Angel Ramrez

Resourceful worker who focuses on consistency , efficiency, & quality work

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Seeking a challenging role where I can utilize my technical skills,
problem-solving abilities, and passion for technology to provide exceptional
support and drive organizational success. I am a motivated and detail-oriented
individual with 3 years of experience as a computer repair technician and an
internship in data analysis. Possessing ongoing professional certificates in IBM
DevOps and software engineering and computer science for web programming, as well
as 1 year of experience in graphic design. Proficient in JavaScript, HTML, CSS, C, C++, Python,
Windows, Linux, macOS, MS Office programs and customer support.

Work Experience

Freelance Graphic Designer

Primerica

February 2022 to Present

Designed a variety of marketing materials, including brochures, and presentations

Utilized Adobe Creative Suite to create visually appealing and effective graphics for a wide range of projects

Collaborated with cross-functional teams to ensure brand consistency and accuracy in all design materials

Conducted research to stay up-to-date on design trends and to ensure that all materials are in line with industry best practices

Managed multiple projects and deadlines, ensuring that all materials were delivered on time

Computer Repair TECHNICIAN

Best Buy - Geeksquad

April 2019 to Present

Provided technical support for hardware and software issues for customers'
personal computers and devices.
Diagnosed and repair of a wide range of technical issues for customers, including
hardware and software problems.
Maintained a high level of customer satisfaction by providing friendly, efficient
and effective service

Data Analyst

Bunzl Canada

July 2022 to September 2022

As a data analyst at Bunzl, the job responsibilities involve collecting and organizing large datasets, using analytical and statistical techniques to identify insights, developing reports and visualizations to communicate recommendations, collaborating with other teams to develop data-driven strategies, ensuring data quality and integrity, and continuously improving data analysis processes to drive efficiency and effectiveness. The primary objective is to leverage data to drive business insights and recommendations and deliver value to the organization.

Education

Professional Certificate in IBM DevOps and Software Engineering
Coursera - Remote
December 2022 to Present

Professional Certificate in Computer Science and web programming
HARVARD UNIVERSITY - Remote
September 2022 to Present

Professional Certificate in Full-Stack web development
CodeAcademy - Remote
September 2022 to Present

Skills

- Organization
- Troubleshooting
- Programming
- Communication
- Problem-solver
- JavaScript
- CSS
- Git
- HTML5
- Linux
- DevOps
- Microsoft Excel
- C
- C++
- User Interface (UI)
- React
- UI design
- UX
- GitHub
- three.js

- C/C++

Languages

- English - Fluent
- Spanish - Advanced

Links

http://www.linkedin.com/in/angel-ramirez-54b8851b0

Certifications and Licenses

Ontario Smart Serve