



Angel González

Computer Science & Systems Engineering
Student

ABOUT ME

Name
Angel Samuel González Velásquez

Birth Date
21st July 2004

CONTACT

+502 4711 - 6637

angelprogonza2107@gmail.com

Zone 7, col. "Jardines de Tikal II"
Guatemala City

MORE INFO

- Drive Licence
- Typing & Mechanography Diploma
- Computer Operator Diploma
- Cisco IT Essentials Diploma
- Knowledge of Office 365, AWS and Google Workspace

ACADEMIC INFORMATION

Escuela Oficial Urbana Mixta "David Vela"
Primary Education | 2011 - 2013

Colegio Alemán de Guatemala (Deutsche Schule Guatemala)
German Abitur and High School Diploma with focus in Science and Computer Systems | 2014 - 2021

Universidad San Carlos de Guatemala
Bachelor's Degree in Science and Computer Systems | Currently in the 7th semester

Instituto Técnico de Capacitación y Productividad - INTECAP
Course - Computer Systems Repair and Support Technician

WORK EXPERIENCE

Customer Service Agent
TELUS Digital - Guatemala

- Assisting international customers and resolving various issues related to Wix websites.
- Helping to organize and verify the proper use of scheduling for other agents.
- Achieving excellent metrics over several months of work.

JUN
2023

SKILLS

- Technical Knowledge
- Programming Languages
- Database Management
- Problem Solving
- Teamwork
- Written and Verbal Communication
- Organization

MAR
2024

PERSONAL REFERENCES

Lurdes Fabiola Nájera Orozco
Tel: 5879 - 8089

Brenda María Gálvez
Tel: 4769 - 6401

FAMILY REFERENCES

Delmi Fabiola González Bautista
Tel: 5923 - 2602

LANGUAGES

Spanish
Native

German
C1 and DSD II Level

English
B2 Level