

# Luis Angel Sandoval Lopez

Data Analyst

Tecamac, Estado de México

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## PROFILE

Data Analyst with experience in logistics, HR, and the restaurant industry. A Computer Systems Engineer with a passion for data analysis and information presentation. I am creative, curious, disciplined, adaptable, and excel at problem-solving. I am looking to join a results-oriented team.

## PROFESSIONAL EXPERIENCE

### Quark Intel, CDMX – Power BI Developer

FEB 2024 – PRESENT

Power BI, DAX, Power Query, SQL, Data Factory

- Designed, developed, and implemented interactive Power BI dashboards focused on analysing the restaurant sector, covering metrics such as sales, costs, menu performance, customer behaviour, and operational efficiency (e.g., order times).
- Created customised reports and visualisations for various user levels, including branch managers, kitchen staff, operations directors, and owners, facilitating data-driven decision-making.
- Conducted data quality analysis to identify, document, and report inconsistencies to the client, ensuring the reliability of the information.
- Administered the Power BI platform, including managing user access, controlling report versions, and updating datasets.
- **Key Achievement:** Developed and implemented multiple BI solutions that transformed access to critical information, reducing the time required to obtain reports from approximately 2 hours (previous manual process) to under 2 minutes through direct queries in the Power BI web application.

### AgileThought, CDMX – Analytics Associate

NOV 2022 – FEB 2024

Power BI, DAX, Power Query, SQL, Excel

- Designed and developed interactive dashboards in Power BI, offering end-users a clear and accessible view of relevant metrics for the People department (e.g., HC, Attrition, Engagement, Hires).
- Performed information audits to detect and correct data entry errors.
- Collaborated with teams to ensure the integrity of information.
- Implemented and managed Row-Level Security (RLS) effectively to guarantee the confidentiality of sensitive information.
- Generated detailed documentation on data analysis processes and security implementation, facilitating knowledge transfer within the team.

### Grupo Juguetron, Tultitlán, México – Logistics Analyst

OCT 2020 – NOV 2022

Power BI, DAX, Power Query, Excel

- Implemented operational, logistical, and financial KPIs to evaluate efficiency and performance.
- Designed and developed dashboards to visualise and analyse key data from the logistics process.

- Mapped and improved operational and administrative processes by identifying and addressing areas for enhancement.
- Designed, managed, and normalised the data structure to ensure the integrity of the logistics department's information.
- Implemented performance controls and metrics at workstations.
- Supported administrative activities.
- Monitored supplier contracts to secure the Juguetron supply chain.

### **Eximagen - Promoline, CDMX – Quality Inspector**

AUG 2018 – SEP 2020

- Ensured product quality (both new and finished goods) through inspections (e.g., MIL-STD) and adherence to regulations (GMP/GPA/GPD).
- Participated in the development and tracking of quality KPIs, improved receiving procedures, and managed inventory in SAP.

### **Empaques con valor (EVSA), Cuautitlán, México – Quality Inspector**

JAN 2018 – AUG 2018

- Responsible for the inspection and release of production lines (Duracell, P&G) and finished products, ensuring compliance with quality standards (MIL-STD, GMP).

### **Alimentos Susalia, Naucalpan, México – Executive and Quality Assistant**

APR 2017 – DEC 2017

- Assisted in ensuring quality standards (GMP) and followed up on non-conformities in production processes.
- Provided general administrative support to management, including diary management and supplier follow-up.

### **Don't Worry, Naucalpan, México – Warehouse Supervisor**

MAR 2014 – APR 2017

- Gained progressive experience over 3 years in roles across Quality (process monitoring, audits), Production (staff coordination, efficiency analysis), and Warehouse (inventory management, HACCP).

## **EDUCATION**

### **Universidad Virtual del Estado de Guanajuato (UEG), Guanajuato**

*Computing Systems Engineering* (final grade 97.5 / 100)

NOV 2021 – MAY 2025 (degree pending)

## **SKILLS & LANGUAGES**

Power BI, DAX, SQL, Advanced Excel, Power Query, Azure Data Factory, Data Modelling, RLS, Data Cleansing & Auditing, Data Analysis, Problem-Solving, Information Presentation, Teamwork, Adaptability, Curiosity, Discipline.

English B2 (Upper-Intermediate).

## **CERTIFICATIONS & COURSES**

### **SCRUM Foundation, CertiProf**

DEC 2022

### **Google Cloud Computing Foundations, Google Cloud**

OCT 2022