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Sr. Technical Program Manager | Amazon | Bangalore 9538833637 | callmeani@gmail.com

CAREER SUMMARY

Senior Technical Program Manager with 17 years of experience in driving business transformation through the successful management of high-impact projects and intricate programs encompassing diverse cross-functional teams and global clientele. Leveraging a robust technical foundation, I excel in navigating complex challenges and ensuring seamless program delivery. I demonstrate adept leadership qualities and excel in interpersonal relations. Proficient in overseeing product development and programs within the Scaled Agile Framework. I am recognized as a seasoned leader with extensive expertise in core enterprise systems and architectures.

- Worked as Sr. Technical Program Manager with Amazon India from Aug 2022 to Mar 2024.
- Worked as Sr. Project Manager for Philips Healthcare from Jun 2008 to Aug 2022.
- Worked as Technical Analyst for MindTree Consulting from Oct 2005 to Jun 2008.

KEY COMPETENCIES

- Strategy & Roadmap Building
- Program & Project
 Management
- Scaled Agile (SAFe)

- Vendor Management
- Coaching & Mentoring
- Team building

- End to end planning & delivery
- Test Automation
- Product Management

TECHINICAL COMPETENCIES

- AWS
- Azure
- Oracle Cloud
- Selenium
- API Automation
- Java
- C#
- Dockers

- Cucumber
- JMeter
- Smartsheet
- NUnit
- TestNG
- Kibana
- New Relic
- Splunk

- Asana
- TFS
- Jenkins
- ClearQuest
- ALM
- Jenkins
- Terraform
- Appium

- Karate
- Playwright
- WebdriverIO
- Visual Regression
- JMeter
- JavaScript
- TypeScript

CERTIFICATIONS

- AWS Solution Architect Associate
- AWS Cloud Practitioner
- Oracle Cloud Infra Architect Professional
- Oracle Cloud Infra Architect Associate
- Oracle Cloud Infra Developer Associate
- Oracle Cloud Infra Operations Associate
- Certified Jenkins Engineer

- Certified Terraform Associate
- Sun Certified Java Programmer
- SAFe Product Owner Product Manager
- SAFe Agilist
- ISTQB Advanced Test Analyst
- ISTQB Foundation Level Tester
- Azure Architect Technologies Certified

EXPERIENCE SUMMARY

Amazon India: Fulfilled by Amazon

Roles: Sr. Technical Program Manager from Aug 2022 till Mar 2024

Lead multiple programs for Amazon India's Fulfilled By Amazon (FBA) team. Spearheaded the launch of Multi-Channel Fulfillment Program for Amazon, managing the entire process from inception to commercial launch.

Additionally, I was accountable for launching various programs for the Inbound, Inventory, and Seller Central teams at Amazon India. This involved leading all aspects of product requirements, planning, execution of engineering tasks, risk management, scope definition, budgeting, stakeholder engagement, customer relations, and driving business transformation endeavors.

Philips Radiology Operations Command Centre

Roles: Sr. Project Manager from Mar 2020 till Aug 2022

As the head of Philips ROCC product within the Philips Product Ventures Group, I managed the International markets, Value segment markets, and Product Quality teams. I managed multiple cross-functional teams both internally and externally. My responsibilities included critical functional and non-functional aspects throughout the project and program lifecycle.

Philips Radiology Workspace Solutions (RWS)

Roles: Test Architect, Verification Manager from Jan 2018 till Mar 2020

- Lead the automation team and define the strategy for Test automation and lay the roadmap for future releases.
- Responsible for release planning, identifying, mitigating and resolving cross team dependencies and risks for both product and solution deliveries.
- Define the Test strategy for complete system and all the sub-systems within RWS product.
- Provide technical guidance to the team on tools and procedures.

Philips IntelliSpace Oncology (ISO) on AWS Cloud

Roles: Cloud Architect, Verification Manager from April 2017 till Dec 2017

- Define the HA and DR strategies for Oncology application.
- Define and automate the KPIs for performance and reliability.
- Define the Test strategy for complete system and all the sub-systems within IntelliSpace Oncology product.

Philips IntelliSpace Portal v4 to v10

Roles: Verification manager, Scrum Master, Automation engineer, SME from April 2011 till March 2017

- Setting up and completing the verification of IntelliSpace Portal on AWS Cloud.
- Successfully completed 510k submission for ISP9 MMTT before committed time (in under 3 weeks).

Philips ViewForum and EWS - Advanced Visualization Workstations

Roles: Verification Engineer from June 2008 to Jun 2011

• Ensuring successful delivery VF versions from v6.2 to v6.3.V1.L1 and EWS versions up to EWS2009, ramping up the VF maintenance team on both VF and EWS.

SPTI Core – Deluxe Labs (MindTree)

Roles: Java Developer from Oct 2007 to Jun 2008

Marine Resource Expert System (M.R.E.S.) - PSA Corp., Singapore (MindTree)

Roles: Test Engineer Since Oct 2005 to Oct 2007

EDUCATION

B.Tech [E.C.E] from M.V.G.R. College of Engg, Vizianagaram [May 2005].

PERSONAL DETAILS

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