

## **UPS**

# Resets '24 to 0-1% parcel growth, sees 1H pressures; launches \$1b cost cuts; PO \$156

Reiterate Rating: NEUTRAL | PO: 156.00 USD | Price: 146.26 USD

## Sets back end weighted '24 outlook; productivity in focus

UPS set 2024 revenue and margin targets below our estimates, with a sizable back-end weighting to its earnings targets (41%/59% 1H/2H) in its base case, more than the 47%/53% average over the past decade. We lower our 2024 core EBIT 12% from prior, as UPS expects less than 1% volume growth in the U.S. small package market (excluding Amazon), and 2H market improvement in International and Supply Chain Solutions. UPS targets 2024 revenues of \$92-\$94.5 billion (we target \$93.4 bil), assuming market-rate growth at the low end and share gains at the high end, and consolidated margins between 10.0%-10.6% (we target 10.5%) as labor inflation adds outsized pressure in 1H24. To adjust to a moderated outlook, UPS targets \$1 billion of cost savings (\$0.89/sh) with the reduction of 12,000 jobs across full and part time management roles (14% of management workforce). CEO Tome noted the company will also explore strategic alternatives for Coyote, its truckload brokerage unit, to lower earnings cyclicality of this business. UPS exited 4Q23 with 60% of the volume it lost ahead of its Sept. Teamsters contract ratification, below its prior target to recoup all business by year end. It now targets a profitable share gain focus in recovering diverted volume via its Project Brown plan. In 2024, UPS sees a rational pricing backdrop; it expects to pass through 50% of its 5.9% general rate increase in 2024, down from 60% capture in 2023.

## Domestic/Supply Chain miss; LT tgts at March analyst day

UPS posted 4Q23 adj. EPS of \$2.47, down 32% year-year, below our \$2.49 target, but above the Street's \$2.44. Revenues were \$24.9 billion, down 8% year-year, \$556 million below our target. Adj. Operating income was \$2.79 billion, down 27% year-year, \$65 million below our target (\$0.06/sh miss on core). Supply Chain led the miss (\$0.07/sh below), followed by Domestic (\$0.04/sh below) on Ground and Forwarding yield and volume pressure. UPS plans to announce multi-year targets at its Mar. 26 Analyst Day.

## Maintain Neutral, PO to \$156

We maintain our Neutral on UPS' shares and lower our PO to \$156 (from \$164) on 18.5x our 2024e EPS (from 17x) on a more conservative earnings view. We lower our 2024 and 2025 EPS 13% and 8%, to \$8.40 and \$9.95, from \$9.65 and \$10.80, respectively.

Estimates (Dec) (US\$)	2022A	2023A	2024E	2025E	2026E
EPS	12.95	8.78	8.40	9.95	11.10
GAAP EPS	13.21	7.79	8.40	9.95	11.10
EPS Change (YoY)	6.8%	-32.2%	-4.3%	18.5%	11.6%
Consensus EPS (Bloomberg)			9.45	10.68	12.12
DPS	6.08	6.48	6.52	6.80	7.20
Valuation (Dec)					
P/E	11.3x	16.7x	17.4x	14.7x	13.2x
GAAP P/E	11.1x	18.8x	17.4x	14.7x	13.2x
Dividend Yield	4.2%	4.4%	4.5%	4.6%	4.9%
EV / EBITDA*	9.2x	12.1x	12.2x	10.7x	9.9x
Free Cash Flow Yield*	7.4%	4.0%	6.6%	7.2%	7.5%
* For full definitions of <i>IQ</i> method <sup>SM</sup> measures, see page 6.					

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Refer to important disclosures on page 7 to 9. Analyst Certification on page 5. Price
Objective Basis/Risk on page 5.

Timestamp: 30 January 2024 03:21PM EST

#### 30 January 2024

#### Equity

Key Changes		
(US\$)	Previous	Current
Price Obj.	164.00	156.00
2024E Rev (m)	94,712.0	93,390.0
2025E Rev (m)	100,525.1	99,117.2
2026E Rev (m)	NA	105,225.0
2024E EPS	9.65	8.40
2025E EPS	10.80	9.95
2026E EPS	NA	11.10
2024E DPS	6.80	6.52

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#### **Stock Data**

Price	146.26 USD
Price Objective	156.00 USD
Date Established	30-Jan-2024
Investment Opinion	B-2-7
52-Week Range	133.68 USD - 197.80 USD
Mrkt Val (mn) / Shares Out	125,491 USD / 858.0
(mn)	
Free Float	100.0%
Average Daily Value (mn)	533.12 USD
BofA Ticker / Exchange	UPS / NYS
Bloomberg / Reuters	UPS US / UPS.N
ROE (2024E)	40.3%
Net Dbt to Eqty (Dec-2023A)	110.1%
ESGMeter™	High

ESGMeter is not indicative of a company's future stock price performance and is not an investment recommendation or rating. ESGMeter is independent of BofA Global Research's equity investment rating, volatility risk rating, income rating, and price objective for that company. For full details, refer to "BofA ESGMeter Methodology".

## *iQ*profile<sup>™</sup>UPS

iQmethod <sup>™</sup> – Bus Performance*					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Return on Capital Employed	20.0%	14.2%	13.4%	15.2%	16.0%
Return on Equity	66.5%	40.7%	40.3%	43.2%	41.9%
Operating Margin	13.8%	10.9%	10.5%	11.6%	12.1%
Free Cash Flow	9,335	5,080	8,293	9,001	9,450
i <b>Q</b> method <sup>™</sup> – <b>Quality of Earnings*</b>					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Cash Realization Ratio	1.2x	1.4x	1.8x	1.6x	1.6
Asset Replacement Ratio	1.5x	1.6x	1.5x	1.5x	1.6
Tax Rate	22.0%	21.8%	23.5%	23.5%	23.5%
Net Debt-to-Equity Ratio	71.0%	110.1%	99.1%	86.2%	72.8%
Interest Cover	19.7x	12.6x	11.1x	12.5x	13.5
Income Statement Data (Dec)					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Sales	100,338	90,958	93,390	99,117	105,225
% Change	3.1%	-9.3%	2.7%	6.1%	6.29
Gross Profit	91,805	83,355	85,540	91,140	97,180
% Change	0.9%	-9.2%	2.6%	6.5%	6.6%
EBITDA	16,965	13,011	12,877	14,656	15,927
% Change	5.4%	-23.3%	-1.0%	13.8%	8.79
Net Interest & Other Income	670	(210)	(400)	(463)	(465
Net Income (Adjusted) % Change	11,326 6.3%	7,553 -33.3%	7,193 -4.8%	8,445 17.4%	9,354 10.8%
Free Cash Flow Data (Dec)					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Net Income from Cont Operations (GAAP)	11,326	7,553	7,193	8,445	9,35
Depreciation & Amortization	3,112	3,138	3,074	3,154	3,23
Change in Working Capital	(414)	(514)	1,310	946	682
Deferred Taxation Charge	531	199	(80)	(80)	(80
Other Adjustments, Net	(451)	(138)	1,340	1,340	1,340
Capital Expenditure	(4,769)	(5,158)	(4,544)	(4,804)	(5,079
Free Cash Flow	9,335	5,080	8,293	9,001	9,450
% Change	-13.7%	-45.6%	63.3%	8.5%	5.0%
Share / Issue Repurchase	(3,238)	(2,002)	(2,000)	(3,000)	(3,000
Cost of Dividends Paid	(5,158)	(5,420)	(5,569)	(5,759)	(6,051
Change in Debt	(2,304)	2,272	0	0	(
Balance Sheet Data (Dec)					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Cash & Equivalents	5,602	3,206	4,043	4,399	4,91
Trade Receivables	12,583	11,342	11,002	10,758	11,260
Other Current Assets	4,032	4,865	5,006	5,016	5,026
Property, Plant & Equipment	34,719	36,945	40,289	43,893	47,772
Other Non-Current Assets	14,188	14,499	12,164	11,099	10,102
Total Assets	71,124	70,857	72,505	75,164	79,07
Short-Term Debt	2,341	3,348	3,353	3,358	3,363
Other Current Liabilities	15,799	14,328	14,896	15,194	15,976
Long-Term Debt	17,321	18,916	18,916	18,916	18,910
Other Non-Current Liabilities	15,860	16,951	16,951	16,951	16,95
Total Liabilities Total Equity	51,321	53,543	54,116	54,419	55,200
LOTAL FOURTY	19,803	17,314	18,389	20,745	23,86
Total Equity & Liabilities	71,124	70,857	72,505	75,164	79,07

### **Company Sector**

Air Freight

#### **Company Description**

UPS (UPS) provides logistics, freight (air sea ground rail) forwarding, international trade management and customs brokerage. It has roughly 481,000 employees (390,000 US), serves more than 220 countries and territories, it operates a fleet of 237 UPS aircraft, as well as a ground fleet of more than 110,000 delivery vehicles. More than 60% of volume is business-to-consumer, and it delivers more than 28 million packages per day globally.

#### **Investment Rationale**

UPS, one of the 3 global integrators, provides access to the growth of e-commerce with a low single digit dividend yield. It historically trades in the mid- to upper teens PE (previously low 20s) given its mid-20s historical return on invested capital (ROIC) levels. It is focused on pricing, e-commerce, and Global sourcing. As UPS tends to be a concurrent economic indicator, and given its consumer exposure, we are Neutral given the near-term outlook.

## Stock Data

Average Daily Volume

3,645,010

#### **Quarterly Earnings Estimates**

	2023	2024
Q1	2.20A	1.61E
Q2	2.54A	1.86E
Q3	1.57A	2.26E
04	2.47A	2.67E



#### Exhibit 1: UPS Forward P/E

Trading at 18x our 2024e EPS, at the midpoint of its 15x-21x range.



Source: BofA Global Research estimates and Bloomberg.

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## Expects further margin deterioration in 2024

UPS targets 2024 revenues of \$92.0-94.5 billion (we were \$94.7 billion, now \$93.4 billion) and operating margins of 10.0-10.6% (vs 10.9% in 2023; we were 11.7%, now 10.5%). It expects earnings to be back-half weighted in 2024, and as such, it plans to reduce headcount by 12,000 (with most completed in 1H, and 75% of the benefit, or \$1 billion net savings gained in 2024, and full \$1.3 bil run rate aiding 2025). It targets to sequentially improve margins through 2024 given the labor cost contract impact in 1H and easier comps in 2H. It sees 2H24 EBIT up 20-30% year-year vs 2023 (we target+30%) and for margins to be the lowest in 1Q24. It also targets 2024 CapEx of \$4.5 billion, down from \$5.2 billion in 2023 (we were \$5.6 billion, now \$4.5 billion), representing 5% of revenues.

## Domestic volumes at low-end of its 4Q view

Domestic revenues were \$16.9 billion, down 7% year-year and \$640 million below our target as both volumes and package yields (revenue/package) missed our expectations. Domestic Average Daily Volumes were down 7% year-year, near the low end of its 4Q range of -3% and -8% (and below our -6%) as multi-sourced shippers stalled freight repatriation over the peak season. Domestic Revenue/Package was flat, below our +2% target driven by lower-than-expected Ground yields (down 1% vs our +2% target) as lower peak and fuel surcharges offset base pricing gains. Adj Domestic Operating Income was \$1.6 billion, \$43 million below our target. Adj Domestic Margins were 9.3%, a 350 bps deterioration year-year, and 10 bps better than our target, yet near the lowend of UPS' low-double digit to high single-digit 4Q view given muted volumes.

## International pressured by softness in Europe

International Revenues were \$4.6 billion, down 7% year-year, yet \$33 million above our target, as strong pricing more than offset lower than anticipated volumes. International Average Daily Volumes were down 8% year-year, below our -4% target as softness in Europe dragged on demand. (UPS noted 94% of its decline in International Export was due to Europe). Alternatively, International Revenue/Package outpaced our targets, +3% year-year vs our -3% target. Adj. International Operating Income was \$899 million, down 18% year-year, yet \$53 million above our target, for an Adj. Operating Margin of 19.5%, 250 bps lower year-year, yet 100 bps above our target. Costs came in lower than expected as UPS closed excess capacity and lowered block hours 9.4%.

## Forwarding continues to be challenged by excess supply

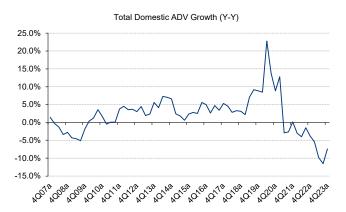
Supply Chain Solutions Revenues were \$3.4 billion, down 11% year-year and \$51 million above our target. UPS' Truck Brokerage segment Coyote Logistics accounted for 48% of the 4Q23 decline as cyclical pressures from the weak truck market weighed on growth. Supply Chain Solutions Adj. Operating Income was \$319 million, down 21% year-year and \$76 million below our target as Forwarding spreads remain challenged by



excess Ocean and Air supply. Adj. Supply Chain Solutions Operating Margin was 9.4% a 110 bps deterioration year-year and 240 bps below our target.

#### **Exhibit 2: UPS Domestic Volume Growth**

Total Domestic volumes were down 7.4% y-y, below our -5.7% target.

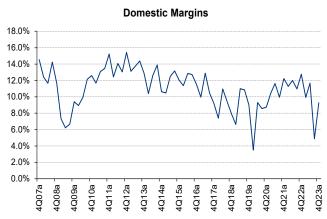


Source: BofA Global Research estimates and company reports.

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#### **Exhibit 4: UPS Domestic Margins**

Adj. Domestic Operating Margins were 9.3%, 10 bps above our target.

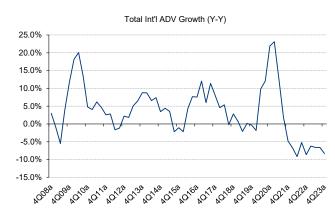


**Source:** BofA Global Research estimates and company reports.

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#### **Exhibit 3: UPS International Volume Growth**

International volumes were down 8.3% y-y, below our -3.5% target.

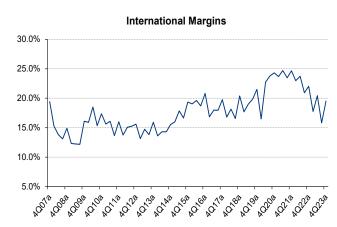


**Source:** BofA Global Research estimates and company reports.

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#### **Exhibit 5: UPS International Margins**

Adj. International Operating Margins were 19.5%, 100 bps above our target.



**Source:** BofA Global Research estimates and company reports.

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## Price objective basis & risk

#### **UPS (UPS)**

Our \$156 price objective is based on a 18.5x multiple on our 2024 EPS estimate, near the middle of its 20-year one-standard-deviation 15x-23x historical range, as it focuses on margin improvement ("laser focus"), to counter consumer volumes coming under increasing pressure, and as volumes are expected to remain negative in the near term. UPS continues to see pricing potential as the industry sustains pricing focus and it targets a shift in focus on margins with its Better and Bolder focus (from Better, Not Bigger) after settling in post its labor contract renewal.

Risks to our estimates and PO are weaker-than-expected domestic or global economic performance, and external impacts to global trade (such as protectionism, trade wars, or tariffs), weather impacts, higher-than-expected fuel prices, increased ground delivery and price competition, disruptions with its employee-union relationships, and external disruptions to its cargo facilities or aircraft. Continued pressure on margins from growth of e-commerce vol given its lower delivery density. Upside risks to our PO are stronger-than-expected pricing growth, a faster-than-expected rebound in freight volumes, and margin improvements from accelerated cost reductions.

## **Analyst Certification**

I, Ken Hoexter, hereby certify that the views expressed in this research report accurately reflect my personal views about the subject securities and issuers. I also certify that no part of my compensation was, is, or will be, directly or indirectly, related to the specific recommendations or view expressed in this research report.

#### **US - Transportation Coverage Cluster**

Investment rating	Company	BofA Ticker	Bloomberg symbol	Analyst
BUY				
	Canadian Pacific Kansas City Ltd	CP	CP US	Ken Hoexter
	CSX Corporation	CSX	CSX US	Ken Hoexter
	FedEx Corp.	FDX	FDX US	Ken Hoexter
	J.B. Hunt Transport Services	JBHT	JBHT US	Ken Hoexter
	Kirby Corp	KEX	KEX US	Ken Hoexter
	Knight-Swift Transportation Holdings Inc	KNX	KNX US	Ken Hoexter
	Norfolk Southern	NSC	NSC US	Ken Hoexter
	Old Dominion Freight Line	ODFL	ODFL US	Ken Hoexter
	RXO, Inc.	RXO	RXO US	Ken Hoexter
	Saia Inc.	SAIA	SAIA US	Ken Hoexter
	Teekay Tankers Limited	TNK	TNK US	Ken Hoexter
	Union Pacific	UNP	UNP US	Ken Hoexter
	Wabtec Corp.	WAB	WAB US	Ken Hoexter
	XPO, Inc.	XPO	XPO US	Ken Hoexter
NEUTRAL				
	Canadian National	CNI	CNI US	Ken Hoexter
	Schneider National	SNDR	SNDR US	Ken Hoexter
	Scorpio Tankers Inc.	STNG	STNG US	Ken Hoexter
	TFI International	TFII	TFII US	Ken Hoexter
	TFI International	YTFII	TFII CN	Ken Hoexter
	UPS	UPS	UPS US	Ken Hoexter
UNDERPERFORM				
	ArcBest Corporation	ARCB	ARCB US	Ken Hoexter
	C.H. Robinson	CHRW	CHRW US	Ken Hoexter
	The Greenbrier Companies	GBX	GBX US	Ken Hoexter
	Werner Enterprises	WERN	WERN US	Ken Hoexter
	World Kinect	WKC	WKC US	Ken Hoexter



## *IQ*method<sup>™</sup> Measures Definitions

<b>Business Performance</b>	Numerator	Denominator
Return On Capital Employed	NOPAT = (EBIT + Interest Income) $\times$ (1 $-$ Tax Rate) + Goodwill Amortization	
Datum On Fauitu	Net Income	Amortization
Return On Equity		Shareholders' Equity
Operating Margin	Operating Profit	Sales
Earnings Growth	Expected 5 Year CAGR From Latest Actual	N/A
Free Cash Flow	Cash Flow From Operations — Total Capex	N/A
Quality of Earnings	Numerator	Denominator
Cash Realization Ratio	Cash Flow From Operations	Net Income
Asset Replacement Ratio	Capex	Depreciation
Tax Rate	Tax Charge	Pre-Tax Income
Net Debt-To-Equity Ratio	Net Debt = Total Debt — Cash & Equivalents	Total Equity
Interest Cover	EBIT	Interest Expense
		'
Valuation Toolkit	Numerator	Denominator
Price / Earnings Ratio	Current Share Price	Diluted Earnings Per Share (Basis As Specified)
Price / Book Value	Current Share Price	Shareholders' Equity / Current Basic Shares
Dividend Yield	Annualised Declared Cash Dividend	Current Share Price
Free Cash Flow Yield	Cash Flow From Operations – Total Capex	Market Cap = Current Share Price × Current Basic Shares
Enterprise Value / Sales	EV = Current Share Price × Current Shares + Minority Equity + Net Debt +	Sales
z.r.c.p.ise raide / saies	Other LT Liabilities	54.65

EV / EBITDA Enterprise Value Basic EBIT + Depreciation + Amortization

\*\*Memethod 3\*\*\*is the set of BofA Global Research standard measures that serve to maintain global consistency under three broad headings: Business Performance, Quality of Earnings, and validations. The key features of iQmethod are: A consistently structured, detailed, and transparent methodology. Guidelines to maximize the effectiveness of the comparative valuation process, and to identify some common pitfalls.

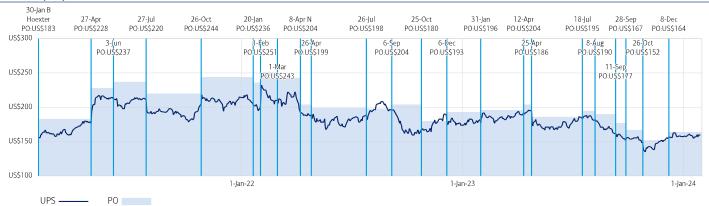
\*\*Redatabase\*\* is our real-time global research database that is sourced directly from our equity analysts' earnings models and includes forecasted as well as historical data for income statements, balance sheets, and cash flow statements for companies covered by BofA Global Research.

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## **Disclosures**

## **Important Disclosures**

#### **United Parcel (UPS) Price Chart**



B: Buy, N: Neutral, U: Underperform, PO: Price Objective, NA: No longer valid, NR: No Rating

The Investment Opinion System is contained at the end of the report under the heading "Fundamental Equity Opinion Key". Dark grey shading indicates the security is restricted with the opinion suspended. Medium grey shading indicates the security is under review with the opinion withdrawn. Light grey shading indicates the security is not covered. Chart is current as of a date no more than one trading day prior to the date of the report.

#### Equity Investment Rating Distribution: Transport/Infrastructure Group (as of 31 Dec 2023)

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	67	50.38%	Buy	44	65.67%
Hold	31	23.31%	Hold	13	41.94%
Sell	35	26.32%	Sell	17	48.57%

#### Equity Investment Rating Distribution: Global Group (as of 31 Dec 2023)

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	1895	53.62%	Buy	1083	57.15%
Hold	832	23.54%	Hold	454	54.57%
Sell	807	22.84%	Sell	383	47.46%

R1 Issuers that were investment banking clients of BofA Securities or one of its affiliates within the past 12 months. For purposes of this Investment Rating Distribution, the coverage universe includes only stocks. A stock rated Neutral is included as a Hold, and a stock rated Underperform is included as a Sell.

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# Investment rating Total return expectation (within 12-month period of date of initial rating) Ratings dispersion guidelines for coverage cluster<sup>R2</sup>

Buy	≥ 10%	≤ 70%
Neutral	≥ 0%	≤ 30%
Inderperform	N/A	≥ 20%

R2Ratings dispersions may vary from time to time where BofA Global Research believes it better reflects the investment prospects of stocks in a Coverage Cluster.

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