

Home Health

Survey: Q1 Home Health, Hospice vols decelerated on worse labor shortages

Industry Overview

Q1 vols below Q4, labor/wage cost outlook worsened

As per our surveys, home health vols accelerated in March from February but 1Q23 average is below 4Q22 as the impact to vols from labor shortages worsened. Hospice census decelerated in 1Q23 from 4Q22. The use of temp staff in Q1 was below Q4. However, the outlook for wages and total labor costs in 2023 worsened vs our prior survey. While the labor cost growth is expected to decelerate in 2023, the +8.1% y/y growth is well above +0.7% Medicare rates. Meanwhile, Medicare Advantage continues to outpace Medicare volume growth, a negative mix shift.

Cost growth to decelerate but still high, +8% y/y

Respondents expect cost growth in 2023 to decelerate vs 2022, and the outlook worsened vs prior survey. Wage growth to be +6.7% y/y in 2023, worse than +6.4% in our prior survey. Total labor costs (including contract labor) are expected to increase +8.1% y/y in 2023, worse than +7.5% in our Feb. survey. In positive, respondents expect deceleration from 2022 trends (wages +9.5%, total labor +9.4%). The staff turnover improved to 14% vs 15% in prior survey, but above 9% pre-COVID.

Labor shortages more of a headwind to volumes

42% of respondents limited admits due to labor shortages in March, in line with our Feb survey. On average, 15% of patients were not admitted due to shortages, above our prior survey, with the Q1 average of 14%, worse than 13% in 4Q22.

Temp staff use up m/m, Q1 below Q4

About 15% of hours were provided by temp labor (more expensive) in March, above our Feb survey with Q1 average of 14% better than 15% in 4Q22 – still, this is well above 6% in 2019. The outlook for the need to rely on temp labor has been generally improving, although this month it worsened m/m: 24% expect the use to rise.

HH vol growth accelerated 50bps m/m; Q1 below Q4

Organic HH volumes (admissions + recertifications) accelerated in March 2023 to +12.6% y/y, but the 1Q23 average was +12.8% y/y, below +14.6% in 4Q22.

MA grows faster than FFS, rate discount improved

In 1Q23, Medicare Advantage (MA) admissions grew faster than Medicare, +10.3% y/y vs +7.5% for fee-for-service (FFS). MA rate is 13% below FFS, better than recent surveys.

VBC expected to be about 39% of revs in 3-5 yrs

On a weighted average basis, respondents reported 24% of revenues from value-based care (VBC) in 2022; expect 39% from VBC in the next 3-5 years (37% in prior survey).

Hospice ADC, admits growth decelerated in Q1 vs Q4

Organic hospice ADC decelerated in March from Feb (+9.5% vs. +11.0%) and 1Q23 was +8.8% y/y, below +9.1% in 4Q22. In a appositive, Admission growth in March was above Feb. (+7.3% vs. +5.3%). LOS continues to improve, up +4.4% in Q1 (+3.9% in Q4).

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Equity United States HC Facilities

Data
Analytics



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HH = home health

ADC = average daily census

LOS = Length of stay

Amedisys (AMED) best positioned in our survey

Our survey results are most relevant for AMED and EHAB as most of their revenues come from home health and hospice. Hospice results are the most relevant for CHE (56% of revs) and AMED (35% of revs), followed by ADUS and EHAB (20% of revs for both).

Exhibit 1: Exposure to Home health and hospice – Revenue mix as % of total revs, as of 4Q22 Our survey is most relevant for EHAB, ADUS, and AMED, also applicable for CHE

Category	AMED	EHAB	ADUS	CHE
Home Health	61%	80%	5%	-
Hospice	35%	20%	20%	56%
Personal Care	3%	-	74%	-
Other	-	0%	-	44%

Source: BofA Global Research survey, company reports

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In order to look at the exposure of each company to home health organic volume (admissions + recertifications) trends, we calculated a weighted average for AMED and EHAB based on their exposure to the 22 states (% of centers in each state). This survey's results are relevant for EHAB and AMED as the 22 states included in the survey cover 63% of home health agencies operated by both companies. AMED is better positioned in this survey, with +15.5% weighted average growth in its markets in March, above the overall survey average and above EHAB's average.

Exhibit 2: Company exposure to Home Health Organic Volume (admits + recertifications) Average y/y growth in March 2023

 $AMED is \ better positioned in this survey, with +15.5\% \ weighted \ average \ growth \ in its \ markets \ in \ March$

	# of agencies	Mar '23 Organic Vols Y/Y Average	Company exposure (% of agencies)	
State			AMED	EHAB
California	8	5.8%	1.2%	0.0%
Colorado	1	5.0%	0.0%	2.4%
Delaware	1	15.0%	0.6%	0.0%
Florida	5	23.8%	5.5%	8.3%
Georgia	4	10.3%	18.2%	8.3%
Illinois	3	4.7%	0.9%	1.2%
Indiana	2	56.5%	1.8%	0.4%
lowa	1	20.0%	0.0%	0.0%
Kansas	1	40.0%	0.0%	1.6%
Kentucky	1	30.0%	5.2%	1.2%
Louisiana	2	9.0%	2.7%	0.4%
Maryland	1	3.0%	2.7%	1.2%
Nebraska	1	9.0%	0.3%	0.0%
New Hampshire	1	0.0%	0.9%	0.0%
New York	1	4.0%	1.5%	0.0%
Ohio	5	6.4%	0.3%	0.4%
Oklahoma	1	5.0%	1.8%	7.5%
Tennessee	1	20.0%	13.6%	2.8%
Texas	6	11.8%	1.2%	20.2%
Utah	1	5.0%	0.0%	2.4%
Virginia	1	11.0%	3.9%	4.4%
Washington	2	4.0%	0.6%	0.4%
Total	50		63.0%	63.1%
Weighted Average		12.6%	15.5%	13.1%

Source: BofA Global Research survey, % exposure by state from company reports



Home health/hospice survey

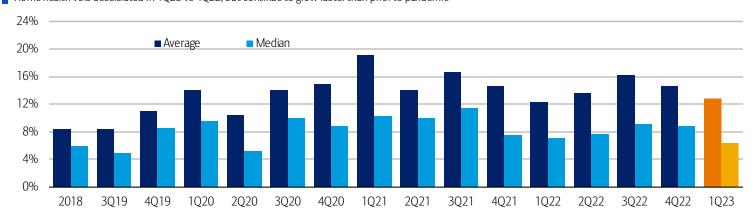
We surveyed 50 home health agencies in 22 states. We focused on the most populous states with 16% of respondents based in CA, 12% in TX and 10% in FL - see Exhibit 46 for a full breakout.

Organic home health vols accelerated in March, 1Q23 below 4Q22

Please describe (quantify % change) organic Total home health volume (admissions + recertifications) for Medicare + Medicare Advantage year-over-year, at your agency at each of the following points in time?

On average, our survey's respondents saw organic home health volumes (admissions and recertification) grow +12.6% y/y (median of +6.5%) in March. This is an acceleration from +12.1% in February and a deceleration from +13.6% in January. The average growth in 1Q23 was +12.8%, which is below +14.6% in 4Q22, and below +16.3% y/y in 3Q22. Median growth of +6.5% this month was above with the median growth we saw in February.

Exhibit 3: Quarterly trends in average organic home health volume (admissions + recertifications) Home health vols decelerated in 1Q23 vs 4Q22, but continue to grow faster than prior to pandemic

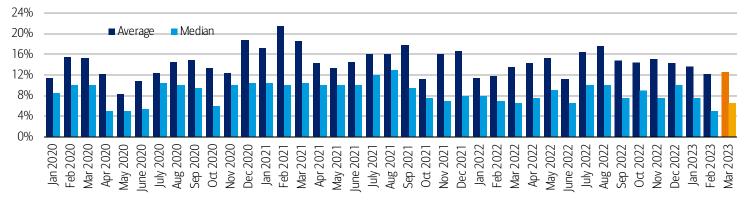


Source: BofA Global Research survey

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Exhibit 4: Monthly trends in organic home health volume (admissions + recertifications)

February volumes were on average below the growth in January and above pre-pandemic trends



Source: BofA Global Research survey

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Surveys directionally consistent with company trends

While our BofA survey results for total home health volume trends are only modestly correlated with the average same store volumes at the publicly traded companies, AMED and LHC Group (now owned by UNH), the changes are useful to assess the direction of trends.

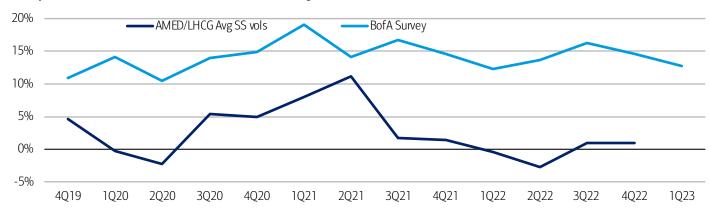


For example, the surveys implied a volume slowdown in 4Q21 vs 3Q21, and the companies reported the average same store (SS) volumes slowing down to +1.4% in 4Q21 from +1.8% in 3Q21. Similarly, for 1Q22, the surveys indicated volumes slowing down further (to +12.3% in 1Q22 vs +14.6% in 4Q21) and the average home health vols for AMED and LHCG decelerated to -0.4% in 1Q22 from +1.4% in 4Q21.

However, the correlation was not as strong in 2Q22. Our surveys indicated volumes accelerated (to +13.7% in 2Q22 from +12.3% in 1Q22). Meanwhile, average home health vols for AMED and LHCG decelerated to -2.8% in 2Q22 from -0.4% in 1Q22.

3Q22 was much more directionally consistent as the survey indicated volumes would accelerate (+16.3%, up from +13.7%) and the average home health vols did, in fact, accelerate (from -2.5% to +1% in 3Q22). Our surveys indicated that volumes decelerated in 4Q22 from 3Q22 while AMED total vols remained stable Q4 vs Q3. Our surveys indicate that volumes in 1Q23 decelerated from 4Q22.

Exhibit 5: AMED/LHCG home health same store volumes average vs BofA survey's home health volumes % chg As per Surveys, Q4 vols decelerated from Q3 and 1Q23 further decelerating from Q4



Source: BofA Global Research survey, Company reports

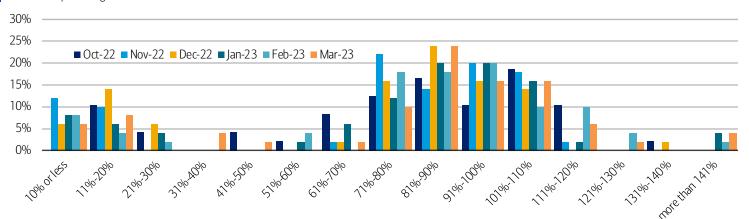
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Census is tracking below 2019 levels

We added a question in September 2022 where we asked respondents how census compares to 2019 levels. In March 2023, on average, respondents said their census is now at 82% of the 2019 levels, ranging from 0% to 150%. This is worse than the average of 85% we saw in February. Of note, 28% of respondents said their census is above 2019 levels compared to 26% in the prior survey.

Exhibit 6: Census is below the 2019 levels





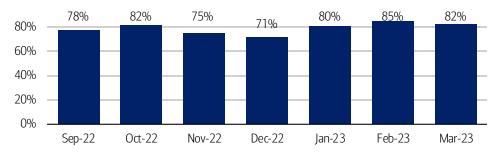
Source: BofA Global Research survey



Generally, the view of census recovery to pre-COVID levels improved so far this year from the Dec 2022 lows. This month, it worsened compared to results in the prior month.

Exhibit 7: Respondents' census is at 82% of 2019 levels, below the Feb average but above Dec average

Average of respondents' census as a percentage of 2019



Source: BofA Global Research survey

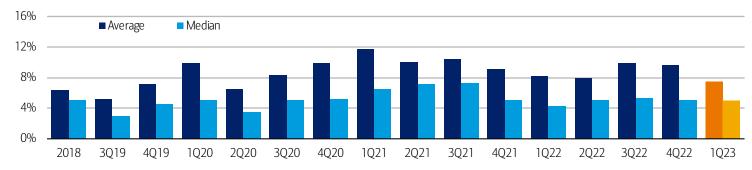
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Medicare admission growth accelerated in March, 1Q23 below 4Q22

Please describe (quantify % change) organic Medicare admissions year-over-year, at your agency at each of the following points in time?

On average, organic Medicare admissions increased +8.1% in March 2023, accelerating from +7.1% y/y in February. In 1Q23, Medicare vols were up +7.5%, below the +9.7% growth in Q4. Still, this is above the pre-pandemic trends. Median growth of +5.0% this month was in line with the median growth we saw in February.

Exhibit 8: Quarterly trends in average organic home health Medicare admissions y/y growth Medicare admits growth in 1Q23 were below 4Q22

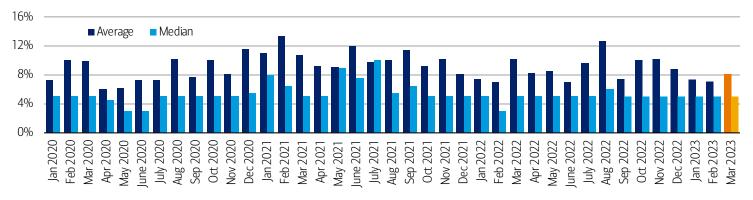


Source: BofA Global Research survey



Exhibit 9: Monthly trends in organic home health Medicare admissions y/y growth

Medicare admissions growth accelerated +100bps m/m in March and are above trends observed prior to the pandemic



Source: BofA Global Research survey

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MA admits decelerated slightly m/m in March, 1Q23 below Q4

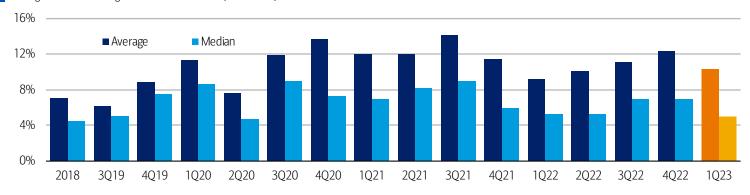
Please describe (quantify % change) actual Medicare Advantage admissions <u>year-over-year</u>, at your agency at each of the following points in time?

Organic Medicare Advantage (MA) admissions grew +9.9% y/y in March 2023, below the 10.6% y/y growth in February and the 10.5% y/y growth in January. The average MA admission growth in 1Q23 was +10.3% y/y, below the 4Q22 growth of 12.4%. But this growth is generally above the trends observed prior to the pandemic. The median of +5.0% was in line with the median growth we saw in February.

Of note, this month's average MA growth is +180bps above the Medicare volume growth, continuing with the trend we have seen in prior months, although the delta is much smaller.

Exhibit 10: Quarterly trends in average organic home health MA admits y/y growth

Average MA admission growth decelerated in 1Q23 from 4Q22

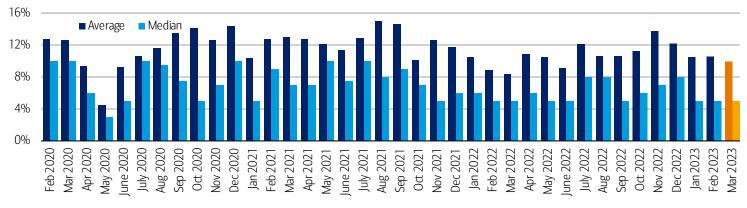


Source: BofA Global Research survey



Exhibit 11: Monthly trends in average organic home health MA admits y/y growth

Medicare Advantage admission growth in March was slightly below the growth in Feb.



Source: BofA Global Research survey

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MA accounts for 41% of home health patients, below last month

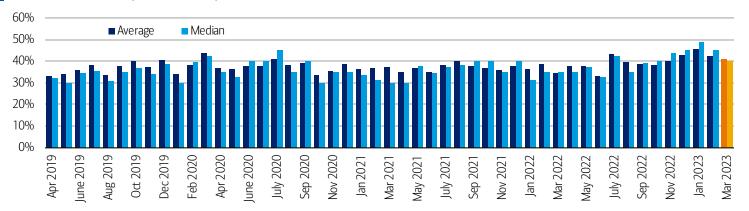
What percentage of your home health patients are/were on Medicare Advantage at each of the following points in time, if any?

On average, Medicare Advantage (MA) accounted for 41% of our respondents' home health patients as of March 2023, below the 42% in February but above the 35% in our March 2022 survey.

The respondents' penetration in this month's survey is below the 45% MA penetration within Medicare beneficiaries overall in 2022 (according to Kaiser). The overall MA market penetration varies by state. For example, the overall penetration of MA is 53% in Florida, 50% in Georgia, and 49% in Texas, but only 33% in Virginia. As such the location of respondents can influence the results of the survey.

Exhibit 12: Medicare Advantage as % of home health patients

About 41% of home health patients are in MA plans



Source: BofA Global Research survey

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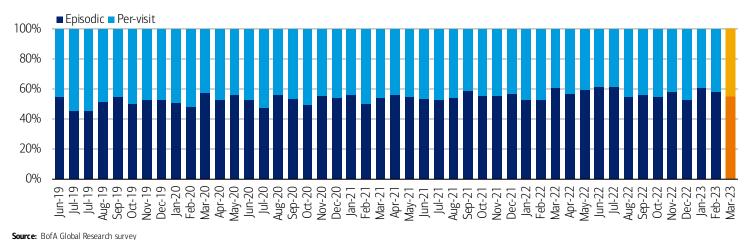
55% of MA admits are being paid on an episodic basis

What percentage of your Medicare Advantage admissions are/were paid on an episodic vs. per-visit basis at each of the following points in time?

As of March 2023, 55% of MA admissions on average are paid on an episodic basis as per our survey. This is below the 60% a year ago, and above the 50% range observed through 2019 on average. The remaining 45% of MA admits are paid on a per visit basis.

Exhibit 13: MA admission mix by payment structure (episodic vs per-visit)

55% of MA admissions are paid on an episodic basis as of March 2023, above 50% on average in 2019



Source: Both Global Research Survey

MA rate 13% below FFS in March 2023

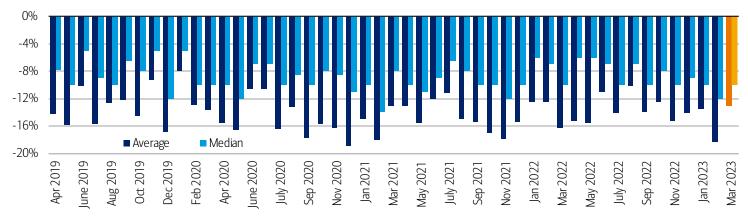
What is the difference between the average rate per visit for Medicare Advantage vs. Medicare Fee-for-service for your agency?

72% of respondents said their MA rate per visit is below the comparable FFS rate, above the 70% commentary from the publicly traded companies. Meanwhile, 26% of respondents said their MA rate per visit was above the comparable FFS rate with the premium ranging from +1% to +73% among respondents. The remaining 2% of respondents said their MA rate per visit is in-line with the FFS rate.

As of March 2023, the MA rate per visit is 13% below Medicare FFS rates on average, with a median 10% discount to FFS rates. This average discount is higher than the value a year ago (12% discount). The 13% discount in March 2023 is better than the 18% discount we surveyed in February.

Exhibit 14: Average rate per visit for Medicare Advantage vs. Medicare Fee-for-service

The MA rates remain at a discount to traditional Medicare, with a variance of -13% on average as of March 2023



Source: BofA Global Research survey

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72% of agencies saw MA vs FFS rate gap improving

This month, 72% of respondents said the delta between the MA rate and FFS rate improved year over year, while 26% said the delta worsened and 2% said the delta remained unchanged.

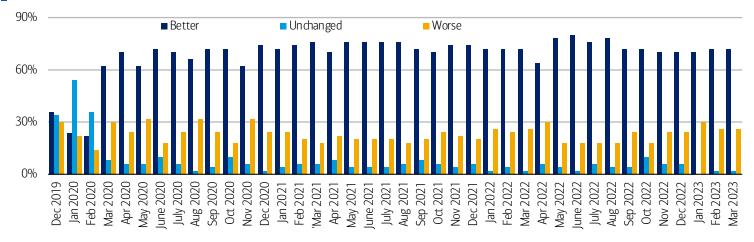
The percentage of those who think the rate is improving is in-line with what we saw in our February survey. The % who think the rate is unchanged was also in-line with the

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result of last month and the % who think it worsened was in-line with last month. That said, it is important to note that this is the 32nd straight survey in which over half of respondents said the rates were improving.

Exhibit 15: Change in delta between MA and FFS rate

Most of respondents see MA rates improving, consistent with our prior surveys



Source: BofA Global Research survey

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Industry consolidation to be slightly above average, outlook below prior surveys

What do you think the pace of the industry consolidation would be over the next year? Please rate on the scale from 1 to 10, with 1 being 'no consolidation activity' and 10 being 'extremely robust consolidation activity'.

We asked respondents about their outlook for industry consolidation on the scale of 1 to 10, with 1 being 'no consolidation activity' and 10 being 'extremely robust consolidation activity'.

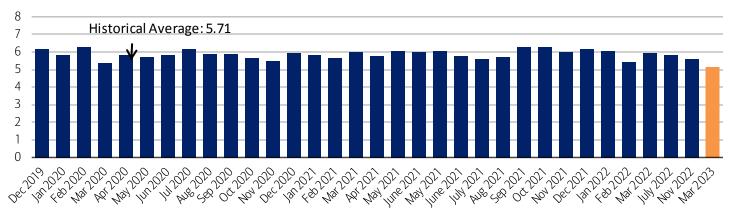
Respondents expect the industry consolidation to be above average but the expectations have been declining from the peak in the late 2022.

On average, agencies rate the pace of consolidation activity at 5.1 implying expectations for consolidation activity to be slightly above average (5 is the average), but below the historical average of the survey responses. This is below the 5.3 average in our prior survey. 4% of respondents expect robust (selected "10") consolidation activity; meanwhile, 44% of respondents expect moderate/high consolidation (selected "6-9"). Publicly traded companies expect consolidation in the industry given PDGM, RAP removal, and pandemic disruption. With some visibility post the final home health reg, the companies expect more M&A.



Exhibit 16: Expectations for industry consolidation, weighted average (scale of 1 to 10; 1="no consolidation activity", 10="extremely robust")

Industry consolidation expected to be below historical average



Source: BofA Global Research survey

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Labor costs

Wage/ labor costs to decelerate in 2023 vs 2022, outlook worsened vs prior

What year-over-year percentage change in wages did you experience in 2022 vs. 2021, and what are you expecting in 2023 vs 2022?

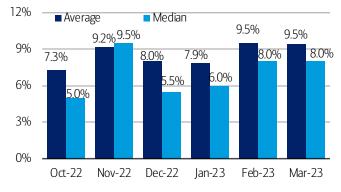
What year-over-year labor cost (wages and contract labor) growth did you experience in 2022 vs. 2021, and what are you expecting in 2023 vs 2022?

In October 2022, we changed how we asked for the outlook for labor costs: instead of selecting a range of increases, we ask respondents to provide an exact rate of increase they expect.

In our March survey, agencies said they saw an average +9.5% y/y increase in wages in 2022. This is in-line with the y/y increase agencies described in our Feb 2023 survey. Meanwhile, agencies expect wage inflation in 2023 to be below 2022 at +6.7% y/y in 2023. The outlook worsened: now expect +6.7% y/y in 2023, worse than the +6.4% growth in our Feb survey.

Exhibit 17: Wage growth in 2022

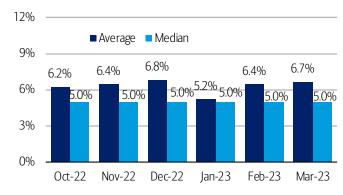
On average, wages increased +9.5% y/y in 2022



Source: BofA Global Research Survey

Exhibit 18: Wage outlook for 2023

Wage growth to decelerate in 2023 (+6.7% y/y) from +9.5% growth in 2022



Source: BofA Global Research Survey

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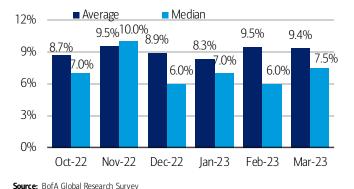
Meanwhile, agencies said that the total labor costs (wages and contract labor) grew +9.4% y/y in 2022.

Similar to the wage inflation outlook for 2023, respondents expect the total labor cost growth to decelerate in 2023. The average outlook is for an +8.1% labor cost growth in 2023, below the +9.4% growth experienced in 2022. The 2023 labor cost outlook also

worsened: +8.1% expected in the March survey, worse than the +7.5% average expected in our February survey.

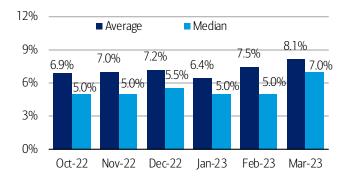
Exhibit 19: Labor cost growth in 2022

Labor costs increased +9.4% y/y in 2022



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Exhibit 20: Labor cost outlook for 2023Labor cost growth to decelerate in 2023 to +8% y/y from +9.4% in 2022



Source: BofA Global Research Survey

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Labor costs to pressure margins, volumes not as much

What do you expect the impact of the higher labor costs to be to 1) your margins next year and 2) your volume growth next year? Please rank each 1) and 2) from -10 to +10 with 0 being "no impact" and -10 being "significantly negative impact" and +10 being "significantly positive impact"

We asked how the labor shortages/cost pressures are expected to impact margins and the volume growth next year. On average, respondents expect a negative impact to margins next year with the average impact of -3.1 on a scale from -10 (significantly negative impact) to +10 (significantly positive impact) with a median of -3.0. This implies the providers expect labor costs to be a headwind to margins but it would be rather modest. Of note, the responses ranged from -10 to +8, implying a very diverse impact.

In our March survey, on average, respondents expect a negative impact to volumes next year with the average impact of -1.2 (median of -1.0) on a scale from -10 to +10. The responses ranged from -10 to +10. This implies that providers are more worried about margins than the ability to take on new patients with the impact to volumes viewed as very minimal.

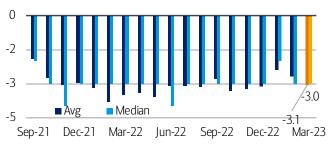
The outlook for the impact to margins (-3.1) was worse vs the prior survey where the average impact to margins was expected to be -2.7 (median of -3.0). The impact to volumes (-1.2) was in-line with the -1.2 average in the prior survey (the median of -1.0 was in line with the prior survey.)

Some of the respondents who do not expect labor shortages to have a negative impact to volumes said that they are using tele-medicine and other ways to reduce labor shortage as well as retaining employees with higher wages.



Exhibit 21: Labor cost impact to margins next year on a scale from -10 (significantly negative) to +10 (significantly positive)

Respondents expect some pressure to margins

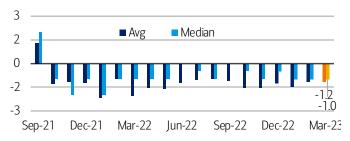


Source: BofA Global Research survey

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Exhibit 22: Labor cost impact to volumes next year on a scale from -10 (significantly negative) to +10 (significantly positive)

Respondents expect some pressure to volumes



Source: BofA Global Research survey

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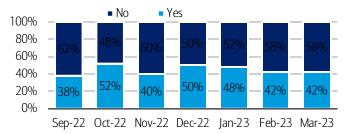
Respondents that limited admits due to labor shortages flat, 15% of admits lost

In September 2022, we began asking our respondents if they had to limit admissions because of labor shortages. In March 2023, 42% of respondents said they had to limit admissions because of labor shortages, in-line with the prior survey (and better than 48% in our Jan survey). The remaining 58% affirmed they did not limit vols, in-line with the prior survey.

On average, 15% of patients were not admitted due to shortages, ranging from 1% to 50%. This is above the 14% average in our Feb. survey and our Jan survey. This implies the average impact in 1Q23 was 14%, worse than the 13% average in 4Q22.

Exhibit 23: About 42% of respondents had to limit admits

Answer to the question "Did you have to limit admissions because of labor shortage?"; % of respondents



Source: BofA Global Research survey

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Exhibit 24: % of lost admits due to labor shortages was above Feb. Average % of patients not admitted due to labor shortages



Source: BofA Global Research survey

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Majority looking to optimize visits and staffing levels to offset headwinds

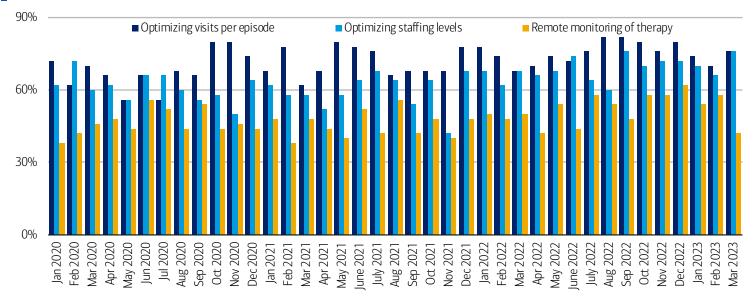
Which areas are the biggest focuses for cost savings in 2023?

Given the expected pressures, we asked respondents how they plan to offset the headwinds. The main area of cost savings is optimizing visits per episode, a priority for 76% of respondents, higher than our February survey. Similarly, respondents plan to optimize staffing levels, a priority for 76% of respondents, also higher than our February survey. Meanwhile, about 42% of respondents plan to use remote monitoring of therapy (below the 58% in our February survey) signaling a shift toward visit per episode/staffing optimization cost savings and away from remote monitoring.



Exhibit 25: Main cost saving areas in focus

Majority look to optimize visits and staffing levels as a way to save costs



Source: BofA Global Research survey

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The use of temp labor was higher in March, well above 2019 levels

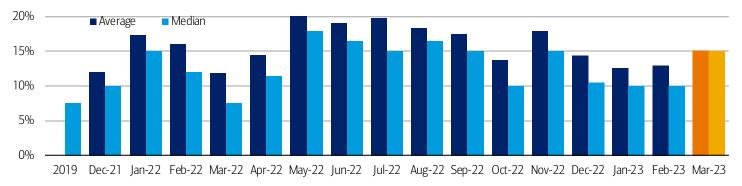
What share of hours of Home health care provided to patients were filled by contracted or temporary staff in: a) March 2023 b) before the pandemic (2019)?

In the January 2022 survey we added a new question. We asked what share of hours of Home health care provided to patients was filled by contracted or temporary staff. The trends worsened in April 2022and further in May as a higher percentage of respondents used agency labor. Meanwhile, trends were generally improving since the peak in May 2022.

In March 2023, on average, respondents said that 15% of provided hours was temp labor, ranging from 0 to 60%. This is above the 13% of hours filled with temp labor in the February 2023 survey (ranging from 0 to 40%). Q1 average of 14% was better than 15% average in 4Q22. However, it is well above the average of 6% before the pandemic (ranging from 0 to 50%). The ratio is below the most recent peak in May 2022 of 20%. The median was 15% in March '23, above the 10% in February 2023 and well above 3% in 2019.

Exhibit 26: Share of Home health hours of care delivered by temp staff (% of respondents)

Providers have gradually relied on less temp labor in recent months but still more than pre-pandemic



Source: BofA Global Research survey

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Outlook for the need to use temp labor worsened vs prior survey

Do you expect the use of contracted/temp staff to rise or fall in the next 3 months?

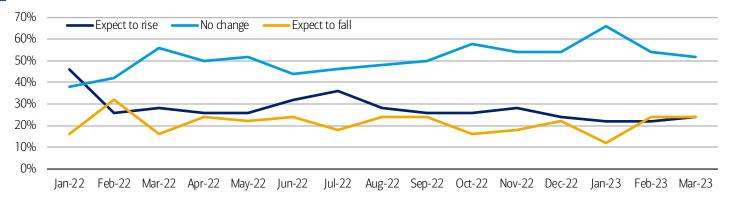


In our March 2023 survey, 24% of respondents said they are expecting the use of contracted/temp staff to rise in the next 3 months, above our prior survey. Meanwhile, 24% of respondents are expecting the use to fall, in line with our prior survey. The remaining 52% are expecting no change, below the 54% in the prior survey.

Overall, the outlook for the need to rely on temp labor has been generally improving since the summer 2022: % expecting the use to rise is 24% vs 36% in July.

Exhibit 27: Outlook for the use of contracted/temp staff in the next 3 months (% of respondents)

24% of respondents expects use of temp staff to rise, above the 22% in our previous survey



Source: BofA Global Research survey

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Majority increased wages and offered sign-on bonuses

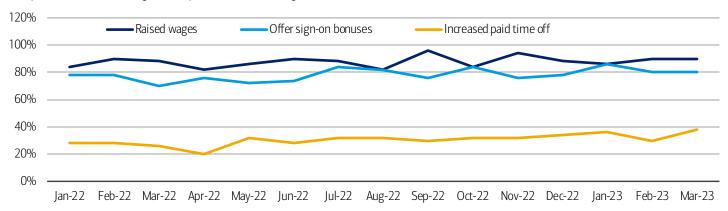
What efforts have you taken recently to improve recruiting and retention of clinical staff?

We also asked respondents about the efforts they have recently undertaken in order to improve recruiting and retention of clinical staff. 90% increased wages, in line with our prior survey. 80% of respondents said they are offering sign-on bonuses, in line with the February survey. Lastly, 38% increased paid time off, above the 30% in our prior survey and higher than levels seen in 2022.

Respondents noted the following additional actions they took: flexible work day sharing, four-day work week, and increasing mileage reimbursement.

Exhibit 28: Efforts undertaken to improve recruiting & retention of clinical staff (% of respondents)

To improve retention/recruiting, most respondents increased wages and offered bonuses



Source: BofA Global Research survey

BofA GLOBAL RESEARCH

Clinical staff turnover improved, still well above pre-pandemic

What was the turnover of your clinical staff in February 2023 and pre-pandemic (2019)?

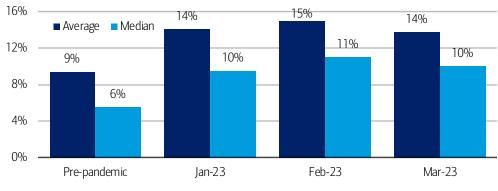
In January 2023, we began asking respondents about their clinical staff turnover. On average, respondents reported clinical staff turnover at 14% in our March survey, well above the 9% clinical staff turnover before the pandemic. The turnover ratio improved



compared to 15% in the February survey. Median clinical staff turnover in March (10%) was also well above 6% turnover pre-pandemic.

Exhibit 29: Clinical staff turnover (%)

On average, respondents saw clinical staff turnover at 14% in March, above 9% pre-pandemic (2019)



Source: BofA Global Research survey

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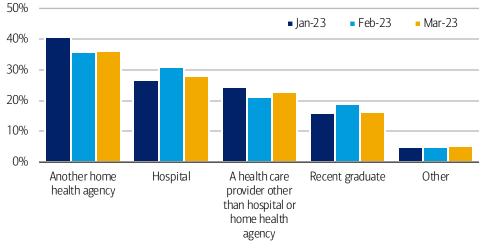
Most recently hired nurses come from other home health agencies or hospitals

Please provide an approximate breakdown (%) of nurses you hired over the last few months by the area they came from (prior employment)?

In January 2023, we began asking respondents about the breakdown of previous employers for nurses that were recently hired (last few months). In our March survey, on average, respondents reported most of recently hired nurses have been coming from other home health agencies (36% of nurses), followed by hospitals (28% of nurses) and other non-hospital/non-home-health-agency healthcare providers (23% of nurses). 16% of nurses, on average, that were recently recruited are recent graduates, while 5% of nurses were hired from other types of employers. Of note, compared to our prior survey, a lower % of hires came from hospitals and less were recent graduates.

Exhibit 30: Previous employer of recently hired nurses (% of nurses)

About 36% of recently hired nurses came from another home health agency and 28% came from a hospital



Source: BofA Global Research survey

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VPE was 7.7 in Mar 2023, below 8.3 in 2019

What was the average number of visits per episode in March 2023?

We also asked agencies about the number of visits per episode (VPE). In our March survey, the average number of VPE was 7.7 (median of 7.0), in line with the 7.7 in our

previous survey. Respondents saw a wide distribution of VPE this month, ranging from 1 to 18. Of note, the median number of tele-visits per episode was 2.0.

Exhibit 31: Number of visits per episode

In the March 2023 survey, the average number of visits per episode was 7.7, in line with 7.7 in February 2023



Source: BofA Global Research survey

COVID-19 impact

We asked a series of questions about how the pandemic impacts operations and admission trends in home health agencies.

About 60% of patients come to home health from a hospital, 22% from SNFs

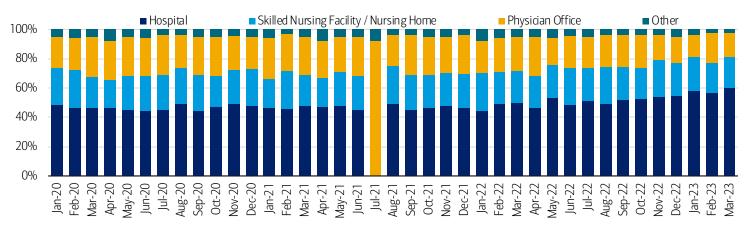
Please provide a percentage (%) of your home health patients that came from the following settings in March 2023 and March 2022.

We asked respondents to estimate a percentage of home health patients coming from different settings. Comparing to the prior year's mix, more patients came from a hospital (60% vs 50% last year), same % came from Skilled Nursing Facilities (SNFs) or nursing homes (22% vs 22% year ago), fewer came from a physician office (16% vs 23% prior year), and fewer came from other settings, such as assisted living, internet searches or insurance contracts (2% vs 5% a year ago).

Vs last month, more patients came from Hospitals (60% vs 57% prior month), more came from Nursing homes (22% vs 21% prior month), and less came from Physician offices (16% vs 20%).

Exhibit 32: Admission source of home health patients

In Mar compared to Feb, the share of patients coming from Hospitals was higher, the share coming from doctor's offices decreased



Source: BofA Global Research survey.



Exhibit 32: Admission source of home health patients

In Mar compared to Feb, the share of patients coming from Hospitals was higher, the share coming from doctor's offices decreased

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Most respondents think patients being diverted from SNFs to home health

Do you think you are getting more patients that previously would have been discharged to a skilled nursing facility?

About 72% of respondents believe they are getting more patients that previously would have been discharged to a SNF. This is above the 70% in the summer months of 2022. Those who are seeing this trend noted:

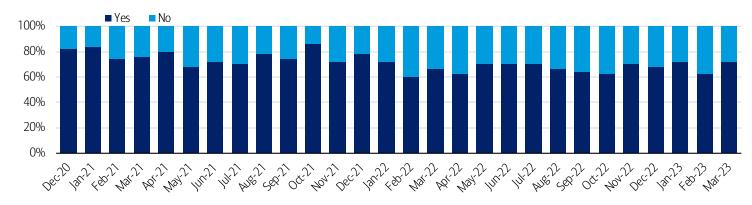
- COVID continues to send patients from those facilities
- Our caseload continues to be medically complex and often unstable
- Patient preference to be at home
- Better skills and options for home care and monitoring

Meanwhile, the 28% of respondents who are not seeing this trend noted:

- Little Covid impact currently
- Referral patterns unchanged
- Lack a strong relationship with SNFs

Exhibit 33: Responses to a question about SNF diversion

72% of respondents believe they're seeing patients that previously would have gone to SNFs



Source: BofA Global Research survey

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1/3 of agencies see higher admissions from hospitals due to COVID

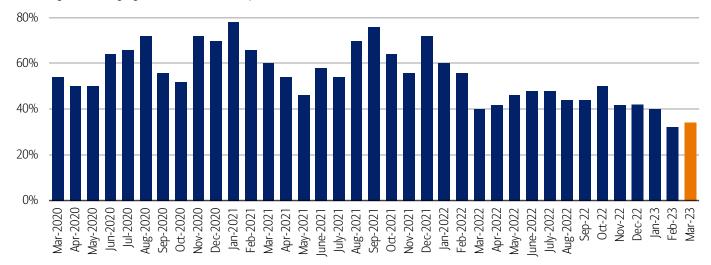
Have you seen an increased number of home health admissions from hospitals as they discharge patients faster to free up beds for COVID-19 patients?

In our survey, 34% of respondents were seeing higher admissions from hospitals due to a faster patient discharge turnover. This is above the 32% in our February and below 40% in the January survey. It began decreasing in Oct 2022 and in February 2023 it reached its lowest point since we started tracking. Fluctuations can potentially be attributed to the changing survey respondents' m/m.



Exhibit 34: 34% of survey respondents saw higher admissions from hospitals

The share of agencies seeing higher admissions from hospitals was above 32% as of last month



Source: BofA Global Research

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Of those who were seeing higher admissions from hospitals, they noted:

- Increase due to COVID
- Home health becoming preferred setting
- Hospitals trying to free up beds

The other 66% of respondents who are not seeing this trend noted that:

- COVID impact subsided
- Admissions stabilizing in the past couple months
- Less COVID in the public eye

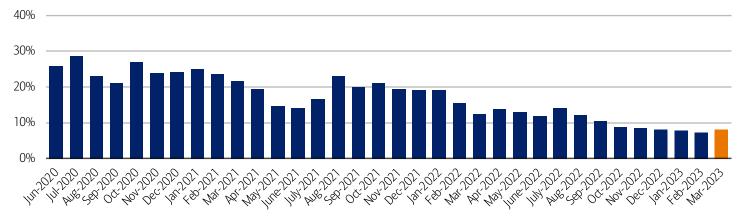
8% of monthly admissions delayed due to COVID-19

What percentage of your monthly home health admissions is being delayed due to COVID-19 causing hospitals to delay elective procedures?

On a weighted average basis, our respondents indicated that 8% of monthly home health admissions were delayed as a result of deferred elective procedures. This is above the result in our February survey. Generally fewer volumes have been deferred the last nine months compared to the period during the Delta (Aug-Sept 2021) and Omicron (Dec 2021-Jan 2022) surges.

Exhibit 35: Percentage of home health admissions delayed as electives are deferred

About 8% of respondents' admits are delayed due to COVID on average



Source: BofA Global Research survey

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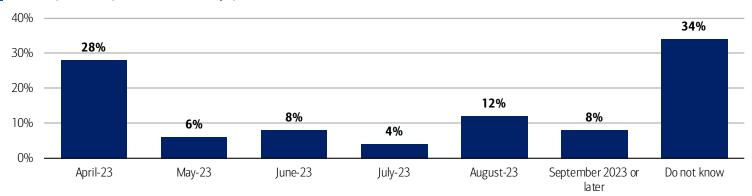
Outlook for recapturing deferred vols worsened: 28% expects return in April

When do you expect these deferred admissions to come back?

We asked respondents when they expected deferred volumes would return. 28% of respondents expect volumes will return in April 2023. A cumulative of 42% expect volumes to return over the next three months, down from 48% in the prior survey. 34% is unsure about the timing of the volume rebound, above the 30% in the February survey.

Exhibit 36: Respondents' expectations of when deferred volumes will return

28% of respondents expect volumes to return by April and 34% don't know



Source: BofA Global Research survey

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Exposure to VBC expected to increase

What % of your revenues comes from value-based contracts in 2022? What % of your revenues do you expect to come from value-based contracts in 3-5 years?

In the July 2022 survey we started asking our survey respondents what share of their revenues are coming from value-based contracts (VBC) in 2022 and what share of their revenues they expect to come from VBC in 3-5 years.

In March 2023, 66% of respondents saw less than 25% of their revenues coming from VBC (below 68% in the prior survey), 20% of respondents saw between 25%-50% (below 24% in the prior survey). On a weighted average basis, respondents reported 24% of their revenues from VBC in 2022, above the 22% in our prior survey.

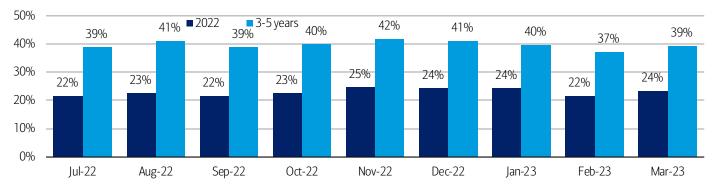
In 3-5 years, 24% of respondents expect less than 25% of their revenues to come from VBC (below 32% in the prior survey), 44% of respondents expect between 25%-50% (above 32% in the prior survey). Cumulatively, 68% expect no more than 50% from VBC



in 3-5 years, which is above the 64% in the prior survey. On a weighted average basis, respondents expect 39% of revenues from VBC in the next 3-5 years, up from 37% in the prior survey.

Exhibit 37: Respondents expect VBC to be a bigger share of revs in the future, 39% vs 24% in 2022

Weighted average share of revenues coming from value-based contracts

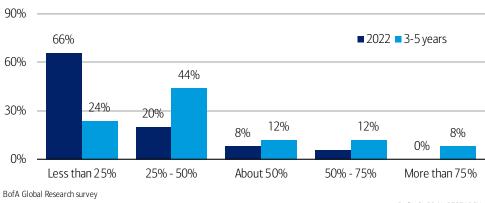


Source: BofA Global Research survey

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Exhibit 38: Share of revenues coming from value-based contracts, March 2022 survey

Majority saw less than 25% of their revenues coming from value-based contracts in 2022



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Hospice volume trends

74% of our survey's respondents also provide hospice services. We asked those respondents to provide stats on hospice admits, length of stay, and average daily census.

Hospice admissions accelerated in March, Q1 below 4Q22

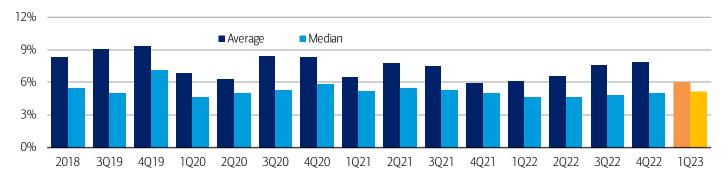
Please describe (quantify % change) actual hospice admissions <u>year-over-year</u>, at your agency at each of the following points in time.

At the agencies in our survey that provide hospice, organic hospice admissions increased +7.3% y/y in March (median of +6.0%), which is an acceleration from February 2023 growth. 1Q23 was below 4Q22: at +6.0% vs +7.9% in 4Q22. The median of +6.0% was above what we saw in February.



Exhibit 39: Quarterly trends in average organic hospice admits growth y/y

Hospice admit growth in Q1 was below 4Q22 levels

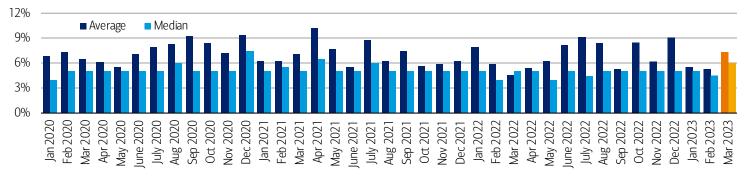


Source: BofA Global Research survey

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Exhibit 40: Monthly trends in average organic hospice admits growth y/y

Average hospice admission growth accelerated in March from February



Source: BofA Global Research survey

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Hospice LOS increased +5.9% in March on average, median growth +4.0%

Please describe (quantify % change) actual hospice length of stay <u>year-over-year</u>, at your agency at each of the following points in time.

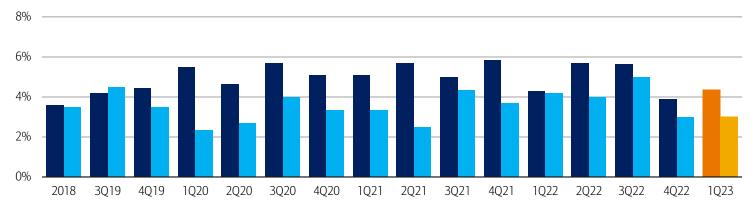
Length of stay (LOS) is another metric that we track for hospice as an indicator for average census. The average industry LOS increased 0.7% per year in 2000-2019 and was up 4.8% y/y in 2020 but declined 5.1% y/y in 2021 (the most recent data from the MedPAC 2023 Report).

According to our survey, on average, LOS increased +5.9% y/y in March, after growing +3.8% in February. The 1Q23 average growth of +4.4% was above the +3.9% y/y growth in 4Q22. Meanwhile, the median growth in LOS of 4% was above the result in February survey.



Exhibit 41: Quarterly Organic HH Growth (Hospice length of stay)

Average LOS growth in 1Q23 was above 4Q22

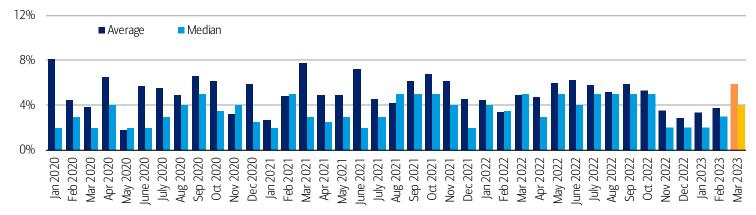


Source: BofA Global Research survey

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Exhibit 42: Organic Hospice Growth (Hospice length of stay)

Average LOS increased +5.9% in March, accelerating from February



Source: BofA Global Research survey

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Organic Hospice ADC growth decelerated in March, 1Q23 below 4Q22

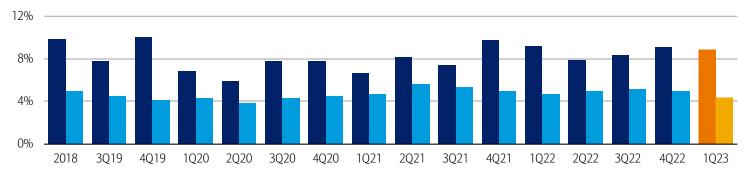
Please describe (quantify % change) actual hospice average daily census <u>year-over-year</u>, at your agency at each of the following points in time.

On average, the organic average daily census (ADC) y/y growth was +9.5% y/y in March, a deceleration from the prior month (+11.0% y/y in February). The 1Q23 average growth was +8.8% y/y, below +9.1% y/y in 4Q22. The growth is currently above the trends observed in 2020. Median growth of +5.0% in March was in line with the median growth we saw in February.



Exhibit 43: Organic Hospice Average Daily Census y/y growth (Quarterly)

Organic census growth in 1Q23 below 4Q22



Source: BofA Global Research survey

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Exhibit 44: Organic Hospice Average Daily Census y/y growth (Monthly)

Organic census growth in March below February



Source: BofA Global Research survey

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Surveys imply hospice vols decelerated in Q1

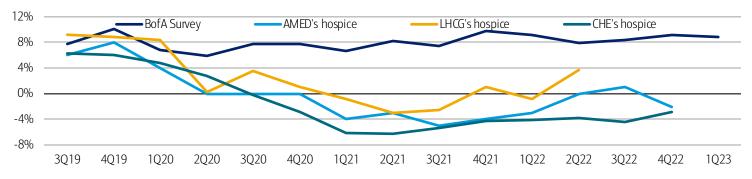
The hospice trends captured by our BofA Survey are not strongly correlated with the growth reported by the publicly traded companies, CHE, AMED and LHCG. However, recently the survey results have been directionally consistent with the company prints. For example, the survey pointed to 4Q21 ADC growth accelerating from 3Q21 growth, and companies reported ADC growth improved in Q4 from Q3. Similarly, the surveys pointed to growth slowing down to +9.2% in 1Q22 from +9.8% in 4Q21, and LHCG and CHE reported volume trends worsening to stable Q/Q. The surveys pointed to growth accelerating to +8.3% in 3Q22 from +7.9% in 2Q22. Although CHE hospice ADC growth slightly worsened in 3Q22, AMED's positive ADC growth in the quarter was directionally consistent with the survey.

The 4Q22 data was not strongly correlated: surveys showed acceleration while AMED's census decelerated, and CHE's census accelerated. The recent surveys show a deceleration in 1Q23 from 4Q22.



Exhibit 45: AMED, LHCG, CHE Hospice ADC y/y growth vs BofA surveys

Surveys imply ADC growth decelerated in 1Q23 vs 4Q22



Source: BofA Global Research survey, Company reports

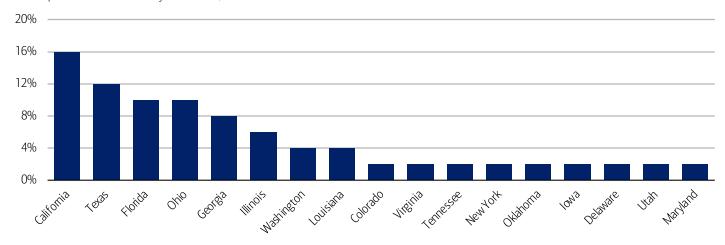
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Appendix

Survey respondents came from 22 states in total, with CA, FL, TX and OH being the most represented.

Exhibit 46: Regional distribution of survey respondents

38% our respondents are from the key states of CA, FL and TX



Source: BofA Global Research survey

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Exhibit 47: Companies mentioned

Companies mentioned

		Price as of	f	
Ticker	Company Name	12-Apr-23	Rating	
ADUS	Addus HomeCare	\$110.94	B-1-9	
AMED	Amedisys, Inc.	\$78.88	B-3-9	
AVAH	Aveanna	\$1.10	C-3-9	
CHE	Chemed Corporation	\$549.46	B-1-7	
EHAB	Enhabit	\$13.44	C-3-9	

Source: BofA Global Research

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Investment rating Total return expectation (within 12-month period of date of initial rating) Ratings dispersion guidelines for coverage cluster^{R1}

 Buy
 ≥ 10%
 ≤ 70%

 Neutral
 ≥ 0%
 ≤ 30%

 Underperform
 N/A
 ≥ 20%

INCOME RATINGS, indicators of potential cash dividends, are: 7 - same/higher (dividend considered to be secure), 8 - same/lower (dividend not considered to be secure) and 9 - pays no cash dividend. Coverage Cluster is comprised of stocks covered by a single analyst or two or more analysts sharing a common industry, sector, region or other classification(s). A stock's coverage cluster is included in the most recent BofA Global Research report referencing the stock.

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