Company Policies and Guidelines

Confidential - For Internal Use Only

1. Code of Conduct

- All employees are expected to act with integrity and professionalism at all times.
- Harassment, discrimination, and unethical behavior will not be tolerated under any circumstances
- Employees must maintain a respectful and inclusive work environment.

2. Attendance and Leave Policy

• Employees must adhere to scheduled working hours (9:00 AM to 6:00 PM, Monday

• Ex ate reporting may lead to disciplinary action.

• Sick leaves should be backed by medical certificates if more than two days.

3. Remote Work Policy

- Remote work is permitted with prior written approval from the department head.
- Employees must remain reachable via phone/email and attend all scheduled meetings.
- Performance must be maintained at the same level as working from office.
- Data security and confidentiality must be strictly followed when working remotely.

4. Internet and Email Usage

- Company internet and email should be used primarily for work-related activities.
- Accessing offensive or inappropriate websites is prohibited.
- Personal use of internet/email should be limited and must not interfere with work.
- Downloading unauthorized software or attachments is not allowed.

5. Confidentiality Agreement

- Employees must not disclose any company confidential or proprietary information to outsiders.
- This includes trade secrets, internal communications, client data, and financial records.
- The confidentiality obligation continues even after the end of employment.

6. IT and Security Policy

- All systems and devices must be secured with strong passwords.
- Only authorized software should be installed on company devices.
- Phishing emails or cyber threats must be immediately reported to the IT team.
- Employees must lock their systems when unattended.

7. Disciplinary Action

- Breach of policies may lead to warnings, suspension, or termination depending on the severity.
- HR will handle all disciplinary processes transparently and fairly.
- Repeat offenses may result in stricter penalties.