

Angelus A. Taylor

.Net Developer

Detail-oriented and self-driven Jr .NET Developer with 11 years in the Information Technology field. I develop and implement web-based solutions, maintain and update web applications, whilst improving the whole programming process. I have a deep passion for technology, extensive technological expertise, and well-developed teamwork abilities.

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🐙 github.com/AngelusTaylorDev

WORK EXPERIENCE

Technical Support Engineer - Contract TrueLogic LLC

06/2021 - Present

Remote

A SaaS company based in the united states of America.

Achievements/Tasks

- Developed and designed custom JIRA workflows, Whiles Creating Security and permission protocols.
- Creating and managing users in groups in Google Workspace, whilst also Configuring and managing Google Workspace services.
- Created Automation scripts with C# and GSuite API for administrative tasks and C# console applications for the onboarding processes.

Senior IT Support Specialist - Contract TES - The Employment Solution

02/2019 - 03/2020

Ottawa Ontario, Canada

TES delivers IT and Engineering staff augmentation solutions across the North American market.

Achievements/Tasks

- Performed a comprehensive IT Inventory audit while analyzing performance metrics.
- Replaced and imaged new hardware using SCCM and Jamf scrips.
- Troubleshoot and repaired system and network problems, diagnosing and solving hardware or software faults.

Senior Service Desk Specialist L2 - Contract Grade A

03/2019 - 08/2019

Ottawa Ontario, Canada

A managed IT service provider located in Ottawa Canada.

Achievements/Tasks

- Performed remote ticket resolution via phone, slack messenger, Kaseya, and ConnectWise Manage. Kept customers informed of the progress during the issue life-cycle.
- Identified and resolved issues by developing and implementing solutions for SaaS products like Microsoft Office 365, Windows Server, and Microsoft Exchange.
- Escalation point for the L1 Support Team. I also provided training and solutions for problems that the L1 Support Team could not handle.

SKILLS

.NET 5

Agile development

Asp.Net

Bash Shell

Bootstrap 5

C#

CSS3

Git

HTML5

Javascript

Node.js & Express.js

Scrum

NPM Package Manager

Jira

Confluence

EDUCATION

.Net Software Engineering Coder Foundry .Net Bootcamp

10/2021 - Present

North Carolina

Courses

- .Net 5 and Asp.net framework
- C#
- Html, Css, Javascript
- Postgre, SQL, Bootstrap 5

Web Development Bootcamp Altcademy Front-End

08/2020 - 01/2021

San Francisco

Courses

- HTML 5, CSS3, Javascript
- Node.js, Express, NPM
- Github
- Bash Shell

Bachelor of Applied Science - BASc University of Charleston

2008 - 2011

PERSONAL PROJECTS

Angelus T Blog (01/2022 - Present)

- Build a corporation-level software Blog using the Asp.net VMC framework.
- Built the Database using the Code first design.
- Followed Agile and test-driven development practices.