

Privacy and Personal Data Protection Policy pursuant to Articles 13 and 14 of EU Regulation 679/2016

This policy is provided, in accordance with Articles 13 and 14 of EU Regulation 679/2016 (hereinafter “Regulation”), to users (hereinafter: “Agency/agent” or “Agency/agent”) of the Alexander Adv Dooel Telephone Directories service in Web version (hereinafter: “Site and App”), owned by Alexander Adv Dooel, Provider of the processing of personal data (hereinafter “Provider”). The purpose of the policy is to explain how personal data is managed during the use of the Site and App, informing users of the purposes and methods of processing of personal data by the Provider, in the event that they are provided.

As indicated in the license agreement for the use of the services offered by the Provider, these are intended for persons over 18 years of age. If the Provider becomes aware of the processing of data of minors under 18 years of age, it will immediately interrupt access to the service and proceed with the cancellation of the acquired data.

Terms not defined in this policy have the same meaning as set out in the User License Agreement.

Principles relating to the Processing of Personal Data

The Provider, in accordance with the Regulation, emphasizes that the legislation aims to protect natural and legal persons with regard to the processing of their personal data, ensuring that such processing is carried out correctly, lawfully, transparently and in compliance with privacy and fundamental rights.

Type of users

The use of the Site and App is reserved for agents and professionals in the real estate sector (hereinafter: “Agency/agent” or “Agencies/agents”).

Purpose, legal basis of the Processing and Optionality of the Provision

The personal data provided by users during the use of the Site and App will be processed only with their consent, for the following purposes:

A) Provision of services for real estate professionals: For the methods of provision of services intended for Agencies/agents, please refer to the User License Agreement.

B) Information, promotional and profiling activities: To allow the Agency/agent to receive information relevant to the sector, including advertising and promotional messages, in some cases based on the activities carried out on the Site and App. The Supplier may analyse the interests, habits and choices of users, in order to send personalised promotional material on the services offered.

Methods of Processing and Storage of Personal Data

The Supplier guarantees that personal data are processed in accordance with the Regulation, using manual, computerised and telematic systems. Processing may also take place using automated tools to store, manage and transmit data.

The data collected will be protected with physical and logical measures to minimise the risks of unauthorised access, dissemination, loss and destruction, in accordance with Articles 25 and 32 of the Regulation.

The processing of the data of the Agencies/agents will last no longer than is necessary to pursue the purposes for which they were collected, such as storing search criteria, notification and publication of advertisements, and contact with professional operators.

In accordance with art. 7, paragraph 3, of the Regulation, the interested party has the right to withdraw consent to the processing at any time.

The Supplier may retain the mobile phone number of the Agency/agent for 5 years from the date of registration, with the sole purpose of allowing access to any promotions reserved for new customers.

Recipients of Personal Data

The personal data collected may be processed by subjects or categories of subjects who act as data controllers pursuant to art. 28 of the Regulation or who are authorised to process pursuant to art. 29 of the Regulation.

For certain services, data may be communicated to partner companies of the Provider (for example, credit intermediaries for mortgages and loans), but in these cases the companies are independent data controllers, so the Provider is not responsible for the processing carried out by them. The Provider is also not responsible for the content and compliance with the legislation on the protection of personal data of websites not managed by it.

In addition to the above, personal data will not be communicated, except in cases where such communication is mandatory by law or regulation.

Browsing Data Collection

The computer systems and software procedures of the Site and App acquire, during their normal operation, some personal data whose transmission is implicit in the mechanisms of access and operation of the Internet. Every time the user accesses the Site and App or requests content, the access data is recorded on our systems.

These data, such as IP addresses, domain names of the computers used, the date and time of the request, and other parameters relating to the operating system, will be used by the Supplier to collect anonymous statistical information on the use of the Site and App, improving the

contents and their operation. Upon request by the authorities, the data could be used to ascertain responsibility in the event of computer crimes.

Cookie Policy

Cookies are used to keep the session active while browsing the Site. No personal data is acquired or transmitted and no user tracking systems are used. Cookies are necessary for the correct functioning of the services.

In the case of the App with location detection, data on the user's current location are collected and processed, but only to improve the user experience. The user can activate or deactivate location services through the settings of their device.

Consultation of information entered by users

According to Articles 15 to 22 of the Regulation, the user can exercise their rights on personal data, including:

Confirmation of the existence of the data and access to it.

Information on the origin, purpose, recipients and retention period of the data.

Updating, rectification or deletion of data.

Right to lodge a complaint with a supervisory authority.

Right to limitation or portability of data.

Data Processor and Data Protection Officer

To exercise your rights, you can contact the Provider or the Data Protection Officer using the contact details provided.

Alexander Adv Dooel reserves the right to modify the privacy policy, informing users of the changes. Please consult this section regularly to view the update.

The Data Processor: Alexander Adv Doel, Filip Vtori Makedonski 19/2, 1000 Skopje,
Vat:4082017520050

Data Protection Officer EMAIL: privacy@dbstore.online