



## Malignant Comments Classification

Submitted by:

Anjali Sunny

**ACKNOWLEDGMENT**

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## **INTRODUCTION**

- **Business Problem Framing**

The proliferation of social media enables people to express their opinions widely online. However, at the same time, this has resulted in the emergence of conflict and hate, making online environments uninviting for users. Although researchers have found that hate is a problem across multiple platforms, there is a lack of models for online hate detection. There has been a remarkable increase in the cases of cyberbullying and trolls on various social media platforms. Many celebrities and influences are facing backlashes from people and have to come across hateful and offensive comments. This can take a toll on anyone and affect them mentally leading to depression, mental illness, self-hatred and suicidal thoughts.

- **Conceptual Background of the Domain Problem**

Classification regarding toxicity has been intensively researched in past few years, largely in the context of social media data where researchers have applied various machine learning systems to try to tackle the problem of toxicity as well as related, so there are various factors affecting the comments and can be related to the emotion, figure of speeches, and sometimes sarcasms which is related to indirect taunting is also rude and as a human it's sometimes hard for us to distinguish between sarcasms and real appreciation.

- **Review of Literature**

From the research paper we got to know that the we can get different approaches related to this problem, so this problem is Multilabel classification problem In multi-label classification, data can belong to more than one label simultaneously. For example, in our case a comment may be malignant, rude, threat, abuse and loathe at the same time. It may also happen that the comment is non-toxic and hence does not belong to any of the six labels, so as per research papers we have seen that the effective models for these multilabel classification problems are onevsrest claissifier, Binary Relevance Method, classifier chain Method, Adaptation Algorithm (MLKNN: This is the adapted multi label version of K-nearest neighbours. Similar to this classification algorithm is the BRkNNaClassifier and BRkNNbClassifier which are based on K-Nearest Neighbours Method. Since our problem is somewhat similar to the page categorization problem, this algorithm is expected to give acceptable results. However, the time complexity involved is large and therefore it will be preferable to train it on smaller part of the dataset.), however deep learning and Bidirectional LSTM has provided results with 96% accuracy.

- **Motivation for the Problem Undertaken**

This project was highly motivated project as it includes the real time problem of analysing toxic behaviour and providing us opportunity to explore a bit and contribute our efforts against cyberbullying which has been proven critical as this can take a toll on anyone and affect them mentally leading to depression, mental illness, self-hatred and suicidal thoughts.

## Analytical Problem Framing

- Data Sources and their formats

The data set contains the training set, which has approximately 1,59,000 samples and the test set which contains nearly 1,53,000 samples. All the data samples contain 8 fields which includes 'Id', 'Comments', 'Malignant', 'Highly malignant', 'Rude', 'Threat', 'Abuse' and 'Loathe'.

The label can be either 0 or 1, where 0 denotes a NO while 1 denotes a YES. There are various comments which have multiple labels. The first attribute is a unique ID associated with each comment.

The data set includes:

**-Malignant:** It is the Label column, which includes values 0 and 1, denoting if the comment is malignant or not.

**-Highly Malignant:** It denotes comments that are highly malignant and hurtful.

**-Rude:** It denotes comments that are very rude and offensive.

**-Threat:** It contains indication of the comments that are giving any threat to someone.

**-Abuse:** It is for comments that are abusive in nature.

**-Loathe:** It describes the comments which are hateful and loathing in nature.

**-ID:**It includes unique Ids associated with each comment text given.

**-Comment text:** This column contains the comments extracted from various social media platforms.

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 159571 entries, 0 to 159570
Data columns (total 8 columns):
#   Column                Non-Null Count  Dtype
---  -
0   id                     159571 non-null  object
1   comment_text           159571 non-null  object
2   malignant              159571 non-null  int64
3   highly_malignant       159571 non-null  int64
4   rude                   159571 non-null  int64
5   threat                 159571 non-null  int64
6   abuse                  159571 non-null  int64
7   loathe                 159571 non-null  int64
dtypes: int64(6), object(2)
memory usage: 9.7+ MB

```

## • Data Pre-processing Done

We have applied various methods for data preprocessing methods in this project interestingly we use wordNet, lemmatizer and porterStemmer to clean the words and removed special characters using Regexp Tokenizer and filter the words by removing stop words and then used lemmatizes and joined and return the filtered words, Used TFIDF vectorizer to convert those text into vectors, and split the data and into test and train and trained various Machine learning algorithms, but we also explored and implemented **keras.preprocessing.text** and **keras.preprocessing** as this class allows to vectorize a text corpus, by turning each text into either a sequence of integers (each integer being the index of a token in a dictionary) or into a vector where the coefficient for each token could be binary, based on word count, based on tf-idf

```

lemmatizer = WordNetLemmatizer()
stemmer = PorterStemmer()
def clean_text(text):
    text=str(text)
    text = text.lower()
    cleanr = re.compile('<.*?>')
    cleantext = re.sub(cleanr, '', text)
    rem_num = re.sub('[0-9]+', '', text)
    tokenizer = RegexpTokenizer(r'\w+')
    tokens = tokenizer.tokenize(rem_num)
    filtered_words = [w for w in tokens if len(w) > 2 if not w in stopwords.words('english')]
    stem_words=[stemmer.stem(w) for w in filtered_words]
    lemma_words=[lemmatizer.lemmatize(w) for w in stem_words]
    return " ".join(filtered_words)
df["comment_text"] = df["comment_text"].apply(lambda x: clean_text(x))

```

```

from keras.preprocessing.text import Tokenizer
tokenizer = Tokenizer(num_words=20000)
tokenizer.fit_on_texts(list(comments))

```

```

from keras.preprocessing import text, sequence

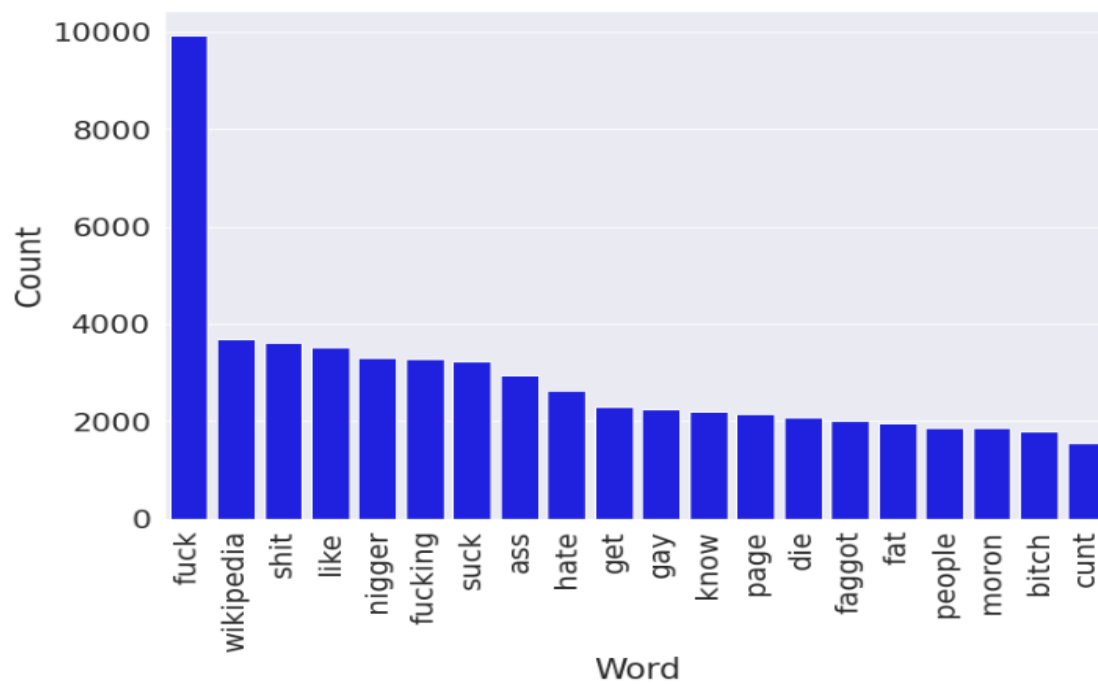
seq = tokenizer.texts_to_sequences(comments)
pad = sequence.pad_sequences(seq, maxlen=100)

```

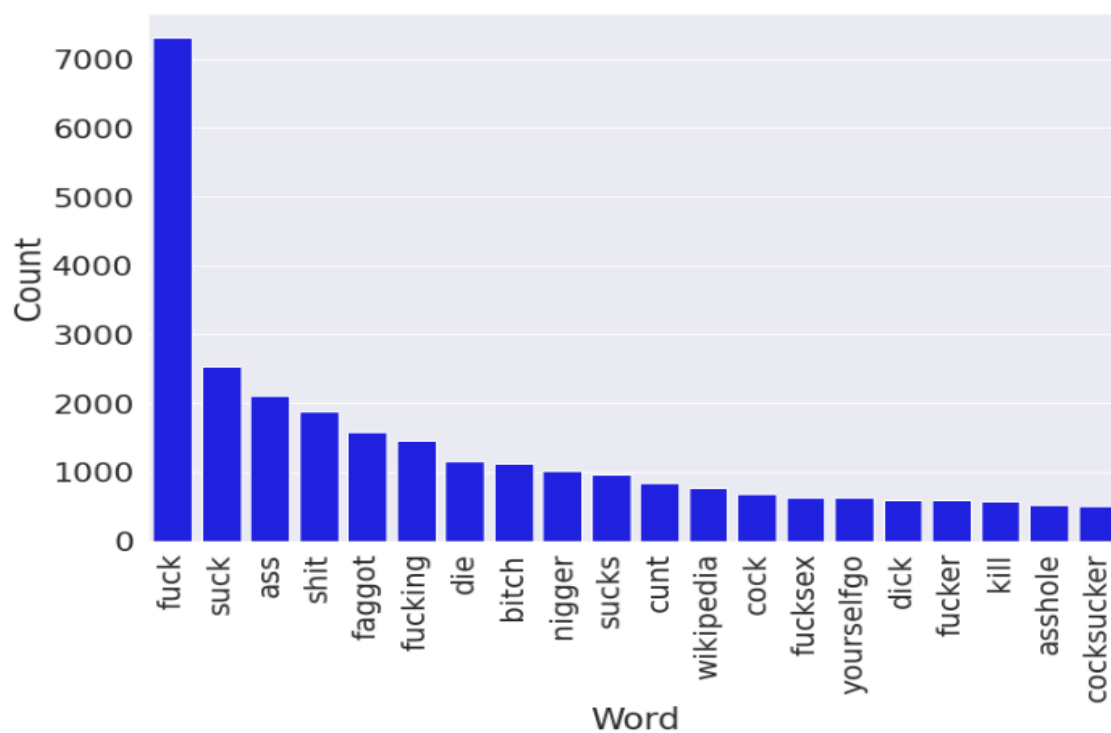
## • Data Inputs- Logic- Output Relationships

For this data's input and output logic we will analyse words frequency for each label, so that we can get the which most 20 frequent words were used on that label categories.

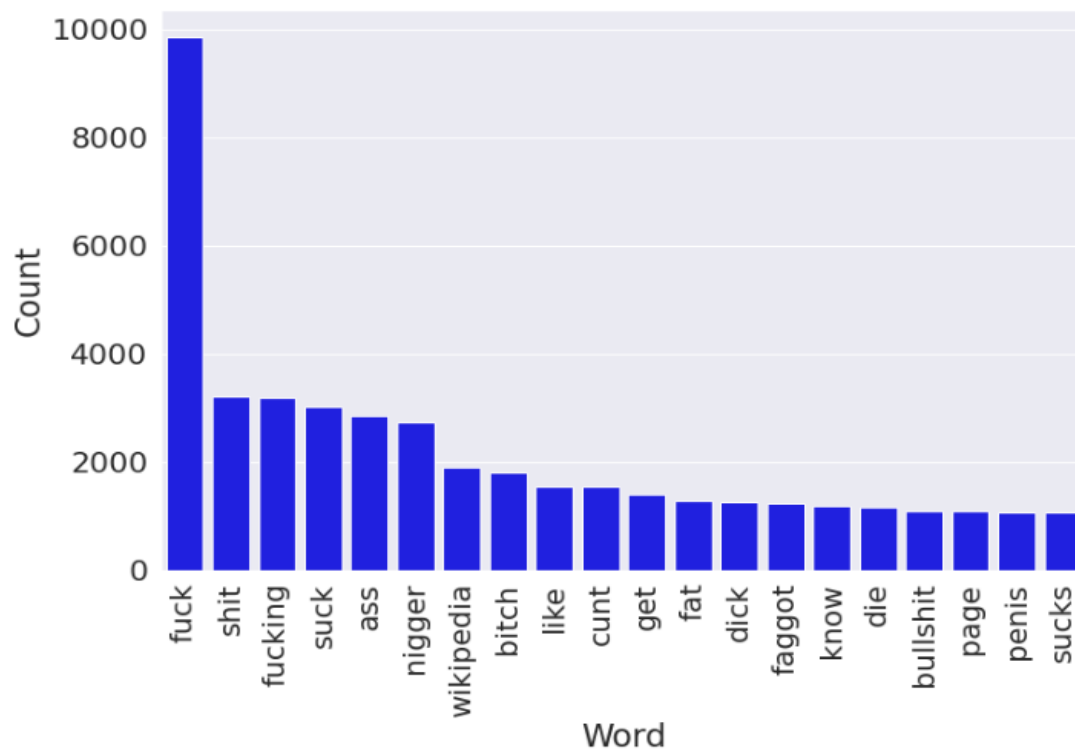
```
counter(data[data["malignant"] == 1], "comment_text", 20)
```



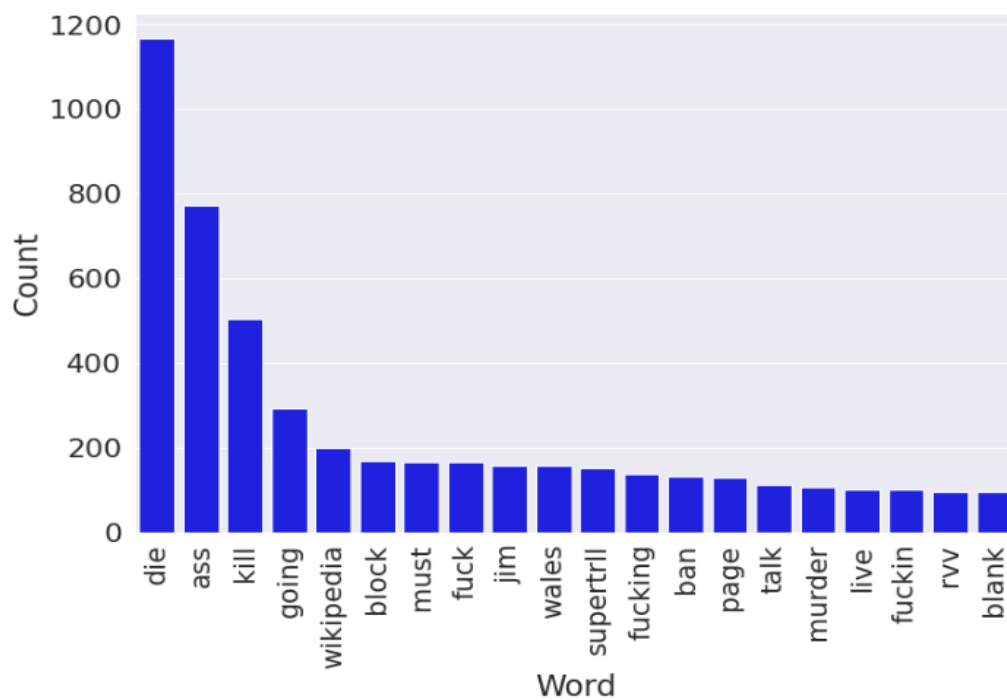
```
counter(data[data["highly_malignant"] == 1], "comment_text", 20)
```



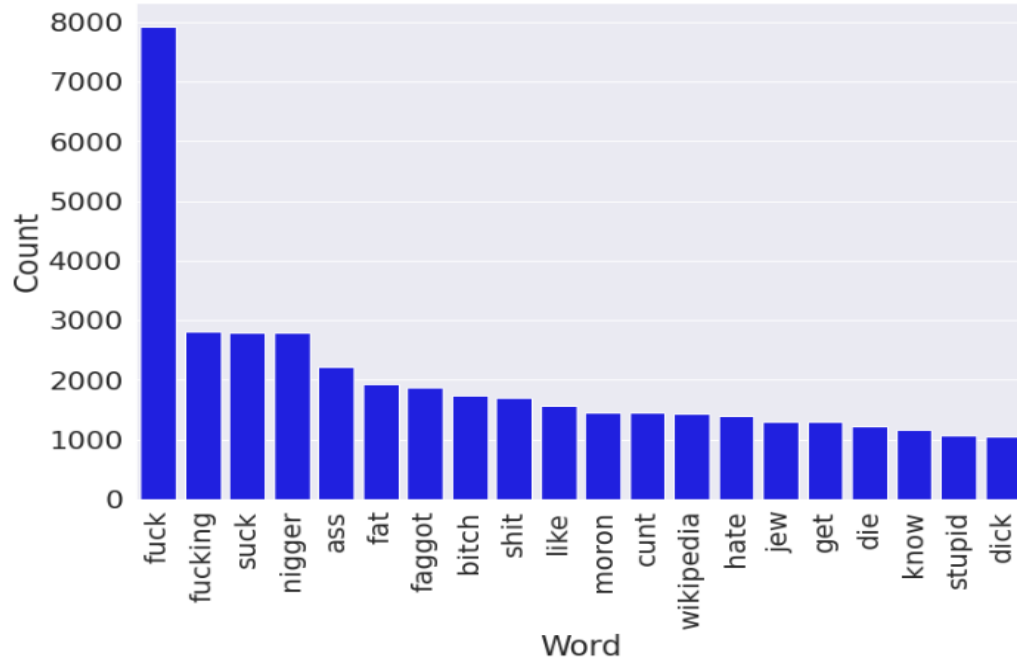
```
counter(data[data["rude"] == 1], "comment_text", 20)
```



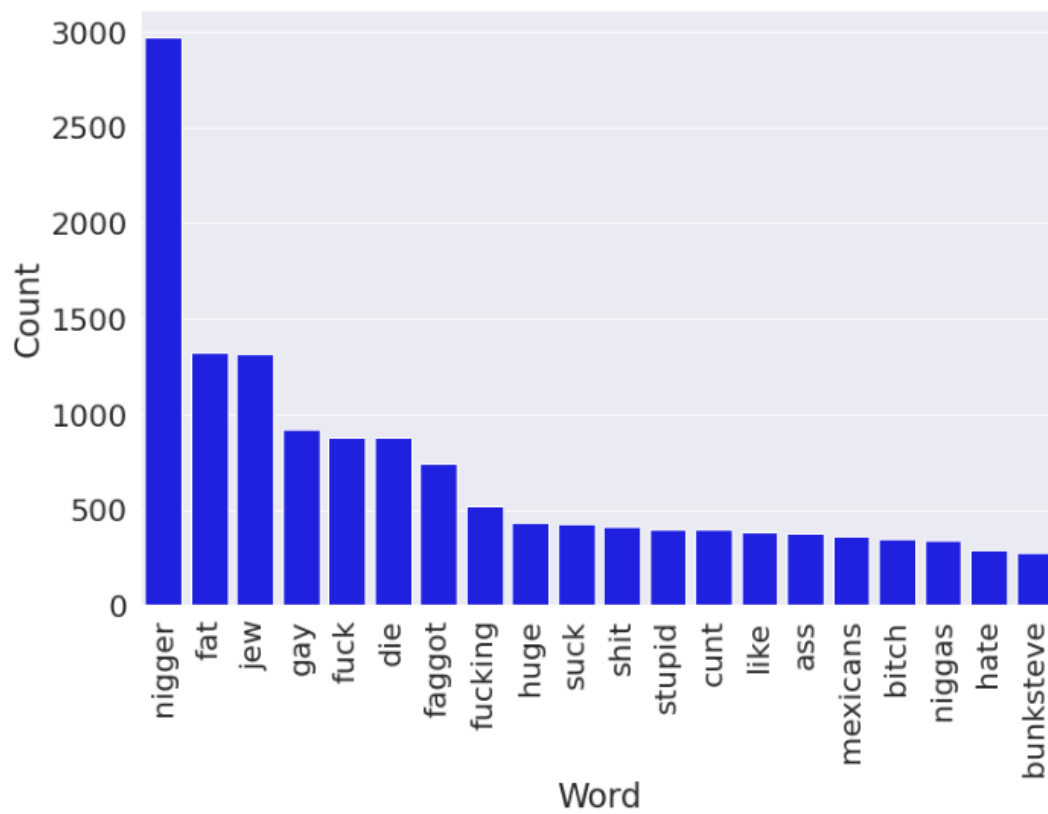
```
counter(data[data["threat"] == 1], "comment_text", 20)
```



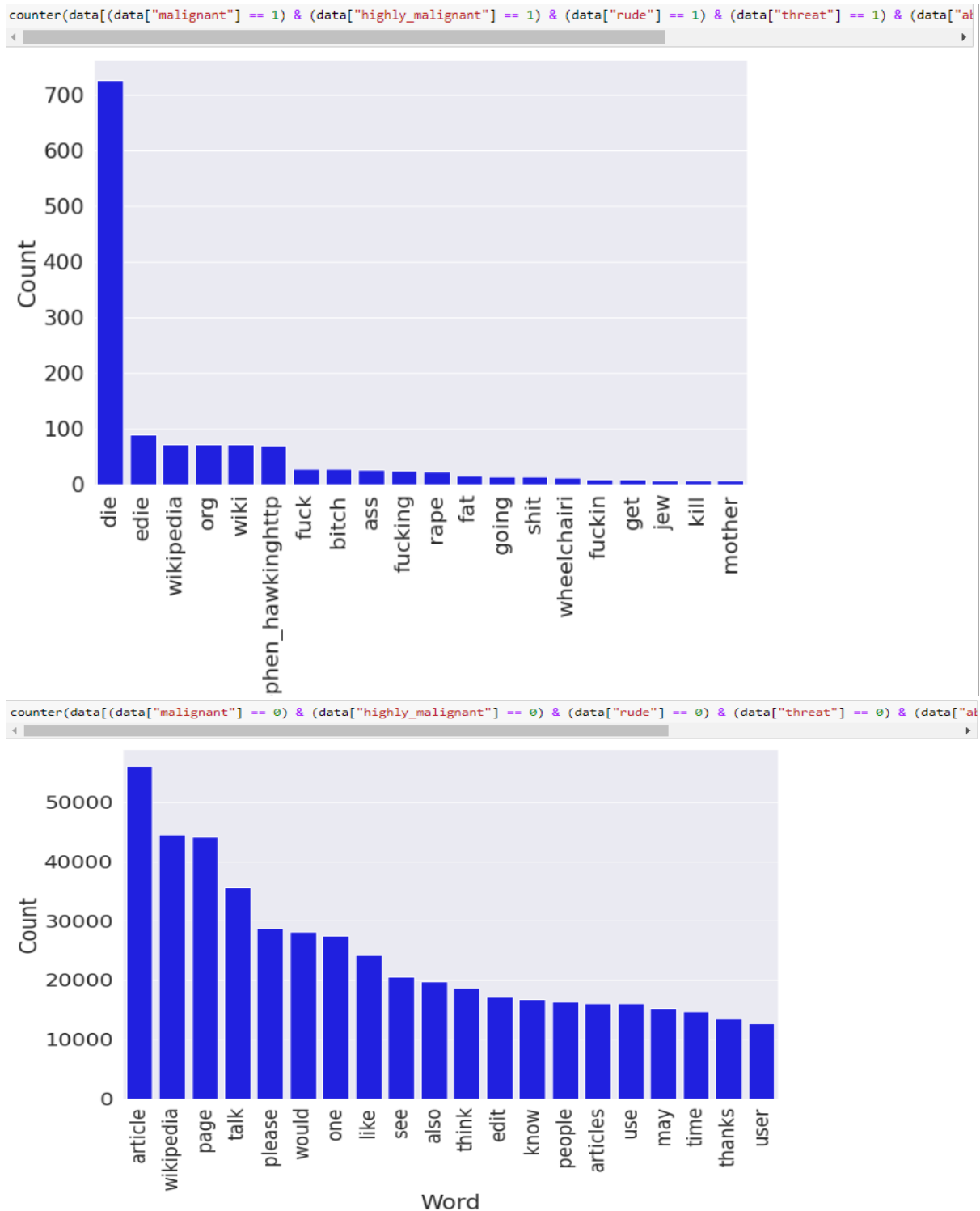
```
counter(data[data["abuse"] == 1], "comment_text", 20)
```



```
counter(data[data["loathe"] == 1], "comment_text", 20)
```







So from above sets of visualization we can see the most frequent words because of which that particular sentence are classified, and we can also see words which were categorized as ("malignant", "highly\_malignant", "rude", "threat", "abuse", "loathe"), and words which were completely neutral.

- State the set of assumptions (if any) related to the problem under consideration

Only assumptions which were taken related to the problem was that we dropped the id column as it had high chance of overfitting as our models could have memories the results based on id, however shuffle was used but still we couldn't take risk.

- Hardware and Software Requirements and Tools Used
- Hardware: 8GB RAM, 64-bit, i7 processor, and 12 GB RAM on Googlecolab(with TPU as runtime processing)
- Software: Excel, Jupyter Notebook, python 3.6.

Library Used:

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
import warnings
warnings.filterwarnings('ignore')
from nltk.corpus import wordnet
import string
import nltk
import ast
import re
from nltk import pos_tag
from nltk.corpus import stopwords
from nltk.tokenize import WhitespaceTokenizer
from nltk.stem import WordNetLemmatizer
from nltk.tokenize import word_tokenize, sent_tokenize
from nltk.stem import WordNetLemmatizer, PorterStemmer
from nltk.tokenize import RegexpTokenizer
from nltk.corpus import wordnet
from nltk.corpus import sentiwordnet
nltk.download('stopwords')
nltk.download('wordnet')
from keras.preprocessing import text, sequence
from keras.preprocessing.text import Tokenizer
from keras.layers import Dense, Input, LSTM, Embedding, Dropout, Activation
from keras.layers import Bidirectional, GlobalMaxPool1D
from keras.models import Model
from keras import initializers, regularizers, constraints, optimizers, layers
from keras.callbacks import EarlyStopping, ModelCheckpoint
```

## Model/s Development and Evaluation

- Identification of possible problem-solving approaches (methods)

We also found that the dataset was highly imbalanced as class 1 had 16225, and class 0 had 143346, so we down sampled class 0 to 16225 to make the data balanced using resample.

```
print("class0 count:",df_class0.shape)
print("class1 count:",df_class1.shape)
```

```
class0 count: (143346, 8)
class1 count: (16225, 8)
```

```
from sklearn.utils import resample
df_class0_downsampled = resample(df_class0, |
                                replace=False,
                                n_samples=16225,
                                random_state=42)
```

- Testing of Identified Approaches (Algorithms)

```
In [44]: 1 LogReg_pipeline = Pipeline([('clf', OneVsRestClassifier(LogisticRegression(solver='sag'), n_jobs=-1)),])
2 LogReg_pipeline.fit(x_train, y_train)
3 logisticRegression_prediction = LogReg_pipeline.predict(x_test)
4 calculate_metrics(y_test, logisticRegression_prediction)
5 calculate_kfold(LogReg_pipeline)
```

```
In [45]: 1 linsvc_pipeline = Pipeline([('lins', OneVsRestClassifier(LinearSVC(random_state=42))),])
2 linsvc_pipeline.fit(x_train, y_train)
3 linsvc_pipeline_prediction = linsvc_pipeline.predict(x_test)
4 calculate_metrics(y_test, linsvc_pipeline_prediction)
5 calculate_kfold(linsvc_pipeline)
```

```
In [47]: 1 from keras.models import Sequential
2 from keras.layers import Dense
3 from keras.optimizers import SGD
4 from keras.metrics import binary_accuracy
5
```

```
In [48]: 1 def get_model(n_inputs, n_outputs):
2     model = Sequential()
3     model.add(Dense(20, input_dim=n_inputs, kernel_initializer='he_uniform', activation='relu'))
4     model.add(Dense(n_outputs, activation='sigmoid'))
5     model.compile(loss='binary_crossentropy', optimizer='adam')
6     return model
```

```
In [50]: 1 results = pd.DataFrame(data = {'accuracy': accuracy, 'precision': precision,
2                                 'recall': recall, 'f1_score': f1_score,
3                                 'kfold_mean': kfold_mean, 'kfold_min': kfold_min, 'kfold_max': kfold_max},
4                               index = ['OnevsRest(LR)', 'OnevsRest(LSVC)'])
5 results
```

```
def get_model(n_inputs, n_outputs):
    model = Sequential()
    model.add(Dense(20, input_dim=n_inputs, kernel_initializer='he_uniform', activation='relu'))
    model.add(Dense(n_outputs, activation='sigmoid'))
    model.compile(loss='binary_crossentropy', optimizer='adam', metrics=['accuracy'])
    return model
```

```
n_inputs, n_outputs = x.shape[1], y.shape[1]
model_deep = get_model(n_inputs, n_outputs)
model_deep.fit(x_train, y_train, validation_data=(x_test, y_test), epochs=10, batch_size=64, verbose=1)
```

```
def model_add():
    inputs = Input(shape=(100,))
    x = Embedding(20000, 128)(inputs)
    x = Bidirectional(LSTM(80))(x)
    x = Dropout(0.1)(x)
    x = Dense(80, activation="relu")(x)
    x = Dropout(0.1)(x)
    outputs = Dense(6, activation="sigmoid")(x)
    model = Model(inputs=inputs, outputs=outputs)
    model.compile(loss='binary_crossentropy',
                  optimizer='adam',
                  metrics=['accuracy'])
    return model
model = model_add()
print(model.summary())
```

From the above we can see that we have tried various methods and utilized pipelines in order to achieve a robust model, so we used OneVsRestClassifier on logistic regression and linear SVM, and used deep learning models and bidirectional LSTM with embedding and achieve a better result.

- Key Metrics for success in solving problem under consideration

```

from sklearn import metrics
from sklearn.model_selection import cross_val_score
accuracy = []
precision = []
recall = []
f1_score = []
rocscore=[]
def calculate_metrics(y_test, y_pred):
    acc = metrics.accuracy_score(y_true = y_test, y_pred = y_pred)
    pre = metrics.precision_score(y_true = y_test, y_pred = y_pred,pos_label='positive',average='macro')
    rec = metrics.recall_score(y_true = y_test, y_pred = y_pred,pos_label='positive',average='macro')
    f1 = metrics.f1_score(y_true = y_test, y_pred = y_pred,pos_label='positive',average='macro')

    accuracy.append(acc)
    precision.append(pre)
    recall.append(rec)
    f1_score.append(f1)

kfold_min = []
kfold_mean = []
kfold_max = []
def calculate_kfold(estimator):
    accuracies = cross_val_score(estimator, x, y, cv = 20)
    kfold_min.append(accuracies.min())
    kfold_mean.append(accuracies.mean())
    kfold_max.append(accuracies.max())

```

From the above code snippet we can see the how we measured the metrics evaluation for the models which we used as OneVSRest classifier on logistic regression and linear SVC using pipelines and important metrics we needed to evaluate as it was multilabel classification model we need to use average as micro or macro but we used macro.

	accuracy	precision	recall	f1_score	kfold_mean	kfold_min	kfold_max
OnevsRest(LR)	0.626605	0.777604	0.294939	0.372374	0.614693	0.283600	0.943931
OnevsRest(LSVC)	0.647663	0.751523	0.387939	0.478026	0.642095	0.321208	0.951941

- Visualizations
- Malignanat





highly\_malignant



Rude



## Threat





## Abuse



## Loathe





From the above we visualization we can see that there are multiple words which are categories as multiple labels and we can see most frequent words which were used are on multiple labels, and we can also see most frequent words which were labelled as neutral.

So, the key findings and conclusion we got from the whole analysis that there are few words which are focus on the same categories as the comment start going from bad to worse, and we keep them categories in multiple labels, as only because of this our Bidirectional LSTM using embedding worked so well, as on based on few words we can classify the whole comments.

There were a lot of learning outcomes we were able to see that how efficient and less time consuming keras text processing library can clean and vectorize the comments using TFIDF, and also wanted to use all the binary relevance and adaptation algorithm, but due to memory limitation had to comment out those algorithms as kernel was continuously dying.

both local machine and googlecolab even tried 15 different times eliminating one algo at a time, just will keep working on that as I am very curious and keen to see the results of all other methods even using Naïve ByesmultinomialNB expecting a very good results, and have future work application of combining TF-IDF with sentiment features.