Angelique Lewis

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PROFESSIONAL SUMMARY

IT Professional with more than five years of proven experience in customer service and project management. Familiar with a broad range of programming languages and interactive user interfaces. Possess extensive knowledge of the entire web development process, command line, and shell scripting. Career supported by a Bachelor of Science in Management Information Systems and the pursuit of a Google UX Design Certificate.

- Troubleshooting
- Project Management
- API Development
- Data Analysis
- Web and App Development
- UI/UX Fundamentals
- Generative AI
- HTTP/HTTPS Protocols
- Microsoft Operating Systems

TECHNICAL PROJECTS

React Weather App | April 2024 - Present
- This project brings compelling real-time global weather data, built using HTML, Css, JS and React.
- Built using Open Weather API.
- https://github.com/AngeliqueLewis/Path2TechWeatherApp2

Portfolio Website | July 2024
- This is my personal website, built using HTML, JS, and Css.
- https://github.com/AngeliqueLewis/Portfolio

PROFESSIONAL EXPERIENCE

Real Brokerage | New York, NY   **2022 - Present**
L.I.C Real Estate Salesperson
- Developed and executed digital marketing plan, driving 20% increase in online property inquiries, leading to a 15% growth in sales within six months.
- Negotiated property sales, achieving an 85% success rate and fostering strong client relationships.
- Utilized data analysis to identify market trends and optimize property listings for maximum visibility and sales potential.
- Provided exceptional customer service, addressing client inquiries and concerns promptly and effectively.
- Hold Aceable Agent NYS Real Estate Certification #M16834 #F01058 License#10401379464

AT&T | New York, NY   **2015 - 2021**
Client Solutions Executives, 2018 – 2021
- Implemented strategic sales initiatives and leveraged CRM tools to build, manage, and grow the sales pipeline for both new and existing AT&T business customers in the New York and New Jersey region.
- Supported 12+ Retail Store Managers and upwards of 180 employees, managing business sales goals and ensuring alignment with company objectives.
- Retained knowledge of different SaaS solutions that integrate with mobile devices and the related B2B ecosystem, particularly Android and Apple platforms.
- Conducted virtual presentations and online web demos for prospective business clients, effectively showcasing AT&T Mobility solutions and driving customer engagement.

Assistant Store Manager, 2015 – 2018
- Created and administered semi-annual performance reviews for 85 store employees, fostering professional development and ensuring alignment with organizational goals.
- Achieved and monitored 89% of sales goals, utilizing data analysis to forecast future sales trends and drive

revenue growth.

- Reported project status to upper management, providing timely updates and addressing any delays or obstacles to project completion.
- Led and executed semiannual inventory overhauls for 3 years ensuring accuracy and compliance with company policies and procedures.

TECHNICAL TRAINING

Path2TECH Trainee   **3/2024 - 9/2024**
- Completed an intensive 20-week Full Stack Developer training program, gaining hands-on experience in both front-end and back-end development technologies, including HTML, CSS, and JavaScript.
- Developed proficiency in building responsive and interactive user interfaces using popular front-end frameworks such as React.js, ensuring a seamless user experience across various devices.
- Acquired essential back-end development skills through practical training in server-side scripting with Node.js, utilizing Express.js for efficient routing and building scalable web applications.
- Demonstrated the ability to work with databases by mastering fundamental database management concepts and hands-on experience with MongoDB, ensuring effective storage and retrieval of data.
- Collaborated with peers on real-world projects, applying Agile development methodologies, version control using Git, and participating in regular code reviews, fostering a collaborative environment.

TECHNICAL SKILLS

Programming Languages: HTML5, CSS, JavaScript, Python, SQL, Java, Ruby, C#, PHP
Cloud Computing: Amazon Web Services, GitHub Copilot ChatGPT
Software: React, MySQL, Node, Express, MongoDB, Salesforce, Lofty
Operating Systems: Linux, Windows 10, Mac OS X, Android/iOS, Windows Server
Hardware: iMac, MacBook iPhone, iPad, Android/Samsung phones and tablets, Windows laptops and Desktops

EDUCATION AND TRAINING

Path2TECH | NPower | In Pursuit
Bachelors of Science in Management Information Systems | Miles College | 2015

Certifications:

Obtained:
Pursuing: Google UX Design Certificate • Six Sigma Green Belt

LinkedIn Learning Coursework:
Project Management Foundations 2021