

Lesson Objectives:

OOAD course uses Qzen Methodology. Hence we begin this course with a broad level understanding of the methodology and key concepts and principles that are associated with it.

Our focus will be on Architecture and Design discipline.

Page 01-2

1.1: Introducing Qzen Opening Thoughts



What is a methodology?

- Etymology: New Latin methodologia, from Latin methodus + logia -logy
- In Software engineering and project management:
 - "Methodology is the codified set of practices (sometimes accompanied by training materials, formal educational programs, worksheets, and diagramming tools) that may be repeatedly carried out to produce software."

Methodology versus Process:

- Methodology = Process + Content
- Methodology = Set of principles and ideas
- Process and Methodology are typical used as synonyms in most cases.

How do I benefit?

- Repeatability
- Learning from others experience

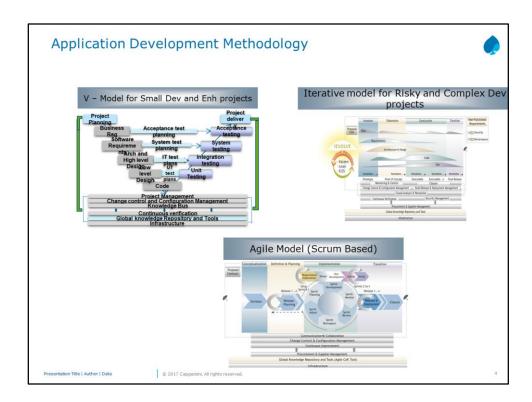
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Opening Thoughts:

- Methodology is a body of methods, rules, and postulates employed by a discipline.
- It is a particular procedure or set of procedures.
- It is the analysis of the principles or procedures of inquiry in a particular field, or "a collection of theories, concepts or ideas".
- A process typically talks about what, when, and how aspects of a
 development approach. Along with these details, the methodology
 encompasses related set of principles and ideas for choosing a certain
 approach for development.
- The terms do tend to get used interchangeably.
- A methodology captures best practices for effective software development.
- A methodology is well defined. Hence there is the advantage of being able
 to repeatedly apply it with expectations of similar results across domains
 and projects. Especially in the context of Qzen the scenarios that work in
 "iGATE context" have been considered while structuring the methodology.

Page 01-3



Highlights	What does it include?	
Life cycle models / development strategies to suit customer needs	Detailed guidance on V-model, Iterative developme Agile based on customer business needs and proje scope	
Risk / CTQ based planning and execution	High risk and critical to business requirements handled early in life cycle. Iterative dev to support early delivery of such requirements	
Requirements framework	Stakeholder analysis, Techniques for req. prioritiza and elicitation supported by guidance, checklists at tools	
Focused handling of NFR - Performance and Security engineering	Focused disciplines providing detailed set of activit & guidance to handle performance and security needs from requirement gathering to testing	
Platform for continuous integration	Process, tools to support continuous integration	
Tool mentors	Open source tools / plug-ins along with commercia tools across disciplines	

- 1) Life cycle model selection is based on project classification and customer needs. Projects with life cycle scope to use iterative development to manage risks and complexities. For restricted project scope such as only LLD, Code and UT V model to be used. Agile model also available.
- 2) Requirements framework include detailed process, checklists, templates which aid requirement elicitation as well as analysis.

Elicitation workbook is comprehensive workbook for stakeholder analysis, requirement gathering /elicitation, prioritization etc.

Multiple prioritization techniques are discussed such as mind maps, QFD. Exhaustive templates available for documenting BRD and various components of SRS (use cases, user stories, NFR template, UI specs, report specs etc.) Guidance available of UI designing

- 3)Complete life cycle activities for performance and security engineering include steps to be taken at various project stages along with guidance and checklists. E.g. performance pattern and techniques, security checklist etc.
- 4) Tool mentors include tools available in iGate open source as well licensed.

1.2: Qzen Principles Development Methodology Principles



Principles relevant to Architecture and Design:

- Deliver incremental iterations using risk based planning and business priorities.
- Validate and baseline Architecture in elaboration to build and validate solution space to address critical and technical risks.
- Build quality in using continuous integrations while focusing on integration testing in parallel to development.
- Establish Knowledge Bus while focusing on creating knowledge assets throughout the life cycle.

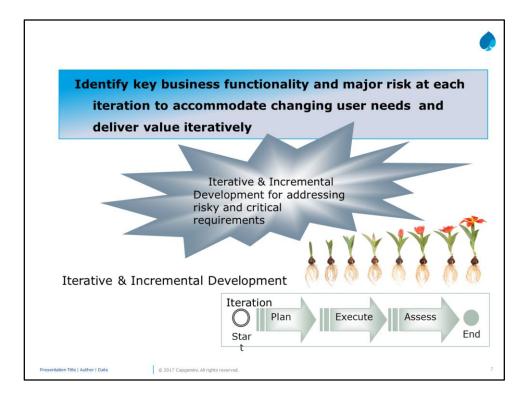
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Qzen Principles:

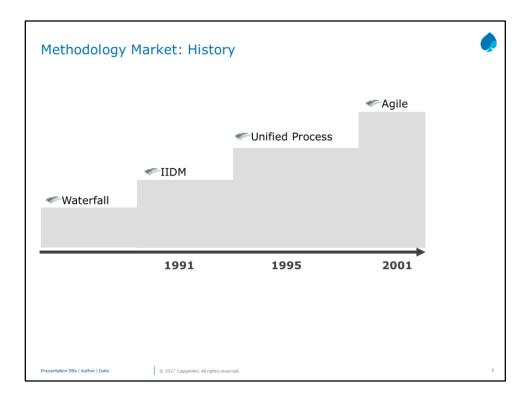
- The above slide lists the key driving principles for Qzen.
- Qzen is based on concepts of Unified Process.
- The first three principles are integral to the Unified Process. The remaining principles are derived from organization's experiences of executing projects in a global development environment.

Page 01-6



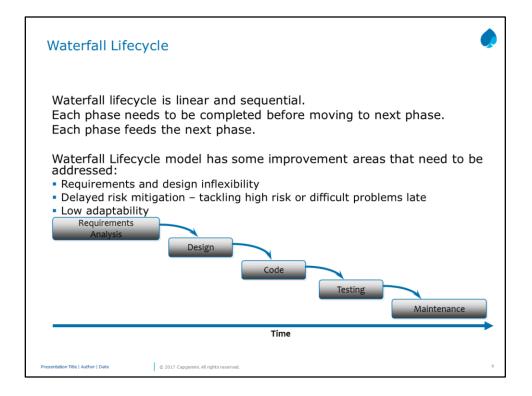
Delivering Incremental Iterations:

- In an iterative and incremental life cycle, development proceeds as a series of iterations that evolve into the final system. While planning iterations, the following factors are taken into consideration:
 - > Requirement priority
 - > Critically to customer
 - ➤ Risks foreseen in the project
 - Total scope of the project in terms of effort and schedule
- Qzen methodology gives detailed guidelines on iteration planning.



Methodology Market: History:

- Software Systems have become more complex, and development methodologies have also evolved over a period of time.
- There are several development models available in the arena of software engineering, some of the key ones are listed in the slide.

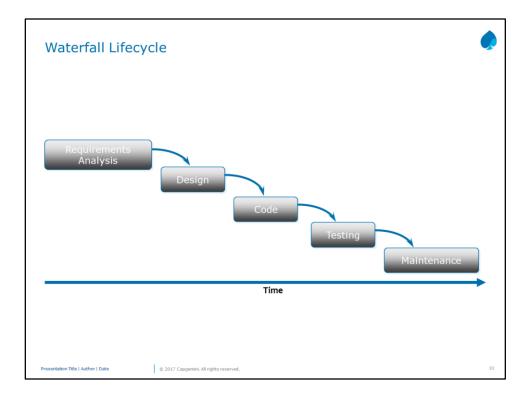


Waterfall Lifecycle:

- The Waterfall or the Classic Lifecycle model is modeled after the conventional engineering cycle. It suggests a systematic, sequential approach to software development.
- Proposed by Winston Royce in 1970, it is the oldest and most widely used paradigm for software engineering.
- It is interesting to note that in the original Waterfall model, there were provisions for **feedback loops**. However, most organizations treat it as a strictly **linear** process. System development begins at system level, and proceeds through analysis, design, coding, testing, and maintenance.
- It is important to note that the next phase begins when the previous phase ends.

Waterfall Lifecycle - Improvement Areas:

- Rarely do projects follow a strict linear approach as defined in Waterfall
 Lifecycle. For example: The model assumes that all requirements are
 explicitly stated before the next phase begins. What happens if the
 requirements are not explicitly stated? If they are changed? In such cases,
 it is very difficult to accommodate such changes in this model.
- This leads to risks that need to be mitigated later in the lifecycle. Typically
 it is only when integration begins that the system starts falling apart!!
- Despite these limitations, this model has a definite and important place in software engineering because it provides a template in which the methods of analysis, design, coding, and testing can be placed.
- The advantages of the Waterfall model reside in its simplicity of approach.
 It is a good model to apply for development of systems that are well understood.

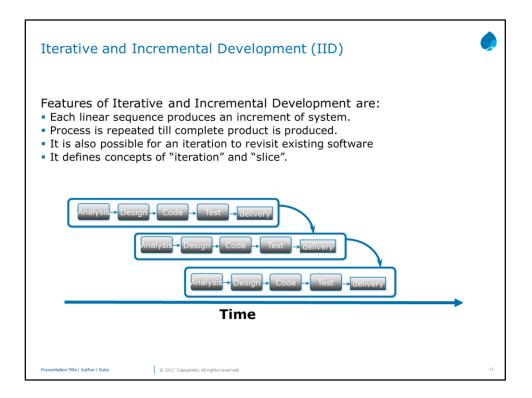


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Iterative and Incremental Development:

- Let us now discuss the IID model, which is an evolutionary model. This
 model combines the Linear Sequential model, with the iterative
 philosophy of the prototyping approach.
- The incremental model applies linear sequence in a staggered fashion as time progresses. Each sequence produces a deliverable increment of the software.
- The model is also iterative. Once the basic requirements are addressed in the first increment - thereby giving a core product - the core product can be evaluated by the customer. As a result, additional features and functionality can be given that can be taken up in the next increment. The process can be continued till the complete product is produced.
- Example: Let us try to understand this better with an example of a Word
 processing system. Using the incremental paradigm, the basic editing and
 file management features can be delivered in the first increment.
 Subsequent increment can address sophisticated editing features and
 other document processing capabilities. The third increment can add on
 spell checks and grammar checks. In this way, the process can be
 repeated until the product is complete as required.

Page 01-11

Iterative and Incremental Development (IID)



Iteration:

- Development is organized into a series of short, fixed length projects each is an "Iteration".
- Each iteration has its own requirements analysis, design, implementation, and testing activities.
- Outcome of each iteration is a tested, integrated, and executable system.

Iteration Length & Timeboxing

- Each iteration typically has a fixed length of associated time (iterations are timeboxed)
- The time period has to be sufficiently short to derive benefits of rapid feedback and associated adaptation (recommended period of two to six weeks)
- Larger iteration periods of 3 to 6 months may be required for huge teams such large periods are more of an exception rather than a rule

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12

Iterative and Incremental Development (IID):

- The concept of **iteration** is important! Note that an iteration is like a mini waterfall and has to end with an executable release.
- How long is an iteration? It is typically two to six weeks long as suggested in the guideline. However, its length could vary depending on the kind of project one is working on.

Here are the Motivations for Timeboxing

- Focus on Getting things done
- Prioritization and Decisiveness
- Team Satisfaction
- Stakeholder Confidence

IID: Benefits & Improvement Areas



IID provides the following benefits:

- Risks (objectives, requirements, usability, etc.) are identified and handled early.
- Early feedback and adaptation leads to more satisfied customers.
- It becomes easier to manage complexity.
- It can provide learnings to subsequent iterations.

IID model has some improvement areas that need to be addressed:

- Guidance on defining iterations
- Managing changing requirements
- Impact of changes made in the last slice in the earlier slices

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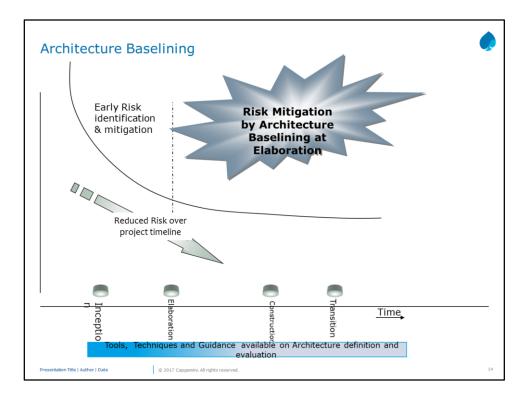
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Benefits of Iterative Development:

- This model can be used to deliver product in phases each phase moving towards completing required functionality. This way, it will be suitable to work on big or complex systems.
- Risks are now managed earlier in the lifecycle because high risk items are considered in the earlier iterations. Customer participation and feedback ensures that the software is better aligned to customer expectations.

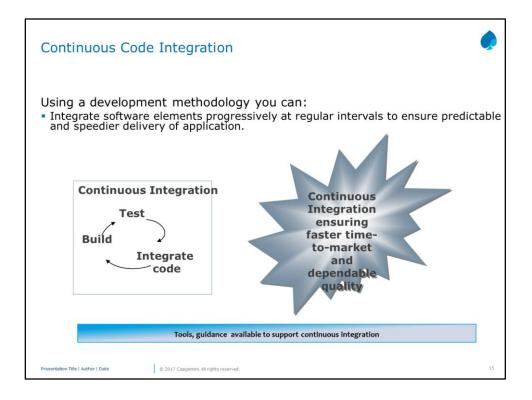
IID: Improvement Areas:

- IID by itself does not include how to define iterations; and what is to be considered in each iteration. The methodology which bases itself on IID will have to provide this guidance.
- Making a paradigm shift to IID can be challenging for practitioners who are
 used to the traditional waterfall approach. The biggest challenge is
 ensuring that scope of requirements do not change across the iterations.
- The Project Manager will have a crucial role to play in ensuring the success of the IID approach.



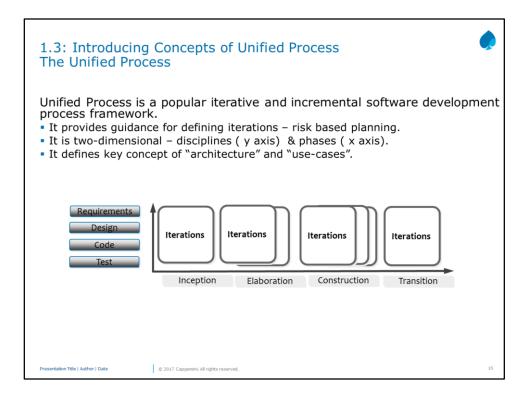
Architecture Baselining:

- The methodology focuses on mitigating key technical risks early in the lifecycle and developing an architecture baseline. Architecture is considered as one of the biggest risks. Hence it is worked upon in the earlier iterations.
- Late-phase discovery of design defects results in costly over-runs and/or project cancellation.
- Key risks addressed:
 - Technical risks by implementing and testing the architecture
 - Business risks by implementing and testing key functionality
 - Team- and tool-oriented risks by having the team going through the full Software lifecycle implementing real code, by using the tools at hands
- Schedule and cost estimates can be radically improved because we:
 - Have mitigated key risks
 - Understand a vast majority of the requirements
 - Understand the building blocks that need to be implemented and tested
 - Understand the building blocks that can be acquired and at what cost
 - Understand the effectiveness of the team



Building Quality In:

- Methodology provides for incremental deliveries or builds at defined frequencies. There is continuous integration of code with the rest of the system.
- Here are some practices through which continuous integration can be achieved:
 - Maintaining code in the source repository
 - Understanding and automating the build
 - > Having a separate integration environment
 - Programmers sync up with the configuration management source code, integrate, and compile (in IDE) all the code in a system at least once a day
- Separate Development and Test teams can help in conducting integration testing in parallel with development.



The Unified Process:

- **Qzen** is a variant of the **Unified Process (UP)**, thus imbibing the concepts and best practices of the Unified Process.
- UP is a popular model for developing Object-Oriented systems. The key features and concepts of UP are enumerated in the subsequent slides.
- UP is a process framework. It means that one can customize the process to suit organization and project requirements.

The Unified Process



Unified Process is organized by

- Time (x Axis): Phases and Iterations
- Content (y Axis): Disciplines

There are four major phases in UP:

- Inception: Define the scope of project
- Elaboration: Plan project, specify features, baseline architecture
- Construction: Build the product
- Transition: Transition the product into end user community

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The x axis of the Unified process is the dimension of time, and refers to the lifecycle aspect of the process i.e. how the process rolls out within the duration of a project. The y axis is the dimension of the contents and refers to the Disciplines, which group activities logically by nature.

Phases:

- Inception: A feasibility phase which helps in establishing the objectives and vision for the system & arrive at a Go/ No Go Decision. Objective is NOT to define ALL/ MOST of requirements or come up with detailed estimates for the project.
- Elaboration: Most requirements are discovered and stabilized & major risks are retired. Core Architecture is built & skeleton is ready.
- Construction: Putting the "Flesh on the Skeleton". Application is built, alpha tested & prepared for Beta Testing and Deployment. User Guides, Help & Manuals etc. need to be developed in this phase.
- Transition: System is put into Production (Beta Testing, Fine Tuning, Data Migration, Roll Out etc...).

Discipline: A set of activities and related artifacts in one area.

Phases constitute of iterations, in each iterations we would have disciplines; however focus & activities of disciplines would vary based on phase of development cycle.

The Unified Process



A discipline is a collection of activities that are all related to a major logical area of concern.

Some examples of Disciplines are Requirements, Design, Code, Test

One Development Cycle would constitute of above phases. In each phase, there may be many iterations. In each iteration, we have disciplines being implemented

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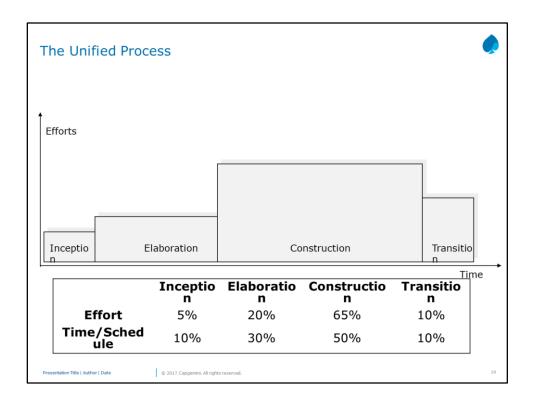
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This slide talks about typical time and efforts spent on each of the phases of Unified Process.

The Unified Process



Iteration Duration: 2 to 6 weeks depending on project size and complexity Number of Iterations: Recommended as 6 plus or minus 3 depending on complexity

Phase	Low	Medium	High
Inception	0	1	1
Elaboration	1	2	3
Construction	1	2	3
Transition	1	1	2
Total	3	6	9

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20

We have discussed about iteration duration earlier. In terms of number of iterations, the recommendation is 6 plus or minus 3, depending on project size and complexity.

Inception may have no real iterations if it consists only of planning and marketing. Iteration will be needed if prototyping comes into play.

Elaboration iterations may depend on the complexity of the architecture, and the expertise of the team.

Multiple iterations of constructions are required for coding and robust testing.

Transition would require at least one iteration; more iterations if project transition is complex.

Refinements to Unified Process



Variants of UP exist due to refinements:

- Agile Unified Process (AUP), a lightweight variation developed by Scott W. Ambler.
- Basic Unified Process (BUP), a lightweight variation developed by IBM and a precursor to Open UP.
- Enterprise Unified Process (EUP), an extension of the Rational Unified Process.
- Essential Unified Process (EssUP), a lightweight variation developed by Ivar Jacobson.
- Open Unified Process (OpenUP), the Eclipse Process Framework software development process.
- Rational Unified Process (RUP), the IBM / Rational Software development process.

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Refinements to Unified Process:

- UP has many variants.
- The refinements are usually in terms of variations in the workflows, artifacts, and so on. Some of the commonly known refinements are RUP from IBM Rational, OpenUP which is the Eclipse Process Framework software development process, AUP developed by Scott Ambler as a lightweight variation, EUP as an extension of RUP, and so on.

Page 01-21

Here are the key elements of UP: Iterative and Incremental Risk Focused Architecture Centric Use-Case Driven Visual Modeling of software Carefully Manage Requirements and Control Changes

UP Key Features and Concepts:

- **Iterative and Incremental Development:** We have discussed this earlier.
- **Risk-Focused:** UP focuses on addressing the high risk items first so that chances of failure of the system later on is minimized. So initial iterations would work with high risk or high value features.
- Architecture-Centric: Architecture is considered as one of the highest risks, so it must be addressed early in the lifecycle.
- **Use-Case-Driven:** Functional requirements are captured as use-cases. In UP, use-cases drive the planning and implementation of system.
- Some other key elements include:
 - Visual Modeling of Software: UP recommends visual modeling of software. UML provides standards for visual modeling. It provides standard semantic notations, diagrams, and models for visual representation of the system. These visual representations allow developers to design a better system and allows the development team to communicate decisions unambiguously.
 - Carefully Manage Requirements and control changes: Most projects fail due to poor requirements management. UP emphasizes on carefully managing requirements with tools support. Similarly, UP recommends version control of all project artifacts.

Unified Process: Key Elements leading to Best Practices



Tackle high risk and high value issues in early iterations

- Address high risk issues first and easier ones later
- Drive down the high risks in the early iterations so that the System does not "Fail Late"

Continuously Engage Users

 Majority of projects fail due to lack of user engagement - UP allows for taking continuous feedback from Users at the end of each iteration

Architecture Centric

- Early iterations establish architecture, and design of subsystems
 Continuously Verify Quality Early and Often
- No big Surprises at the end of the Project!
- Gives an indication of Compliance and How well the Team is doing

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23

The key elements lend themselves to several best practices of software development as outlined in this slide.

Unified Process: Key Elements leading to Best Practices



Apply Use Cases

 UP recommends applying Use Cases as a primary form for capturing Requirements and as a driving force in planning, designing, testing and writing end-user documentation

Model Software Visually

A picture is worth a thousand words!

Carefully Manage Requirements

 Poor Requirements Management is one of the major problem areas – UP emphasizes on carefully managing requirements with Tool Support

Control Changes

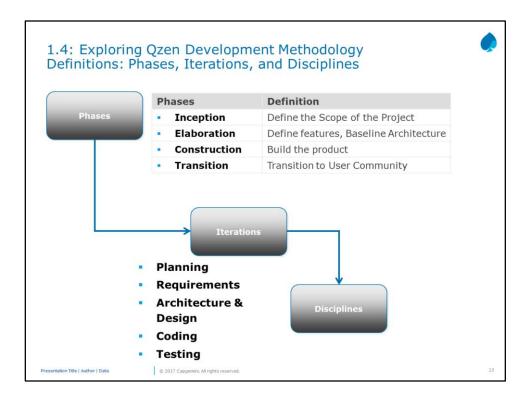
- Smoother Change Request Management Allows for tracking lifecycle of all change requests
- In UP, all project assets should be under configuration and version control

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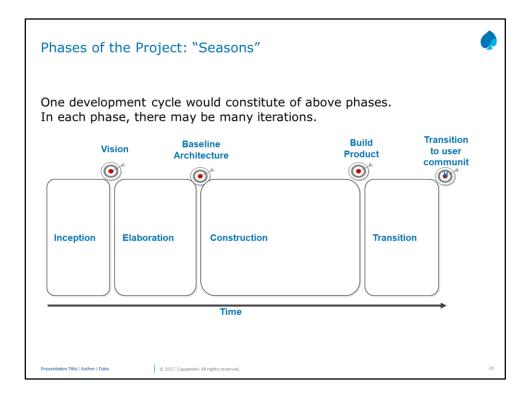
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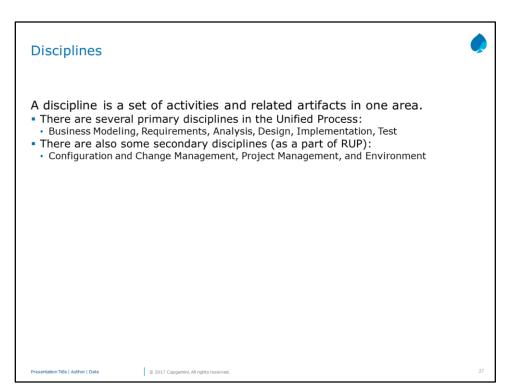
Qzen - Phases and Disciplines:

- The UP structure is organized into two dimensions, with phases and disciplines. These are explained in the context of QZen on this slide.
- There are four phases as listed in the above slide. The phase boundaries correspond to achievement of milestones in the lifecycle of the project. These are also crucial decision points in the life of the project. For example, at the end of **inception** stage, a decision needs to be taken on whether the project is viable and should funds be committed to the **elaboration** stage. Similar decisions need to be taken at the end of each stage.
- On a time axis, while executing the project, one progresses through the
 four phases. Each phase gets executed as one or more iterations. As seen
 earlier, each iteration is a mini project in itself going through the entire
 cycle from planning to deployment. Each stage is a UP discipline. A
 discipline is a workflow describing activities to be done, roles performing
 the activities, and artifacts that get created. The Qzen disciplines are listed
 in the above slide.



Phases of the Project: "Seasons":

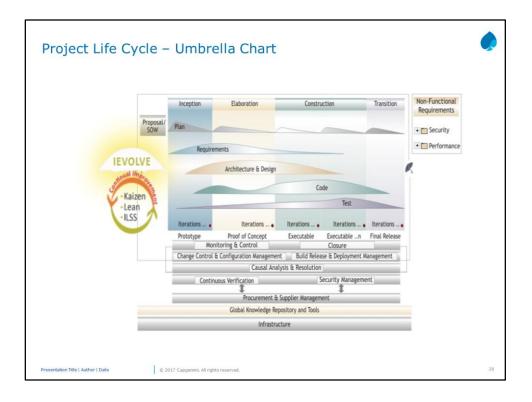
A project development cycle will include all the four phases. There would be one or more iterations in each phase. There are key milestones defined for each phase.



Disciplines:

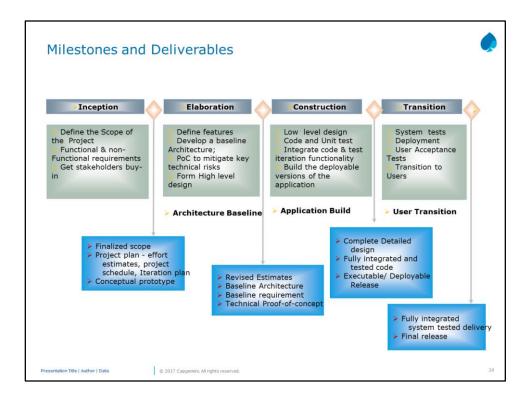
A discipline will give the workflow of activities, along with guidance on how to perform the activities. Roles and responsibilities would be defined for each of the disciplines.

Page 01-27



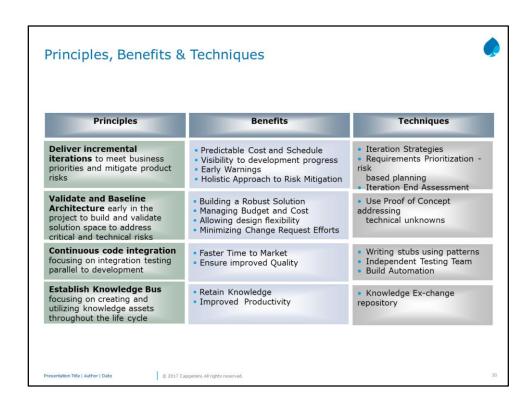
Qzen Project Life Cycle: Umbrella Chart:

- The above slide shows the Qzen Project Lifecycle for development projects. The horizontal time axis indicates the four phases as the project unfolds and progresses. The vertical axis is for disciplines, which are logical grouping of activities.
- The primary disciplines of Qzen are Plan, Requirements, Architecture and Design, Code, and Test. Key inputs, outputs, and roles for these disciplines are available in Qzen. There are several supporting disciplines, such as Change Control and Configuration Management, Build Release and Deployment Management etc.
- The humps indicate how the emphasis for different disciplines vary across the four phases.
- Example: You would have Design being done across the various phases.
 However, the point that varies is the amount of focus on Design. That is,
 there would be more of Design in the Elaboration phase and less of it in
 Construction, but Design as an activity would still be done. This is in
 contrast with the Waterfall approach, where once Design is completed, it is
 not revisited as the project progresses into coding and testing.
- Note that detailed guidance is also provided for two key quality attributes:
 - Performance
 - Security
- IEVOLVE provides Lean and Value innovation techniques that can be applied across phases and disciplines for continuous improvements.

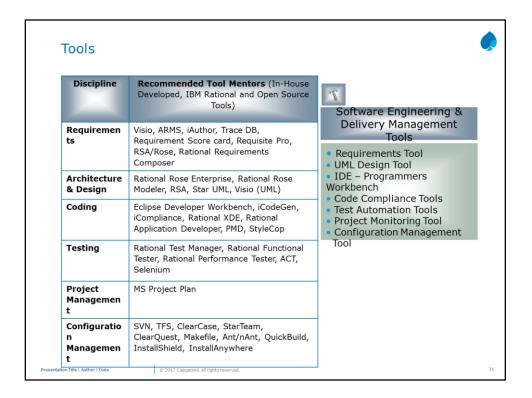


Milestones and Deliverables:

- Phases map to types of risks for an iteration.
 - Inception: Risks associated with Scope
 - **Elaboration:** Risks associated with Architecture
 - Construction: Risks associated with Production
 - Transition: Risks associated with the Roll out
- You can use this knowledge to identify the right milestones. The scope of these phases along with the "deliverables" at the end of each phase are listed on the above slide.
- Artifacts are organized into sets, one set per discipline.
- In an iterative development process, the various artifacts are not produced in one phase, completed or even frozen before moving on to the next phase. Instead, the artifact sets evolve throughout the development cycle.



Summarizing the Principles, Benefits and Techniques



Listing of various tools recommended by Qzen.

Guidance on using some of these tools are available in Qzen.

Agile vs IID, UP



Agile Methods like Scrum are based on principles outlined in the Agile Manifesto

Agile Methods focus on

- Joint accountability, ownership & active collaboration amongst all business stakeholders for developing software
- Incrementally working software to be released across time boxed iterations
- Active participation of Customer throughout the development cycle
- Cross functional & experienced teams to enable lesser documentation, and speedier adaptations to changing requirements

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32

We are briefly touching upon Agile here to compare it with IID & UP. For more guidance on Agile Project execution, pl. refer to Qzen.

Agile vs IID, UP



Though Agile Methods are also Iterative & Incremental, there are differences vis-à-vis IID & UP $\,$

- Iterations are time-boxed with duration of 2 to 4 weeks
- Unlike UP where Requirements, Design progressively decreases across phases, all of the steps are carried out in each iteration of Agile for specific user stories
- All stakeholders (Customers, Development Team) together decide priorities & hence user stories to be taken up for each iteration
- Incremental releases of software is done

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Example: Differentiating Waterfall, IID, UP & Agile



Consider an example of Constructing/Widening a 1000km long Highway

- How would you distinguish implementing this project using Waterfall, IID, UP & Anile?

Consider factors such as Land Acquisition, Forest Clearing, Mountain Flattening, Bridges over water bodies, Flyovers and underpasses, Toll Booths, Highway Emergency Services, Signals, Signboards....

How would the Project be implemented if each of these different peoject execution approaches were used?

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34

Let us see this non software example to better understand the distinction of using these different methodologies.

Example: Differentiating Waterfall, IID, UP & Agile



How would the Project be implemented if each of these different project execution approaches were used? Some differences highlighted below...

- Waterfall: Highway Construction/Widening would begin only after we have completed land acquisition & clearing/flattening for entire stretch of 1000km and designed all aspects including bridges, flyovers/underpasses, signals and signboards etc
- IID: Different stretches of roads would be taken up for construction/widening in each iteration; for each stretch, the relevant activities would be done. For eg. some stretches may not need land acquisition or forest clearing. A stretch of road is ready at the end of each iteration; it may or may not be released for public use based on customer's decision.

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35

You could come up with more such differences based on the key principles and characteristics of each of these models.

Example: Differentiating Waterfall, IID, UP & Agile0

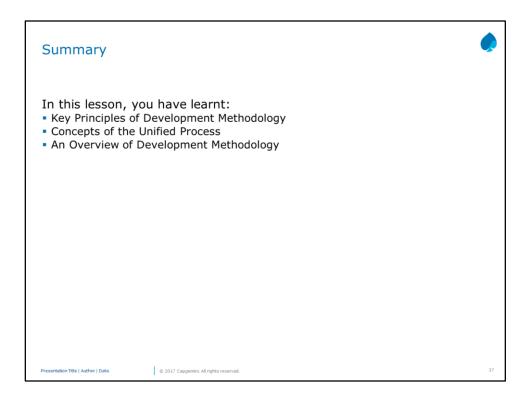


- UP: Bridges & Flyovers maybe seen as complex and risky from Project Team's point
 of view; and Govt. (customer) may be keen on completing certain stretches of road
 first due to upcoming elections road construction for these stretches would be
 taken up in initial iterations with due emphasis on prototyping where required! High
 Level Designs would be ready in parallel for other stretches with detailed designs
 being done in specific iterations.
- Agile: Specific stretch of road is taken up in each iteration based on joint discussions between Project Team & Govt. Focus is on getting road stretch constructed within the iteration duration & released for public use. If an election gets planned during the Highway building activity, changed priority would be taken into account for subsequent iteration!

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You could come up with more such differences based on the key principles and characteristics of each of these models.



Summary:

This concludes a brief overview of the Development Methodology.

Review - Questions

Question 2: Name the disciplines of the Development Methodology.

Question 3: By the end of which phase does the Architecture get baselined?

Question 4: Name the roles for Architecture and Designer Discipline.

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Page 01-38