

# Aniket Tiwari

## Technical Support Engineer



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📍 Gwalior, Madhya Pradesh in Aniket-Tiwari

🔄 Anikettiwari01 ➡ Portfolio

## 🎓 EDUCATION

• **Technical Support Engineering (Full Time),**  
*Masai School, Bengaluru, KA*

Aug 2022 – Apr 2023

**Higher Secondary Education,**  
*Green wood public school, Gwalior, MP*

Jul 2014 – May 2015

## 🧠 TECHNICAL SKILLS

Shell Scripting | SQL | Linux | Window OS

HTML | CSS | JavaScript

## 🛒 CUSTOMER SERVICE SKILLS

Customer Support | Troubleshooting

Attentiveness | Debugging

Critical Thinking

## 🗣️ SOFT SKILLS

Problem-Solving | Communication

Time Management | Teamwork

## 🌐 LANGUAGES

English | Hindi

## 👤 ABOUT ME

Analytical and detail-oriented aspiring technical support engineer intensely interested in digging into customers' problems and solving them with modern technology. Proficient in Rapport building with customers and helping the organization to transform the customers into their promoters.

## 📁 PROJECTS

### ★ GitLab Onboarding Project 🔗

Github 🔗

From planning to production, GitLab brings teams together to shorten cycle times, reduce costs, strengthen security, and increase developer productivity.

- The project was done with a partner within 2 days

#### Features -

- Creation of Workspace of GitLab

#### Tech Stack -

- HTML
- CSS
- Reveal.js

#### Areas of Responsibility -

Worked on Designing and Features of GitLab

### ★ Net-Meds Clone 🔗

Github 🔗

It is a healthcare-based website that sells medicine and pharmaceutical products. It has a pan-India presence as they deliver healthcare essentials to every state in the country.

- It was an individual project completed in 5 days

#### Features-

- Login | Sign-up
- Navbar | Footer | Product page
- Add to cart | Contact Page | Searching

#### Tech Stack -

- HTML
- CSS
- JavaScript
- Local Storage

## 🏆 ACHIEVEMENTS

- Zoom Marathon Challenge 1 🔗
- Zoom Marathon Challenge 2 🔗
- International Go-Kart Championship 🔗