

OBJECTIVE

I am a motivated student seeking a part-time job where I can apply my strong customer service and communication skills. I am adaptable, detail-oriented, and committed to delivering exceptional service while gaining valuable work experience.

EDUCATION

Software Engineering Technology Co-op Diploma Sept.
Centennial College, Toronto, ON

Pursuing

Expected graduation: Apr. 2025

Master of Computer Application
Bangalore University, India

July 2015 – May 2017

Bachelor of Computer Application
Bangalore University, India

July 2012 – May 2015

ACADEMIC PROJECTS

Sentimental Analysis of Twitter Data

Environment : Hadoop Tools: Pig, Flume, HDFS

This project is one of the important applications of bigdata. The project is used for understanding the users view about specific topic which can be known by tweets they post. The project is analyzed based on ratings whether it is positive, negative, or neutral tweets.

Exam Expert

Technology : Java, My SQL

The aim of the project is to design a comprehensive web enabled application for management of the examination process. This is categorized into various sections. The section deals with the confidential work i.e., Processing of results, Computerization of Certificates etc.

Travel Management System

Technology : Java, HTML, JavaScript, CSS, Oracle

This project gives all the required facilities to their customers when they are ready to plan for any tour. The facilities provided by this portal are Holiday Packages, travelling, Currency converter, Distance Calculator, Hotel Reservation.

School Management System

Technology : VB.NET, MS Access

This project is application-based software which is mainly made for effective management of a student. This software has been made in a user-friendly interface, so that administrator can add, edit, or delete the entries of students and handle all the operations easily.

RELATED WORK EXPERIENCE**Associate Web Designer – Branding Sparrow online solutions Pvt.Ltd**

- Writing and editing content.
- Designing webpage layout.
- Determining technical requirements.

Trainee Associate Hadoop Consultant -Peopleclick Techno Solutions Pvt.Ltd

- Hadoop development and implementation
- Pre-Processing using Hive and Pig

OTHER WORK EXPERIENCE

ICT Facilitator - Iqra International School, Bangalore, India	(May 2022-Nov 2022)
ICT Teacher- Orchids International School, Bangalore, India	(Dec 2021- May 2022)
Computer Science Teacher-St. Martins, Hyderabad	(Jan 2021-Dec 2021)
Associate Web designer-Branding Sparrow Online Solutions, India	(July 2019 -June 2020)
Computer Science Teacher - Narayana e Techno School, India	(May 2018-May 2019)
Health and Glow -Bangalore, India	(March 2017 -May 2018)

SKILLS

- I have completed my customer service course which entails qualities like Active listening, empathy, problem-solving and communication.
- Strong communication skills, both verbal and written.
- Excellent customer service skills, with experience in handling customer inquiries.
- Ability to work in a fast-paced environment and handle multiple tasks simultaneously.
- Flexible to adapt quickly to changing situations and circumstances.
- Excellent problem solver with strong analytical skills used to troubleshoot issues.
- Multilingual in English, Hindi, Malayalam, Kannada, and Tamil.