we can design a system that will allow it to be updated, which will ensure scalability. In all, this section will highlight the need for an adaptable system that can grow alongside Breast Intentions' organization and will ensure that we create a system that successfully supports the organization.

1. **Increase In Inventory Needs**: As Breast Intentions grows, the system must handle a larger inventory and more diverse product categories. We hope to create a system that will organize the increase of inventory and different types of bras.
2. **User Growth**: If more users, such as volunteers, use the system, it must scale efficiently to be able to handle higher traffic and data volumes. The system should be designed to support this growth without any performance issues.
3. **User Access Changes**: As the organization expands, there should be a difference and diversity to user roles. This would require us to make new roles for users that would give everyone different permissions to the system.
4. **Software Updates**: As software and hosting websites update, the system must ensure that it can handle any updates and stays available.

VII. Glossary

Inventory Management System (IMS): This is a software that is used to track inventory levels and distribution of items.

JavaScript: This is a versatile programming language primarily used for adding interactivity and dynamic behavior to web pages.

Schema: This is a database structure that formats how data is stored and accessed.

Square: A business-focused software for payment processing and basic inventory management.

MySQL: A database management system that utilizes structured query language (SQL).

MongoDB: A NoSQL, document-based database system used for flexible data storage.

Front-end Development: This allows the creation of user interfaces and interactive elements in a software application.

Back-end Development: The development of server-side logic and database interaction for an application.

Role-Based Access Control (RBAC): A system where users are given permissions based on their roles.

Scalability: This is the ability of a system to handle changes such as data size or demand and being able to adapt to new technologies easily.

Two-Factor Authentication (2FA): A security measure where users verify their identity using two factors such as password and SMS messages.

Transport Layer Security (TLS): A protocol ensuring secure communication between users and a server.

User Interface (UI): The part of an application users interacts with, like buttons and forms.

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