

To,

Mr. Manish

House No. CN-139 Ambedkar Basti,

Falzi Road, Hanuman Mandir,

Karol Bagh, Central Delhi, Delhi-110005

Subject: Clarification Regarding Incorrect UTR Number and Payment Status

Dear Manish,

We are writing to address your recent inquiry regarding a payment transaction with the reference UTR number 407518206054. After thorough investigation and verification we regret to inform you that the provided UTR number is incorrect, and no corresponding payment has been received by our bank.

Furthermore, upon reviewing our records and cross-referencing with Indust Bank, we can confirm that no payment has been initiated from user end through any banking channels.

We understand the importance of timely and accurate financial transactions, and we assure you that we have taken all necessary steps to ensure the correctness of our findings. Should you have any further questions or concerns, please do not hesitate to contact us. Our team is committed to providing you with the assistance and support you require.



AU small finance bank: No 10/200 & B/M, Nai Walan, Gurudwara Road, Karol Bagh, New Delhi - 110005

Contact details 180012001200 / customercare@aubank.in

AU Bank Regional Office: Plot No 24, 1st Floor & 2nd Floor, Ring Road Lajpat Nagar 4, New Delhi - 110024

Date: 20 MAR 2024