Twitter Sentiment Analysis

Problem Statement

The task is to build a model that will determine the tone (neutral, positive, negative) of the text. To do this, you will need to train the model on the existing data (train.csv). The resulting model will have to determine the class (neutral, positive, negative) of new texts (test data that were not used to build the model) with maximum accuracy.

Performance metric

Source: https://www.kaggle.com/competitions/twitter-sentiment-analysis2/overview/evaluation (https://www.kaggle.com/competitions/twitter-sentiment-analysis2/overview/evaluation)

Metric: F1-score

Loading the required libraries

```
In [1]:
        import pandas as pd
        import seaborn as sns
        import matplotlib.pyplot as plt
        from wordcloud import WordCloud
        import nltk
        from nltk.corpus import stopwords
        import warnings
        warnings.filterwarnings("ignore")
        from sklearn.feature extraction.text import CountVectorizer
        from nltk.stem.snowball import SnowballStemmer
        import re
        from sklearn.preprocessing import StandardScaler
        from sklearn.model selection import GridSearchCV
        from sklearn.linear model import LogisticRegression
        from sklearn.metrics import confusion matrix
        from sklearn.metrics import f1 score
        from sklearn.ensemble import RandomForestClassifier
        from sklearn.feature extraction.text import TfidfVectorizer
        import pickle
        from tadm import tadm
        import numpy as np
        from sklearn.model selection import train test split
        from sklearn.metrics import confusion matrix
        import seaborn as sns
        from sklearn.naive bayes import MultinomialNB
        from sklearn.ensemble import RandomForestClassifier
        from sklearn.ensemble import GradientBoostingClassifier
        from sklearn.svm import LinearSVC
        from tabulate import tabulate
```

Data source: https://www.kaggle.com/competitions/twitter-sentiment-analysis2/data (https://www.kaggle.com/competitions/twitter-sentiment-analysis2/data)

Data description:

File descriptions

train.csv - the training set

test.csv - the test set

Data fields:

ItemID - id of tweet

SentimentText - text of the tweet

Sentiment - sentiment

0 - negative

1 - positive

In [2]: train = pd.read_csv(r"D:\Twitter Sentiment Analysis\train_old.csv", encoding=
 'latin-1')
 train.head(4)

Out[2]: _

	ItemID	Sentiment	SentimentText
0	1	0	is so sad for my APL frie
1	2	0	I missed the New Moon trail
2	3	1	omg its already 7:30 :O
3	4	0	Omgaga. Im sooo im gunna CRy. I'

```
In [3]: '''test = pd.read_csv(r"D:\Twitter Sentiment Analysis\test.csv")
    test.head(4)'''
```

- In [4]: print(train.shape)
 #print(test.shape)

(99989, 3)

In [5]: print("Null data in the train dataset:\n", train.isnull().any())
#print("\nNull data in the test dataset:\n", test.isnull().any())

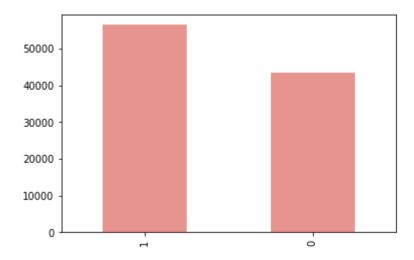
Null data in the train dataset:

ItemID False
Sentiment False
SentimentText False

dtype: bool

In [6]: train['Sentiment'].value_counts().plot.bar(color='#e8948e', figsize=(6,4))

Out[6]: <AxesSubplot:>



In [7]: #train['text_length'] = train['SentimentText'].str.len()
#test['tweet_length'] = test['tweet'].str.len()

In [8]: train.head(4)

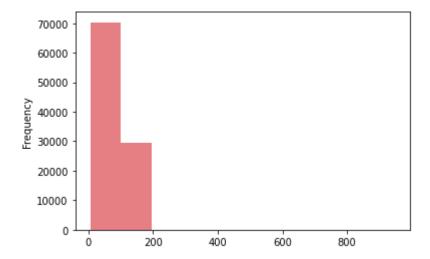
Out[8]:

	ItemID	Sentiment	SentimentText
0	1	0	is so sad for my APL frie
1	2	0	I missed the New Moon trail
2	3	1	omg its already 7:30 :O
3	4	0	Omgaga. Im sooo im gunna CRy. I'

In [9]: #test.head(4)

```
In [10]: #train['text_length'].plot.hist(color='#E57F84', figsize=(6,4))
train['SentimentText'].str.len().plot.hist(color='#E57F84', figsize=(6,4))
```

Out[10]: <AxesSubplot:ylabel='Frequency'>



In [11]: nltk.download('stopwords')
 stop_words = set(stopwords.words('english'))
 print("Stop Words :\n", stop_words)

{'its', "hasn't", 'against', "needn't", 'through', 'until', 'some', 'the',
'do', 'no', 'o', 'hadn', 'between', 'itself', 'few', 'needn', "you've", 'your
selves', 'don', 'his', "didn't", "couldn't", "doesn't", "that'll", 'can', 'do
ing', 'aren', 'most', 'couldn', 'by', 'just', 'a', 'we', 'these', 'does', 'o
f', 'above', 'under', 'yours', 'did', 'as', 'both', "she's", 'be', 'out', 'wi
ll', 'your', 'after', 'that', "won't", 'm', "shan't", 'herself', 'with', 'onl
y', 'shouldn', 'there', 'should', "don't", 'weren', 'myself', "it's", 'has',
'ain', 'my', 'didn', 'to', 'her', 'not', 'mightn', 'he', 've', 'over', 'thos
e', 'y', 'once', "isn't", 'up', 'him', 'our', "mustn't", 'whom', 'are', 'woul
dn', 'below', 'each', 's', 'doesn', 'further', 'how', 'i', "you'd", "you'll",
'into', 'she', 'you', 'this', 'on', 'been', 'an', 'nor', 'same', 'about', 'th
em', 'haven', 'mustn', "weren't", 'me', 'or', 'when', 'being', 'if', "was
n't", 'down', 'd', 'were', 'wasn', 'from', 'isn', 'll', "shouldn't", "are
n't", 'what', 'have', 'so', 'because', "hadn't", "haven't", 'himself', 'but',
'too', 'any', 'ourselves', 'who', 'in', "wouldn't", 'is', "you're", 'for', 'm
ore', 'theirs', "mightn't", 't', 'hers', 'was', 'having', 'off', 'won', 'whic
h', 'and', 'their', 'had', 'it', 'yourself', "should've", 'ma', 'very', 'suc
h', 'ours', 'themselves', 'other', 'shan', 're', 'why', 'again', 'own', 'the
y', 'during', 'then', 'hasn', 'than', 'am', 'while', 'where', 'at', 'here',
'before', 'all', 'now'}

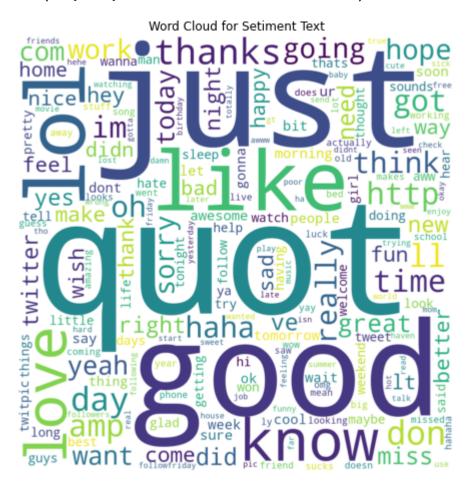
In [12]: stop_words.remove('not')
 stop_words.remove('no')
 print("Stop Words :\n", stop_words)

Stop Words :

{'its', "hasn't", 'against', "needn't", 'through', 'until', 'some', 'the', 'do', 'o', 'hadn', 'between', 'itself', 'few', 'needn', "you've", 'yourselve s', 'don', 'his', "didn't", "couldn't", "doesn't", "that'll", 'can', 'doing', 'aren', 'most', 'couldn', 'by', 'just', 'a', 'we', 'these', 'does', 'of', 'ab ove', 'under', 'yours', 'did', 'as', 'both', "she's", 'be', 'out', 'will', 'y our', 'after', 'that', "won't", 'm', "shan't", 'herself', 'with', 'only', 'sh ouldn', 'there', 'should', "don't", 'weren', 'myself', "it's", 'has', 'ain', 'my', 'didn', 'to', 'her', 'mightn', 'he', 've', 'over', 'those', 'y', 'onc e', "isn't", 'up', 'him', 'our', "mustn't", 'whom', 'are', 'wouldn', 'below', 'each', 's', 'doesn', 'further', 'how', 'i', "you'd", "you'll", 'into', 'sh e', 'you', 'this', 'on', 'been', 'an', 'nor', 'same', 'about', 'them', 'have n', 'mustn', "weren't", 'me', 'or', 'when', 'being', 'if', "wasn't", 'down', 'd', 'were', 'wasn', 'from', 'isn', 'll', "shouldn't", "aren't", 'what', 'hav e', 'so', 'because', "hadn't", "haven't", 'himself', 'but', 'too', 'any', 'ou rselves', 'who', 'in', "wouldn't", 'is', "you're", 'for', 'more', 'theirs', "mightn't", 't', 'hers', 'was', 'having', 'off', 'won', 'which', 'and', 'their', 'had', 'it', 'yourself', "should've", 'ma', 'very', 'such', 'ours', 'them selves', 'other', 'shan', 're', 'why', 'again', 'own', 'they', 'during', 'the n', 'hasn', 'than', 'am', 'while', 'where', 'at', 'here', 'before', 'all', 'n ow'}

```
In [14]: wc = WordCloud(background_color='White', width = 1000, height = 1000).generate
    _from_frequencies(dict(word_freq))
    plt.figure(figsize=(8, 8))
    plt.axis('off')
    plt.imshow(wc, interpolation = 'bilinear')
    plt.title("Word Cloud for Setiment Text")
```

Out[14]: Text(0.5, 1.0, 'Word Cloud for Setiment Text')



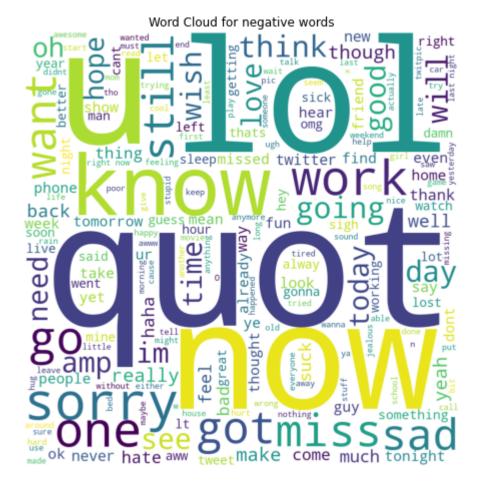
```
In [15]: positive_words = ' '.join([word for word in train['SentimentText'][train['Sentiment']==1]])
    positive_wc = WordCloud(background_color='White', width = 1000, height = 1000)
        .generate(positive_words)
        plt.figure(figsize=(8, 8))
        plt.axis('off')
        plt.imshow(positive_wc)
        plt.title("Word Cloud for positive words")
```

Out[15]: Text(0.5, 1.0, 'Word Cloud for positive words')



```
In [16]: negative_words = ' '.join([word for word in train['SentimentText'][train['Sentiment']==0]])
    negative_wc = WordCloud(background_color='White', width = 1000, height = 1000)
    .generate(negative_words)
    plt.figure(figsize=(8, 8))
    plt.axis('off')
    plt.imshow(negative_wc)
    plt.title("Word Cloud for negative words")
```

Out[16]: Text(0.5, 1.0, 'Word Cloud for negative words')



```
In [19]: def text_preprocessing(text):
    text = ' '.join(words.lower() for words in text.split(" ") if words not in
stop_words)
    text = ' '.join(words for words in text.split(" ") if len(words)>2)
    text = re.sub('@[^\s]+', '', text)
    text = re.sub('(www\.[^\s]+)|(https?://[^\s]+))', ' ', text)
    text = re.sub('\s-zA-Z\n]', ' ', text)
    text = re.sub('\s+', ' ', text)
    text = re.sub("\n", " ", text)
    text = re.sub("\t", " ", text)
    text = re.sub(",", ", ", text)
    text = re.sub("\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color=\color
```

```
In [20]: train["SentimentText"] = train["SentimentText"].apply(text_preprocessing)
#test["tweet"] = test["tweet"].apply(text_preprocessing)
```

In [21]: train.head()

Out[21]:

	ItemID	Sentiment	SentimentText
0	1	0	sad apl friend
1	2	0	miss new moon trailer
2	3	1	omg alreadi
3	4	0	omgaga sooo gunna cri i ve dentist sinc supos
4	5	0	think cheat me t t

```
In [22]: #test.head()
```

In [23]: train["SentimentText"][0]

Out[23]: 'sad apl friend'

```
In [24]: Y = train['Sentiment'].values
X = train.drop(['Sentiment'], axis=1)
```

```
In [27]:
         '''Y_train = train['label']
         X_train = train[['id','tweet','tweet_length']]
         X test = test[['id', 'tweet', 'tweet length']]'''
Out[27]: "Y_train = train['label']\nX_train = train[['id','tweet','tweet_length']]\n\n
         X_test = test[['id','tweet','tweet_length']]"
In [28]: print(X_train.shape)
         print(Y_train.shape)
         print(X test.shape)
         print(Y test.shape)
         (66992, 2)
         (66992,)
         (32997, 2)
         (32997,)
In [29]: #scaler = StandardScaler()
In [30]: | #X_train['text_length'] = scaler.fit_transform(X_train['text_length'].reshape
         (-1,1)
         #X test['text length'] = scaler.transform(X test['text length'].reshape(-1,1))
In [31]: X train.head(2)
Out[31]:
                ItemID | SentimentText
          76779 76791
                       have fun
          39145 39157
                       offer way there
```

In [32]: X_test.head(2)

Out[32]:

	ItemID	SentimentText
9163	9175	quot how s go quot rhetor question often ask w
41065	41077	love movi not funni nois hilari made refer goo

```
In [33]: tfidf_vectorizer = TfidfVectorizer(min_df=8, ngram_range=(1,3))
X_train_text_tfidf = tfidf_vectorizer.fit_transform(X_train['SentimentText'].v alues)
X_test_text_tfidf = tfidf_vectorizer.transform(X_test['SentimentText'].values)
```

```
In [34]: print(X_train_text_tfidf.shape)
    print(X_test_text_tfidf.shape)
```

(66992, 8815) (32997, 8815)

```
In [35]:
         '''#X_train_w2v = X_train.drop(['SentimentText'], axis=1)
         #X_test_w2v = X_test.drop(['SentimentText'], axis=1)
         X_train_tfidf = X_train.drop(['SentimentText'], axis=1)
         X_test_tfidf = X_test.drop(['SentimentText'], axis=1)'''
Out[35]: "#X_train_w2v = X_train.drop(['SentimentText'], axis=1)\n#X_test_w2v = X_tes
         t.drop(['SentimentText'], axis=1)\nX_train_tfidf = X_train.drop(['SentimentTe
         xt'], axis=1)\nX_test_tfidf = X_test.drop(['SentimentText'], axis=1)"
In [36]:
         '''#X_train_w2v.shape
         X_train_tfidf.shape'''
Out[36]: '#X_train_w2v.shape\nX_train_tfidf.shape'
In [37]: '''#X test w2v.shape
         X_test_tfidf.shape'''
Out[37]: '#X_test_w2v.shape\nX_test_tfidf.shape'
In [38]: | #train_text_w2v = pd.DataFrame(X_train_tfidf_w2v_vectors)
         #train_text_w2v.shape
         train_text_tfidf = pd.DataFrame(X_train_text_tfidf.toarray().tolist())
         train_text_tfidf.shape
Out[38]: (66992, 8815)
In [39]: | #test_text_w2v = pd.DataFrame(X_test_tfidf_w2v_vectors)
         #test text w2v.shape
         test_text_tfidf = pd.DataFrame(X_test_text_tfidf.toarray().tolist())
         test_text_tfidf.shape
Out[39]: (32997, 8815)
In [40]:
         '''#X_train_w2v = pd.concat([X_train_w2v, train_text_w2v.set_index(X_train_w2
         v.index)], axis=1)
         #X_train_w2v.shape
         X_train_tfidf = pd.concat([X_train_tfidf, train_text_tfidf.set_index(X_train_t
         fidf.index)], axis=1)
         X_train_tfidf.shape'''
Out[40]: '#X_train_w2v = pd.concat([X_train_w2v, train_text_w2v.set_index(X_train_w2v.
         index)], axis=1)\n#X_train_w2v.shape\nX_train_tfidf = pd.concat([X_train_tfid
         f, train_text_tfidf.set_index(X_train_tfidf.index)], axis=1)\nX_train_tfidf.s
         hape'
In [41]:
         '''#X_test_w2v = pd.concat([X_test_w2v, test_text_w2v.set_index(X_test_w2v.ind
         ex)], axis=1)
         #X test w2v.shape
         X_test_tfidf = pd.concat([X_test_tfidf, test_text_tfidf.set_index(X_test_tfid
         f.index)], axis=1)
         X_test_tfidf.shape'''
Out[41]: '#X_test_w2v = pd.concat([X_test_w2v, test_text_w2v.set_index(X_test_w2v.inde
         x)], axis=1)\n#X_test_w2v.shape\nX_test_tfidf = pd.concat([X_test_tfidf, test
```

_text_tfidf.set_index(X_test_tfidf.index)], axis=1)\nX_test_tfidf.shape'

```
In [42]:
         '''#print(X train w2v.shape)
         #print(Y_train.shape)
         print(X_train_tfidf.shape)
         print(Y train.shape)'''
```

Out[42]: '#print(X_train_w2v.shape)\n#print(Y_train.shape)\nprint(X_train_tfidf.shape) \nprint(Y train.shape)'

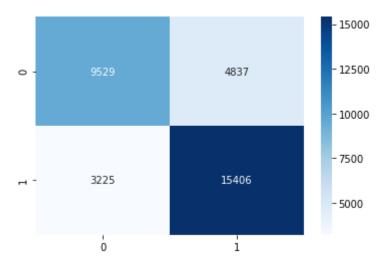
Logisitic Regression

```
In [43]: parameters = {"C":[10**-x for x in range(-4,5)]}
         model = LogisticRegression(penalty='12', random_state=0)
         clf_log = GridSearchCV(model, parameters, cv=10, n_jobs=-1)
         clf_log.fit(X_train_text_tfidf,Y_train)
         print("Best estimator=", clf_log.best_estimator_)
         print("Best score =", clf_log.best_score_)
         Best estimator= LogisticRegression(C=1, random_state=0)
```

Best score = 0.7567619760579101

The f1 score for logistice regression model is 0.7926120286052374 The confusion matrix on the test dataset for logistic regression:

Out[44]: <AxesSubplot:>



Naive Bayes

```
In [45]: multiNB = MultinomialNB()
    parameters = {'alpha':[10 ** x for x in range(-7, 7)]}
    clf_NB = GridSearchCV(multiNB, parameters, cv=10, n_jobs=-1)
    clf_NB.fit(X_train_text_tfidf, Y_train)

print("Best estimator=", clf_NB.best_estimator_)
    print("Best score =", clf_NB.best_score_)
```

Best estimator= MultinomialNB(alpha=1)
Best score = 0.7482834149895395

```
In [46]: model_NB = MultinomialNB(alpha= clf_NB.best_params_['alpha'])
    model_NB.fit(X_train_text_tfidf, Y_train)

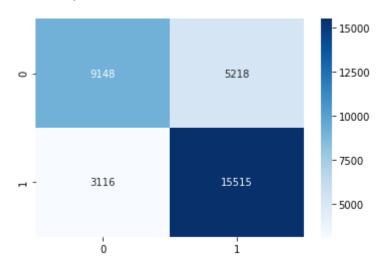
Y_pred = model_NB.predict(X_test_text_tfidf)

f1_score_NB = f1_score(Y_test, Y_pred)
    print("The f1 score for Naive Bayes model is ", f1_score_NB)

cm_NB = confusion_matrix(Y_test, Y_pred)
    print("The confusion matrix on the test dataset for Naive Bayes:")
    #print(cm_NB)
    sns.heatmap(cm_NB, annot=True, fmt='d', cmap='Blues')
```

The f1 score for Naive Bayes model is 0.7882837110049792 The confusion matrix on the test dataset for Naive Bayes:

Out[46]: <AxesSubplot:>



Random Forest

```
In [47]: model_RF = RandomForestClassifier()
    parameters={'min_samples_split':[4,6,8,10,12, 15], 'n_estimators':[50, 75, 100
        , 200, 300]}
    clf_RF = GridSearchCV(model_RF, parameters, cv=10, n_jobs=-1)
    clf_RF.fit(X_train_text_tfidf, Y_train)

    print("Best estimator=", clf_RF.best_estimator_)
    print("Best score=", clf_RF.best_score_)
```

Best estimator= RandomForestClassifier(min_samples_split=12, n_estimators=30
0)
Best score= 0.7451785073735666

```
In [48]: model_RF = RandomForestClassifier(min_samples_split= clf_RF.best_params_['min_samples_split'], n_estimators= clf_RF.best_params_['n_estimators'])
model_RF.fit(X_train_text_tfidf, Y_train)

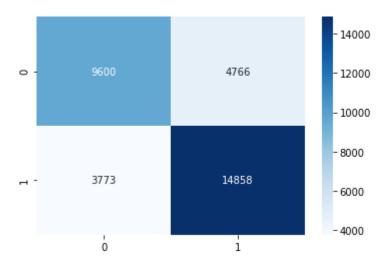
Y_pred = model_RF.predict(X_test_text_tfidf)

f1_score_RF = f1_score(Y_test, Y_pred)
print("The f1 score for Random Forest model is ", f1_score_RF)

cm_RF = confusion_matrix(Y_test, Y_pred)
print("The confusion matrix on the test dataset for Random Forest:")
#print(cm_RF)
sns.heatmap(cm_RF, annot=True, fmt='d', cmap='Blues')
```

The f1 score for Random Forest model is 0.7767873480590772 The confusion matrix on the test dataset for Random Forest:

Out[48]: <AxesSubplot:>



Gradient Boosting Decision Trees

```
In [49]: model_GBDT = GradientBoostingClassifier()
    parameters = {'learning_rate':[0.001, 0.01, 0.1, 0.2, 0.3, 0.4, 0.5, 0.7], 'n_
        estimators':[50, 100, 200, 300, 500]}
        clf_GBDT = GridSearchCV(model_GBDT, parameters, cv=10, n_jobs=-1)
        clf_GBDT.fit(X_train_text_tfidf, Y_train)

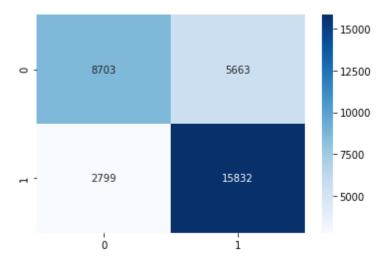
        print("Best estimator=", clf_GBDT.best_estimator_)
        print("Best score=", clf_GBDT.best_score_)
```

Best estimator= GradientBoostingClassifier(learning_rate=0.3, n_estimators=50
0)

Best score= 0.7430290352982066

The f1 score for Gradient Boosting Decision Tree model is 0.7891142899865424 The confusion matrix on the test dataset for Gradient Boosting Decision Tree:

Out[50]: <AxesSubplot:>



Linear SVC

```
In [51]: model_SVC = LinearSVC()
    parameters = {"C":[0.0001, 0.001, 0.01, 1, 10, 100, 1000]}
    clf_SVC = GridSearchCV(model_SVC, parameters, cv=10, n_jobs=-1)
    clf_SVC.fit(X_train_text_tfidf, Y_train)

print("Best estimator= ", clf_SVC.best_estimator_)
    print("Best score= ", clf_SVC.best_score_)
```

Best estimator= LinearSVC(C=0.1)
Best score= 0.7565977858134316

```
In [56]: model_SVC = LinearSVC(C=clf_SVC.best_params_["C"])
    model_SVC.fit(X_train_text_tfidf,Y_train)

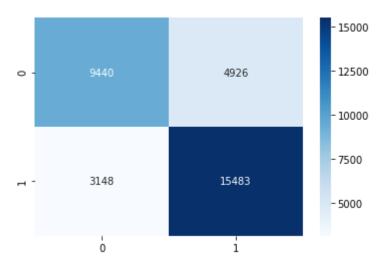
Y_pred = model_SVC.predict(X_test_text_tfidf)

f1_score_SVC = f1_score(Y_test, Y_pred)
    print("The f1 score for Gradient linear SVC model is ", f1_score_SVC)

cm_SVC = confusion_matrix(Y_test, Y_pred)
    print("The confusion matrix on the test dataset for linear SVC:")
    #print(cm_SVC)
    sns.heatmap(cm_SVC, annot=True, fmt='d', cmap='Blues')
```

The f1 score for Gradient linear SVC model is 0.7931864754098361 The confusion matrix on the test dataset for linear SVC:

Out[56]: <AxesSubplot:>



Summary

```
In [57]:
         '''# assigning data
         table_data = [("Logistic Regression", "TFIDF", "C: " + clf_log.best_params_
         ['C'], f1_score_log)
                       ,("Naive Bayes", "TFIDF", "alpha: " + clf NB.best params ['alph
         a'], f1 score NB)
                       ,("Random Forest", "TFIDF", "min_samples_split: " + clf_RF.best_
         params_['min_samples_split'] + "n_estimators" + clf_RF.best_params_['n_estimat
         ors'], f1_score_RF)
                       ,("Gradient Boosting Decision Trees", "TFIDF", "learning rate: "
         + clf_GBDT.best_params_['learning_rate'] + "n_estimators" + clf_GBDT.best_para
         ms ['n estimators'], f1 score GBDT)
                       ,("Linear SVC", "TFIDF", "C: " + clf_SVC.best_params_['learning_
         rate'], f1_score_SVC)]
         # creating header
         table_head = ["Model", "Vectorizer", "Best estimators", "F1 Score"]
         # displaying the table
         print(tabulate(table data, headers=table head, tablefmt="grid"))'''
```

```
In [58]: # assigning data
     table_data = [("Logistic Regression", "TFIDF", f1_score_log)
            ,("Naive Bayes", "TFIDF", f1_score_NB)
             ,("Random Forest", "TFIDF", f1_score_RF)
             ,("Gradient Boosting Decision Trees", "TFIDF", f1_score_GBDT)
             ,("Linear SVC", "TFIDF", f1_score_SVC)]
     # creating header
     table_head = ["Model", "Vectorizer", "F1 Score"]
     # displaying the table
     print(tabulate(table_data, headers=table_head, tablefmt="grid"))
     +----+
                   | Vectorizer | F1 Score |
     Model
     | Naive Bayes
                     | TFIDF | 0.788284 |
     ·
+-----+
     | Gradient Boosting Decision Trees | TFIDF | 0.789114 |
     +-----+
```

Conclusion: As we can see from the above table, the f1 score of linear SVC with TF-IDF vectorization is the highest.