

TELUS Corporation

4Q23 Preview: Focus shifting from 2H23 competitive moves to '24 outlook

Reiterate Rating: BUY | PO: 30.00 CAD | Price: 23.93 CAD

Underlying market dynamics are healthy

We update our TELUS estimates ahead of 4Q23 results, which we expect in early February. We believe 4Q results will show robust competition for wireless and broadband subscribers but within a growing overall market. Promotional offers were short-lived over the holidays as was the case during the back-to-school period. We view this as strong evidence the feared post-merger 'price war' has not and will not emerge.

Promotions did pressure ARPU

Competitive intensity is typically seasonally elevated in 4Q. Promotions were focused on more data at lower prices rather than the aggressive handset discounting we saw last year. Attractive holiday offers fueled subscriber activity and comparison shopping amongst carriers. As a result, we expect wireless churn to increase year-over-year (y/y) and wireless average revenue per user (ARPU) to decrease by ~50bps y/y. Less attractive handset promotions than last year will support a y/y decline in wireless equipment revenue and will be a tailwind to margins. Estimate changes are in Exhibit 1 on page 3.

TELUS Int'l faces headwinds and slower recovery

TELUS International (DLCX) continued to experience a delayed sales growth recovery. We understand TELUS faces elongated sales cycles and long decision timelines. We assumed TIXT would return to adj. EBITDA growth in 4Q, but we have adjusted our outlook and now expect flat EBITDA with growth now emerging in 2024.

We forecast C\$2.3bn FCF and 6%+ Adj. EBITDA n '24E

TELUS will release 2024E guidance with 4Q results. We forecast 4.7% 2024 operating revenue growth and 6.2% Adjusted EBITDA growth. We forecast flat capex at C\$2.7bn and strong free cash flow growth (FCF) to C\$2.3bn. Lifeworks synergies and cost containment savings from a program launched in July '23 should begin to contribute more meaningfully to adj. EBITDA growth by mid-year.

| Estimates (Dec) (C\$) | 2021A | 2022A | 2023E | 2024E | 2025E |
|--|-------|-------|--------|-------|-------|
| EPS | 1.05 | 1.22 | 0.93 | 1.07 | 1.28 |
| GAAP EPS | 1.22 | 1.15 | 0.48 | 0.93 | 1.16 |
| EPS Change (YoY) | -1.9% | 16.2% | -23.8% | 15.1% | 19.6% |
| Consensus EPS (Bloomberg) | | | 0.94 | 1.10 | 1.31 |
| DPS | 1.27 | 1.36 | 1.45 | 1.56 | 1.67 |
| EPS (TU - C\$) | 1.05 | 1.22 | 0.93 | 1.07 | 1.28 |
| DPS (TU - C\$) | 1.27 | 1.36 | 1.45 | 1.56 | 1.67 |
| Valuation (Dec) | | | | | |
| P/E | 22.8x | 19.6x | 25.7x | 22.4x | 18.7x |
| GAAP P/E | 19.6x | 20.8x | 49.9x | 25.7x | 20.6x |
| Dividend Yield | 5.3% | 5.7% | 6.1% | 6.5% | 7.0% |
| EV/EBITDA* | 10.3x | 9.4x | 8.8x | 8.3x | 7.7x |
| Free Cash Flow Yield* | 3.7% | 3.3% | 3.7% | 6.7% | 8.3% |
| * For full definitions of <i>IQ</i> method SM measures, see page 5. | | | | | |

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Refer to important disclosures on page 6 to 9. Analyst Certification on page 4. Price
Objective Basis/Risk on page 4.

Timestamp: 04 January 2024 05:00AM EST

04 January 2024

Equity

| Key Changes | | |
|---------------|----------|----------|
| (C\$) | Previous | Current |
| 2023E Rev (m) | 20,155.8 | 20,087.6 |
| 2024E Rev (m) | 21,161.4 | 20,994.0 |
| 2025E Rev (m) | 22,191.6 | 22,088.4 |
| 2023E EPS | 0.95 | 0.93 |
| 2024E EPS | 1.16 | 1.07 |
| 2025E EPS | 1.34 | 1.28 |
| | | |

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Stock Data

| Price (TOR / NYS) | 23.93 CAD / 17.90 USD |
|-------------------------|-------------------------|
| Price Objective | 30.00 CAD / 22.00 USD |
| Date Established | 6-Oct-2023 / 6-Oct-2023 |
| Investment Opinion | B-1-7 / A-1-7 |
| 52-Week Range | 21.15 CAD - 29.01 CAD |
| Market Value (mn) | 35,012 CAD |
| Free Float | 99.8% |
| Average Daily Value | 112.63 USD |
| Shares Outstanding (mn) | 1,463.1 / 1,463.1 |
| BofA Ticker / Exchange | YT / TOR |
| BofA Ticker / Exchange | TU / NYS |
| Bloomberg / Reuters | T CN / T.TO |
| ROE (2023E) | 7.8% |
| Net Dbt to Eqty (Dec- | 136.9% |
| 2022A) | |
| ESGMeter™ | High |

ESGMeter is not indicative of a company's future stock price performance and is not an investment recommendation or rating. ESGMeter is independent of BofA Global Research's equity investment rating, volatility risk rating, income rating, and price objective for that company. For full details, refer to "BofA ESGMeter Methodology".

iQprofile [™] TELUS Corporation

| (C\$ Millions) | 2021A | 2022A | 2023E | 2024E | 20251 |
|--|--|---|--|--|--|
| Return on Capital Employed | 5.6% | 4.8% | 3.5% | 4.9% | 5.9% |
| Return on Equity | 10.0% | 10.2% | 7.8% | 9.3% | 11.8% |
| Operating Margin | 17.8% | 16.0% | 11.4% | 15.4% | 17.2% |
| Free Cash Flow | 1,291 | 1,164 | 1,281 | 2,356 | 2,918 |
| <i>iQ</i> method [™] – Quality of Earnings* | | | | | |
| (C\$ Millions) | 2021A | 2022A | 2023E | 2024E | 20251 |
| Cash Realization Ratio | 3.1x | 2.8x | 3.1x | 3.2x | 3.0 |
| Asset Replacement Ratio | 1.5x | 1.6x | 1.2x | 1.1x | 1.1> |
| Tax Rate | 25.5% | 26.0% | 23.1% | 22.7% | 22.7% |
| Net Debt-to-Equity Ratio | 126.1% | 136.9% | 153.0% | 166.9% | 171.4% |
| Interest Cover | 3.9x | 4.7x | 1.7x | 2.3x | 2.4) |
| Income Statement Data (Dec) | | | | | |
| (C\$ Millions) | 2021A | 2022A | 2023E | 2024E | 2025 |
| Sales | 17,258 | 18,412 | 20,088 | 20,994 | 22,088 |
| % Change | 11.6% | 6.7% | 9.1% | 4.5% | 5.2% |
| Gross Profit | 17,258 | 18,412 | 20,088 | 20,994 | 22,088 |
| % Change | 11.6% | 6.7% | 9.1% | 4.5% | 5.2% |
| EBITDA | 6.069 | 6,643 | 7,091 | 7,537 | 8,100 |
| % Change | 6.5% | 9.5% | 6.7% | 6.3% | 7.5% |
| Net Interest & Other Income | (796) | (632) | (1,350) | (1,432) | (1,556 |
| Net Income (Adjusted) | 1,430 | 1,713 | 1,356 | 1,570 | 1,889 |
| % Change | 5.1% | 19.8% | -20.9% | 15.8% | 20.3% |
| (C\$ Millions) | 20214 | | | | |
| | 2021A | 2022A | 2023E | 2024E | |
| Net Income from Cont Operations (GAAP) | 1,698 | 1,718 | 721 | 1,389 | 1,737 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization | 1,698 3,216 | 1,718 3,452 | 721 4,055 | 1,389 4,105 | 1,737 4,132 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital | 1,698 3,216 (82) | 1,718 3,452 (193) | 721 4,055 (447) | 1,389 4,105 (408) | 1,737 4,132 (188) |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge | 1,698 3,216 (82) 47 | 1,718 3,452 (193) 31 | 721 4,055 (447) (227) | 1,389 4,105 (408) 0 | 1,737 4,132 (188 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net | 1,698 3,216 (82) 47 (491) | 1,718 3,452 (193) 31 (197) | 721 4,055 (447) (227) 137 | 1,389 4,105 (408) 0 | 1,737 4,132 (188 (|
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure | 1,698 3,216 (82) 47 (491) (3,097) | 1,718 3,452 (193) 31 (197) (3,647) | 721 4,055 (447) (227) 137 (2,958) | 1,389 4,105 (408) 0 0 (2,730) | 1,737 4,132 (188) (((2,763) |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow | 1,698 3,216 (82) 47 (491) (3,097) 1,291 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 | 721 4,055 (447) (227) 137 (2,958) 1,281 | 1,389 4,105 (408) 0 0 (2,730) 2,356 | 1,737 4,132 (188) ((2,763) 2,918 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% | 1,737 4,132 (188) ((2,763) 2,918 23,9% |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% | 1,733 4,132 (188 ((2,763 2,918 23.9% |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% | 1,737 4,132 (188) (2,763) 2,918 23,9% (2,442) |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) | 1,737 4,132 (188 (2,763 2,918 23.9% (2,442 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) | 1,73; 4,13; (188 ((2,763 2,918 23.9% ((2,442 (800 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) | 1,737 4,132 (188 () (2,763) 2,918 23.9% ((2,442) (800) |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) | 1,737 4,132 (188) (0 (2,763) 2,918 23.9% (0 (2,442) (800) |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) | 1,737 4,132 (188) ((2,763) 2,918 23.9% ((2,442) (800) |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 | 1,737 4,132 (188) (2,763) 2,918 23.9% (2,442) (800) 2025 645 4,295 1,978 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 15,926 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 17,084 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 17,194 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 17,375 | 1,737 4,132 (188) (2,763) 2,918 23.9% (2,442) (800) 2025 645 4,295 17,561 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment Other Non-Current Assets | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 15,926 27,036 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 17,084 30,870 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 17,194 32,156 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 17,375 31,600 | 1,737 4,132 (188) (2,763) 2,918 23.9% (2,442) (800) 2025 645 4,295 17,561 30,044 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment Other Non-Current Assets Total Assets | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 15,926 27,036 47,994 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 17,084 30,870 54,046 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 17,194 32,156 57,632 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 17,375 31,600 55,931 | 1,737 4,132 (188 () (2,763 2,918 23.9% () (2,442 (800) 2025 645 4,295 17,56 30,044 54,528 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment Other Non-Current Assets Total Assets Short-Term Debt | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 15,926 27,036 47,994 3,041 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 17,084 30,870 54,046 2,645 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 17,194 32,156 57,632 4,480 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 17,375 31,600 55,931 4,180 | 1,737 4,132 (188 () (2,763 2,918 23.9% () (2,442 (800) 2025 649 4,299 1,978 17,567 30,044 54,528 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment Other Non-Current Assets Total Assets Short-Term Debt Other Current Liabilities | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 15,926 27,036 47,994 3,041 5,232 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 17,084 30,870 54,046 2,645 5,636 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 17,194 32,156 57,632 4,480 5,471 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 17,375 31,600 55,931 4,180 5,464 | 1,737 4,132 (188) (1,0) (2,763) 2,918 23.9% (2,442) (800) 2025 645 4,295 17,561 30,044 54,528 5,280 5,567 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment Other Non-Current Assets Total Assets Short-Term Debt Other Current Liabilities Long-Term Debt | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 15,926 27,036 47,994 3,041 5,232 17,925 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 17,084 30,870 54,046 2,645 5,636 22,496 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 17,194 32,156 57,632 4,480 5,471 24,707 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 17,375 31,600 55,931 4,180 5,464 24,207 | 1,737 4,132 (188) (100 (2,763) 2,918 23.9% (2,442) (800) 2025 4,293 17,561 30,044 54,528 5,567 22,307 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment Other Non-Current Assets Short-Term Debt Other Current Liabilities Long-Term Debt Other Non-Current Liabilities | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 15,926 27,036 47,994 3,041 5,232 17,925 5,737 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 17,084 30,870 54,046 2,645 5,636 22,496 5,611 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 17,194 32,156 57,632 4,480 5,471 24,707 5,656 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 17,375 31,600 55,931 4,180 5,464 24,207 5,656 | 2025i 1,737 4,132 (188) (0 (2,763) 2,918 23.9% (2,442) (800) 2025i 645 4,299 1,978 17,561 30,044 54,528 5,567 22,307 5,6565 |
| Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) (C\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment Other Non-Current Assets Total Assets Short-Term Debt Other Current Liabilities Long-Term Debt | 1,698 3,216 (82) 47 (491) (3,097) 1,291 -26.3% 827 (1,045) (71) 2021A 723 2,877 1,432 15,926 27,036 47,994 3,041 5,232 17,925 | 1,718 3,452 (193) 31 (197) (3,647) 1,164 -9.8% 0 (1,188) 2,205 2022A 974 3,440 1,678 17,084 30,870 54,046 2,645 5,636 22,496 | 721 4,055 (447) (227) 137 (2,958) 1,281 10.1% 0 (1,328) 3,380 2023E 2,696 3,781 1,805 17,194 32,156 57,632 4,480 5,471 24,707 | 1,389 4,105 (408) 0 0 (2,730) 2,356 83.9% 0 (2,283) (800) 2024E 969 4,103 1,884 17,375 31,600 55,931 4,180 5,464 24,207 | 1,737 4,132 (188) (100 (2,763) 2,918 23.9% (2,442) (800) 2025 4,293 17,561 30,044 54,528 5,567 22,307 |

Company Sector

Telecom Services-Wireless/Cellular

Company Description

TELUS is Canada's second-largest incumbent telco, with three principal business segments: 1) a national wireless service provider (one of three) with a market share of about 30% (on a network shared with BCE), 2) the incumbent wireline telecom business in Canada's two western provinces and eastern Quebec (home to a total of 8mn people, or 25% of Canada's population), and 3) non-ILEC businesses (agriculture and health) reported within the telecom segment.

Investment Rationale

TELUS is well positioned to benefit from wireless market growth as wireless penetration (at 90%) rises closer to the developed market average (at 120%). Investments TELUS has made to deploy fiber to the home (over 80% of footprint) and to grow subsidiaries within TELUS wireline should drive superior revenue growth, margin expansion, and free cash flow growth.

Stock Data

| Average Daily Volume | 6,283,786 |
|-------------------------------|-----------|
| Shares / Common - Dual Listed | 1.00 |

Quarterly Earnings Estimates

| | 2022 | 2023 |
|----|-------|-------|
| Q1 | 0.30A | 0.27A |
| Q2 | 0.36A | 0.19A |
| Q3 | 0.34A | 0.26E |
| Q4 | 0.23A | 0.22E |

| Key Changes | | |
|-------------|----------|---------|
| (C\$) | Previous | Current |
| 2023E EPS | 0.95 | 0.93 |
| 2024E EPS | 1.16 | 1.07 |
| 2025E EPS | 1.34 | 1.28 |



* For full definitions of *IQ*method ^{5M} measures, see page 5.

Exhibit 1: TELUS estimate change summaryWe lowered our 4Q23 estimate. Reflects elevated competition and slower than expected turnaround at DLCX

| | New | old | Change | Y/Y | New | old | Change | Y/Y | New | old | Change | Y/Y |
|--------------------------|-------|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Consolidated | 4Q23 | 4Q23 | % | % | 2023 | 2023 | % | % | 2024 | 2024 | % | % |
| Total Revenue | 5,170 | 5,238 | -1.3% | 2.2% | 20,088 | 20,156 | -0.3% | 9.1% | 20,994 | 21,161 | -0.8% | 4.5% |
| Total adjusted EBITDA | 1,789 | 1,822 | -1.8% | 5.9% | 7,091 | 7,124 | -0.5% | 6.7% | 7,537 | 7,718 | -2.3% | 6.3% |
| Diluted adjusted EPS | 0.22 | 0.23 | -5.9% | -4.8% | 0.93 | 0.95 | -1.5% | -23.7% | 1.07 | 1.16 | -7.8% | 14.4% |
| Free cash flow | 329 | 353 | -6.8% | 1.9% | 1,498 | 1,522 | -1.6% | 17.6% | 2,311 | 2,345 | -1.4% | 54.2% |
| Ttech | | | | | | | | | | | | |
| Revenue | 4,439 | 4,508 | -1.5% | 1.6% | 17,184 | 17,253 | -0.4% | 9.1% | 17,914 | 18,063 | -0.8% | 4.2% |
| Adj. EBITDA | 1,574 | 1,598 | -1.5% | 6.4% | 6,351 | 6,375 | -0.4% | 8.1% | 6,706 | 6,839 | -2.0% | 5.6% |
| Capex | 422 | 428 | -1.5% | -32.7% | 2,622 | 2,628 | -0.2% | -21.4% | 2,575 | 2,596 | -0.8% | -1.8% |
| DLCX | | | | | | | | | | | | |
| Revenue | 936 | | 0.0% | 9.4% | 3,649 | 3,649 | 0.0% | 13.5% | 3,862 | 3,880 | -0.5% | 5.9% |
| Adj. EBITDA | 215 | 224 | -4.1% | 2.3% | 740 | 749 | -1.2% | -3.8% | 831 | 879 | -5.4% | 12.4% |
| Wireless adjusted EBITDA | 38 | 38 | 0.0% | 15.6% | 127 | 127 | 0.0% | -5.8% | 155 | 156 | -0.5% | 21.7% |
| Operating metrics | | | | | | | | | | | | |
| Phone net adds | 106 | 106 | 0.0% | -5.0% | 423 | 423 | 0.0% | 5.6% | 402 | 402 | 0.0% | -5.0% |
| Mobile device net adds | 106 | 106 | 0.0% | 0.0% | 467 | 467 | 0.0% | 26.9% | 476 | 476 | 0.0% | 2.0% |
| Broadband net adds | 33 | 40 | -17.3% | -21.4% | 140 | 147 | -4.7% | -1.4% | 133 | 140 | -4.7% | -5.0% |
| IPTV net adds | 16 | 16 | 0.0% | -5.0% | 62 | 62 | 0.0% | 3.6% | 59 | 59 | 0.0% | -5.0% |
| Voice net adds | -8 | -8 | | | -32 | -32 | | 18.5% | -28 | -28 | 0.0% | -12.5% |
| | | | | | | | | | | | | |

Source: BofA Global Research estimates

BofA GLOBAL RESEARCH

Price objective basis & risk

TELUS Corporation (YT / TU)

Our C\$30 (US\$22) price objective is based on a forward EV/EBITDA of 9.3x, which is a premium to TELUS's historical average of 8.2x but within its range of 6.9x - 9.8x. We believe the premium is justified by its higher growth, more attractive business mix, and solid execution.

Downside risks to our PO are a decline in historically high sector multiples, an acceleration of wireless margin/average revenue per user (ARPU) compression in a maturing and competitive market, ARPU pressure from more aggressive regulation and competition from Freedom Mobile, further economic slowdown in Western Canada, and, in the wireline segment, and failure to show progress in expanding cash flow margins.

Upside risks are better-than-expected revenue growth driven by strong execution, with the key drivers being continuing investments in fibre-to-the-premise (FTTP) and increasing wireless data consumption, and better-than-expected improvement in wireline cash flow margins.

Analyst Certification

I, David W. Barden, CFA, hereby certify that the views expressed in this research report accurately reflect my personal views about the subject securities and issuers. I also certify that no part of my compensation was, is, or will be, directly or indirectly, related to the specific recommendations or view expressed in this research report.

North America - Telecom Services Coverage Cluster

| Investment rating | Company | Bof A Ticker | Bloomberg symbol | Analyst |
|-------------------|--------------------------------|--------------|------------------|------------------------|
| BUY | | | | |
| | American Tower Corp. | AMT | AMT US | David W. Barden, CFA |
| | AT&T Inc. | T | TUS | David W. Barden, CFA |
| | Cogent | CCOI | CCOLUS | David W. Barden, CFA |
| | Digital Realty Trust Inc | DLR | DLRUS | David W. Barden, CFA |
| | Dycom Industries, Inc. | DY | DY US | Alexander Waters |
| | Equinix, Inc. | EQIX | EQIX US | David W. Barden, CFA |
| | Quebecor Inc. | YQBRB | QBR/B CN | Matthew Griffiths, CFA |
| | Rogers Communications | RCI | RCI US | David W. Barden, CFA |
| | Rogers Communications | YRCIB | RCI/B CN | David W. Barden, CFA |
| | TELUS Corporation | YT | T CN | David W. Barden, CFA |
| | TELUS Corporation | TU | TU US | David W. Barden, CFA |
| | T-Mobile US | TMUS | TMUS US | David W. Barden, CFA |
| NEUTRAL | | | | |
| | BCE Inc. | YBCE | BCE CN | David W. Barden, CFA |
| | BCE Inc. | BCE | BCE US | David W. Barden, CFA |
| | Crown Castle Inc | CCI | CCLUS | David W. Barden, CFA |
| | SBA Communications Corporation | SBAC | SBAC US | David W. Barden, CFA |
| | Verizon Communications Inc. | VZ | VZ US | David W. Barden, CFA |
| UNDERPERFORM | | | | |
| | Cogeco Communications Inc. | YCCA | CCA CN | Matthew Griffiths, CFA |
| | Dish Network Corporation | DISH | DISH US | David W. Barden, CFA |
| | Lumen Technologies Inc. | LUMN | LUMN US | David W. Barden, CFA |
| | Uniti Group Inc | UNIT | UNIT US | David W. Barden, CFA |
| | | | | |
| | | | | |

Qmethod ^{su} Measures Definitions

| Business Performance | Numerator | Denominator |
|----------------------------|--|---|
| Return On Capital Employed | NOPAT = (EBIT + Interest Income) \times (1 - Tax Rate) + Goodwill Amortization | Total Assets – Current Liabilities + ST Debt + Accumulated Goodwill |
| | | Amortization |
| Return On Equity | Net Income | Shareholders' Equity |
| Operating Margin | Operating Profit | Sales |
| Earnings Growth | Expected 5 Year CAGR From Latest Actual | N/A |
| Free Cash Flow | Cash Flow From Operations – Total Capex | N/A |
| Quality of Earnings | Numerator | Denominator |
| Cash Realization Ratio | Cash Flow From Operations | Net Income |
| Asset Replacement Ratio | Capex | Depreciation |
| Tax Rate | Tax Charge | Pre-Tax Income |
| Net Debt-To-Equity Ratio | Net Debt = Total Debt - Cash & Equivalents | Total Equity |
| Interest Cover | EBIT | Interest Expense |
| Valuation Toolkit | Numerator | Denominator |
| Price / Earnings Ratio | Current Share Price | Diluted Earnings Per Share (Basis As Specified) |
| Price / Book Value | Current Share Price | Shareholders' Equity / Current Basic Shares |
| Dividend Yield | Annualised Declared Cash Dividend | Current Share Price |
| Free Cash Flow Yield | Cash Flow From Operations – Total Capex | Market Cap = Current Share Price × Current Basic Shares |
| Enterprise Value / Sales | EV = Current Share Price × Current Shares + Minority Equity + Net Debt + Other LT Liabilities | Sales |

EV/EBITDA Enterprise Value Basic EBIT + Depreciation + Amortization

Monethod ^{sw} is the set of BofA Global Research standard measures that serve to maintain global consistency under three broad headings: Business Performance, Quality of Earnings, and validations. The key features of iQmethod are: A consistently structured, detailed, and transparent methodology. Guidelines to maximize the effectiveness of the comparative valuation process, and to identify some common pitfalls.

Redatabase is our real-time global research database that is sourced directly from our equity analysts' earnings models and includes forecasted as well as historical data for income statements, balance sheets, and cash flow statements for companies covered by BofA Global Research.

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Important Disclosures

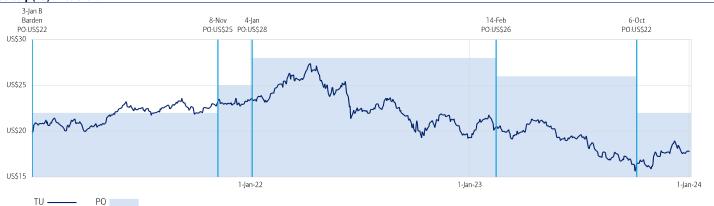
TELUS Corp (YT) Price Chart



B: Buy, N: Neutral, U: Underperform, PO: Price Objective, NA: No longer valid, NR: No Rating

The Investment Opinion System is contained at the end of the report under the heading "Fundamental Equity Opinion Key". Dark grey shading indicates the security is restricted with the opinion suspended. Medium grey shading indicates the security is under review with the opinion withdrawn. Light grey shading indicates the security is not covered. Chart is current as of a date no more than one trading day prior to the date of the report.

TELUS Corp (TU) Price Chart



B: Buy, N: Neutral, U: Underperform, PO: Price Objective, NA: No longer valid, NR: No Rating

The Investment Opinion System is contained at the end of the report under the heading 'Fundamental Equity Opinion Key'. Dark grey shading indicates the security is restricted with the opinion suspended. Medium grey shading indicates the security is under review with the opinion withdrawn. Light grey shading indicates the security is not covered. Chart is current as of a date no more than one trading day prior to the date of the report.

Equity Investment Rating Distribution: Telecommunications Group (as of 31 Dec 2023)

| Coverage Universe | Count | Percent | Inv. Banking Relationships R1 | Count | Percent |
|-------------------|-------|---------|-------------------------------|-------|---------|
| Buy | 57 | 51.82% | Buy | 43 | 75.44% |
| Hold | 27 | 24.55% | Hold | 17 | 62.96% |
| Sell | 26 | 23.64% | Sell | 12 | 46.15% |

Equity Investment Rating Distribution: Global Group (as of 31 Dec 2023)

| Coverage Universe | Count | Percent | Inv. Banking Relationships R1 | Count | Percent |
|-------------------|-------|---------|-------------------------------|-------|---------|
| Buy | 1895 | 53.62% | Buy | 1083 | 57.15% |
| Hold | 832 | 23.54% | Hold | 454 | 54.57% |
| Sell | 807 | 22.84% | Sell | 383 | 47.46% |

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Investment rating Total return expectation (within 12-month period of date of initial rating) Ratings dispersion guidelines for coverage cluster^{R2}

 Buy
 ≥ 10%
 ≤ 70%

 Neutral
 ≥ 0%
 ≤ 30%

 Underperform
 N/A
 ≥ 20%

INCOME RATINGS, indicators of potential cash dividends, are: 7 - same/higher (dividend considered to be secure), 8 - same/hower (dividend not considered to be secure) and 9 - pays no cash dividend. Coverage Cluster is comprised of stocks covered by a single analyst or two or more analysts sharing a common industry, sector, region or other classification(s). A stock's coverage cluster is included in the most recent BofA Global Research report referencing the stock.

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