

Anirudh Vijayaraghavan

Technology Analyst

A focused Systems Engineer with 3 years of experience in supporting, developing, improving and automating various processes in a myriad of different IT applications. Adept at collaboration with teams across various tech domains, and unafraid to venture out of the comfort zone to design, test and deliver. Industrious, with a proven track record in overseeing all system aspects, procedures, documentation, and problem solving.

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📍 Boston, United States

WORK EXPERIENCE

Technology Analyst Infosys Ltd.

08/2018 - 05/2022

Chennai, India

IT Services company

Achievements/Tasks

- Automated tasks to reduce labor costs and increase productivity.
- Collaborated with client to determine their needs and devise appropriate solutions, along with procedures and documentation for review.
- Performed root cause analysis to provide resolutions for production issues. Worked as key resource to support over 60 IT applications.
- Drafted corrective action plans following root cause analysis. Created manuals and led training sessions to educate co-workers on new systems and troubleshooting protocols.
- Collaborated with client to deliver solutions to meet specific system design, application and maintenance requirements.
- Coordinated with vendors, client and engineers from diverse geographical locations to assist in developing, and support complex software applications and data-warehouses.

EDUCATION

Bachelor's of Technology SRM University

08/2014 - 05/2018

Chennai, India

Additional info :

- Graduated with a 7.54 CGPA
- Participated in various symposiums and workshops
- Majored in Electrical and Electronics Engineering

High School Graduation Certificate Padma Seshadri Bala Bhavan, Senior Secondary School

06/2012 - 05/2014

Chennai, India

Courses

- Final year Informatics Practices project involved a functional closed system clothing store using Java, and MySQL.

SKILLS

Process documentation.

Automation of various processes using technologies relevant to the client.

Root Cause Analysis.

Design and implementation.

Troubleshooting/Debugging.

Skilled in Mainframe Legacy Technologies (JCLs, COBOL, REXX Scripts).

Programming knowledge in : Python, Java, HTML/CSS.

ServiceNow.

Production release and deployment experience.

ACHIEVEMENTS

Delivery Ninja (08/2021)

Awarded a company wide domain excellence award for outstanding project deliverables.

Google IT Support Professional Certificate (10/2021 - Present)

Technical Support Fundamentals, Sys. Admin, Operating Systems, IT Security, Computer Networking.

LANGUAGES

English

Native or Bilingual Proficiency

Tamil

Native or Bilingual Proficiency

French

Limited Working Proficiency

INTERESTS

Online learning - Eager to stay up to date in current domain and up skill in other technologies.

External Certifications across different domains.

Weightlifting

Swimming

Piano - ABRSM Grade 7 certified

Motorcycles