

C.H. Robinson

Net Revs (AGP) near COVID lows, Worst margins in our 25-year model; PO to \$70

Reiterate Rating: UNDERPERFORM | PO: 70.00 USD | Price: 84.09 USD

Big miss sees worst margin in our 25-year model

C.H. Robinson (CHRW) posted adj EPS of \$0.50, down 51% year-year, below our \$0.83 target and Street's \$0.81. Core operations missed given adj operating income was \$103 million, down 49% year-year, \$35 million below our target (\$0.22/sh below). Given the elongated freight recession, Adj. Gross Profit (or Net Revenues) of \$615 million matched the COVID lows of mid-2020. Additionally, with internal cost creep, CHRW posted its worst net operating margin in our 25-year model (22 years of research coverage) at 16.7%, down 950 bps year-year, below our 21.9% target. The company did make progress on productivity goals in 4Q23, with a 17% improvement in North American Surface Transportation (NAST) shipments/person/day, and a 20% productivity improvement in Global Forwarding. CEO Dave Bozeman noted his initial diagnosis of the company is complete since taking the role in June, and targets a continued focus on the customer value proposition, revenue management, and structural cost takeout with LEAN principles. This debate seemed to miss investor hopes for a discussion on and pending inflection in NAST performance. Mr. Bozeman targeted a 2024 productivity improvement of 15% in NAST and 10% in Global Forwarding, and expects a refined structural cost base to provide operating leverage out of the elongated freight cycle.

More cycle squeeze to come; LEAN-ing into cost focus

Gross revenues were \$4.2 billion, down 17% year-year, \$64 million below our target. NAST Revenues were \$3.0 billion, down 16% year-year. NAST Adj. Op Income was \$96 million, down 41% year-year, \$21 million below our target, as the combination of negative contract renewals, truckload volume declines, and stabilizing costs led to continued margin pressure. Truckload adj gross profit/shipment declined 30% year-year as both contract (65% of loads) and spot rates fell. Global Forwarding Adj. Operating Income was \$19 million, down 34% year-year and \$7 million below our target. CHRW sees near-term ocean forwarding upside from Red Sea diversions (80% spot exposed).

PO to \$70 on cycle, execution, & strategy; Lower '24e 33%

We reiterate Underperform on CHRW's shares and lower our PO to \$70 (from \$81) based on a 25x target on our revised 2024e EPS (from 19.5x). Our target is near the top of its 18x-26x 20-year range given a potential trough in 2024. We lower our 2024/2025E EPS estimates 33%/24%, to \$2.80/\$3.75, from \$4.15/\$4.95, respectively.

Estimates (Dec) (US\$)	2022A	2023A	2024E	2025E	2026E
EPS	7.50	3.22	2.80	3.75	4.45
GAAP EPS	7.37	2.71	2.80	3.75	4.45
EPS Change (YoY)	19.2%	-57.1%	-13.0%	33.9%	18.7%
Consensus EPS (Bloomberg)			3.85	4.54	5.45
DPS	2.26	2.44	2.45	2.50	2.58
Valuation (Dec)					
P/E	11.2x	26.1x	30.0x	22.4x	18.9x
GAAP P/E	11.4x	31.0x	30.0x	22.4x	18.9x
Dividend Yield	2.7%	2.9%	2.9%	3.0%	3.1%
EV / EBITDA*	8.6x	18.2x	20.1x	16.1x	14.2x
Free Cash Flow Yield*	15.8%	7.0%	3.7%	4.8%	5.6%
* For full definitions of <i>IQ</i> method SM measures, see page 6.					

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Refer to important disclosures on page 7 to 9. Analyst Certification on page 5. Price
Objective Basis/Risk on page 5.

Timestamp: 31 January 2024 11:44PM EST

31 January 2024

Equity

Key Changes		
(US\$)	Previous	Current
Price Obj.	81.00	70.00
2024E Rev (m)	18,387.6	17,098.3
2025E Rev (m)	19,216.4	17,849.9
2026E Rev (m)	NA	18,513.5
2024E EPS	4.15	2.80
2025E EPS	4.95	3.75
2026E EPS	NA	4.45
2024E DPS	2.50	2.45

Ken Hoexter Research Analyst BofAS +1 646 855 1498 ken.hoexter@bofa.com

Adam Roszkowski, CFA Research Analyst BofAS +1 646 855 5498 adam.roszkowski@bofa.com

Nathan Ho, CFA Research Analyst BofAS +1 646 855 3599 nathan.m.ho@bofa.com

Stock Data

Price	84.09 USD
Price Objective	70.00 USD
Date Established	31-Jan-2024
Investment Opinion	B-3-7
52-Week Range	78.69 USD - 108.05 USD
Mrkt Val (mn) / Shares Out	10,083 USD / 119.9
(mn)	
Free Float	97.2%
Average Daily Value (mn)	95.81 USD
BofA Ticker / Exchange	CHRW / NAS
Bloomberg / Reuters	CHRW US / CHRW.OQ
ROE (2024E)	22.9%
Net Dbt to Eqty (Dec-2023A)	99.3%
ESGMeter™	High

ESGMeter is not indicative of a company's future stock price performance and is not an investment recommendation or rating. ESGMeter is independent of BofA Global Research's equity investment rating, volatility risk rating, income rating, and price objective for that company. For full details, refer to "BofA ESGMeter Methodology".

LEAN = program focusing on costs

*iQ*profile[™] C.H. Robinson

iQmethod [™] – Bus Performance*					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Return on Capital Employed	26.2%	13.4%	12.0%	14.9%	16.79
Return on Equity	56.7%	27.6%	22.9%	29.2%	32.59
Operating Margin	5.2%	3.1%	2.9%	3.6%	3.99
Free Cash Flow	1,588	702	377	489	56
i Q method [™] – Quality of Earnings*					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Cash Realization Ratio	1.7x	1.9x	1.3x	1.2x	1.2
Asset Replacement Ratio	0.7x	0.3x	0.5x	0.5x	0.5
Tax Rate	19.4%	14.8%	18.6%	20.2%	20.29
Net Debt-to-Equity Ratio	129.8%	99.3%	99.7%	97.1%	93.19
Interest Cover	NA	NA	NA	NA	N.
Income Statement Data (Dec)					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Sales	24,697	17.596	17,098	17,850	18.51
% Change	6.9%	-28.7%	-2.8%	4.4%	3.79
Gross Profit	3,593	2,605	2,548	2,740	2,89
% Change	14.0%	-27.5%	-2.2%	7.6%	5.59
EBITDA	1,380	652	592	739	83
% Change	17.6%	-52.8%	-9.2%	24.9%	13.09
Net Interest & Other Income	(100)	(100)	(87)	(87)	(8)
Net Income (Adjusted)	957	385	334	441	51
% Change	13.3%	-59.7%	-13.5%	32.2%	16.59
US\$ Millions)	20224				
•	2022A	2023A	2024E	2025E	
Net Income from Cont Operations (GAAP)	957	385	334	441	51
Net Income from Cont Operations (GAAP) Depreciation & Amortization	957 93	385 99	334 95	441 99	51 10
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital	957 93 718	385	334 95 (31)	441 99 (31)	51 10
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge	957 93	385 99	334 95 (31) 0	441 99 (31) 0	51 10 (3
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net	957 93 718 (59) (59)	385 99 285	334 95 (31)	441 99 (31)	51 10 (3
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure	957 93 718 (59)	385 99 285 (38)	334 95 (31) 0	441 99 (31) 0	51 10 (3 ⁻²
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net	957 93 718 (59) (59)	385 99 285 (38)	334 95 (31) 0 28	441 99 (31) 0 28	51 10 (3 2 (4)
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change	957 93 718 (59) (59) (62) 1,588 NM	385 99 285 (38) 1 (30) 702 - 55.8%	334 95 (31) 0 28 (49) 377 - 46.3%	441 99 (31) 0 28 (49) 489 29.6%	51 10 (3 2 (4! 56 15.89
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow	957 93 718 (59) (59) (62) 1,588 NM (1,388)	385 99 285 (38) 1 (30) 702 - 55.8% (7)	334 95 (31) 0 28 (49) 377	441 99 (31) 0 28 (49) 489 29.6% (200)	51 10 (3 2 (4 56 15.8 ⁴
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change	957 93 718 (59) (59) (62) 1,588 NM	385 99 285 (38) 1 (30) 702 - 55.8%	334 95 (31) 0 28 (49) 377 - 46.3%	441 99 (31) 0 28 (49) 489 29.6%	51 10 (3 2 (4 56 15.8 ⁴
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase	957 93 718 (59) (59) (62) 1,588 NM (1,388)	385 99 285 (38) 1 (30) 702 - 55.8% (7)	334 95 (31) 0 28 (49) 377 - 46.3% (100)	441 99 (31) 0 28 (49) 489 29.6% (200)	51 10 (31 2 (49 56 15.89 (260 (295
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec)	957 93 718 (59) (59) (62) 1,588 NM (1,388) (285) 54	385 99 285 (38) 1 (30) 702 -55.8% (7) (292) (394)	334 95 (31) 0 28 (49) 377 -46.3% (100) (290)	441 99 (31) 0 28 (49) 489 29.6% (200) (291)	51 10 (3' 2 (49 56 15.89 (260 (29)
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Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec) US\$ Millions) Cash & Equivalents Trade Receivables Other Current Assets Property, Plant & Equipment	957 93 718 (59) (59) (62) 1,588 NM (1,388) (285) 54 2022A 217 2,992 380 159 2,206 5,955	385 99 285 (38) 1 (30) 702 -55.8% (7) (292) (394) 2023A 150 2,394 353 162 2,196 5,255	334 95 (31) 0 28 (49) 377 -46.3% (100) (290) 0 2024E 110 2,430 353 230	441 99 (31) 0 28 (49) 489 29.6% (200) (291) 0 2025E 84 2,478 353 316	51 10 (3 2 (44 566 15.83 (266 (29) 7 2.52 35 40 2.17
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Company Sector

Air Freight

Company Description

C.H. Robinson Worldwide is one of the largest third-party logistics companies in the U.S. providing global multimodal transport and logistics solutions. It handled shipments for over 42,000 customers through a network of offices in North America, Europe, Asia, South America, and the Middle East. CHRW maintains the largest network of transport companies via contracts with 56,000 motor carriers, railroads (intermodal service providers), air freight, and ocean carriers.

Investment Rationale

CHRW benefits from a large brokerage operation with its scale benefits, and its automation adoption, while new digital brokerage entrants work to erode its leadership position. The company should continue to re-focus on adjusting its cost base to compete with digital entrants. The company aims to return to growth in its brokerage market share, which itself is an expanding market.

Stock Data

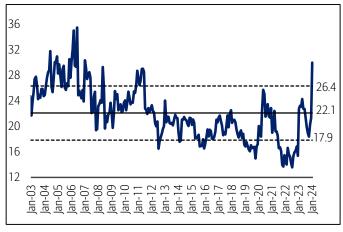
Average Daily Volume 1,139,346

Quarterly Earnings Estimates

	2023	2024
Q1	0.98A	0.55E
Q2	0.90A	0.65E
Q3	0.84A	0.75E
04	0.50A	0.85E

Exhibit 1: CHRW Forward P/E

Trading at 30x our 2024e EPS, above its 18x-26x range.



Source: BofA Global Research estimates and Bloomberg.

BofA GLOBAL RESEARCH

Targets flat Personnel Expense, more productivity in 2024

CHRW targets \$1.4-\$1.5 billion in 2024 Personnel Expense (we target \$1.45 billion), flat year-year at the midpoint. It also targets \$575-\$625 million in 2024 SG&A (down 1% at the midpoint) which includes SG&A ex-D&A of \$475-\$525 million (we're \$504 million) and Depreciation & Amortization of \$90-\$100 million (we target \$95 mil). Its forward expectations assume a turnaround in the truck freight market in the 2H of 2024. It also targets \$85-\$95 million in 2024 CapEx (we target \$86 million) and expects 17%-19% in 2024 tax rate (we target 18.6%).

CHRW continues to focus on driving efficiency gains and aims to increase shipments/person/day by 15% in NAST and 10% in Global Forwarding in 2024, after improving productivity 17% and in NAST and 20% in Global Forwarding in 4Q23. It sees improved operating leverage in earnings as it reduces manual touches in the order booking and appoint making workflows.

NAST pressured by continued soft truckload demand

NAST Revenues were \$3.0 billion, down 16% year-year, \$9 million below our target. Truckload demand remains soft with 4Q23 volumes down 1.5% year-year. Dry-van load-to-truck ratios were at the worst levels in 6 years in 4Q23 outside of holiday weeks. Less-than-Truckload (LTL) volumes were down 0.5% year-year, yet costs per load increased in 4Q23 due to industry capacity tightness after Yellow's shutdown.

NAST Adj. Gross Profit was \$380 million, down 24% year-year and \$2 million below our target, for an Adj. Gross Profit Margin of 12.7%, down 140 bps year-year yet flat from 3Q23 and in-line with our target. Truck Pricing declined 13.5% year-year in 4Q23 while cost of truck capacity decreased 10.5% year-year, leading to a 300 bps negative spread, consistent with 3Q23, leading the stable sequential margin. CHRW noted that Truckload profit/load increased sequentially in October and November yet saw a squeeze in December as profit/load declined while cost of capacity increased. It increased its spot load mix to 35% from 30% in 3Q to support muted load volumes. NAST Adj. Operating Income was \$96 million, down 41% year-year and \$21 million below our target.

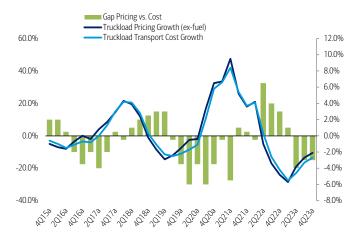
Global Forwarding challenged by excess capacity

Global Forwarding Revenues were \$709 million, down 30% year-year and \$41 million below our target. Global Forwarding Adj. Gross Profit was \$162 million, down 14% year-year and \$14 million below our target, for an Adj. Gross Profit Margin was 22.9%, a 430 bps improvement year-year yet 60 bps worse than our target. Ocean shipments increased 4% year-year offset by a 20.5% decrease in Ocean AGP/shipment. Air shipments declined 3% and Air AGP/metric ton declined 9%.



Exhibit 2: CHRW Truckload Pricing and Trucking Cost Growth

Truck pricing declined 13.5% in 4Q23, while cost of capacity declined 10.5%.

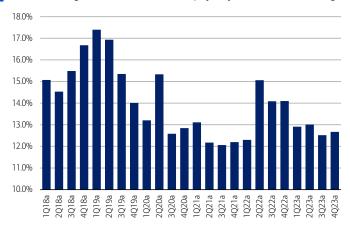


 $\textbf{Source:} \ \mathsf{BofA} \ \mathsf{Global} \ \mathsf{Research} \ \mathsf{and} \ \mathsf{company} \ \mathsf{reports}.$

BofA GLOBAL RESEARCH

Exhibit 4: NAST Adj. Gross Profit Margins

NAST AGP Margin was 12.7%, down 140 bps year-year, in line with our target

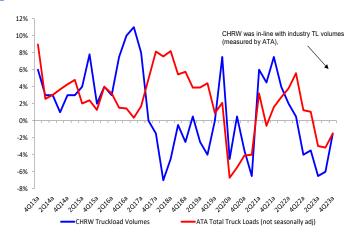


Source: BofA Global Research and company reports.

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Exhibit 3: CHRW Truckload Volumes vs ATA

CHRW Truckload volumes -1.5% in 4Q23, in-line with ATA tonnage decline.

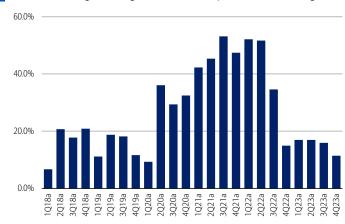


Source: BofA Global Research, American Trucking Association, and company reports.

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Exhibit 5: Global Forwarding Adj. Gross Profit Margin

Global Forwarding AGP Margin was 22.9%, 60 bps worse than our target.



Source: BofA Global Research and company reports.

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Price objective basis & risk

C.H. Robinson (CHRW)

Our \$70 price objective is based on a 25x target multiple of our 2024E EPS estimate, the high end of its 20-year 18x-26x historical range, as we expect results to fall to trough levels post-COVID ramps, with forwarding results pulling back to nearly 2020 levels, truckload margins dropping to cyclical trough levels as spot pricing rolled over in 2022 and contract rates should be constrained in 2024 (thus negatively impacting margins). We believe CHRW will see the peak impact of the decelerating freight environment in 2024 and it is launching an executive management overhaul.

Upside risks to our price objective are faster-than-expected advancement in its technology and digital integration as well as larger-than-expected cost reductions. Downside risks to our price objective are the continued inability to pass along rate increases faster than capacity cost increases (or decreases for both), which would negatively impact margins. Also, a prolonged economic downturn, increased fuel headwinds, increased pricing pressure within the third party logistics industry, changes in the company's customer base due to consolidation, and changes in relationships with its truck, ocean, and air carriers could also impact returns, as well as its ability (or inability) to blend recent acquisitions.

Analyst Certification

I, Ken Hoexter, hereby certify that the views expressed in this research report accurately reflect my personal views about the subject securities and issuers. I also certify that no part of my compensation was, is, or will be, directly or indirectly, related to the specific recommendations or view expressed in this research report.

US - Transportation Coverage Cluster

Investment rating	Company	BofA Ticker	Bloomberg symbol	Analyst
BUY				
	Canadian Pacific Kansas City Ltd	CP	CP US	Ken Hoexter
	CSX Corporation	CSX	CSX US	Ken Hoexter
	FedEx Corp.	FDX	FDX US	Ken Hoexter
	J.B. Hunt Transport Services	JBHT	JBHT US	Ken Hoexter
	Kirby Corp	KEX	KEX US	Ken Hoexter
	Knight-Swift Transportation Holdings Inc	KNX	KNX US	Ken Hoexter
	Norfolk Southern	NSC	NSC US	Ken Hoexter
	Old Dominion Freight Line	ODFL	ODFL US	Ken Hoexter
	RXO, Inc.	RXO	RXO US	Ken Hoexter
	Saia Inc.	SAIA	SAIA US	Ken Hoexter
	Teekay Tankers Limited	TNK	TNK US	Ken Hoexter
	Union Pacific	UNP	UNP US	Ken Hoexter
	Wabtec Corp.	WAB	WAB US	Ken Hoexter
	XPO, Inc.	XPO	XPO US	Ken Hoexter
NEUTRAL				
	Canadian National	CNI	CNI US	Ken Hoexter
	Schneider National	SNDR	SNDR US	Ken Hoexter
	Scorpio Tankers Inc.	STNG	STNG US	Ken Hoexter
	TFI International	TFII	TFII US	Ken Hoexter
	TFI International	YTFII	TFII CN	Ken Hoexter
	UPS	UPS	UPS US	Ken Hoexter
UNDERPERFORM				
	ArcBest Corporation	ARCB	ARCB US	Ken Hoexter
	C.H. Robinson	CHRW	CHRW US	Ken Hoexter
	The Greenbrier Companies	GBX	GBX US	Ken Hoexter
	Werner Enterprises	WERN	WERN US	Ken Hoexter
	World Kinect	WKC	WKC US	Ken Hoexter



IQmethod[™] Measures Definitions

Business Performance	Numerator	Denominator
Return On Capital Employed	NOPAT = (EBIT + Interest Income) \times (1 - Tax Rate) + Goodwill Amortization	Total Assets – Current Liabilities + ST Debt + Accumulated Goodwill
		Amortization
Return On Equity	Net Income	Shareholders' Equity
Operating Margin	Operating Profit	Sales
Earnings Growth	Expected 5 Year CAGR From Latest Actual	N/A
Free Cash Flow	Cash Flow From Operations – Total Capex	N/A
Quality of Earnings	Numerator	Denominator
Cash Realization Ratio	Cash Flow From Operations	Net Income
Asset Replacement Ratio	Capex	Depreciation
Tax Rate	Tax Charge	Pre-Tax Income
Net Debt-To-Equity Ratio	Net Debt = Total Debt - Cash & Equivalents	Total Equity
Interest Cover	EBIT	Interest Expense
Valuation Toolkit	Numerator	Denominator
Price / Earnings Ratio	Current Share Price	Diluted Earnings Per Share (Basis As Specified)
Price / Book Value	Current Share Price	Shareholders' Equity / Current Basic Shares
Dividend Yield	Annualised Declared Cash Dividend	Current Share Price
Free Cash Flow Yield	Cash Flow From Operations – Total Capex	Market Cap = Current Share Price × Current Basic Shares
Enterprise Value / Sales	EV = Current Share Price × Current Shares + Minority Equity + Net Debt +	Sales
F 11 11 11 11 11 11 11 11 11 11 11 11 11	Other LT Liabilities	

EV / EBITDA Enterprise Value Basic EBIT + Depreciation + Amortization

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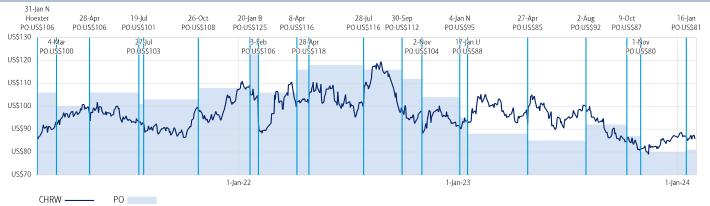
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C.H. Robinson (CHRW) Price Chart



B: Buy, N: Neutral, U: Underperform, PO: Price Objective, NA: No longer valid, NR: No Rating

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Equity Investment Rating Distribution: Transport/Infrastructure Group (as of 31 Dec 2023)

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	67	50.38%	Buy	44	65.67%
Hold	31	23.31%	Hold	13	41.94%
Sell	35	26.32%	Sell	17	48.57%

Equity Investment Rating Distribution: Global Group (as of 31 Dec 2023)

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	1895	53.62%	Buy	1083	57.15%
Hold	832	23.54%	Hold	454	54.57%
Sell	807	22.84%	Sell	383	47.46%

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Investment rating Total return expectation (within 12-month period of date of initial rating) Ratings dispersion guidelines for coverage cluster^{R2}

Buy	≥ 10%	≤ /0%
Neutral	≥ 0%	≤ 30%
Underperform	N/A	≥ 20%

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