

EEMCS, Web Information Systems, P.O. Box 5031, 2600 GA Delft, The Netherlands

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## Education

**Delft University of Technology** 

PHD CANDIDATE

• Thesis Subject: Large-scale Learning Analytics

**Hong Kong Baptist University** 

EXCHANGE RESEARCH STUDENT

**South China University of Technology** 

M.E. IN SOFTWARE ENGINEERING

• GPA: 3.71/4.0; Ranking: 3/96 (Top 3%)

**South China University of Technology** 

**B.E. IN SOFTWARE ENGINEERING** 

• GPA: 3.48/4.0; Ranking: 21/278 (Top 8%)

Delft, The Netherlands

03/2015 - 03/2019

Hong Kong, P.R.China

Guangzhou, P.R.China

09/2011 - 01/2014

04/2013 - 01/2014

Guangzhou, P.R.China

09/2007 - 07/2011

# Research Interests

Learning Analytics · Web Science · User Modeling · Recommender Systems · Text Mining · Machine Learning

# Research Experience \_\_\_\_\_

## **Project: Large-scale Learning Analytics**

Delft, The Netherlands

HOST: DELFT UNIVERSITY OF TECHNOLOGY; ADVISOR: PROF. GEERT-JAN HOUBEN; ROLE: CORE INVESTIGATOR

- · Investigate to what extent learning transfer insights gained in workplace and classroom settings hold in the MOOC context;
- Explore the feasibility of paying students to take MOOCs so as to improve their engagement in the course;
- Explore the kind of information relevant to learning in MOOCs the social Web offers about users;
- Investigate the impact of personality in the MOOC environment.

## Project: Research on Incorporating Feature-level Opinion Mining Outcomes into Model-ing/Eliciting Potential Customers' Multi-criteria Preferences and **Generating High-value Products' Recommendation in E-commerce**

Hong Kong, P.R. China

HOST: HONG KONG BAPTIST UNIVERSITY; ADVISOR: DR. LI CHEN; ROLE: CO-INVESTIGATOR

- Developed a contextual recommendation algorithm based on user-generated reviews;
- Proposed and demonstrated that user profile can be depicted more accurately by differentiating context-independent and contextdependent preferences;
- Tested different preference inference algorithms to capture users' interest through review analysis;
- · Designed a co-clustering algorithm to locate similar users and items, also compared the role played by multi-criteria ratings with that by ratings mined from reviews during recommendation;
- Compared the effectiveness of different opinion mining techniques through experiments.
- Surveyed different types of review-based recommender systems.

## Project: Research on Recommendation Mechanism and Related Techniques in **Multi-relational Social Networks**

Guangzhou, P.R. China

HOST: SOUTH CHINA UNIVERSITY OF TECHNOLOGY; ADVISOR: DR. JIAN CHEN; ROLE: CO-INVESTIGATOR

- Developed a social recommendation algorithm based on multi-relational analysis;
- Investigated different linear regression approaches in revealing the underlying interaction among users in multi-relational social net-
- Tested the traditional collaborative filtering and related social recommendation algorithms.

# **Professional Activities**

- Program Committee, The 16th International Conference on Web-based Learning (ICWL'17), 2017
- Co-organizer, Workshop on Integrated Learning Analytics of MOOC Post-Course Development, co-located with the 7th International Conference on Learning Analytics and Knowledge (LAK '17), 2017
- Program Committee, Workshop on FutureLearn data: what we currently have, what we are learning and how it is demonstrating learning in MOOCs, co-located with the 7th International Conference on Learning Analytics and Knowledge (LAK '17), 2017
- Invited reviewer, IEEE Transactions on Systems, Man and Cybernetics: Systems, 2017
- Co-organizer, The 15th Dutch-Belgian Information Retrieval Workshop, 2016
- Invited reviewer, ACM Computing Surveys, 2016
- Senior PC Member, The 3rd International Workshop on Semantic Computing and Personalization (SeCoP 2016), co-located with the 21th International Conference on Database for Advanced Application (DASFAA), 2016
- Invited reviewer, International Journal of Distance Education Technologies (IJDET), 2015
- Sub-reviewer, The 23rd International World Wide Web Conference (WWW), 2014

### **Selected Awards** \_\_\_

- UMAP Student Travel Grant (2014, 2016)
- Research Grant Studentship by Hong Kong Baptist University (2013 2014)
- Chinese Government Scholarship for Graduates (2012 2013)

# Supervision \_\_\_\_\_

• 2016 - 2017, Yingying Bao, Msc, Detecting Multiple-Accounts Cheating in MOOCs

## **Publication**

#### -2017-

- Guanliang Chen, Dan Davis, Markus Krause, Claudia Hauff and Geert-Jan Houben (2017). Buying Time: Enabling Learners to become Earners with a Real-World Paid Task Recommender System. In Proceedings of the 7th International Conference on Learning Analytics and Knowledge, pp. 578–579, Vancouver, Canada. LAK'17. (Poster paper)
- Dan Davis, Ioana Jivet, René F. Kizilcec, **Guanliang Chen**, Claudia Hauff, Geert-Jan Houben (2017). Follow the Successful Crowd: Raising MOOC Completion Rates through Social Comparison at Scale. In Proceedings of the 7th International Conference on Learning Analytics and Knowledge, pp. 454–463, Vancouver, Canada. LAK'17.

### -2016 -

- Guanliang Chen, Dan Davis, Markus Krause, Efthimia Aivaloglou, Claudia Hauff and Geert-Jan Houben. Can Learners be Earners? Investigating a Design to Enable MOOC Learners to Apply their Skills and Earn Money in an Online Market Place. IEEE Transactions on Learning Technologies.
- Dan Davis, **Guanliang Chen**, Tim van der Zee, Claudia Hauff, Geert-Jan Houben (2016). Retrieval Practice and Study Planning in MOOCs: Exploring Classroom-Based Self-Regulated Learning Strategies at Scale. In Proceedings of the 11th European Conference on Technology-Enhanced Learning, Lyon, France. EC-TEL '16. [Best Student Paper Award]
- Guanliang Chen, Dan Davis, Claudia Hauff and Geert-Jan Houben (2016). On the Impact of Personality in Massive Open Online Learning. In Proceedings of the 24th ACM International

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- Conference on User Modeling, Adaptation and Personalisation, pp. 121–130, Halifax, Canada. UMAP'16, ACM.
- Dan Davis, Guanliang Chen, Claudia Hauff, Geert-Jan Houben (2016). Gauging MOOC Learners' Adherence to the Designed Learning Path. In Proceedings of the 9th International Conference on Educational Data Mining, Raleigh, North Carolina, USA. EDM '16.
- Guanliang Chen, Dan Davis, Jun Lin, Claudia Hauff and Geert-Jan Houben (2016). Beyond the MOOC platform: Gaining Insights aboutLearners from the Social Web. In Proceedings of the 8th ACM Conference on Web Science, pp. 15–24, Hannover, Germany. WebSci '16, ACM.
- Guanliang Chen, Dan Davis, Claudia Hauff and Geert-Jan Houben (2016). Learning Transfer: Does It Take Place in MOOCs? An Investigation into the Uptake of Functional Programming in Practice. In Proceedings of the Third ACM Conference on Learning @ Scale, pp. 409–418, Edinburgh, UK. L@S'16, ACM. [Honorable Mention Award]
- Dan Davis, Guanliang Chen, Ioana Jivet, Claudia Hauff, Geert-Jan Houben (2016). Encouraging Metacognition Self-Regulation in MOOCs through Increased Learner Feedback. In Learning Analytics and Knowledge 2016 Learning Analytics for Learners Workshop.

### -2015-

- Guanliang Chen, Li Chen (2015). Augmenting service recommender systems by incorporating contextual opinions from user reviews. User Modeling and User-Adapted Interaction Journal (UMUAI), Special Issue on User Modeling in Ubiquitous Computing Vol. 25(3):295-329.
- Li Chen, Guanliang Chen, Feng Wang (2015). Recommender systems based on user reviews: the state of the art. User Modeling and User-Adapted Interaction Journal (UMUAI) Vol. 25(2):99-154.

### -2014 -

• Guanliang Chen, Li Chen (2014). Recommendation Based on Contextual Opinions. In Proceedings of 22nd International Conference on User Modelling, Adaption and Personalisation, pp. 61-73, Aalborg, Denmark. UMAP'14, Springer. [Best Student Paper Nominee]

### -2012 -

• Jian Chen, **Guanliang Chen**, Haolan Zhang, Jin Huang, Gansen Zhao (2012). Social Recommendation Based on Multi-relational Analysis. In IEEE/WIC/ACM International Conferences on Web Intelligence and Intelligent Agent Technology, pp. 471-477, Macau, China. WI-IAT'12, IEEE.