

In April 2020, the Victorian Government banned landlords from evicting tenants for rental arrears in response to COVID-19. This ban ends on **28 March 2021**. From **29 March 2021**, landlords can evict tenants for rental arrears, 14 days prior to the termination date.

Anika's **100% free Eviction Support Service** can provide people facing eviction with **legal advice and casework** to negotiate payment plans and navigate the legal process.

Why refer to us?

- We are **100% free**.
- We're **quick**: we provide advice in two business days.
- We're **accessible**: our online service connects tenants with a dedicated paralegal to explain the tricky bits and answer any questions.
- We've got the **goods**: we have over 10 years' experience in tenancy law.

Who we can help

- We provide assistance to Victorian renters facing **eviction for rental arrears*** who have:
- Access to **email and phone**, or a caseworker to assist with online communications.
 - **Basic English**.
 - **Capacity to represent themselves** with guidance from our VCAT preparation service.

*See our full eligibility criteria online: www.anikalegal.com/eligibility-criteria

How our service works*

1. We will review the Notice to Vacate and any other documents to determine if the **eviction procedure** has been carried out correctly.
2. Where appropriate, we negotiate a **payment plan** with the tenant's landlord.
3. We prepare tenants for their **appearance*** at VCAT by:
 - advising on the procedure and possible outcomes;
 - helping them gather their evidence; and
 - preparing key talking points, including submissions and possible orders.

*For more information about the service, see anikalegal.com/eviction-support

*Anika Legal DOES NOT provide representation at VCAT but will prepare tenants so they can represent themselves.

What other services does Anika offer?

- We also offer free legal advice and casework to Victorian tenants who need:
- Something **REPAIRED** in their rental property
 - To negotiate a **RENT REDUCTION** due to COVID-19.

You can find more information about these services at
[https://www.anikalegal.com/](http://www.anikalegal.com/)

How to refer a tenant to Anika

- Help them fill in our online **questionnaire** at intake.anikalegal.com
- Email their contact details and a brief description of their legal need to referrals@anikalegal.com
- If you are unsure if Anika is appropriate for your client, call us directly on **0480 016 398** to discuss.

