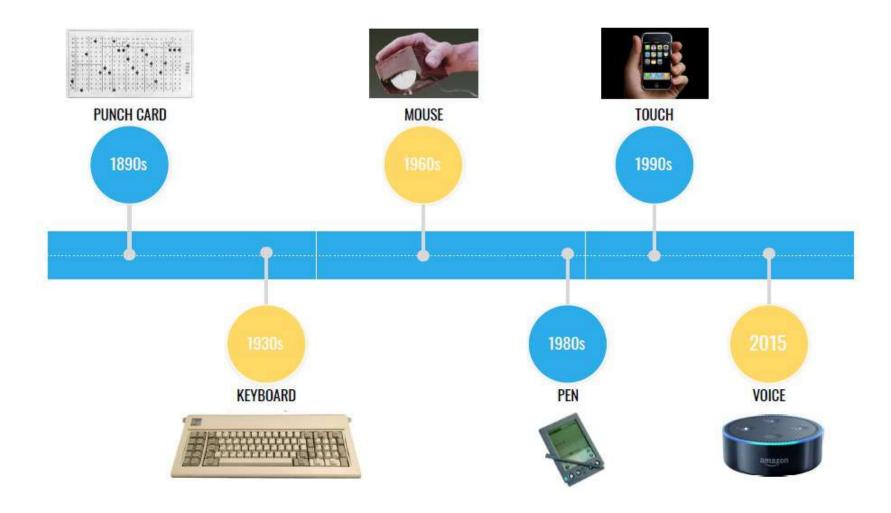
# DialogFlow Bot

For Digital Currency

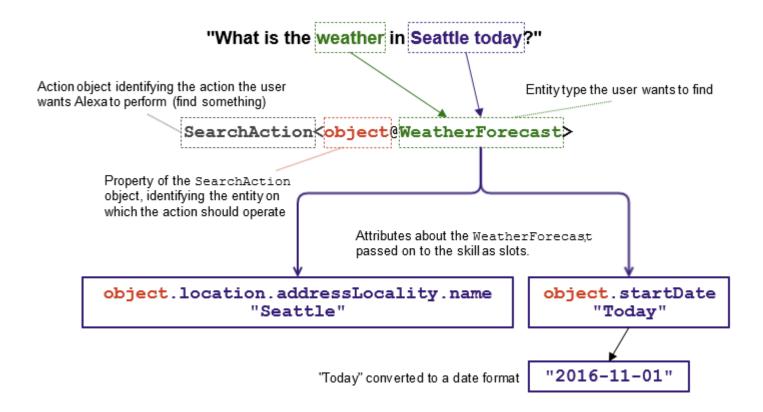
#### **HCI Evolution Timeline**



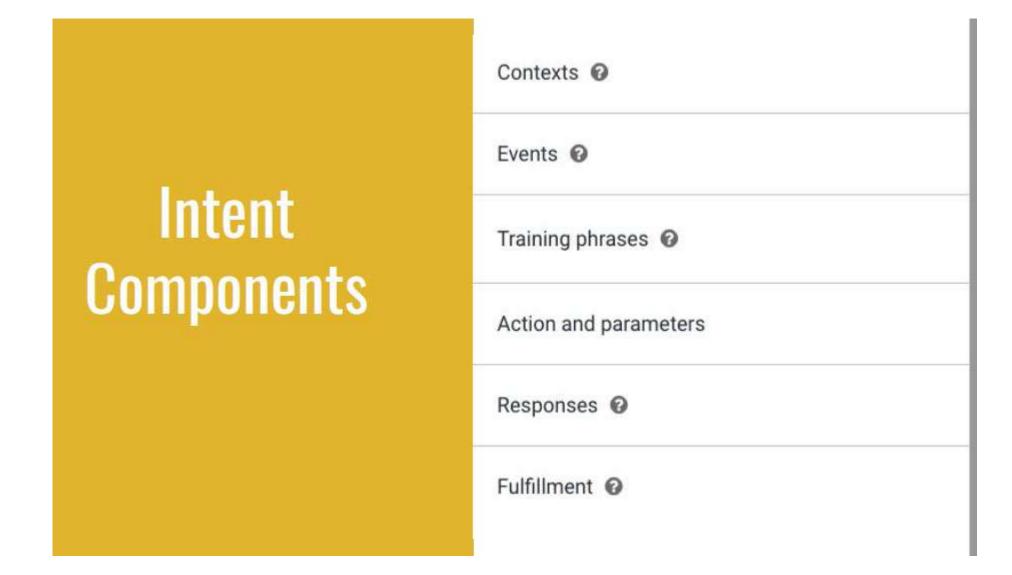
#### Recapture

#### To understand the request:

**Intent** represents an action that fulfills a user's spoken request. Intents can optionally have arguments called **slots**. The **sample utterances** are set of likely spoken phrases mapped to the intents.



#### Intent Components in Dialog Al



#### Context

- Contexts represent the current context of a user's request.
- This is helpful for differentiating phrases which may be vague or have different meanings depending on the user's preferences, geographic location, the current page in an app, or the topic of conversation.

#### Event

- Events allow you to invoke an intent based on a non-verbal signal, such as a button click, or the start of a new conversation with a bot.
- Events can be used by external services to trigger Dialog Flow intents, for example the Google Assistant built-in intents.

#### **Parameters**

Parameters allow people to specify variable parts of an utterance, for example city or date. Slots are commonly used in task and information-focused skills. There are two classes of slot types:

- Amazon's Built-in Entities, like
   @sys.firstname and @sys.date
- User's Custom Entities

#### **Built-in Entities**

@sys.location

@sys.number-integer

@sys.geo-county-us

@sys.age

@sys.temperature

@sys.geo-country

@sys.number-sequence

@sys.number

@sys.zip-code

@sys.given-name

@sys.last-name

@sys.unit-speed-name

@sys.unit-weight-name

@sys.airport

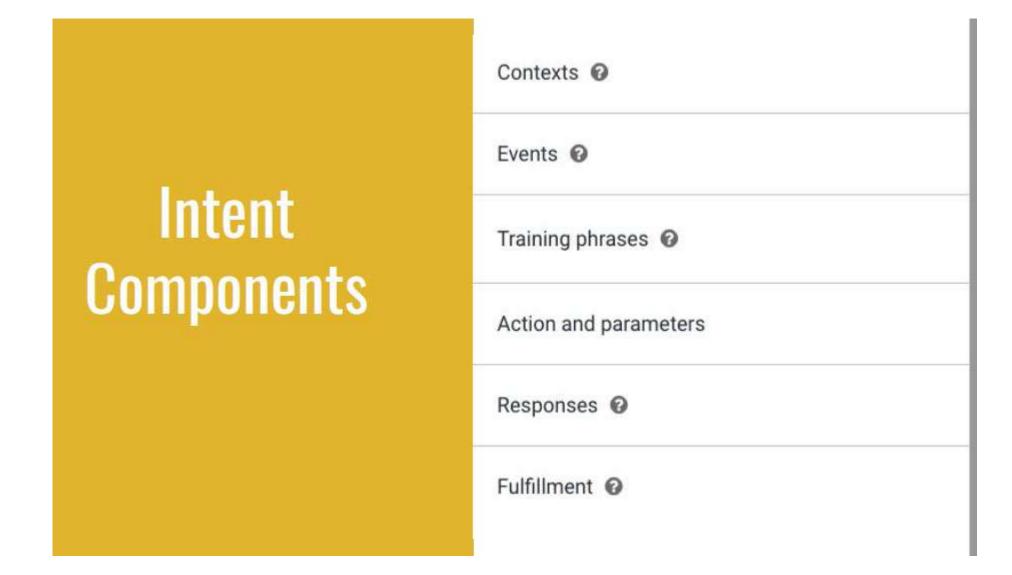
@sys.time

@sys.unit-information-name

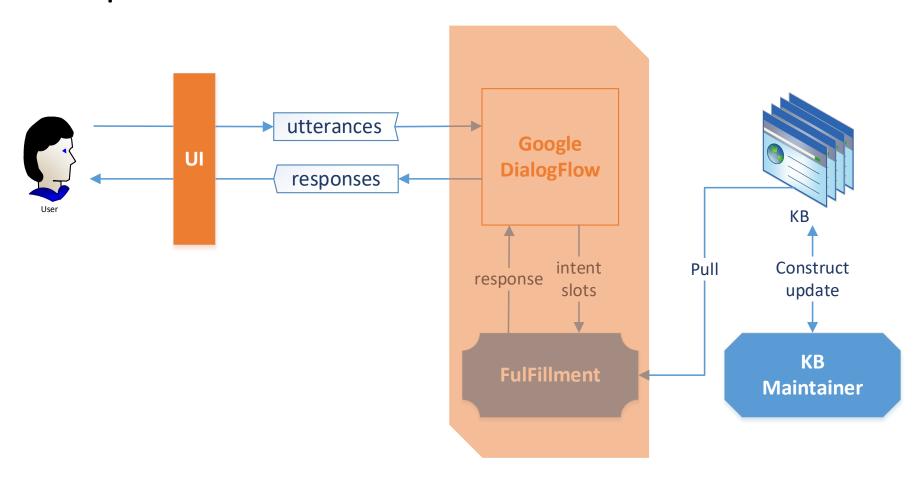
@sys.phone-number

@sys.music-genre

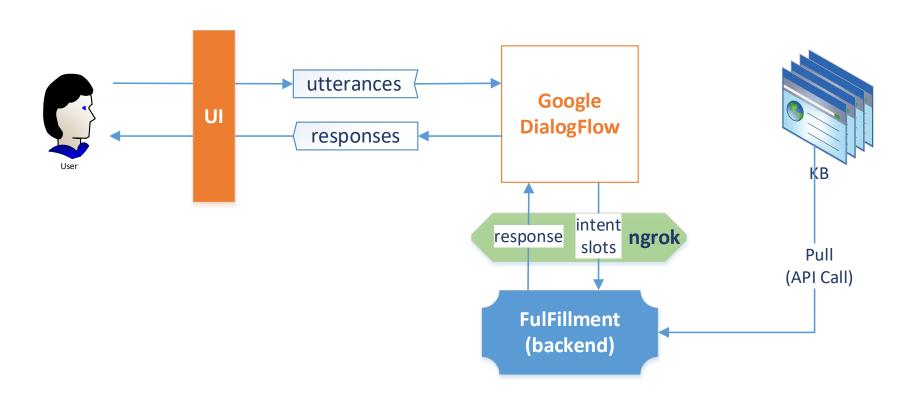
#### Intent Components in Dialog Al



#### Recapture



## Target for Today



#### Preparation

- Google Dialog API account
- Download source code from Luminus
  - pip install
    - flask
    - Requests
- Download ngrok.exe or ngrok binary to your machine from ngrok.com
  - cd into the folder holding ngrok.exe
  - ngrok.exe http 5000

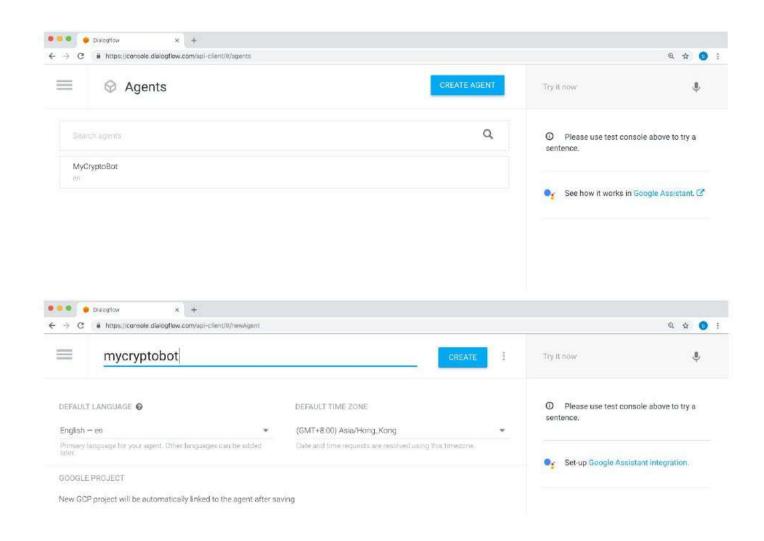
```
Select Anaconda Prompt - ngrok.exe http 5000
ngrok by @inconshreveable
                              aobo (Plan: Free)
Account
                              update available (version 2.3.35, Ctrl-U to update)
Version
                              2.3.18
                              United States (us)
Web Interface
                              http://127.0.0.1:4040
                              http://d58ff39c.ngrok.io -> http://localhost:5000
Forwarding
                              https://d58ff39c.ngrok.io -> http://localhost:5000
Forwarding
Connections
                              ttl
                                                                        0.00
```

# Demo DialogFlow Bot

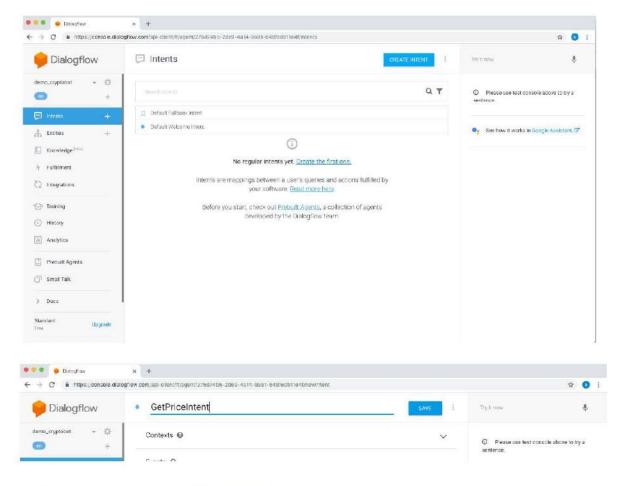
For Digital Currency

#### Let's create a simple DialogFlow bot

Create an Agent

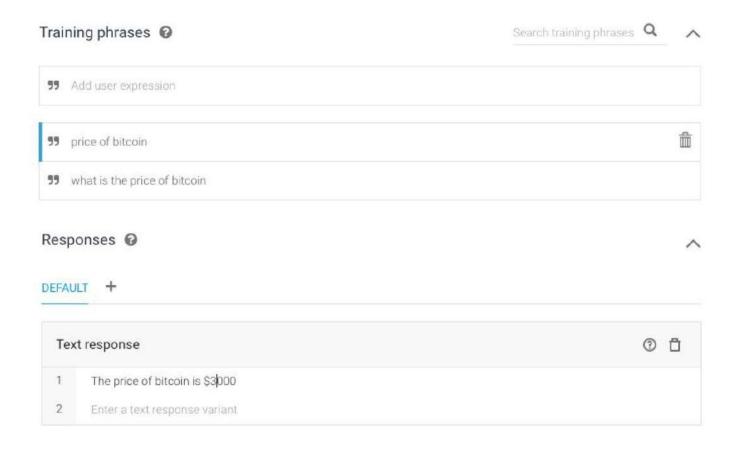


- Create an Intent
  - The backend Fulfillment should recognize the name of intent (in this case "GetPriceIntent")

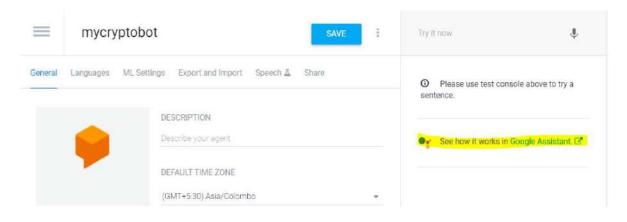


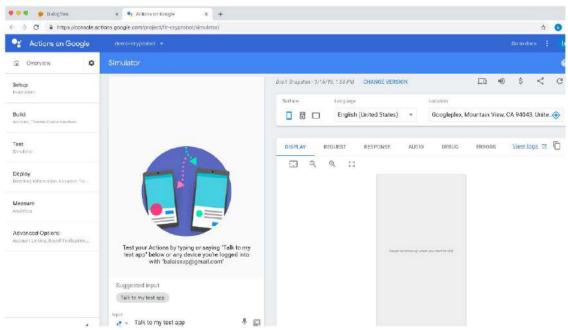
Click Save to create the "GetPriceIntent"

Add Training Utterances & Hardcode Response

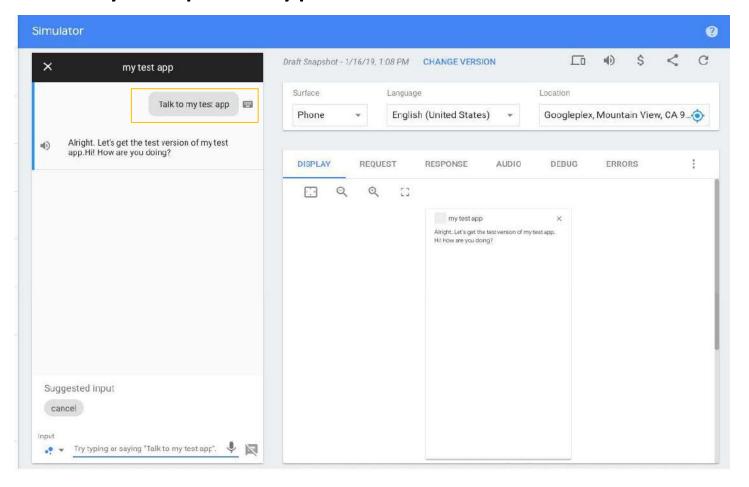


Test your prototype





Test your prototype



#### NLU Pipeline

- Deterministic : *FST* to compile sample *utterances*
- Stochastic : Machine learning models for *entity*, *slot* and *intent* prediction

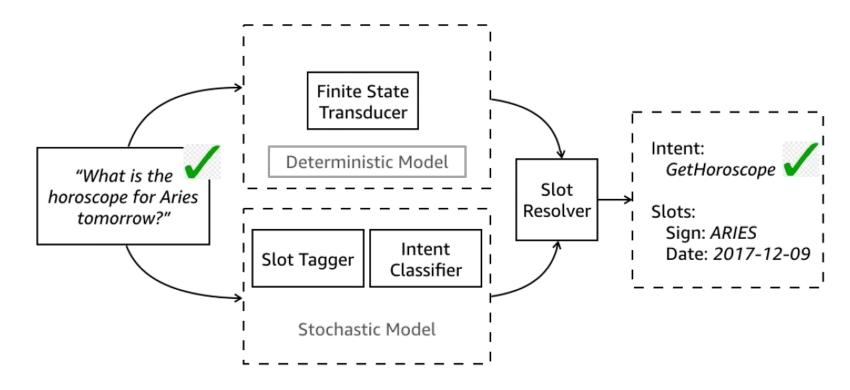
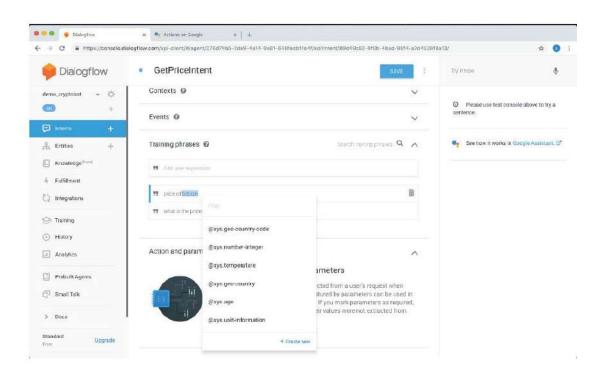
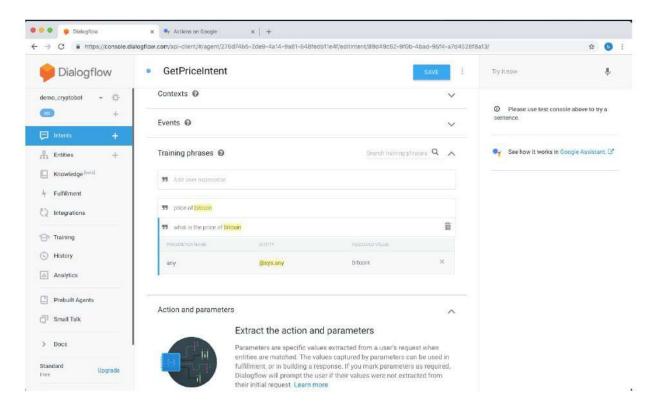


Image from 8. "Just ASK: building an architecture for extensible self-service spoken language understanding."

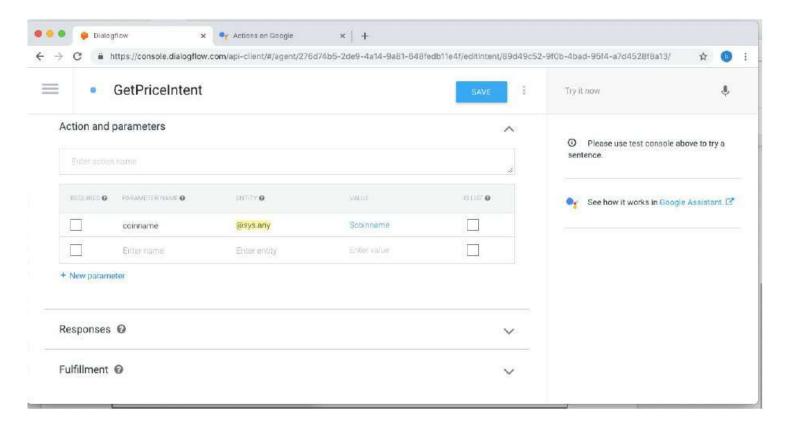
- Double Click on the portion "bitcon" of Training phrase, to annotate with proper entities
- A pop-up list will appear as shown in the figure



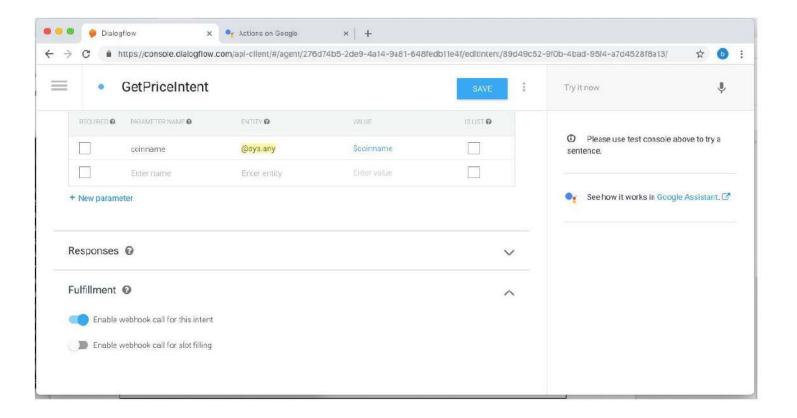
Bitcoin Name is not a pre-defined Entity



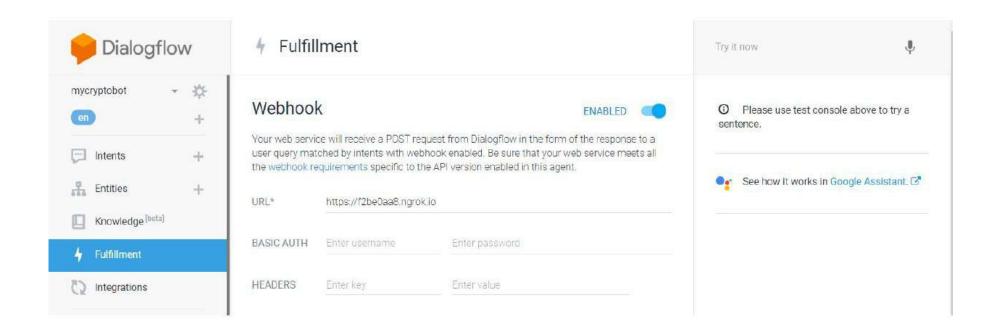
- Rename the parameter name from *any* to *coinname* .
- This coinname slot should be recognized by backend



Enable the Webhook call for this intent



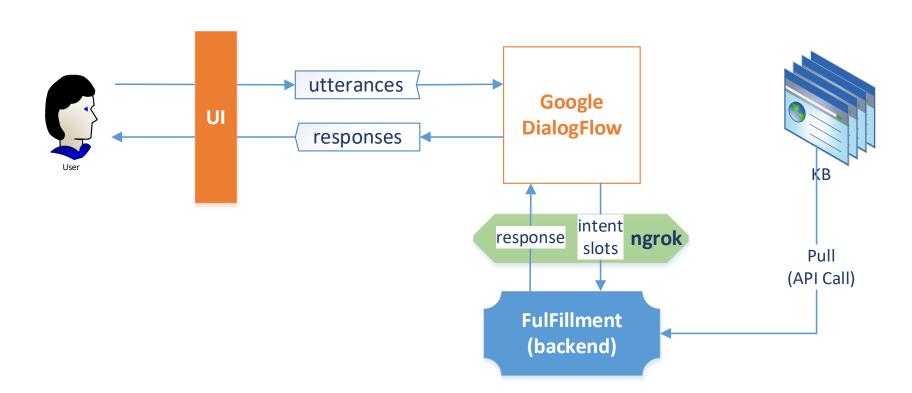
• Enable Fulfillment



Create temporal URL

```
ngrok by @inconshreveable
                                                                         (Ctrl+C to quit
                              online
Session Status
Session Expires
                              6 hours, 31 minutes
Version
                              2.2.8
                              United States (us)
Region
Web Interface
                              http://127.0.0.1:4040
Forwarding
                              http://67d4e01e.ngrok.io -> localhost:5000
                              https://67d4e01e.ngrok.io -> localhost:5000
Forwarding
Connections
                                                                       p90
                              ttl
                                              rt1
                                                      rt5
                                                              p50
                                      opn
                              12
                                              0.00
                                                      0.00
                                                              0.03
                                                                       0.45
                                      0
HTTP Requests
```

## Target



- Setup the backend
  - dialogflow\_python\_backend in python
  - pip install
    - flask
    - request
- JSON API key has to be specified accordingly
  - https://pro.coinmarketcap.com/

The world's cryptocurrency data authority has a professional API made for you.

