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Introduction

Sukraraj Tropical and Infectious Disease hospital is the national referral hospital which was established in 1993 in Kathmandu Nepal. It provides all the services related to tropical and infectious disease with a capacity of 100 beds. It receives patients from all over the country and have services like out-patient, laboratory, X-ray and 24 hrs emergency. It also runs DOTS clinic and HIV/AIDS counseling and clinic every day. The hospital provides training to undergraduate and postgraduate medicine students including foreign students on infectious and tropical diseases, HIV/AIDS, Rabies, Snake bites etc. Its forte is treatment of major disease like typhoid fever, leishmaniasis(kala-azar), malaria, tetanus, rabies, snake bite, many animal bite (dog bite, monkey bite, leopard bite, bear bite, rate bite), meningitis, encephalitis etc.

The aim of this hospital is to provide better facilities, quality services and treatment for all, provide training to all medical students including foreigners and to enhance and upgrade the current services in a very systematic and efficient manner in upcoming days. The objectives of this hospital are:

- Expansion of services in the field of Infectious and Tropical disease in regional, zone and district levels.
- Improvement in the quality of existing services.
- ➤ Teaching and training for undergraduate and post graduate students (nation and international).
- Research activities.
- Community services including mobile services. (Khanal, 2016)

Current Business Activities and Operations

For any treatment or checkup in Sukraraj Tropical and Infectious Disease hospital first the patient must book their appointment. Patient gives his/her name for the booking. The appointment date and time is given by the staff to the patient. On the date of appointment full details of patient is taken like age, gender, address, then the details are checked to determine whether the patient is new or regular and kept in the record of hospital. Then at the time of appointment the patient is taken to a ward where the

checkup/treatment is done by a staff which can either be a certified or uncertified doctor/nurse/assistant. Then the patient pays the specific amount for the check/treatment he /she has gone through. If any of the certified staff which maybe doctor or nurse or assistant working in the same hospital comes for the checkup then he/she gets the treatment for free else if other uncertified staff comes for treatment then he/she should pay required amount like other patient. For that first the record system of hospital is checked to find whether he/she is certified or uncertified staff, then the details of that staff is added as a patient in the record system and rest of the process goes on for the treatment.

Current Business Rules

Every hospital does not have the same rule to run their business but might have some common rules. So, some of the business rule that I have created are as follows:

- > A person can be a staff or a patient or both.
- A staff can be a certified or uncertified doctor/nurse/assistant.
- Each patient can be a regular/new.
- Certified doctor/nurse/assistant will get the treatment for free.
- Uncertified doctor/nurse/assistant will have to pay the amount required like other patient.
- Each patient can have one or more appointment.
- > Each doctor/nurse/assistant can look after one or more appointment.
- ➤ Each person can have one or more address but one address can be of only one person.
- ➤ Each person can have one or more contacts like Phone number, Email address.
- A Treatment can be done in one appointment.
- > An Appointment takes place in one ward.
- A Payment can be done of one appointment.

Identification of Entities and Attributes

Entities are defined as tables that hold specific information. Every entity in a database must have a different name. Entities are represented by mean of their properties, called attributes. All attributes have value.

Entites	Attributes							
Person	Person_ID(P.K), Person_Type,Person_Name,Person_Gender,							
	Person_Age.							
Staff	Staff_ID(P.K), Person_ID(F.K), Staff_Type,Staff_Job.							
Patient	Patient_ID(P.K), Person_ID(F.K), Patient_Type.							
Address	Address_ID(P.K),							
	Person_ID(F.K),Country,Zone,Street,Street_Number,Mailing_Address_Number.							
Contact	Contact_ID(P.K),Address_ID(F.K),Person_ID(F.K),Fax_Number,Phone_Number,Email_Address,							
	Landline_Number.							
Appointment	Appointment_ID(P.K), Person_ID(F.K), Ward_No(F.K), Payment_ID(F.K),							
	Appointment_Booking_Date,Appointment_Date,Appointment_Time, Staff_ID							
Ward	Ward_No(P.K),Ward_Name,Ward_Block							
Treatment	Appointment_ID(F.K),Person_ID(F.K),Treatment							
Payment	Payment_ID(P.K),Payment_Date,Payment_Amount							

Table 1-Entites and Attributes

Initial E-R Diagram

Entity-Relationship (ER) model of the data

The ER (Entity Relational Model) is a high-level conceptual data model diagram that helps us to analyze data requirements to produce a well-designed database. ER diagram displays the relationships of entity set stored in a database that helps us explain the logical structure of database. So, it is considered a best practice to complete ER modeling before implementing database. There are three basic components of ER Diagram: Entities, Attributes, Relationships. (Guru99, 2019)

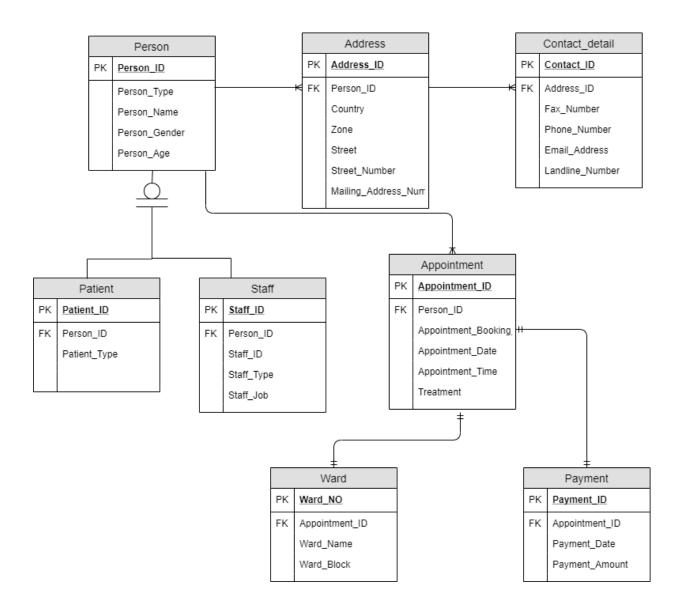


Figure 1-Initial E-R Diagram

Assumptions

Normalization

Normalization is a technique of splitting a large table into smaller tables and defining relationship between then to increase the clarity in organizing data. It is a systematic approach of decomposing tables to eliminate data redundancy and dependency of data. It is a multi-step process that puts data into tabular form, removing duplicate data from the relation table. Normalization should be done in such a way that the database design must be efficient, should be free of update, insertion and deletion anomalies and the data is stored logically. (Ahlawat, 2019)

1. Un-Normalized Form (UNF)

The un-normalized form of normalization keeps all the data under a single entity where the repeating group are kept inside curly brackets and

repeating data are kept outside with a single key attribute to represent the entity.

Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age, { Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number{ Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number}}, { Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Treatment, Ward_No, Ward_Name, Ward_Block, Payment_ID, Payment_Date, Payment_Amount}, Staff_ID, Staff_Type, Staff_Job, Patient_ID, Patient_Type)

2. First Normal Form (1NF)

In 1NF the repeating groups are removed to separate Relation (Entity). The repeating group and the repeating data is separated from unnormalized form.

Person(<u>Person_ID</u>, Person_Type, Person_Name, Person_Gender, Person_Age, Staff_ID, Staff_Type, Staff_Job, Patient_ID, Patient_Type)

Person_Address(<u>Person_ID</u>*, <u>Address_ID</u>, Country, Zone, Street, Street_Number, Mailing_Address_Number)

Person_Contact(<u>Person_ID*, Address_ID*, Contact_ID,</u> Fax_Number, Phone_Number, Email_Address, Landline_Number)

Person_Appointment(<u>Person_ID*</u>, <u>Appointment_ID</u>, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Treatment, Ward_No, Ward_Name, Ward_Block, Payment_ID, Payment_Date, Payment_Amount)

3. Second Normal Form (2NF)

In 2NF, the partial dependencies are removed in an entity. The partial dependencies should be first checked and then removed accordingly.

Partial Dependency

Partial Dependency occurs when a non-prime attribute is fuctionally dependent on part of a candidate key.

Person(<u>Person_ID</u>, Person_Type, Person_Name, Person_Gender, Person_Age, Staff_ID, Staff_Type, Staff_Job, Patient_ID, Patient_Type).

Since, Person has only one key attribute, it is in 2NF.

Person_Address(<u>Person_ID</u>*, <u>Address_ID</u>, Country, Zone, Street, Street_Number, Mailing_Address_Number).

<u>Address_ID</u> -> Country, Zone, Street, Street_Number,

Mailing_Address_Number

<u>Person_ID*</u> -> X

<u>Address_ID</u>, <u>Person_ID*</u> -> X

Address(<u>Address_ID</u>, Country, Zone, Street, Street_Number, Mailing_Address_Number, <u>Person_ID</u>*)

Since, the address can be of any person, we kept the Person_ID as foreign key.

Person_Contact(<u>Person_ID*, Address_ID*, Contact_ID,</u> Fax_Number, Phone_Number, Email_Address, Landline_Number)

<u>Contact_ID</u>-> Fax_Number, Phone_Number, Email_Address, Landline_Number.

Person ID* -> X

Address_ID* -> X

Person_ID*, Address_ID*, Contact_ID -> X

Contact_detail(<u>Contact_ID</u>, Fax_Number, Phone_Number, Email_Address, Landline_Number, Person_ID*, Address_ID*)

The contact_details is based on any person with a particular address so we kept Person_ID and Address_ID in order to determine the contact of a person living in an address.

Person_Appointment(<u>Person_ID*, Appointment_ID,</u>
Appointment_Booking_Date, Appointment_Date, Appointment_Time,
Treatment, Ward_No, Ward_Name, Ward_Block, Payment_ID,
Payment_Date, Payment_Amount)

<u>Appointment_ID</u> -> Appointment_Booking_Date, Appointment_Date, Appointment_Time, Ward_No, Ward_Name, Ward_Block, Payment_ID, Payment_Date, Payment_Amount

Person_ID* -> X

<u>Person_ID*</u>, <u>Appointment_ID</u> -> Treatment

Appointment(<u>Appointment_ID</u>, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Ward_No, Ward_Name, Ward_Block, Payment_ID, Payment_Date, Payment_Amount, Person_ID*)

4. Third Normal Form

In 3NF, transitive dependencies are removed in an entity. 3NF is used to reduce data duplication and achieve the data integrity.

Transitive Dependency

Transitive Dependency exists when there is an intermediate dependency. For example:

A, B and C be the three attributes and let the functional dependencies exists.

 $A \rightarrow B$

B -> C

Then it can be stated that the following transitive dependency also holds

A -> B -> C

Person(<u>Person_ID</u>, Person_Type, Person_Name, Person_Gender, Person_Age, Staff_ID, Staff_Type, Staff_Job, Patient_ID, Patient_Type)

Person_ID -> Staff_ID -> Staff_Type, Staff_Job

Person_ID ->Person_Type, Person_Name, Person_Gender,

Person_Age

Staff_ID -> Staff_Type, Staff_Job

Person_ID -> Patient_ID -> Patient_Type

<u>Person_ID</u> ->Person_Type, Person_Name, Person_Gender,

Person_Age

Patient_ID -> Patient_Type

 ${\sf Person_ID}, \, {\sf Person_Type}, \, {\sf Person_Name}, \, {\sf Person_Gender}, \,$

Person_Age)

Staff(Staff_ID, Staff_Type, Staff_Job, Person_ID*)

Patient(Patient_ID, Patient_Type, Person_ID*)

Address(<u>Address_ID</u>, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID*)

Since, there is no transitive dependencies it is already in 3NF.

Contact_detail(<u>Contact_ID</u>, Fax_Number, Phone_Number, Email_Address, Landline_Number, Person_ID*, Address_ID*)

Since, there is no transitive dependencies it is already in 3NF.

Appointment(<u>Appointment_ID</u>, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Ward_No, Ward_Name, Ward_Block, Payment_ID, Payment_Date, Payment_Amount, <u>Person_ID*</u>)

<u>Appointment_ID</u> -> Ward_No -> Ward_Name, Ward_Block

<u>Appointment_ID -> Appointment_Booking_Date</u>, Appointment_Date, Appointment_Time

Ward_No -> Ward_Name, Ward_Block

<u>Appointment_ID</u> -> Payment_ID -> Payment_Date, Payment_Amount <u>Appointment_ID -> Appointment_Booking_Date</u>, Appointment_Date, <u>Appointment_Time</u>

Payment_ID -> Payment_Date, Payment_Amount

Appointment(<u>Appointment_ID</u>, Appointment_Booking_Date, Appointment_Date, Appointment_Time)

Appointment_Ward(Ward_No, Ward_Name, Ward_Block)

Appointment_Payment(Payment_Date, Payment_Amount)

Appointment_treatment(<u>Person_ID*</u>, <u>Appointment_ID</u>, Treatment)

Since, there is no transitive dependencies it is already in 3NF.

The final tables are:

Person(<u>Person_ID</u>, Person_Type, Person_Name, Person_Gender, Person_Age)

Staff(Staff_ID, Staff_Type, Staff_Job, Person_ID*)

Patient(Patient_ID, Patient_Type, Person_ID*)

Address(<u>Address_ID</u>, Country, Zone, Street, Street_Number, Mailing_Address_Number, <u>Person_ID</u>*)

Contact_detail(<u>Contact_ID</u>, Fax_Number, Phone_Number, Email_Address, Landline_Number, <u>Person_ID*</u>, <u>Address_ID*</u>)

Appointment(<u>Appointment_ID</u>, Appointment_Booking_Date, Appointment_Date, Appointment_Time)

Ward(Ward_No, Ward_Name, Ward_Block)

Payment(Payment_Date, Payment_Amount)

Treatment(<u>Person_ID*</u>, <u>Appointment_ID</u>, Treatment)

Entity Relation Diagram

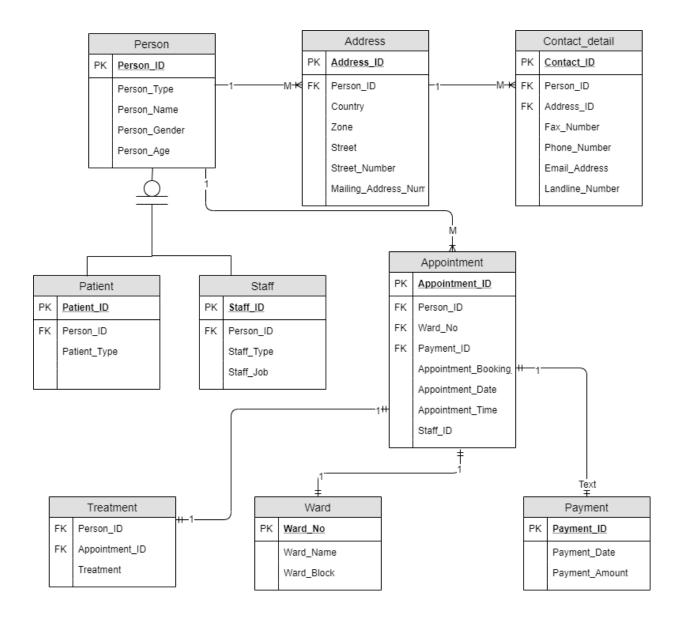


Figure 2- Final E-R Diagram

From the diagram, we can explain that a person can be a staff or patient or both. A person can have one or more address and the person with one or more address can also have one or more contact. A person can also take one or more appointments. An appointment can have only one treatment. An appointment also takes place in only one ward. A payment done by the patient, is of one appointment.

Database Implementation

Tables Generation (DDL Scripts)

```
create table Person(
Person_ID number(2) NOT NULL,
Person_Type varchar(10),
Person_Name varchar(50),
Person_Gender varchar(6),
Person_Age number(3),
CONSTRAINT Person_ID
PRIMARY KEY (Person_ID));
```

```
SQL> create table Person(
      Person_ID number(2) NOT NULL,
  2
  3
      Person Type varchar(10),
      Person_Name varchar(50),
  4
  5
      Person_Gender varchar(6),
      Person_Age number(3),
  6
      CONSTRAINT Person ID
  7
      PRIMARY KEY (Person_ID));
  8
Table created.
```

Figure 3- Table Generation of Person

```
create table Staff(
    Staff_ID varchar(5) NOT NULL,
    Staff_Type varchar(20),
    Staff_Job varchar(20),
    Person_ID number(2) NOT NULL,
    CONSTRAINT Staff_ID
    PRIMARY KEY(Staff_ID),
    CONSTRAINT Staff_Person_ID_Fk FOREIGN KEY(Person_ID) REFERENCES Person(Person_ID));
```

```
SQL> create table Staff(
2 Staff_ID varchar(5) NOT NULL,
3 Staff_Type varchar(20),
4 Staff_Job varchar(20),
5 Person_ID number(2) NOT NULL,
6 CONSTRAINT Staff_ID
7 PRIMARY KEY(Staff_ID),
8 CONSTRAINT Staff_Person_ID_Fk FOREIGN KEY(Person_ID) REFERENCES Person(Person_ID));
Table created.
```

Figure 4- Table Generation of Staff

```
create table Patient(
    Patient_ID varchar(5) NOT NULL,
    Patient_Type varchar(30),
    Person_ID number(2) NOT NULL,
    CONSTRAINT Patient_ID
    PRIMARY KEY(Patient_ID),
    CONSTRAINT Patient_Person_ID_Fk FOREIGN KEY(Person_ID)
    REFERENCES Person(Person_ID));
```

Figure 5-Table Generation of Patient

```
create table Address(
   Address_ID varchar(5) NOT NULL,
   Country varchar(10),
   Zone varchar(10),
   Street varchar(30),
   Street_Number number(7),
   Mailing_Address_Number number(7),
   Person_ID number(2),
   CONSTRAINT Address_ID PRIMARY KEY (Address_ID),
   CONSTRAINT Address_Person_ID_FK FOREIGN KEY (Person_ID) REFERENCES
Person(Person_ID));
```

```
SQL> create table Address(

2    Address_ID varchar(5) NOT NULL,

3    Country varchar(10),

4    Zone varchar(30),

5    Street varchar(30),

6    Street_Number number(7),

7    Mailing_Address_Number number(7),

8    Person_ID number(2),

9    CONSTRAINT Address_ID PRIMARY KEY (Address_ID),

10    CONSTRAINT Address_Person_ID_FK FOREIGN KEY (Person_ID) REFERENCES Person(Person_ID));

Table created.
```

Figure 6-Table Generation of Address

```
create table Contact_Detail(Person_ID number(2),

Address_ID varchar(5) NOT NULL,

Contact_ID varchar(5),

Fax_Number varchar(10),

Phone_Number number(15),

Email_Address varchar(50),

Landline_Number number(10),

CONSTRAINT Contact_ID PRIMARY KEY (Contact_ID),

CONSTRAINT Contact_Detail_Person_ID_FK FOREIGN KEY (Person_ID) REFERENCES Person(Person_ID),

CONSTRAINT Contact_Detail_Address_ID_FK FOREIGN KEY
```

CONSTRAINT Contact_Detail_Address_ID_FK FOREIGN KEY (Address_ID) REFERENCES Address(Address_ID));

```
SQL> create table Contact_Detail(Person_ID number(2),

2    Address_ID varchar(5) NOT NULL,

3    Contact_ID varchar(5),

4    Fax_Number varchar(10),

5    Phone_Number number(15),

6    Email_Address varchar(50),

7    Landline_Number number(10),

8    CONSTRAINT Contact_ID PRIMARY KEY (Contact_ID),

9    CONSTRAINT Contact_Detail_Person_ID_FK FOREIGN KEY (Person_ID) REFERENCES Person(Person_ID),

10    CONSTRAINT Contact_Detail_Address_ID_FK FOREIGN KEY (Address_ID) REFERENCES Address(Address_ID));

Table created.
```

Figure 7-Table Generation of Address

```
SQL> create table Ward(
   2 Ward_No varchar(5),
   3 Ward_Name varchar(20),
   4 Ward_Block varchar(5),
   5 CONSTRAINT Ward_No PRIMARY KEY (Ward_No));
Table created.
```

Figure 8-Table Generation of Ward

```
create table Payment(
    Payment_ID varchar(5),
    Payment_Date date,
    Payment_Amount number(7),
    CONSTRAINT Payment_ID PRIMARY KEY (Payment_ID));
```

```
SQL> create table Payment(
   2  Payment_ID varchar(5),
   3  Payment_Date date,
   4  Payment_Amount number(7),
   5  CONSTRAINT Payment_ID PRIMARY KEY (Payment_ID));
Table created.
```

Figure 9-Table Generation of Payment

```
create table Appointment(
     Person ID number(2) NOT NULL,
     Ward_No varchar(5),
     Payment ID varchar(5),
     Staff_ID varchar(5),
     Appointment_ID varchar(5),
     Appointment_Booking_Date date,
     Appointment Date date,
     Appointment_Time varchar(10),
     CONSTRAINT Appointment_ID PRIMARY KEY (Appointment_ID),
     CONSTRAINT Appointment_Ward_No_FK FOREIGN KEY (Ward_No)
REFERENCES Ward(Ward No),
     CONSTRAINT Appointment_Payment_ID_FK FOREIGN KEY (Payment_ID)
REFERENCES Payment(Payment ID),
     CONSTRAINT Appointment_Person_ID_FK FOREIGN KEY (Person_ID)
REFERENCES Person(Person_ID));
```

```
SQL> create table Appointment(
2 Person_ID number(2) NOT NULL,
3 Ward_No varchar(5),
4 Payment_ID varchar(5),
5 Staff_ID varchar(5),
6 Appointment_ID varchar(5),
7 Appointment_Booking_Date date,
8 Appointment_Date date,
9 Appointment_Time varchar(10),
10 CONSTRAINT Appointment_ID PRIMARY KEY (Appointment_ID),
11 CONSTRAINT Appointment_Ward_No_FK FOREIGN KEY (Ward_No) REFERENCES Ward(Ward_No),
12 CONSTRAINT Appointment_Payment_ID_FK FOREIGN KEY (Payment_ID) REFERENCES Payment(Payment_ID),
13 CONSTRAINT Appointment_Person_ID_FK FOREIGN KEY (Person_ID) REFERENCES Person(Person_ID));
Table created.
```

Figure 10- Table Generation of Appointment

```
SQL> create table Treatment(
2 Appointment_ID varchar(5),
3 Person_ID number(2),
4 Treatment varchar(50),
5 CONSTRAINT Treatment_Appointment_ID_FK FOREIGN KEY (Appointment_ID) REFERENCES Appointment(Appointment_ID),
6 CONSTRAINT Treatment_Person_ID_FK FOREIGN KEY (Person_ID) REFERENCES Person(Person_ID));
Table created.
```

Figure 11-Table Generation of Treatment

Populate DB tables

Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person Age) values (1, 'Patient', 'Ram', 'Male', '35');

```
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (1,'Patient', 'Ram', 'Male', '35');
1 row created.
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (2,'Patient', 'kishwor', 'Male', '20');
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (3,'Staff', 'Riya', 'Female', '22');
1 row created.
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (4,'Staff', 'Sunil', 'Male', '25');
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (5,'Patient', 'Sabita', 'Female', '34');
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (6,'Patient', 'Suraj', 'Male', '55');
1 row created.
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (7,'Patient', 'Phul Kumari', 'Female', '60');
l row created.
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (8,'Staff', 'Siddhant', 'Male', '25');
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (9,'Staff', 'Rita', 'Female', '27');
1 row created.
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (10,'Staff', 'Birendra', 'Male', '30');
1 row created.
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (11,'Staff', 'Prasidha', 'Male', '43');
SQL> Insert into Person(Person_ID, Person_Type, Person_Name, Person_Gender, Person_Age) values (12,'Staff', 'Ashray', 'Male', '32');
1 row created.
```

Figure 12-Populating Person Table

Insert into Staff (Staff_ID, Staff_Type,Staff_Job,Person_ID) values ('S001','Certified','Doctor',10);

```
Insert into Staff (Staff_ID, Staff_Type,Staff_Job,Person_ID) values ('S001','Certified','Doctor',10);

1 row created.

SQL> Insert into Staff (Staff_ID, Staff_Type,Staff_Job,Person_ID) values ('S002','Certified','Nurse',3);

1 row created.

SQL> Insert into Staff (Staff_ID, Staff_Type,Staff_Job,Person_ID) values ('S003','Certified','Nurse',9);

1 row created.

SQL> Insert into Staff (Staff_ID, Staff_Type,Staff_Job,Person_ID) values ('S004','Certified','Doctor',8);

1 row created.

SQL> Insert into Staff (Staff_ID, Staff_Type,Staff_Job,Person_ID) values ('S005','Uncertified','Doctor',11);

1 row created.

SQL> Insert into Staff (Staff_ID, Staff_Type,Staff_Job,Person_ID) values ('S006','Uncertified','Nurse',4);

1 row created.

SQL> Insert into Staff (Staff_ID, Staff_Type,Staff_Job,Person_ID) values ('S006','Uncertified','Assitant',12);

1 row created.
```

Figure 13--Populating Staff Table

Insert into Patient (Patient_ID, Patient_Type, Person_ID) values ('P001', 'Regular', 1);

```
SQL> Insert into Patient (Patient_ID, Patient_Type,Person_ID) values ('P001','Regular',1);

1 row created.

SQL> Insert into Patient (Patient_ID, Patient_Type,Person_ID) values ('P002','Regular_Uncertified_Nurse',5);

1 row created.

SQL> Insert into Patient (Patient_ID, Patient_Type,Person_ID) values ('P003','New',2);

1 row created.

SQL> Insert into Patient (Patient_ID, Patient_Type,Person_ID) values ('P004','Regular_Certified_Doctor',6);

1 row created.

SQL> Insert into Patient (Patient_ID, Patient_Type,Person_ID) values ('P005','Regular',7);

1 row created.

SQL> Insert into Patient (Patient_ID, Patient_Type,Person_ID) values ('P006','New_Uncertified_Doctor',11);

1 row created.

SQL> Insert into Patient (Patient_ID, Patient_Type,Person_ID) values ('P006','New_Uncertified_Doctor',11);

1 row created.
```

Figure 14--Populating Patient Table

Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('A01', 'Nepal', 'Bagmati', 'Brahmakumari', '3056', 44600, 3);

```
SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD1', 'Mepal', 'Bagmati', 'Brahmakuman', '3950', 44600, 3);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD2', 'Mepal', 'Bagmati', 'SiddhartTole', '4372', 44600, 5);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD2', 'Mepal', 'Janakpur', 'RamChook', '5811', 78351, 7);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD2', 'Mepal', 'Bagmati', 'Nayabazar', '36121', 33455, 2);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD2', 'Mepal', 'Nayabazar', '36131', 34661, 6);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD2', 'Mepal', 'Nayabazar', 'Ramibari', '68317', 34661, 6);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD2', 'Mepal', 'Bagmati', 'Ramibari', '68317', 34661, 6);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD2', 'Mepal', 'Bagmati', 'TufanChook', '79131', 68300, 9);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD2', 'Mepal', 'Bagmati', 'GaneshChook', '28225', 97110, 12);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID) values('AD1', 'Mepal', 'Bagmati', 'GaneshChook', '28225', 97110, 12);

I row created.

SQL' Insert into Address(Address_ID, Country, Zone, Street, Street_Number, Mailing_Address_Number, Person_ID
```

Figure 15--Populating Address Table

```
SQL> Insert into Address(Address_ID, Country, Zone, Street_Number, Mailing_Address_Number, Person_ID) values('A012', 'Nepal', 'Bagmati', 'Bohoratar', '11037', 58503, 4);

1 row created.

SQL> Insert into Address(Address_ID, Country, Zone, Street_Number, Mailing_Address_Number, Person_ID) values('A013', 'Nepal', 'Bagmati', 'HighVision', '25460', 95478, 8);

1 row created.

SQL> Insert into Address(Address_ID, Country, Zone, Street_Number, Mailing_Address_Number, Person_ID) values('A014', 'Nepal', 'Bagmati', 'Kapurdhara', '94475', 52304, 11);

1 row created.

SQL> Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('C01', '544-7748', 9841567341, 'prasidha120@gmail.com', 443351, 'A014', 11);

1 row created.

SQL> Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('C02', '845-7752', 9845714011, 'rya325@gmail.com', 443250, 'A05', 3);

1 row created.
```

Figure 16--Populating Address Table

Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('C01', '544-7748', 9841567341, 'prasidha120@gmail.com', 443351, 'A014', 11);

```
QC: Insert into Contact_Detail(Contact_DD, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GD', '845-7752', 985718011, 'praidwallNegmail.com', 443351, 'A014', 11);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GD', '825-7752', 985718011, 'praidwall.com', 443259, 'A05', 3);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GB', '221-5418', '985738721, 'Rita777@pmail.com', 443551, 'A08', 9);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GB', '132-2356', '9811234536, 'sr)998@pmail.com', 448518, 'A06', 6);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GB', '132-2356', 9841234536, 'sr)998@pmail.com', 448518, 'A06', 6);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GB', '156-3884', 984875521, 'sunllingmail.com', 449872, 'A01', 4);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GB', '145-5423', 9859763245, 'sm)1118@pmail.com', 448572, 'A02', 5);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GB', '156-5438', 981257867, 'riya444@pmail.com', 448572, 'A01', 1);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('GB', '544-7512', 9889763246, 'sm)rayy7@pmail.com', 447844, 'A09', 12);
row created.

QC: Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Addr
```

Figure 17--Populating Contact_Detail Table

```
SQL> Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('C012', '926-8412', 9846248426, 'phulkumari8@gmail.com', 443875, 'A03', 7);

1 row created.

SQL> Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('C013', '842-2351',9846745681, 'bire101@gmail.com', 443303, 'A011', 10);

1 row created.

SQL> Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('C014', '322-1243',9365866286, 'kishwor37@gmail.com', 440057, 'A04', 2);

1 row created.

SQL> Insert into Contact_Detail(Contact_ID, Fax_Number, Phone_Number, Email_Address, Landline_Number, Address_ID, Person_ID) values ('C015', '953-2157',9841879955, 'rita24@gmail.com', 446587, 'A08', 9);

1 row created.
```

Figure 18-Populating Contact_Detail Table

Insert into Ward(Ward No, Ward Name, Ward Block) values (12, 'General', 'B');

```
SQL> Insert into Ward(Ward_No,Ward_Name,Ward_Block) values (12, 'General', 'B');

1 row created.

SQL> Insert into Ward(Ward_No,Ward_Name,Ward_Block) values (22, 'X-Ray', 'A');

1 row created.

SQL> Insert into Ward(Ward_No,Ward_Name,Ward_Block) values (10, 'Emergency', 'C');

1 row created.

SQL> Insert into Ward(Ward_No,Ward_Name,Ward_Block) values (15, 'ENT', 'B');

1 row created.

SQL> Insert into Ward(Ward_No,Ward_Name,Ward_Block) values (5, 'ICU', 'E');

1 row created.

SQL> Insert into Ward(Ward_No,Ward_Name,Ward_Block) values (20, 'Cardiology', 'A');

1 row created.
```

Figure 19-Populating Ward Table

Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA1', '24-Dec-2019', 5000);

```
SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA1', '21-Dec-2019', 5000);

1 row created.

SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA2', '21-Dec-2019', 0);

1 row created.

SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA3', '22-Dec-2019', 10000);

1 row created.

SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA4', '22-Dec-2019', 7000);

1 row created.

SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA5', '22-Dec-2019', 2000);

1 row created.

SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA6', '23-Dec-2019', 3000);

1 row created.

SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA7', '23-Dec-2019', 15000);

1 row created.

SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA7', '23-Dec-2019', 15000);

1 row created.

SQL> Insert into Payment(Payment_ID, Payment_Date, Payment_Amount) values ('PA8', '24-Dec-2019', 1000);

1 row created.
```

Figure 20-Populating Payment Table

Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Ward_No, Payment_ID) values ('AP1', '20-Dec-2019', '21-Dec-2019', '11:00am', 3, 'S001', 10, 'PA2');

```
SQL Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Nard_No, Payment_ID) values ('AP1', '28-Dec-2019', '21-Dec-2019', '11:00am', 3, 'S0 01', 18, 'Pa2');

1 row created.

SQL Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Nard_No, Payment_ID) values ('AP2', '28-Dec-2019', '21-Dec-2019', '11:00am', 7, 'S00 2', 22, 'Pa3');

1 row created.

SQL Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Nard_No, Payment_ID) values ('AP3', '21-Dec-2019', '22-Dec-2019', '12:00am', 1, 'S0 01', 15, 'Pa4');

1 row created.

SQL Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Nard_No, Payment_ID) values ('AP4', '21-Dec-2019', '22-Dec-2019', '12:00am', 11, 'S0 02', 7, 'Pa3');

1 row created.

SQL Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Nard_No, Payment_ID) values ('AP5', '22-Dec-2019', '23-Dec-2019', '11:00am', 6, 'S0 05', 7, 'Pa5');

1 row created.

SQL Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Nard_No, Payment_ID) values ('AP5', '23-Dec-2019', '24-Dec-2019', '10:00am', 5, 'S0 06', 5, 'Pa5');

1 row created.

SQL Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Nard_No, Payment_ID) values ('AP7', '23-Dec-2019', '24-Dec-2019', '12:00am', 5, 'S0 06', 5, 'Pa5');

1 row created.

SQL Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Nard_No, Payment_ID) values ('AP7', '23-Dec-2019', '24-Dec-2019', '12:00am', 7, 'S0 02', 20, 'Pa5');

1 row created.
```

Figure 21-Populating Appointment Table

```
SQL> Insert into Appointment(Appointment_ID, Appointment_Booking_Date, Appointment_Date, Appointment_Time, Person_ID, Staff_ID, Ward_No, Payment_ID) values ('AP8', '23-Dec-2019', '24-Dec-2019', '2:00pm', 1, 'S00 4', 12, 'PA1');

1 row created.
```

Figure 22-Populating Appointment Table

Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP1', 3, 'Rabies');

```
SQL> Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP1', 3, 'Rabies');
1 row created.
SQL> Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP2', 7, 'Malaria');
1 row created.
SQL> Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP3', 1, 'Tetanus');
1 row created.
SQL> Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP4', 4, 'SnakeBite');
1 row created.
SQL> Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP5', 6, 'Typhoid');
1 row created.
SQL> Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP6', 5, 'Meningitis');
1 row created.
SQL> Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP7', 2, 'Encephalitis');
1 row created.
SQL> Insert into Treatment(Appointment_ID, Person_ID, Treatment) values ('AP8', 1, 'Fever');
 row created.
```

Figure 24- Populating Treatment Table

```
SQL> update treatment set Person_ID=11 where Appointment_ID='AP4';
1 row updated.
```

Figure 23-Modifying values of Treatment Table

Due to wrong input of data in the Person_ID column of Treatment table the data had to be modified.

Database Querying

A query is a request for data or information from database table or combination of tables. This data may be generated as results returned by Structured Query Language (SQL) or as pictorials, graphs.

Information Queries



Figure 25-Information Query 1

This query connects person and patient table and displays person id, person_name, person_type, person_gender, person_age, patient_id, patient_type. Overall it shows all the patient, regular and new.



Figure 26-Information Query 2

This query connects person, patient and address table and displays all the details of patient with their address.



Figure 27-Information Query 3

This query connects person, staff, appointment and payment table, displaying all the certified doctor that have/has conducted an appointment and the amount he/she received.



Figure 28-Information Query 4

This query connects person, staff, and patient table that displays the information of all staff that are also patient.

Transaction Queries



Figure 29-Transaction Query 1

This query connects person, patient, appointment, staff, treatment and payments table. It displays the information of a person who is uncertified doctor of the hospital, took an appointment for a treatment and the amount he/she paid for the treatment.



Figure 30-Transaction Query 2

This query connects two tables, appointment and ward and displays all the appointment that have been conducted in emergency ward.

SQL> select p.person_name, p.person_type, s.staff_id, s.staff_type, s.staff_job, a.appointment_id, a.appointment_date, a.appointment_time from staff s join appointment a on s.staff_id= a.staff_id join person p o n s.person_id=p.person_id where a.appointment_date='24-DEC-2019';										
PERSON_NAME	PERSON_TYP	STAFF	STAFF_TYPE	STAFF_JOB	APPOI	APPOINTME APPOINTMEN				
Sunil Ashray Siddhant	Staff	S007	Uncertified Certified Certified	Nurse Assitant Doctor	AP7	24-DEC-19 10:00am 24-DEC-19 12:00pm 24-DEC-19 2:00pm				

Figure 31-Transaction Query 3

This query connects person, staff, and appointment table, displaying all the staffs that have conducted an appointment on a given date.

SQL> select p.person_name, pa.p n_id=a.person_id where a.appoin		tment_booking_date, a.appointment_date from person p join patient pa on p.person_id=pa.person_id join appointment a on p.;	erso
PERSON_NAME	PATIE PATIENT_TYPE	APPOI APPOINTME APPOINTME	
Ram	P001 Regular	AP3 21-DEC-19 22-DEC-19	
Prasidha	P006 New_Uncertified_Doctor	AP4 21-DEC-19 22-DEC-19	

Figure 32-Transaction Query 4

This query connects three table: person, patient and appointment. It displays all patients that booked an appointment on a given date.

```
C:\WINDOWS\system32>E:
E:\>exp PatientRecordSystem/coursework file=coursework.dmp
Export: Release 11.2.0.2.0 - Production on Mon Dec 23 22:39:26 2019
Copyright (c) 1982, 2009, Oracle and/or its affiliates. All rights reserved.
Connected to: Oracle Database 11g Express Edition Release 11.2.0.2.0 - 64bit Production
Export done in WE8MSWIN1252 character set and AL16UTF16 NCHAR character set
server uses AL32UTF8 character set (possible charset conversion)
 exporting pre-schema procedural objects and actions
 exporting foreign function library names for user PATIENTRECORDSYSTEM
 exporting PUBLIC type synonyms
 exporting private type synonyms
 exporting object type definitions for user PATIENTRECORDSYSTEM
About to export PATIENTRECORDSYSTEM's objects ...
 exporting database links
 exporting sequence numbers
 exporting cluster definitions
about to export PATIENTRECORDSYSTEM's tables via Conventional Path ...
. . exporting table
                                           ADDRESS
                                                          14 rows exported
EXP-00091: Exporting questionable statistics.
EXP-00091: Exporting questionable statistics.
. . exporting table
                                      APPOINTMENT
                                                            8 rows exported
EXP-00091: Exporting questionable statistics.
EXP-00091: Exporting questionable statistics.
. . exporting table
                                   CONTACT DETAIL
                                                          15 rows exported
EXP-00091: Exporting questionable statistics.
EXP-00091: Exporting questionable statistics.
. . exporting table
                                                            7 rows exported
EXP-00091: Exporting questionable statistics.
EXP-00091: Exporting questionable statistics.
. . exporting table
                                           PAYMENT
                                                            8 rows exported
EXP-00091: Exporting questionable statistics.
EXP-00091: Exporting questionable statistics.
. exporting table
                                            PERSON
                                                           12 rows exported
EXP-00091: Exporting questionable statistics.
EXP-00091: Exporting questionable statistics.
. exporting table
                                             STAFF
                                                            7 rows exported
EXP-00091: Exporting questionable statistics.
EXP-00091: Exporting questionable statistics.
. exporting table
                                         TREATMENT
                                                            8 rows exported
EXP-00091: Exporting questionable statistics.
 . exporting table
                                              WARD
                                                            8 rows exported
EXP-00091: Exporting questionable statistics.
```

Figure 33- Creation of Dump File

```
EXP-00091: Exporting questionable statistics.
. . exporting table
                                         TREATMENT
                                                            8 rows exported
EXP-00091: Exporting questionable statistics.
. . exporting table
                                              WARD
                                                            8 rows exported
EXP-00091: Exporting questionable statistics.
EXP-00091: Exporting questionable statistics.
 exporting synonyms
 exporting views
 exporting stored procedures
 exporting operators
 exporting referential integrity constraints
  exporting triggers
 exporting indextypes
 exporting bitmap, functional and extensible indexes
  exporting posttables actions
 exporting materialized views
 exporting snapshot logs
 exporting job queues
  exporting refresh groups and children
 exporting dimensions
 exporting post-schema procedural objects and actions
 exporting statistics
Export terminated successfully with warnings.
```

Figure 34-Creation of Dump File

Critical Evaluation

While doing our coursework we gathered a lot of experience on how the hospital work, how hospital records their data, different business rules. We got a better skill regarding analyzation of case scenario, identification of attributes. While analyzing the case I was able to make a rough estimate on how would our coursework model look like and initial entities and attributes. While identifying entities and attributes, I was able to make an initial E-R diagram and show the relationship between the tables.

After identifying entities and attributes, and making E-R diagram, normalization process was done and 3NF result set was generated. Using different queries like create, insert and select tables were created, values were inserted and displayed. Many difficulties were faced while creating the coursework like implementation of scenario, normalization, data insertion and data display. These all difficulties were resolved by consulting with module teachers, researching, going through lecture slide and taking references from book.

Critical Assessment of coursework

Overall the coursework included the techniques like analyzing the scenario, normalization technique, table creation and insertion technique, and data display technique. These techniques were enhanced during the completion of the coursework. While undertaking this database project the process involved were analyzation of scenario, identification of entities and attributes, creation of E-R diagram, normalization, table generation, table population and querying. After the completion of coursework, we had a better understanding of these techniques. Database model is very helpful in real life situation and also relates to other modules like Emerging, Java, Linux and python. We had a better skills regarding creation of this database which is very helpful for future employment as it is applicable in real life scenario.