

ANISHRAJ S

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PROFESSIONAL SUMMARY

Dynamic Senior Process Expert with a proven track record at Maersk GSC India Pvt. Ltd., excelling in automation and compliance. Expert in Power Automate workflows and project management, I enhanced efficiency by streamlining data collection, significantly reducing errors. Adept at fostering stakeholder relationships, I drive data-driven decision-making through impactful reporting.

EXPERIENCE

Senior Process Expert, 06/2023 - Current

Maersk GSC India Pvt. Ltd. - Chennai, India

- Oversaw CFS and CY shipments to U.S. while ensuring Import Security Filing compliance.
- Served as RCPS Specialist, leading root cause analyses and resolving issues effectively.
- Facilitated performance reviews with stakeholders to uphold KPI standards.
- Developed essential client reports to enhance data-driven decision-making.
- Monitored quality and productivity within the team, utilizing ASN and Pre-ASN knowledge.
- Improved efficiency by streamlining data collection methods, reducing errors significantly.
- Partnered with automation teams to rectify payer code problems swiftly.
- Implemented full automation of two processes through Power Automate Desktop.

Senior Executive, 09/2022 - 04/2023

MSC SSC PVT INDIA LTD

- Prepared Bill of Lading drafts for Thailand exports and resolved queries with agencies.
- Audited USA and Egypt bookings, addressing customer BL issues via email.
- Developed strong customer relationships through logistics initiatives.
- Managed checklists, BL uploads, E-Way bills, and tracked shipments effectively.
- Proficiently utilized ERP tools including IBOX, MSC Tool, TMS,
- Coordinated communication between customers and MSC carrier agencies.
- Handled DG, Reefer, IMCO, and SOC cargo containers efficiently.
- Streamlined operations to enhance efficiency and increase profitability.

Senior Executive, 06/2018 - 07/2022

CMA CGM GBSI PVT LTD

- Monitored performance metrics to ensure timely approvals and compliance with regulations.
- Specialized in VAT processes, providing solutions for Indian and European markets.
- Served as Internal Process Master Auditor, ensuring precise documentation and accuracy.
- Updated SDN keywords from OFAC website without delay.
- Leveraged knowledge of Dow Jones, Orbis, Compliance Catalyst, and D&B tools for risk assessments.
- Coordinated compliance risk evaluations with global agencies and legal teams.
- Analyzed OFAC/EU sanctions alerts alongside AML patterns and risk exposures.
- Recommended controls and implemented continuous process improvements to enhance efficiency.

EDUCATION

01/2020

Master Of Science, Cyber Forensics & Information Security
Madras University, Chennai
 GPA: 76

01/2017

Bachelor Of Science, Computer Science
Jaya College Of Arts & Science, Thiruninravur

- Awarded [Best Outgoing Student]
- GPA: 79

SKILLS

- Microsoft O365 applications
- ServiceNow
- SQL database management
- Power BI analytics
- Technical support
- Power Automate workflows
- Project management
- Report preparation

CERTIFICATIONS

- SQL
- Excel for Intermediate Level
- Power BI
- Power Point

AWARDS

- Iron Man Award, 01/20, CMA CGM GBSI PVT LTD, Chennai
- Samurai Award, 05/20, CMA CGM GBSI PVT LTD, Chennai
- Propeller Award, 01/21, CMA CGM GBSI PVT LTD, Chennai
- Pearl Award, 05/21, CMA CGM GBSI PVT LTD, Chennai
- Going the Extra Mile, 10/23, Maersk GSC India Pvt Ltd
- Champ of the Month, 04/24, Maersk GSC India Pvt. Ltd
- Star Award Q2, 06/25, Maersk GSC India Pvt Ltd