

## BILLING ADVISORY (January 24, 2023)



### TO OUR VALUED CONCESSIONAIRES:

Please be advised that the Butuan City Water District (BCWD) will enforce an adjustment in the provisions stipulated in the Application and Contract for Water Services, specifically on the due date of the current water bill from 15 days to 7 days after date of delivery effective this March 2023 bill per BCWD Board Resolution No. 068-2022 dated October 10, 2022. Concessionaires are encouraged to pay their water bill on or before due date to avoid penalty.

BCWD is also reminding its concessionaires that the water bill in excess of the guarantee deposit, which remains unpaid during the next billing, shall be followed by a red bill/notice of disconnection. Your water service will be terminated without further notice after the additional grace period of three (3) days shall have expired, unless payment is made.

You may call BCWD on its call center numbers: 0917-188-8726 (Globe) or 0918-930-4234 (Smart) for further inquiries.

Thank you so much for your support and cooperation to improve our collection efficiency thereby enabling BCWD to meet its obligations and serve you better.