ANIKET ARVIND KIJBILE

W E B   D E V E L O P E R

OBJECTIVE

Aspiring and detail-oriented web developer with proficiency in both front-end and back-end technologies. Seeking to leverage technical and problem-solving skills to create impactful user experiences in a challenging web development role.

EXPERIENCE

TECHNICAL SUPPORT MANAGER
Growfitter Pvt Ltd | Dec 2021 - Present

- Responded to L1 and L2 customer issues and queries via chat, tickets, and email promptly and effectively, addressing both basic troubleshooting and more complex technical problems.
- Identified and troubleshot technical issues across L1 and L2 levels to provide timely resolutions to customers, ensuring smooth web application performance.
- Tracked KPIs and created continuous improvement plans.
- Analysed data and user activities to monitor reported problems and identify patterns or trends for proactive issue management.
- Provided application support to clients based on their specific requirements and usage scenarios, including assistance with frontend functionality including HTML, CSS, JS, Bootstrap related issues.
- Assisted in developing and maintaining web applications using HTML, CSS, and JavaScript. Collaborated with the development team to implement new features and resolve bugs.
- Contributed to code reviews and participated in team meetings to discuss project progress.
- Managed company infrastructure, including storage hardware, backup systems, and web applications, to ensure their stability across all platforms

SALES ASSOCIATES
Square Yards | Jan 2020 – Nov 2020

- Facilitated smooth onboarding for property owners and tenants.
- Conducted tenants searches and facilitated property rentals
- Maintained accurate records and provided ongoing support.
- Greeted customers and provided exceptional customer services.
- Attended weekly team meetings to review performance goals and objectives

SKILLS

- Time Management
- Quality Assurance
- Documentation & Wireframing
- HTML
- CSS
- JavaScript
- React.js

TOOLS

- JIRA
- ClickUp
- Slack
- Notion

CONTACT

- +91 8692 973015
- aniketkijbilepvt@gmail.com
- Andheri East, Mumbai – 400059
- https://www.linkedin.com/in/aniket-arvind-kijbile-b81818115/

EDUCATION

- B.Sc. in Information Technology | Tolani College of Commerce, Mumbai University | 2020 |
- H.S.C. | Divine Child High School, Maharashtra State Board | 2018 |
- S.S.C. | Sri Kalgidhar Mission High School, Maharashtra State Board | 2015 |

CERTIFICATIONS

- JavaScript - Great Learning
- Java Basic Programs - Great Learning
- Responsive Web Design – freeCodeCamp
- Front End Development (HTML & CSS) - Great Learning
- Quality Assurance (QA) Techniques and Methodologies - Alison

PROJECTS

PERSONAL PORTFOLIO WEBSITE

Developed a responsive portfolio website using HTML, CSS, and JavaScript. Implemented a contact form with client-side validation and showcased personal projects and blog posts.

ECOMMERCE WEBSITE

Built a full-stack e-commerce website using React.js for the front end and Node.js/Express.js for the back end. Integrated MongoDB for the database to manage product inventory and user information. Implemented user authentication and authorization.

GITHUB LINK

https://github.com/AniketKijbile/Projects.git