

CHIN TKHI KHAIAN

ABOUT ME:

I have international experience as a tour guide in Turkey and Vietnam, which helped me develop intercultural communication skills. I have worked in customer service and translation in Ukraine, improving my analytical skills and language knowledge.

I am fluent in Ukrainian, Russian, and Vietnamese and have an intermediate level of English and German.

Objective:

I am seeking a position where I can apply my experience in communication and organizational processes. I am open to learning and development in an international environment.

What I Offer:

- International experience and knowledge of cultural differences.
- Strong language skills.
- Communication skills and willingness to learn.

Work experience:

2018–2020

Tez Tour – Transfer Guide / Hotel Guide

Locations: Antalya, Turkey, and Phu Quoc, Vietnam

Responsibilities:

- Meeting and accompanying guests.
- Providing initial information about the region.
- Selling and organizing excursions.
- Resolving conflicts and assisting tourists.

2020–2022

New Step – Verification and Translation Department

Location: Kharkiv, Ukraine

Responsibilities:

- Verification and processing of documents.
- Document translation.
- Account verification.

2022–2024

Oishi Bubble Tea

Location: Kamen, Germany

Responsibilities:

- Customer service.
- Preparation of drinks.
- Bookkeeping.



CONTACTS

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Schwerte

EDUCATION

V. N. Karazin Kharkiv National
University

Faculty of International Economic
Relations and Tourism Business

Specialization: Tourism (2015–2019)

LANGUAGES

- Ukrainian – Native
- Russian – Native
- English – Intermediate (B2)
- German – Intermediate (B1–B2
Certificate)
- Vietnamese – Fluent

SKILLS

Proficient in:

- Microsoft Excel, Word,
- PowerPoint
- Google Docs, Google
Sheets
- Canva, Adobe.

Personal qualities:

- communication
- stress resistance
- organizational skills.