

Customer

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- name - The first and last name of the customer
- phone - The customer's preferred number of contact
- email - The customer's preferred email address
- years - The number of years a person has been a customer at Dave's Automotive

Corporation

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive

Individual

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- mailingAdd - The preferred mailing address of an individual

Steady

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- visitFreq - How often a steady customer utilizes Dave's Automotive
- loyalPoint - The points a steady customer receives for spending money at Dave's Automotive that can be used to pay for several common maintenance services.

Premier

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- visitFreq - How often a premier customer utilizes Dave's Automotive
- loyalPoint - The points a premier customer receives for spending money at Dave's Automotive that can be used to pay for several common maintenance services.

Existing Customer

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- dateVisit - The date the customer visits Dave's Automotive
- timeVisit - The time the customer visits Dave's Automotive

Prospective

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- status - The flag that states whether a prospective customer is or is not a dead prospect

Referral

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- dateSent - The date a referral is sent by an existing customer

Special

- specialItem - The special services used to entice prospective customers
- expirationDate - The date the special offers are no longer available

Special Instance

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- specialItem - The special services used to entice prospective customers
- expirationDate - The date the special offers are no longer available
- lastDateContacted - The last date where the prospective customer was contacted

Appointment

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- dateSche - The date the appointment is scheduled for
- VIN - A unique vehicle identification number used by the automotive industry to identify individual motor vehicles

Notification

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- VIN - A unique vehicle identification number used by the automotive industry to identify individual motor vehicles
- dateSent - The date when the notification was sent

Vehicle

- cusID - A unique identification number assigned to customers so that they can be easily identified by Dave's Automotive
- VIN - A unique vehicle identification number used by the automotive industry to identify individual motor vehicles
- make - The company of the vehicle
- model - The unique model that distinguishes between a company's car lines
- modYear - The year that the model was produced
- mileage - The amount of miles the car has accumulated
- service interval - A series of maintenance procedures carried out at a set time interval or after the vehicle has travelled a certain distance

Orders

- empID - The unique identification number that is assigned to the employee that works at Dave's Automotives
- orderID - The unique identification of the order
- VIN - A unique vehicle identification number used by the automotive industry to identify individual motor vehicles
- orderDate - The date the order was made
- numOfRepairItems - The number of repair items

Orderline

- packageID - The unique identification number of the package
- orderID - The unique identification of the order
- numRepItem - The number of repair items
- AssignTo - The repairing task is assigned to a mechanic

Repair Items

- namItem - The name of the item being repaired
- packageID - The unique identification number of the package that the item belongs to
- manufacture - The manufacturer of the item

Repair Instance

- price - The price of the repair
- namItem - The name of the item being repaired
- packageID - The unique identification number of the maintenance package that the item belongs to

Maintenance Pack

- packageID - The unique identification number of the maintenance package
- packageName - The name of the maintenance package
- numOfItems - The number of items in the maintenance package
- make - The company of the vehicle
- model - The unique model that distinguishes between a company's car lines
- mileage - The mileage of the vehicle

Technician

- empID - The unique identification number that is assigned to the employee that works at Dave's Automotives
- FName - The first name of the technician
- LName - The last name of the technician
- status - The status of the technician's availability

Mechanics

- empID - The unique identification number that is assigned to the employee that works at Dave's Automotives
- FName - The first name of the mechanic
- LName - The last name of the mechanic

Employee

- empID - A unique identification number that is assigned to an employee that works at Dave's Automotives
- FName - The first name of the employee
- LName - The last name of the employee
- phone - The preferred phone number of the employee
- email - The preferred email address of the employee
- address - The address where the employee lives
- dateHire - The date the employee was hired
- dateEnd - The date the employee left

Mentorship

- empID - The unique identification number of the employee that works at Dave's Automotives
- mentorID - The unique identification number of the person that mentored the employee that learned the skill being mentored
- startDate - The date the mentorship started
- endDate - The date the mentorship ended
- skillMent - The skilled that the employee learned

Skill

- skillID - The unique identification number of the skill that an employee can learn and use at Dave's Automotives
- skillName - The name of the skill that an employee can learn

Skill Repair

- skillID - The unique identification number of the skill that an employee can learn and use at Dave's Automotives
- packageID - The unique identification number of the maintenance package

Skill Mechanic

- empID - The unique identification number of the employee that works at Dave's Automotives
- skillID - The unique identification number of the skill that an employee can learn and use at Dave's Automotives
- dateLearn - The date that the mechanic learned the skill

Certification

- empID - The unique identification number of an employee that works at Dave's Automotives
- dateReceived - The date that the employee received the certification

-expireDate - The date the certification expires