Spreading phenomena

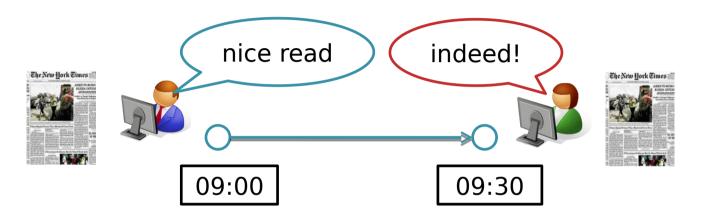
Introduction to Network Science Carlos Castillo Topic 24



Sources

- Easley and Kleinberg (2010): Networks, Crowds, and Markets Ch 19
- Carlos Castillo, Wei Chen, Laks V. S.
 Lakshmanan (2012): Information and Influence
 Spread in Social Networks, KDD Tutorial.
- Carlos Castillo (2017): Social influence slides

Social influence

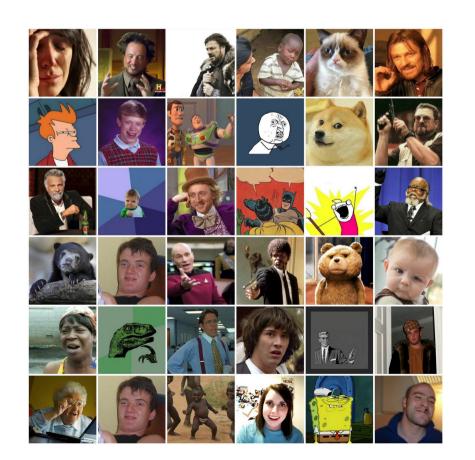


People are **connected** and perform **actions**

friends, fans, followers, etc.

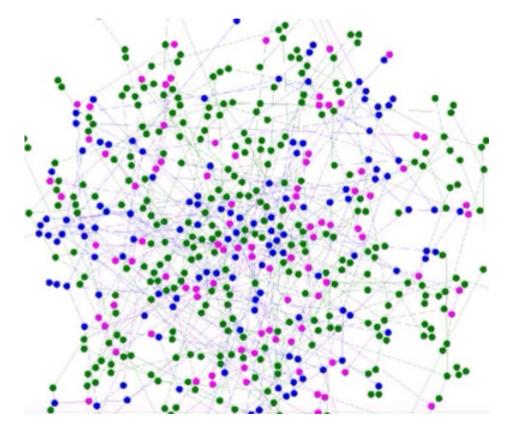
comment, link, rate, like, retweet, post a message, photo, or video, etc.

"The Selfish Gene" by Richard Dawkins (1976) Chapter 11: "Memes: the new replicators"





Contagion in graph



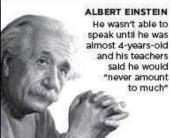
https://www.youtube.com/watch?v=WWTmRIDsydA

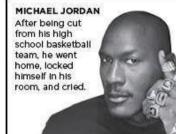
Spread of a Meme ("Famous Failures")



https://vimeo.com/50730795

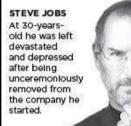
FAMOUS FAILURES







WALT DISNEY Fired from a newspaper for "lacking imagination" and "having no original ideas."





OPRAH WINFREY

Was demoted from her Job as a news anchor because she "wasn't fit for television."

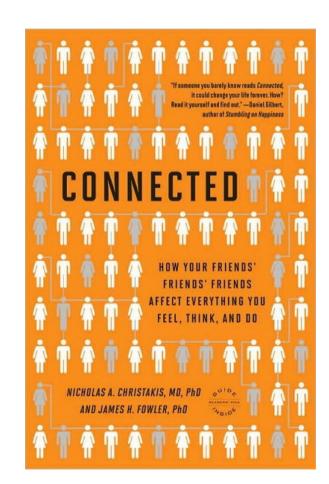
THE BEATLES
Rejected
by Decca
Recording
Studios, who
said "We
don't like
their sound—
they have no
future in show
business."



IF YOU'VE NEVER FAILED, YOU'VE NEVER TRIED ANYTHING NEW

Non-trivial examples

- Back pain: spread from West to East in Germany after fall of Berlin Wall
- Suicide: well known to spread throughout communities on occasion
- Sexual "scripts": expected sequences of behaviors during intimate situations
- Politics: the denser your connections, the more intense your convictions

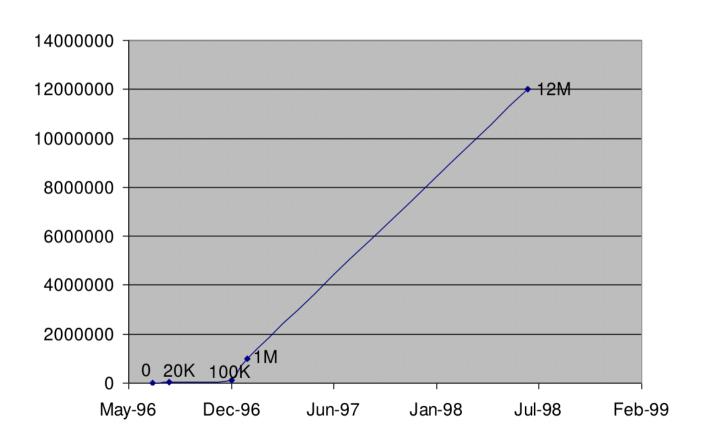


Viral marketing

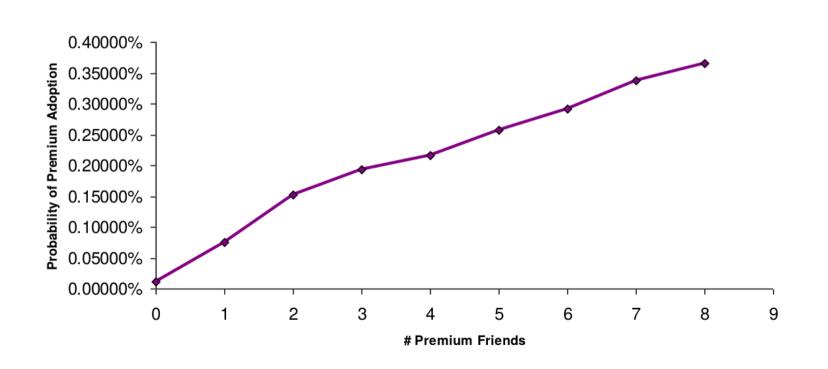
Viral Marketing Online

- Early example: Hotmail
 - Jul 1996: Hotmail.com started service
 - Aug 1996: 20K subscribers
 - Dec 1996: 100K
 - Jan 1997: 1 million
 - Jul 1998: 12 million
- Bought by Microsoft for \$400 million
- At the end of each email sent there was a message to subscribe to Hotmail.com: "Get your free email at Hotmail"

Hotmail users



Peer pressure (pay "premium" subscription)



Influencers and Viral Marketing

The promise of "influencers"

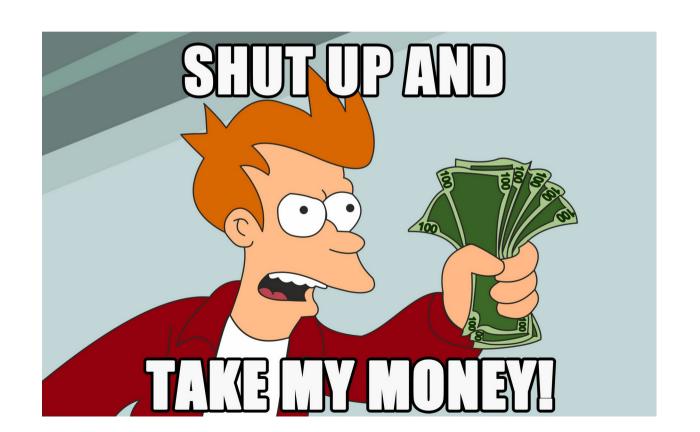
Influencers increase brand awareness. product conversions through Word-of-Mouth Marketing (WoMM)

Influencers advocate a brand

Influencers influence purchasing actions



Viral marketing went through a stage of ...



Can social influence really drive viral cascades?

- Watts et al. challenge the traditional notions and intuitions about SI causing viral spread
- Social epidemics are not always responsible for dramatic, possibly sudden social change
- Influence is hard to prove
- Do not dismiss influence altogether

How useful is viral marketing?

- Hard to predict which campaign will succeed virally
- Lack of predictability makes VM hard to implement;
- The magic might not be in a small number of influentials
- "Big seed" marketing is a predictable, practical alternative

Example: Huffington Post

- Ad agency buys all of the ad slots for a week
- Displays attractive videos with options for easy sharing
- Gets 7x more views due to social referrals, but ...
- None of the videos "goes viral" (grows exponentially in views) at any time





Summary

Things to remember

Influence phenomena exist,
 but they are hard to create/engineer