VMware vSphere Integrated Containers Engine for vSphere Administrators

vSphere Integrated Containers Engine 0.8 Release Candidate 3



Table of Contents

Introduction	0
Interoperability with Other VMware Software	1
VCH Administration	2
Obtain vic-machine Version Information	2.1
Common vic-machine Options	2.2
List VCHs and Obtain Their IDs	2.3
Obtain VCH Information	2.4
Delete a VCH	2.5
VCH Delete Options	2.5.1
Authorize SSH Access to the VCH Endpoint VM	2.6
VCH Debug Options	2.6.1
Find VCH Information in the vSphere Web Client	3
Find Container Information in the vSphere Web Client	4
Access the VCH Admin Portal	5
VCH Status Reference	5.1
Troubleshooting	6
Access Log Bundles	6.1
Running `vic-machine Is` on an ESXi Host Fails with an Error	6.2
Deleting or Inspecting a VCH Fails with a Resource Pool Error	6.3
Connections Fail with Certificate Errors when Using Full TLS Authentication with Trusted Certificates	6.4

vSphere Integrated Containers Engine for vSphere Administrators

vSphere Integrated Containers Engine for vSphere Administrators provides information about how to use VMware vSphere® Integrated Containers™ Engine as a vSphere Administrator.

Product version: 0.8 Release Candidate 3

For an introduction to vSphere Integrated Containers Engine and descriptions of its main components, see vSphere Integrated Containers Engine for vSphere Installation.

Intended Audience

This information is intended for vSphere® Administrators who must manage a vSphere Integrated Containers Engine implementation in their vSphere environment. The information is written for experienced vSphere administrators who are familiar with virtual machine technology and datacenter operations. Knowledge of container technology and Docker is assumed.

Copyright © 2016 VMware, Inc. All rights reserved. Copyright and trademark information. Any feedback you provide to VMware is subject to the terms at www.vmware.com/community_terms.html.

VMware, Inc. 3401 Hillview Ave. Palo Alto, CA94304

www.vmware.com

Interoperability of vSphere Integrated Containers Engine with Other VMware Software

IT administrators use vCenter Server to view and manage containers. vSphere Integrated Containers Engine works seamlessly with VMware products.

VMware vRealize® Suite

vRealize Suite is available for health monitoring, performance analysis, and compliance across private and public clouds to move businesses faster.

VMware vSphere vMotion®

IT teams can assure service-level agreements for container workloads with VMware vSphere Distributed Resource Scheduler™ (DRS) as well as reduce planned and unplanned downtime with VMware vSphere vMotion.

You can restart the virtual container host (VCH) without needing to take the containers offline during the process. You do not require a native agent on the ESXi host. The appliance VM does not need to be running for vMotion to occur. Clusters with non-container VMs can also vMotion with fully automated DRS.

Maintenance Mode

Hosts with container VMs can enter maintenance mode without manual intervention, with these exceptions:

- For a standalone ESXi host, you must power down the VCH and any container VMs before entering maintenance mode.
- In a clustered vSphere environment with DRS set to automatic, DRS migrates the VCH to another host in the cluster before the host enters maintenance mode.
- For a host with container VMs running, DRS migrates the container VMs to another host in the cluster before the host enters maintenance mode.

VMware vSAN™

The VCH maintains filesystem layers inherent in container images by mapping to discrete VMDK files, all of which can be which can be housed in shared vSphere datastores, including vSAN and NFS datastores.

vCenter Linked Mode Environments

You can deploy VCHs in vCenter Linked Mode environments.

Multiple VLAN

You can deploy and run Docker commands against a VCH on a vCenter appliance that has multiple portgroups on different VLANs within the datacenter.

vSphere Features Not Supported in This Release

vSphere Integrated Containers Engine does not currently support the following vSphere features:

- vSphere Storage DRS™: You cannot configure VCHs to use datastores that are in Storage DRS clusters.
- vSphere High Availability: You can deploy VCHs to systems that are configured with High Availability, but you cannot use High Availability to fail over the VCHs themselves.
- vSphere Fault Tolerance: You cannot configure Fault Tolerance on VCHs.
- vSphere Virtual Volumes ™: You cannot use Virtual Volumes as the target datastores for image stores or volume stores.
- Snapshots: Creating snapshots of the VCH endpoint VM or container VMs can cause vSphere Integrated Containers Engine not to function correctly.
- Powering on, powering off, or deleting the VCH endpoint VM or container VMs can cause vSphere Integrated
 Containers Engine not to function correctly. Use vic-machine to delete VCHs and use Docker commands to
 perform operations on container VMs.

VCH Administration

The vic-machine utility provides commands that allow you to manage existing virtual container hosts (VCHs).

- Obtain vic-machine Version Information
- Common vic-machine Options
- List VCHs and Obtain their IDs
- Obtain Information About a VCH
- Delete a VCH
- Authorize SSH Access to the VCH Endpoint VM

Obtain vic-machine Version Information

You can obtain information about the version of vic-machine by using the vic-machine version command.

Prerequisites

You have downloaded and unpacked the vSphere Integrated Containers Engine binaries.

Procedure

- 1. On the system on which you downloaded the binaries, navigate to the directory that contains the vic-machine utility.
- 2. Run the vic-machine version command.

The vic-machine version command has no arguments.

\$ vic-machine-darwin-linux-windows version

Result

The vic-machine utility displays the version of the instance of vic-machine that you are using.

```
vic-machine--darwin-linux-windows.exe
version vic_machine_version-vic_machine_build-tag
```

- vic_machine_version is the version number of this release of vSphere Integrated Containers Engine.
- $\bullet \quad {\tt vic_machine_build} \ \ \, \text{is the build number of this release}.$
- tag is the hashtag of this build.

Common vic-machine Options

This section describes the options that are common to all vic-machine commands. The common options that vic-machine requires relate to the vSphere environment in which you deployed the virtual container host (VCH), and to the VCH itself.

--target

Short name: -t

The IPv4 address, fully qualified domain name (FQDN), or URL of the ESXi host or vCenter Server instance on which you deployed the VCH. This option is always **mandatory**.

If the target ESXi host is not managed by vCenter Server, provide the address of the host.

```
--target esxi_host_address
```

 If the target ESXi host is managed by vCenter Server, or if you deployed the VCH to a cluster, provide the address of vCenter Server.

```
--target vcenter_server_address
```

• You can include the user name and password in the target URL.

```
--target vcenter_or_esxi_username:password@vcenter_or_esxi_address
```

Wrap the user name or password in single quotes (Linux or Mac OS) or double quotes (Windows) if they include special characters.

```
'vcenter_or_esxi_usern@me':'p@ssword'@vcenter_or_esxi_address
```

If you do not include the user name in the target URL, you must specify the user option. If you do not specify the password option or include the password in the target URL, vic-machine prompts you to enter the password.

If you deployed the VCH on a vCenter Server instance that includes more than one datacenter, include the
datacenter name in the target URL. If you include an invalid datacenter name, vic-machine fails and suggests
the available datacenters that you can specify.

```
--target vcenter_server_address/datacenter_name
```

--user

Short name: -u

The username for the ESXi host or vCenter Server instance on which you deployed the VCH. This option is mandatory if you do not specify the username in the target option.

```
--user esxi_or_vcenter_server_username
```

Wrap the user name in single quotes (Linux or Mac OS) or double quotes (Windows) if it includes special characters.

```
--user 'esxi_or_vcenter_server_usern@me'
```

--password

Short name: -p

The password for the user account on the vCenter Server on which you deployed the VCH, or the password for the ESXi host if you deployed directly to an ESXi host. If not specified, vic-machine prompts you to enter the password.

```
--password esxi_host_or_vcenter_server_password
```

Wrap the password in single quotation marks (') on Mac OS and Linux and in double quotation (") marks on Windows if it includes special characters.

```
--password 'esxi_host_or_vcenter_server_p@ssword'
```

--thumbprint

Short name: None

The thumbprint of the vCenter Server or ESXi host certificate. Specify this option if your vSphere environment uses untrusted, self-signed certificates. Alternatively, specifying the --force option allows you to omit the --thumbprint option. If your vSphere environment uses trusted certificates that are signed by a known Certificate Authority (CA), you do not need to specify the --thumbprint option.

To obtain the thumbprint of the vCenter Server or ESXi host certificate, run vic-machine without the specifying the -thumbprint or --force options. The operation fails, but the resulting error message includes the required certificate
thumbprint. You can copy the thumbprint from the error message and run vic-machine again, including the
thumbprint option.

```
--thumbprint certificate_thumbprint
```

--compute-resource

Short name: -r

The relative path to the host, cluster, or resource pool in which you deployed the VCH. Specify --compute-resource with exactly the same value that you used when you ran vic-machine create. You specify the compute-resource option in the following circumstances:

- vCenter Server includes multiple instances of standalone hosts or clusters, or a mixture of standalone hosts and clusters.
- The ESXi host includes multiple resource pools.
- You deployed the VCH in a specific resource pool in your environment.

If you specify the id option, you do not need to specify the compute-resource option.

If you do not specify the compute-resource or id options and multiple possible resources exist, vic-machine fails and suggests valid targets for compute-resource in the failure message.

• If the VCH is in a specific resource pool on an ESXi host, specify the name of the resource pool:

```
--compute-resource resource_pool_name
```

 If the VCH is on a vCenter Server instance that has more than one standalone host but no clusters, specify the IPv4 address or fully qualified domain name (FQDN) of the target host:

```
--compute-resource host_address
```

• If the VCH is on a vCenter Server with more than one cluster, specify the name of the target cluster:

```
--compute-resource cluster_name
```

• If the VCH is in a specific resource pool on a standalone host that is managed by vCenter Server, specify the IPv4 address or FQDN of the target host and name of the resource pool:

```
--compute-resource host_name/resource_pool_name
```

• If the VCH is in a specific resource pool in a cluster, specify the names of the target cluster and the resource pool:

```
--compute-resource cluster_name/resource_pool_name
```

 Wrap the resource names in single quotes (Linux or Mac OS) or double quotes (Windows) if they include spaces:

```
--compute-resource 'cluster name'/'resource pool name'
```

--name

Short name: -n

The name of the VCH. This option is mandatory if the VCH has a name other than the default name, virtual-container-host, or if you do not use the id option. Specify --name with exactly the same value that you used when you ran vic-machine create. This option is not used by vic-machine ls.

```
--name vch_appliance_name
```

Wrap the appliance name in single quotes (Linux or Mac OS) or double quotes (Windows) if it includes spaces.

```
--name 'vch appliance name'
```

--id

Short name: None

The vSphere Managed Object Reference, or moref, of the VCH, for example vm-100. You obtain the ID of a VCH by running vic-machine 1s. If you specify the id option, you do not need to specify the --name or --compute-resource options. This option is not used by vic-machine 1s.

```
--id vch_id
```

--timeout

Short name: none

The timeout period for performing operations on the VCH. Specify a value in the format x_{mYs} if the default timeout of 3m0s is insufficient.

--timeout 5m0s

List VCHs and Obtain Their IDs

You can obtain a list of the virtual container hosts (VCHs) that are running in vCenter Server or on an ESXi host by using the vic-machine 1s command.

The vic-machine 1s command lists VCHs with their IDs, names, and versions. The vic-machine 1s command does not include any options in addition to the common options described in Common vic-machine Options.

Prerequisites

You have deployed at least one VCH.

Procedure

- 1. On the system on which you run vic-machine, navigate to the directory that contains the vic-machine utility.
- 2. Run the vic-machine 1s command.
 - To obtain a list of all VCHs that are running on an ESXi host or vCenter Server instance, you must provide the address of the target ESXi host or vCenter Server.
 - You must specify the username and optionally the password, either in the --target option or separately in the --user and --password options.
 - If your vSphere environment uses untrusted, self-signed certificates, you must also specify the thumbprint of the vCenter Server instance or ESXi host in the --thumbprint option. To obtain the thumbprint of the vCenter Server or ESXi host certificate, run vic-machine without the specifying the --thumbprint option. The listing of the VCHs fails, but the resulting error message includes the required certificate thumbprint. You can copy the thumbprint from the error message and run vic-machine again, including the --thumbprint option.

```
$ vic-machine-darwin-linux-windows ls
--target esxi_host_address
--user root
--password esxi_host_password
--thumbprint certificate_thumbprint
```

```
$ vic-machine-darwin-linux-windows ls
--target vcenter_server_username:password@vcenter_server_address
--thumbprint certificate_thumbprint
```

Result

The vic-machine 1s command lists the VCHs that are running on the ESXi host or vCenter Server instance that you specified. <!--

```
ID
           PATH
                    NAME
                             VERSION
                                                          UPGRADE STATUS
vm-101
                             vch_version-vch_build-tag
           path
                    vch_1
                                                          Up to date
vm-102
           path
                    vch_2
                             vch_version-vch_build-tag
                                                          Up to date
[...]
vm-n
           path
                    vch n
                             vch_version-vch_build-tag
                                                          Up to date
```

```
ID
           PATH
                    NAME
                             VERSION
                             vch_version-vch_build-tag
vm-101
           path
                     vch 1
vm-102
           path
                             vch_version-vch_build-tag
                     vch_2
[...]
                             vch_version-vch_build-tag
vm-n
           path
                     vch_n
```

- The IDs are the vSphere Managed Object References, or morefs, for the VCH endpoint VMs. You can use VCH IDs when you run the vic-machine inspect, debug, and delete commands. Using VCH IDs reduces the number of options that you need to specify when you run those commands.
- The PATH value depends on where the VCH is deployed:
 - ESXi host that is not managed by vCenter Server:

```
/ha-datacenter/host/host_name/Resources
```

• Standalone host that is managed by vCenter Server:

```
/datacenter/host/host_address/Resources
```

• vCenter Server cluster:

```
/datacenter/host/cluster_name/Resources
```

- If VCHs are deployed in resource pools on hosts or clusters, the resource pool names appear after Resources in the path.
- The VERSION value includes the version of vic-machine that was used to create the VCH, the build number of this version, and a hashtag to identify the build.

Obtain Information About a VCH

You can obtain information about a virtual container host (VCH) by using the vic-machine inspect command.

The vic-machine inspect command does not include any options in addition to the common options described in Common vic-machine Options.

Prerequisites

You have deployed a VCH.

Procedure

- 1. On the system on which you run vic-machine, navigate to the directory that contains the vic-machine utility.
- 2. Run the vic-machine inspect command.

The following example includes the options required to obtain information about a named instance of a VCH from a simple vCenter Server environment.

- You must specify the username and optionally the password, either in the --target option or separately in the --user and --password options.
- If the VCH has a name other than the default name, virtual-container-host, you must specify the --name or --id option.
- If multiple compute resources exist in the datacenter, you must specify the --compute-resource or --id option.
- If your vSphere environment uses untrusted, self-signed certificates, you must also specify the thumbprint of the vCenter Server instance or ESXi host in the --thumbprint option. To obtain the thumbprint of the vCenter Server or ESXi host certificate, run vic-machine without the specifying the --thumbprint option. The inspection of the VCH fails, but the resulting error message includes the required certificate thumbprint. You can copy the thumbprint from the error message and run vic-machine again, including the --thumbprint option.

```
$ vic-machine-darwin-linux-windows inspect
```

- --target vcenter_server_username:password@vcenter_server_address
- --thumbprint certificate_thumbprint
- --name vch name

Result

The vic-machine inspect command displays information about the VCH:

• The VCH ID:

```
VCH ID: VirtualMachine:vm-101
```

The vSphere Managed Object Reference, or moref, of the VCH. You can use VCH ID when you run the vic-machine delete or debug commands. Using a VCH ID reduces the number of options that you need to specify when you run those commands.

The version of the vic-machine utility and the version of the VCH that you are inspecting.

```
Installer version: vic_machine_version-vic_machine_build-tag
VCH version: vch_version-vch_build-tag
```

• The address of the VCH Admin portal for the VCH.

```
vic-admin portal:
https://vch_address:2378
```

• The address at which the VCH publishes ports.

```
vch_address
```

- The Docker environment variables that container developers can use when connecting to this VCH.
 - VCH with full TLS authentication with trusted Certificate Authority certificates:

```
DOCKER_TLS_VERIFY=1

DOCKER_CERT_PATH=path_to_certificates

DOCKER_HOST=vch_address:2376
```

• VCH with TLS authentication with untrusted self-signed certificates:

```
{\tt DOCKER\_HOST=} vch\_address{:}2376
```

· VCH with no TLS authentication:

```
DOCKER_HOST=vch_address:2375
```

- The Docker command to use to connect to the Docker endpoint.
 - VCH with full TLS authentication with trusted Certificate Authority certificates:

```
docker -H vch_address:2376 --tlsverify info
```

• VCH with TLS authentication with untrusted self-signed certificates or no TLS authentication:

```
docker -H vch_address:2376 --tls info
```

VCH with no TLS authentication:

```
docker -H vch_address:2375 info
```

Delete a VCH

You delete virtual container hosts (VCHs) by using the vic-machine delete command.

For descriptions of the options that vic-machine delete includes in addition to the Common vic-machine Options, see VCH Delete Options.

When you delete a VCH that uses TLS authentication with trusted Certificate Authority (CA) certificates, vic-machine delete does not delete the certificates or the certificate folder, even if you specify the --force option. Because vic-machine delete does not delete the certificates, you can delete VCHs and create new ones that reuse the same certificates. This is useful if you have already distributed the client certificates for VCHs that you need to recreate.

Prerequisites

You have deployed a VCH that you no longer require.

Procedure

- 1. On the system on which you run vic-machine, navigate to the directory that contains the vic-machine utility.
- 2. Run the vic-machine delete command.

The following example includes the options required to remove a VCH from a simple vCenter Server environment.

- You must specify the username and optionally the password, either in the --target option or separately in the --user and --password options.
- If the VCH has a name other than the default name, virtual-container-host, you must specify the --name or --id option.
- If multiple compute resources exist in the datacenter, you must specify the --compute-resource or --id option.
- If your vSphere environment uses untrusted, self-signed certificates, you must also specify the thumbprint of the vCenter Server instance or ESXi host in the --thumbprint option. To obtain the thumbprint of the vCenter Server or ESXi host certificate, run vic-machine without the specifying the --thumbprint or --force options. The deletion of the VCH fails, but the resulting error message includes the required certificate thumbprint. You can copy the thumbprint from the error message and run vic-machine again, including the --thumbprint option.
- \$ vic-machine-darwin-linux-windows delete
- --target vcenter_server_username:password@vcenter_server_address
- --thumbprint certificate_thumbprint
- --name vch_name
- 3. If the delete operation fails with a message about container VMs that are powered on, run vic-machine delete again with the --force option.

CAUTION Running vic-machine delete with the --force option removes all running container VMs that the VCH manages, as well as any associated volumes and volume stores.

If your vSphere environment uses untrusted, self-signed certificates, running vic-machine delete with the -force option allows you to omit the --thumbprint option.

\$ vic-machine-darwin-linux-windows delete

- --target vcenter_server_username:password@vcenter_server_address
- --name cluster_name
- --force

VCH Delete Options

The command line utility for vSphere Integrated Containers Engine, vic-machine, provides a delete command that allows you to cleanly remove virtual container hosts (VCHs).

The vic-machine delete command includes one option in addition to the common options described in Common vic-machine Options.

--force

Short name: -f

Forces vic-machine delete to ignore warnings and continue with the deletion of a VCH. Any running container VMs and any volume stores associated with the VCH are deleted. Errors such as an incorrect compute resource still cause the deletion to fail.

- If you do not specify --force and the VCH contains running container VMs, the deletion fails with a warning.
- If you do not specify --force and the VCH has volume stores, the deletion of the VCH succeeds without deleting the volume stores. The list of volume stores appears in the vic-machine delete success message for reference and optional manual removal.

If your vSphere environment uses untrusted, self-signed certificates, you can use the --force option to delete a VCH without providing the thumbprint of the vCenter Server or ESXi host in the --thumbprint option.

--force

Authorize SSH Access to the VCH Endpoint VM

By default, SSH access to the virtual container host (VCH) endpoint VM is disabled. The command line utility for vSphere Integrated Containers Engine, vic-machine, provides a debug command that allows you to enable SSH access to the VCH endpoint VM. The debug command also allows you to set a password for the root user account on the endpoint VM. You can also use debug to upload a key file for public key authentication when accessing the endpoint VM.

IMPORTANT: If you set a password for the VCH endpoint VM, this password does not persist if you reboot the VM. You must run vic-machine debug to reset the password each time you reboot the VCH endpoint VM.

For descriptions of the options that vic-machine debug includes in addition to the Common vic-machine Options, see VCH Debug Options.

Prerequisites

You have deployed at least one VCH.

Procedure

- 1. On the system on which you run vic-machine, navigate to the directory that contains the vic-machine utility.
- 2. Run the vic-machine debug command.
 - You must specify the username and optionally the password, either in the --target option or separately in the --user and --password options.
 - If your vSphere environment uses untrusted, self-signed certificates, you must also specify the thumbprint of the vCenter Server instance or ESXi host in the --thumbprint option. To obtain the thumbprint of the vCenter Server or ESXi host certificate, run vic-machine without the specifying the --thumbprint option. The operation fails, but the resulting error message includes the required certificate thumbprint. You can copy the thumbprint from the error message and run vic-machine again, including the --thumbprint option.
 - Specify the --enable-ssh and --rootpw options. Wrap the password in single quotes (Linux or Mac OS) or double quotes (Windows) if it includes special characters.
 - Optionally, specify the --authorized-key option to upload a public key file to /root/.ssh/authorized_keys folder in the endpoint VM. Include the name of the *.pub file in the path.

```
$ vic-machine-darwin-linux-windows debug
--target esxi_host_address
--user root
--password esxi_host_password
--thumbprint certificate_thumbprint
--enable-ssh
--rootpw 'new_p@ssword'
--authorized-key path_to_public_key_file/key_file.pub
```

Result

The output of the vic-machine debug command includes confirmation that SSH access is enabled:

```
### Configuring VCH for debug ####
[...]
SSH to appliance:
ssh root@vch_address
[...]
Completed successfully
```

VCH Debug Options

The command line utility for vSphere Integrated Containers Engine, vic-machine, provides a debug command that allows you to enable SSH access to the virtual container host (VCH) endpoint VM, set a password for the root user account, and upload a key file for automatic public key authentication.

If you authorize SSH access to the VCH endpoint VM, you can edit system configuration files that you cannot edit by running vic-machine commands.

NOTE: Modifications that you make to the configuration of the VCH endpoint VM do not persist if you reboot the VM.

The vic-machine debug command includes the following options in addition to the common options described in Common vic-machine Options.

--enable-ssh

Short name: --ssh

Enable an SSH server in the VCH endpoint VM. The sshd service runs until the VCH endpoint VM reboots. The -- enable-ssh takes no arguments.

```
--enable-ssh
```

--rootpw

Short name: --pw

Set a new password for the root user account on the VCH endpoint VM.

IMPORTANT: If you set a password for the VCH endpoint VM, this password does not persist if you reboot the VM. You must run vic-machine debug to reset the password each time that the VCH endpoint VM reboots.

Wrap the password in single quotes (Linux or Mac OS) or double quotes (Windows) if it includes special characters. If not specified, the default root password is password. It is strongly recommended that you use rootpw to set a new password rather than leaving the default.

```
--rootpw 'new_p@ssword'
```

--authorized-key

Short name: --key

Upload a public key file to <code>/root/.ssh/authorized_keys</code> folder in the endpoint VM to implement public authentication when accessing the VCH endpoint VM. Include the name of the *.pub file in the path.

```
--authorized-key path_to_public_key_file/key_file.pub
```

Find VCH Information in the vSphere Web Client

After you have installed the vSphere Web Client plug-in for vSphere Integrated Containers Engine, you can find information about virtual container hosts (VCHs) in the vSphere Web Client.

IMPORTANT: Do not use the vSphere Web Client to perform operations on VCH appliances or container VMs. Specifically, using the vSphere Web Client to power off, power on, or delete VCH appliances or container VMs can cause vSphere Integrated Containers Engine to not function correctly. Always use vic-machine to perform operations on VCHs. Always use Docker commands to perform operations on containers.

Prerequisites

- You deployed a VCH.
- You installed the vSphere Web Client plug-in for vSphere Integrated Containers Engine.
- If you deployed the VCH to a vCenter Server 6.5 instance, use the Flash-based vSphere Web Client to view the
 vSphere Web Client plug-in for vSphere Integrated Containers Engine. vSphere Integrated Containers Engine
 does not currently provide a plug-in for the new HTML5 vSphere Client.

Procedure

- 1. In the vSphere Web Client Home page, select Hosts and Clusters.
- 2. Expand the hierarchy of vCenter Server objects to navigate to the VCH vApp.
- 3. Expand the VCH vApp and select the VCH endpoint VM.
- 4. Click the Summary tab for the VCH endpoint VM and scroll down to the VCH portlet.

Result

Information about the VCH appears in the VCH portlet in the **Summary** tab:

- The address of the Docker API endpoint for this VCH
- Alink to the vic-admin portal for the VCH, from which you can obtain health information and download log bundles for the VCH.

Find Container Information in the vSphere Web Client

After you have installed the vSphere Web Client plug-in for vSphere Integrated Containers Engine, you can use the vSphere Web Client to find information about containers that are running in virtual container hosts (VCHs).

IMPORTANT: Do not use the vSphere Web Client to perform operations on VCH appliances or container VMs. Specifically, using the vSphere Web Client to power off, power on, or delete VCH appliances or container VMs can cause vSphere Integrated Containers Engine to not function correctly. Always use vic-machine to perform operations on VCHs. Always use Docker commands to perform operations on containers.

Prerequisites

- You deployed a VCH and pulled and ran at least one container.
- You installed the vSphere Web Client plug-in for vSphere Integrated Containers Engine.
- If you deployed the VCH to a vCenter Server 6.5 instance, use the Flash-based vSphere Web Client to view the
 vSphere Web Client plug-in for vSphere Integrated Containers Engine. vSphere Integrated Containers Engine
 does not currently provide a plug-in for the new HTML5 vSphere Client.

Procedure

- 1. In the vSphere Web Client Home page, select Hosts and Clusters.
- 2. Expand the hierarchy of vCenter Server objects to navigate to the VCH vApp.
- 3. Expand the VCH vApp and select a container VM.
- 4. Click the Summary tab for the container VM and scroll down to the Container portlet.

Result

Information about the container appears in the Container portlet in the **Summary** tab:

- The name of the running container. If the container developer used docker run -name container_name to run the container, container_name appears in the portlet.
- The image from which the container was deployed.
- If the container developer used docker run -p port to map a port when running the container, the port number and the protocol appear in the portlet.

Access the Administration Portal for a VCH

vSphere Integrated Containers Engine provides a Web-based administration portal for virtual container hosts (VCHs), called VCH Admin.

Prerequisites

- You deployed a VCH.
- Obtain the address of the VCH:
 - Copy the address from the output of vic-machine create Or vic-machine inspect .
 - If you deployed the VCH to vCenter Server, copy the address from the Summary tab for the vSphere Integrated Containers Engine endpoint VM in the vSphere Web Client.
 - If you deployed the VCH to an ESXi host, copy the address from the **Summary** tab for the vSphere Integrated Containers Engine endpoint VM in the vSphere Client.

Procedure

- 1. In a Web browser, go to https://vch_address:2378.
- 2. (Optional) If the VCH uses full TLS authentication with trusted CAcertificates, enter the username and password for the vCenter Server instance or ESXI host.

Result

The VCH Admin portal displays information about the VCH and the environment in which is running:

- Status information about the VCH, registry and Internet connections, firewall configuration, and license. For information about these statuses and how to remedy error states, see the VCH Status Reference.
- The address of the Docker endpoint.
- The system time of the VCH. This is useful to know because clock skews between VCHs and client systems can cause TLS authentication to fail. For information about clock skews, see Connections Fail with Certificate Errors when Using Full TLS Authentication with Trusted Certificates.
- The remaining capacity of the datastore that you designated as the image store. If the VCH is unable to connect to vSphere, the datastore information is not displayed.
- Live logs and log bundles for different aspects of the VCH. For information about the logs, see Access vSphere Integrated Containers Engine Log Bundles.

VCH Status Reference

The Web-based administration portal for virtual container hosts (VCHs), VCH Admin, presents status information about a VCH.

If the vSphere environment in which you are deploying a VCH does not meet the requirements, the deployment does not succeed. However, a successfully deployed VCH can stop functioning if the vSphere environment changes after the deployment. If environment changes adversely affect the VCH, the status of the affected component changes from green to yellow.

VCH (VCH)

VCH Admin checks the status of the processes that the VCH runs:

- The port layer server, that presents an API of low-level container primitive operations, and implements those container operations via the vSphere APIs.
- VCH Admin server, that runs the VCH Admin portal.
- The vSphere Integrated Containers Engine initialization service and watchdog service for the other components.
- The Docker engine server, that exposes the Docker API and semantics, translating those composite operations into port layer primitives.

Error

- The VCH status is yellow.
- The VCH status is yellow and an error message informs you that the VCH cannot connect to vSphere.

Cause

- One or more of the VCH processes is not running correctly, or the VCH is unable to connect to vSphere.
- The management network connection is down and the VCH endpoint VM cannot connect to vSphere.

Solution

- 1. (Optional) If you see the error that the VCH is unable to connect to vSphere, check the VCH management network.
- 2. In the VCH Admin portal for the VCH, click the link for the VCH Admin Server log.
- 3. Search the log for references to the different VCH processes.

The different processes are identified in the log by the following names:

- o port-layer-server
- o vicadmin
- O vic-init
- O docker-engine-server
- Identify the process or processes that are not running correctly and attempt to remediate the issues as required.

Registry and Internet Connectivity

VCH Admin checks connectivity on the public network by attempting to connect from the VCH to docker.io and google.com. VCH Admin only checks the public network connection. It does not check other networks, for example the bridge, management, client, or container networks.

Error

The Registry and Internet Connectivity status is yellow.

Cause

The public network connection is down.

Solution

Check the **VCH Admin Server** log for references to network issues. Use the vSphere Web Client to remediate the management network issues as required.

Firewall

VCH Admin checks that the firewall is correctly configured on the ESXi host or the ESXi hosts in the cluster on which the VCH is running.

Error

- The Firewall status is unavailable.
- The Firewall status is yellow and shows the error Firewall must permit 2377/tcp outbound to use VIC .

Cause

- The management network connection is down and the VCH endpoint VM cannot connect to vSphere.
- The firewall on the ESXi host on which the VCH is running no longer allows outbound connections on port 2377.
 - The firewall was switched off when the VCH was deployed. The firewall has been switched on since the deployment of the VCH.
 - Afirewall ruleset was applied to the ESXi host to allow outbound connections on port 2377. The ESXi host
 has been rebooted since the deployment of the VCH. Firewall rulesets are not retained when an ESXi host
 reboots.

Solution

- If the Firewall status is unavailable:
 - Check the VCH Admin Server log for references to network issues.
 - Use the vSphere Web Client to remediate the management network issues as required.
- If you see the error about port 2377, reconfigure the firewall on the ESXi host or hosts to allow outbound
 connections on port 2377. For information about how to reconfigure the firewall on ESXi hosts, see VCH
 Deployment Fails with Firewall Validation Error in vSphere Integrated Containers Engine Installation.

License

VCH Admin checks that the ESXi hosts on which you deploy VCHs have the appropriate licenses.

Error

- The **License** status is yellow and shows the error License does not meet minimum requirements to use VIC .
- The License status is unavailable.

Cause

- The license for the ESXi host or for one or more of the hosts in a vCenter Server cluster on which the VCH is deployed has been removed, downgraded, or has expired since the deployment of the VCH.
- The management network is down, or the VCH endpoint VM is unable to connect to vSphere.

Solution

- If the license does not meet the requirements:
 - If the VCH is running on an ESXi host that is not managed by vCenter Server, replace the ESXi host license with a valid vSphere Enterprise license.
 - If the VCH is running on a standalone ESXi host in vCenter Server, replace the ESXi host license with a valid vSphere Enterprise Plus license.
 - If the VCH is running in a vCenter Server cluster, check that all of the hosts in the cluster have a valid vSphere Enterprise Plus license, and replace any licenses that have been removed, downgraded, or have expired.
- If the License status is unavailable:
 - Check the VCH Admin Server log for references to network issues.
 - Use the vSphere Web Client to remediate the management network issues as required.

Troubleshooting vSphere Integrated Containers Engine Administration

This information provides solutions for common problems that you might encounter when working with vSphere Integrated Containers Engine.

- Access vSphere Integrated Containers Engine Log Bundles
- Running vic-machine 1s on an ESXi Host Fails with an Error
- Deleting or Inspecting a VCH Fails with a Resource Pool Error
- Connections Fail with Certificate Errors when Using Full TLS Authentication with Trusted Certificates

Access vSphere Integrated Containers Engine Log Bundles

vSphere Integrated Containers Engine provides log bundles that you can download from the VCH Admin portal for a virtual container host (VCH).

If the VCH is unable to connect to vSphere, logs that require a vSphere connection are disabled, and you see an error message. You can download the log bundle to troubleshoot the error.

- The Log Bundle contains logs that relate specifically to the VCH that you created.
- The **Log Bundle with container logs** contains the logs for the VCH and also includes the logs regarding the containers that the VCH manages.
- Live logs (tail files) allow you to view the current status of how components are running.
 - **Docker Personality** is the interface to Docker. When configured with client certificate security, it reports unauthorized access attempts to the Docker server web page.
 - o Port Layer Service is the interface to vSphere.
 - Initialization & watchdog reports network configuration, component launch status for the VCH Admin portal and the port layer, records if they fail, and relaunches them if they do. The binary vic-init launches the components and redirects their output to the log files in /var/log/vic/. At higher debug levels, the component output is duplicated in that log file, so init.log includes a superset of the log data.
 - Admin Server includes logs for the admin server, may contain processes that failed, and network issues.
 When configured with client certificate security, it reports unauthorized access attempts to the admin server web page.

Live logs can help you to see how any current changes you make might affect the logs. For example, when you try to troubleshoot an issue, you can see if your attempt worked or failed by looking at the live logs.

You can share the non-live version of the logs with administrators or VMware Support to help you to solve issues.

Collecting Logs Manually

If the VCH Admin portal is offline, use vic-machine debug to enable SSH on the VCH and use scp-r to capture the logs from vic-machine vic-machine debug to enable SSH on the VCH and use scp-r to capture the logs from vic-machine vic-machine debug to enable SSH on the VCH and use scp-r to capture the

Running vic-machine 1s on an ESXi Host Fails with an Error

When you use vic-machine 1s to list virtual container hosts (VCHs) and you specify the address of an ESXi host in the target option, the operation fails with an error.

Problem

Listing VCHs fails with the error message:

```
Target is managed by vCenter server "vcenter_server_address", please change --target to vCenter server address or select a standalone ESXi
```

Cause

You set the target option to the address of an ESXi host that is managed by a vCenter Server instance.

Solution

Set the target option to the address of the vCenter Server instance that manages the ESXi host on which the VCHs are running.

Deleting or Inspecting a VCH Fails with a Resource Pool Error

When you use vic-machine delete or vic-machine inspect to delete or inspect a virtual container host (VCH) and you specify the address of an ESXi host in the target option, the operation fails with a resource pool error.

Problem

Deleting or inspecting a VCH fails with the error message:

Failed to get VCH resource pool "/ha-datacenter/host/localhost./Resources/vch_name": resource pool '/ha-datacenter/host/localhost./Resources/vch_name' not found

Cause

You set the target option to the address of an ESXi host that is managed by a vCenter Server instance.

Solution

1. Run vic-machine 1s with the target option set to the same ESXi host.

The vic-machine 1s operation fails but informs you of the address of the vCenter Server instance that manages the ESXi host.

2. Run vic-machine delete or vic-machine inspect again, setting the target option to the address of the vCenter Server instance that was returned by vic-machine 1s.

Connections Fail with Certificate Errors when Using Full TLS Authentication with Trusted Certificates

Connections to a virtual container host (VCH) that uses full TLS authentication with trusted Certificate Authority (CA) certificates fail with certificate errors.

Problem

• vic-machine operations on a VCH result in a "bad certificate" error:

```
Connection failed with TLS error "bad certificate"
check for clock skew on the host
Collecting host-227 hostd.log
vic-machine-windows.exe failed: tls: bad certificate
```

- Connections to the VCH Admin portal for the VCH fail with an ERR_CERT_DATE_INVALID error.
- Connections to the VCH from Docker clients fail with a bad certificate error.

Cause

There is potentially a clock skew between the VCH and the system from which you are connecting to the VCH.

Solution

- 1. Go to the VCH Admin portal for the VCH at https://vch_address:2378 and check the System Time under VCH Info.
- 2. If the system time of the VCH is wrong, run vic-machine debug to enable SSH access to the VCH.

For information about enabling SSH on a VCH, see Authorize SSH Access to the VCH Endpoint VM.

- 3. Connect to the VCH endpoit VM by using SSH.
- 4. Use the date --set Linux command to set the system clock to the correct date and time.

To prevent this issue recurring on VCHs that you deploy in the future, verify that the host time is correct on the ESXi host on which you deploy VCHs. For information about verifying time synchronization on ESXi hosts, see VMware KB 1003736.