

## Internet - India

# **Expert views on Indian hotel industry outlook: Solid growth to continue...**

**Industry Overview** 

## Extensive tailwinds ahead; Growth rates likely at 1.5X GDP

We hosted senior mgmt of FabHotels (asset-light, franchisee model) for a call to better understand the hotel industry landscape. FabHotels partners with small hotels, provides standardized services to consumers at c.\$26 ADR. Key takeaways from our discussion: 1) The large unorganized hotel segment has faced challenges around experience & post partnering with FabHotels' standard operating procedures, mgmt. says the experience is improved and hotels see better demand; 2) Economy & mid-premium hotels contribute c. 38% of total NBV in the travel market, with a higher gross profit contribution pool of c.64-67%; 3) Indian travel market tends to grow at 1.5X pace of GDP growth and currently there are no challenges on supply addition side; 4) Going ahead, short trips-led travel growth will continue to persist. People are taking more shorter vacations and B2B market post WFH to WFO normalization, is likely to witness good growth; 5) Post-COVID, premiumization trends are visible across retail & corporate hotel bookings. Higher clicks conversion on premium properties has been seen with ADR's increasing to c. Rs 3.5K levels vs Rs 2.5K earlier. We remain positive on Indian travel market & see MMYT structurally well-placed beneficiary of Indian travel theme. Maintain Buy.

## Premiumization shift post-COVID; competition rational

We believe that companies will look to expand hotels in prime portion of their catalog in coming year. This segment typically operates at average \$30-35 price point. Our checks suggest that market is seeing increasing demand for higher priced properties and better conversions on properties at a relatively higher price point in micro-markets. This trend has reversed vs pre-COVID, where hotels at cheaper price points used to sell more. In terms of targe consumer & target supplier, FabHotels, Treebo and Oyo are key large players in the hotel space. Oyo is focused on being an aggregator with widest variety of supply on platform vs controlling experience while asset light franchisee players focus more on operations than higher footprint presence. The market had intense competition pre-COVID, but the irrationality has gone away now based on our checks.

## Corporate travel segment & religious tourism-led demand

Managing approvals, policies, processes, MIS, invoicing etc. has been a pain point in the corporate segment which B2B platforms help solve. B2B offerings generally solve for end-to-end process (for traveler, travel deck & finance function) & stay. The segment generates c.15% gross margins vs c.18% for premium economy B2C side. In our view, corporates typically look for a smaller catalog of hotels which meets their price point & location criteria. On religious tourism side, there continues to be a secular growth trend. In Ayodhya for example, currently lodges & alternate accommodation options operate. Premium supply would start to come in as big brands build their hotel supply.

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Equity India Internet

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#### Glossary

ADR: Average daily rate GBV: Gross booking value GST: Goods & services tax

MIS: Management Information System

MMYT: MakeMyTrip

NBV: Net booking value, includes GST but post all discounts, refunds & cancellations

OTA: Online travel agency WFH: Work from Home WFO: Work from office

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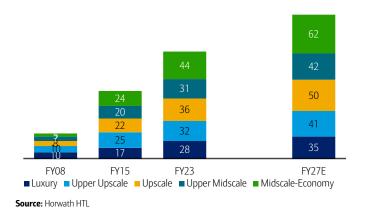
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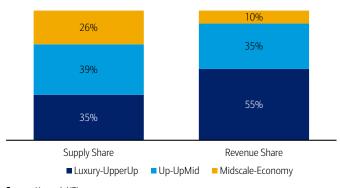
## Other takeaways from our discussion

- FabHotels has technology at the center of consumer experience and back-end operations. All affiliate hotels follow housekeeping procedures, undergo auditing processes, and have trained staff to ensure hassle-free experience for consumer travelers. FabHotels charges franchisee fees of c.18-22% from the hotels;
- Asset light players can't go out to construct a property and franchisees look at return ratios before construction. Religious destinations see a different travel demand pattern. On B2B side, travelers book hotel on an app and stay for 2.4 nights on average vs bookings done post visiting/darshan and consumers stay for 4-5 hours before checkout. This is largely an offline demand format currently and this demand is currently lower quality sensitive;

**Exhibit 1: Hotels: Segmental Composition (Inventory in 000s)** Across category split



**Exhibit 2: Supply & revenue share for hotels segments for 2022** Luxury & Luxury upscale have highest revenue share

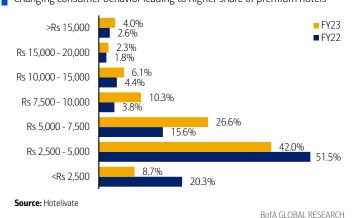


Source: Horwath HTL

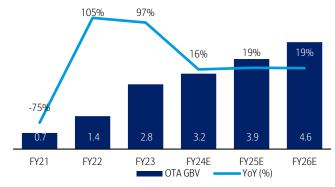
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- Economy hotels form c.20% of the net booking value for hotel industry but platform profit pool is at c.40%. Flights operate at c.6% gross margins, mid-premium hotels at 12-14% margins and economy hotels operate at c.20% gross margins. For B2B segment, on flights side, gross margins are 4-5% due to convenience fees being lesser vs retail;
- For newer properties, promotions and sponsored listings run in initial stages of a property coming on platform. Once the visibility comes in, they work in auto-pilot mode largely. Avg marketing/promotional expenses on OTA side is at 17-18% levels (includes commissions & promo spends on the platform).

**Exhibit 3: Nationwide hotels avg daily rental breakdown**Changing consumer behavior leading to higher share of premium hotels



**Exhibit 4: OTA GBV in hotel and YoY change (%)** OTA GBV in hotel could reach US\$4.6bn by FY26E



Source: Videc

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#### **Exhibit 5: Stocks mentioned**

Prices and ratings for stocks mentioned in this report

Bof A TickerBloomberg tickerCompany namePriceRatingMMYTMMYT USMakemytrip LimitedUS\$ 58.76B-1-9

Source: BofA Global Research

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## Price objective basis & risk

#### Makemytrip Limited (MMYT)

Our price objective is US\$71. We value MMYT using a 10-year discounted cash flow (DCF) model. We use a weighted-average cost of capital (WACC) of 10.4% and a TGR of 5%.

Downside risks: 1) Higher competition, 2) slower/delayed growth recovery in any segment

Upside risks: 1) Stronger-than-expected growth 2) a material reduction in competition, 3) faster margin uptake.

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	Alibaba Group	BABAF	9988 HK	Joyce Ju
	Alibaba Health	ALBHF	241 HK	Miranda Zhuang, CFA
	Baidu.com	BIDU	BIDU US	Miranda Zhuang, CFA
	Baidu.com	BAIDF	9888 HK	Miranda Zhuang, CFA
	Bilibili	BILI	BILI US	Lei Zhang
	Bilibili	BLBLF	9626 HK	Lei Zhang
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	JD.com	JD	JD US	Joyce Ju
	JD.com	JDCMF	9618 HK	Joyce Ju
	•	KGDEF	268 HK	
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	Kingsoft Corporation		3888 HK	Daley Li, CFA
	Kuaishou	KUASF	1024 HK	Lei Zhang
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	NetEase	NETTF	9999 HK	Lei Zhang
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	Pinduoduo Inc.	PDD	PDD US	Joyce Ju
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	Tencent Music	XWFWF	1698 HK	Lei Zhang
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	Kingsoft Cloud	KCLHF	3896 HK	Daley Li, CFA
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	PB Fintech	XPFXF	POLICYBZ IN	Sachin Salgaonkar
	Sea Limited	SE	SEUS	Sachin Salgaonkar
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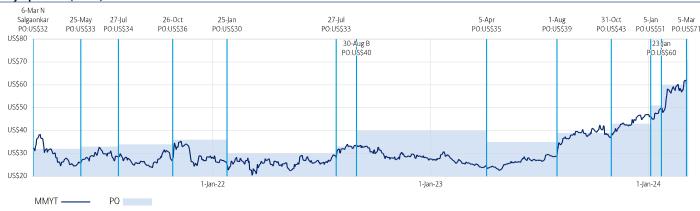
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	Seven West Media	WANHF	SWM AU	Ware Kuo
	The ONE Enterprise	XUFCF	ONEE TB	Thitithep Nophaket
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	Weimob	WEMXF	2013 HK	Daley Li, CFA
	WiseTech Global Limited	WTCHF	WTC AU	Ware Kuo
	XD Inc.	XDNCF	2400 HK	Lei Zhang
	Yonyou Network	XYNIF	600588 CH	Daley Li, CFA
UNDERPERFORM				
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	BEC World	XBJHF	BEC TB	Thitithep Nophaket
	Douyu	DOYU	DOYU US	Lei Zhang
	Indiamart Intermesh Limited	XEITF	INMART IN	Sachin Salgaonkar
	Info Edge	IFOEF	INFOE IN	Sachin Salgaonkar
	Kingsoft Office	XBKOF	688111 CH	Daley Li, CFA
	Ming Yuan Cloud	XWTAF	909 HK	Daley Li, CFA
	NavInfo	XWLHF	002405 CH	Daley Li, CFA
	Ping An Healthcare and Technology	PANHF	1833 HK	Miranda Zhuang, CFA
	Qi An Xin	XQTDF	688561 CH	Daley Li, CFA
	Technology One Limited	THNOF	TNE AU	Ware Kuo
	ThunderSoft	XSTSF	300496 CH	Daley Li, CFA
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	Weibo Corporation	WEIBF	9898 HK	Miranda Zhuang, CFA
	Zee Entertainment Enterprises	XZETF	Z IN	Sachin Salgaonkar
	Zip Co Limited	ZIZTF	ZIP AU	Ware Kuo
RVW				
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	Paytm	XUXBF	PAYTM IN	Sachin Salgaonkar
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Sell	93	22.96%	Sell	24	25.81%

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