# Aniruddha Das

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## PROFESSIONAL SUMMARY

Highly analytical and results-driven IT professional with **10 years** of diverse experience in the IT & BPO industry at TCS, specializing in data analysis, BI, and stakeholder communication. Skilled in managing large datasets, data wrangling, and providing actionable insights. Seeking a Data Analyst or Business Intelligence Analyst/Developer role to apply my expertise in data manipulation, analysis, and visualization for business growth and efficiency.

#### **CORE COMPETENCIES**

- Data Analysis & Visualization
- Business Intelligence (BI) Tools
- Python & Data Manipulation
- Project Management, Quality Assurance & Manual Testing
- Data Wrangling & Cleansing
- SQL & Database Management
- Reporting & Dashboard Creation
- Stakeholder Management

## PROFESSIONAL EXPERIENCE

Tata Consultancy Services (TCS) - Kolkata

Role: Business Process Lead - Analyst | PMO | SDL | Quality Analyst | SME | Manual Tester

July 2014 - Present

- Data Analysis & Reporting:
  - **Automated scraping and processing** of ~400,000+ server monitoring alert emails using VBA.
  - Performed data wrangling and cleansing to ensure data accuracy and integrity.
  - o **Analyzed** and **manipulated** data to generate meaningful **insights**.
  - Created & delivered detailed weekly insights reports and visualizations for stakeholders including
    Product Leads, Project Managers, Value Stream Heads, and the TCS CIO, addressing ~2.23 lakh+ tickets and
    ~3.4 lakh+ alerts, saving ~87% of product team efforts for false alerts by Monitoring team.
  - Work Projects: Developed various Products & Quality interactive Excel Dashboard for teams (project & product) to deliver key insights related to servers, mount points, key issue types, alert types etc.

#### Project Management & Stakeholder Engagement:

- o Coordinated with various project teams to ensure timely delivery of insights and reports.
- Managed stakeholder expectations and provided insights for strategic decisions and improvements.
- Handled the Security Deployment Lead (SDL) role and the RCML role for Business Continuity Planning (BCP)
   Talent Development SPOC while working as a PMO.

#### Ouality Assurance & Testing:

- o Conducted manual testing to ensure the functionality and performance of insurance application.
- o Ensured compliance with industry standards and best practices.

#### **EDUCATION**

• **B.COM (H):** WB State University, 2012 Pass-out

• MBA (FINANCE): SMU (Distance), 2015 Pass-out

## **TECHNICAL SKILLS**

- Data Analysis Tools: Excel, Python, SQL, R
- BI Tools for Visualization: Power BI . Tableau
- Data Manipulation: Pandas, NumPy
- **Database Management:** MySQL, Postgres

## PORTFOLIO PROJECTS (Links)

- Excel Dashboard: 3 Excel Dashboard
- Power BI Dashboard: 3 BI Dashboard
- **SQL**: 2 SQL Projects
- Javascript & React Projects

## **CERTIFICATION**

• Google Data Analytics Professional Certificate

• Six Sigma Green Belt Certified (TCS).

## PROFESSIONAL DEVELOPMENT

- Preparing for PL-300 Professional Certification.
- Pursuing Google Business Intelligence

#### **AWARDS**

- Special Initiative Award (x2)
- Star Performer Award (x2)