

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
You get your first	The Titan range of	positive	The user praises the build quality. They appreciate the well-thought-out design. The built-in lumbar support is noted as a key feature. The user highlights the difference in quality between the two models.	The user mentions that PU Leather can become sticky over time.	positive	Good build quality Fun assembly process Good lumbar support PU leather is prettier Softweave is better, softer, more breathable	
Yes, the chair is c	The new and impr	positive	The chair is seen as an investment. The chair is highly recommended. The PU leather quality is excellent. Assembly is described as easy. The chair is praised for its high-back support. The user is satisfied with the Titan 2020. Shipping and customer service are mentioned. The 5-year warranty provides a sense of security.	There is a minor issue with the product receiving imp	positive	Comfortable Good for well-being Good features Nice aesthetics Fast shipping Reassuring 5-year warranty	
Whilst the build is	The magnetic pillow	negative	The chair is praised for its good build quality. It is considered sturdy and well-made.	The user found the chair to be uncomfortable and noisy. There were issues with the chair making loud noises. The user was dissatisfied with the return process, which was complicated. Excessive plastic packaging was included in the box. Some of the new features of the chair were found to be disappointing. The magnetic pillow on the chair would frequently r	negative	Good build quality Nice aesthetics	Not comfortable Reuniting the chair isn't easy Noisy backrest Excessive packaging Weak headrest pillow magnet
Where to begin, :	SecretLabs titan 20	positive	The SecretLabs Titan 2020 is described as a high-quality chair. The chair is noted for providing excellent support. The memory foam pillow is highlighted as a feature.	None	positive	Easy ordering process Good unboxing process Good seat firmness Back pain relief Good armrest adjustability	
What an absolute l	I have sent emails	negative		The user has been exchanging emails with the company. They express frustration and disappointment with the customer support.	negative		Build quality issues Caused back pain Unhelpful customer support Regret buying
Went unadventur	The fit and comfort	positive	The black and fabric choice for the chair is not a jarring eyesore. The fit and comfort are excellent. Appreciation for the included mouse mat.	None	positive	Comfortable Nice features	
Well all fine ! 	Fedex ar too bad at	positive	The user is very satisfied with the quality of the chair. The quality of the chair is emphasized. The user is not overly concerned about the shipping.	FedEx's service in France is described as "bad," w	positive	Good build quality	Slow courier delivery Shaky armrests
Unfortunately my	The chair supports	positive	The chair provides excellent back support. The DVA embroidery is described as a nice touch. The user considers the chair worth the price.	None	positive	Improved posture Styling Comfortable	Slow courier delivery
To order the chai	The Titan 2020 is m	positive	The Titan 2020 is described as a high-quality chair. The included head pillow is noted as a feature.	The armrest adjustability is mentioned as something	positive	Easy ordering process Good packaging Comfortable Back pain relief	Armrest adjustability could be better
This was recomn	This was recomme	positive	The chair was recommended by a friend. Purchasing and delivery were smooth. The packaging was highly praised. Initial impressions of the chair's quality are positive. The chair was noted for its high-back support. The reviewer works from home.	None	positive	Good packaging Easy assembly Good features Comfortable	Firm seat needs a breaking-in period
This is probably	This is probably my	positive	The chair is described as a significant upgrade. The adjustable arms and backrest are mentioned as features.	The seat is mentioned as somewhat firm, but it's cl	positive	First-ever ergo chair Massive upgrade over basic office chair Worth the price	Seat feels too firm
This is my first S	This is my first Secr	positive	The user is impressed with their purchase. The built-in lumbar support is described as a key feature.	None	positive	Easy ordering process Good customer support Nice aesthetics Comfortable Back pain relief	
This is my 3 wee	This is my 3 week	positive	The user has been using the Titan 2020 for three weeks. The next-day delivery of the chair is noted. The chair is found to have good build quality. The assembly of the chair is considered easy.	None	positive	Fast delivery Easy assembly Good adjustability Good customer support	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
This is a very easy	This is a very easy	positive	The chair is described as very easy to use. The quality of the seating, arms, and backrest is praised. The stitching on the PU leather is noted as being good. The user expresses happiness with the purchase.	None	positive	Easy to use Easy assembly Good lumbar support	
This is a high quality	The base height of	neutral	Seat Height: The reviewer suggests a base height of 18 inches. Swinging Armrests: The reviewer notes that the armrests swing out of the way. Overall Impression: Despite the high price, the reviewer is satisfied with the chair's quality and features.	Armrest Adjustability: They find the armrest options to be limited.	neutral	Good customer support Good support team Comfortable	The seat should raise higher Armrests get in the way playing flight simulator
This has to be the best	This has to be the best	positive	Described as the best office chair they've ever owned. Quality and durability are emphasized. The packaging and instruction manual are praised. Assembly is straightforward with clear instructions. The chair is highly customizable with many adjustment options. The adjustable lumbar support is highlighted as a key feature.	None	positive	Good build quality Impressive packaging Perfect cushioning Good lumbar support	
This has to be one of the	This has to be one of the	negative		The user describes the chair as one of the most uncomfortable they've ever used. They find it less comfortable than their old hard wood chair. The user questions whether the chair may have had some quality control issues.	negative		Uncomfortable Caused back pain Overly firm seat padding
This chair at first	This chair at first is	positive	The chair became comfortable after a few days of use. The lumbar support encourages good posture. The chair is described as overall very comfortable. The company offers a 48-day return policy.	The chair was initially uncomfortable, but it became comfortable after a few days. The arm pads are described as a little uncomfortable.	positive	Good lumbar support Comfortable Supportive armrests Reassuring 48-day return policy	Needs a breaking-in period
There is so much to	There is so much to	negative		The user finds the memory foam to be hard, as mentioned in the reviews. They describe the chair itself as "ROCK hard." They mention that the dual instructions on the website are confusing. The XL model feels a bit too big for the user, suggesting the standard model would be better.	negative	Fast delivery Good packaging Easy assembly	The seat is too firm The lumbar support doesn't fit their size Not comfortable
The well crafted	TITAN Evo has a solid	positive	The TITAN Evo is well-crafted with a sturdy build. It's not just a chair but also considered a desk. Features a sturdy build and supports a desk. The tuneable lumbar support allows for customization. The magnetic cushion is super comfortable. The chair comes in different sizes.	None	positive	Good build quality Comfortable Good lumbar support Comfortable headrest A good fit for XL sizes	
The unboxing was	The unboxing was	positive	The unboxing process is described as easy and straightforward. While the chair takes up a lot of space, the reviewer is satisfied with the quality. The inclusion of small extras like a desk mat is appreciated.	None	positive	Easy assembly Good features Good back support Thoughtful extras	
The Titan Evo 2022	The Titan Evo 2022	positive	The Secretlab Titan Evo 2022 is described as a high-quality chair. The chair's comfort is fantastic, and the reviewer is impressed with the build quality. The memory-foam neodymium cushion is praised for its support and comfort. The chair's design, steel construction, and choice of "Ash" color are noted as being excellent. The use of neodymium magnets for the lumbar support is highlighted as a unique feature. The chair's functionality, including the adjustable armrests and base, is appreciated. The user loves their Secretlab Titan Evo 2022.	None	positive	Comfortable Back pain relief Good adjustability	
The Titan is much	The Titan is much	neutral	The Secret Lab Titan is a significant upgrade from their previous chair. The chair offers extensive adjustability and is very comfortable. The chair is of great quality and the reviewer is impressed with the build.	The headrest pillow pushes the reviewer's head too far back. The chair is very firm, and the reviewer's buttocks are uncomfortable.	neutral	Good adjustability Good build quality Better than their old chair	The headrest pillow pushes their head too far forward The seat is too firm
The Titan Evo 2022	The Titan Evo 2022	positive	The Titan Evo 2022 chair is four times the price of the previous model. The build quality is described as excellent. While the seat was initially firm, the reviewer is looking forward to breaking it in. The user is looking forward to the chair's features. Overall, it's considered a brilliant choice. The choice of a black fabric XL is noted as being a good option.	The chair's size is noted as very big, and users are advised to check their room size before purchasing.	positive	Comfortable Good build quality	Firm seat needs a breaking in period Prefer softer armrest tops May be too big for small rooms
The quality of the	The quality of the product	positive	The product's quality is superb, and the chair is incredibly beautiful. The reviewer is impressed with the attention to detail and the overall aesthetic.	The Greek delivery service was described as "unacceptable."	positive	Good build quality Comfortable Nice aesthetics	Courier delivery issues
The overall experience	The overall experience	positive	The overall experience with the chair is described as excellent. The chair is comfortable, supportive, and provides excellent lumbar support. The reviewer is highly satisfied with the purchase.	The chair tends to feel slightly stiff over extended hours. It's not considered the best among other Secret Lab chairs.	positive	Good build quality Comfortable Good build quality	The seat feels stiff after several hours

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
The order came	The purchase was	negative		The purchase was expedited due to the COVID-19 The user mentions an overwhelming smell coming They experienced a headache within less than 24	negative	Fast delivery Easy assembly Comfortable Back pain relief	Chemical smell
The instructions	The instructions to	positive	Instructions for building the chair The chair assembly process was The chair is really comfortable. The user would definitely recom	Some parts of the chair assembly were challenging It would have been preferred if the chair included a The addition of these two features would make the	positive	Good packaging Easy assembly Comfortable	Prefer thicker foam armrests The seat is too firm
The first thing wo	Dark softweave is	positive	The Titan chair is reported to ha The chair is well-suited to the us The chair allows the user to hav The 180-degree recline feature The dark softweave is describ The overall construction of the c It's considered the best in class The armrests are versatile in ter	None	positive	Comfortable Good features Softweave fabric Good for office work	Needs a breaking-in period More casual support than an office chair
The first thing I si	The Titan Evo 2022	positive	The Titan Evo 2022 SoftWeave It offers a range of adjustments, The chair's appearance is prais	None	positive	Comfortable Versatile Nice aesthetics	Chemical smell Shipping delays Nopisy backrest
The Chair: <l	The Chair feels stu	positive	The reviewer is highly impresse They have been using the chair The chair does not make them f They appreciate the adjustabilit	The reviewer hasn't found any significant downside	positive	Good packaging Good build quality Comfortable Back pain relief	
The chair was ve	The chair was very	positive	The chair was easy to set up wi The seat, although initially sligh Adjusting various seat settings r The chair has effectively reduce The small magnetic head pillow The chair offers a wide range of	The default armrest tops are a bit too firm for the us	positive	Easy assembly Comfortable Good adjustability	Firm seat needs a breaking-in period The default armrests are too firm
The chair was ea	The chair was easy	positive	The chair is described as easy t Its appearance is noted as stun While the seat is initially descri The chair's comfort is emphasiz	The initial hardness of the seat is mentioned as a	positive	Easy assembly Improved posture Comfortable Comfortable seat	The firms seat needs a breaking-in period
The chair seems	The chair seems re	negative		Despite the good build quality, the user finds the ch They mention the high cost of returning the chair, w The user overall recommends avoiding the entire e	negative		Uncomfortable Difficult to return
The chair looks g	The chair looks gre	negative		The chair is described as hard as a plank of wood, The user notes that there is not enough adjustmen The recline tension is described as too light on the There is no seat swab adjustment, which could affe	negative		Overly firm seat Squeaky backrest Poor adjustability Excessive packaging
The chair looks a	The chair looks am	positive	The user finds the chair, espec They declare it as their officia The chair is considered worth e	None	positive	Nice aesthetics Good for gaming and office work Super comfortable	
the chair its self i	the chair its self is g	neutral		The armrests have been problematic, with the user The armrests started falling apart almost instantly, After 3-4 months of use, the armrests began to ratt	neutral		Flimsy armrests Replacement arsm were also flimsy
The chair is way	The chair is way toc	negative		The user finds the chair to be too expensive for its Despite rebuilding the chair multiple times, it remain The customer service expects the user to pay the r	negative		Too expensive The customer had to pay shipping to return faulty Squeaky backrest Not worth the money
The chair is very	The anchoring of th	neutral	The chair is very beautiful, and Initially, after 2 years of use, the	The leather loses its strength when exposed to swe The first chair from SecretLabs lasted longer than t While SecretLabs offers a great look and friendly s	neutral	Nice aesthetics Comfortable Good cusotmer support	Faulty parts Poor breathability
The chair is so c	The chair is so com	positive	The chair is described as very c The adjustment handles are pra	Overall, the user is highly satisfied with the chair's	positive	Fast delivery Nice aesthetics Comfortable Better than typical office chairs	Noisy backrest Shaky armrests Not enough recline intervals

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
The chair is great	The chair is great,	positive	The chair is described as great. It is comfortable for sitting long	The design of the seat foam, with the edge pointing While the foam adjusts to the legs over time, the user Using a footrest is mentioned as a solution to address	positive	Good build quality Comfortable	Needs a breaking in period
The chair is excellent	Magnetic cushion d	neutral	The chair is excellent. Overall satisfaction with the purchase	The magnetic cushion doesn't stay at the height needed The recommended height for the regular chair does not The user can't benefit from the adjustable height feature The cushion doesn't maintain its height when placed	neutral	Good features	Weak magnetic headrest
The chair is comfortable	The color is not as	neutral	The chair is comfortable. The color is not as white as in the	The armrests rattle quite a bit, which is unexpected The backrest moves slightly when the tilt mechanism	neutral	Comfortable	Shaky armrests The color looks different than in pictures
The chair is awesome	The chair is awesome	positive	The chair is described as awesome The user prefers the Softweave	The user has initial concerns about the Softweave	positive	Nice Softweave fabric Good lumbar support Comfortable Good headrest	Softweave can be more breathable
The chair has a very	The chair has a very	positive	The user appreciates the overall	The user reports significant free play in the gas level The user also mentions their preference for less play	positive	Good build quality Fast delivery	Faulty tilt mechanism
The chair arrived	The chair arrived very	positive	The chair arrived quickly, which The packaging is described as impressive Assembly is noted as fun and easy The chair is found to be very comfortable The choice of softweave fabric is praised The chair's color, Mint, is praised The lumbar support is highlighted	None	positive	Fast delivery High quality build Back pain relief	
The chair arrived	The chair arrived on	positive	The chair arrived on the expected Assembly is noted as easy, with The headrest is highly praised for The embroidery on the chair is	None	positive	Fast delivery Easy assembly Good headrest Good adjustability	The lumbar dial needs too many turns to work
Thanks to the owner	The chair is very comfortable	positive	The user thanks the owner of the chair They had been suffering from chronic After purchasing the chair, they	None	positive	Good for programmers Back pain relief Good build quality	
Superb packaging	Secretlabs Titan is	neutral	Superb packaging and assembly The chair is of very high quality The play in the chair when leaning or pushing back Among several chairs tested, this This play can be fixed with a simple modification. Armrests are sturdy and comfortable The wobbly gas lift is a common issue in many chairs Impressive chair suitable for various	Some minor issues with the chair, particularly for sitting The play in the chair when leaning or pushing back This play can be fixed with a simple modification. The wobbly gas lift is a common issue in many chairs Suggested improvements for Secretlabs include tightening	neutral	Good packaging Easy assembly Comfortable	Not perfect for SIM racing
Suitability:5/5 There is a white stain		neutral	Suitability: Rated 5 out of 5, indicating Appearance: Rated 4 out of 5, suggesting Quality: Rated 4 out of 5, indicating	The reviewer mentions specific issues with the chair	neutral	Good build quality Meets the user's needs	The upholstery had cosmetic issues Shaky armrests
So, I have been	Secret Lab chair has	positive	The chair has significantly improved Unlike a \$250 ergonomic chair, The user experienced immediate relief The chair is effective in addressing The Softweave material is soft, Responsive customer support that The chair exceeded the user's expectations	None	positive	Back and neck pain relief Allows the muscles to relax while you sit Improved focus while sitting Breathable Softweave fabric Support quickly fixed a broken part	
So my son wanted	SecretLab Titan gave	positive	Initially, the reviewer considered After conducting extensive research When the chair arrived, the reviewer The packaging of the chair was Assembly of the chair took approximately The reviewer's wife also found the The reviewer enthusiastically recommended	None	positive	Good packaging Easy assembly Good features Comfortable	
So I was hesitant	The chair is on the	positive	The chair is described as incredible It's on the firmer side, which the Praise for the fully adjustable base The magnetic pillow is considered The ability to tilt the entire chair The user is now a loyal Secretlab	None	positive	Good features Comfortable Customer for life	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)		
Set up took a wh	Set up took a while	positive	The user mentions that everythi	The setup is noted as taking a while. The instructions are described as not super helpful The armrests are mentioned to jiggle a lot, which, v	positive	Easy setup Improved posture Comfortable	Shaky armrests Expensive		
Secretlab TITAN	Secretlab TITAN E	positive	The Secretlab TITAN Evo 2022 The chair is highlighted as comf The availability of fabric coating	None	positive	Good adjustability Comfortable Good fabric upholstery Nice aesthetics			
Secret Labs has	Secret Labs has be	positive	Secret Labs is widely recognize The chair is described as being It's a chair that the user looks fo Praise for the chair's lumbar sup The chair is associated with inci The user's previous chair did th	None	positive	Good features Comfortable Easy to use			
Seat was extrem	Seat was extremely	positive	The seat was extremely well pa Following the instructions allow The chair is comfortable on initi The addition of the magnetic m Overall, the user is very happy	The chair is very heavy, and assembly may require The lower cushion is initially hard and remains so a Suggestion for improvement: Adding a memory foa	positive	Good packaging Easy assembly Comfortable	Firm seat		
Right from when	The attention to de	positive	The chair arrived with evident q The chair is very well-made and The user finds the chair comfort	The thickness of the armrest foam could be better, The user feels that the armrests, considering the cl	positive	High quality build Easy assembly Comfortable over long periods	Memory foam armrests addons are too expensive		
Recently purchas	Recently purchase	positive	This is described as the best of The chair is perceived to be in a The packaging and instruction r All necessary tools are supplied The chair is highly customizable The adjustable lumbar support i	None	positive	Good build quality Comfortable Good features			
Quality:Best 	Quality:Best Suitabi	positive	Quality is rated as the best. Suitability is considered great. Appearance is described as sup The chair is the best the user ev Adjustable armrests are conven The overall item is perceived as Praise for excellent customer se	Fabric material may absorb sweat and potentially c A minor issue was noted with missing wipes in the	positive	Comfortable Good adjustability Premium look and feel			
Pros: * good	Good solid foam, s	Neutral	Good solid foam. Mechanisms are solid and appe Armrests lower a long way, allo The flat and balanced seat is ve	The chair's height is a bit too tall for the user, and if The magnetic head pillow easily gets knocked off. The chair encourages leaning back, which may not	Neutral	Good features Nice firm seat	The seat doesn't lower enough Encourages leaning back		
Probably the bes	Probably the best	positive	The user had an excellent expe The chair's appearance exceed The reviewer is looking forward Highly recommended for those	None	positive	Good unboxing process Easy assembly Nice aesthetics	Struggling wiht lumbar support settings		
Pro: 'm	Pro: This is the onl	neutral	The chair is comfortable for tall	The chair has an unpleasant smell, which the revie The seat is too hard, lacking softness, and requires There is a slight rocking back and forth, which can The armrests wobble, despite being tight.	neutral	Comfortavble Good fit for their size	Shaky armrests Chemical smell Slight rocking of the seat (even when locked)		
Pre-ordered a Fa	Everything that cor	positive	The pre-ordered Fabric Titan an The assembly process was eas The chair has held up well over The products by Secretlab are €	One issue is that the chair's tilt isn't entirely reliable Secretlab sends accessories separately from the c	positive	High quality build Comfortable	Too much play on the seat tilt		
Overall this is be	Overall this is been	positive	The user considers this purchas Delivery is described as great, & Building the chair is noted to be The assembly process took the	None	positive	Easy ordering process Easy setup Comfortable Good adjustability			
Order was simple	The packaging was	positive	The packaging is noted as very The chair's color is praised for b The lumbar support is highlighte	None	positive	Fast delivery High quality build	IAssembly was difficult		

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
My vegan Titan chair	My vegan Titan chair	positive	The user is satisfied with their purchase. The chair is described as being comfortable and supportive. Tracey West, the co-founder of Secretlab, is mentioned. The user expresses a sense of relief. The lumbar support is highlighted.	None	positive	Vegan leather Back pain relief Good lumbar support	
My last \$600 chair	Out of box experience	positive	The out-of-box experience is described as excellent. The chair is comfortable for extended use. The chair is perceived as high-quality. The foam is mentioned as nice.	None	positive	Comfortable Nice firm foam seat High quality build	
My job requires me to sit	My home chair was	positive	The user decided to upgrade their chair. The features of the Secretlab Titan are mentioned. The neck pillow and built-in lumbar support are highlighted.	None	positive	Easy assembly Good packaging Comfortable Nice Softweave fabric	Wants more Softweave designs
My boys were about	My boys were about	positive	The Secretlab gaming chairs are mentioned. The various adjustments, including the neck pillow, are highlighted. Both boys are pleased with the chairs. The chairs are considered impressive.	None	positive	Good build quality Good features Comfortable	
My 17-year-old son	My 17-year-old son	Positive	The Secret Lab gaming chair is mentioned. The chair is expected to provide good support. The user calls out Secret Lab for not taking a stance on non-biodegradable packaging. The user encourages Secret Lab to address these concerns. The user encourages Secret Lab to address these concerns.	The excessive use of non-biodegradable packaging. The user expresses deep disappointment with Secret Lab for not taking a stance on non-biodegradable packaging. The user encourages Secret Lab to address these concerns.	Positive	High quality build Comfortable	Excess packaging bad for environment
Loving my new Secretlab Dark Knight	Secretlab Dark Knight	positive	The user loves the comfort and the packaging and delivery of the chair. The assembly instructions are clear. The user recommends the chair to others. The opportunity to extend the warranty is mentioned.	The user encountered difficulty when trying to use the Zip Pay service.	positive	Comfortable Good packaging Good adjustability Easy assembly	Had trouble using Zip Pay
Like many people	The desk chair is	positive	The desk chair is designed to provide good support. The delivery is noted for being quick. Assembly instructions are praised. The chair is described as superior. It is considered to have a premium feel.	None	positive	Easy assembly Good features Comfortable	
Item took a while	Very easy to set up	positive	Setting up the chair is described as easy. The seat is comfortable. Adjustable armrests are highlighted. The magnetic headrest is praised.	None	positive	Easy assembly Comfortable Good adjustability Nice magnetic headrest 10/10	Slow delivery
It's impossible	Assembly process	neutral	Overall positive impressions of the chair. The chair is comfortable and ergonomic. Expected to be durable and last long. Moderate ease of assembly, taking about 30 minutes. Positive feedback about the seller. A long and detailed review.	Mention of a furniture smell initially coming from the chair. Not as breathable and smooth as expected.	neutral	Comfortable Good adjustability Easy assembly Good customer support	Chemical smell Breathability
It's a great chair,	The Witcher is a nice	positive	The chair feels solid, well-made. The Witcher design is described as unique. The magnetic pillow is praised. High-end stitching and lovely padding. Initial seat feel is firm but very comfortable. It's noted that the chair is quiet. The user considers it the best chair they've owned.	None	positive	Good build quality Comfortable	
It was clear from	It was clear from the	positive	They emphasize the high quality of the chair. The packaging and layout provided were excellent. The assembly process was straightforward. They found the seat and back to be comfortable. While they mention a delay in delivery, they are overall satisfied.	None	positive	Good build quality Easy assembly Back pain relief	Slow courier delivery Firm seat needs a breaking-in period

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
It is very seldom	The Titan Evo has t	positive	The user experienced severe back pain. Despite using an expensive exercise ball. Purchased a Secret Labs Titan. The chair's design and intelligence. The user appreciated the ability to adjust. Customer support received top-notch. The chair allowed for extended sitting. Overall, the user is highly impressed.	None	positive	Back pain relief Good adjustability Comfortable firm seat	
It is pretty clear that	Foam padding for the	positive	The packaging demonstrates thoughtful design. The chair is made of high-quality materials. The initial comfort of the chair is excellent.	The reviewer suggests that the design could be improved. They also mention that adding rubber coverings to the base would be helpful. In the reviewer's location (New Zealand), fabric options are limited.	positive	Good packaging Good build quality Comfortable	Want more Softweave design options Metal base may crush your toes
In the past I have	Hybrid leather used	positive	The reviewer has used various chairs. With the SecretLab Titan 2022, the hybrid leather used in this chair is a game-changer. The reviewer is impressed with the durability and comfort. The chair has lumbar support and is easy to assemble. The reviewer thoroughly recommends it.	None	positive	Good quality upholstery Good features Nice fit for big sizes	
In many ways it is a	In many ways it is a	neutral	The reviewer is impressed with the build quality. They appreciate the good quality materials. The lumbar support is noted for being firm. Despite the padding being firm, the design, particularly the black color, is appealing.	The reviewer mentions that the armrests are wobbly. There was an issue with a 'clunk' in the backrest when reclining. The magnets in the head support pillow are considered annoying. A major concern for the reviewer is the excessive packaging.	neutral	Good build quality Good fabric upholstery Comfortable Nice aesthetics	Shaky armrests Noisy backrest Excessive packaging
Immediately after	Titan Evo 2022 is li	negative		The user immediately encountered issues with the chair. The user initially wanted to return the chair, but the return process was complicated. The user received a replacement backrest, but it had a defect. Despite a month having passed since the initial issue, the user remains dissatisfied. The user expresses dissatisfaction with the support received. The user suggests that companies like Secretlab need to improve their customer service.	negative	Good packaging Easy assembly Good features Comfortable	Noisy lumbar Poor support
If you are thinking	Quality put into this	positive	The user recommends the SecretLab Titan. They praise the exceptional quality and build. The user rates the chair with a perfect score. The attention to detail extends to the smallest components.	None	positive	Back pain relief Good build quality Versatile useability Easy unboxing The firm seat is good for the posture	
I've tried a lot	It was delivered fas	positive	The chair is well-suited for the reviewer's needs. The chair was delivered quickly. The build quality is excellent, and the chair offers a wide variety of adjustment options. The reviewer is pleased with the purchase.	None	positive	High quality build Comfortable	
I've spent the	Secretlab's £25 whee	positive	The Secretlab's £25 wheeled chair is a great value. The chair is noted as heavy, which may require assistance during assembly.		positive	Feels like sitting on a cloud Spacious seat lets you sit cross-legged Easy assembly	
I've now own	I've now own	positive	The chair is described as the most comfortable. The lumbar support is highly praised. The overall quality of the chair is excellent. The brand, SecretLab, is recommended.	Some users mention a slight creaking noise from the base.	positive	Comfortable Good lumbar support Good build quality	Noisy backrest
I've had the	I've had the chair f	neutral	The user likes the chair. Padded armrests are appreciated. The adjustability of the chair is excellent. The magnetic cushion is brilliant.	The user experiences occasional backache, but it's manageable. The built-in lumbar support is not a favorite at the moment. The user is considering buying the Secretlab Lumbar Support Chair.	neutral	Comfortable Good adjustability	Uncomfortable lumbar support
I've had my	SL OMEGA chair is	positive	The reviewer has had their SecretLab Titan for a year. They decided to upgrade this year. They praise the packaging and the new features, including the magnetic cushion. The reviewer has no hesitation in recommending it.	None	positive	Good packaging Good features Comfortable	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
I've had my	I've had my S	positive	The reviewer has had their Secretlab Titan 2022 chair. Initially, they thought the seat padding was hard but the reviewer believes it's hard to break in. Highly recommends the chair with a 5-star rating.	None	positive	Good packaging Good build quality Comfortable	Firm seat needs a breaking-in period
I've had my	I've had my eye	positive	The user decided to purchase the Secretlab Titan 2022 chair. The chair is described as the best of its kind. The chair's inclusion of a Gwenton headrest is a nice touch.	None	positive	Easy assembly High quality build Comfortable	
I've had my	The amount of adju	positive	The chair offers an incredible amount of adjustability. The chair is noted for feeling so comfortable. The magnetic pillow is described as being very comfortable. The armrest adjustments are outstanding.	None	positive	Nice unboxing Good adjustability Nice aesthetics	Firm seat No guidance on how to use the lumbar support Stock armrests are too firm
I've currently	I've currently	positive	Both the Secretlab Titan 2022 and the Secretlab Titan Evo 2022 chairs look amazing, with solid build quality. Highly recommended to friends.	Lack of matching head pillows or lumbar pillows for the chair.	positive	Comfortable Nice aesthetics	Wants more themed accessories
I've been using	I've been using	positive	The user has been using the Secretlab Titan 2022 chair for about a month. The chair was built in just 10 minutes.	The user expresses concern about the amount of vibration from the chair.	positive	Easy assembly Good features Comfortable	
I'm not going	Online ordering was	positive	The online ordering process is convenient. Email updates are appreciated. Assembly is considered relatively easy. The assembly process took about 15 minutes.	None	positive	Pleasant overall experience Easy assembly Good adjustability Good Softweave upholstery Premium feel	
I'm happy with	The head pillow is a	positive	They express satisfaction with the chair's build quality and comfort. The user mentions that they prefer the Secretlab Titan 2022 over other chairs. Assembling the chair took approximately 15 minutes. They were initially apprehensive about the chair's firmness but found it comfortable. The head pillow was appreciated. The user comments on the recline mechanism.	None	positive	Good build quality Comfortable Nice aesthetics Easy assembly	Quirky recline mechanism
I'm a software	I'm a software	positive	The reviewer, a software engineer, recently purchased the Secretlab Titan 2022 chair. The unboxing experience was pleasant. After using the chair for about a week, the reviewer is very satisfied.	None	positive	Good unboxing Nice aesthetics Easy assembly Comfortable	
I'll start off	The chair looks abso	neutral	The chair looks absolutely beautiful. It offers great adjustability and comfort. The neck pillow is highly appreciated. Assembly was straightforward and easy. The user expected better quality or a higher-grade chair.	The chair assembly process was marred by a frustrating experience. The included screwdriver is difficult to fit into the screws. The screw provided is of very poor quality, leading to a safety screw exploding. The user expected better quality or a higher-grade chair.	neutral	Nice aesthetics Easy assembly Comfortable	A safety screw exploded
I'd heard a	I'd heard a lot	positive	The reviewer was initially skeptical but they appreciate the well-thought-out design. The chair is made of quality materials. The chair's comfort is good, and while it may not have the same level of adjustability as other chairs, the reviewer's tip is to go for the Secretlab Titan 2022. Overall, they highly recommend the chair.	None	positive	Good packaging Good value for the money	Wishes it came with an external lumbar pillow
I've waited until	The lumbar control	positive	The user has been suffering from chronic back pain. The Secretlab Titan Evo 2022 chair is well-made, giving a solid feel. The lumbar controls and adjustments are excellent. The chair's flexibility allows for a wide range of positions. The chair can be easily adjusted to suit the user's needs. The unboxing and assembly experience was smooth. The user conducted extensive research before purchasing. The firmness of the chair is suitable for long-term use. The chair is considered a quality investment.	None	positive	Back pain relief Good adjustability Supportive lumbar support Firm, comfortable seat Improved posture	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
I'm not a gamer and I'm not a gamer and		positive	The user, although not a gamer, chose the Secretlab TITAN. The quick delivery is emphasized.	None	positive	Fast delivery Comfortable Good packaging Easy assembly Good features	
I work from home and I work from home and		negative		The user expresses dissatisfaction with the chair, noting they were considering saving over \$500 and getting a different chair.	negative		Difficultly ordering Firm seat Too much packaging
I weigh anywhere from 150 to 200 lbs and I weigh anywhere from 150 to 200 lbs and	Amazon and IKEA	positive	The XL version of the chair is not designed for people nearly 7 feet tall.	The user expresses dissatisfaction with Amazon and	positive	Easy assembly Good adjustability Comfortable	
I wasn't expecting Titan to be one of the best chairs I've ever used		positive	The Titan chair is described as a game-changer. The overall experience, from purchase to delivery, was excellent.	None	positive	Comfortable High quality build	
I was thinking of buying the Secret Lab chair		positive	The chair is perceived as pricy, but purchased during the Black Friday sale. Despite initially feeling like a no-name brand, the chair offers a high level of comfort. A recommendation to choose a Secret Lab chair.	None	positive	Comfortable Good adjustability	
I was surprised by the quality of materials and the factory preassembly	Quality of materials	positive	The quality of materials and sturdy construction are praised. Assembly instructions are described as clear. Factory preassembly is appreciated.	None	positive	Easy assembly Good features High quality build Comfortable	
I was struggling with lumbar support	Lumbar support is	positive	The SecretLab XL chair significantly improved lumbar support. The user has never sat in a more comfortable chair. The chair is considered worth the price. The product is highly recommended.	None	positive	High quality build Relieved back pain Comfortable	
I was reluctant to buy the chair	Packaging made the purchase easier	positive	The packaging is described as excellent. The packaging is praised for being sturdy and easy to open. Assembly is noted as quick and straightforward.	None	positive	Fast delivery Good packaging Good build quality Good adjustability	
I was quite skeptical about the chair	The delivery was smooth	positive	The delivery is described as super fast. The quality of the fabric and materials is praised.	The pricing of the chair is mentioned as quite high.	positive	Fast delivery Comfortable	Assembly took long
I was initially hesitant about buying the chair	I started working from home	positive	The user highlights their positive experience with the TITAN Evo 2022 XL in Secretlab. They express that before using this chair, they hadn't had a single comfortable day at work.		positive	Back pain relief Easy buying process Easy assembly	
I was getting a lot of back pain	I was getting a lot of back pain	positive	The Secret Lab Titan Evo was a game-changer. The chair looks great, is fully adjustable, and the firmness of the chair is appreciated. The user values the durability and overall quality. Overall, the chair offers a significant improvement in back pain relief.	The user wishes the armrests could move back further.	positive	Back pain relief Good adjustability Comfortable firm seat	Armrest adjustability
I was extremely frustrated with the chair	The Hybrid Leather chair	neutral	The item arrived quickly, and the customer service response has been slow, with a long wait time.	The chair makes a loud squeaking noise when moving. There are indented marks on the back of the seat.	neutral	Fast delivery Nice aesthetics Good leatherette upholstery	Noisy backrest Slow customer support
I was absolutely satisfied with the chair	I've started having back pain	positive	The user experienced issues like back pain. The quality of the new chair is described as excellent. The leather material is praised for its durability. Assembly is mentioned as easy.	None	positive	Easy assembly Good features Comfortable Back pain relief Good customer support	
I very much like the chair	Massive improvement in back pain	positive	The user likes the chair and would recommend it to others. They would recommend the chair to others.	The user felt intimidated by warning labels regarding the chair.	positive	Comfortable High quality build	
I took my time in buying the Secret Labs' Titan Evo		positive	Satisfied	None	positive	Fast delivery Good packaging Good build quality Good adjustability Comfortable	Needs a breaking-in period

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
I recently suffered	I recently suffered a	positive	The Titan chair is described as : The chair's adjustable settings a The user considers the purchas	None	positive	Good back support Good adjustability Good customer support Pleasant experience	
I recently purcha	I recently purchase	positive	The Titan Evo 2022 leatherette It provides excellent back supp The seat is firm yet cushioned, i Independent tilting of the seat a The adjustable armrests, initial The magnetic head cushion is c Impressed with the packaging a	None	positive	Good features High quality build Comfortable	
I recently bought	Secretlab Titan EV	positive	The Secretlab Titan EVO 2022 : The adjustable armrests, lumbar The chair's sleek and modern d Despite being a bit pricey, it's de The user is very happy with thei	None	positive	Comfortable Good adjustability Nice aesthetics Worth the price	
I read the review	Best chair I've ever	positive	Described as the best chair the Considered worth every penny, Assembly is mentioned as easy	None	positive	God back support Good build quality Comfortable Back pain relief	
I purchased the c	The adjustability is	positive	The adjustability of the chair is c Comfort and support are praise The head pillow is noted for its c The packaging is considered im	None	positive	Exceeded expectations Comfortable Good features Good packaging	
I love this gaming	The assembly instr	positive	The chair is of high quality and l The assembly process was stra The user appreciates the care t They find the chair super comfo The leather is easy to maintain, The user concludes that it's the	None	positive	Good build quality Easy assembly Comfortable Best gaming chair they ever had	
I love the design	After 49 days I am	positive	The user is happy with their dec	The user recommends choosing a chair based on	positive	Nice designs Good customer support Easy assembly	Needs a breaking-in period Armrests not adjustable enough
I looked at the Ti	From order to deliv	positive	The user experienced a quick p The assembly instructions are c The seat of the chair is noted as	None	positive	Fast delivery Easy assembly Comfortable	
I just recently pur	Secretlab TITAN Ev	positive	The user purchased the Secretl The Softweave Fabric Plus is c The user appreciates the sleek The lumbar support is excellent The chair's padding is firm and : The magnetic head pillow is cor The tilt and recline features are The 4D armrests with magnetic The user's height and frame (6' The only minor criticism is that t The user barely uses their sit/st	The armrests have a bit of play and can produce a	positive	Good lumbar support Softweave fabric Good features	
I have wanted a	Secret Lab chair is	positive	They had desired a Secretlab cl Over the years, they purchased The decision to buy a Secretlab It took 7 weeks for the chair to a After using the chair for a month The reviewer expressed their o	None	positive	Good packaging Easy assembly Good features Comfortable	
I have wanted a	Softweave is amaz	positive	The decision to purchase a Sec Opted for the SoftWeave materi The chair is described as amaz The user found themselves usin The magnetic headrest is found	The lumbar support is perceived as not the best, ar The chair designs are considered a bit bland comp The user rated the chair 4 stars, suggesting there's	positive	Comfortable Good adjustability Comfortable headrest	Mediocre lumbar support Softweave styles are bland

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
I have used a no	I have used a norm	positive	Secretlab Titan Evo 2022 gamir It's exceptionally comfortable fo The chair offers adjustable recl The magnet headrest is easy to The armrests are adjustable at It has four-way adjustable lumbr	None	positive	Comfortable Comfortable firm seat Good adjustability	No memory foam lumbar pillow is included
I have to work in	I have to work in my	positive	Space-efficient design for limite Adjustable to help with posture. Positive reviews proved accurat Magnetic headrest is a great fe	None	positive	Comfortable Good headrest pillow Good build quality Good adjustability Back pain relief	
I have recently tr	The chair arrived pr	positive	The chair met their expectations They wanted a chair that would The chair arrived promptly and Everything was in good working They found the assembly instru Overall, the reviewer had an ex	None	positive	Good packaging Easy assembly Good features Comfortable	
I have read so m	The TITAN Evo 20	negative		The user mentions having read numerous positive They highlight a positive unboxing experience but e The main concern is the chair's comfort level. The The user expresses significant disappointment with	negative	Nice unboxing	The seat is too firm Too expensive Not comfortable enough
I have never writ	I purchased the ch	positive	The packaging and unboxing ex The chair's quality is described Assembly was straightforward, I The chair is incredibly comforta The reviewer was so impressed The reviewer highly recommend	None	positive	Good packaging Easy unboxing Good build quality Comfortable	
I have never had	The XL has a nice	positive	The decision to invest in a pric The chair is described as sturdy Owning and using the chair is c The premium packaging, instruc The chair was comfortable from A recommendation is given to o	None	positive	Good build quality Good packaging Easy assembly Comfortable	
I have held of rev	I have held of revie	positive	The chair softens and molds its The build quality of the chair is The Titan Evo is a cost-effective	The chair has a long break-in period, which may no	positive	High quality build Comfortable	Needs a breaking-in period
I have had the ch	Build quality of com	positive	The reviewer has had the chair They appreciate the measures t The build quality of the compon Assembly is straightforward, an The chair is comfortable and pr The reviewer prefers the Softwe They like the full height back an While the lumbar support is set The recline function is handy fo The reviewer is initially very hap	None	positive	Good packaging Easy assembly Comfortable Good features	
I have become a	Secretlab TITAN E	positive	The user transitioned to permanent remote work following COVID and had been ex They were initially concerned about the cost of the Secretlab TITAN Evo 2022 Serie Despite being informed about potential shipping delays due to high demand, the ch Assembly of the chair was manageable with the help of two people, although it mig The chair's customizability was a key highlight for the user, allowing them to adjust After two weeks of using the chair, they noticed a significant improvement in their b The user expresses total satisfaction with their choice, stating that they would buy t		positive	Back and shoulder pain relief Fast delivery Good adjustability Will buy another	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)	
I have a pretty de	I have a pretty dec	positive	The user initially ordered an Andaseat chair but found it to be of poor quality and un The user decided to upgrade to the Secretlab Joker-branded chair, which matched The user was pleasantly surprised by the superior quality of the Secretlab chair cor They found the color scheme and print quality of the Secretlab chair to be excellen The user described the Secretlab chair as one of the most comfortable chairs they've The setup process was smooth, and the chair came with all the necessary tools for The castor wheels on the chair worked smoothly and effortlessly. The user expressed their intention to consider replacing their Noble chair with a Se		positive	High quality build Comfortable Styling		
I had a good offic	I had a good office	positive	The reviewer upgraded to a 202 The new chair provided improve The materials are top of the line The reviewer loves the chair an	None	positive	Good rmrest adjustability Decent lumbar support High quality build		
I had a dream of	I had a dream of ha	positive	The user had a long-time dream They initially couldn't afford it in Being in Europe, they fulfilled th The chair is described as every!	None	positive	The Titanis everything they dream Nice aesthetics Comfortable	Can't afford an extra memory foam pillow	
I got the Titan Ev	Titan Evo 2022 in s	positive	The reviewer, a long-time back The lumbar support is adjustabl The firm foam is supportive and The softweave plus fabric looks The magnetic memory foam pill The armrests have ample adjus The chair is considered excellen The only suggested improve	None	positive	Good Softweave upholstery Good lumbar support Comfortable firm seat Good headrest pillow Good armrest adjustability	Would prefer a dynamic lumbar support style	
I first saw this ch	The most comforta	positive	The chair is described as the m The high back is praised for its The head support cushion is no The adjustable handsets are hig The back angle adjustment and	None	positive	Easy assembly High quality build Comfortable		
I cannot speak hi	From the moment y	positive	The reviewer emphasizes that t They mention that the box inclu The assembly process is descri The chair offers a wide range of The reviewer mentions that the They suggest that the higher pri	None	positive	Good packaging Easy assembly Good features Comfortable		
I bought this chai	I bought this chair	positive	The user appreciates the chair's Although being quite small (5ft 2 The adjustable armrests are hig	None	positive	Slightly too large for a 5'2" person Good armrest adjustability Comfortable	The firm seat needs a breaking-in period Poor customer support	
I bought this as a	I bought this as a C	positive	The chair was purchased as a C The user expresses delight whe The chair is highly recommende	The user was a bit shocked by the size and weight	positive	Easy assembly Comfortable Easy to clean 10/10		
I bought my Secr	The SoftWeave fat	positive	The Secret Lab Titan 2020 chai The reviewer, who is 6ft 3", find The chair is firm and supportive The SoftWeave fabric is both at The chair's build quality is excel	There is a noticeable metallic clunk when initially le Unlocking the chair after locking it may require som	positive	High quality build Comfortable		
I bought my heig	Height adjustment	positive	The purchased height adjustme No wobbling is observed at a n The user rates their experience	It's mentioned that it can be challenging to move th Some wobbling is noted at the maximum height of	positive	Good build quality	Hard to move on carpet	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
I am overall really	Titan XL with soft fa	positive	The user appreciates the Titan ; The chair is noted for its nice qu Despite not being a fan of futuri	None	positive	Nice aesthetics Good quality build	They bought a size too large
I am absolutely d	The Titan Evo 2022	positive	The Secretlab Titan Evo 2022 L Despite the premium price, the The entire experience with Secr The chair's assembly is consid The packaging and unboxing ex The chair's ergonomic design, e The chair has helped alleviate t The user is glad they chose Sex	None	positive	Comfortable Good buying experience Good adjustability Back and neck pain relief	
I am a petite fem	I am a petite female	positive	The chair assembly process was straightforward and didn't require additional tools. The reviewer, a petite female, found the chair comfortable and suitable for her need The chair's SoftWeave material and soft gel armrests were particularly liked. The reviewer has no regrets about purchasing the chair and finds it perfect for both		positive	Easy to assemble for a petite female Comfortable Nice upholstery	
I am 2m high and	I am 2m high and g	positive	The user, who is 2 meters tall a They have purchased a second Normal-sized people who have	None	positive	Good it for large sizes Thinking of buying another Titan	
I actually did a lo	The Titan Evo 2022	positive	Extensive research was conduc The chair's firmness is suitable The armrests are highly appreci The magnetic headrest is super The rocking feature is preferred Subtle and adjustable lumbar s The fabric weave fully blacked c A willingness to recommend the	The need for multiple turns to adjust the lumbar sup	positive	Good features High quality build Comfortable	Firm seat
I absolutely love	I absolutely love th	positive	The chair is highly praised for its The armrests are appreciated fo The back support is highly cust The headrest pillow is describer The SoftWeave fabric version is The customer support provided	None	positive	Good for big guys Good features Softweave fabric	
I absolutely love	Secret labs Titan XL	positive	The Secretlab Titan XL is descri The fabric material is noted for i The setup process is praised fo	None	positive	Comfortable Good for napping Soft, breathable fabric upholstery Easy setup	
Human assistanc	Ordering and delive	positive	Human assistance on the intern Ordering and delivery are descr The packaging is excellent for p The large-sized information she The headrest is considered goo A hearty recommendation is giv	he user would have preferred a more environmenta Assembling the chair required more floor space tha The chair's seat and back are described as harder	positive	Good customer support Recommended to others	Too much packaging Assembly required two people Seat firmer than expected
Honestly the bes	Assembly took abo	positive	Assembly is described as taking The built-in adjustable lumbar s	The chair is noted to get hot over time, especially c	positive	Easy assembly Good armrest adjustability Good lumbar support Good customer service	The seat can get hot without using AC
Hi As I t	A bit high for my wi	positive	The packaging and build quality The chair is beautiful and comf The design of the Titan model is The PlushCell helps mitigate th Despite some difficulty, the leve The decision to choose Secretla The user plans to consider Seci	The levers are mentioned as not easy to manage,	positive	Good build quality Impressive packaging Comfortable	Levers under the seat work well but are hard to m
Having watched	Reviewer was blow	positive	The reviewer is impressed by the quality and comfort of the product. They acknowledge that the product is not cheap but believe in the mantra of "Buy C		positive	Easy assembly Good build quality Comfortable	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
Having never had	Assembly was easy	positive	The reviewer mentions that they They express satisfaction with the Assembly is described as relatively Initially, they found the cushioning The magnetic neck cushion is a Overall, the reviewer has no complaints	None	positive	Good packaging Easy assembly Comfortable	Firm seat needs a breaking-in period
Great chair, Love	The box it comes with	positive	The user notes that the box they They found the assembly process The user appreciates the clear instructions The magnetic head pillow is described	None	positive	Nice aesthetics Good packaging Easy assembly Comfortable	Shaky armrests
Great chair with	The assembly process	neutral	The reviewer has a high-quality build The assembly process was well It is highly adjustable and offers	The reviewer, who is 168cm tall, has their heels not Adjusting the lumbar support has been challenging The chair's rocking feature is not effective for the reviewer	neutral	Good build quality Good adjustability	The seat is too high for their short legs Struggling to master the lumbar support They are too light to rock the chair
Got this as a birthday	Got this as a birthday	positive	The user received the chair as a The chair is noted as easy enough	None	positive	Easy assembly High quality build Comfortable	Needs a breaking-in period
Got the chair with	Got the chair with	negative	The user received prompt customer Secretlab offered to send a replacement	The initial chair had loose stitching on the backrest The replacement part sent by Secretlab had more stitching The user no longer felt happy with the experience after Secretlab declined to pick up the replacement part The user expresses a lack of confidence in recommending	negative	Good customer support	Loose stitching Replacement parts were even worse Company unable to pick up the defective part (customer)
Good chair, wish	Good chair, wish the	positive	The chair is described as comfortable The new seat shape is appreciated The magnetic headrest and armrests The chair is easy to maneuver and	The chair is reported to creak a lot due to the new lumbar The magnetic headrest is mentioned as not as sturdy The color names and pictures on the website might The user suggests that transparency about the lumbar If given the option to repurchase, the user might choose	positive	Comfortable Good features	
From initial purchase	The reviewer is highly	positive	The Secretlab team's performance The team is quick to respond to The chair was delivered in just 3 The quality of the packaging and Clear instructions and a toolkit are Assembling the chair is straightforward The chair's foam is solid, providing Adjustable arms are suitable for The extra room in the Titan model The price may be daunting, but	The chair does not provide a soft and fluffy seating A suggestion for improvement is the ability to tilt the The user suggests going for the Omega model if you	positive	Good customer support Fast delivery High-quality packaging Easy assembly Comfortable padded seat Worth the price	
For reference I had	The base of the seat	negative	The Secretlab chair is appreciated It provides a comfortable recline Good value for money, particularly	It took a few weeks for the chair's edge to become There's a slight difference in width between the two The armrests could be more adjustable for better ergonomics The lumbar support is too high for the user and could The seat edge initially digs into the thighs until it breaks	negative	Former Leap / Gesture chair owner The Titan is good value for money Nice recline features	The breaking-in period took a few weeks One armrest is tighter than the other Better for gaming or watching movies than office work
Firstly the good,	The chair is built to	negative	The chair is commended for its The user acknowledges that the	The primary issue is the chair's discomfort. The seat The built-in lumbar support is criticized for not being effective The user claims that the chair does not become more The return policy of Secretlab is criticized as unfair The user regrets the purchase and plans to sell the	negative	Good build quality	Uncomfortable Poor return policy
First off, the chair	This is not a super	neutral	The chair has a fantastic, premium Assembly was reasonably straightforward The chair's design promotes better Adjustable armrests are a great The chair has reduced back soreness	The chair is firmer than expected and may not be suitable The user hopes that over time, the firmness may lessen Recommended for those willing to make chair adjustments	neutral	High quality build Relieved back pain	Seat too firm
First of all this is	This is one of the first	positive	The chair is described as very comfortable The magnetic head cushion is a Adjustable armrests are praised The build quality of the chair is first The chair is considered to be superior	The chair is relatively heavy, making it challenging Some users may find the price to be on the higher side	positive	Comfortable Good headrest pillow Good build quality Good adjustability	Too expensive
Finally my back	It is a high quality chair	positive	The user no longer experiences The chair is considered high quality After 2 months of use, the user It's emphasized to choose the chair The chair has contributed to a noticeable	None	positive	Back pain relief Good build quality Comfortable	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
Fell in love with the chair	The chair is so comfortable	positive	The reviewer fell in love with the chair. Every part of the chair, including the backrest, is very comfortable. Despite being only 5'2" tall, the chair's adjustable features make it perfect for her. The chair's appearance is fabulous.	None	positive	Good build quality Comfortable Improved posture Nice aesthetics	
Excellent company	The Dark Knight version	positive	The reviewer had an excellent unboxing experience. The chair is incredibly comfortable and does not have any squeaking.	None	positive	Good unboxing experience Comfortable Nice styling Quality exceeded expectations	
Everything from the box	Everything from the box	positive	The unboxing, assembly, and overall premium quality of the product. The chair's use is considered superior. The user has zero regrets about the purchase.	None	positive	Good experience Premium quality Good packaging Easy assembly	
Everything about the chair	Everything about the chair	positive	The process of ordering the chair was easy. The included tool kit and instructions were helpful. The user's husband finds the chair very comfortable.	None	positive	Easy ordering Easy assembly Nice styling COMfortable	
Easy setup but the noise	The noise of the chair	negative		The user expresses strong dislike for the chair due to the noise. They find the quality of the chair not worth the money. While they consider the chair to be comfortable, the noise is a major issue.	negative	Easy setup	Poor quality build Noisy backrest Comfortable, but not SUPER comfortable Levers under the seat feel flimsy
Do not buy a Titan	10% of reviews for	negative		The chair's appearance is praised for looking awesome. The packaging is described as extravagant and expensive. The comfort of the chair is criticized, with the user stating it is not as comfortable as advertised. Post-sales customer service is deemed unsatisfactory. The user expresses regret about every pound spent on the chair. The review hints at potential attempts to suppress negative feedback.	negative	Nice design Good packaging	Uncomfortable Poor support Dishonest reviews
Delivered well before	Delivered well before	positive	The chair was delivered well before the expected date. The user found the chair to be very comfortable.	The user mentions that the chair emitted a strong smell.	positive	Fast delivery Easy assembly Good adjustability Comfortable	Chemical smell
Definitely highly recommended	Good thigh support	Positive	The chair offers good thigh support. The chair is robust and can support a lot of weight. The wheel base is robust and provides stability. The armrests are comfortable and adjustable.	The cushion is firm, which may not be suitable for everyone. Limited design options for fabric chairs. The excessive use of single-use/un-recyclable plastic is a concern. There's room for cost optimization, such as reducing the amount of packaging.	Positive	High quality build Comfortable	Excess packaging bad for environment
Construction of the chair	Construction of the chair	positive	The construction of the chair was excellent. The chair turned out to be much better than expected. After using the Titan for 5 weeks, the user is extremely happy with the purchase. The soft-weave fabric is soft to the touch. Comparing the Secret Lab chair to the Titan, the user is extremely happy with the Titan.	None	positive	Good build quality Comfortable	Firm seat
Comfort is hard to find	Comfort is hard to find	positive	They express a profound sense of relief. The user emphasizes the importance of the chair's comfort. They praise the chair's craftsmanship and durability. The user appreciates features like the adjustable headrest and the reclining function.	None	positive	Comfortable Improved posture	
Comfort and Ergonomics	The Titan XL is designed	positive	The Titan XL chair is designed with ergonomics in mind. It includes an adjustable headrest and a reclining function. Adjustable armrests provide additional support.	The Titan XL chair is specifically designed to accommodate larger sizes.	positive	Good lumbar support Good adjustability A good fit for larger sizes	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
Chair turned up i	Chair turned up in a	positive	The chair was delivered in a week The reviewer found the chair to be They were impressed by the quality The reviewer, despite not being They acknowledged that Secret The reviewer wholeheartedly recom	None	positive	Good packaging Easy assembly High quality build Worth the money	
Build quality is gr	Build quality is great	neutral	The build quality of the chair is	The seat and some of the armrests are firmer than Adjustability is generally good, but the lumbar support The chair, despite its price, is only marginally better The reviewer is likely to explore other chair options	neutral	Good build quality Good adjustability	The seat is too firm Uncomfortable lumbar support Overpriced
Bought XL, the s	Bought XL, the seat	negative		The user finds that the seat lacks sufficient foam thickness The backrest profile is described as completely flat The chair's base is noted to have sharp edges that The chair is reported to have a strong and unpleasant	negative		Flat, uncomfortable seat Uncomfortable back support Strong chemical smell Poor customer support
Bought this chair	Bought this chair for	positive	The chair's material quality exceeds Very comfortable and features a The wheels are soft, quiet, and The purchase is considered a great The initial doubts about Secretlab	The customer support does not offer direct access	positive	Good build quality Comfortable Nice aesthetics	Slow courier delivery
Best chair I've ev	Best chair I've ever	positive	Described as the best chair the The chair is noted for its premium The packaging is praised for being Clear instructions are mentioned The user highly recommends in	None	positive	Fun desk unboxing Easy assembly	Prefer a larger cable management tray
Before i bought tl	Secretlab Titan is the	positive	The Secretlab Titan chair is described The assembly process already The sitting experience is considered The user expresses gratitude to	None	positive	Good build quality Comfortable	
Been using stand	The adjustable lumbar	positive	The user had been using standard After starting to work from home After nearly a month of daily use The adjustable lumbar support The build quality of Secret Labs The user recommends others to	None	positive	Back pain relief Good adjustability Supportive lumbar	
Beautifully prese	Took a little over an	positive	The packaging is beautifully prepared All necessary tools are included The assembly process took a little The chair is described as mechani	The reviewer suggests that the price point of the chair	positive	Good packaging Fun unboxing Comfortable Good build quality	
At first the chair f	At first the chair felt	positive	The chair is described as feeling The seat is noted to have shaped	Initially, the chair is mentioned as feeling very firm,	positive	Easy assembly Good packaging Comfortable Breathable Softweave	Needs a breaking-in period
As soon as you c	The build quality is	positive	The user was impressed with the The chair was described as the The user also purchased the Cyber The build quality of the chair is The overall experience with Secret The user highly recommends Secret	None	positive	Good packaging Comfortable Good build quality	
As previously me	Reviewer was so im	positive	The user was so impressed with The Targaryen and Batman chairs These chairs are considered the The new chair has significantly The user highly recommends the	None	positive	Comfortable Back pain relief Owns multiple Titan chairs	
As my job moved	The Titan Evo 2022	positive	The Titan Evo 2022 chair is chosen Unlike many "gamer" chairs, it comes The chair's looks and ergonomics It arrived quickly, despite warning Detailed instructions and easy-to-fo After over a month of daily use, The user appreciates the wide range	None	positive	Good build quality Impressive packaging Comfortable Good adjustability	

Original	Summary	Sentiment	GPT-4 Positives	GPT-4 Negatives	Sentiment (Human reviewed)	Likes (Human editor)	Dislikes (Human editor)
As a streamer I h	As a streamer I ha	positive	The user, a streamer, received a The chair is described as easy to It's noted to be perfect in terms The chair is found to be comfort Both the unboxing experience a	None	positive	Easy to assemble Nice aesthetics Good build quality Thoughtful features	
As a larger built c	The Titan Evo is a	positive	The Titan Evo is suitable for larg The assembly instructions are e The chair has a magnificent app The overall experience, from on	None	positive	Good for big guys Good packaging Nice aesthetics	
Appearance:The	The components w	positive	The components of the chair are The assembly instructions are c The chair, despite being pricey,	None	positive	Nice aesthetics Good build quality	Too heavy to lift
Appearance:great	The chair is a real	positive	The chair is praised as a comfort	The user recommends the smallest size for individ The backrest screw holes are noted to not align wil	positive	Nice aesthetics Comfortable	Difficult assembly
After weeks of re	Secretlab Titan Evo	positive	The user finds the Secretlab Tit	The user experienced some difficulty finding a com	positive	Improved posture Firm, comfortable seat Good features	
After buying the c	After buying the ch	neutral	Pleased with the packaging and Wider armrests can be a drawback for typing, espe The chair is well-constructed an Comfortable for extended sitting Perfect for gaming with easy ad	Delays in dispatch and shipping time caused frustr Foam is tough, so not suitable for those seeking co Lumbar support may require a seat pillow for small Overall satisfaction with the purchase but not witho	neutral	Good packaging Good build quality Comfortable	Firm foam seat Slow delivery Shaky armrests
After being fed up	After being fed up c	positive	The user decided to invest in a higher-quality chair to avoid frequent replacements They ordered the 2022 range chair in frost blue, which was shipped before the disp The user appreciates the quality of the chair and its comfort. Despite being short and having some issues with armrest reach, they find the chair		positive	Fast shipping Easy assembly Back pain relief Improved posture	
3 or 4 years ago	After only 6 months	positive	The reviewer initially hesitated t The cheaper chair experienced After learning the lesson that "b The reviewer encourages other	None	positive	High quality build	
1. The chair is sp	The chair is spacio	neutral	Spacious and comfortable, suit 4D arms provide comfort and c Good quality softweave fabric in Sturdy and durable construction The chair offers some adjustabi Comfortable material that doesr	Gas lift may not provide sufficient height at maximu Built-in lumbar support could be more pronounced. Chair exhibits creaking, and lumbar adjustments m Lack of clear indicators for lumbar knob settings. Assembly requires two people. Weak magnet on the head cushion causes it to fall Arm cushions easily dislodge and may not stay in p No forward tilt mechanism for the seat. Chair may tip forward on carpeted surfaces, potent	neutral	Comfortable Nice Softweave fabric	Noisy lumbar Two people needed for assembly Weak headrest magnet Wishes for a forward seat tilt
£350 is a lot of m	£350 is a lot of mor	positive	Despite the higher cost, there is Charlotte provided excellent cus The chair was well-packed, offe Assembly is logical and well-thc The chair effectively eliminates The firm chair is extremely com No defects or faults have been f The user highly recommends th	None	positive	Good customer support Easy assembly Good features Comfortable	