

Citigroup Inc.

Let bygones be bygones

Reiterate Rating: BUY | PO: 65.00 USD | Price: 52.62 USD

Hitting a turning point

Citigroup-C shares reacted positively to FY24 revenue/expense guidance. During the earnings conference call, CEO Jane Fraser and CFO Mark Mason reiterated confidence in delivering 4-5% in annual revenue growth, while highlighting flex to mitigate any potential revenue shortfalls. This should provide comfort to the Street that Citigroup remains on track to achieving its medium term (most likely 2026 event) return on tangible common equity (ROTCE) target of 11-12%. Relevant research: Stock should react positively to FY24 guidance / 2024 Year Ahead: Rubber meets the road

Investors need to give the stock another shot

By focusing too much on past misstep (under different leadership), investors might run the risk of missing out on the potential for significant stock outperformance on the back of diminishing execution risk, improving EPS visibility and accelerating capital return. Risk/reward looks compelling at 0.6x P/TBV and 7.2x 2025E P/E. Over the coming quarters, the Street should receive ample proof points on whether mgmt.'s turnaround efforts are translating into better returns and a potentially less accident-prone Citigroup. Relevant research: Investor feedback: Been there, done that / Jane Fraser's Citigroup

Franchise visibility to improve

The new segmentation (services, USPB, wealth, banking, markets) should provide investors with a better view of the competitive positioning and growth/return potential of the franchise. During our recent meeting, mgmt. called out three of these businesses as potentially generating 20% +/- returns. The wealth business (led by Andy Sieg) is in the midst of a turnaround. Focus on reducing reliance on balance sheet lending and towards fee generating growth. A well-regarded hire to fill the banking role should also increase investor confidence in Citigroup's ability to compete in investment banking. Relevant research: Execution risk should diminish: CEO meeting takeaways

Stock outperformance should continue, reiterate Buy

We revise FY24e EPS to \$5.83 from \$6.20 on higher expense outlook. Raise FY25/26e EPS to \$7.32/\$9 from \$7.10/\$8.50 on improving operating leverage, accelerating buybacks. Forecast FY26 return on tangible common equity of 9.5%. Raise PO to \$65 on higher P/E (9.5x vs. 7.3x) given improving EPS visibility. We expect the stock to build on its recent momentum given self-help potential (expenses, buybacks), potential regulatory relief and renewed investor interest in adding exposure to bank stocks. Reiterate Buy.

| Estimates (Dec) (US\$) | 2022A | 2023A | 2024E | 2025E | 2026E |
|---------------------------|--------|--------|-------|-------|-------|
| EPS | 6.78 | 5.56 | 5.83 | 7.32 | 9.00 |
| GAAP EPS | 6.97 | 4.40 | 5.85 | 7.32 | 9.00 |
| EPS Change (YoY) | -36.8% | -18.0% | 4.9% | 25.6% | 23.0% |
| Consensus EPS (Bloomberg) | | | 5.95 | 7.23 | 10.19 |
| DPS | 2.04 | 2.08 | 2.16 | 2.21 | 2.25 |
| Valuation (Dec) | | | | | |
| P/E | 7.8x | 9.5x | 9.0x | 7.2x | 5.8x |
| GAAP P/E | 7.5x | 12.0x | 9.0x | 7.2x | 5.8x |
| Dividend Yield | 3.9% | 4.0% | 4.1% | 4.2% | 4.3% |

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Refer to important disclosures on page 7 to 9. Analyst Certification on page 4. Price
Objective Basis/Risk on page 4.

Timestamp: 14 January 2024 08:32PM EST

14 January 2024

Equity

| Key Changes | | |
|---------------|----------|----------|
| (US\$) | Previous | Current |
| Price Obj. | 60.00 | 65.00 |
| 2024E Rev (m) | 79,375.3 | 80,447.8 |
| 2025E Rev (m) | 79,980.0 | 81,264.6 |
| 2026E Rev (m) | 82,525.8 | 83,583.4 |
| 2024E EPS | 6.20 | 5.83 |
| 2025E EPS | 7.10 | 7.32 |
| 2026E EPS | 8.50 | 9.00 |
| | | |

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Stock Data

| Price | 52.62 USD |
|----------------------------|-----------------------|
| Price Objective | 65.00 USD |
| Date Established | 14-Jan-2024 |
| Investment Opinion | B-1-7 |
| 52-Week Range | 38.17 USD -54.75 USD |
| Mrkt Val / Shares Out (mn) | 155,403 USD / 2,953.3 |
| Free Float | 96.8% |
| Average Daily Value | 1088.78 USD |
| BofA Ticker / Exchange | C / NYS |
| Bloomberg / Reuters | C US / C.N |
| ROE (2024E) | 5.7% |
| ESGMeter™ | High |
| | |

ESGMeter is not indicative of a company's future stock price performance and is not an investment recommendation or rating. ESGMeter is independent of BofA Global Research's equity investment rating, volatility risk rating, income rating, and price objective for that company. For full details, refer to "BofA ESGMeter Methodology".

USPB: US Personal Banking

iQprofile[™] Citigroup Inc.

| Income Statement Data (Dec) | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| (US\$ Millions) | 2022A | 2023A | 2024E | 2025E | 2026E |
| Net Interest Income | 48,833 | 55,001 | 54,012 | 52,112 | 53,110 |
| % change | 16.9% | 12.6% | -1.8% | -3.5% | 1.9% |
| Net Fee Income | NA | NA | NA | NA | NA |
| Securities Gains / (Losses) | NA | NA | NA | NA | NA |
| Total Operating Income | 74,695 | 78,794 | 80,448 | 81,265 | 83,583 |
| Operating Expenses | (51,185) | (53,571) | (53,659) | (52,589) | (52,206) |
| % change | 8.6% | 4.7% | 0.2% | -2.0% | -0.7% |
| Provisions Expense | (5,239) | (7,903) | (9,126) | (9,154) | (9,260) |
| % change | NA | 50.8% | 15.5% | 0.3% | 1.2% |
| Operating Pre-Tax Income | 18,271 | 17,320 | 17,662 | 19,521 | 22,118 |
| Operating Net Income to Comm S/Hold. | 13,318 | 11,494 | 10,965 | 12,978 | 15,044 |
| GAAP Net Income | 14,316 | 12,789 | 12,419 | 14,580 | 16,708 |
| Balance Sheet Data (Dec) | | | | | |
| US\$ Millions) | 2022A | 2023A | 2024E | 2025E | 2026E |
| Total Assets | 2,416,676 | 2,405,306 | 2,442,707 | 2,469,186 | 2,475,348 |
| Average Interest Earning Assets | 2,173,634 | 2,235,287 | 2,271,597 | 2,290,001 | 2,293,689 |
| Total Gross Customer Loans | 657,200 | 689,400 | 701,174 | 738,875 | 781,615 |
| % change | -1.6% | 4.9% | 1.7% | 5.4% | 5.8% |
| Total Customer Deposits | 1,365,954 | 1,308,681 | 1,322,618 | 1,325,737 | 1,331,900 |
| % change | 3.7% | -4.2% | 1.1% | 0.2% | 0.5% |
| Tangible Equity | 158,071 | 163,730 | 168,632 | 172,598 | 178,361 |
| Common Shareholders' Equity | 182,194 | 187,853 | 192,755 | 196,721 | 202,484 |
| Key Metrics (Dec) | | | | | |
| (US\$ Millions) | 2022A | 2023A | 2024E | 2025E | 2026E |
| Net Interest Margin | 2.25% | 2.46% | 2.38% | 2.28% | 2.32% |
| Effective Tax Rate | 18.1% | 24.1% | 28.0% | 23.8% | 23.1% |
| Loan / Deposit Ratio | 48.1% | 52.7% | 53.0% | 55.7% | 58.7% |
| Tangible Common Equity / Assets | 6.5% | 6.8% | 6.9% | 7.0% | 7.2% |
| ROA | 0.6% | 0.4% | 0.4% | 0.5% | 0.6% |
| ROE | 7.4% | 5.7% | 5.7% | 6.7% | 7.5% |
| RoTE | 8.4% | 6.6% | 6.6% | 7.6% | 8.6% |
| Dividend Payout Ratio | 30.1% | 34.7% | 37.0% | 30.1% | 25.0% |
| Efficiency Ratio (Cost / Income Ratio) | 68.5% | 68.0% | 66.7% | 64.7% | 62.5% |
| Quality of Earnings (Dec) | | | | | |
| (US\$ Millions) | 2022A | 2023A | 2024E | 2025E | 2026E |
| Total Non-Interest Inc / Operating Inc | 34.6% | 30.2% | 32.9% | 35.9% | 36.5% |
| NPLs plus Foreclosed Real Estate / Loans | 0.4% | 0.5% | 0.5% | 0.7% | 0.9% |
| Loan Loss Reserves / NPLs | 784.13% | 621.61% | 592.65% | 420.43% | 306.13% |
| | | | | | |

2.91%

2.88%

3.02%

2.89%

2.82%

Company Sector

Banks-Multinational/Universal

Company Description

Citigroup (C) is a leading global diversified financial service company that provides consumers, corporations, governments a broad range of financial products and services. C offers services such as consumer banking and credit, corporate and investment banking, securities brokerage, transaction services, and wealth management. Citi operates and does business in more than 160 countries/ jurisdictions in North America, Latin America, Asia, and Europe/Middle East and Africa (EMEA).

Investment Rationale

We see the risk/reward skewed to the upside given the combination of relatively low investor expectations, sub-TBV valuation and strategic actions focused on reversing nearly 20 years of sub-par shareholder returns.

| Stock Data | |
|----------------------|------------|
| Average Daily Volume | 20,691,324 |

Quarterly Earnings Estimates

| | 2023 | 2024 |
|----|-------|-------|
| Q1 | 1.86A | 1.54E |
| Q2 | 1.35A | 1.44E |
| Q3 | 1.51A | 1.61E |
| Q4 | 0.84A | 1.25E |

Loan Loss Reserves / Total Loans



Price objective basis & risk

Citigroup Inc. (C)

Our \$65 PO is based on a 50%/50% weighting between our 2024e EPS and 2024e TBV. We assign 9.5x/0.8x multiples respectively, vs. large-cap peers (13.2x/1.6x) due to the bank's lower return metrics.

Downside risks to our PO are execution risk tied to mgmt's franchise transformation efforts, an economic downturn or a macro-economic shock, increased costs tied to the regulatory consent orders, regulatory changes. Faster pace of share buybacks, better than expected operating leverage.

Analyst Certification

I, Ebrahim H. Poonawala, hereby certify that the views expressed in this research report accurately reflect my personal views about the subject securities and issuers. I also certify that no part of my compensation was, is, or will be, directly or indirectly, related to the specific recommendations or view expressed in this research report.

North America - Banks Coverage Cluster

| Investment rating | Company | BofA Ticker | Bloomberg symbol | Analyst |
|-------------------|---|-------------|------------------|----------------------|
| BUY | | | | |
| | Ares Capital Corporation | ARCC | ARCC US | Derek Hewett |
| | Ares Commercial Real Estate Corporation | ACRE | ACRE US | Derek Hewett |
| | Bank of Montreal | ВМО | BMO US | Ebrahim H. Poonawala |
| | Bank of Montreal | YBMO | BMO CN | Ebrahim H. Poonawala |
| | Barings BDC Inc | BBDC | BBDC US | Derek Hewett |
| | Blackstone Mortgage Trust Inc | BXMT | BXMT US | Derek Hewett |
| | Blue Owl Capital Corporation | OBDC | OBDC US | Derek Hewett |
| | Carlyle Secured Lending Inc | CGBD | CGBD US | Derek Hewett |
| | Citigroup Inc. | С | C US | Ebrahim H. Poonawala |
| | Compass Diversified Holdings | CODI | CODIUS | Derek Hewett |
| | Crescent Capital BDC | CCAP | CCAP US | Derek Hewett |
| | Cullen/Frost Bankers Inc | CFR | CFR US | Ebrahim H. Poonawala |
| | East West Bancorp, Incorporated | EWBC | EWBC US | Ebrahim H. Poonawala |
| | Fifth Third Bank | FITB | FITB US | Ebrahim H. Poonawala |
| | First Bancorp Puerto Rico | FBP | FBP US | Brandon Berman |
| | First Horizon Corporation | FHN | FHN US | Ebrahim H. Poonawala |
| | FNB Corporation of Pennsylvania | FNB | FNB US | Brandon Berman |
| | Goldman Sachs | GS | GS US | Ebrahim H. Poonawala |
| | JPMorgan Chase & Co. | JPM | JPM US | Ebrahim H. Poonawala |
| | KeyCorp | KEY | KEY US | Ebrahim H. Poonawala |
| | M&T Bank | MTB | MTB US | Ebrahim H. Poonawala |
| | Morgan Stanley | MS | MS US | Ebrahim H. Poonawala |
| | New Mountain Finance Corporation | NMFC | NMFC US | Derek Hewett |
| | New York Community Bancorp | NYCB | NYCB US | Ebrahim H. Poonawala |
| | Northern Trust Corporation | NTRS | NTRS US | Ebrahim H. Poonawala |
| | Royal Bank of Canada | RY | RY US | Ebrahim H. Poonawala |
| | Royal Bank of Canada | YRY | RY CN | Ebrahim H. Poonawala |
| | Safehold, Inc | SAFE | SAFE US | Derek Hewett |
| | Sixth Street Specialty Lending, Inc | TSLX | TSLX US | Derek Hewett |
| | Starwood Property Trust | STWD | STWD US | Derek Hewett |
| | Synovus Financial Corp. | SNV | SNV US | Ebrahim H. Poonawala |
| | The Bank of New York Mellon Corporation | BK | BK US | Ebrahim H. Poonawala |
| | Truist Financial | TFC | TFC US | Ebrahim H. Poonawala |
| | U.S. Bancorp | USB | USB US | Ebrahim H. Poonawala |
| | Webster Financial Corp. | WBS | WBS US | Brandon Berman |
| | Wells Fargo & Company | WFC | WFC US | Ebrahim H. Poonawala |
| | Western Alliance Bancorp | WAL | WALUS | Ebrahim H. Poonawala |
| NEUTRAL | | | | |
| | AGNC Investment Corp | AGNC | AGNC US | Derek Hewett |
| | Ally Financial | ALLY | ALLY US | Brandon Berman |
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North America - Banks Coverage Cluster

| Investment rating | Company | BofA Ticker | Bloomberg symbol | Analyst |
|-------------------|--|-------------|------------------|----------------------|
| | Annaly Capital Management | NLY | NLY US | Derek Hewett |
| | Apollo Commercial Real Estate Finance | ARI | ARI US | Derek Hewett |
| | Associated Banc-Corp | ASB | ASB US | Brandon Berman |
| | Bain Capital Specialty Finance, Inc. | BCSF | BCSF US | Derek Hewett |
| | Bank of Nova Scotia | YBNS | BNS CN | Ebrahim H. Poonawala |
| | Bank of Nova Scotia | BNS | BNS US | Ebrahim H. Poonawala |
| | Blackstone Secured Lending Fund | BXSL | BXSL US | Derek Hewett |
| | BrightSpire Capital Inc. | BRSP | BRSP US | Derek Hewett |
| | Canadian Imperial Bank of Commerce | CM | CM US | Ebrahim H. Poonawala |
| | Canadian Imperial Bank of Commerce | YCM | CM CN | Ebrahim H. Poonawala |
| | Citizens Financial Group | CFG | CFG US | Ebrahim H. Poonawala |
| | Comerica Incorporated | CMA | CMA US | Brandon Berman |
| | Commerce Bancshares Inc. | CBSH | CBSH US | Brandon Berman |
| | Goldman Sachs BDC, Inc. | GSBD | GSBD US | Derek Hewett |
| | Golub Capital BDC, Inc. | GBDC | GBDC US | Derek Hewett |
| | Huntington Bancshares Inc. | HBAN | HBAN US | Ebrahim H. Poonawala |
| | Ladder Capital Corp | LADR | LADR US | Derek Hewett |
| | PennyMac Mortgage Investment Trust | PMT | PMT US | Derek Hewett |
| | Popular Inc | BPOP | BPOP US | Brandon Berman |
| | Regions Financial | RF | RF US | Ebrahim H. Poonawala |
| | The PNC Financial Services Group, Inc. | PNC | PNC US | Ebrahim H. Poonawala |
| | Toronto-Dominion Bank | TD | TD US | Ebrahim H. Poonawala |
| | Toronto-Dominion Bank | YTD | TD CN | Ebrahim H. Poonawala |
| | TPG RE Finance Trust, Inc. | TRTX | TRTX US | Derek Hewett |
| UNDERPERFORM | | | | |
| | Bank of Hawaii Corp. | ВОН | BOH US | Brandon Berman |
| | First Hawaiian Inc. | FHB | FHB US | Brandon Berman |
| | Guild Holdings Company | GHLD | GHLD US | Derek Hewett |
| | Invesco Mortgage Capital, Inc. | IVR | IVR US | Derek Hewett |
| | loanDepot Inc | LDI | LDI US | Derek Hewett |
| | MidCap Financial Investment Co | MFIC | MFIC US | Derek Hewett |
| | Prosperity Bancshares Inc | PB | PB US | Ebrahim H. Poonawala |
| | State Street Corporation | STT | STT US | Ebrahim H. Poonawala |
| | Texas Capital Bancshares Inc. | TCBI | TCBI US | Brandon Berman |
| | Zions Bancorp | ZION | ZION US | Brandon Berman |

*Q*method[™] Measures Definitions

Numerator

Business Performance

| Return On Capital Employed | NOPAT = (EBIT + Interest Income) \times (1 - Tax Rate) + Goodwill Amortization | Total Assets – Current Liabilities + ST Debt + Accumulated Goodwill |
|----------------------------|--|---|
| Return On Equity | Net Income | Amortization Shareholders' Equity |
| Operating Margin | Operating Profit | Sales |
| Earnings Growth | Expected 5 Year CAGR From Latest Actual | N/A |
| Free Cash Flow | Cash Flow From Operations — Total Capex | N/A |
| Quality of Earnings | Numerator | Denominator |
| Cash Realization Ratio | Cash Flow From Operations | Net Income |
| Asset Replacement Ratio | Capex | Depreciation |
| Tax Rate | Tax Charge | Pre-Tax Income |
| Net Debt-To-Equity Ratio | Net Debt = Total Debt - Cash & Equivalents | Total Equity |
| Interest Cover | EBIT | Interest Expense |
| Valuation Toolkit | Numerator | Denominator |
| Price / Earnings Ratio | Current Share Price | Diluted Earnings Per Share (Basis As Specified) |
| Price / Book Value | Current Share Price | Shareholders' Equity / Current Basic Shares |
| Dividend Yield | Annualised Declared Cash Dividend | Current Share Price |
| Free Cash Flow Yield | Cash Flow From Operations – Total Capex | Market Cap = Current Share Price × Current Basic Shares |
| Enterprise Value / Sales | EV = Current Share Price × Current Shares + Minority Equity + Net Debt + | Sales |
| | Other LT Liabilities | |
| EV / EBITDA | Enterprise Value | Basic EBIT + Depreciation + Amortization |

Denominator



Valuation Toolkit Numerator Denominator

Manethod Suis the set of BofA Global Research standard measures that serve to maintain global consistency under three broad headings: Business Performance, Quality of Earnings, and validations. The key features of iQmethod are: A consistently structured, detailed, and transparent methodology. Guidelines to maximize the effectiveness of the comparative valuation process, and to identify some common pitfalls.

Matarbase* is our real-time global research database that is sourced directly from our equity analysts' earnings models and includes forecasted as well as historical data for income statements, balance sheets, and cash flow statements for companies covered by BofA Global Research.

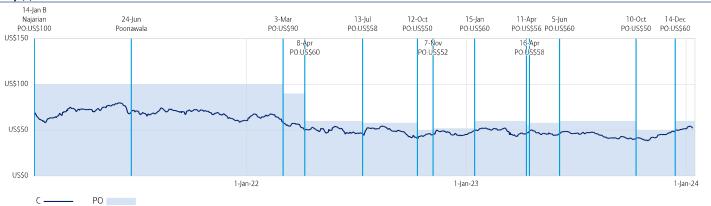
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Disclosures

Important Disclosures

Citigroup (C) Price Chart



B: Buy, N: Neutral, U: Underperform, PO: Price Objective, NA: No longer valid, NR: No Rating

The Investment Opinion System is contained at the end of the report under the heading "Fundamental Equity Opinion Key". Dark grey shading indicates the security is restricted with the opinion suspended. Medium grey shading indicates the security is under review with the opinion withdrawn. Light grey shading indicates the security is not covered. Chart is current as of a date no more than one trading day prior to the date of the report.

Equity Investment Rating Distribution: Banks Group (as of 31 Dec 2023)

| Coverage Universe | Count | Percent | Inv. Banking Relationships R1 | Count | Percent |
|-------------------|-------|---------|-------------------------------|-------|---------|
| Buy | 100 | 49.75% | Buy | 84 | 84.00% |
| Hold | 54 | 26.87% | Hold | 41 | 75.93% |
| Sell | 47 | 23.38% | Sell | 35 | 74.47% |

Equity Investment Rating Distribution: Global Group (as of 31 Dec 2023)

| Coverage Universe | Count | Percent | Inv. Banking Relationships R1 | Count | Percent |
|-------------------|-------|---------|-------------------------------|-------|---------|
| Buy | 1895 | 53.62% | Buy | 1083 | 57.15% |
| Hold | 832 | 23.54% | Hold | 454 | 54.57% |
| Sell | 807 | 22.84% | Sell | 383 | 47.46% |
| | | | | | |

R1 Issuers that were investment banking clients of BofA Securities or one of its affiliates within the past 12 months. For purposes of this Investment Rating Distribution, the coverage universe includes only stocks. A stock rated Neutral is included as a Hold, and a stock rated Underperform is included as a Sell.

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Investment rating Total return expectation (within 12-month period of date of initial rating) Ratings dispersion guidelines for coverage cluster^{R2}

| Buy | ≥ 10% | ≤ 70% |
|-------------|-------|-------|
| Neutral | ≥ 0% | ≤ 30% |
| nderperform | N/A | ≥ 20% |

R2Ratings dispersions may vary from time to time where BofA Global Research believes it better reflects the investment prospects of stocks in a Coverage Cluster.

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The date and time of completion of the production of any recommendation in this report shall be the date and time of dissemination of this report as recorded in the report timestamp.

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