

Muhammad Amsyar Bin Nor Azmi Nric No: 040812-10-0725

Employment Status: Malaysian

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Rawang Selangor

WORK EXPERIENCE

RETAIL CHASIER

NSK TRADE CITY SDN BHD | January 2023 - April 2023

- Manning the cash register.
- Bagging and packaging all purchased goods for the customers.
- Greeting customers and answering their queries about the whereabouts of products.
- Scanning goods to ensure accurate pricing.
- Resolving customer complaints and guiding them with helpful information.
- Charting transactions on balance sheets and reporting any discrepancies.
- Redeeming and ensuring the validity of stamps and coupons.
- Counting money in the register at the start and end of shifts to check that the amounts are correct.
- Processing returns and ensuring that the items returned are undamaged.
- Performing inventory checks on goods.

TEARISTA

MIXUE Ice Cream & Tea| August 2023 - Present

- Wash & clean dishes
- Prepare and serve coffee and tea drinks that meet quality standards
- Properly handle and maintain all equipment
- Respond to orders, questions, concerns, and complaints in a polite and efficient manner
- Accurately handle cash and credit card payments, following appropriate cash-handling procedures
- Serve customers quickly and efficiently
- Demonstrate a thorough understanding of all the menu offerings
- Observe relevant health and safety standards
- Ordered & received supplies to restock beverages items



PA System Handling Cash

Credit Card Transaction

Consultation

Product and Service Promotion



English

Spoken Proficiency: Fair Written Proficiency: Fair

Bahasa Melayu

Spoken Proficiency: Good

Written Proficiency: Good

- EDUCATION
- SPM 2021
- S.M.K. ABDUL JALIL, Hulu Langat, Selangor