

# Welcome

## Getting Started

ADSL/Fibre Broadband  
Modem: TD-W9970



**Karma**  
Computing

# Welcome & Configuration Booklet

## Karma Computing Ltd.

You should read this booklet cover to cover before plugging in and configuring your KC Broadband.

Whilst we made every effort to make sure the information is correct and up to date in this booklet, there may be slight changes required for your set-up, please visit our website or contact us for futher help.



### Your modem username & password

username:

password:

Keep these safe and secure, they're required when logging into your modem to change settings.



**Booklet Version: 1A (July '17)**

**For Modem: TD-W9970**

Made with ♥ in Newcastle upon Tyne

# Hello

**and welcome to Karma Computing.**

**Thank for you joining, let's make set up  
as easy as pie.**



**Your service is set to go live on:**

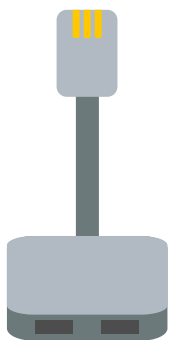
**anytime up to midnight**



# 1) Check

## Check your packaging

If you're reading this, you should have everything you need. Double check you have (at least) the following:



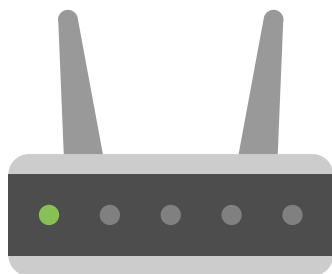
**Micro  
Filter**



**DSL  
Cable**



**Power  
Supply**



**Modem\***



Your service will only work after your go-live date, see the previous page for this.

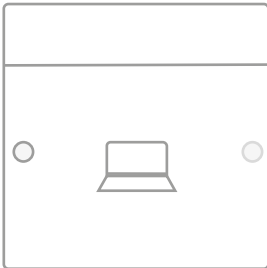


# 2) Find

## Find your master socket

For a more reliable connection, we recommend you use your master phone socket. This will typically be either at the front or back of your house.

It may look like one of the following:



Plain faceplate  
with a line across 1/3rd  
from the top



OpenReach branded  
faceplate with a line  
across 1/3rd from  
the top



Plain/OpenReach branded  
faceplate with a second  
plug for DSL only



Microfilter required (see next page for setup info)

# 3) Plug in

## Plug in your modem

MASTER TEL SOCKET



- 1 If microfilter is required, plug into **master** telephone socket. If not, insert DSL cable, skip to step 3.

- 2 Plug the DSL cable into the microfilter using the port marked 'DSL'.

This is typically the smaller square shaped port.

MAINS POWER OUTLET



- 3 Plug power and DSL into the modem, make sure you plug the DSL cable into the port marked 'ADSL', 'DSL' or 'Internet'.



Optional - Plug any phones into the phone port of the microfilter, you'll have to do this on every socket throughout the building (see back of the book).



# 4) Enjoy

## All done!

Your modem should show the following lights when you're online:



We'll preconfigure your modem with the required settings when it leaves our warehouse, if you'd like to find out these details just visit our website.

Remember, your service will only work on/after your activation date. If after this date you still can't get online, please contact us.



### Want to change your WiFi name or password?

- 1) Connect to your network and navigate to: <http://172.16.1.1>
- 2) Enter the username & password at the front of this booklet
- 3) Click WiFi > Basic Settings and enter your chosen name in SSID1
- 4) Click WiFi > WiFi security to change password settings



***Keep in touch, we'd  
love to hear from you.***



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**karmacomputing.co.uk**

Information is subject to change, always check our website for the latest getting started and configuration information.

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