

# Angelus A. Taylor

## Full Stack Developer

Detail-oriented and self-driven Jr .NET Developer with 11 years in the Information Technology field. I develop and implement web-based solutions, maintain and update web applications, whilst improving the whole programming process. I have a deep passion for technology, extensive technological expertise, and well-developed teamwork abilities.

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## WORK EXPERIENCE

### Technical Support Engineer - Contract TrueLogic LLC

06/2021 - Present

Remote

A SaaS company based in the United States of America.

#### Achievements/Tasks

- Developed and designed custom JIRA workflows, while creating Security and permission protocols.
- Creating and managing users in groups in Google Workspace, whilst also configuring and managing Google Workspace services.
- Created Automation scripts with C# and GSuite API for administrative tasks and C# console applications for the onboarding processes.

### Senior IT Support Specialist - Contract TES - The Employment Solution

02/2019 - 03/2020

Ottawa Ontario, Canada

TES delivers IT and Engineering staff augmentation solutions across the North American market.

#### Achievements/Tasks

- Performed a comprehensive IT Inventory audit while analyzing performance metrics.
- Replaced and imaged new hardware using SCCM and Jamf scripts.
- Troubleshooted and repaired system and network problems, diagnosing and solving hardware or software faults.

### Senior Service Desk Specialist L2 - Contract Grade A

03/2019 - 08/2019

Ottawa Ontario, Canada

A managed IT service provider located in Ottawa, Canada.

#### Achievements/Tasks

- Performed remote ticket resolution via phone, Slack messenger, Kaseya, and ConnectWise Manage. Kept customers informed of the progress during the issue life-cycle.
- Identified and resolved issues by developing and implementing solutions for SaaS products like Microsoft Office 365, Windows Server, and Microsoft Exchange.
- Escalation point for the L1 Support Team. I also provided training and solutions for problems that the L1 Support Team could not handle.

## SKILLS

.NET

Asp.Net

Asp.Net VNC

Bash Shell

Bootstrap 5

C#

CSS3

Git

Jira

HTML5

Javascript

Rest API

JSON

Confluence

Scrum

Agile development

## EDUCATION

### .Net Software Engineering Coder Foundry .Net Bootcamp

10/2021 - Present

North Carolina

#### Courses

- .Net 5 and Asp.net framework
- C#
- Html, Css, Javascript
- Postgre, SQL, Bootstrap 5

### Web Development Bootcamp Altcademy Front-End

08/2020 - 01/2021

San Francisco

#### Courses

- HTML 5, CSS3, Javascript
- Node.js, Express, NPM
- Github
- Bash Shell

### Bachelor of Applied Science - BASc University of Charleston

2008 - 2011

## PERSONAL PROJECTS

### Angelus T Blog (01/2022 - Present)

- Build a corporation-level software Blog using the Asp.net MVC framework.
- Built the Database using the Code first design.
- Followed Agile and test-driven development practices.