

New Verification System

In an effort to streamline the number of channels, reduce command usage, keep more new non-vegans in the server, and reduce the impact of trolling pre-verification, this document will lay out a new verification system to be implemented in the new bot.

- Reducing Channels

The new system will present the user with a single verification voice channel for them to enter. This channel will change permissions to suit the needs of the situation and a new verification channel will appear in its place.

- Reducing Command Usage

The new system will eliminate the need for the ?tv, ?nv, ?whois, and ?verifyme commands, eliminate in most cases the need for the ?ver and ?sus commands, and severely reduce the need for verifiers to check user histories.

- Keeping New Non-Vegans in the Server

The new system will automatically give the non-vegan role to users that leave the verification VC before a verifier has joined. This will give them a way to engage with the server without waiting or running a command. They will also be told when they can access verification again.

- Reducing the Impact of Trolling Pre-Verification

The new system will keep new users from typing in channels that other users can see before and during verification, eliminate the ability for users to ping multiple times per verification attempt, and make users wait increasing lengths of time between attempts to keep them in VC's waiting.

Process

Any user that does not have the Vegan and Activist roles will be able to by-default see the Verification VC when it is empty. The associated text channel will have a welcome message from the bot telling users to join to be verified for the Vegan or Activist roles. Only verifiers will have permissions to type in the text channel when it's empty.

If a verifier or trial verifier joins the Verification VC when it is empty, the bot will make the channel invisible to users without the Verifier or Trial-Verifier role, change the name to "Verifier Meeting," and create a new Verification VC with the welcome message and same permissions as before. The Verifier Meeting channel will be deleted when it becomes empty.

If a user without the Verifier role joins the Verification VC when it is empty, the bot will make the channel invisible to anyone but verifiers, trial verifiers and the user that joined, change the name to "Verifying <User>," give permissions to the user to type in the associated text channel in case some text communication is necessary or a text verification is happening, create a new text channel accessible only to verifiers with the same name, and create a new Verification VC with the welcome message and same permissions as before. Role pings will not be allowed in the VC's associated text channel.

Into the new text channel, the bot will post a ping for verifiers and trial verifiers, plus all relevant information about the user, including the output of the whois command, warnings, sus notes, restriction messages, the date of the first message the user posted on the server, and any other notes

kept on the user. It will also post an interface used to walk through verification described below. Into the text channel attached to the VC, the bot will ping the user, tell them to wait, and inform them of the roles they would get if they leave the VC before a verifier joins and how long they will be unable to access the VC for.

The user being verified will have all roles removed during the course of verification, whether vegan or non-vegan, so they won't be able to type within the server or be distracted by chat. If the VC becomes empty before they've been verified, the VC will be deleted and they will be given their roles back and given the non-vegan role if they didn't have it yet. If no verifiers ever entered the VC, the text channel will be deleted immediately. If verifiers did enter the VC at one point, the text channel will remain open for 15 minutes for verifiers to decide on a status for the user. If the 15 minutes expires or the verification is completed, the text channel will be deleted. If the user leaves and verifiers remain in the VC, the user will continue to be able to enter the VC, to mitigate issues with disconnections.

If the user leaves the VC before a verifier has entered or verifiers allow the 15 minute timer to expire and the text channel to be deleted, they will be prevented from seeing verification for an amount of time that increases with each attempt. The number of hours before they are allowed to see the Verification VC will follow the Fibonacci sequence, capping out at 34 hours (1, 1, 2, 3, 5, 8, 13, 21, 34 hours). If the user is verified as Non-Vegan by verifiers, they will lose access to the Verification VC for 3 weeks, and their attempt count (Fibonacci hours) will reset for the next time. If the user is verified as Convinced or Vegan without Activist, they will lose access to the Verification VC for 1 week and their attempt count will reset. Whichever reason the user loses access to Verification VC, the bot will DM the user with the date and time in their local time that they will next be allowed to access the Verification VC.

Verification Walkthrough Bot

While verification is in process, the bot will assist verifiers and collect data on the user for future verification of the user and analytics. Mandatory questions will be shown and individual answers recorded. When the mandatory questions are out of the way, general section prompts will be presented to the verifiers with score level or role setting buttons for that section.

Question Cards for the Bot with Options Listed:

1. Welcome to Animal Rights Advocates! How did you find the server?
 1. Search
 2. Friend – Follow up card – Ask username and indicate
 1. Vegan
 2. Non-Vegan
 3. Unknown
 3. YouTube – Follow up card – Ask what video
 1. Troll video
 2. Our content
 3. Other
 4. Another Server – Follow up card – Ask which server
 1. Vegan
 2. Debate
 3. Other
 5. Vegan Org – Follow up card – Ask which one

1. VH
2. Other
2. How long have you been vegan?
 1. < 1 month
 2. 1-2 months
 3. 3-6 months
 4. 6 months – 1 year
 5. 1-2 years
 6. 2+ years
3. Ask the user why they went vegan and to define veganism. Do they cite ethical concerns and abstinence from at least meat, dairy, eggs, leather, and fur?
 1. Yes
 2. Yes with prompting
 3. No
4. Ask the user about their life as a vegan, including things like watching documentaries or social media content and interactions with family and friends. What are their stories like?
 1. Believable
 2. Unbelievable
 3. Short
5. Ask the user about food and nutrition. Do they seem to know how to live as a vegan?
 1. Dietitian / Chef
 2. Acceptable
 3. Salads / Smoothies
 4. No clue
6. Do you think this user is definitely vegan?
 1. Yes – Follow up card – Offer to ask questions for Activist. Do you think they should get it?
 1. Yes – Give Vegan, Activist, Trusted
 2. No – Give Vegan, Trusted
 2. No – Follow up card – Do some activism, asking Activist questions. Now which role should they get?
 1. Vegan
 2. Convinced
 3. Non-vegan
7. Should this user get Veg Curious?
 1. Yes
 2. No
8. OK, we're ready to give the <roles> roles to <user>. Do you agree?
 1. Yes – Bot gives roles. Follow up card – Done! Reply to this message with any notes
 2. No – Bot doesn't give roles. Follow up card – OK, use the ?ver command to give roles and reply to this message with any notes

Once the VC is empty and either the roles have been given and the bot replied to or the timer expires, the VC and text channel will be deleted. All responses to bot prompts and notes will be stored. A command should be made to retrieve these data with a date range as a CSV file or other easily read format.