

Angel Santiago

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PROFESSIONAL SUMMARY

Aspiring software engineer with a strong foundation in full-stack web development, including expertise in JavaScript, React, Node.js, Express.js, and MongoDB. Skilled in analytical problem-solving and building innovative solutions while thriving in collaborative, fast-paced environments. Experienced in customer service, team leadership, and mentorship, with a proven ability to adapt quickly and deliver results. Currently enhancing technical expertise through rigorous coursework and projects at Per Scholas.

TECHNICAL SKILLS

- Git / Version Control
- HTML & CSS
- JavaScript
- React
- Redux
- TypeScript
- MongoDB
- Node.js
- Express.js

EDUCATION

Per Scholas | Full-Stack Developer | New York, NY | *Expected Graduation March 2025*

- Related Coursework: Databases & Algorithms, HTML / CSS , JavaScript, React, Node.js, , Git

International Center of Photography | Creative Practices | Manhattan, NY | *June 2021*

- Related Coursework: Digital Workflows, Photoshop and Printing, Video Editing and Post-production

Conservatory of Music of Puerto Rico | Bassoon Performance | San Juan, PR | *June 2017*

- Related Coursework: Music Theory, Bassoon Performance, Orchestra, Chamber Music, Music Education

PROFESSIONAL EXPERIENCE

Server | Mongkhon Thai Cuisine | Queens, NY | *January 2024 - December 2024*

- Welcomed and greeted guests warmly, ensuring an inviting and friendly atmosphere.
- Educated diners about the menu by addressing questions, providing detailed explanations, and offering tailored recommendations.
- Coordinated with the kitchen staff to expedite food delivery, ensuring dishes were served promptly and at the ideal temperature.
- Resolved guest concerns and complaints professionally, enhancing overall satisfaction and ensuring a positive dining experience.

Barista Supervisor | Masseria Cafe | Manhattan, NY | *November 2020 - December 2023*

- Oversaw cash handling processes, verified the safe, and conducted daily deposits, ensuring adherence to financial standards.
- Cultivated a collaborative environment by coaching, mentoring, and training team members to excel in their roles.
- Delivered exceptional customer service by creating an inviting atmosphere where customers felt valued and attentively supported.
- Facilitated team productivity through effective communication and problem-solving, maintaining a seamless and efficient work environment.

Music Teacher | Conservatory of Music of Puerto Rico | San Juan, PR | August 2014 - May 2017

- Designed tailored lesson plans to align with individual learning styles, boosting student engagement and progress.
- Diagnosed and addressed challenges in playing etudes and pieces by identifying root issues and providing targeted practice techniques.
- Prepared musical pieces in detail to deliver clear explanations of their purpose and stylistic nuances.
- Fostered skill development through creative solutions and effective practice strategies, enhancing performance and technique.