DEEP SENTIMENT ANALYSIS ON TUMBLR

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ABSTRACT

We propose a novel approach to sentiment analysis using deep neural networks combining visual recognition and natural language processing. We show that our model can predict emotion based on text and images using Tumblr posts – this is different than predicting whether a sentence expresses positive or negative sentiment; instead, it is inferring the latent emotional state of the person who wrote the Tumblr post. We demonstrate that our network architecture, named Deep Sentiment, learns meaningful relations between visual data and language as it outperforms models using a single modality. [replace with analysis on the structure of emotions]

1 INTRODUCTION

Sentiment analysis has been an active area of research in the past few years, especially on the readily available Twitter data, e.g. Bollen et al. (2011) who investigated the impact of collective mood states on stock market or Flaxman & Kassam (2016) who analysed day-of-week population well-being.

Contrary to Twitter, Tumblr posts are not limited to 140 characters, allowing more expressiveness, and are not focused on the textual content but on the visual content. A Tumblr post will almost always be an image with some text accompanying the latter. Pictures have become prevalent on social media and characterising them could enable the understanding of billions of users.

[cite work on image captioning, annotated videos]

We propose a method to uncover the emotional state of an individual posting on social media. The ground truth emotion will be extracted from the Tumblr tags, considered as the self-reported emotion of the user. Our model incorporates both text and image and we aim to read them to be able to understand the emotional content they imply about the user. Concretely, the Deep Sentiment model associates the features learned by the two modalities as follows:

- We fine-tune a pre-trained deep convolutional neural network, named Inception (Szegedy et al., 2015), to our specific task of emotion inferring.
- We project the text in a rich high-dimensional space with a word representation learned by GloVe (Pennington et al., 2014) The word vectors then go through a recurrent neural network which preserves the word order and captures the semantics of human language.
- A fully-connected layer combines the information in the two modalities and a final softmax output layer gives the probability distribution of the emotional state of the user.

2 TUMBLRDATA

Tumblr is a microblogging service where users post multimedia content with the following attributes: an image, text and tags. The tags are really valuable as they indicate the user's state of mind when writing his post. [more on why self-report is the gold standard]

To build our dataset, queries were made through the Tumblr API searching for an emotion appearing in the tags. The 16 emotions retained are those with a high relative frequencies among the PANAS-X scale (Watson & Clark, 1999). In some posts, the tag containing the emotion of the post also appeared in the text itself, undermining the possibility of learning meaningful relationships between the features and the emotion expressed. We thus removed from the text the tags containing the emotion to be predicted.

Tumblr is used worldwide but we only kept posts written in English. Basically, if a post contained less than a given number of English word, it was deemed as non-English and removed from the dataset. The threshold was set to 5 English words as it appeared to filter out reasonably well non-English posts. [To change: filter posts with less than 90% of English words] The vocabulary of English words was obtained from GloVe. Figure 1 shows two posts with their associated emotions and table 1 summarises the statistics of the data.

(a) **Optimistic**: "The most beautiful thing we can experience is the mysterious. It is the source of all true art and science – Albert Einstein."

(b) **Sad**: "It's okay to be upset. It's okay to not always be happy. It's okay to cry. Never hide your emotions in fear of upsetting others or of being a bother."

Figure 1: Examples of Tumblr posts

Table 1: Summary statistics for the TumblrData dataset, that spans from January 2011 to September 2017

TumblrData

Posts	In English	With Image
1,015,140	582,231	258,803

Emotion	Posts	In English	With Image
Happy	189,841	62%	29%
Calm	139,911	37%	29%
Sad	124,900	53%	15%
Scared	104,161	65%	20%
Bored	101,856	54%	29%
Angry	100,033	60%	21%
Annoyed	72,993	78%	10%
Love	66,146	61%	39%
Excited	37,240	58%	41%
Surprised	18,322	47%	32%
Optimistic	16,111	64%	36%
Amazed	10,367	61%	35%
Ashamed	10,066	63%	22%
Disgusted	9,178	69%	17%
Pensive	8,409	57%	34%

3 VISUAL RECOGNITION

Pictures are valuable to accurately infer the emotion expressed by a user. For instance, optimistic photos might contain vivid colors while sad pictures might contain darker colors. To extract visual insights from images, we will use convolutional neural networks, which achieve state-of-the-art performances in many visual recognition tasks.

3.1 TRANSFER LEARNING

Training a convolutional network from scratch can be difficult as a large amount of data is needed and many different architectures need to be tested before achieving satisfying performances. To

circumvent this issue, we can take advantage of the pre-trained network named Inception that learned to recognise images through the ImageNet dataset with a deep architecture of 22 layers.

Inception learned representations capturing the colors and arrangement of shapes of an image, which turn out to be relevant when dealing with images even for a different task. We could also say that the pre-trained network grasped the underlying structure of images. This statement rests on the hypothesis that all images lie in a low-dimensional manifold, and recent advances in realistic photos generation through generative adversarial networks bolsters this idea (Radford et al., 2016).

More specifically, the Inception network learned to recognise features in a picture in order to classify the latter among the 1000 classes in the ImageNet dataset. Suppose that instead of classifying an image into 1000 classes we want to label it according to 16 different emotions, the same features can be combined in a different way to let the network take a decision about what the emotion conveyed by the image is. The process described above is called Transfer Learning.

3.2 RESULTS

The Inception model was fed raw images, that were resized to a fixed size $(224, 224, 3)$, and fine-tuned through the last Inception module (Szegedy et al., 2015) with a mini-batch of size 64, Adam optimizer with an initial learning rate of 0.001 and a learning rate decay of 0.3 every epoch.

After the preprocessing described in Section 2, the dataset contains 258,803 posts that we split as 80% train set and 20% validation set. The metric used to evaluate the model is accuracy, which is the fraction of correctly classified images.

The fine-tuned Inception is compared to a baseline: random guessing that includes the prior probabilities of the classes. Table 2 summarises the results of the image model.

Table 2: Image model against random guessing

	Train accuracy	Validation accuracy
Random guessing	11%	11%
Inception fine-tuned	43%	36%

4 NATURAL LANGUAGE PROCESSING

Even as a human being, it can be difficult to guess the expressed emotion only by looking at a Tumblr image without reading its caption as shown by Figure 2.
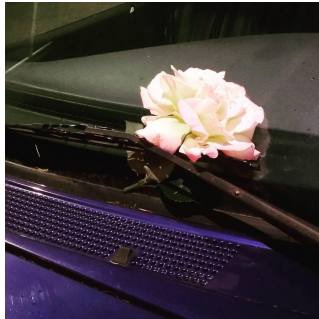

Figure 2: Which emotion is it?

It's unclear whether the user wants to convey happiness or surprise. Only after reading the text "To who ever left this on my windshield outside of last nights art opening, I love you. You made my night.", we can finally conclude that the person was *surprised*. The text is extremely informative and is usually crucial to accurately infer the emotional state.

4.1 WORD EMBEDDING

Most learning algorithms rely on the local smoothness hypothesis, that is, similar training instances are spatially close. This hypothesis clearly doesn't hold with words one-hot encoded as for instance 'dog' is as close to 'tree' as it is to 'cat'. Ideally, we would like to transform the word 'dog' in a space so that it's closer to 'cat' than it is to 'tree'. Word embedding produces a mapping so that words are projected into a high-dimensional space that preserves semantic relationships. We will use the GloVe word embedding that resulted from training on Twitter data as the writing style between Tumblr and Twitter are rather similar.

Each post in the dataset does not necessarily contain the same number of words. Even after embedding each word, the input will be of variable size and most learning algorithm expect a fixed-sized input. To solve that problem, we can simply average across the number of words. The information loss is still minimal as the features come from a high-dimensional space (Flaxman et al., 2015).

However note that the word order is completely lost. Human language relies on the word order to communicate as for example the word *change* can be both a noun and a verb, and negation such as 'not entertained' can only be understood if 'not' directly precedes the verb. The order information can be preserved using recurrent neural networks.

4.2 SEQUENCE INPUT

Models of natural language using neural networks have proved to outperform the more traditional statistical models that were limited by the Markov assumption (Bengio et al. (2003) and Goodman (2001)). One reason why is that the compact representation of words through word embedding is robust (Mikolov et al., 2011) and do no need any smoothing over probabilities. Among the neural models, the recurrent neural network based language model allows for short-term memory: similarly to how human read sentences, the past context is essential to understand the meaning of written language. Contrary to shallow feedforward networks, that can only cluster similar words, recurrent networks (which can be viewed as a deep architecture (Bengio & LeCun, 2007)) can go as far as cluster similar histories.

Recurrent neural networks have a temporal awareness represented by the hidden state that can be seen as an embedding of the past words. For example in Sutskever et al. (2014) a quality translation of a sentence was made possible with the last output of a recurrent neural network. However, when given long sequence vectors, it is increasingly difficult for the recurrent neural network to handle long-range dependencies, even for architectures that were created to overcome this problem such as Long Short-Term Memory (Hochreiter & Schmidhuber, 1997).

Inspired by the human visual attention mechanism (Fischer & Breitmeyer, 1987) that allow us to focus on certain region of an image with high resolution while seeing the rest of the image in low resolution, attention mechanisms (Bahdanau et al., 2015) prevent the vanishing long-range dependencies with a weighting mechanism.

[Still need to implement attention mechanisms]

More concretely, the text is broken down into a sequence of words that are embed in a high-dimensional space (unknown words are transformed to a zero vector) and then fed to an LSTM . To account for shorter posts, we zero-pad the vector with a special word token. For longer posts, we only keep the 50 first words which is a reasonable choice as 76% posts in the dataset contain less than 50 words. [Need to find a better reason to warrant the 50 words maybe]

4.3 RESULTS

The network [for now, word embedding into a vector of dimension 200, an LSTM layer of size 1024, an output layer of size 16] was trained with the same configuration as the image model and table 3 shows the text model results.

Table 3: Text model against random guessing

	Train accuracy	Validation accuracy
Random guessing	11%	11%
LSTM model	72%	69%

5 DEEP SENTIMENT

Real-world information oftentimes comes in several modalities. For instance, in speech recognition, humans integrate audio and visual information to understand speech, as was demonstrated by the McGurk effect (McGurk & MacDonald, 1976). Separating what we see from what we hear seems like an easy task, but in an experiment conducted by McGurk, the subjects who were listening to a /ba/ sound with a visual /ga/ actually reported they were hearing a /da/. This is uncanny as even if we know the actual sound is a /ba/, we cannot stop our brain from interpreting it as a /da/.

Likewise, an image almost always comes with a caption as different interpretations can arise when textual context is not provided, as shown in Figure 3:

(a) "Planes might just be the most frightening thing ever." **scared**

(b) "I hate it when people are taking too much space on planes." **angry**

Figure 3: Different meanings with different captions.

Exploiting both visual and textual information is therefore key to understand the user's emotional state. Deep Sentiment is the name of the deep neural network incorporating visual recognition and text analysis.

5.1 ARCHITECTURE

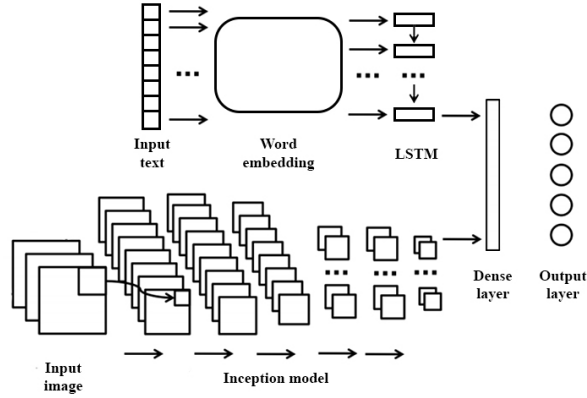Deep Sentiment builds on the models we have seen before as shown in Figure 4:

Figure 4: The Deep Sentiment structure. On the one hand, the input image, resized to (224,224,3) is fed into the Inception network and outputs a vector of size 256. On the other hand, the text is projected into a high-dimensional space that subsequently goes through an LSTM layer with 1024 units. The two modalities are then concatenated and fed into a fully connected layer. The final softmax output layer give the probability distribution of the emotional state of the user.

6 RESULTS

6.1 TRAINING

Deep Sentiment was trained with the same configuration as before and figure 5 shows a comparison of the accuracy curves of the different models:

[Would like to use different learning rates for image and text. Also try bayesian hyperparameters optimisation]

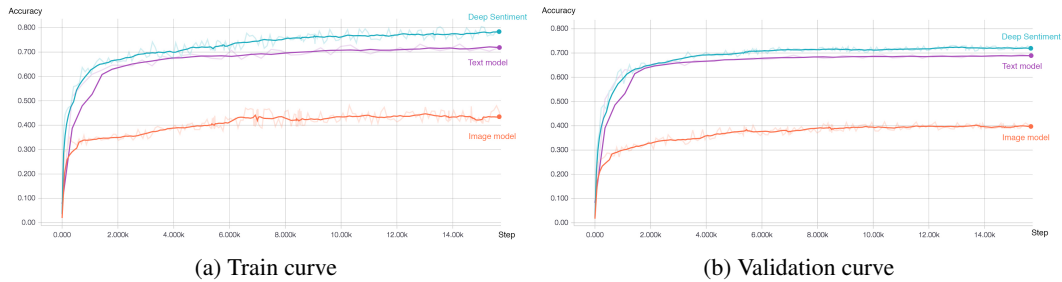(a) Train curve

(b) Validation curve

Figure 5: Accuracy curves

This model combining text and image outperforms the algorithms only using those elements separately with 80% train accuracy and 72% validation accuracy. This shows that just like a human being, a neural network needs both visual and textual information to determine the emotion conveyed by a post. The synergy between visual recognition and natural language processing is impressive as shown in the comparison table 4.

Table 4: Comparison of models

	Loss	Train accuracy	Validation accuracy
Random guessing	-	11%	11%
Inception fine-tuned	1.80	43%	36%
LSTM model	0.81	72%	69%
Deep Sentiment	**0.75**	**80%**	**72%**

6.2 TOP WORDS FOR EACH EMOTION

In order to know which words were the most relevant for each emotion, we artificially created posts the following way: the text was a single word – each of the most frequent 1,000 words in the whole dataset were tried – and the image was the mean image (per channel mean). For each emotion, we reported the 10 highest scoring words from those 1,000 artificial posts in table 5.

Table 5: Top 10 words for each emotion

Emotion	Top words
Amazed	surprised, excited, amazing, woke, realized, awesome, happening, ashamed, yeah, happened
Angry	anger, fear, panic, annoying, hate, mad, upset, anxiety, scares, stupid
Annoyed	pissed, ashamed, angry, nervous, speak, surprised, tired, worried, ignore, phone
Ashamed	totally, honestly, sorry, absolutely, freaking, honest, completely, stupid, seriously, am
Bored	asleep, tired, kinda, busy, stuck, constantly, lonely, sat, listening, depression
Calm	quiet, situation, peace, mood, towards, warm, slowly, stay, sleep, rain
Disgusted	ashamed, totally, angry, hate, stupid, annoyed, horrible, scares, freaking, absolutely
Excited	tonight, hopefully, watching, nervous, surprised, expect, tomorrow, amazing, hoping, happen
Happy	healthy, loving, enjoy, wonderful, warm, happiness, smile, lovely, cute, proud
Love	soul, dreams, happiness, kiss, sex, beauty, women, feelings, god, relationships
Optimistic	positive, expect, surprised, healthy, grow, realize, clearly, hopefully, calm, peace
Pensive	mood, wrote, quiet, view, sadness, thoughts, calm, words, sad, kissed
Sad	horrible, sorry, crying, hurts, tears, cried, lonely, memories, worst, pain
Scared	terrified, scary, panic, nervous, fear, afraid, horrible, woke, happening, worried
Surprised	birthday, cried, thank, yesterday, told, sorry, amazing, sweet, friend, message

Top 11-20 available in the annexe.

[Compute saliency maps on image and text as a sanity check: the network is looking at relevant words and objects to predict emotions]

6.3 EMOTIONS CLUSTERING

Given an image $\mathcal{I}$ and text $\mathcal{T}$, Deep Sentiment computes the conditional probabilities of the classes given the input image and input text: $P(y|\mathcal{I}, \mathcal{T})$. The outputs $(y_i|\mathcal{I}_i, \mathcal{T}_i)_{i=1}^n \in [0, 1]^{16}$ are sampled from the distribution $Y|I, T$ where I is the distribution of images $\mathcal{I}$ and T the distribution of text $\mathcal{T}$. Using $(y_i|\mathcal{I}_i, \mathcal{T}_i)_{i=1}^n$, the empirical correlation matrix of the different emotions can be computed. Correlations is a measure of similarity and as such the correlations can be used as a distance matrix to obtain a hierarchical clustering of the emotions as shown in figure 6.
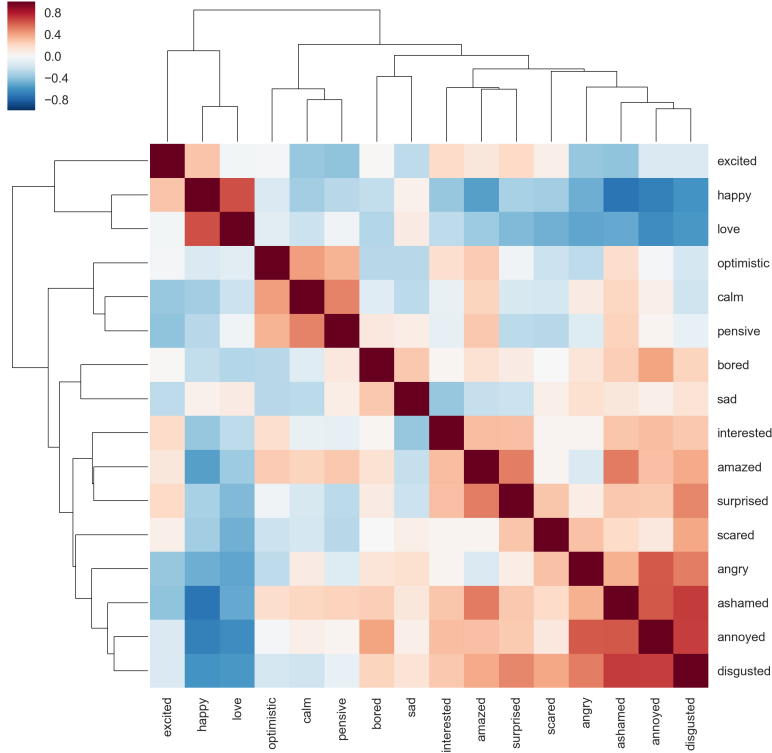
Figure 6: Hierarchically-clustered heatmap of the emotion correlation matrix

There is a clear distinction between emotions that can be deemed as **positive** such as: 'excited', 'happy', 'love', 'optimistic' and **negative**: 'scared', 'angry', 'ashamed', 'annoyed', 'disgusted'. In between lies ambivalent feelings such as 'surprised' or 'amazed'. Note that the hierarchical clustering formed relevant first-level clusters such as 'happy' and 'love', 'calm' and 'pensive' or 'amazed' and 'surprised'.
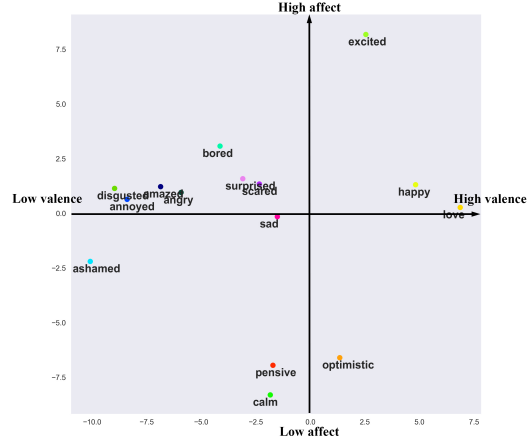
6.4   AFFECT/VALENCE THEORY

We investigated whether the emotions could be represented as low-dimensional manifolds embedded in a high-dimensional space using multidimensional scaling (MDS), an unsupervised estimator for manifold learning. Applying MDS on $(y_i|\mathcal{I}_i, \mathcal{T}_i)_{i=1}^n$ (figure 7) yields:
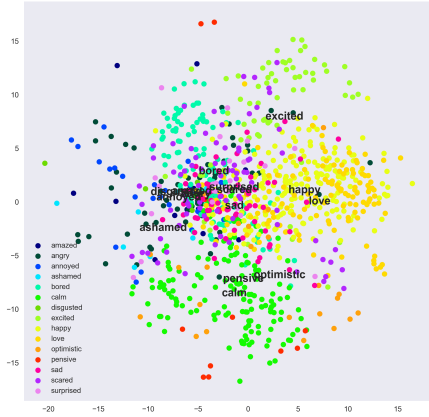
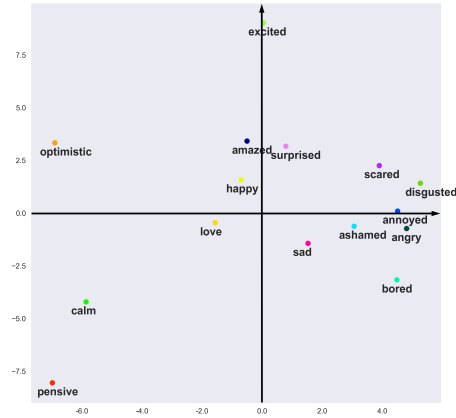(a) MDS with a random subset of posts   (b) MDS with the centroids

Figure 7: Affect/valence

Given that I've used the sklearn implementation of MDS (Metric MDS), we can't know the explained variance. Using PCA I get: 32% (dimension 1), 21% (dim 2) and 11% (dim3). I could switch to classical MDS that uses a SVD decomposition to access the explained variance.

Also, plots of component 1 vs component 3, and component 2 vs component 3 (not sure what it's worth).

(a) MDS component 1 vs 3   (b) MDS component 2 vs 3

6.5 OUTLIERS

We wanted to know whether there were atypical posts in the dataset. We retrieved the posts that were the further from the others: let us denote by $\psi(\mathcal{I}, \mathcal{T})$ the vector of the dense layer for an image $\mathcal{I}$ and text $\mathcal{T}$. The outliers $(\mathcal{I}_{out}, \mathcal{T}_{out})$ maximised the Euclidean distance compared to the mean vector in the dense layer:

$$\left\| \psi(\mathcal{I}_{out}, \mathcal{T}_{out}) - \sum_{i=1}^{n} \psi(\mathcal{I}, \mathcal{T}) \right\|_2^2 \tag{1}$$

In figure 9a, the image seems to relate to calmness but the text is completely misleading. In figure 9b, the text is relevant to the associated emotion but the model has trouble understanding the drawing that has bad lighting. In figure 9c, both image and text are hard to evaluate. [will also add how the model classified those posts]

(a) **Calm**: "I can't wait to design my own house"

(b) **Angry**: "I drew the face of my anger. I'm still pretty upset about today, and so I just picked up my sketchbook and these things came out. I don't know what they are, but I feel a little better"
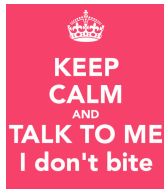
(c) **Bored**: "...okay, I might bite a little (but not too hard)"

Figure 9: Examples of posts difficult to classify

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ANNEXE

Table 6: Top 11-20 words for each emotion

Emotion	Top words
Happy	beautiful, beauty, fun, nice, dinner, sweet, good, loves, amazing, comfortable
Calm	view, sound, cool, continue, visit, push, woke, morning, safe, step
Sad	cry, sick, hurt, dead, feeling, worse, death, upset, falling, panic
Scared	kill, happened, cause, asleep, anxiety, worry, hurt, happen, worst, seriously
Bored	sitting, suddenly, freaking, slowly, annoying, sometimes, gotten, completely, older, cold
Angry	hurt, face, against, cause, hurts, fucking, fight, pain, strong, worst
Annoyed	depressed, lately, conversation, constantly, scared, stupid, scares, bored, heard, extremely
Love	sweet, mother, forget, hate, her, song, enjoy, sister, wonderful, dear
Excited	2017, positive, am, definitely, awesome, happens, listening, happy, grow, wanna
Surprised	annoyed, negative, apparently, u, minute, asked, sadness, happened, moments, laugh
Optimistic	view, yet, believe, tomorrow, trending, said, situation, mood, forward, future
Amazed	im, quite, appreciate, honestly, knew, learned, yang, felt, liked, asleep
Ashamed	cried, afraid, annoyed, okay, sad, sick, pissed, fucking, depressed, wrong
Disgusted	tumblr, pissed, anger, sorry, cried, fucking, terrified, honestly, scared, facebook
Pensive	depression, text, voice, lonely, soul, by, read, truth, sounds, middle

Still relevant, maybe a bit less as there is less data for a given emotion. [table is ordered in decreasing size]