

Synchrony Financial

Provides some incremental clarity

Reiterate Rating: NEUTRAL | PO: 43.00 USD | Price: 41.07 USD

Confident late fee headwind will be mitigated, long-term

Synchrony Financial (SYF) expects to be able to maintain its ROA/ROE levels, without seeing a significant impact on asset levels over the long-term. In our view, this was the biggest takeaway from SYF's response to the CFPB's late fee rule being finalized. The message was consistent with prior SYF commentary, though SYF did add additional color on the mitigants it is implementing. In the near-term, there will be top-line and EPS pressure. We reiterate our Neutral rating and view risk / reward as balanced.

Short-term pain likely; New EPS range: \$5.45-\$5.85

SYF now expects '24 EPS excluding the late fee rule impact and Pets' Best gain to be 5.70-6.00. It also expects the late fee rule to result in a 0.15-0.25 headwind to 2024 EPS driven by 8.00M lower late fees in 4Q and 6.50-0M in offsets over 2-4Q. Of note, while SYF withdrew the quantitative aspects of its 2024 outlook / drivers, it said the new guide is substantially similar on a qualitative basis and it still expects broad-based purchase volume growth, 1H peak in net charge-off, etc. SYF assumes an Oct 1 implementation date.

\$800M 4Q headwind, offset by \$650M+ in 2Q-4Q offsets

The impact from late fee changes will be lower by \$800M in 4Q. This was larger than we had expected given an approx. \$2B annual impact (75% of \$2.7B). SYF believes it will be able to offset \$650M-\$700M by implementing product, policy, and pricing changes. The net effect will be 2Q-3Q revenues increase as offsets like paper statement fees, trailing interest charges, take effect in advance of late fee cuts. In 4Q, lower late fees will drive revenues lower. SYF is also taking pricing actions and those will layer in over time.

Motivated to offset impact sooner vs. later

SYF's mitigants include higher fees and policy changes whose benefits should be felt immediately. The interest rate changes will take longer to layer in as the back book is repriced. Notably, SYF has not made any changes to its retailer agreements.

Adjusting estimates; Increase PO to \$43

We adjust our '24/'25e EPS forecast to reflect updated commentary and guidance. We also tweak our PO to \$43 (\$41 prior), based on a 7x PE multiple (6.5x prior) given some additional clarity on the late fee rule and SYF's mitigation path. We view risk / reward as balanced, given execution risk and current valuation. Reiterate Neutral.

Estimates (Dec) (US\$)	2022A	2023A	2024E	2025E	2026E
EPS	6.15	5.19	5.55	6.10	7.49
GAAP EPS	6.15	5.19	7.10	6.10	7.49
EPS Change (YoY)	-16.2%	-15.6%	6.9%	9.9%	22.8%
Consensus EPS (Bloomberg)			5.55	6.32	7.20
DPS	0.90	0.96	1.00	1.00	1.00
Valuation (Dec)					
P/E	6.7x	7.9x	7.4x	6.7x	5.5x
GAAP P/E	6.7x	7.9x	5.8x	6.7x	5.5x
Dividend Yield	2.2%	2.3%	2.4%	2.4%	2.4%

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Refer to important disclosures on page 7 to 9. Analyst Certification on page 5. Price
Objective Basis/Risk on page 5.

Timestamp: 05 March 2024 01:31PM EST

05 March 2024

Equity

Key Changes		
(US\$)	Previous	Current
Price Obj.	41.00	43.00

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Stock Data

Price	41.07 USD
Price Objective	43.00 USD
Date Established	5-Mar-2024
Investment Opinion	B-2-7
52-Week Range	26.59 USD -41.38 USD
Mrkt Val / Shares Out (mn)	16,709 USD / 406.8
Free Float	99.2%
Average Daily Value	180.75 USD
BofA Ticker / Exchange	SYF / NYS
Bloomberg / Reuters	SYF US / SYF.N
ROE (2024E)	0%
ESGMeter™	High

ESGMeter is not indicative of a company's future stock price performance and is not an investment recommendation or rating. ESGMeter is independent of BofA Global Research's equity investment rating, volatility risk rating, income rating, and price objective for that company. For full details, refer to "BofA ESGMeter Methodology".

RSA: Retailer share arrangements

CFPB: Consumer Financial Protection Bureau

Exhibit 1: Estimate changes

New vs Old EPS estimates

	New	Old
2024	\$5.55	\$5.59
2025	\$6.10	\$6.42

Source: BofA Global Research estimates

BofA GLOBAL RESEARCH

iQprofile[™] Synchrony Financial

(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Return on Capital Employed	NA	NA	NA	NA	NA
Return on Equity	NA	NA	NA	NA	NA
Operating Margin	NA	NA	NA	NA	N/
Free Cash Flow	NA	NA	NA	NA	NA
<i>iQ</i> method [™] – Quality of Earnings*					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Cash Realization Ratio	NA	NA	NA	NA	NA
Asset Replacement Ratio	NA	NA	NA	NA	NA
Tax Rate	NA	NA	NA	NA	NΑ
Net Debt-to-Equity Ratio	NA	NA	NA	NA	NA
Interest Cover	NA	NA	NA	NA	NA
Income Statement Data (Dec)					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
Sales	NA	NA	NA	NA	NA
% Change	NA	NA	NA	NA	NA
Gross Profit	NA	NA	NA	NA	NA
% Change	NA	NA	NA	NA	NA
EBITDA	NA	NA	NA	NA	NA
% Change Net Interest & Other Income	NA NA	NA NA	NA NA	NA NA	NA NA
	2,973				2,523
Net Income (Adjusted) % Change	2,973 NA	2,198 NA	2,196 NA	2,233 NA	2,523 NA
Free Cash Flow Data (Dec)					
(US\$ Millions)	2022A	2023A	2024E	2025E	2026
(US\$ Millions) Net Income from Cont Operations (GAAP)	2022A 3,016	2023A 2,238	2024E 2.850	2025E 2,278	2026 l 2,568
(US\$ Millions) Net Income from Cont Operations (GAAP) Depreciation & Amortization					2,568
Net Income from Cont Operations (GAAP)	3,016	2,238	2,850	2,278	2,568 NA
Net Income from Cont Operations (GAAP) Depreciation & Amortization	3,016 NA	2,238 NA	2,850 NA	2,278 NA	2,568 NA NA
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital	3,016 NA NA	2,238 NA NA	2,850 NA NA	2,278 NA NA	2,568 NA NA
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge	3,016 NA NA NA	2,238 NA NA NA	2,850 NA NA NA	2,278 NA NA NA	2,568 NA NA NA
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow	3,016 NA NA NA NA NA	2,238 NA NA NA NA NA	2,850 NA NA NA NA NA	2,278 NA NA NA NA NA	2,568 NA NA NA NA
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change	3,016 NA NA NA NA NA	2,238 NA NA NA NA NA	2,850 NA NA NA NA NA	2,278 NA NA NA NA NA	2,568 NA NA NA NA NA
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Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase	3,016 NA NA NA NA NA NA	2,238 NA NA NA NA NA NA	2,850 NA NA NA NA NA NA	2,278 NA NA NA NA NA NA NA NA NA	2,568 NA NA NA NA
Net Income from Cont Operations (GAAP) Depreciation & Amortization Change in Working Capital Deferred Taxation Charge Other Adjustments, Net Capital Expenditure Free Cash Flow % Change Share / Issue Repurchase Cost of Dividends Paid Change in Debt Balance Sheet Data (Dec)	3,016 NA NA NA NA NA NA NA (442)	2,238 NA NA NA NA NA NA NA (407)	2,850 NA NA NA NA NA NA (396) NA	2,278 NA	2,568 NA NA NA NA NA NA (338)
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Company Sector

Financial Services-Consumer/Commercial

Company Description

Synchrony Financial is a leading consumer financial services company & the largest provider of private label credit cards in the US based on sales volume and receivables. SYF offers private label credit cards, dual cards, commercial credit products and installment loans. The company offers its products through partner programs to retailers, local merchants, manufacturers, buying groups, associations and healthcare service providers. SYF also operates Synchrony Bank, a fast-growing online bank.

Investment Rationale

We rate SYF Neutral. We think that SYF's profit-sharing model, strong capital levels, and an enviable merchant partner portfolio are key positives that position the company to withstand a mild recession should one arise. However, given recent relative strength and potential for headwinds from the late fee rule, we view shares as offering more balanced risk/reward.

Stock Data

Average Daily Volume 4,400,929

Quarterly Earnings Estimates

	2023	2024
Q1	1.35A	1.64E
Q2	1.32A	1.50E
Q3	1.48A	1.84E
04	1.03A	0.54E

* For full definitions of \emph{IQ} method $^{\text{SM}}$ measures, see page 6.

Litigation impacts timing

SYF expects the Chamber of Commerce and/or trade associations to file litigation against the rule. Based on information available now, SYF is assuming an October 1 implementation. If the restraining order surrounding the case is less restrictive than expected, the date could be as soon as August. The date of implementation is crucial to determining the financial impact of the rule as a later date allows more time for mitigants to take effect.

Details on mitigation strategy

- Mitigation started in December and will continue to be executed over the next 3-4 months
- Mitigants include: APR increases, trailing interest methodology, default pricing
 - o Trailing interest and default pricing have a more immediate effect
 - o APR is delayed, but new accounts are on at a higher rate
 - o Increasing Promotional fees for large ticket items is also an option
 - Paper statement fees
 - APR increases will be broad-based
- Small waves of Changes in terms (CIT) will go on through the entire year, but the bulk will be done within 90 days
 - Not going to change terms on cards recently acquired in the first wave
- RSA modification has not been used as a mitigation lever
 - o The fundamentals of RSAs do not change
 - SYF has 18 of its 25 largest partners in contract with expirations in 2026 or beyond. These program agreements represented, in the aggregate, 94% of SYF's interest and fees on loans for the year ended December 31, 2023 and 92% of loan receivables, attributable to SYF's 25 largest programs.
- \$650-\$700M of offsets will ramp thru the year and is the sum of the 2Q-4Q mitigants
 - The exit velocity will be higher
 - SYF was unwilling to disclose the quarterly cadence but did note the mitigants increase through the year.
- \$800M in 4Q late fee impact includes lower late fees and late fee reversals.
 - Late fee reversals will reduce over time as more of the charged-off late fees are at \$8.
- Attempting to be neutral on an ROA / ROE basis
 - o Includes neutrality on the partner side as well

Guidance

Assumes October 1, 2024 implementation



- Assumes lower purchase volumes and new accounts, mostly in 2H24
- Expenses are higher due to CIT, incremental staffing, calls and execution
- No timeline on ROE neutrality but 2025 is in the range of possible scenarios



Price objective basis & risk

Synchrony Financial (SYF)

Our \$43 PO is based on a 7x P/E multiple on 2025E EPS. Our multiple is on the low end of the typical trading range for SYF (6-12x), which we think is appropriate given the relatively uncertain macro backdrop and rising credit costs, execution risk on late fee mitigants, somewhat balanced by the potential for high capital returns.

Downside risks to our price objective are an economic downturn, which could lead to elevated loan loss rates, increased defaults, higher credit costs and slower loan growth. Deteriorating economic conditions would likely hurt investor sentiment and drive valuations lower. Loss of retail partners also poses a risk to growth and earnings outlook.

Upside risks are: Consumer balance sheets continue to hold strength and credit metrics remain strong. Increased visibility in peak loss rates shifts investor sentiment. Federal reserve achieves a soft landing. Outsized capital return.

Analyst Certification

I, Mihir Bhatia, hereby certify that the views expressed in this research report accurately reflect my personal views about the subject securities and issuers. I also certify that no part of my compensation was, is, or will be, directly or indirectly, related to the specific recommendations or view expressed in this research report.

US - Payments, Processors, Specialty Finance and IT services Coverage Cluster

Investment rating	Company	BofA Ticker	Bloomberg symbol	Analyst
BUY				
	Accenture Plc	ACN	ACN US	Jason Kupferberg
	American Express Company	AXP	AXP US	Mihir Bhatia
	Block Inc	SQ	SQ US	Jason Kupferberg
	Capital One Financial	COF	COF US	Mihir Bhatia
	Enact Holdings	ACT	ACT US	Mihir Bhatia
	Essent Group	ESNT	ESNT US	Mihir Bhatia
	Fidelity National Information Services	FIS	FIS US	Jason Kupferberg
	Fiserv Inc	FI	FIUS	Jason Kupferberg
	FleetCor Technologies Inc.	FLT	FLT US	Mihir Bhatia
	Flywire	FLYW	FLYW US	Jason Kupferberg
	Global Payments Inc	GPN	GPN US	Jason Kupferberg
	Jack Henry & Associates	JKHY	JKHY US	Jason Kupferberg
	Marqeta	MQ	MQ US	Cassie Chan
	Mastercard Inc	MA	MA US	Jason Kupferberg
	MGIC Investment Corp.	MTG	MTG US	Mihir Bhatia
	NMI Holdings	NMIH	NMIH US	Mihir Bhatia
	Nuvei	NVEI	NVEI US	Jason Kupferberg
	Nuvei	YNVEI	NVEI CN	Jason Kupferberg
	OneMain Holdings, Inc.	OMF	OMF US	Mihir Bhatia
	Shift4 Payments, Inc	FOUR	FOUR US	Jason Kupferberg
	Telus International	TIXT	TIXT US	Cassie Chan
	Telus International	YTIXT	TIXT CN	Cassie Chan
	Visa Inc.	V	V US	Jason Kupferberg
	WEX Inc.	WEX	WEX US	Mihir Bhatia
NEUTRAL				
	ADP	ADP	ADP US	Jason Kupferberg
	Affirm Holdings	AFRM	AFRM US	Jason Kupferberg
	Bread Financial Holdings Inc	BFH	BFH US	Mihir Bhatia
	DLocal	DLO	DLO US	Jason Kupferberg
	Globant SA	GLOB	GLOB US	Jason Kupferberg
	PayPal Holdings Inc	PYPL	PYPL US	Jason Kupferberg
	Synchrony Financial	SYF	SYF US	Mihir Bhatia
	Thoughtworks	TWKS	TWKS US	Jason Kupferberg
	Toast	TOST	TOST US	Jason Kupferberg



US - Payments, Processors, Specialty Finance and IT services Coverage Cluster

Investment rating	Company	BofA Ticker	Bloomberg symbol	Analyst
	TTEC Holdings	TTEC	TTEC US	Cassie Chan
UNDERPERFORM				
	CGI Inc.	GIB	GIB US	Jason Kupferberg
	CGI Inc.	YGIBA	GIB/A CN	Jason Kupferberg
	Cognizant Technology Solutions	CTSH	CTSH US	Jason Kupferberg
	Coinbase	COIN	COIN US	Jason Kupferberg
	DXC Technology	DXC	DXC US	Jason Kupferberg
	EPAM Systems	EPAM	EPAM US	Jason Kupferberg
	Paychex	PAYX	PAYX US	Jason Kupferberg
	Radian Group Inc	RDN	RDN US	Mihir Bhatia
	Rocket Companies, Inc.	RKT	RKT US	Mihir Bhatia
	TaskUs	TASK	TASK US	Cassie Chan
	Western Union	WU	WU US	Jason Kupferberg
RSTR				
NOTE:	SoFi Technologies Inc	SOFI	SOFIUS	Mihir Bhatia

*Q*method[™] Measures Definitions

Business Performance	Numerator	Denominator
Return On Capital Employed	NOPAT = (EBIT + Interest Income) \times (1 $-$ Tax Rate) + Goodwill Amortization	Total Assets — Current Liabilities + ST Debt + Accumulated Goodwill Amortization
Return On Equity	Net Income	Shareholders' Equity
Operating Margin	Operating Profit	Sales
Earnings Growth	Expected 5 Year CAGR From Latest Actual	N/A
Free Cash Flow	Cash Flow From Operations — Total Capex	N/A
Quality of Earnings	Numerator	Denominator
Cash Realization Ratio	Cash Flow From Operations	Net Income
Asset Replacement Ratio	Capex	Depreciation
Tax Rate	Tax Charge	Pre-Tax Income
Net Debt-To-Equity Ratio	Net Debt = Total Debt — Cash & Equivalents	Total Equity
Interest Cover	EBIT	Interest Expense
Valuation Toolkit	Numerator	Denominator
Price / Earnings Ratio	Current Share Price	Diluted Earnings Per Share (Basis As Specified)
Price / Book Value	Current Share Price	Shareholders' Equity / Current Basic Shares
Dividend Yield	Annualised Declared Cash Dividend	Current Share Price
Free Cash Flow Yield	Cash Flow From Operations – Total Capex	Market Cap = Current Share Price × Current Basic Shares
Enterprise Value / Sales	EV = Current Share Price × Current Shares + Minority Equity + Net Debt + Other LT Liabilities	Sales

Manethod 3^M is the set of BofA Global Research standard measures that serve to maintain global consistency under three broad headings: Business Performance, Quality of Earnings, and validations. The key features of iQmethod are: A consistently structured, detailed, and transparent methodology. Guidelines to maximize the effectiveness of the comparative valuation process, and to identify some common pitfalls.

Basic EBIT + Depreciation + Amortization

Relatabase is our real-time global research database that is sourced directly from our equity analysts' earnings models and includes forecasted as well as historical data for income statements, balance sheets, and cash flow statements for companies covered by BofA Global Research.

Margines, **Markethod*** are service marks of Bank of America Corporation. **Matchabase** is a registered service mark of Bank of America Corporation.

Enterprise Value

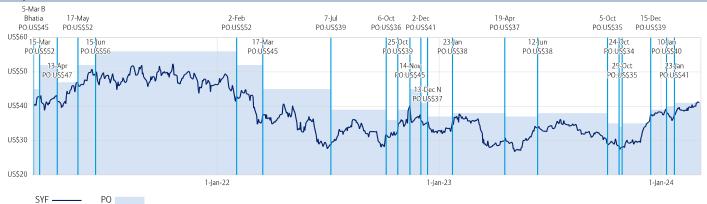


EV / EBITDA

Disclosures

Important Disclosures

Synchrony Financial (SYF) Price Chart



B: Buy, N: Neutral, U: Underperform, PO: Price Objective, NA: No longer valid, NR: No Rating

The Investment Opinion System is contained at the end of the report under the heading "Fundamental Equity Opinion Key". Dark grey shading indicates the security is restricted with the opinion suspended. Medium grey shading indicates the security is under review with the opinion withdrawn. Light grey shading indicates the security is not covered. Chart is current as of a date no more than one trading day prior to the date of the report.

Equity Investment Rating Distribution: Financial Services Group (as of 31 Dec 2023)

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	156	53.79%	Buy	94	60.26%
Hold	72	24.83%	Hold	48	66.67%
Sell	62	21.38%	Sell	35	56.45%

Equity Investment Rating Distribution: Global Group (as of 31 Dec 2023)

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	1895	53.62%	Buy	1083	57.15%
Hold	832	23.54%	Hold	454	54.57%
Sell	807	22.84%	Sell	383	47.46%

R1 Issuers that were investment banking clients of BofA Securities or one of its affiliates within the past 12 months. For purposes of this Investment Rating Distribution, the coverage universe includes only stocks. A stock rated Neutral is included as a Hold, and a stock rated Underperform is included as a Sell.

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Investment rating Total return expectation (within 12-month period of date of initial rating) Ratings dispersion guidelines for coverage cluster^{R2}

Buy	≥ 10%	≤ 70%
Neutral	≥ 0%	≤ 30%
Underperform	N/A	≥ 20%

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