

# ANH NGUYEN

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**Summary:** Junior Data Science student with experience focusing on **data modeling**, **statistical inference**, and **artificial intelligence**

**Languages:** Python (primary), R, SQL

## EXPERIENCE



### University of Nebraska - Lincoln

Student IT Assistant

*Information Technology Client Services*

(2yrs) August 2024 - Present

Lincoln, NE

- Deliver technical support for faculty, staff, and students via phone, email, and in-person, ensuring timely resolution of software, OS, and hardware issues.
- Troubleshoot network and connectivity problems, applying analytical problem-solving to minimize downtime.
- Collaborate with a 20+ member team to manage device check-in/out processes, maintain accurate records and ensuring resource availability.

International Welcome Team Member

*New Student Enrollment*

(6mth) August 2024 - Feb 2025

- Facilitated check-in and onboarding for 100+ international students, ensuring compliance with University Housing protocols and accurate information tracking.
- Led small-group orientation sessions, enhancing communication and building engagement through clear presentation of complex processes.
- Coordinated events during International Welcome Week, demonstrating adaptability and collaboration in fast-paced environments.

(10mth) October 2023 - August 2024

Student Worker

*Institute of Agriculture and Natural Resources*

- Performed financial reconciliations and detailed data entry to maintain high data accuracy and reporting integrity.
- Streamlined documentation processes in compliance with audit and business center standards, improving reporting efficiency.
- Assisted in identifying and resolving discrepancies in records, contributing to data management and quality assurance.

## EDUCATION



### University of Nebraska - Lincoln

Bachelor of Science: Data Science

*Minor: Computer Science*

Lincoln, NE