# Human-Computer Interaction - BIT 03

Ms. Chathurangi Dhanushika Weerasinghe

GROUP ASSIGNMENT

REPORT

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## ❖ Introduction Project

This is a group project related to HCI subject. As mentioned in this team project, each of the six team members must select websites and then choose one of the six found. After that, three stakeholders are identified from that website and the problems of that website are pointed out through them and those problems are analyzed and reconstructed. Figma was used as a tool for that.

## ❖ Introduction Department of Immigration and Emigration

The website of the Department of Immigration and Emigration was chosen for the project from among the individually selected websites. Briefly about the Department of Immigration and Emigration,

- First, Sri Lanka was a British colony, and entry and exit into Sri Lanka were controlled by ordinances. After being freed from it, the Immigration and Emigration Department came into force under the Government of Ceylon. The Comptroller and other officers appointed under the provisions of section 4 of the Act are empowered to exercise, perform or perform any powers, duties, or functions conferred, imposed, or delegated by or under the Immigration and Emigration Act. This new department was established in October 1949 and established at Colombo Fort. The process of issuing British passports to citizens of Sri Lanka was stopped with effect from 01.11.1949. The new Ceylon passport came into use then, and the holder must be a Ceylon citizen. At present, the Department of Immigration and Emigration provides citizenship, passport, visa services, and border management services.

- Department of Immigration and emigration logo

- Vision
  - To be the best immigration service in the region.

- Mission
  - We regulate the entry and exit of persons and provide citizenship services while safeguarding the nation's security & social order, and promoting economic development.

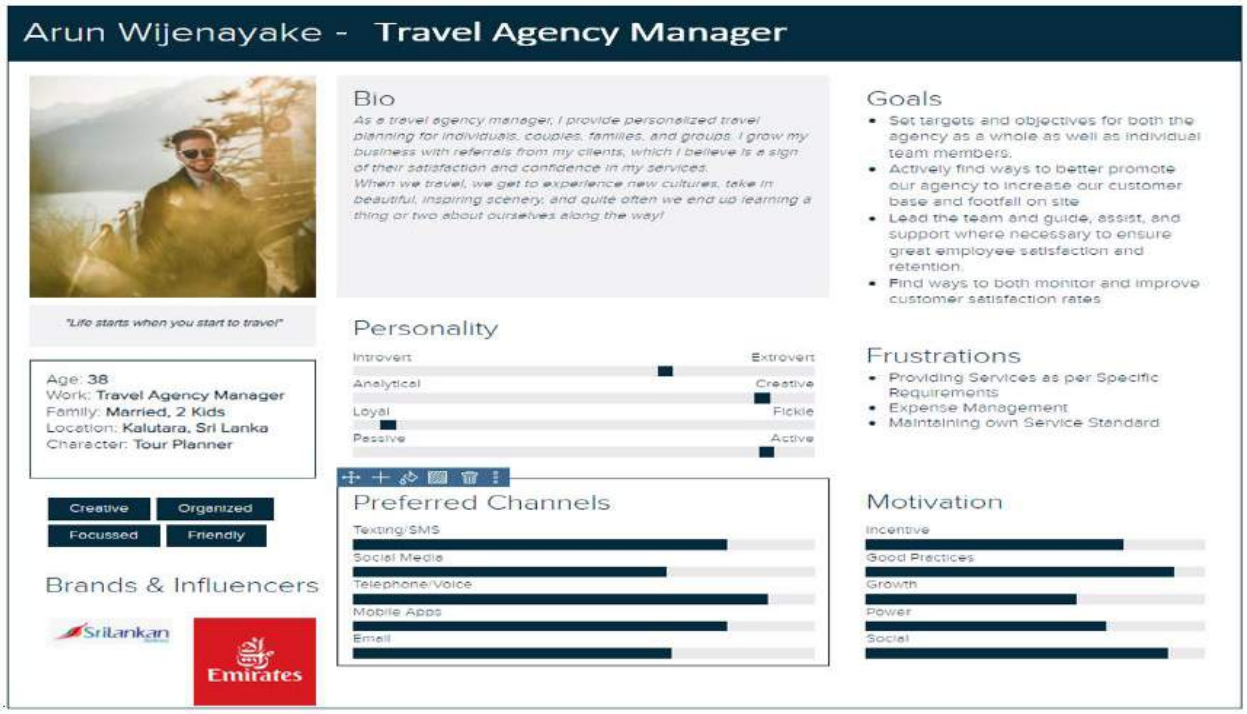
## ❖ Stakeholders

Identification of three persons as stakeholders on the website of the Department of Immigration and Emigration, which was taken away for the project.

- People of Sri Lanka
- Dual citizens
- Foreign travel agencies

## ❖ Personas

Draw three people to represent those selected stakeholders.



## Stephanie Abewardane - **Dual Citizen**

*"Work hard to achieve your dreams "*

Age: 30
Work: Dual Citizen (Accountant)
Family: Married
Location: Galle, Sri Lanka
Character: Nature Lover

Creative | Organized | Focussed | Friendly

### Bio

*Highly-motivated, deadline-committed, goal-driven accountant with over 4 years of experience. Proven track record of excellence. Some of my core skills include taxation, regulatory compliance, budgeting, and forecasting. Supervised internal and external audit. Adept at analytics and in-depth reporting service. An engaging team-player who also acts as a motivator.*

### Personality

| | |
|---|---|
| Introvert | Extrovert |
| Analytical | Creative |
| Loyal | Fickle |
| Passive | Active |

### Preferred Channels

- Texting/SMS
- Social Media
- Telephone/Voice
- Mobile Apps
- Email

### Goals

- Improving my personal characteristics
- Improve company profit
- Ensure the accounting process meets the required requirements
- Accomplishing specific milestones or objectives
- Improving work quality

### Frustrations

- Expense Management
- Endless queries
- Regulatory Changes & New Accounting Standards
- Keeping Up with New Technology and Tools

### Motivation

- Incentive
- Growth
- Power
- Social

### Brands & Influencers

## Naveen Wijesinghe - **Sri Lankan Citizen**

*"Debugging is twice as hard as writing the code in the first place. Therefore, if you write the code as cleverly as possible, you are, by definition, not smart enough to debug it. "*

Age: 27
Work: Sri Lankan Citizen (Software Engineer)
Family: Single
Location: Colombo, Sri Lanka
Character: Traveller

Clever | Organized | Focussed | Friendly

### Bio

*I'm a web developer with in-depth experience in UI/UX design. In a nutshell, I create websites that help organizations address business challenges and meet their needs. I manage everything from website navigation and layout to a company's web hosting and security architecture. My expertise lies within front-end web apps, and the main languages in my tech stack are JavaScript, React, and of course HTML/CSS. I'm a lifelong learner (currently taking a course on building AI chatbots with Python!) and love to read, run, and travel around the world.*

### Personality

| | |
|---|---|
| Introvert | Extrovert |
| Analytical | Creative |
| Loyal | Fickle |
| Passive | Active |

### Preferred Channels

- Texting/SMS
- Social Media
- Telephone/Voice
- Mobile Apps
- Email

### Goals

- Progressing toward a Senior Software Engineer role.
- Continue to build my technical knowledge.
- Improve my communication and collaboration skills.
- Improve my network outside of my team.
- Travel around the world

### Frustrations

- When you change one line of code and the whole thing goes down
- Explaining tech terms to non-tech people
- Reading other people's code

### Motivation

- Incentive
- Good Practices
- Growth
- Power
- Social

### Brands & Influencers

## ❖ Video link

The identified stakeholders should know the problems that may arise in using the website selected for the project. For that, a discussion was held through a video interview. All three stakeholders participated in it. You can watch its video through the link below.

https://drive.google.com/drive/folders/1kbykYpVdc3ec0myndN-bjc8B5qnzkUxW

## ❖ Usability Issues

Through the conducted video interview, it was easy to find twenty problems that could be overcome in using the website. Those problems are listed below.

1. Home (Font, colors, Navigation Bar)
2. Contact us - Enquiries and Comments
3. Contact us – Procurement
4. Sitemap
5. Contact us – Location
6. Contact us – Border Management
7. About us
8. Services – citizenship – general information
9. Services – citizenship - Special Provisions for Sri Lankan citizenship to a person's other origins
10. Services – citizenship – dual citizenship
11. Services – citizenship - Overseas birth registration
12. Services - Visa Services – general information/residence visa/transit visa
13. Services - Visa Services – visit visa
14. Services - Visa Services – My dream home
15. Services – passport – general information
16. Services – passport – issue of passport
17. Services – passport - amendments
18. FAQs - Adding questions
19. Links – Adding Link tab
20. News – Adding a news tab

## ❖ Sketch

After selecting these problems, they are sketched and prototyped as to how they should be recreated. You can watch its video through the link below.

https://drive.google.com/drive/folders/1q7YCuW9b_WMSQfASEg1K3PArjkR7ot9W

## ❖ Redesigns

After selecting these problems, they are sketched and prototyped as to how they should be recreated. Redesigned solutions to potential problems using the website identified by stakeholders. Figma (Vector-based tool) was used for that. All of them are listed below.

Student ID: 21s15092

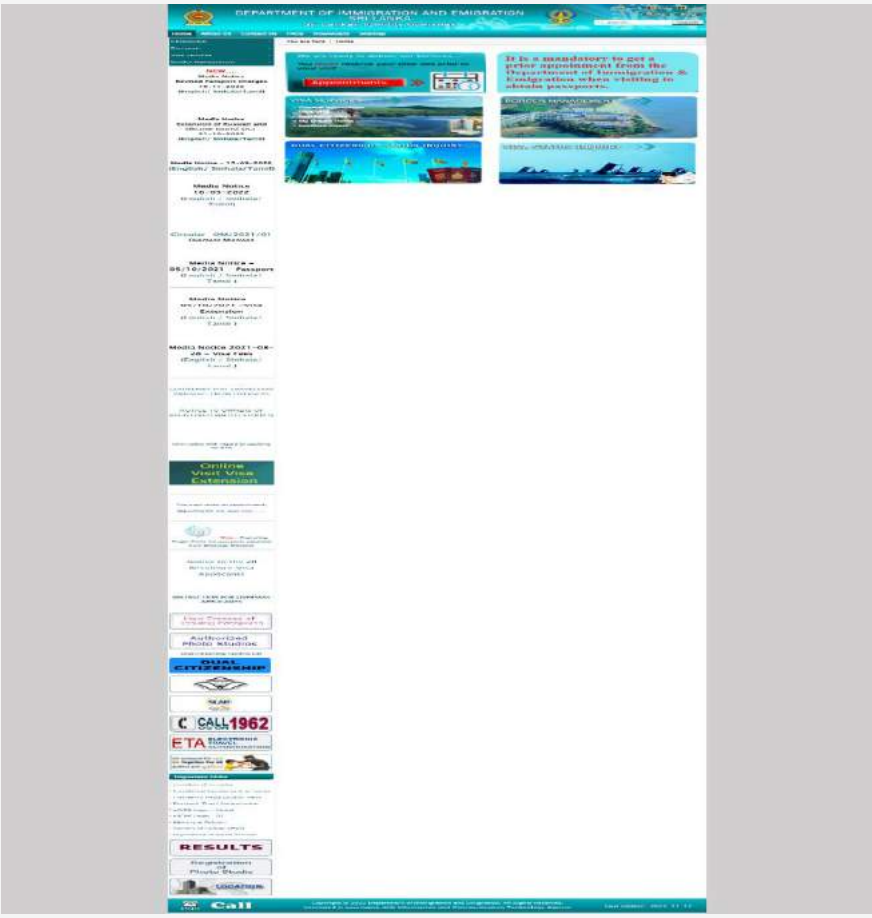
Student Name: P.H.N. Yashodhara

Tool: Figma

Issues:

- Home (Font, colors, Navigation Bar)
- Contact us - Enquiries and Comments
- Contact us – Procurement

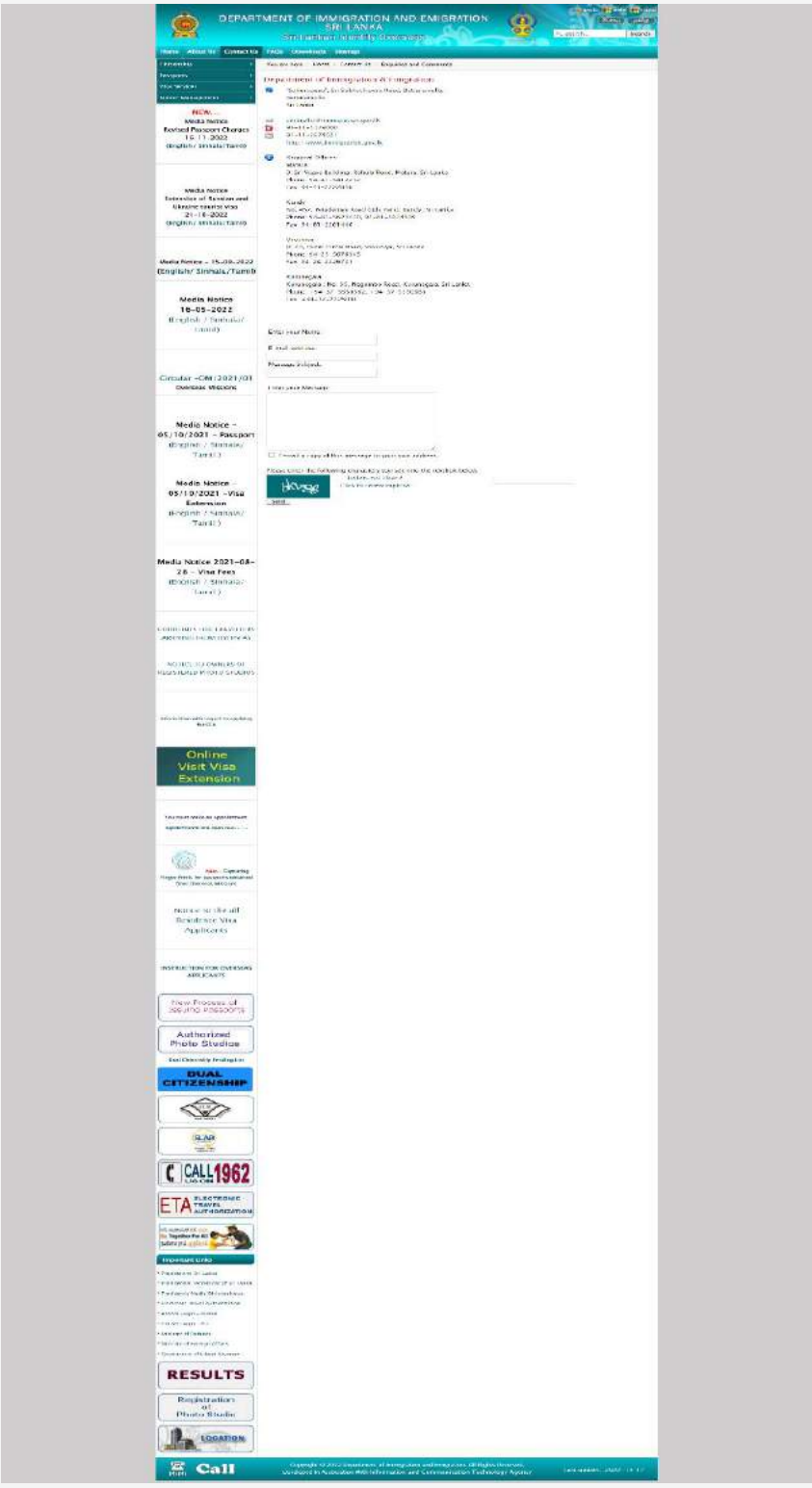
1. Home (Font, colors, Navigation Bar) – original website screenshot:



Home (Font, colors, Navigation Bar) – redesign:

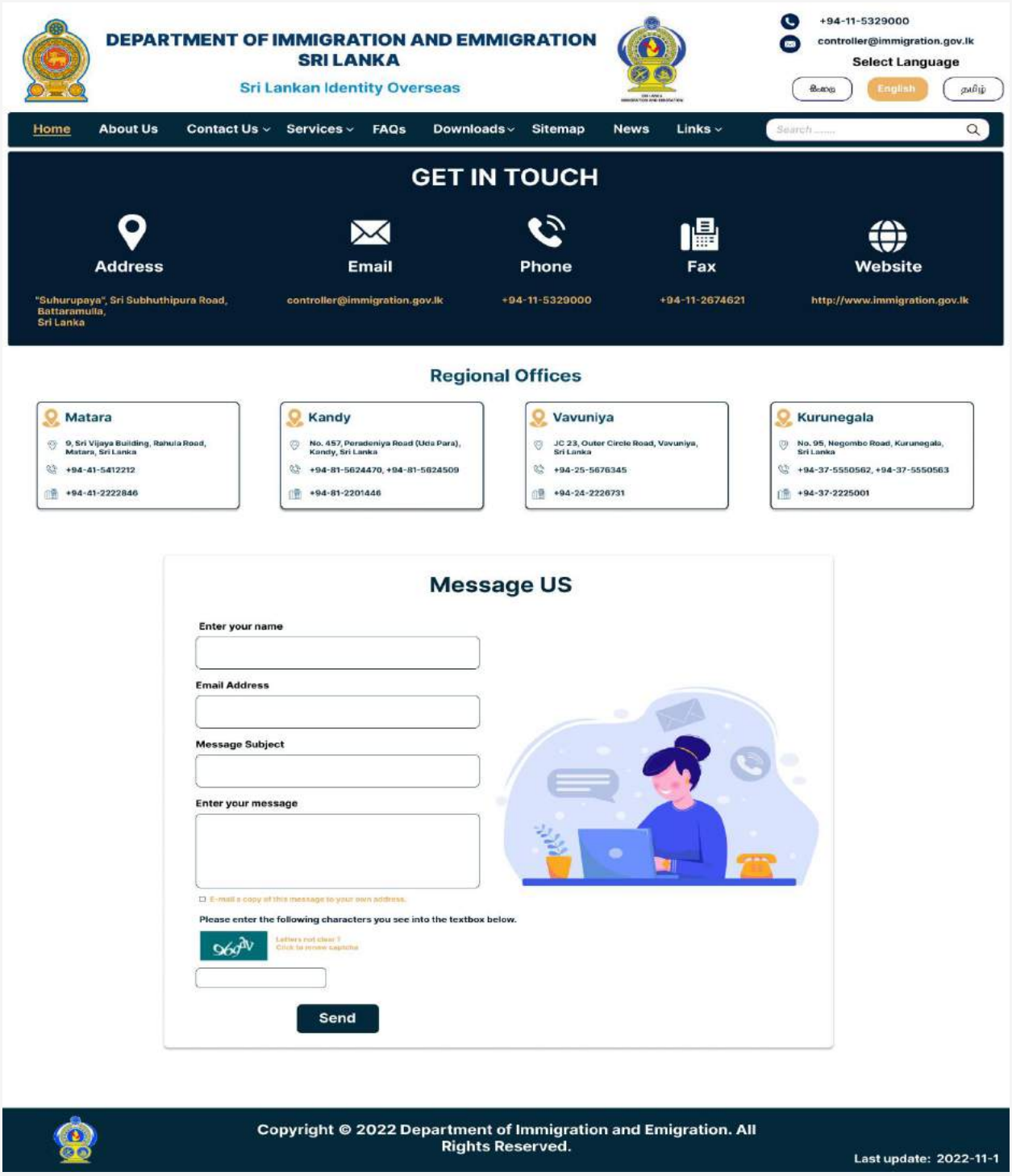
- Figma Link: https://www.figma.com/file/m6LA8l213ssjD1aUujmUWG/HOME?nodeid=0%3A1&t=MSakPRE4uSdd8ZxT-1

2. Contact us - Enquiries and Comments – original website screenshot:

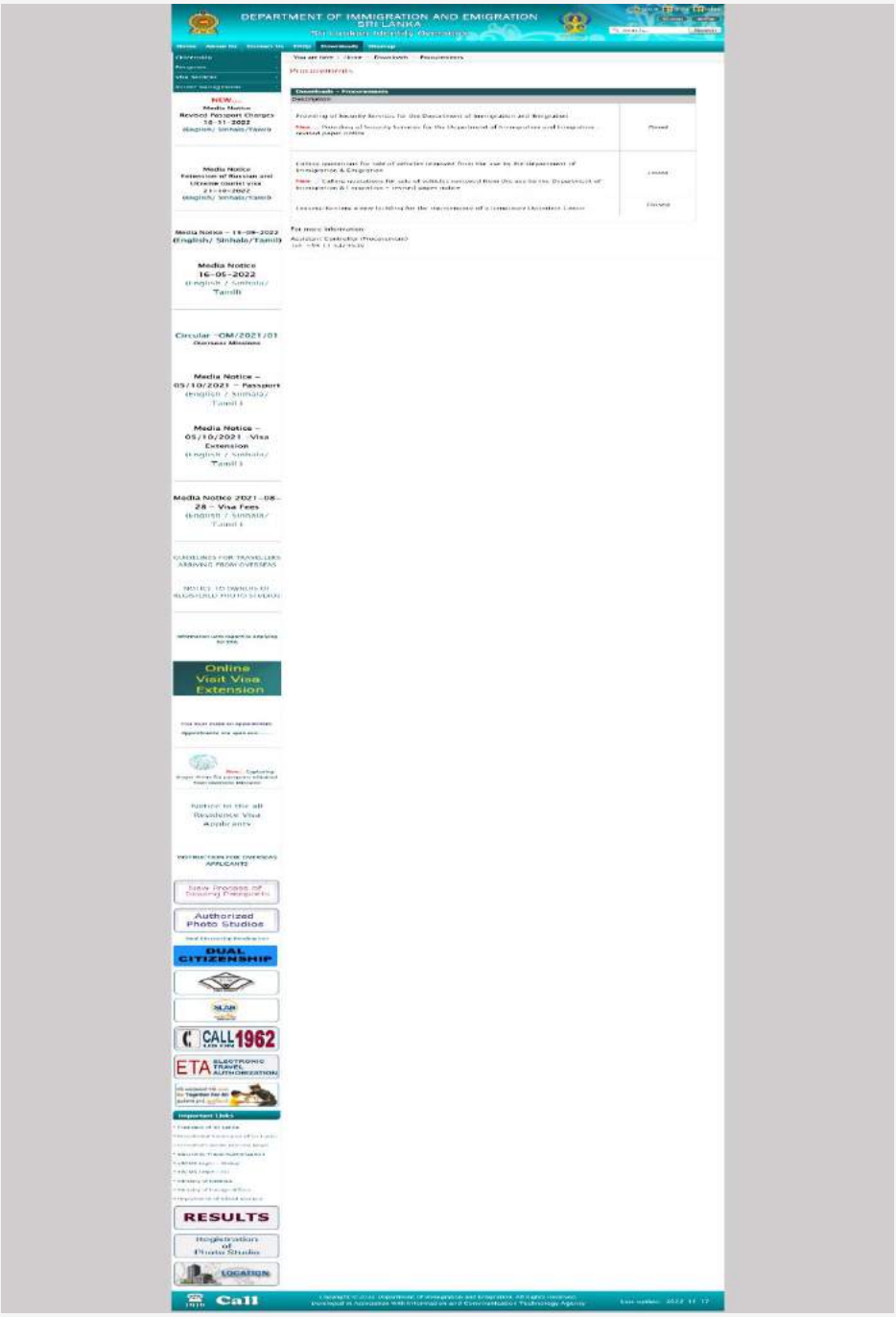


Contact us - Enquiries and Comments – redesign:

- Figma Link: https://www.figma.com/file/kXNx5yE39AXqOf1TTHunqW/COMMENT?node-id=0%3A1&t=rJ4sNkwPZZjhNsZ0-1

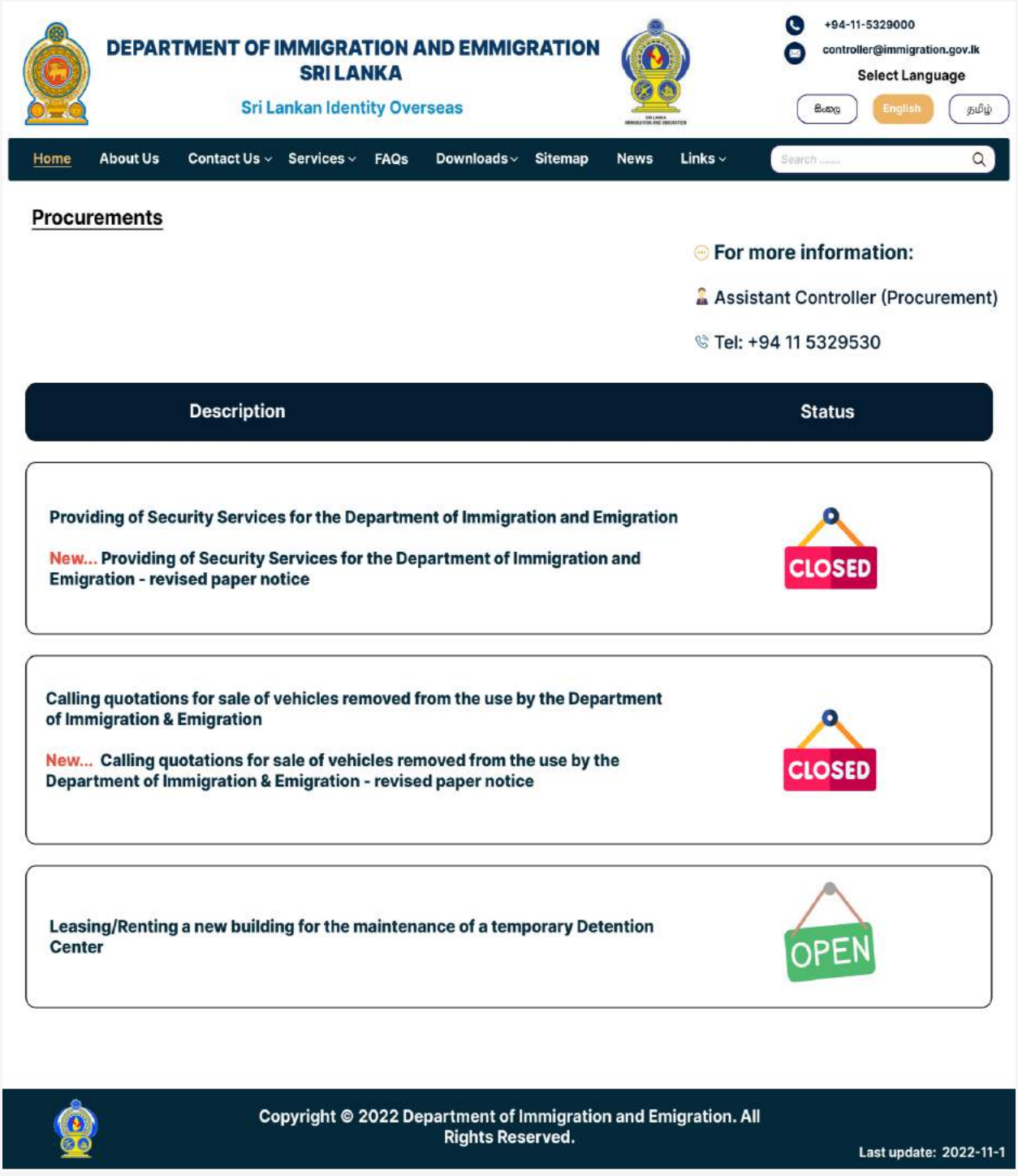


3. Contact us – Procurement – original website screenshot:



Contact us – Procurement – redesign

- Figma Link: https://www.figma.com/file/HMZUqopuxDmKS6K4AVtK5o/PROCUMENT?node-id=0%3A1&t=MzIoTICw2TPXYNaM-1



Student ID: 21s03135

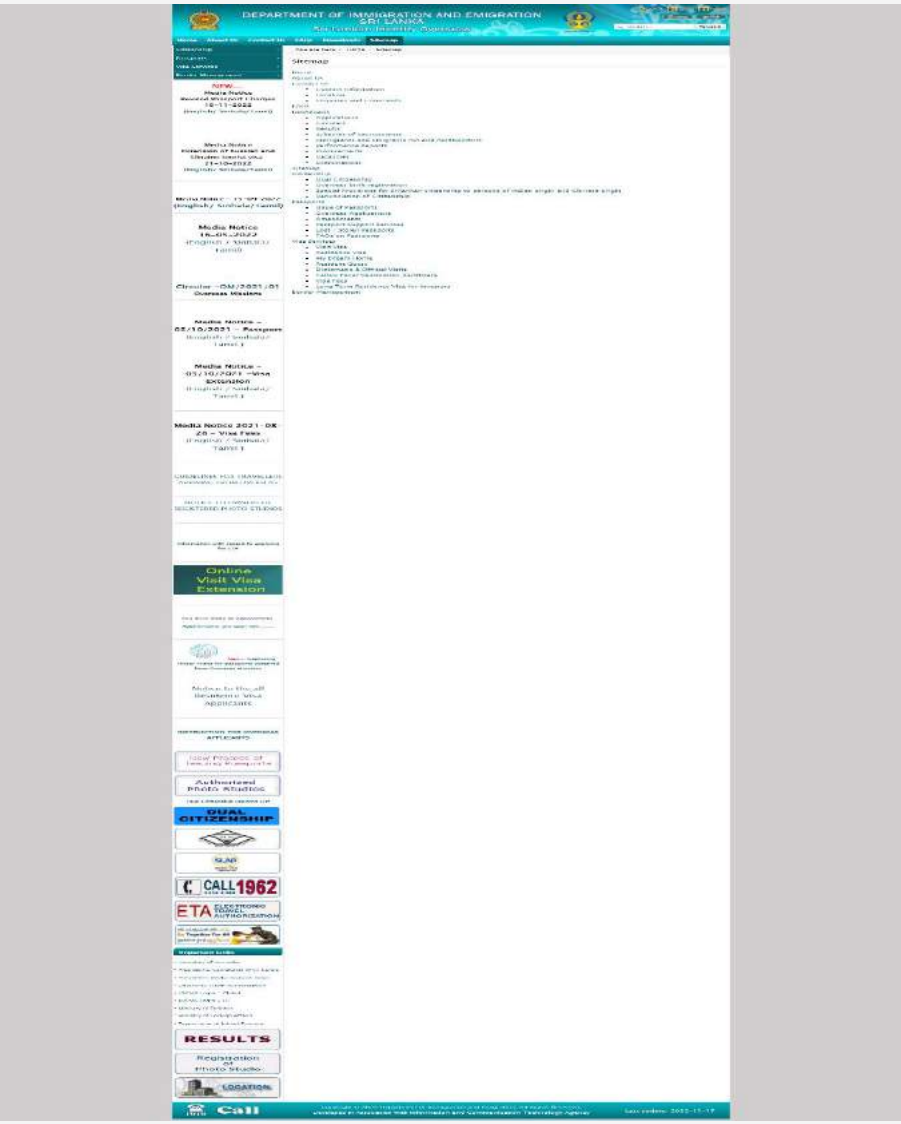
Student Name: A.L. Chawani Lakrandi

Tool: Figma

Issues:

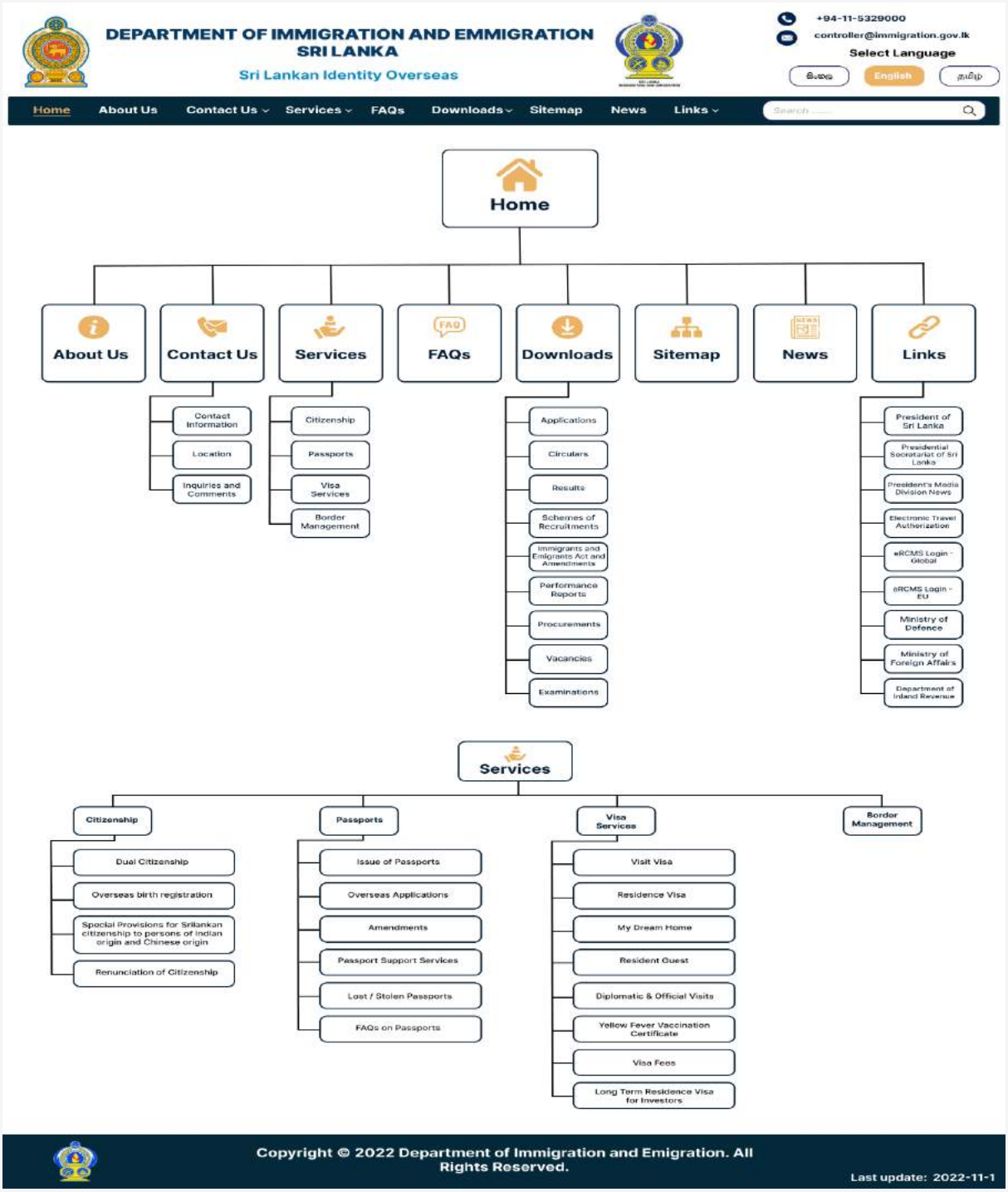
- Sitemap
- Contact us – Location
- Contact us – Border Management

1. Sitemap – Original website screenshot

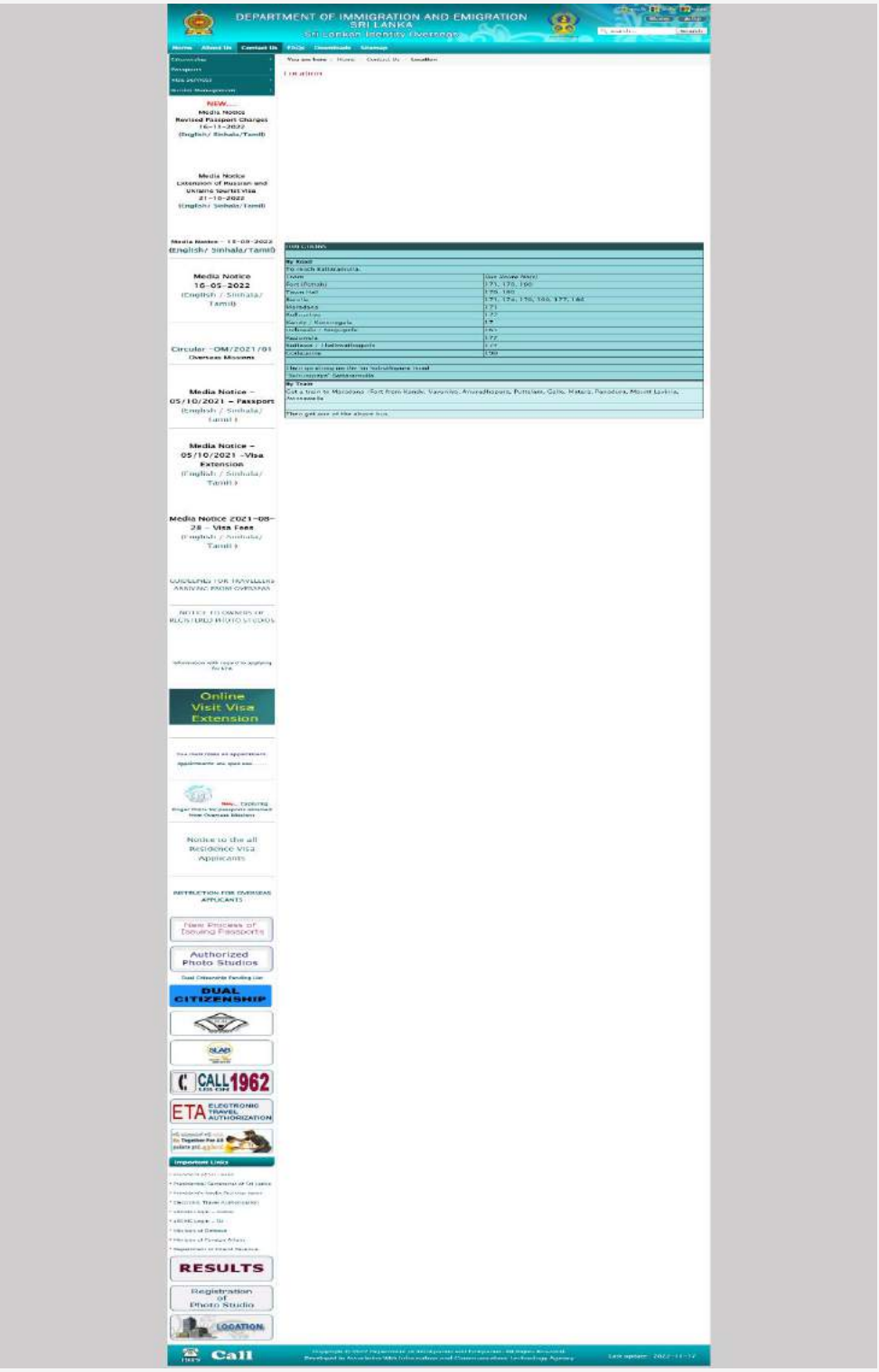


Sitemap – redesign

- Figma Link: https://www.figma.com/file/exOP3DbKcmEAlbs1xLcKBh/BORDER-MANAGMENT?node-id=0%3A1&t=ENA3H2gTswnbJOnl-1

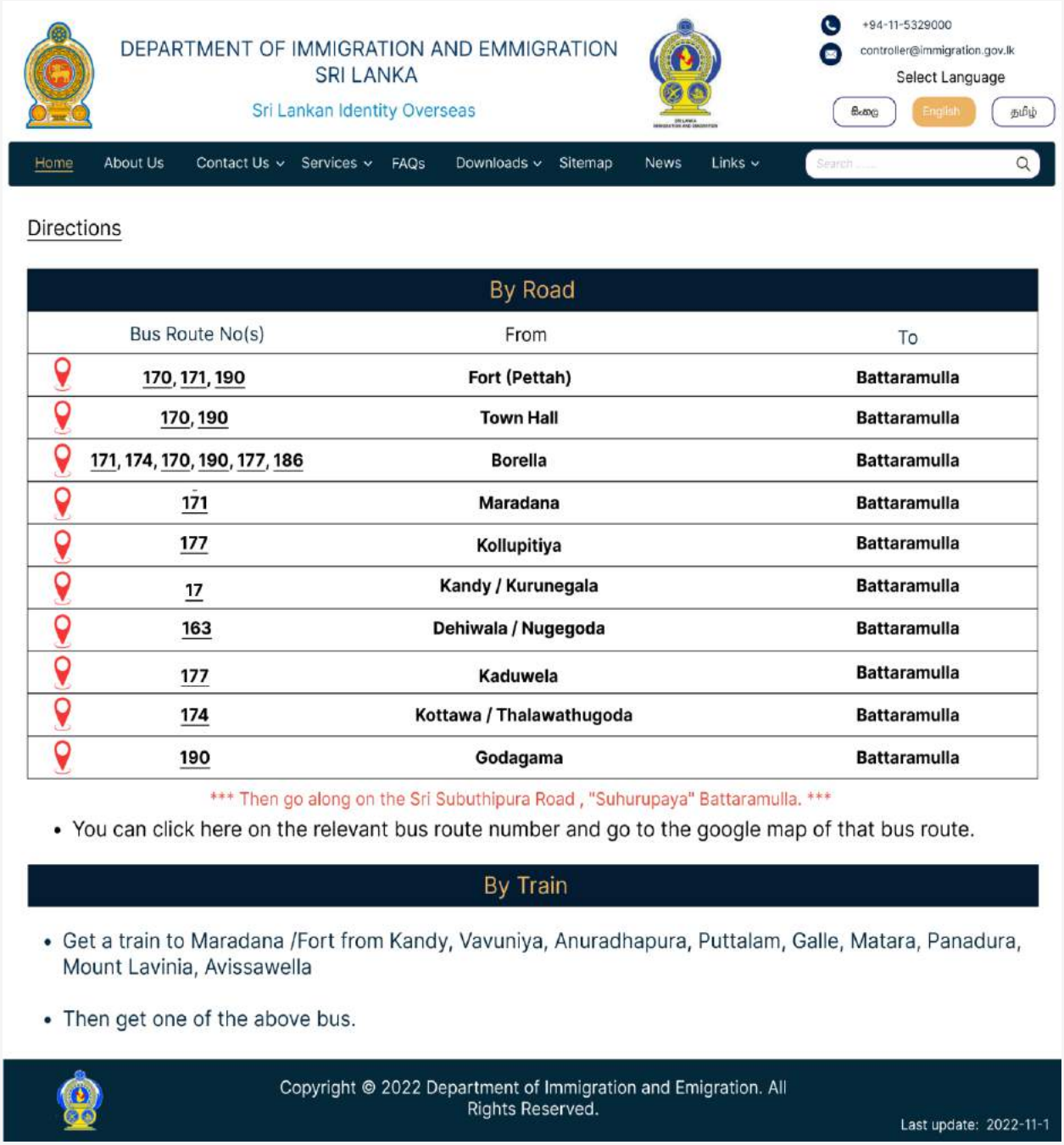


2. Contact us – Location – original website screenshot:

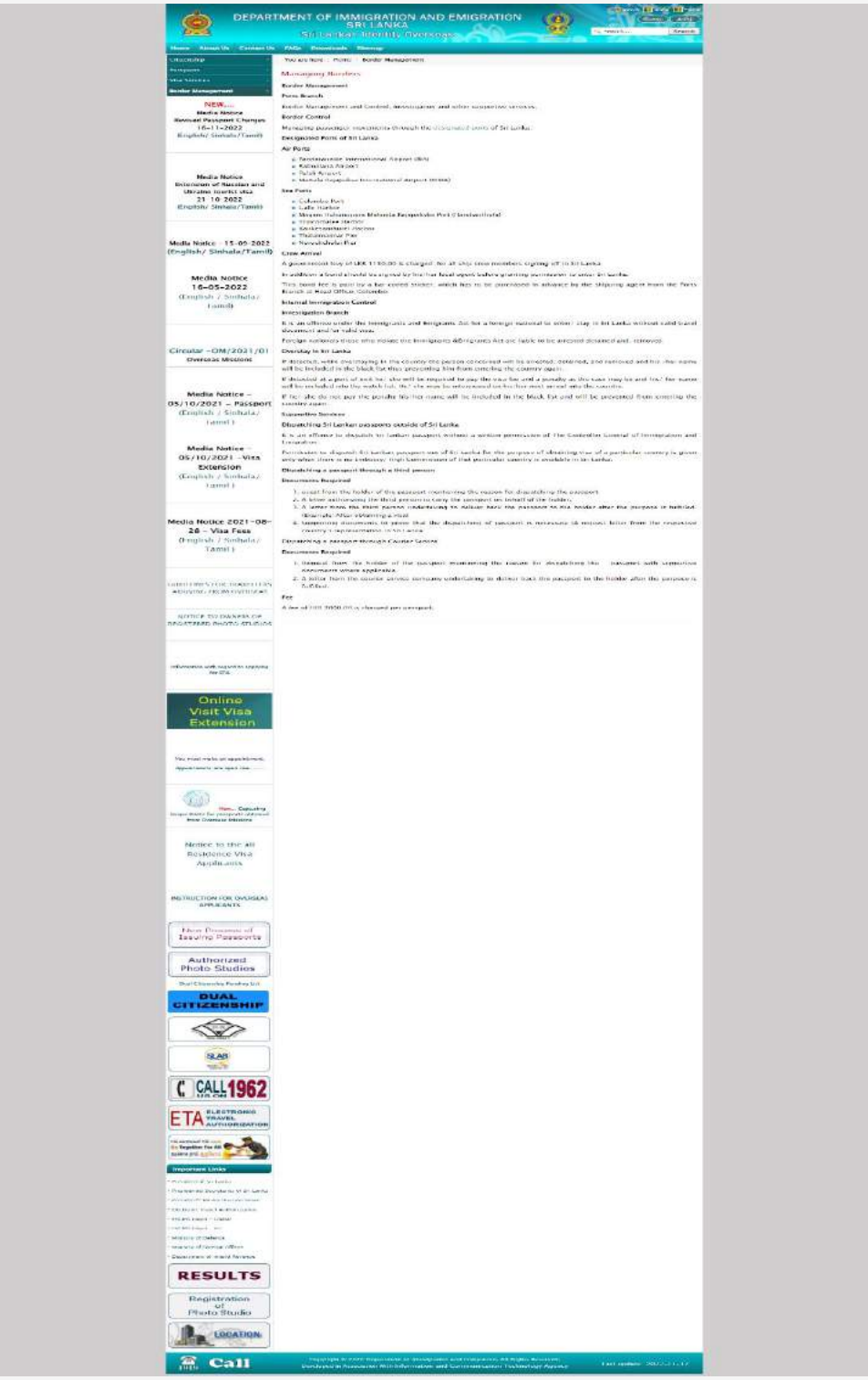


Contact us – Location – redesign

- Figma Link: https://www.figma.com/file/RkvUAQdNAdWUZsjri6JuyD/LOCATION?node-id=0%3A1&t=NDT2lSDnnFvRVZnq-1

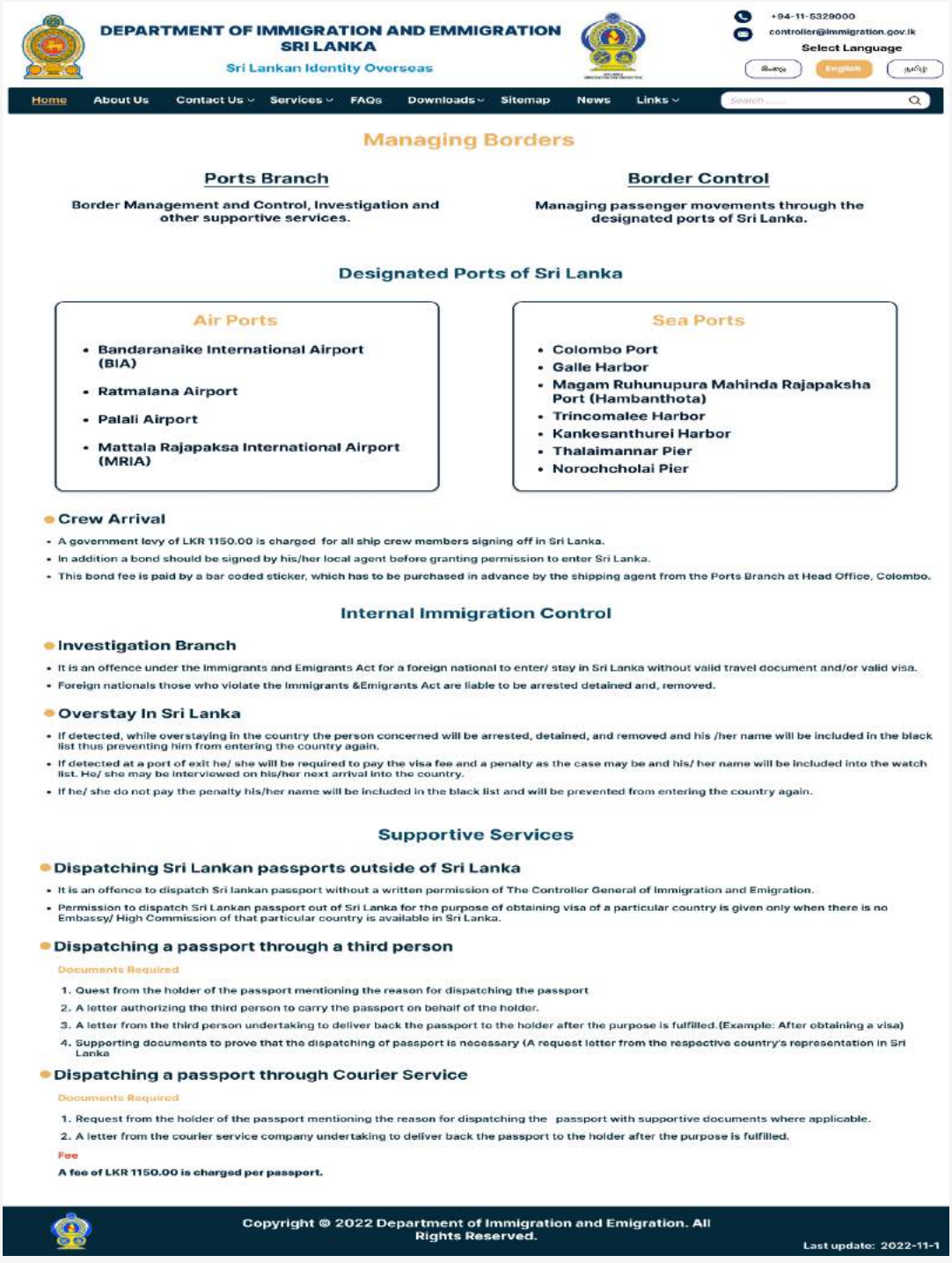


3. Contact us – Border Management – original website screenshot:



Contact us – Border Management – redesign:

- Figma Link: https://www.figma.com/file/exOP3DbKcmEAlbs1xLcKBh/BORDER-MANAGMENT?node-id=0%3A1&t=ENA3H2gTswnbJOnl-1



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## Managing Borders

### Ports Branch

Border Management and Control, Investigation and other supportive services.

### Border Control

Managing passenger movements through the designated ports of Sri Lanka.

### Designated Ports of Sri Lanka

**Air Ports**

- Bandaranaike International Airport (BIA)
- Ratmalana Airport
- Palali Airport
- Mattala Rajapaksa International Airport (MRIA)

**Sea Ports**

- Colombo Port
- Galle Harbor
- Magam Ruhunupura Mahinda Rajapaksha Port (Hambanthota)
- Trincomalee Harbor
- Kankesanthurei Harbor
- Thalaimannar Pier
- Norochcholai Pier

### Crew Arrival

- A government levy of LKR 1150.00 is charged for all ship crew members signing off in Sri Lanka.
- In addition a bond should be signed by his/her local agent before granting permission to enter Sri Lanka.
- This bond fee is paid by a bar coded sticker, which has to be purchased in advance by the shipping agent from the Ports Branch at Head Office, Colombo.

### Internal Immigration Control

### Investigation Branch

- It is an offence under the Immigrants and Emigrants Act for a foreign national to enter/ stay in Sri Lanka without valid travel document and/or valid visa.
- Foreign nationals those who violate the Immigrants &Emigrants Act are liable to be arrested detained and, removed.

### Overstay In Sri Lanka

- If detected, while overstaying in the country the person concerned will be arrested, detained, and removed and his /her name will be included in the black list thus preventing him from entering the country again.
- If detected at a port of exit he/ she will be required to pay the visa fee and a penalty as the case may be and his/ her name will be included into the watch list. He/ she may be interviewed on his/her next arrival into the country.
- If he/ she do not pay the penalty his/her name will be included in the black list and will be prevented from entering the country again.

### Supportive Services

### Dispatching Sri Lankan passports outside of Sri Lanka

- It is an offence to dispatch Sri lankan passport without a written permission of The Controller General of Immigration and Emigration.
- Permission to dispatch Sri Lankan passport out of Sri Lanka for the purpose of obtaining visa of a particular country is given only when there is no Embassy/ High Commission of that particular country is available in Sri Lanka.

### Dispatching a passport through a third person

Documents Required

1. Quest from the holder of the passport mentioning the reason for dispatching the passport
2. A letter authorizing the third person to carry the passport on behalf of the holder.
3. A letter from the third person undertaking to deliver back the passport to the holder after the purpose is fulfilled.(Example: After obtaining a visa)
4. Supporting documents to prove that the dispatching of passport is necessary (A request letter from the respective country's representation in Sri Lanka

### Dispatching a passport through Courier Service

Documents Required

1. Request from the holder of the passport mentioning the reason for dispatching the passport with supportive documents where applicable.
2. A letter from the courier service company undertaking to deliver back the passport to the holder after the purpose is fulfilled.

Fee

**A fee of LKR 1150.00 is charged per passport.**

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Last update: 2022-11-1

Student ID: 21s15084

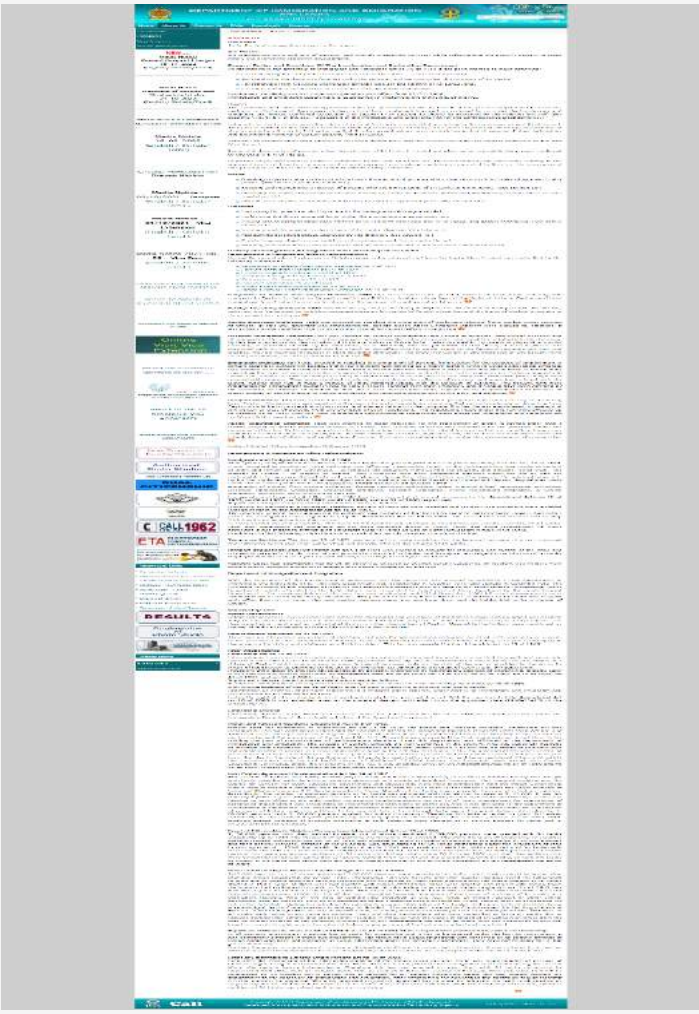
Student Name: Nethmi Anjaleena

Tool: Figma

Issues:

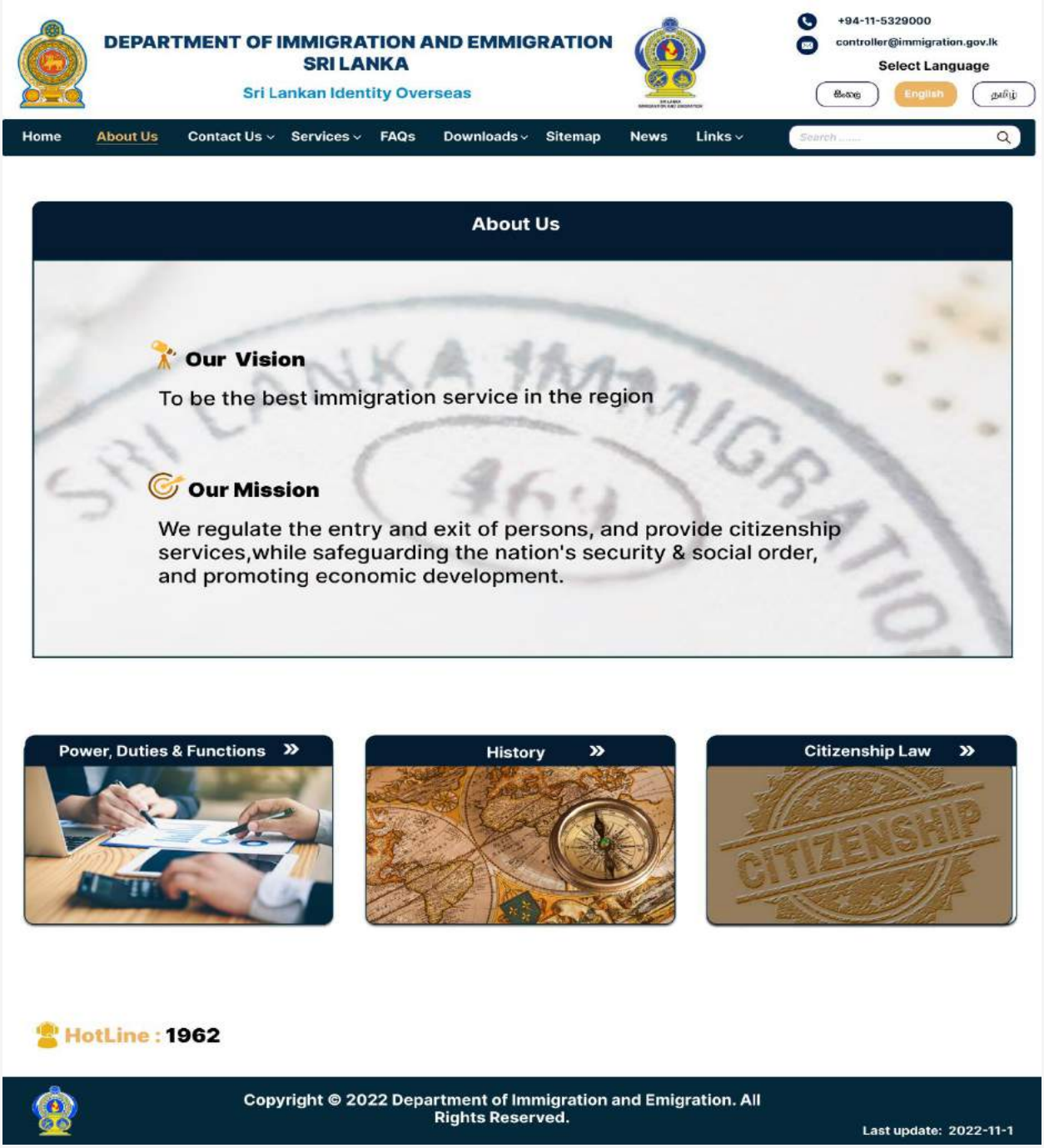
- About us
- Services – citizenship – general information
- Services – citizenship - Special Provisions for Sri Lankan citizenship to a person's other origins
- Services – citizenship – dual citizenship
- Services – citizenship - Overseas birth registration

1. About us – original website screenshot:



About us – redesign

- Figma Link: https://www.figma.com/file/LtxbnqPhMEE9H6kLi7972X/about-us?node-id=0%3A1&t=IQQbZllZ1ZE6tvko-1



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## Powers, Duties and Functions Of The Immigration and Emigration Department

**As mentioned in the preamble of Immigrants and Emigrants act no 20 of 1948 it has been enacted to make provision;**

- **For controlling the entry into Sri Lanka of persons other than citizens of Sri Lanka...**
- For regulating the departure from Sri Lanka the citizens, and persons other than citizens of Sri Lanka.

Read More

**Immigrants and Emigrants Act came into operation with effect from 01-11-1949.*
*Immigration and Emigration department is established to implement the provisions of the Act.*

### Power

- PowersThe controller and other officers appointed under the provisions of the section 4 of the act are empowered to exercise, perform, or discharge of the powers, duties, or functions, conferred, imposed, or assigned by or under the Immigrants and emigrants act. Powers conferred by section 2 or section 31 or section 52 should be exercised by the minister him self. (See sections 4, 5, 6, & 7 of the act. / See part II of the Immigrants and Emigrants Act for the administrative arrangements. )

Learn more

### Duties

- Granting required entry endorsements in travel documents of persons other than citizens of Sri Lanka at approved entry points. (See sections 11 & 13 of the act )
- Keeping and maintaining a register of persons who are non citizens of Sri Lanka at entry points. (See section 26 )
- Stamping the travel documents of persons leaving Sri Lanka at departure points and maintaining records there in. (See regulation 56 )
- Identification of persons entering and leaving Sri Lanka at approved ports. (See section 37 )

### Functions

- Exercising the powers vested by or under the Immigration & Emigration Act.
- Performing the duties assigned by or under the Immigration & Emigration Act.
- Issuing visa to persons other than citizens of Sri Lanka to enter and stay in Sri Lanka, and border controlling. (See part III of the act )
- Issuing travel documents to the citizens of Sri Lanka. (See part VII of the act.)
- Maintaining detention places approved by the minister. (See section 48 )
- Conducting investigations on violations of provisions made by or under the act.
- Keeping and maintaining the information and records connected to the functions mentioned above.

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## History of Immigration & Emigration of Sri Lanka

### Immigration & Emigration before Independence

During the period when Ceylon was a British colony, entry into and exit from Sri Lanka was controlled by the following ordinances:

- Emigration of Indians from Ceylon Ordinance 1847
- Foreign Recruiting Ordinance 1874
- Ceylon Emigrants Ordinance 1882
- Destitute Immigrants Ordinance1907
- Emigration ordinance 1917
- Passport Ordinance 1923
- Aliens' Registration Ordinance 1935
- Indian Criminel Tribes Immigration Ordinance 1939

### Immigration & Emigration After Independence

- Immigrants and Emigrants Act No. 20 of 1948
- Temporary Residence Tax Act no 15 of 1971
- Passport (regulations) and Exit Permit Act no 53 of 1971
- Resident Guest (tax exemption) Act no 06 of 1979

### Department of Immigration and Emigration

- With the enactment of the immigration & emigration act, the necessity was aroused to establish a new department to implement the provisions of it.
- This new Department was established in October 1949 and started in Colombo Fort.
- The Assistant Secretary of the Ministry of Defense was transferred together with his staff to the newly formed Department.
- Police Department, which attended to the field duties, was requested to hand over of those functions to the newly formed Department.
- The implementation of the new law was postponed until 01st November 1949 till relief arrangements were made effected to those affected by the new Act.
- The practice of issuing British Passports to Citizens of Sri Lanka was stopped with effect from 01.11.1949. The New Ceylon Passport came into use from then, and the holder had to be a Citizen of Ceylon.

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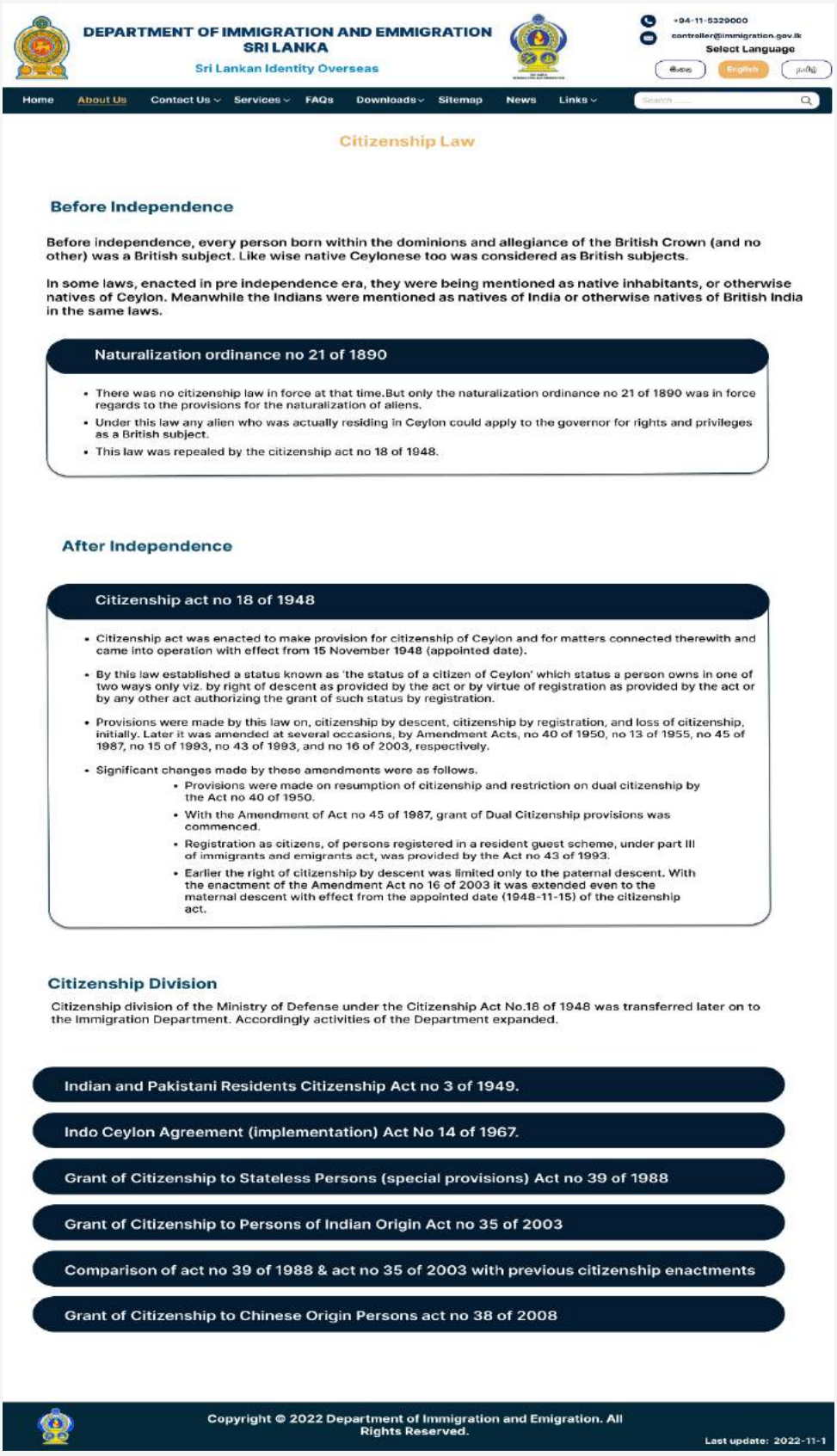

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## Citizenship Law

### Before Independence

Before independence, every person born within the dominions and allegiance of the British Crown (and no other) was a British subject. Like wise native Ceylonese too was considered as British subjects.

In some laws, enacted in pre independence era, they were being mentioned as native inhabitants, or otherwise natives of Ceylon. Meanwhile the Indians were mentioned as natives of India or otherwise natives of British India in the same laws.

**Naturalization ordinance no 21 of 1890**

- There was no citizenship law in force at that time.But only the naturalization ordinance no 21 of 1890 was in force regards to the provisions for the naturalization of aliens.
- Under this law any alien who was actually residing in Ceylon could apply to the governor for rights and privileges as a British subject.
- This law was repealed by the citizenship act no 18 of 1948.

### After Independence

**Citizenship act no 18 of 1948**

- Citizenship act was enacted to make provision for citizenship of Ceylon and for matters connected therewith and came into operation with effect from 15 November 1948 (appointed date).
- By this law established a status known as 'the status of a citizen of Ceylon' which status a person owns in one of two ways only viz. by right of descent as provided by the act or by virtue of registration as provided by the act or by any other act authorizing the grant of such status by registration.
- Provisions were made by this law on, citizenship by descent, citizenship by registration, and loss of citizenship, initially. Later it was amended at several occasions, by Amendment Acts, no 40 of 1950, no 13 of 1955, no 45 of 1987, no 15 of 1993, no 43 of 1993, and no 16 of 2003, respectively.
- Significant changes made by these amendments were as follows.
  - Provisions were made on resumption of citizenship and restriction on dual citizenship by the Act no 40 of 1950.
  - With the Amendment of Act no 45 of 1987, grant of Dual Citizenship provisions was commenced.
  - Registration as citizens, of persons registered in a resident guest scheme, under part III of immigrants and emigrants act, was provided by the Act no 43 of 1993.
  - Earlier the right of citizenship by descent was limited only to the paternal descent. With the enactment of the Amendment Act no 16 of 2003 it was extended even to the maternal descent with effect from the appointed date (1948-11-15) of the citizenship act.

### Citizenship Division

Citizenship division of the Ministry of Defense under the Citizenship Act No.18 of 1948 was transferred later on to the Immigration Department. Accordingly activities of the Department expanded.

**Indian and Pakistani Residents Citizenship Act no 3 of 1949.**

**Indo Ceylon Agreement (implementation) Act No 14 of 1967.**

**Grant of Citizenship to Stateless Persons (special provisions) Act no 39 of 1988**

**Grant of Citizenship to Persons of Indian Origin Act no 35 of 2003**

**Comparison of act no 39 of 1988 & act no 35 of 2003 with previous citizenship enactments**

**Grant of Citizenship to Chinese Origin Persons act no 38 of 2008**

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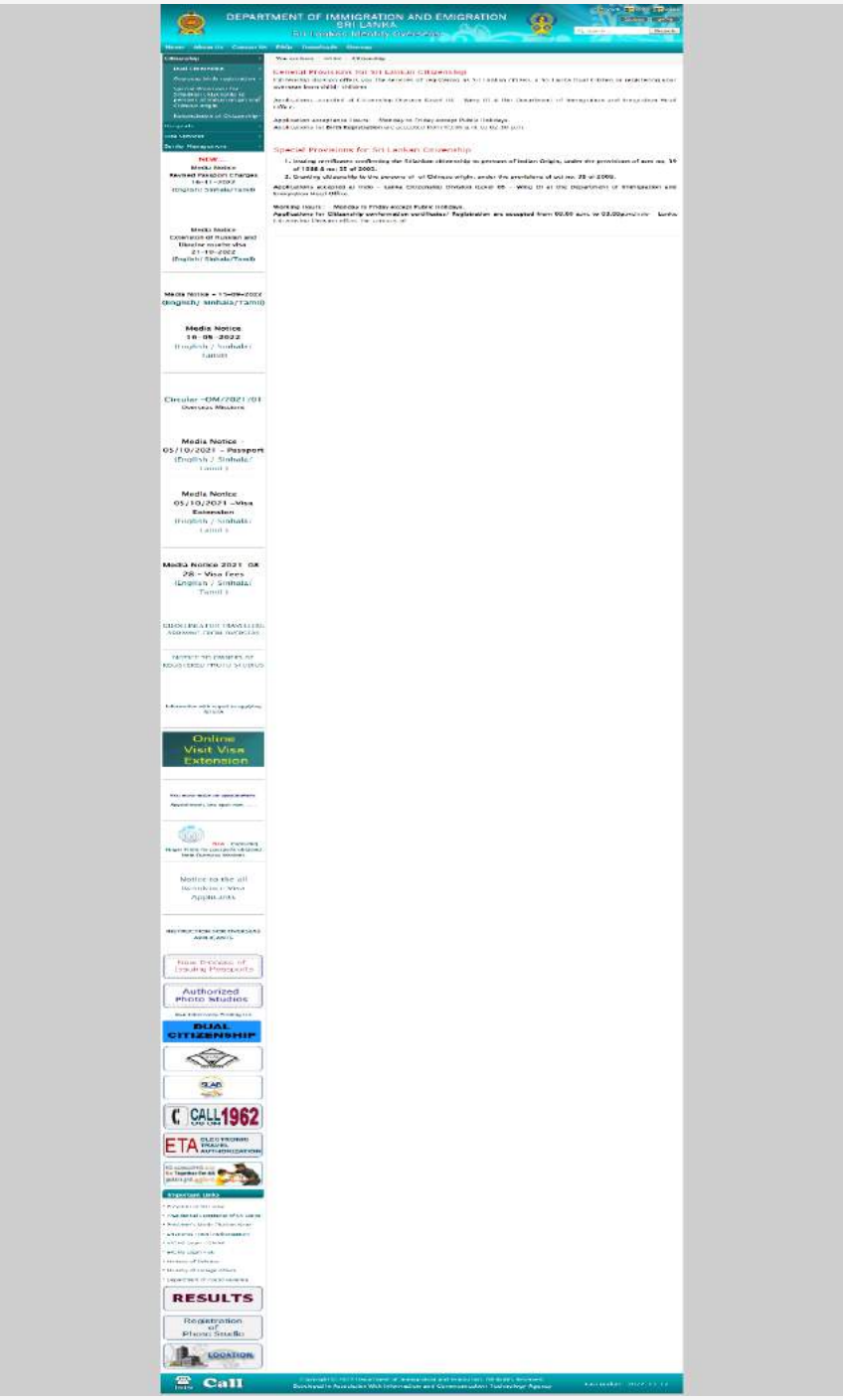
Last update: 2022-11-1

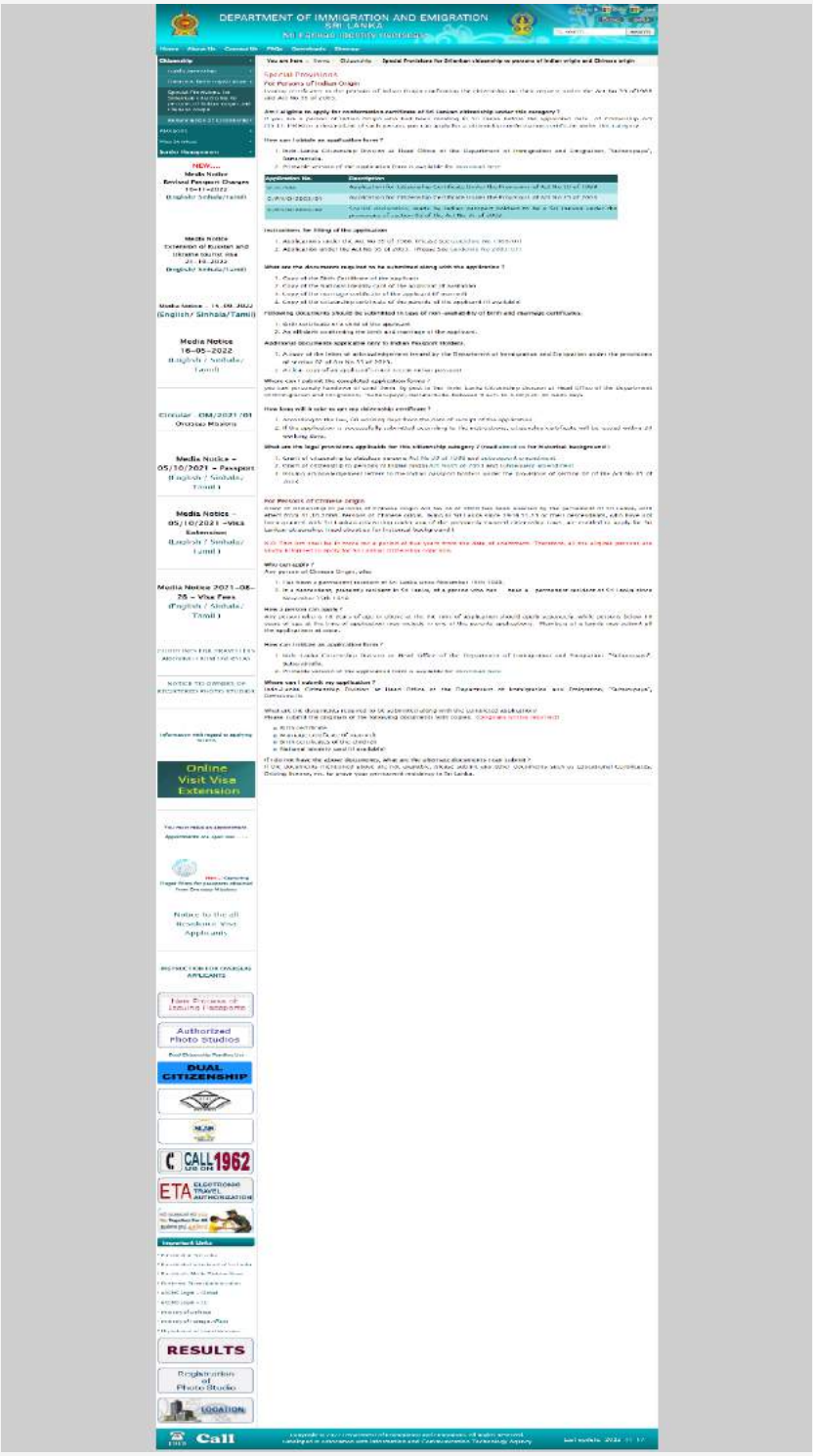
2. Services – citizenship – general information – original website screenshot:



Services – citizenship – general information – redesign:

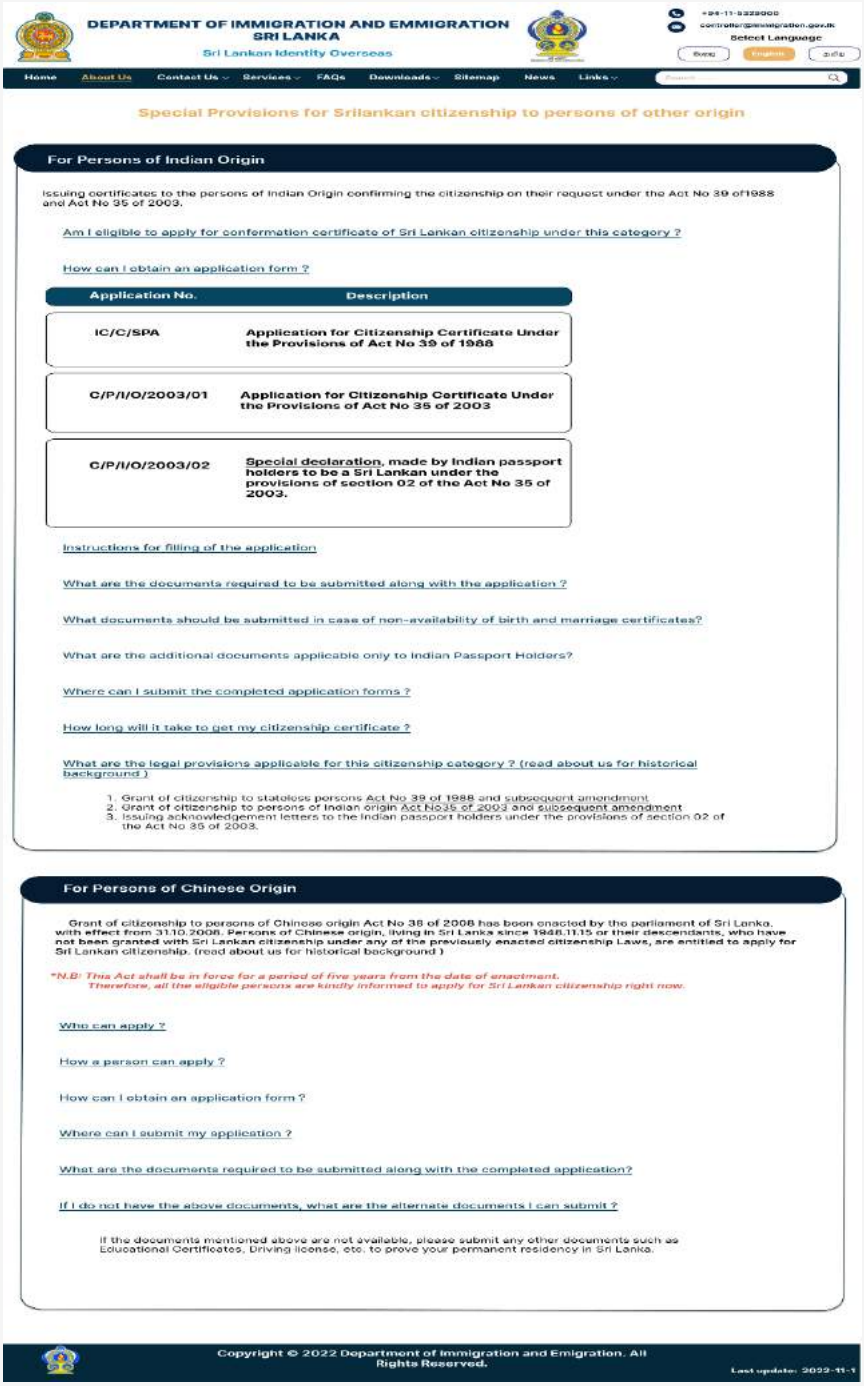
- Figma Link: https://www.figma.com/file/4WjFw1011LXyBhndNt0UKz/citi--general? Node-id=0%3A1&t=1Zvevz0P0jakNvpB-1

3. Services – citizenship - Special Provisions for Sri Lankan citizenship to person's other origins: original website screenshot:

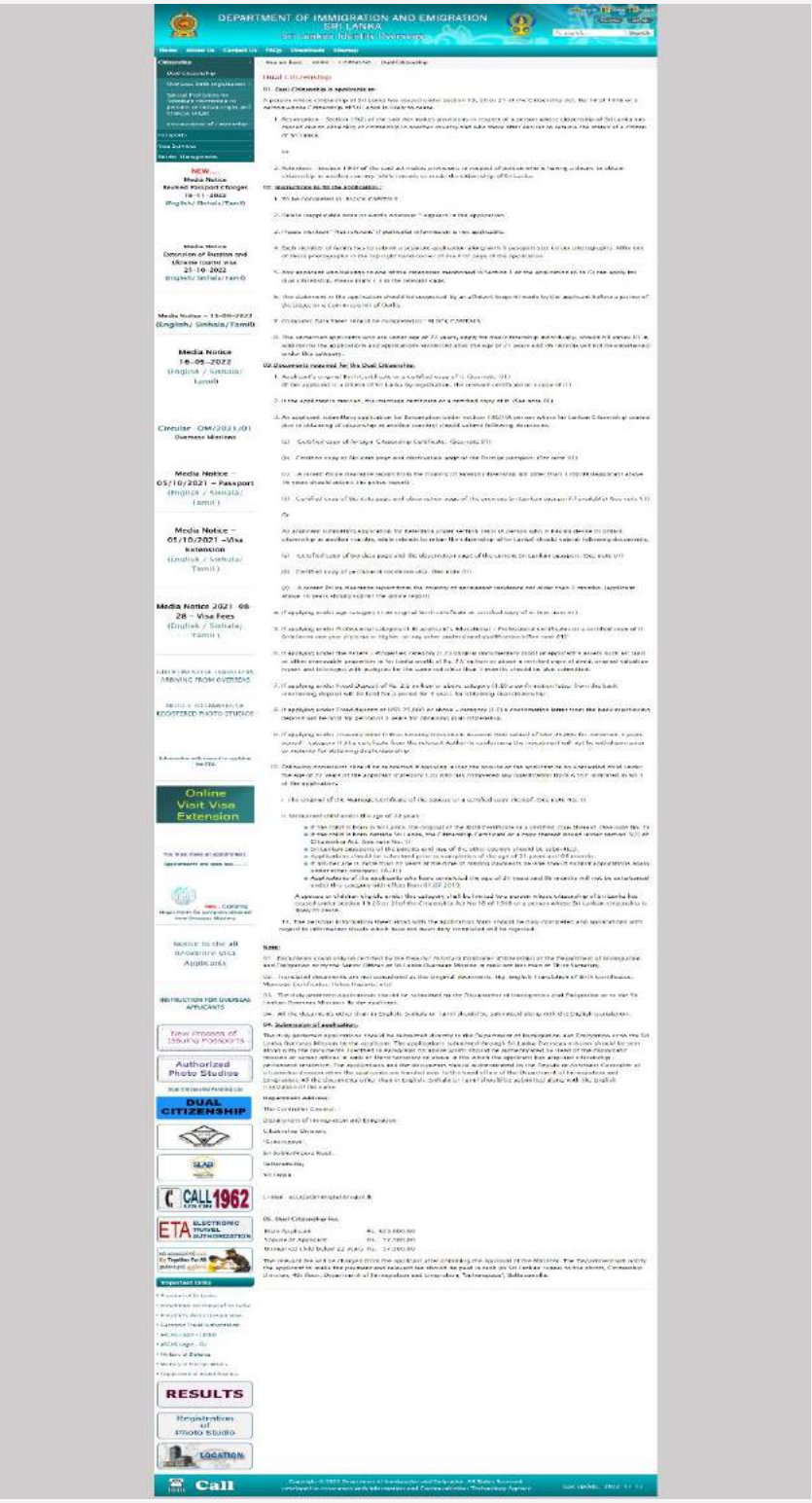


Services – citizenship - Special Provisions for Sri Lankan citizenship to person's other – redesign:

- Figma Link: https://www.figma.com/file/uOqcKpmYzS6a48dB0Tci1F/Special-Provisions?node-id=0%3A1&t=MuNZ6MkVQ1I0VTld-1

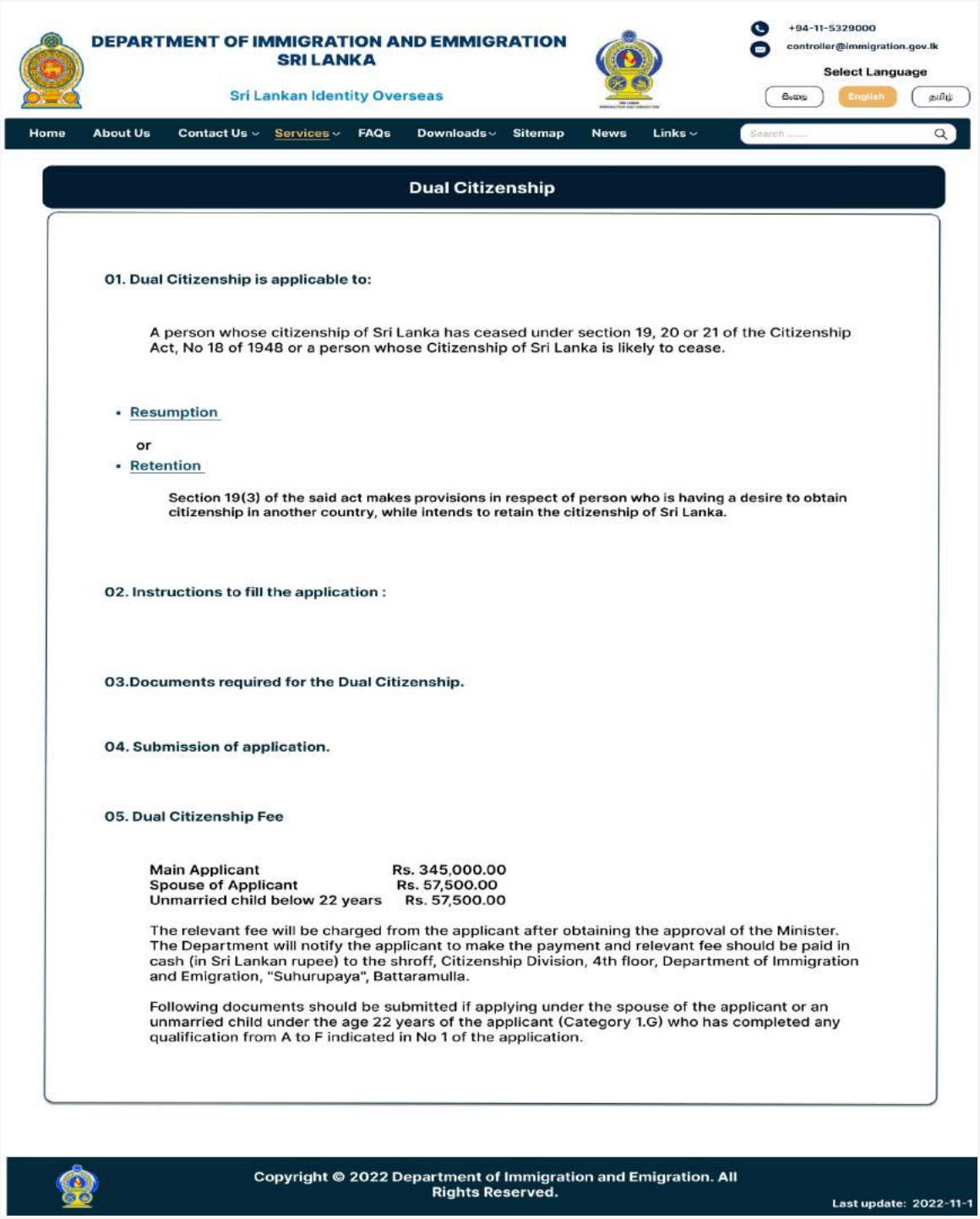


4. Services – citizenship – dual citizenship - original website screenshot:

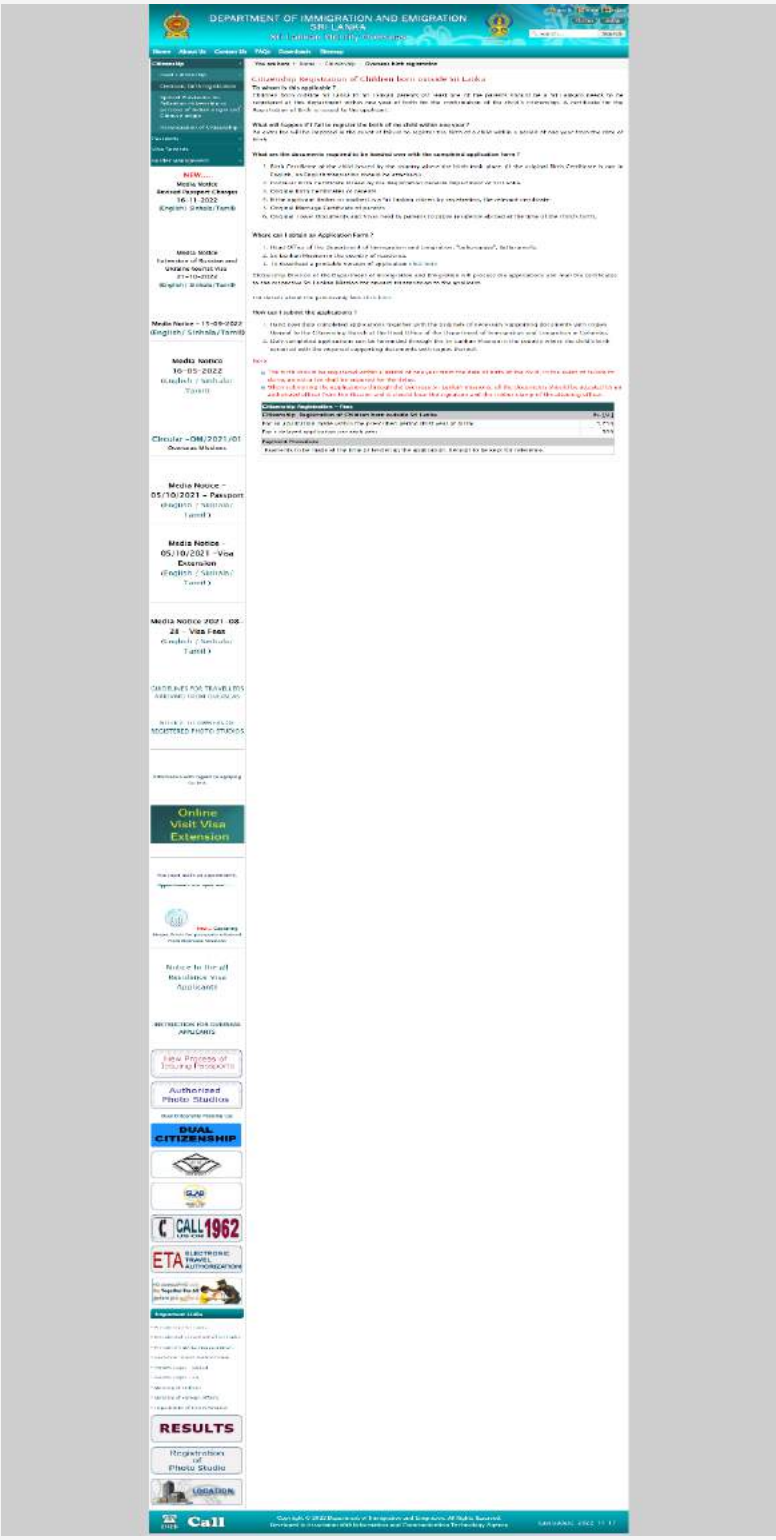


Services – citizenship – dual citizenship – redesign:

- Figma Link: https://www.figma.com/file/BrnjnKQHNaxCSZ6010HwpV/dual-citizen?node-id=0%3A1&t=cbaTn4bjTMxSPgb8-1

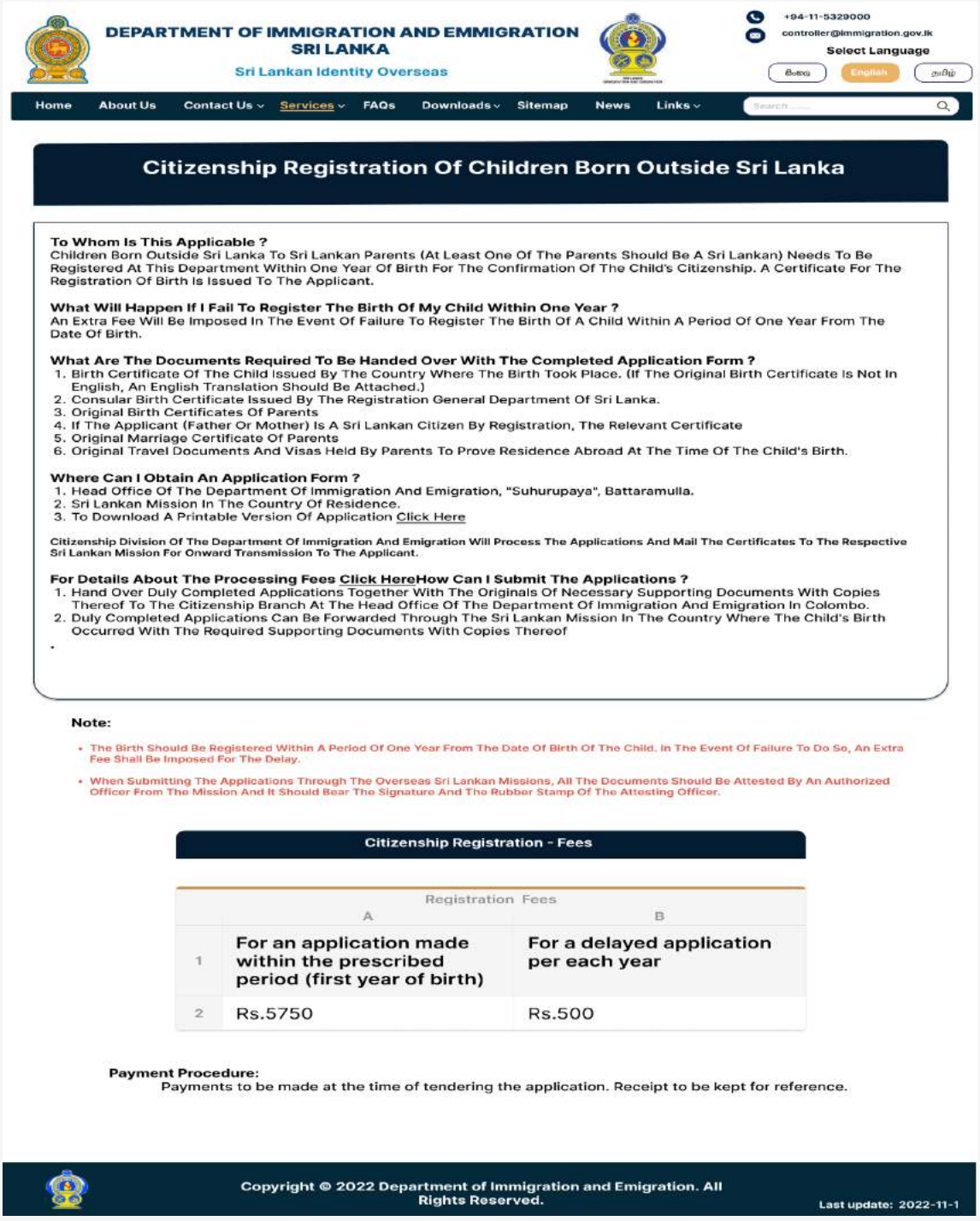


5. Services – citizenship - Overseas birth registration – original website screenshot:



Services – citizenship - Overseas birth registration – redesign:

- Figma Link: https://www.figma.com/file/oExFK0yoyQ9C8G11sbguBY/birth-of-registration?node-id=0%3A1&t=2QQicNjRfpg6XcWv-1



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controller@immigration.gov.lk

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## Citizenship Registration Of Children Born Outside Sri Lanka

**To Whom Is This Applicable ?**
Children Born Outside Sri Lanka To Sri Lankan Parents (At Least One Of The Parents Should Be A Sri Lankan) Needs To Be Registered At This Department Within One Year Of Birth For The Confirmation Of The Child's Citizenship. A Certificate For The Registration Of Birth Is Issued To The Applicant.

**What Will Happen If I Fail To Register The Birth Of My Child Within One Year ?**
An Extra Fee Will Be Imposed In The Event Of Failure To Register The Birth Of A Child Within A Period Of One Year From The Date Of Birth.

**What Are The Documents Required To Be Handed Over With The Completed Application Form ?**
1. Birth Certificate Of The Child Issued By The Country Where The Birth Took Place. (If The Original Birth Certificate Is Not In English, An English Translation Should Be Attached.)
2. Consular Birth Certificate Issued By The Registration General Department Of Sri Lanka.
3. Original Birth Certificates Of Parents
4. If The Applicant (Father Or Mother) Is A Sri Lankan Citizen By Registration, The Relevant Certificate
5. Original Marriage Certificate Of Parents
6. Original Travel Documents And Visas Held By Parents To Prove Residence Abroad At The Time Of The Child's Birth.

**Where Can I Obtain An Application Form ?**
1. Head Office Of The Department Of Immigration And Emigration, "Suhurupaya", Battaramulla.
2. Sri Lankan Mission In The Country Of Residence.
3. To Download A Printable Version Of Application Click Here

Citizenship Division Of The Department Of Immigration And Emigration Will Process The Applications And Mail The Certificates To The Respective Sri Lankan Mission For Onward Transmission To The Applicant.

**For Details About The Processing Fees Click HereHow Can I Submit The Applications ?**
1. Hand Over Duly Completed Applications Together With The Originals Of Necessary Supporting Documents With Copies Thereof To The Citizenship Branch At The Head Office Of The Department Of Immigration And Emigration In Colombo.
2. Duly Completed Applications Can Be Forwarded Through The Sri Lankan Mission In The Country Where The Child's Birth Occurred With The Required Supporting Documents With Copies Thereof

**Note:**

- The Birth Should Be Registered Within A Period Of One Year From The Date Of Birth Of The Child. In The Event Of Failure To Do So, An Extra Fee Shall Be Imposed For The Delay.
- When Submitting The Applications Through The Overseas Sri Lankan Missions, All The Documents Should Be Attested By An Authorized Officer From The Mission And It Should Bear The Signature And The Rubber Stamp Of The Attesting Officer.

**Citizenship Registration - Fees**

| | Registration Fees | |
|---|---|---|
| | A | B |
| 1 | For an application made within the prescribed period (first year of birth) | For a delayed application per each year |
| 2 | Rs.5750 | Rs.500 |

**Payment Procedure:**
Payments to be made at the time of tendering the application. Receipt to be kept for reference.

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Last update: 2022-11-1

Student ID: 21s20012

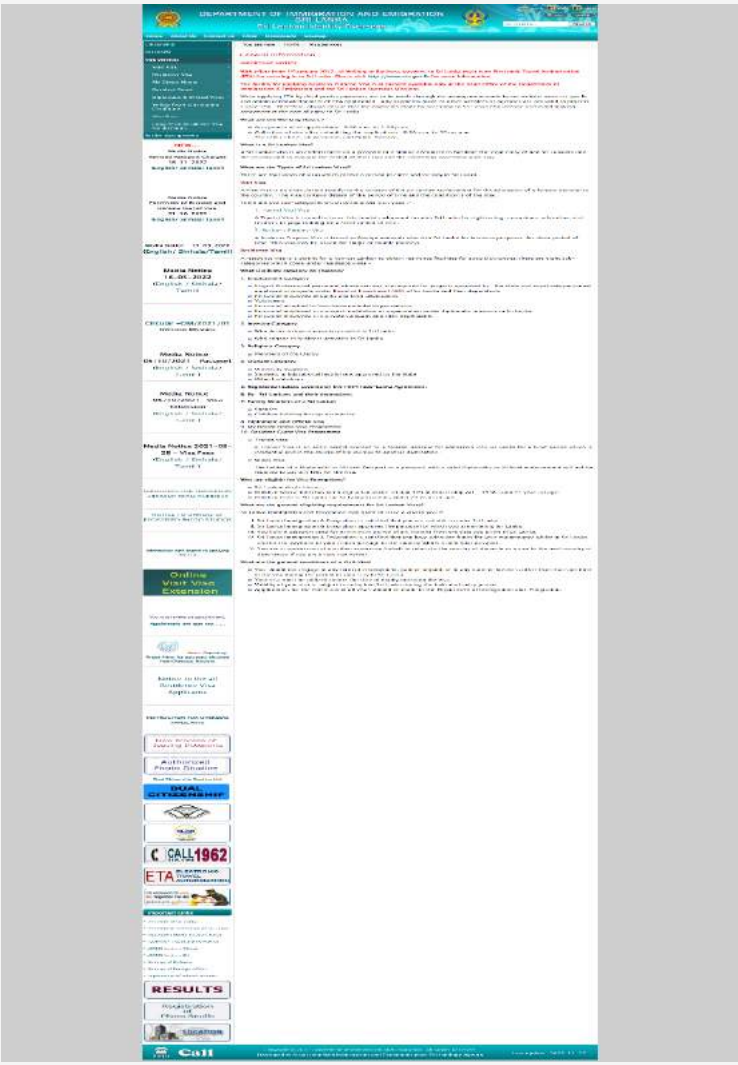
Student Name: Dharani Hesara

Tool: Figma

Issues:

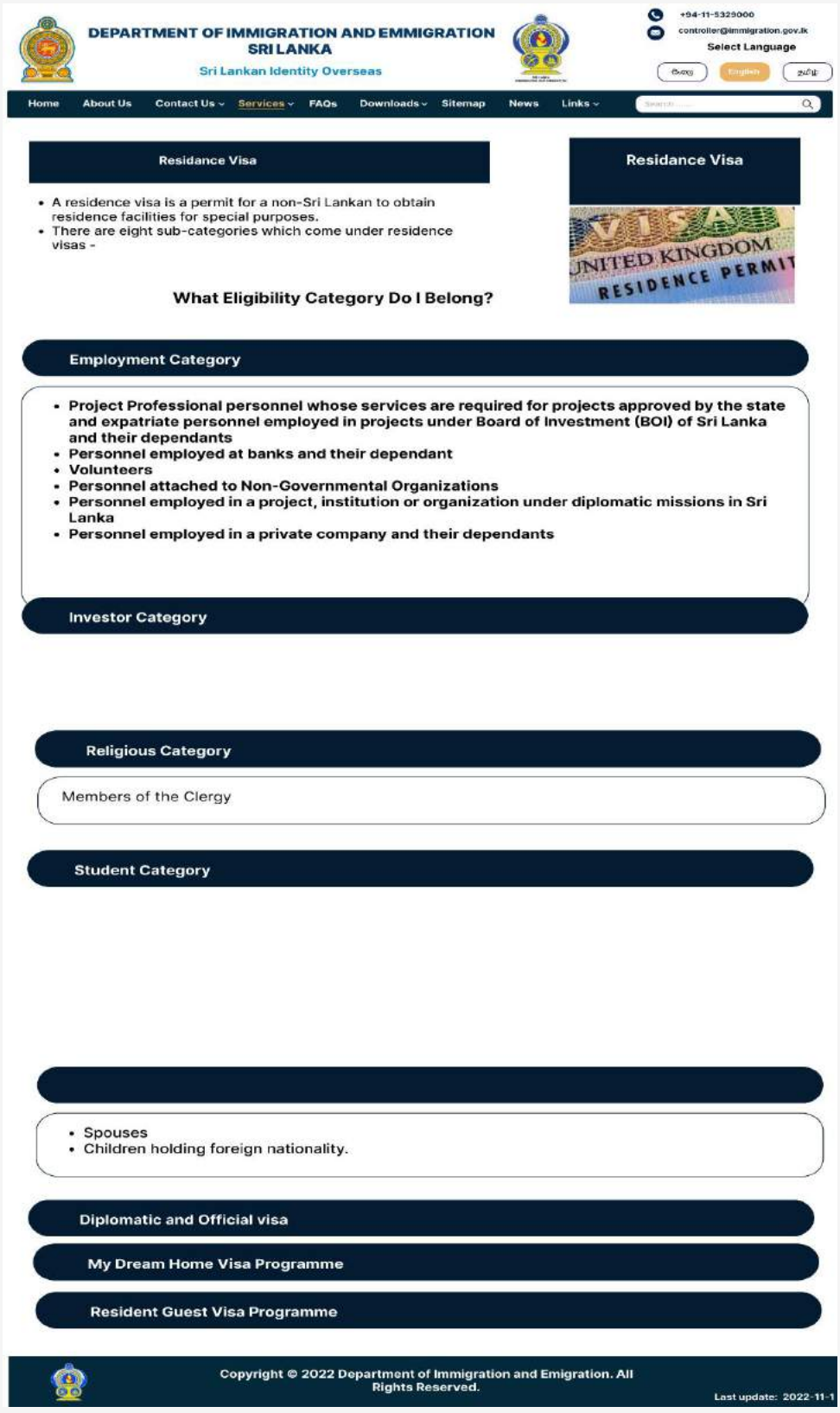
- Services - Visa Services – general information/residence visa/transit visa
- Services - Visa Services – visit visa
- Services - Visa Services – My dream home

1. Services - Visa Services – general information/residence visa/transit visa – original website screenshot:



Services - Visa Services – general information/residence visa/transit visa – redesign:

- Figma Link: https://www.figma.com/file/NCRiEoTWyrHh9USbOckiGi/general-infor%2Fresidence%2Ftransit?node-id=0%3A1&t=lqXzgnOAAGtxARc9-1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Residance Visa
A residence visa is a permit for a non-Sri Lankan to obtain residence facilities for special purposes.
There are eight sub-categories which come under residence visas -
Residance Visa
VISA
UNITED KINGDOM
RESIDENCE PERMIT
What Eligibility Category Do I Belong?
Employment Category
Project Professional personnel whose services are required for projects approved by the state and expatriate personnel employed in projects under Board of Investment (BOI) of Sri Lanka and their dependants
Personnel employed at banks and their dependant
Volunteers
Personnel attached to Non-Governmental Organizations
Personnel employed in a project, institution or organization under diplomatic missions in Sri Lanka
Personnel employed in a private company and their dependants
Investor Category
Religious Category
Members of the Clergy
Student Category
Spouses
Children holding foreign nationality.
Diplomatic and Official visa
My Dream Home Visa Programme
Resident Guest Visa Programme
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Last update: 2022-11-1

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Transit Visa

Gratis Visa

## Transit Visa

A Transit Visa is an entry permit granted to a foreign national for admission into Sri Lanka for a brief period which is incidential and in the course of his journey to another destination

## Gratis Visa

## Who are eligible for Visa Exemptions?

- Sri Lankan dual citizens.
- Children whose birth has been registered under section 5(2) of Citizenship Act - 1948 upto 21 years of age.
- Children born in Sri Lanka for Sri Lankan parents under 21 years of age.

## What are the general eligibility requirements for Sri Lankan Visas?

## What are the general conditions of a Visit Visa?

- You should not engage in any form of employment, paid or unpaid, or in any trade or business other than that specified in the visa during the period of your stay in Sri Lanka.
- Your visa must be utilized before the date of expiry noted on the visa.
- Validity of your visa is subject to entry into Sri Lanka during the indicated entry period.
- Applications for the extension of all visas should be made to the Department of Immigration and Emigration.

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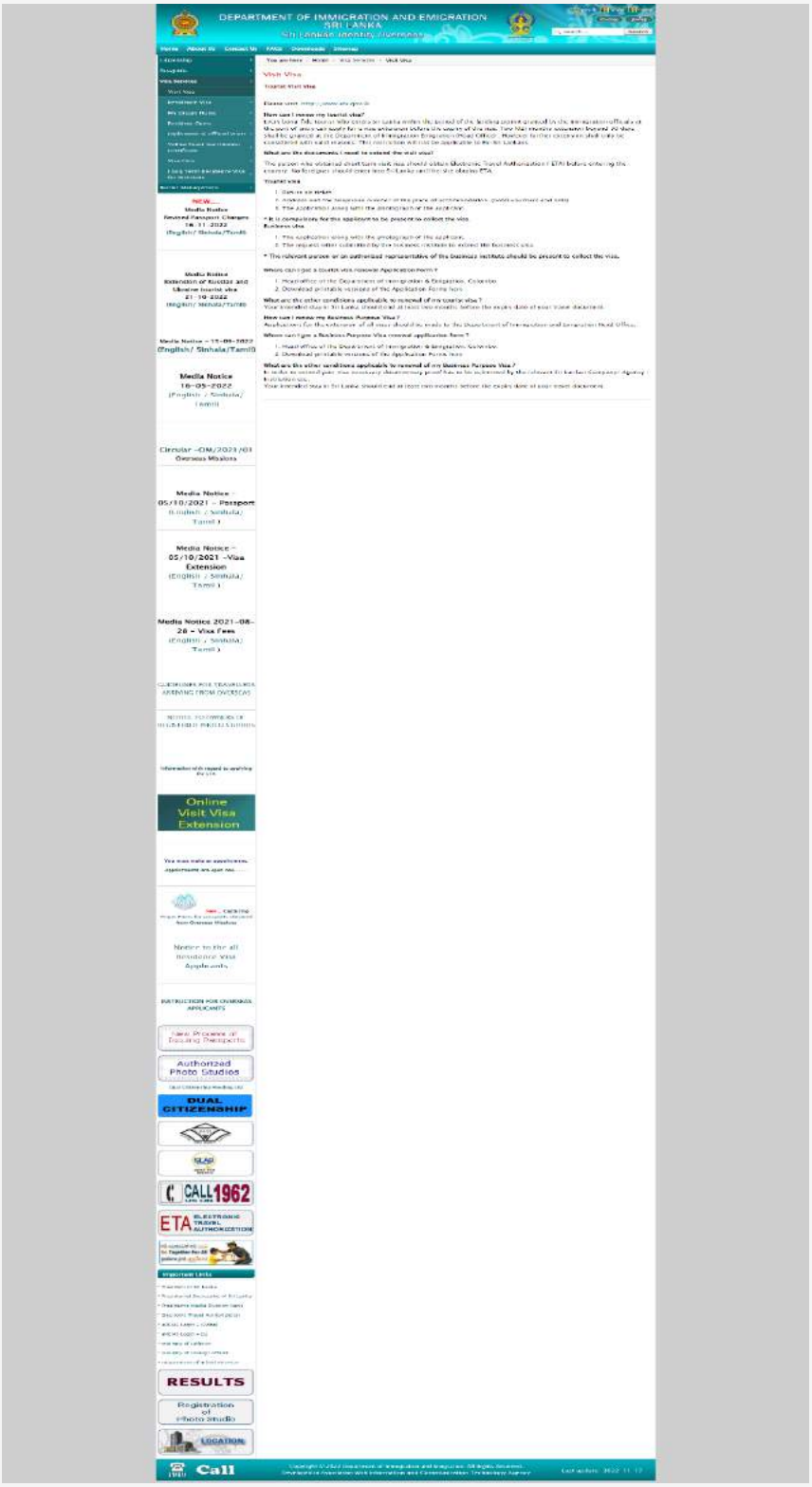
Last update: 2022-11-1

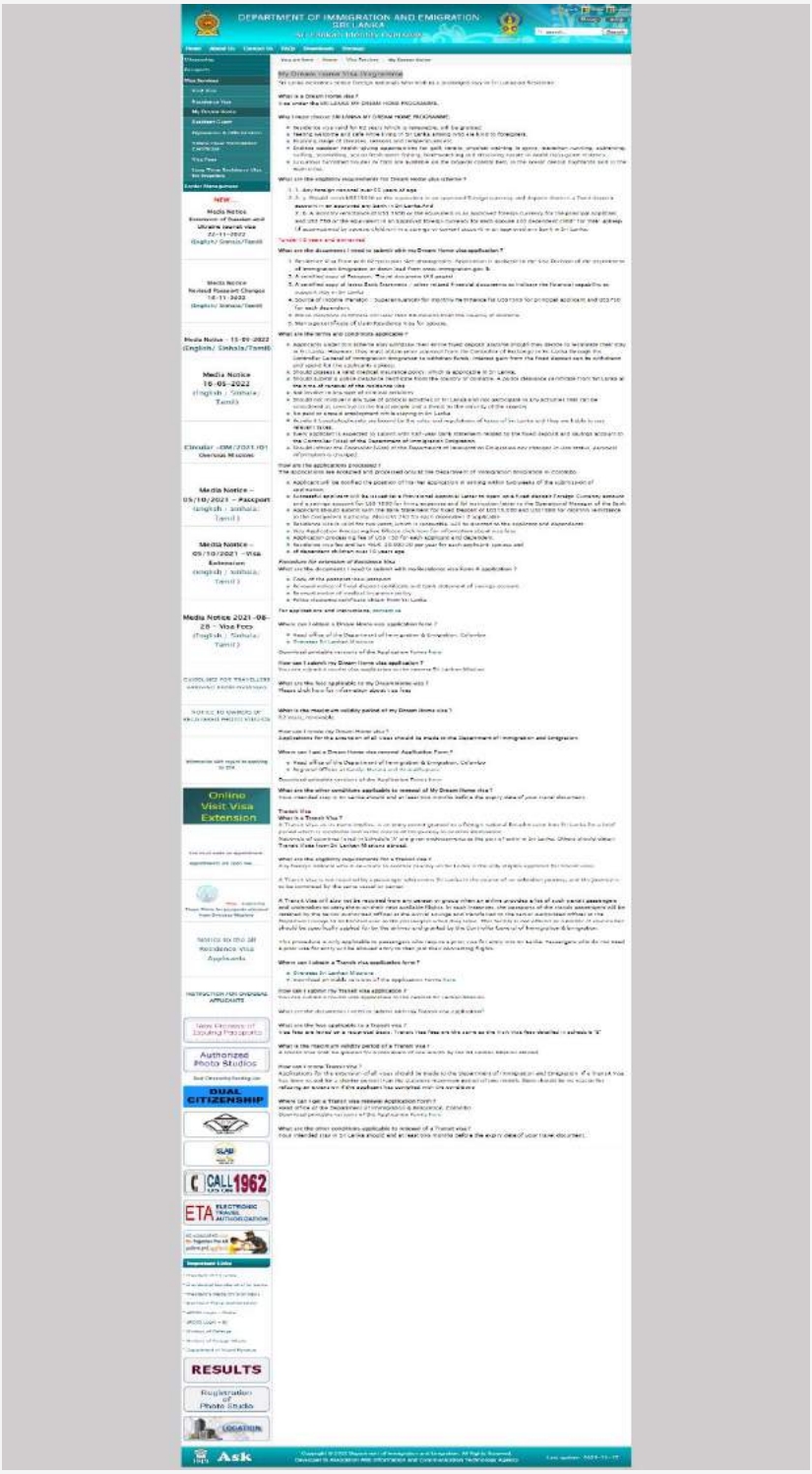
2. Services - Visa Services – Visit visa – original website screenshot:



Services - Visa Services – Visit visa – redesign:

- Figma Link: https://www.figma.com/file/306nut9glSVbuwa7i9QK0z/visit-visa?node-id=0%3A1&t=4eMYJBYlwhuXZZ4H-1

3. Services - Visa Services – My dream home – original website screenshot:



Services - Visa Services – My dream home – redesign:

- Figma Link: https://www.figma.com/file/VljIZQhFsfjLGhOyIKFpKW/My-dream-home?node-id=0%3A1&t=ZPRxVZs3P58H4GDN-1

Student ID: 21s15068

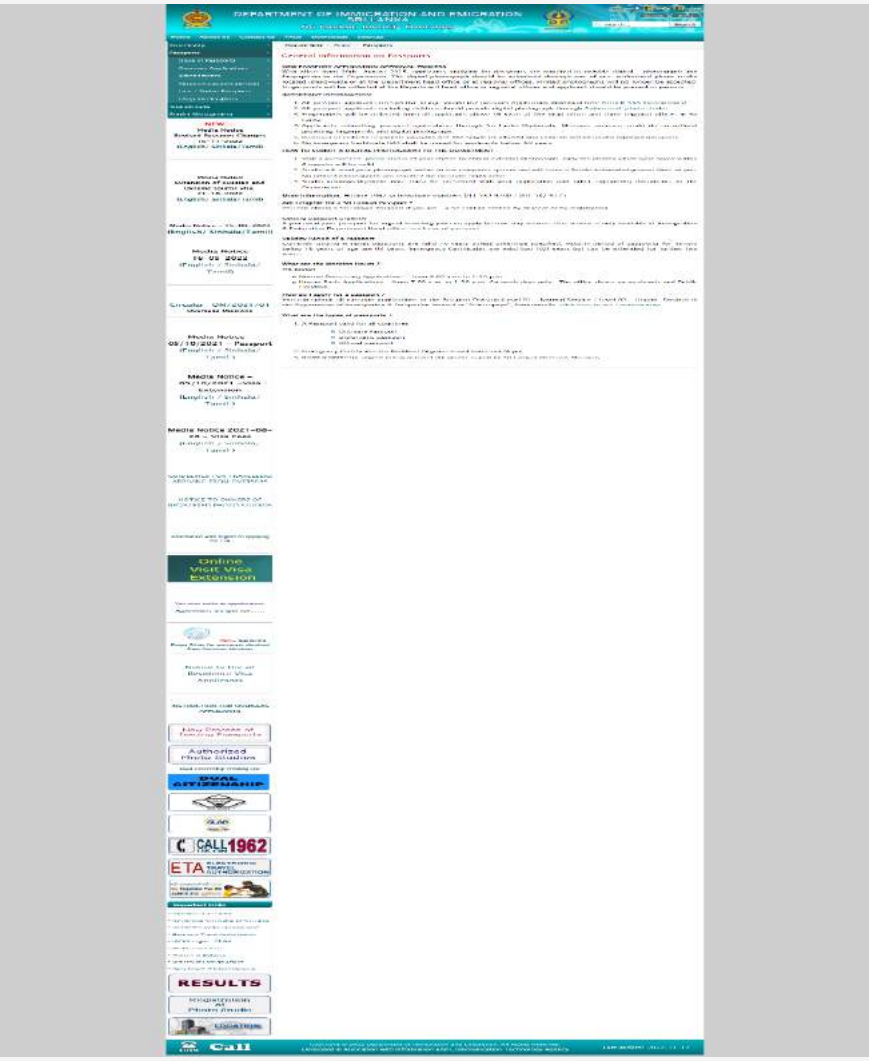
Student Name: Nadeeshani de silva

Tool: Figma

Issues:

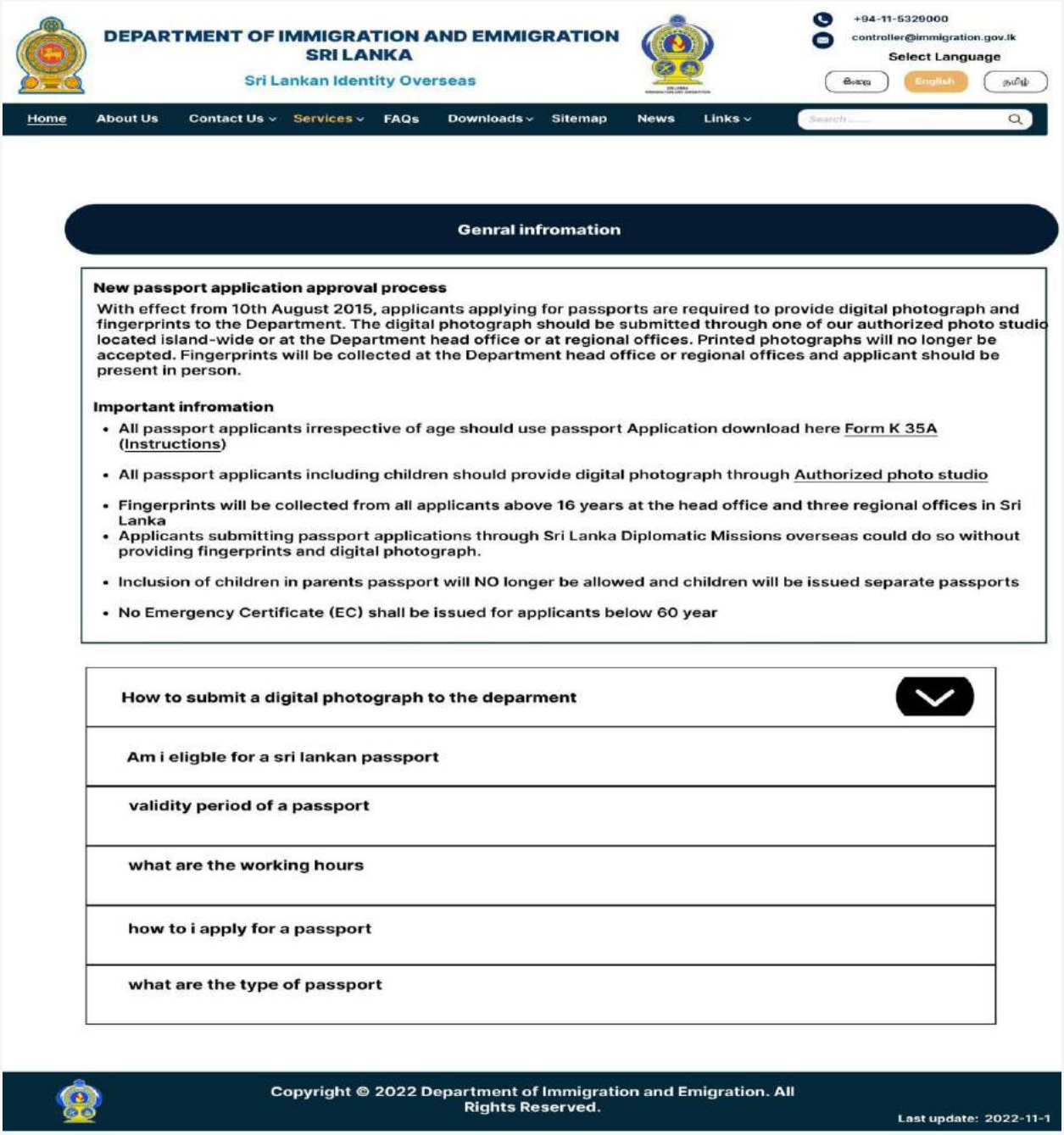
- Services – passport – general information
- Services – passport – issue of passport
- Services – passport - amendments

1. Services – passport – general information – original website screenshot:

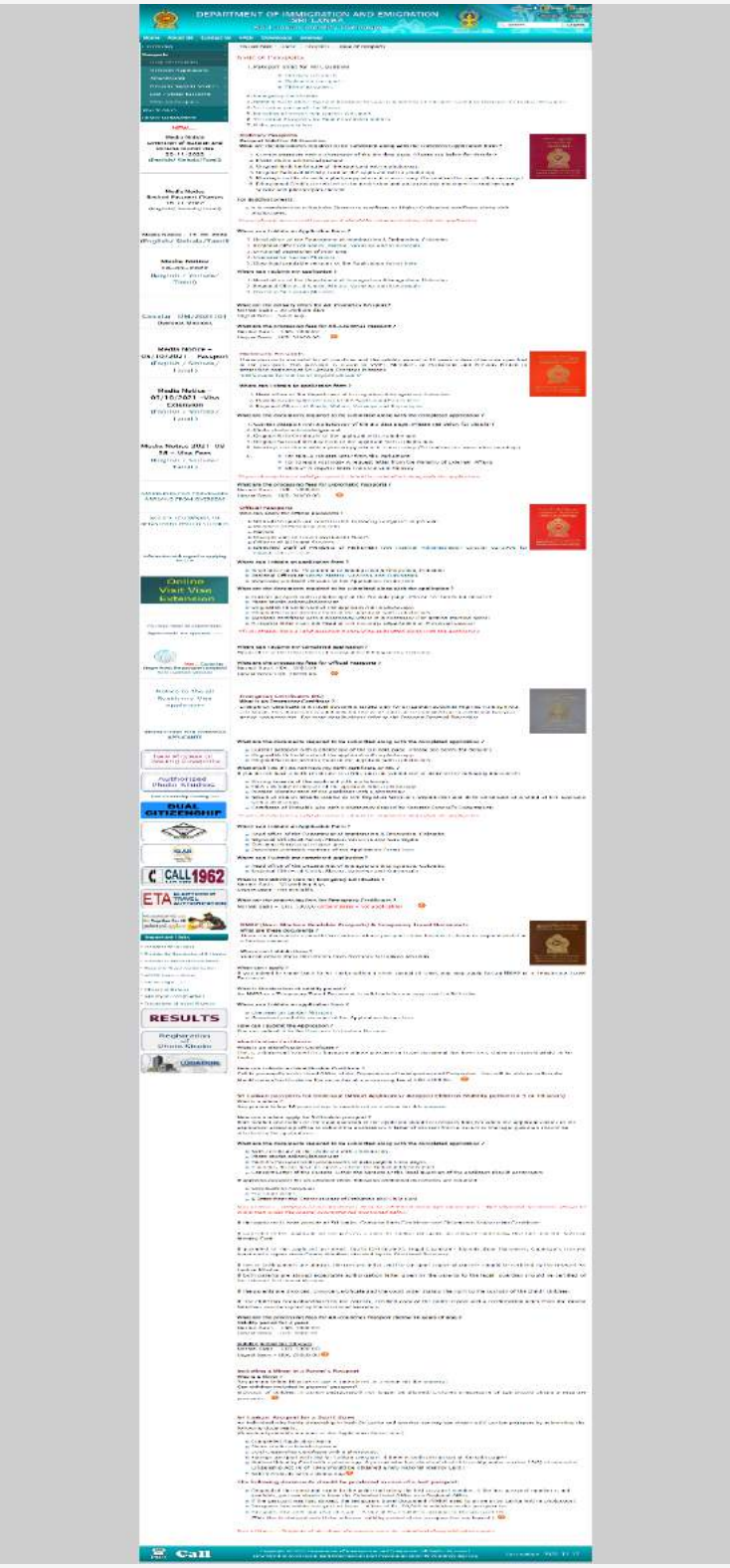


Services – passport – general information – redesign:

- Figma Link: https://www.figma.com/file/6asSDfokRK28xbYaRRSRik/passport-general-infor?node-id=0%3A1&t=rVMBsMbr6j7P34DM-1

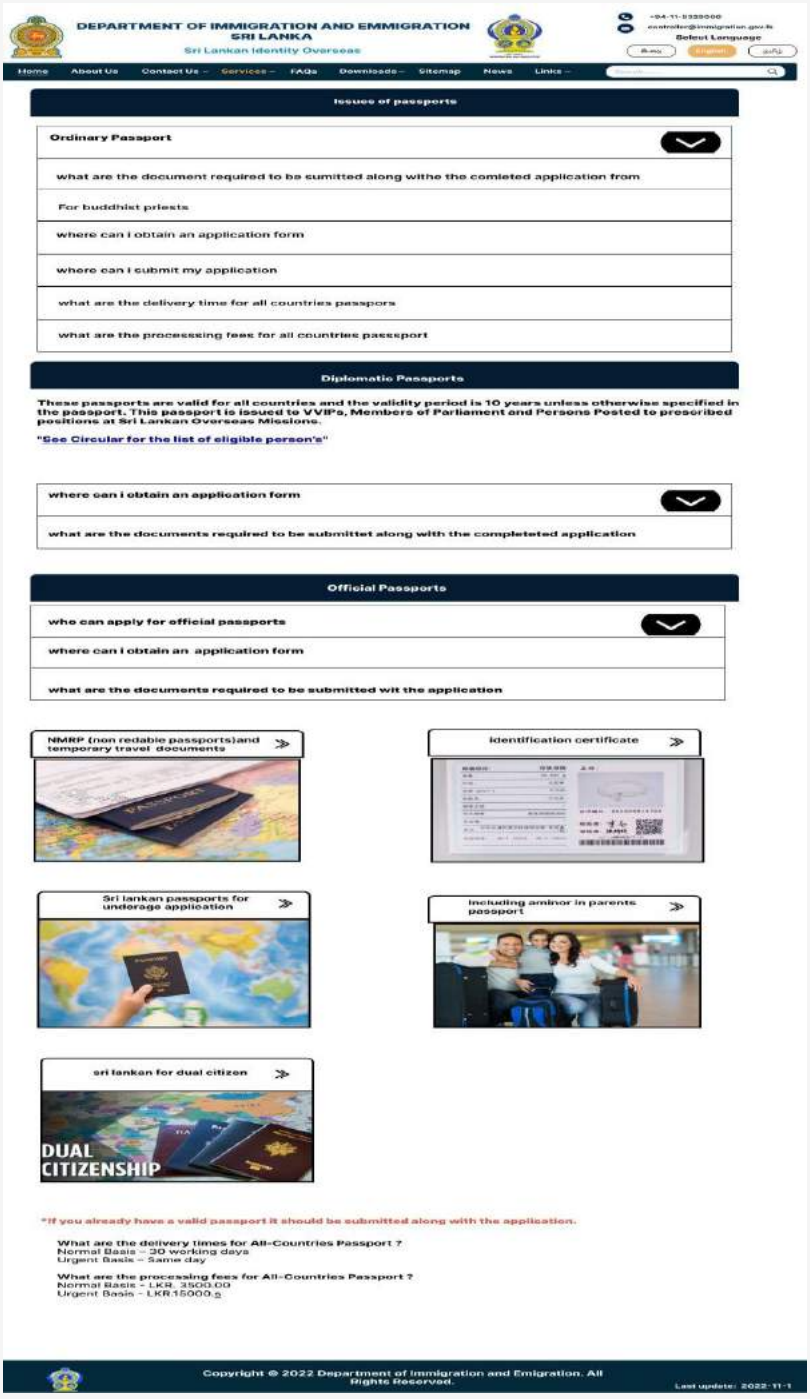


2. Services – passport – an issue of passport – original website screenshot:

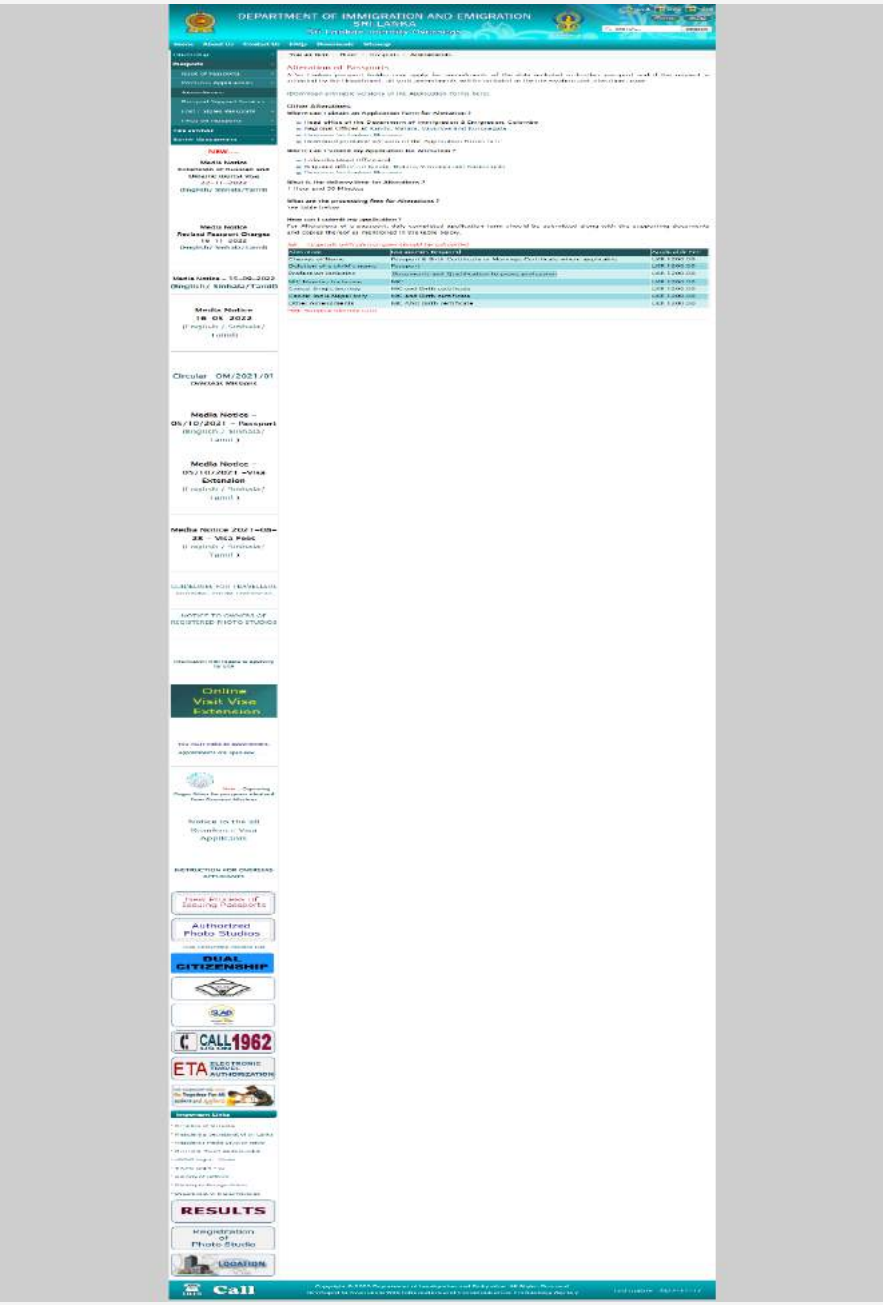


Services – passport – issue of passport – redesign:

- Figma Link: https://www.figma.com/file/IEoPcDYa9a6QW78I63BZoE/issue-of-passport?node-id=0%3A1&t=QQMtxYPI4jmGkNdV-1

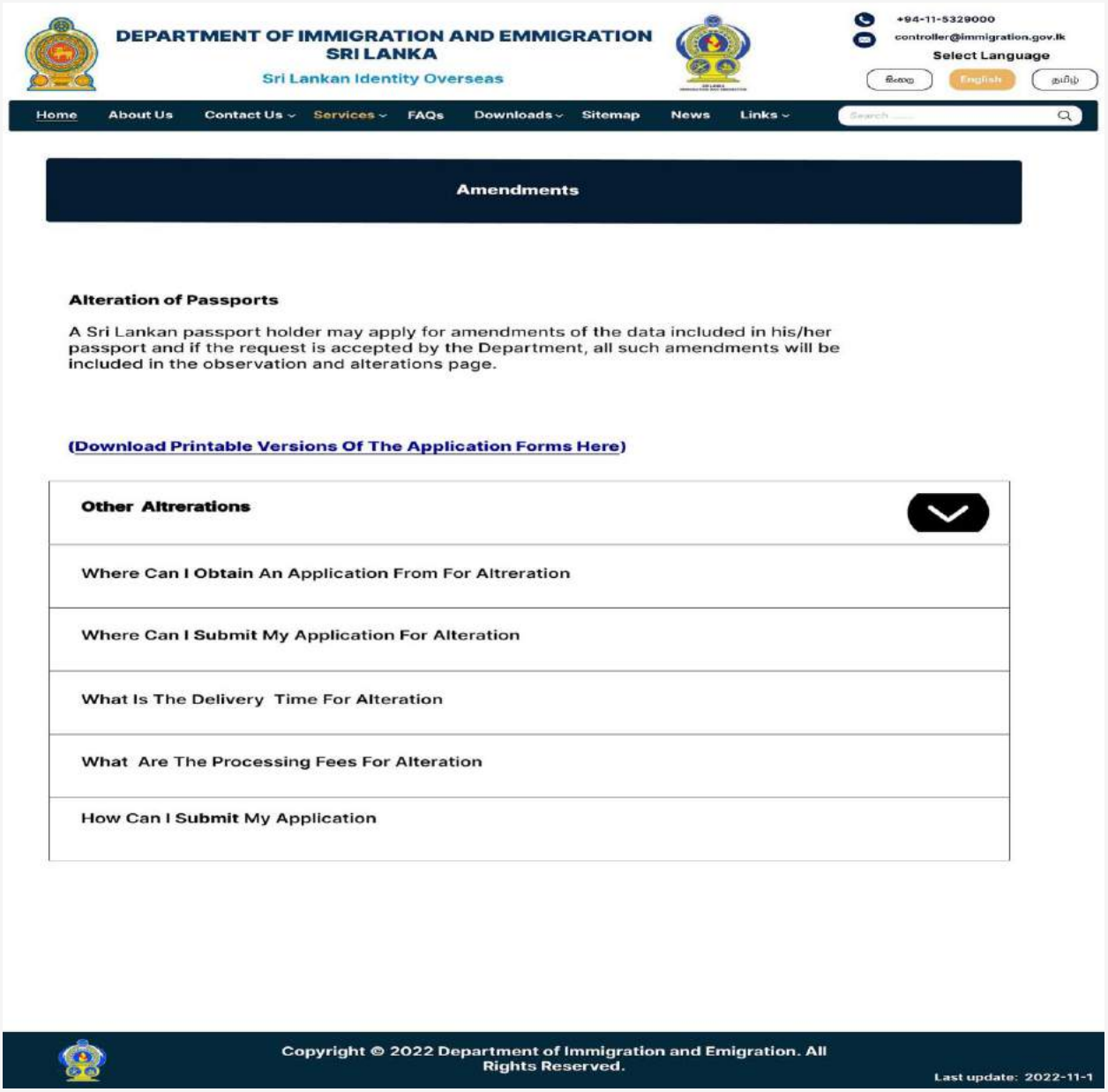


3. Services – passport – amendments – original website screenshot:



Services – passport – amendments – redesign:

- Figma Link: https://www.figma.com/file/qpTJkkLdcPEGVlZ8v3FbIH/amendments?node-id=0%3A1&t=OD4BAaP9DsRgtI6A-1



Student ID: 21s15063

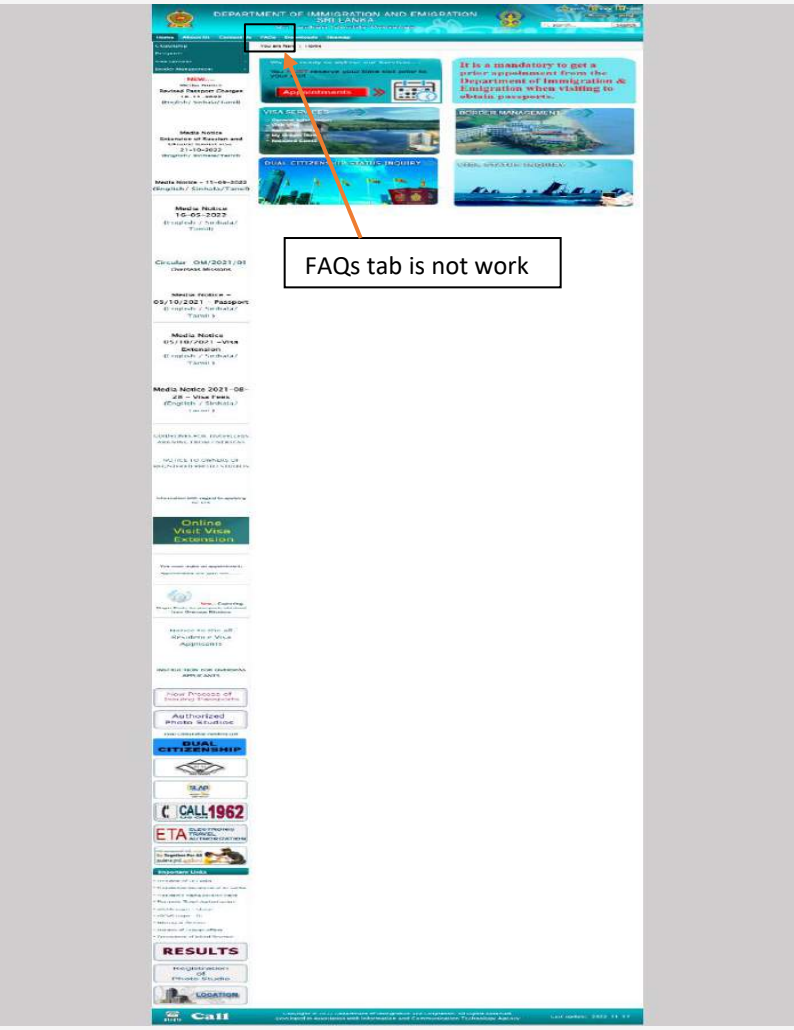
Student Name: Hirushani Harshamali

Tool: Figma

Issues:

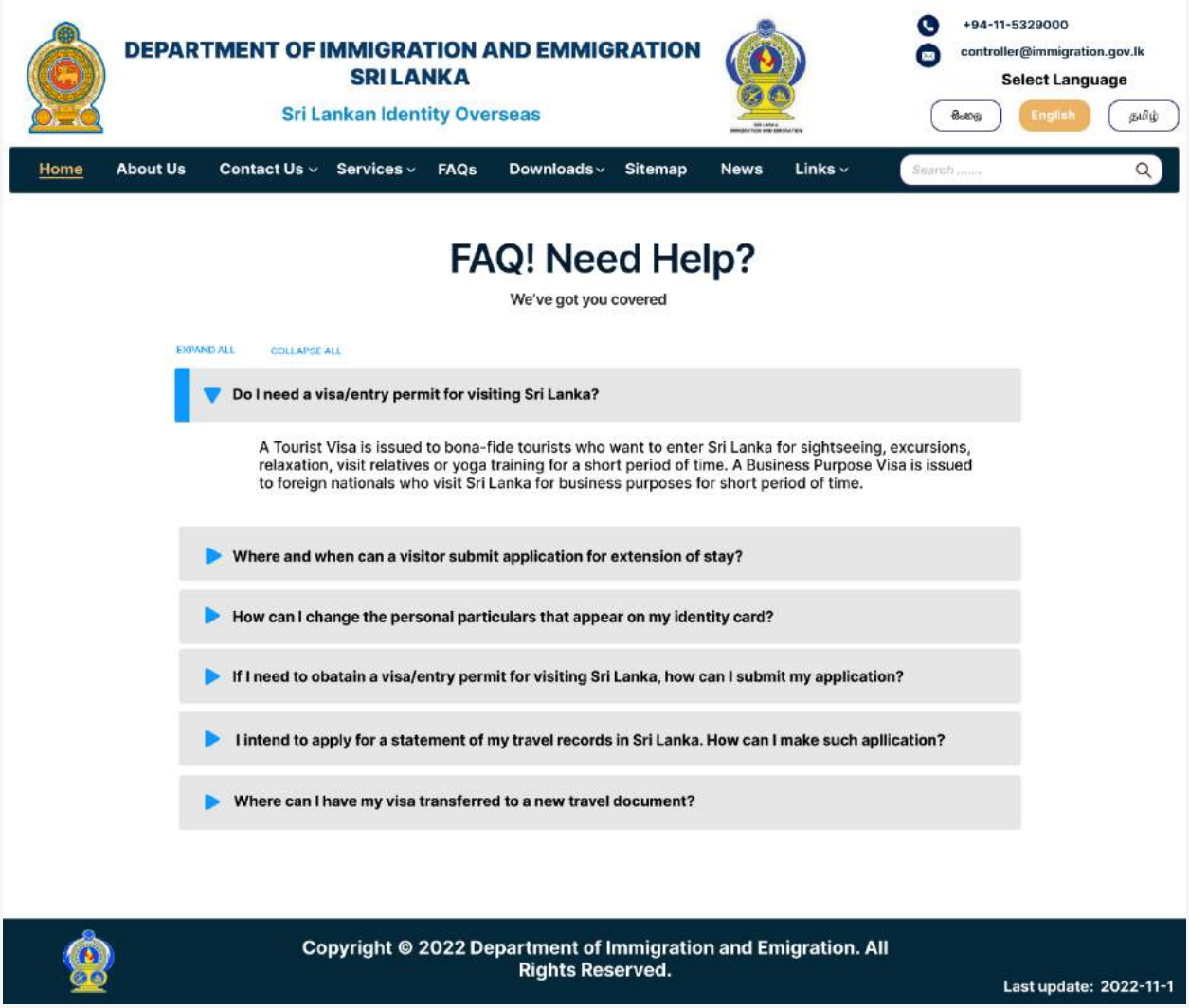
- FAQs - Adding questions
- Links – Adding Link tab
- News – Adding a news tab

1. FAQs - Adding questions – original website screenshot:

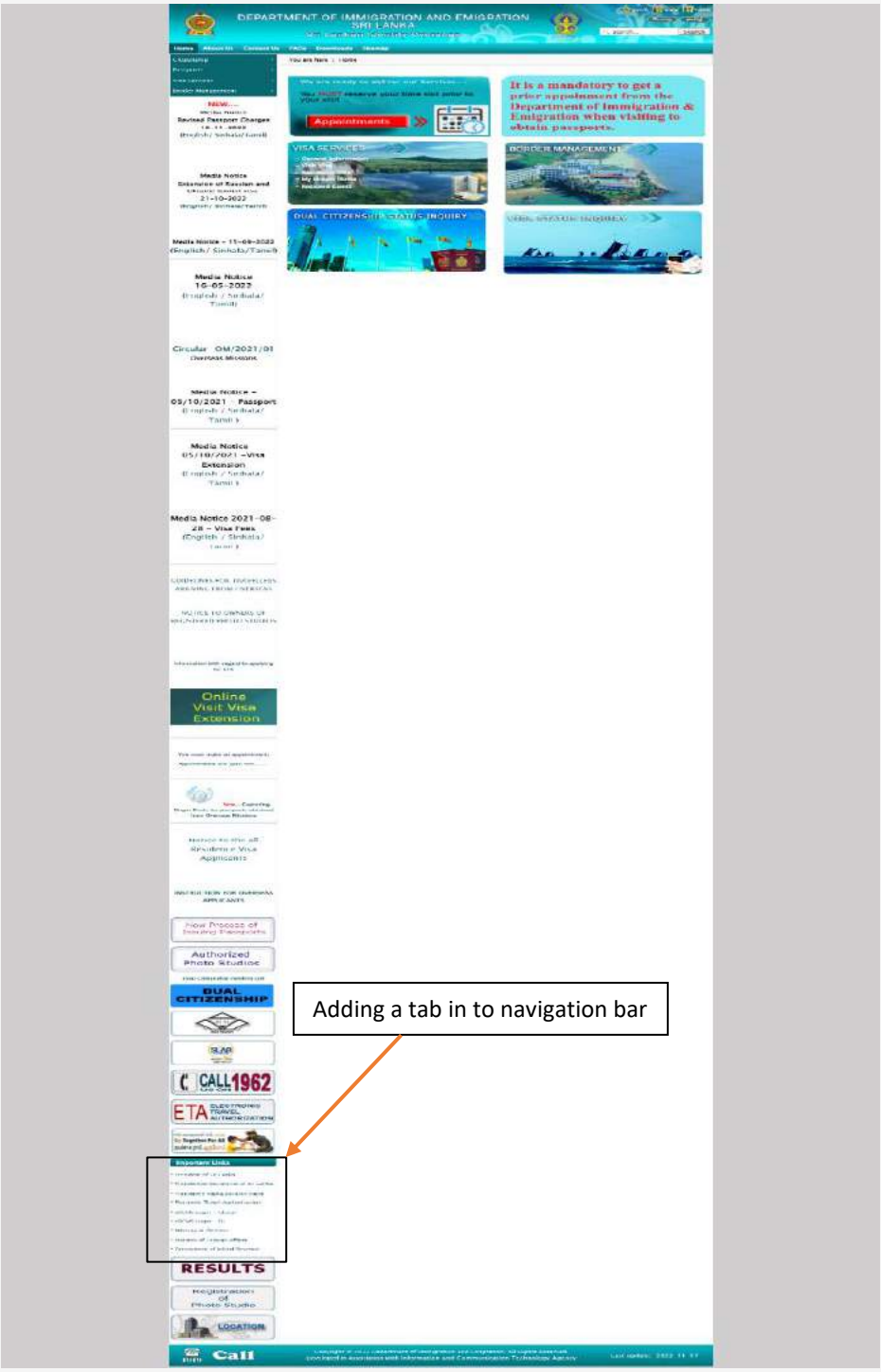


FAQs - Adding questions – redesign:

- Figma Link: https://www.figma.com/file/JfFAjpt1AuQa8N41vhZntf/faqs?node-id=0%3A1&t=bdXpo6cnp08aymdl-1

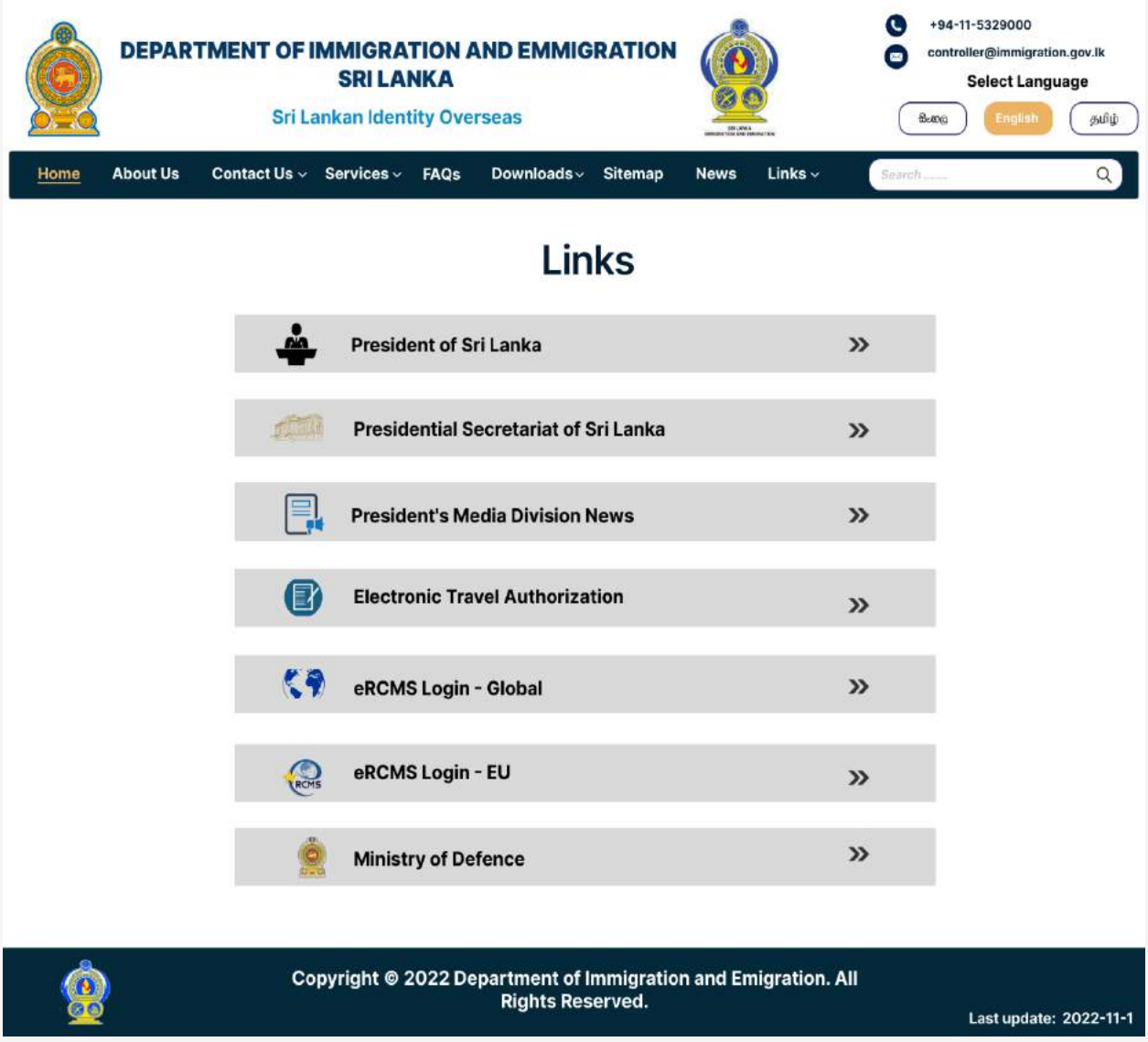


2. Links – Adding Link tab – original website screenshot:

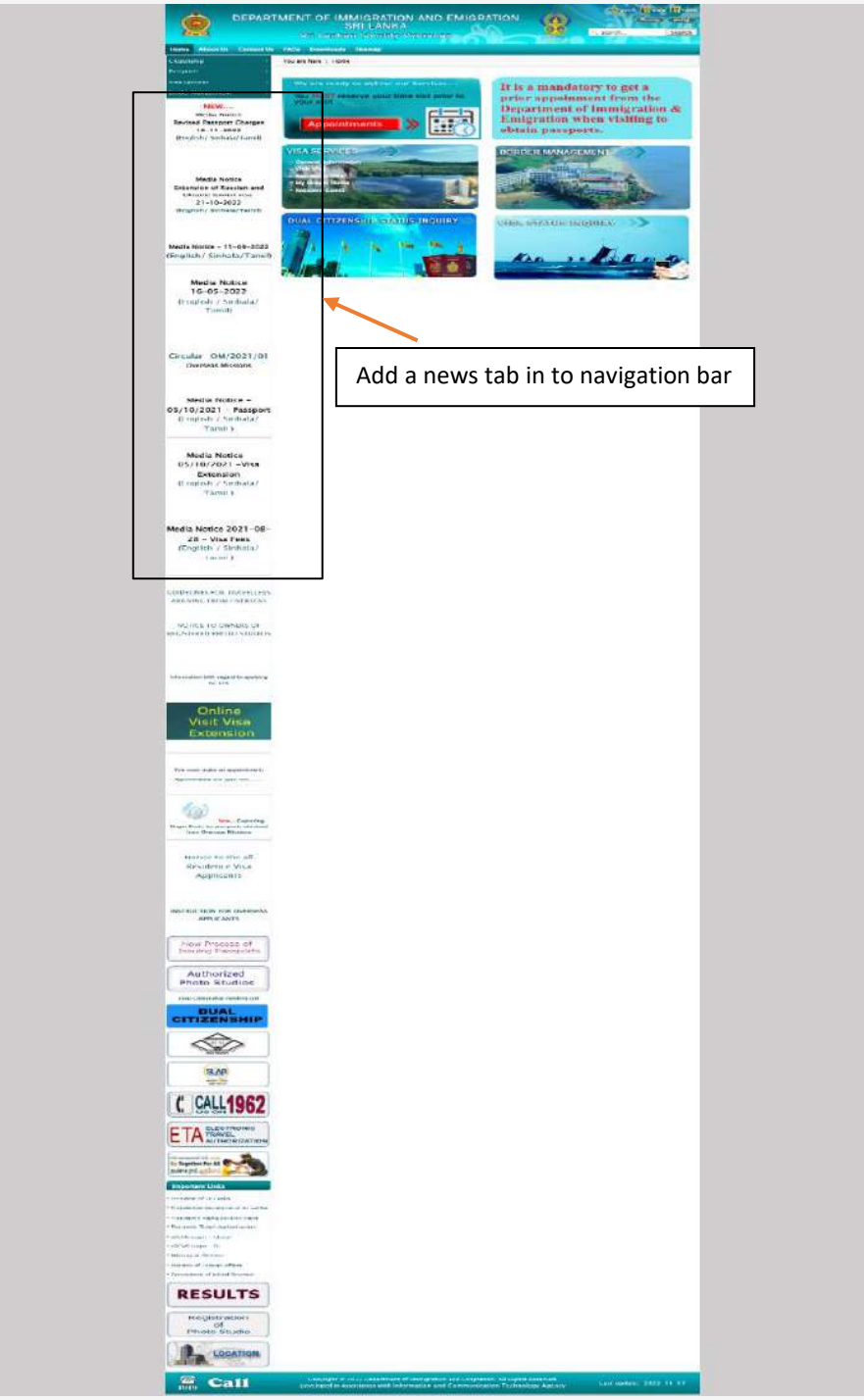


Links – Adding Link tab – redesign:

- Figma Links: https://www.figma.com/file/AdwOMQtEEIS9TF8KlK8YiA/links?node-id=0%3A1&t=pyIWJrqJhNlZJLU6-1

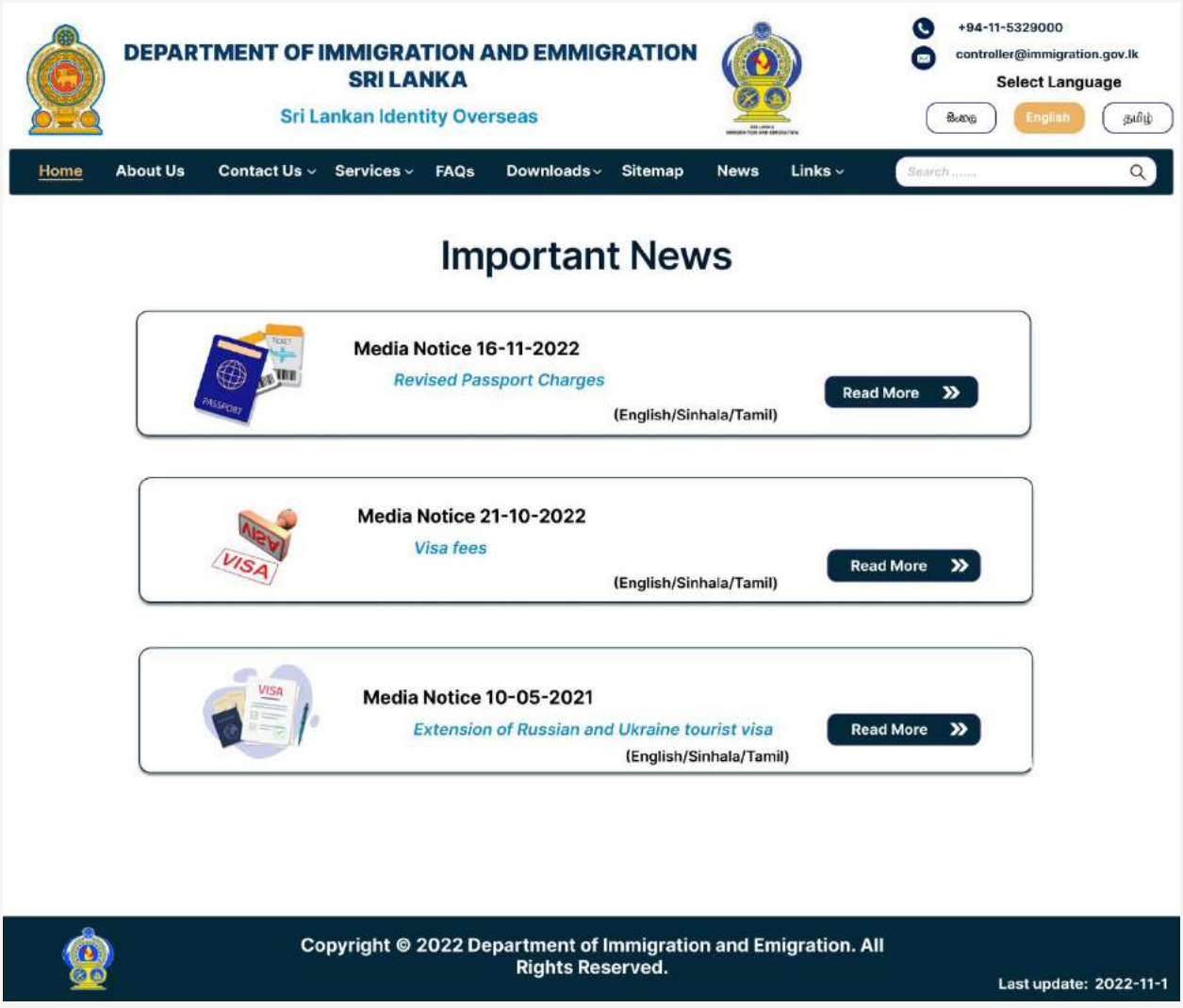


3. News – Adding news tab – original website screenshot:



News – Adding news tab – redesign:

- Figma Link: https://www.figma.com/file/l9PftiQPXCSSlwgthSAODr/News?node-id=0%3A1&t=bjZjm4DjDAJY81vq-1



## Group Members

| Student ID | Student Name |
|---|---|
| 21s15092 | Nuwani Yashodhara |
| 21s03135 | Chawani Lakrandi |
| 21s15084 | Nethmi Anjaleena |
| 21s20012 | Dharani Hesara |
| 21s15068 | Nadeeshani De Silva |
| 21s15063 | Hirushani Harshamali |

****