

## Internet/e-Commerce

# SMID cap eCommerce monthly; January improves for Online categories

**Industry Overview** 

## eCommerce trends accelerate in January

In this note, we provide an update on the latest spending and web traffic trends for home furnishings (Online and premium), pets, key categories for Etsy, and ticketing. For January, BAC aggregated credit and debit card data indicates overall eCommerce spend increased 1.6% YoY, with notable strength from categories including Online jewelry (+22.6% YoY) and ticketing agencies (+2.3% YoY). Online furnishings improved to 90bps vs December to 11.1% YoY and outperformed total furnishings, which declined 15.9% YoY (270bps deceleration). Total pet spend in January was relatively stable at -5.4% YoY (on a 2ppt easier comp), and finished Chewy's fiscal quarter (January end) down 5.1% YoY, a deceleration from 1.7% in F3Q.

## Spread widens between Online and total furnishings

In January, Online furniture spending decreased 11.1% YoY (a 90bps improvement from Dec at -12.0%), while total furniture spend declined 15.9% YoY (270bps deceleration from -13.2% YoY in Dec). The spread between Online and total furnishings trends is now 4.8ppts, more in line with Oct/Nov levels. Wayfair US web traffic declined 3.8% YoY in Jan (vs. +7.9% in Dec), however still trended well above the industry at -9.4% YoY. Web data appears weak, but we note that recent trends have been volatile, and data suggests the category directionally improving. Wayfair is a top pick for SMID cap Internet (along with Vivid Seats) based on improving topline trends through next year and margin expansion (see 2024 SMID Cap Year Ahead).

## Pet trends yet to inflect, persisting slowness in Jan

For Chewy's F4Q (Jan end), pet spend decreased 5.1% YoY (vs. -1.7% in 3Q) as trade downs and low adoption rates continue to pressure the industry. Petfinder.com traffic was down 20.4% YoY vs. Dec at -11.7%, and Chewy web traffic declined 14.5% YoY in January. We project Chewy's 4Q23 revenue to grow 2.6% (40bps below the Street).

## Top Etsy categories accelerate

Avg Online spend for Etsy's top product categories in Jan (Online furnishings, apparel, and jewelry) declined 2.7% YoY, an improvement vs. -6.1% YoY in December, according to BAC aggregated credit and debit card data, with Online furniture down most. Online jewelry grew most at 22.6% YoY (vs. 9.9% in Dec) while Online clothing declined 3.0% (2.4ppt accel). Etsy Global traffic declined -7.7% YoY in Jan, down 230bps from December. On a MoM basis, Temu web traffic grew 7.6% MoM to 503mn vs. Etsy contracting 11.6% MoM. For Etsy, we forecast 4Q23 US GMS to decline 1.5% YoY (above the Street at -2.5%), a deceleration of 90bps from 3Q.

## Ticketing spend remains a resilient category

Spend on ticketing agencies slowed in January to +2.3% YoY (vs. 8.1% in Dec), although still outpaced total entertainment and travel categories. Web traffic for secondary ticketing sites fell 8pts to +0.5% YoY. Vivid Seats is a top pick given expectations for resilient industry demand and attractive valuation relative to growth.

BofA Securities does and seeks to do business with issuers covered in its research reports. As a result, investors should be aware that the firm may have a conflict of interest that could affect the objectivity of this report. Investors should consider this report as only a single factor in making their investment decision.

Refer to important disclosures on page 12 to 15. Analyst Certification on page 11. Price Objective Basis/Risk on page 9.

09 February 2024

Equity United States

Curtis Nagle, CFA Research Analyst BofAS +1 646 855 2939 c.nagle@bofa.com

Steven McDermott
Research Analyst
BofAS
steven.mcdermott@bofa.com

DTC: Direct to Consumer

GMS: Gross Merchandise Sales

GOV: Gross Order Value

LSD: Low-Single Digit

See the latest <u>BofA on USA</u> note for an explanation of the methodology, disclaimers and limitations of BAC card data.

## Home furnishings spend and web trends

### Online furnishings spending and web traffic trends

For January, Online furniture accelerated 90bps to -11.1% YoY, according to BAC aggregated credit and debit card data, though slowed from -9.7% in 4Q aided by a strong November. Online furniture outpaces total furnishings spend in Jan, which declined 15.9% YoY (2.7ppt decel) and we anticipate this trend continues throughout 2024 based on our outlook for eCommerce penetration to expand.

Exhibit 1: Monthly furniture spending growth, YoY % change according to BAC aggregated credit and debit card data

Online spend has been trending above total furnishings

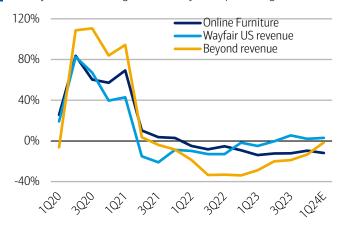


Source: BAC Internal data

BofA GLOBAL RESEARCH

Exhibit 2: Wayfair and Beyond revenues vs. quarterly BAC card data at online furniture retailers (YoY%)\*

Industry trends remain negative, with Wayfair outperforming



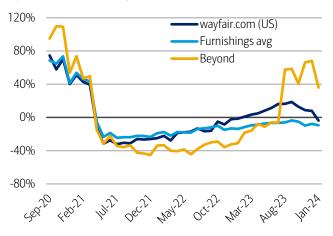
Source: BAC internal data, BofA Global Research | \*1Q24 through January

BofA GLOBAL RESEARCH

Wayfair US web traffic decelerated in January by 12pts to -3.8% (vs. +7.9% in January), although is still trending well above the industry which declined 9.4% YoY (down 1.7pts from Dec). Beyond web traffic also decelerated, to 36.0% YoY growth vs. +68.2% prior, as the company possibly comes off a strong, promotional holiday season. In general, web traffic for the last few months appears weak, but we note that recent trends have been volatile, and data suggests the category is directionally still improving off lows.

Exhibit 3: Monthly online home furnishings web traffic (YoY % growth)

Beyond web traffic is spiking after its rebrand

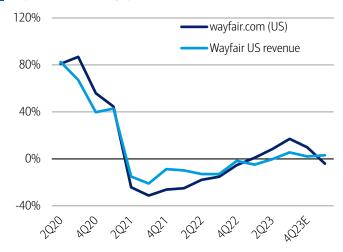


Source: SimilarWeb

BofA GLOBAL RESEARCH

Exhibit 4: Wayfair US revenues vs. web traffic (YoY%)\*

Wayfair Web traffic is highly correlated with revenues



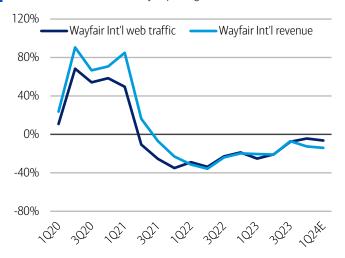
Source: SimilarWeb, BofA Global Research | \*1Q24 through January

BofA GLOBAL RESEARCH

2

## Exhibit 5: Wayfair Int'l revenues vs. web traffic (YoY%)\*

International web traffic is slowly improving

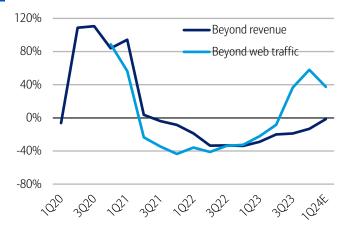


**Source:** SimilarWeb, Company Filings, BofA Global Research | \*1Q24 through January

BofA GLOBAL RESEARCH

### Exhibit 6: Beyond revenues vs. web traffic (YoY%)\*

The relaunch of the Bed Bath site and rebranding drove an initial spike in traffic



**Source:** SimilarWeb, Company Filings, BofA Global Research | \*1Q24 through January\*\*including Bed Bath as of August '23

BofA GLOBAL RESEARCH

### Premium furnishings spending and web traffic trends

For January, premium furniture spending accelerated by 120bps to -11.8% YoY, according to BAC aggregated credit and debit card data, which was also an improvement vs. 4Q at 12.1%. We forecast RH F4Q'23 revenue of 1.8% YoY, (+15ppt accel vs. 3Q) on sourcebook launches and gallery openings.

Exhibit 7: Monthly premium furniture spending growth, YoY % change according to BAC aggregated credit and debit card data Premium furnishings trends have inflected after two years of soft trends

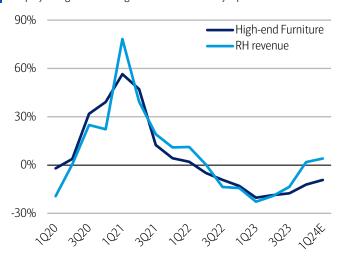


**Source:** BAC internal data

BofA GLOBAL RESEARCH

## Exhibit 8: RH revenues vs. quarterly BAC card data at high-end furniture retailers (YoY%)

We project significant YoY growth in 1H24 on major product launches



**Source:** BAC internal data, BofA Global Research | \*1Q24 through January

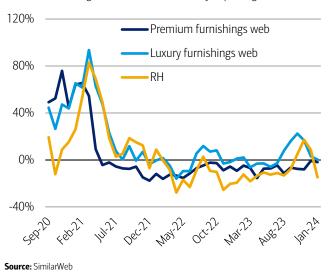
BofA GLOBAL RESEARCH

RH web traffic decelerated 23ppts (on a 1ppt tougher comp) to -14.9% YoY in January, well below luxury furnishings industry at +30bps YoY. Similarweb data appears extremely volatile and we think RH can continue improving trends in 2024 with the largest new product launch in the company's history, release of previously delayed source books and an acceleration in gallery openings.



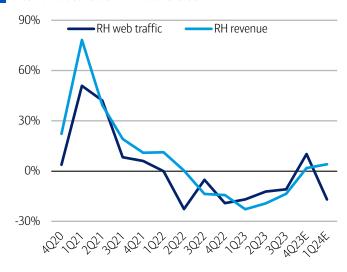
## Exhibit 9: Monthly premium home furnishings monthly traffic (YoY % growth)

Premium furnishings web traffic is directionally improving



### Exhibit 10: RH revenues vs. web traffic (YoY%)

Web traffic is correlated with total revenue



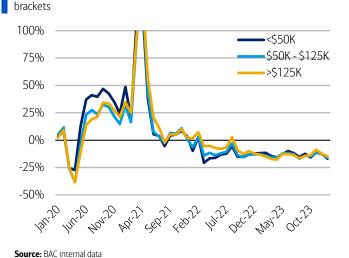
Source: SimilarWeb, Company Filings, BofA Global Research

BofA GLOBAL RESEARCH

### Monthly trends by low, middle, and high incomes

In January, total furniture spending for higher-income cohorts decreased 14.8% YoY, middle-income decreased 16.1%, and lower income decreased 17.0%. For Online Furniture, higher-income cohorts decreased spend by 9.4% YoY, middle-income decreased 10.8%, and lower-income decreased 11.7%.

**Exhibit 11: YoY growth in Total Furniture by income level** High-income (H) spend was slightly above low- (L) and middle-income (H)

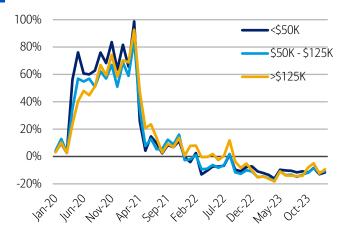


BofA GLOBAL RESEARCH

BofA GLOBAL RESEARCH

Exhibit 12: YoY growth in Online Furniture by income level

High-income (H) spend was slightly above low- (L) and middle-income (H) brackets



Source: BAC internal data

BofA GLOBAL RESEARCH

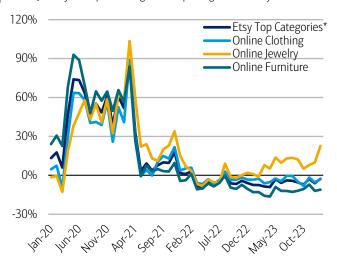
## ETSY category spend and web trends

For the month of January, average online spend for Etsy's top product categories (Online furnishings, apparel, and jewelry) declined 2.7% YoY in January (vs -6.1% YoY in Dec), according to BAC aggregated credit and debit card data. Online furniture and clothing declined 11.1/3.0% YoY vs. Online jewelry growing 22.6% YoY, a 12.7ppt. We forecast Etsy 4Q23 US GMS to contract 1.5% YoY (100bps above Street). This reflects Etsy's updated outlook (announced alongside December layoffs) that 4Q GMS would be down 1-2% YoY, vs. down low-single digits previously.



Exhibit 13: Monthly online spending growth for top Etsy categories YoY% change according to BAC aggregated credit and debit card data

Online Jewelry is outperforming other top categories for Etsy



**Source:** BAC internal data | \*avg. of online furnishings, clothing and jewelry BAC data

BofA GLOBAL RESEARCH

# Exhibit 14: Quarterly online spending growth for top Etsy categories YoY% change according to BAC aggregated credit and debit card data

Etsy top category trends are slowly improving



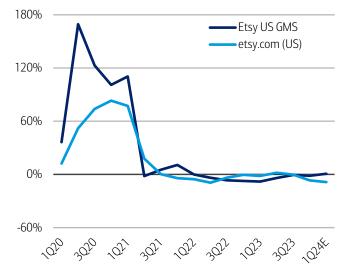
 $\textbf{Source:} \ \ \text{BAC internal data} \ | \ ^*\text{avg. of online furnishings, clothing and jewelry BAC data} \ | \ ^*\text{1Q24} \ \\ \text{through January}$ 

BofA GLOBAL RESEARCH

### Etsy web traffic

Etsy US web traffic in January decelerated 260bps to -8.9% YoY vs. -6.3% YoY in Dec, while Int'l web traffic decelerated 2.1ppts to -6.1% YoY.

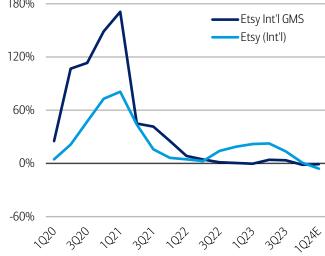
**Exhibit 15: Etsy US web traffic vs. GMS (YoY % change)** Etsy US web traffic is decelerating



**Source:** SimilarWeb, company reports, BofA Global Research | \*1Q24 through January BofA GLOBAL RESEARCH

## Exhibit 16: Etsy Int'l web traffic vs. GMS (YoY % change)





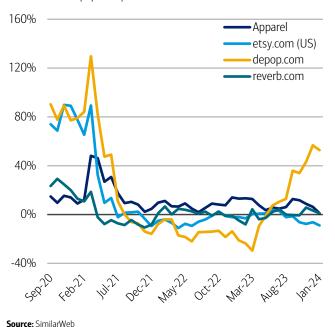
**Source:** SimilarWeb, company reports, BofA Global Research | \*1Q24 through January BofA GLOBAL RESEARCH

Global web traffic to Temu reached 503mn in January (+7.6% MoM) compared to global Etsy traffic of 474mn (-12% MoM). In 3Q'23, Etsy's CFO called out potential headwinds to paid acquisition channels from Chinese competitors, which could be reflected to Similarweb data.



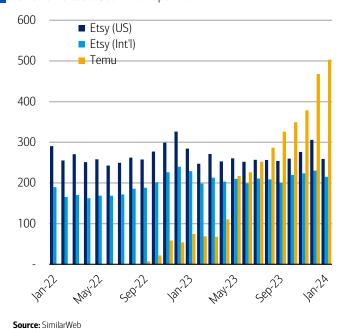
## Exhibit 17: Etsy marketplaces web traffic (YoY% change)

Web traffic to Depop has spiked in recent months



### Exhibit 18: Etsy vs. Temu web traffic (mn)

Temu now exceeds 500mn visits per month



BofA GLOBAL RESEARCH

## Pet category spend and web trends

For January, pet spending fell to -5.4% YoY (10bp accel from December), continuing a 6-month negative trend, according to BAC aggregated credit and debit card data. For F4Q (January end), pet spend declined 5.1% YoY (vs. -1.7% in 3Q) as trade downs and low adoption rates continue to pressure the industry.

BofA GLOBAL RESEARCH

## Exhibit 19: Monthly pet spend, YoY% change according to BAC aggregated credit and debit card data

YoY pet retail spend in the US is declining

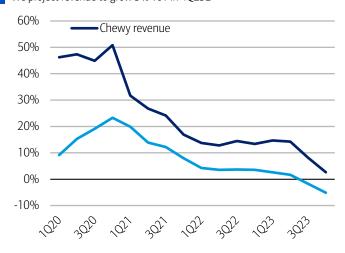


Source: BAC Internal data

BofA GLOBAL RESEARCH

## Exhibit 20: Chewy revenue vs. quarterly BAC card data at pet retailers (YoY%)

We project revenue to grow 3% YoY in 4Q23E



Source: BAC internal data, company reports, BofA Global Research

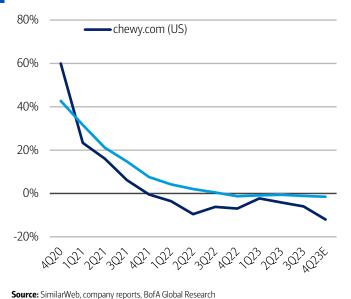
BofA GLOBAL RESEARCH

Chewy US web traffic decreased 14.9% YoY in January, a 70bp deceleration from December. Pet adoption also remains depressed, according to Similarweb traffic on Petfinder, which declined 20.4% YoY vs. -11.7% in December. For 4Q, we project active customers to contract to 20.1mn (170k sequentially loss).



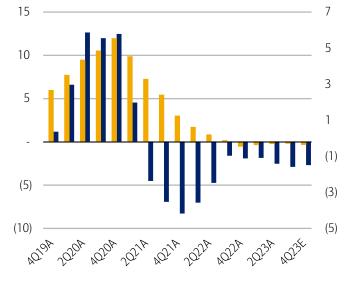
### Exhibit 21: Chewy web traffic vs. active customers (YoY%)

Weaker web traffic could be an indicator of a continued decline in customers



## Exhibit 22: Chewy customer count vs. Petfinder web traffic (YoY)

Weak adoption trends could be impacting Chewy customer growth



Source: SimilarWeb, company reports, BofA Global Research

BofA GLOBAL RESEARCH

## Ticketing category spend and web trends

BofA GLOBAL RESEARCH

Spend on ticketing agencies grew 2.3% YoY in Jan, (5.9ppt decel), outpacing entertainment (-5.5%) and leisure categories like airlines (+0.1%) and lodging (-7.8%). For Vivid Seats, we project 24% YoY marketplace GOV growth in 4Q, supported by solid organic growth and recent acquisitions of Wavedash and Vegas.com.

## Exhibit 23: Monthly entertainment vs. travel spending growth, YoY % change according to BAC aggregated credit and debit card data

Ticketing is trending better than travel and other entertainment

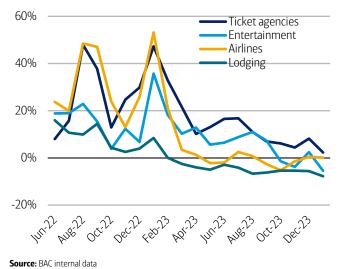
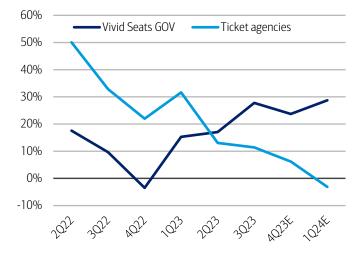


Exhibit 24: Quarterly ticket agency spending according to BAC aggregated credit and debit card data vs. Vivid GOV\* (YoY %)

We forecast Vivid GOV trends to signficantly outperform industry sales



**Source:** BAC internal data, company reports, BofA Global Research | \*1Q24 data through January

BofA GLOBAL RESEARCH

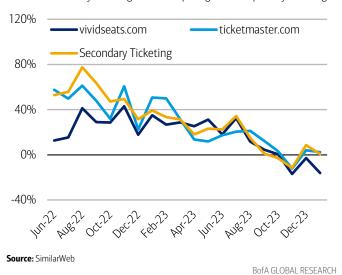
Similarweb data indicates that Vivid Seats web traffic decelerated 13ppts to -16.2% YoY in January. Web traffic for secondary ticketing sites also decelerated, by a more modest by 8ppts to 0.5% YoY.

BofA GLOBAL RESEARCH



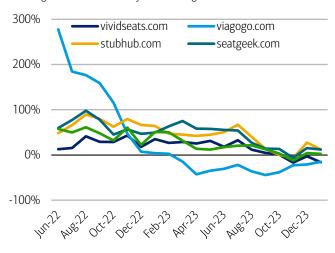
### Exhibit 25: Ticketing web traffic (YoY %)

Traffic to secondary ticketing sites is outpacing traffic to primary ticketing



### Exhibit 26: Ticketing web traffic (YoY %)

Ticketing web traffic is steadily decelerating



Source: SimilarWeb

BofA GLOBAL RESEARCH

#### **Exhibit 27: Stocks mentioned**

Prices and ratings for stocks mentioned in this report

<b>BofA Ticker</b>	Bloomberg ticker	Company name	Price	Rating
BYON	BYON US	Beyond Inc	US\$ 23.5	C-2-9
CHWY	CHWY US	Chewy	US\$ 16.58	C-3-9
ETSY	ETSY US	Etsy, Inc.	US\$ 74.49	C-2-9
SEAT	SEAT US	Vivid Seats	US\$ 5.53	C-1-9
RH	RH US	RH	US\$ 256.86	C-1-9
W	W US	Wayfair	US\$ 51.59	C-1-9

**Source:** BofA Global Research

BofA GLOBAL RESEARCH

#### Disclaimer

Selected Bank of America ("BAC") transaction data are used to inform the macroeconomic views expressed in this report and should be considered in the context of other economic indicators and publicly available information. In certain instances, the data October provide directional and/or predictive value. The data used are not comprehensive; they are based on aggregated and anonymized selections of BAC data and October reflect a degree of selection bias and limitations on the data available.

### Methodology explained

Readers should be aware that although the BAC datasets utilized in our analysis represent a significant number of data points, they nevertheless present a degree of selection bias, including but not limited to income levels and geographies. In addition, the data is limited to debit and credit cards and does not include other payment methods such as cash or checks.

Data regarding merchants who receive payments are identified and classified by the Merchant Categorization Code (MCC) defined by financial services companies. The data are mapped using proprietary methods from the MCCs to the North American Industry Classification System (NAICS), which is also used by the Census Bureau, in order to classify spending data by subsector. Spending data October also be classified by other proprietary methods not using MCCs.

BAC data used in this report include spending from active US households (HHs) only. Spending from corporate cards are excluded.



Our methodology for calculating the growth rates for daily data: we calculate the %y/y growth rate and the 4-year % change by matching calendar days (Jan 1 2023 is matched to Jan 1 2022, and Jan 1, 2019, respectively). The % change is calculated based on the 7-day moving average of spending levels.

Unless otherwise noted, the monthly subsector data are adjusted to control for seasonality and other factors.

## Price objective basis & risk

### **Beyond Inc (BYON)**

Our \$27 PO is based on 14x 2025E EV/EBITDA, which compares to a e-commerce median of approx. 15x. We believe that a lower multiple is justified given growth and margins that are below the e-commerce group average.

Downside risks to our PO are that secular tailwinds may fade with slower growth in home furnishings sales, lower than expected gains from the Bed Bath & Beyond acquisition, a greater focus on value and promotions vs. Wayfair, which limit the pace of margin expansion near term, significantly smaller logistical and distribution scale, customer base, and supplier network versus Wayfair, which are competitive disadvantages.

Upside risks to our PO are greater-than-expected home furnishings industry growth in the US, larger than expected gains from Bed Bath & Beyond, a continued shift of offline sales to online retailers, and upside from company-specific initiatives to improve customer count, order frequency, and average order value.

#### Chewy Inc (CHWY)

Our PO of \$17 is based on 0.5x 2025E EV/Sales, discount to our eCommerce and Pet Specialty comp group at 1.1x. We believe a discounted is warranted given lower forecast revenue growth to peers and significantly lower margins.

Upside risks: 1) room for long-term margin expansion driven by adjacent services, advertising, shifting product mix, and building out automated fulfillment centers 2) Chewy's Autoship driving durable and higher-growth sales and 3) expansion of adjacent service such as private brands, pharmacy, and insurance increasing NSPAC headroom, with mgmt. noting NSPAC lift of \$200-\$300/yr by adding pharmaceuticals.

Downside risks: 1) pet spend growth has dramatically slowed on a weak macro and low pet adoption rates which we expect to pressure Chewy growth through 2024, 2) Chewy's expansion into Canada is a distraction from margin improvement and is may not be a material revenue given a much smaller pet market and 3) moderating inflation and promotions decelerating pricing gains of the past 18 months.

### Etsy, Inc. (ETSY)

Our \$90 price objective is based on 14x 2025E EV/EBITDA. This is a discount to Etsy's 5-year average of 25x (ranging from 11x to 50x). We believe a discount is warranted given lower gross merchandise sales and total revenue growth relative to Etsy's historic average and less potential upside for EBITDA margins. We believe that Etsy should trade at a slight discount to overall eCommerce and marketplaces due to lower revenue growth, offset partially by higher margins and competitive barriers.

Upside risks to our PO are higher-than-expected order frequency and average order value due to improvements in search functionality, greater than expected shares gains across underpenetrated customer demographics, regions, and products and increase take



rates from new services and higher fees.

Downside risks to our PO are that weakness in discretionary spending or a recession would likely have an outsized impact on the discretionary products sold on Etsy's marketplaces, continued pressure on GMS growth from lapping tough-COVID related comparisons over the next several quarters and softer-than-anticipated performance from non-Etsy marketplaces.

#### RH (RH)

Our price objective on RH is \$360, which is based on 15x 2025E P/E. Our valuation is below the average multiple of 17x on lower margins relative to the past five years but several large and long-term revenue opportunities that could deliver upside.

The upside risks to our price objective are continued upside potential from RH's gallery conversion strategy, international growth, operating leverage on sales growth, and supply-chain cost reductions and greater-than-expected share repurchases.

Downside risks to our price objective are weakness in discretionary spending or a recession, which would likely have an outsized impact on RH's luxury brand as well as a slower than expected recovery in luxury home sales.

#### Vivid Seats (SEAT)

Our \$10.50 price objective is based on 10x our 2025E EV/EBITDA. This is below Vivid's historical average and a discount to a median of 13x for comparable entertainment and marketplace companies. We believe a discount to comps is warranted given lower revenue growth, lower EBITDA margins and a smaller total addressable market. Our 12x EV/EBITDA multiple also represents a discount relative to expected growth (we forecast 21% compounded EBITDA growth from 2023-26), which we also believe is warranted given high industry competition, the inclusion of acquisitions in 2024 and uncertainty over normalized growth through 2024 post a release of pent-up COVID demand.

Upside risks to our PO are: higher than expected ticketing industry growth, a reduction in elevated competition, higher-than-expected adoption of Vivid's loyalty program and Skybox Drive system and increased regulation, particularly ticket price transparency.

Downside risks to our PO are: a pullback in ticketing and general entertainment spend post two years of COVID catch-up demand, increased marketing spend or lower pricing from competitors, a reduction in concert events, an increase in exclusive ticket distribution deals from competitors and lower-than-expected adoption of Vivid's loyalty program and high private equity and SPAC sponsor ownership.

#### Wayfair (W)

Our PO of \$85 is based on 0.9x 2025E EV/sales, which is below the historical average multiple of approx. 1x . We believe this is warranted given a significant improvement in EBTIDA and a return to revenue YoY growth, though below prior periods of expansion. If Wayfair were to achieve its target of mid-single digit EBITDA margins over the next few years, this would likely drive additional multiple expansion in our view.

Upside risks are 1) a larger-than-expected acceleration in sales post tough COVID compares in 2022, 2) better inventory availability as supply chain disruptions eases, 3) higher-than-forecast online growth for the industry as a whole, 4) stronger growth from newer initiatives including Wayfair Professional and, 5) EBITDA margin upside from COGS efficiencies, OPEX reductions and fixed cost leverage .

Downside risks are 1) High industry competition which could drive higher than expected investment in marketing or promotions, 2) brand complexity (five brands), 3) weaker than



expected international segment performance, and 4) A softer than anticipated recovery in US furnishings in 2024/25.

## **Analyst Certification**

I, Curtis Nagle, CFA, hereby certify that the views expressed in this research report accurately reflect my personal views about the subject securities and issuers. I also certify that no part of my compensation was, is, or will be, directly or indirectly, related to the specific recommendations or view expressed in this research report.



### **US - Internet Coverage Cluster**

Investment rating	Company	BofA Ticker	Bloomberg symbol	Analyst
BUY				
	Alphabet	GOOGL	GOOGL US	Justin Post
	Alphabet	GOOG	GOOG US	Justin Post
	Amazon.com	AMZN	AMZN US	Justin Post
	AppLovin	APP	APP US	Omar Dessouky, CFA
	DoorDash	DASH	DASH US	Michael McGovern
	DoubleVerify Holdings, Inc.	DV	DV US	Omar Dessouky, CFA
	Electronic Arts	EA	EA US	Omar Dessouky, CFA
	Expedia	EXPE	EXPE US	Justin Post
	Integral Ad Science Holding Corp.	IAS	IAS US	Omar Dessouky, CFA
	LegalZoom	LZ	LZ US	Michael McGovern
	Match Group	MTCH	MTCH US	Curtis Nagle, CFA
	Meta Platforms Inc	META	META US	Justin Post
	Pinterest	PINS	PINS US	Justin Post
	RH	RH	RHUS	Curtis Nagle, CFA
	Roblox Corp. Class A	RBLX	RBLX US	Omar Dessouky, CFA
	Squarespace, Inc.	SOSP	SQSP US	Michael McGovern
	Uber	UBER	UBER US	Justin Post
	Udemy Inc	UDMY	UDMY US	Curtis Nagle, CFA
	Vivid Seats	SEAT	SEAT US	Curtis Nagle, CFA
	Wayfair	W	W US	Curtis Nagle, CFA Curtis Nagle, CFA
	*			Michael McGovern
	Wix.com	WIX	WIX US	MICHael MCGovern
NEUTRAL				
	ACV Auctions	ACVA	ACVA US	Curtis Nagle, CFA
	Airbnb	ABNB	ABNB US	Justin Post
	Beyond Inc	BYON	BYON US	Curtis Nagle, CFA
	Booking Holdings Inc	BKNG	BKNG US	Justin Post
	Bumble	BMBL	BMBL US	Curtis Nagle, CFA
	Digital Turbine, Inc	APPS	APPS US	Omar Dessouky, CFA
	Duolingo	DUOL	DUOL US	Curtis Nagle, CFA
	eBay	EBAY	EBAY US	Justin Post
	Etsy, Inc.	ETSY	ETSY US	Curtis Nagle, CFA
	Instacart	CART	CART US	Justin Post
	Magnite, Inc.	MGNI	MGNI US	Omar Dessouky, CFA
	Snap	SNAP	SNAP US	Justin Post
	Take-Two Interactive	TTWO	TTWO US	Omar Dessouky, CFA
	Zillow	ZG	ZG US	Curtis Nagle, CFA
	Zillow	Z	Z US	Curtis Nagle, CFA
	2	_	2 00	caras ragic, civi
UNDERPERFORM				
	Chewy Inc	CHWY	CHWY US	Curtis Nagle, CFA
	Lyft, Inc.	LYFT	LYFT US	Michael McGovern
	Opendoor Technologies	OPEN	OPEN US	Curtis Nagle, CFA
	Peloton	PTON	PTON US	Curtis Nagle, CFA
	Playtika	PLTK	PLTK US	Omar Dessouky, CFA
	Redfin Corp	RDFN	RDFN US	Curtis Nagle, CFA
	Shutterstock	SSTK	SSTK US	Curtis Nagle, CFA

## **Disclosures**

## **Important Disclosures**

Equity Investment Rating Distribution: Retailing Group (as of 31 Dec 2023)

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	96	57.83%	Buy	39	40.63%
Hold	32	19.28%	Hold	12	37.50%
Sell	38	22.89%	Sell	18	47.37%



#### **Equity Investment Rating Distribution: Technology Group (as of 31 Dec 2023)**

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	215	53.09%	Buy	111	51.63%
Hold	97	23.95%	Hold	45	46.39%
Sell	93	22.96%	Sell	24	25.81%

Equity Investment Rating Distribution: Global Group (as of 31 Dec 2023)

Coverage Universe	Count	Percent	Inv. Banking Relationships R1	Count	Percent
Buy	1895	53.62%	Buy	1083	57.15%
Hold	832	23.54%	Hold	454	54.57%
Sell	807	22.84%	Sell	383	47.46%

R1 Issuers that were investment banking clients of BofA Securities or one of its affiliates within the past 12 months. For purposes of this Investment Rating Distribution, the coverage universe includes only stocks. A stock rated Neutral is included as a Hold, and a stock rated Underperform is included as a Sell.

FUNDAMENTAL EQUITY OPINION KEY: Opinions include a Volatility Risk Rating, an Investment Rating and an Income Rating. VOLATILITY RISK RATINGS, indicators of potential price fluctuation, are: A - Low, B - Medium and C - High. INVESTMENT RATINGS reflect the analyst's assessment of both a stock's absolute total return potential as well as its attractiveness for investment relative to other stocks within its Coverage Cluster (defined below). Our investment ratings are: 1 - Buy stocks are expected to have a total return of at least 10% and are the most attractive stocks in the coverage cluster; 2 - Neutral stocks are expected to remain flat or increase in value and are less attractive than Buy rated stocks and 3 - Underperform stocks are the least attractive stocks in a coverage cluster. An investment rating of 6 (No Rating) indicates that a stock is no longer trading on the basis of fundamentals. Analysts assign investment ratings considering, among other things, the 0-12 month total return expectation for a stock and the firm's guidelines for ratings dispersions (shown in the table below). The current price objective for a stock should be referenced to better understand the total return expectation at any given time. The price objective reflects the analyst's view of the potential price appreciation (depreciation).

## Investment rating Total return expectation (within 12-month period of date of initial rating) Ratings dispersion guidelines for coverage cluster<sup>R2</sup>

Buy	≥ 10%	≤ 70%
Neutral	≥ 0%	≤ 30%
Inderperform	N/A	≥ 20%

R2Ratings dispersions may vary from time to time where BofA Global Research believes it better reflects the investment prospects of stocks in a Coverage Cluster.

INCOME RATINGS, indicators of potential cash dividends, are: 7 - same/higher (dividend considered to be secure), 8 - same/lower (dividend not considered to be secure) and 9 - pays no cash dividend. Coverage Cluster is comprised of stocks covered by a single analyst or two or more analysts sharing a common industry, sector, region or other classification(s). A stock's coverage cluster is included in the most recent BofA Global Research report referencing the stock.

Price Charts for the securities referenced in this research report are available on the Price Charts website, or call 1-800-MERRILL to have them mailed.

BofAS or one of its affiliates acts as a market maker for the equity securities recommended in the report: Beyond Inc, Chewy, Etsy, Inc., RH, Vivid Seats, Wayfair.

BofAS or an affiliate was a manager of a public offering of securities of this issuer within the last 12 months: SEAT.

The issuer is or was, within the last 12 months, an investment banking client of BofAS and/or one or more of its affiliates: Etsy Inc, RH, SEAT, Wayfair.

BofAS or an affiliate has received compensation from the issuer for non-investment banking services or products within the past 12 months: Chewy Inc, RH, SEAT, Wayfair.

The issuer is or was, within the last 12 months, a non-securities business client of BofAS and/or one or more of its affiliates: Chewy Inc, Etsy Inc, RH, SEAT, Wayfair.

BofAS or an affiliate has received compensation for investment banking services from this issuer within the past 12 months: SEAT.

BofAS or an affiliate expects to receive or intends to seek compensation for investment banking services from this issuer or an affiliate of the issuer within the next three months: Etsy Inc, RH, Wayfair.

BofAS together with its affiliates beneficially owns one percent or more of the common stock of this issuer. If this report was issued on or after the 9th day of the month, it reflects the ownership position on the last day of the previous month. Reports issued before the 9th day of a month reflect the ownership position at the end of the second month preceding the date of the report: Etsy Inc, SEAT.

BofAS or one of its affiliates is willing to sell to, or buy from, clients the common equity of the issuer on a principal basis: Beyond Inc, Chewy, Etsy, Inc., RH, Vivid Seats, Wayfair. The issuer is or was, within the last 12 months, a securities business client (non-investment banking) of BofAS and/or one or more of its affiliates: Chewy Inc, Etsy Inc, RH, Wayfair. BofA Global Research personnel (including the analyst(s) responsible for this report) receive compensation based upon, among other factors, the overall profitability of Bank of America Corporation, including profits derived from investment banking. The analyst(s) responsible for this report may also receive compensation based upon, among other factors, the overall profitability of the Bank's sales and trading businesses relating to the class of securities or financial instruments for which such analyst is responsible.

## **Other Important Disclosures**

From time to time research analysts conduct site visits of covered issuers. BofA Global Research policies prohibit research analysts from accepting payment or reimbursement for travel expenses from the issuer for such visits.

Prices are indicative and for information purposes only. Except as otherwise stated in the report, for any recommendation in relation to an equity security, the price referenced is the publicly traded price of the security as of close of business on the day prior to the date of the report or, if the report is published during intraday trading, the price referenced is indicative of the traded price as of the date and time of the report and in relation to a debt security (including equity preferred and CDS), prices are indicative as of the date and time of the report and are from various sources including BofA Securities trading desks.

The date and time of completion of the production of any recommendation in this report shall be the date and time of dissemination of this report as recorded in the report timestamp.

Recipients who are not institutional investors or market professionals should seek the advice of their independent financial advisor before considering information in this report in connection with any investment decision, or for a necessary explanation of its contents.

Officers of BofAS or one or more of its affiliates (other than research analysts) may have a financial interest in securities of the issuer(s) or in related investments. Refer to BofA Global Research policies relating to conflicts of interest.

"BofA Securities" includes BofA Securities, Inc. ("BofAS") and its affiliates. Investors should contact their BofA Securities representative or Merrill Global Wealth Management financial advisor if they have questions concerning this report or concerning the appropriateness of any investment idea described herein for such investor. "BofA Securities" is a global brand for BofA Global Research.

Information relating to Non-US affiliates of BofA Securities and Distribution of Affiliate Research Reports:

BofAS and/or Merrill Lynch, Pierce, Fenner & Smith Incorporated ("MLPF&S") may in the future distribute, information of the following non-US affiliates in the US (short name: legal name, regulator): Merrill Lynch (South Africa): Merrill Lynch South Africa (Pty) Ltd., regulated by The Financial Service Board; MLI (UK): Merrill Lynch International, regulated by the Financial Conduct



Authority (FCA) and the Prudential Regulation Authority (PRA); BofASE (France): BofA Securities Europe SA is authorized by the Autorité de Contrôle Prudentiel et de Résolution (ACPR) and regulated by the ACPR and the Autorité des Marchés Financiers (AMF). BofA Securities Europe SA ("BofASE") with registered address at 51, rue La Boétie, 75008 Paris is registered under no 842 602 690 RCS Paris. In accordance with the provisions of French Code Monétaire et Financier (Monetary and Financial Code), BofASE is an établissement de crédit et d'investissement (credit and investment institution) that is authorised and supervised by the European Central Bank and the Autorité de Contrôle Prudentiel et de Résolution (ACPR) and regulated by the ACPR and the Autorité des Marchés Financiers. BofASE's share capital can be found at www.bofaml.com/BofASEdisclaimer; BofA Europe (Milan): Bank of America Europe Designated Activity Company, Milan Branch, regulated by the Bank of Italy, the European Central Bank (ECB) and the Central Bank of Ireland (CBI); BofA Europe (Frankfurt): Bank of America Europe Designated Activity Company, Frankfurt Branch regulated by BaFin, the ECB and the CBI; BofA Europe (Madrid): Bank of America Europe Designated Activity Company, Sucursal en España, regulated by the Bank of Spain, the ECB and the CBI; Merrill Lynch (Australia): Merrill Lynch (Hong Kong): Merr (Asia Pacific) Limited, regulated by the Hong Kong Securities and Futures Commission (HKSFC); Merrill Lynch (Singapore): Merrill Lynch (Singapore) Pte Ltd, regulated by the Monetary Authority of Singapore (MAS); Merrill Lynch (Canada): Merrill Lynch Canada Inc, regulated by the Canadian Investment Regulatory Organization; Merrill Lynch (Mexico): Merrill Lynch Mexico, SA de CV, Casa de Bolsa, regulated by the Comisión Nacional Bancaria y de Valores; Merrill Lynch (Argentina): Merrill Lynch Argentina SA, regulated by Comisión Nacional de Valores; BofAS Japan: BofA Securities Japan Co., Ltd., regulated by the Financial Services Agency; Merrill Lynch (Seoul): Merrill Lynch International, LLC Seoul Branch, regulated by the Financial Supervisory Service; Merrill Lynch (Taiwan): Merrill Lynch Securities (Taiwan) Ltd., regulated by the Securities and Futures Bureau; BofAS India: BofA Securities India Limited, regulated by the Securities and Exchange Board of India (SEBI); Merrill Lynch (Israel): Merrill (Israel): Merrill (Israel): Merrill Lynch (Israel): Merrill (Israel): Merr Financial Services Authority (DFSA); Merrill Lynch (Brazil): Merrill Lynch S.A. Corretora de Títulos e Valores Mobiliários, regulated by Comissão de Valores Mobiliários; Merrill Lynch KSA Company: Merrill Lynch Kingdom of Saudi Arabia Company, regulated by the Capital Market Authority.

This information: has been approved for publication and is distributed in the United Kingdom (UK) to professional clients and eligible counterparties (as each is defined in the rules of the FCA and the PRA) by MLI (UK), which is authorized by the PRA and regulated by the FCA and the PRA - details about the extent of our regulation by the FCA and PRA are available from us on request; has been approved for publication and is distributed in the European Economic Area (EEA) by BofASE (France), which is authorized by the ACPR and regulated by the ACPR and the AMF; has been considered and distributed in Japan by BofAS Japan, a registered securities dealer under the Financial Instruments and Exchange Act in Japan, or its permitted affiliates; is issued and distributed in Hong Kong by Merrill Lynch (Hong Kong) which is regulated by HKSFC; is issued and distributed in Taiwan by Merrill Lynch (Taiwan); is issued and distributed in India by BofAS India; and is issued and distributed in Singapore to institutional investors and/or accredited investors (each as defined under the Financial Advisers Regulations) by Merrill Lynch (Singapore) (Company Registration No 198602883D). Merrill Lynch (Singapore) is regulated by MAS. Merrill Lynch Equities (Australia) Limited (ABN 65 006 276 795), AFS License 235132 (MLEA) distributes this information in Australia only to "Wholesale' clients as defined by s.761G of the Corporations Act 2001. With the exception of Bank of America N.A., Australia Branch, neither MLEA nor any of its affiliates involved in preparing this information is an Authorised Deposit-Taking Institution under the Banking Act 1959 nor regulated by the Australian Prudential Regulation Authority. No approval is required for publication or distribution of this information in Brazil and its local distribution is by Merrill Lynch (Brazil) in accordance with applicable regulations. Merrill Lynch (DIFC) is authorized and regulated by the DFSA Information in Germany and is regulated by BaFin, the ECB and the CBI. BofA Securiti

This information has been prepared and issued by BofAS and/or one or more of its non-US affiliates. The author(s) of this information may not be licensed to carry on regulated activities in your jurisdiction and, if not licensed, do not hold themselves out as being able to do so. BofAS and/or MLPF&S is the distributor of this information in the US and accepts full responsibility for information distributed to BofAS and/or MLPF&S clients in the US by its non-US affiliates. Any US person receiving this information and wishing to effect any transaction in any security discussed herein should do so through BofAS and/or MLPF&S and not such foreign affiliates. Hong Kong recipients of this information should contact Merrill Lynch (Asia Pacific) Limited in respect of any matters relating to dealing in securities or provision of specific advice on securities or any other matters arising from, or in connection with, this information. Singapore recipients of this information should contact Merrill Lynch (Singapore) Pte Ltd in respect of any matters arising from, or in connection with, this information. For clients that are not accredited investors, expert investors or institutional investors Merrill Lynch (Singapore) Pte Ltd accepts full responsibility for the contents of this information distributed to such clients in Singapore.

#### General Investment Related Disclosures:

Taiwan Readers: Neither the information nor any opinion expressed herein constitutes an offer or a solicitation of an offer to transact in any securities or other financial instrument. No part of this report may be used or reproduced or quoted in any manner whatsoever in Taiwan by the press or any other person without the express written consent of BofA Securities. This document provides general information only, and has been prepared for, and is intended for general distribution to, BofA Securities clients. Neither the information nor any opinion expressed constitutes an offer or an invitation to make an offer, to buy or sell any securities or other financial instrument or any derivative related to such securities or instruments (e.g., options, futures, warrants, and contracts for differences). This document is not intended to provide personal investment advice and it does not take into account the specific investment objectives, financial situation and the particular needs of, and is not directed to, any specific person(s). This document and its content do not constitute, and should not be considered to constitute investment advice for purposes of ERISA, the US tax code, the Investment Advisers Act or otherwise. Investors should seek financial advice regarding the appropriateness of investing in financial instruments and implementing investment strategies discussed or recommended in this document and should understand that statements regarding future prospects may not be realized. Any decision to purchase or subscribe for securities in any offering must be based solely on existing public information on such security or the information in the prospectus or other offering document issued in connection with such offering, and not on this document.

Securities and other financial instruments referred to herein, or recommended, offered or sold by BofA Securities, are not insured by the Federal Deposit Insurance Corporation and are not deposits or other obligations of any insured depository institution (including, Bank of America, N.A.). Investments in general and, derivatives, in particular, involve numerous risks, including, among others, market risk, counterparty default risk and liquidity risk. No security, financial instrument or derivative is suitable for all investors. Digital assets are extremely speculative, volatile and are largely unregulated. In some cases, securities and other financial instruments may be difficult to value or sell and reliable information about the value or risks related to the security or financial instrument may be difficult to obtain. Investors should note that income from such securities and other financial instruments, if any, may fluctuate and that price or value of such securities and instruments may rise or fall and, in some cases, investors may lose their entire principal investment. Past performance is not necessarily a guide to future performance. Levels and basis for taxation may change.

This report may contain a short-term trading idea or recommendation, which highlights a specific near-term catalyst or event impacting the issuer or the market that is anticipated to have a short-term price impact on the equity securities of the issuer. Short-term trading ideas and recommendations are different from and do not affect a stock's fundamental equity rating, which reflects both a longer term total return expectation and attractiveness for investment relative to other stocks within its Coverage Cluster. Short-term trading ideas and recommendations may be more or less positive than a stock's fundamental equity rating.

BofA Securities is aware that the implementation of the ideas expressed in this report may depend upon an investor's ability to "short" securities or other financial instruments and that such action may be limited by regulations prohibiting or restricting "shortselling" in many jurisdictions. Investors are urged to seek advice regarding the applicability of such regulations prior to executing any short idea contained in this report.

Foreign currency rates of exchange may adversely affect the value, price or income of any security or financial instrument mentioned herein. Investors in such securities and instruments, including ADRs, effectively assume currency risk.

BofAS or one of its affiliates is a regular issuer of traded financial instruments linked to securities that may have been recommended in this report. BofAS or one of its affiliates may, at any time, hold a trading position (long or short) in the securities and financial instruments discussed in this report.

BofA Securities, through business units other than BofA Global Research, may have issued and may in the future issue trading ideas or recommendations that are inconsistent with, and reach different conclusions from, the information presented herein. Such ideas or recommendations may reflect different time frames, assumptions, views and analytical methods of the persons who prepared them, and BofA Securities is under no obligation to ensure that such other trading ideas or recommendations are brought to the attention of any recipient of this information. In the event that the recipient received this information pursuant to a contract between the recipient and BofAS for the provision of research services for a separate fee, and in connection therewith BofAS may be deemed to be acting as an investment adviser, such status relates, if at all, solely to the person with whom BofAS has contracted directly and does not extend beyond the delivery of this report (unless otherwise agreed specifically in writing by BofAS). If such recipient uses the services of BofAS in connection with the sale or purchase of a security referred to herein, BofAS may act as principal for its own account or as agent for another person. BofAS is and continues to act solely as a broker-dealer in connection with the execution of any transactions, including transactions in any securities referred to herein.

BofA ESGMeter Methodology:



ESGMeter is a proprietary metric based on quantitative analysis and fundamental analyst inputs that reflects our assessment of a company's Environmental, Social and Governance-related attributes. The ESGMeter is intended to indicate a company's likelihood of experiencing stronger financial stability (higher return on equity and lower earnings and price volatility) over the next three years relative to peer group. There are three ESGMeter levels - Low, Medium, and High - which indicate whether a company has attributes most likely to translate into superior financial stability (in the case of a High level) or weaker financial stability (in the case of a Low level) over the next three years relative to its peer group. A Medium level suggests that a company exhibits ESG characteristics that are likely associated with financial stability results in line with its peer group over the next three years. Full details of our methodology, financial stability definition and disclaimers are available at <a href="mailto:BofA ESGMeter methodology">BofA ESGMeter methodology</a>. ESGMeter is not indicative of a company's future stock price performance and is not an investment recommendation or rating. ESGMeter is independent of the BofA Global Research fundamental equity analyst's investment rating, volatility risk rating, income rating or price objective for that company.

Copyright and General Information:

Copyright 2024 Bank of America Corporation. All rights reserved. iQdatabase® is a registered service mark of Bank of America Corporation. This information is prepared for the use of BofA Securities clients and may not be redistributed, retransmitted or disclosed, in whole or in part, or in any form or manner, without the express written consent of BofA Securities. BofA Global Research information is distributed simultaneously to internal and client websites and other portals by BofA Securities and is not publicly-available material. Any unauthorized use or disclosure is prohibited. Receipt and review of this information constitutes your agreement not to redistribute, retransmit, or disclose to others the contents, opinions, conclusion, or information contained herein (including any investment recommendations, estimates or price targets) without first obtaining express permission from an authorized officer of BofA Securities. Materials prepared by BofA Global Research personnel are based on public information. Facts and views presented in this material have not been reviewed by, and may not reflect information known to, professionals in other business areas of BofA Securities, including investment banking personnel. BofA Securities has established information barriers between BofA Global Research and certain business groups. As a result, BofA Securities does not disclose certain client relationships with, or compensation received from, such issuers. To the extent this material discusses any legal proceeding or issues, it has not been prepared as nor is it intended to express any legal conclusion, opinion or advice. Investors should consult their own legal advisers as to issues of law relating to the subject matter of this material. BofA Global Research personnel's knowledge of legal proceedings in which any BofA Securities entity and/or its directors, officers and employees may be plaintiffs, defendants, co-defendants or co-plaintiffs with or involving issuers mentioned in this material is based on public inform

This information has been prepared independently of any issuer of securities mentioned herein and not in connection with any proposed offering of securities or as agent of any issuer of any securities. None of BofAS any of its affiliates or their research analysts has any authority whatsoever to make any representation or warranty on behalf of the issuer(s). BofA Global Research policy prohibits research personnel from disclosing a recommendation, investment rating, or investment thesis for review by an issuer prior to the publication of a research report containing such rating, recommendation or investment thesis.

Any information relating to the tax status of financial instruments discussed herein is not intended to provide tax advice or to be used by anyone to provide tax advice. Investors are urged to seek tax advice based on their particular circumstances from an independent tax professional.

The information herein (other than disclosure information relating to BofA Securities and its affiliates) was obtained from various sources and we do not guarantee its accuracy. This information may contain links to third-party websites. BofA Securities is not responsible for the content of any third-party website or any linked content contained in a third-party website. Content contained on such third-party websites is not part of this information and is not incorporated by reference. The inclusion of a link does not imply any endorsement by or any affiliation with BofA Securities. Access to any third-party website is at your own risk, and you should always review the terms and privacy policies at third-party websites before submitting any personal information to them. BofA Securities is not responsible for such terms and privacy policies and expressly disclaims any liability for them.

All opinions, projections and estimates constitute the judgment of the author as of the date of publication and are subject to change without notice. Prices also are subject to change without notice. BofA Securities is under no obligation to update this information and BofA Securities ability to publish information on the subject issuer(s) in the future is subject to applicable quiet periods. You should therefore assume that BofA Securities will not update any fact, circumstance or opinion contained herein.

Subject to the quiet period applicable under laws of the various jurisdictions in which we distribute research reports and other legal and BofA Securities policy-related restrictions on the publication of research reports, fundamental equity reports are produced on a regular basis as necessary to keep the investment recommendation current.

Certain outstanding reports or investment opinions relating to securities, financial instruments and/or issuers may no longer be current. Always refer to the most recent research report relating to an issuer prior to making an investment decision.

In some cases, an issuer may be classified as Restricted or may be Under Review or Extended Review. In each case, investors should consider any investment opinion relating to such issuer (or its security and/or financial instruments) to be suspended or withdrawn and should not rely on the analyses and investment opinion(s) pertaining to such issuer (or its securities and/or financial instruments) nor should the analyses or opinion(s) be considered a solicitation of any kind. Sales persons and financial advisors affiliated with BofAS or any of its affiliates may not solicit purchases of securities or financial instruments that are Restricted or Under Review and may only solicit securities under Extended Review in accordance with firm policies.

Neither BofA Securities nor any officer or employee of BofA Securities accepts any liability whatsoever for any direct, indirect or consequential damages or losses arising from any use of this information.

