DATA ANALYTICS USING POWER BI ASSIGNMENT 3

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INSIGHTS

1. Overall Business Performance

- Total Sales: \$0.32M indicates a good revenue stream, but further analysis is needed for growth trends.
- Gross Income: \$15.38K suggests a relatively low profit margin compared to total sales.

2. Sales by Product Line

- Food & Beverages is the best-selling category, followed by Sports & Travel and Electronic Accessories.
- Health & Beauty has the lowest sales, which might require marketing efforts or promotions.

3. Sales by Customer Type

• Sales are almost evenly split between Members (49.15%) and Normal customers (50.85%).

• This indicates a balanced customer base, but increasing membership perks could improve customer retention.

4. Sales by Month

- January had the highest sales, followed by a gradual decline in February and March.
- This suggests a **strong start to the year**, but the downward trend should be analyzed to identify causes (seasonality, promotions, etc.).

5. Transactions by Time

- The peak transaction time appears to be **around 14:42 and 19:48**, indicating **afternoon and evening rushes**.
- Retailers can **optimize staffing during peak hours** for better customer service.

6. Dashboard Interactivity & Design

- Filters for Product Line, Month, and Branch allow detailed insights.
- The dashboard uses clear visuals and modern aesthetics, making it easy to interpret data.

Recommendations

- Focus on boosting Health & Beauty sales through promotions.
- Investigate declining sales post-January for potential solutions.
- Leverage **peak transaction hours** for better workforce planning.
- Consider **enhancing member benefits** to drive loyalty and increase repeat purchases.