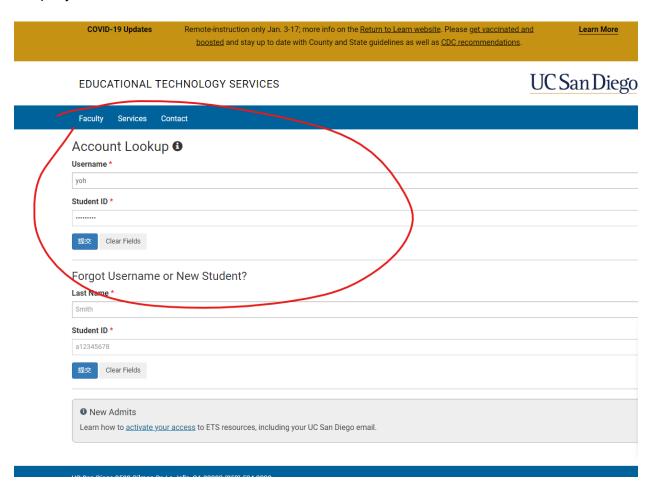Hi everyone! This will be a little tutorial to **walk you all through resetting the passwords**.

Please read the tutorial and check if you did anything wrong before going to FAQ area or posting a password related post on Piazza.
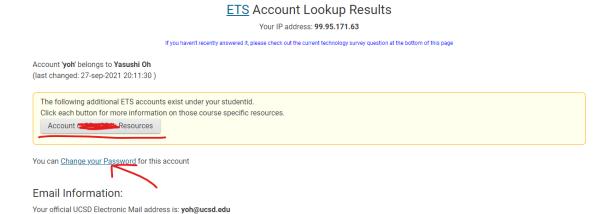
It will also include a **FAQ area** at the **bottom of the page**.

Tutorial:

1. Go to https://sdacs.ucsd.edu/~icc/index.php

2. Input your UCSD username and PID like the screenshot

3. Click the blue button that should say Submit (Sorry mine is Chinese)

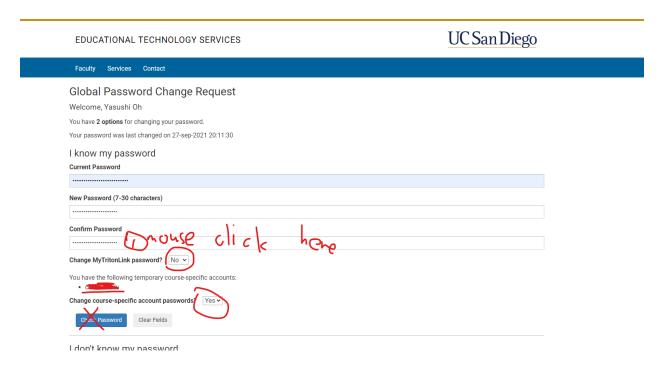4. You should see your course specific account name on the top like the screenshot shows

Account **'yoh'** belongs to **Yasushi Oh**
(last changed: 27-sep-2021 20:11:30)

The following additional ETS accounts exist under your studentid.
Click each button for more information on those course specific resources.

Account ~~Resources~~

You can Change your Password for this account

Email Information:

Your official UCSD Electronic Mail address is: **yoh@ucsd.edu**
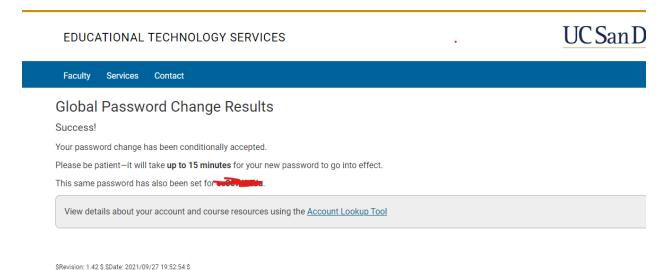Mail sent to your UCSD address is delivered to your UCSD Gmail account: **'yoh@ucsd.edu'**
You can read your email over the web:

The part that is painted red is your course specific account

5. Click the **Change your Password link (pointed by the arrow in the above screenshot)**.

6. **Here is the tricky part:** Enter your current password, and your new password (follow the instructions on the website). Your new password should be something that's complicated (combination of Upper and Lower case letters, numbers, symbols), **but do not click the Check Password button**. It will always ask you to come up with some new password. **Just click your mouse on the last input field, and click ENTER/RETURN on your keyboard.**

EDUCATIONAL TECHNOLOGY SERVICES   UC San Diego

Faculty   Services   Contact

Global Password Change Request

Welcome, Yasushi Oh

You have **2 options** for changing your password.

Your password was last changed on 27-sep-2021 20:11:30

I know my password

Current Password

....

New Password (7-30 characters)

....

Confirm Password   ① mouse   click   here

....

Change MyTritonLink password? No ∨

You have the following temporary course-specific accounts:

• ~~_____~~

Change course-specific account passwords? Yes ∨

Check Password   Clear Fields

I don't know my password

7. If everything goes right, you should be able to reset your password at this moment. The following page will show up. It could be white for some people(because of AdBlock), don't worry, it's the same thing.

8. Wait for 15 - 60 min. Try ssh ACCOUNT_NAME@ieng6.ucsd.edu in your terminal, enter your changed password(your password will not show on terminal which is totally normal, it's just like the … on any other websites' password field). See if you can get in.

FAQ(If you cannot access after following the tutorial above, look here)

I would recommend trying the following:

1. ssh ACCOUNT@ieng6.ucsd.edu replace ACCOUNT with your account, see if the command was correct
2. Check if your account name is correct
3. Directly copy and paste your password (watch out for copying the spaces before or after the password)
4. Open Chrome (not safari, any Chromium browsers should do), and if you have AdBlock, disable AdBlock.
5. If the above does not work, try to change your password again, you should see a blank screen (if have adblock on) or a successful page, both indicates success of changing password
6. Wait for 20 - 60min and repeat step 1 to 3 again
7. If still doesn't work, go to change password, click the second option saying "I forgot my password", that will navigate you to a global password change, change the password there and you will see the webpage says "this will change the password for your accounts:" and it lists all the accounts which should include your cs15l account.
8. Repeat step 5.
9. If it still doesn't work, tell us and we will see the next steps.