Anjali Singh

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LinkedIn | GitHub

SKILLS

- **Languages:** Java (Core & Advanced).
- **Technologies and Frameworks:** Spring boot, Spring MVC, REST API, Hibernate, JSP MySQL, Servlets, Git , Maven.
- **Concepts:** Object Oriented Programming(OOPs), Data Structures, Algorithms, Operating Systems.

EDUCATION

- **MCA**, AKTU – *2022–2024*   CGPA: 8.16

WORK EXPERIENCE

Technical Associate: Tech Mahindra —Sep 2024–Jan 2025
- Worked on **enterprise ServiceNow workflow customizations**, implementing business logic, validations, and integrations to support client request management.
- Collaborated with cross-functional teams to enhance system reliability, reduce request errors, and improve workflow efficiency.

PROJECTS

Smart Contact Manager Website: GitHub
- Designed and developed a secure backend web application using **Spring Boot** with role-based access control.
- Implemented **RESTful CRUD APIs** with **Hibernate (JPA)** and **MySQL** for persistent data management.
- Integrated **Spring Security** with **OAuth 2.0 login (e.g., Google/GitHub)** for secure authentication and **role-based access control**.
- Implemented file upload functionality and followed **MVC architecture** with proper entity relationships.

GSTLookup Website : GitHub
- Developed a **REST-based backend application** using **Spring Boot** to validate GST numbers by consuming external APIs.
- Implemented backend logic to fetch and process **business details** such as registration status, address, and legal name.

AI Helpdesk: GitHub
- Built an **AI-powered backend helpdesk system** using **Spring Boot** and **Spring AI** to automatically respond to user queries.
- Designed and implemented a **ticket management system** with database integration, enabling ticket creation, storage, and retrieval using **email ID**.
- Exposed **RESTful APIs** for real-time query handling and ticket tracking.

CERTIFICATES

- Virtual Web Dev Internships **– Codesoft, CodeClause**
- Participant **– National Solaris Competition.**
- Java Programming**-Beginner to Master.**
- **Presented research paper at** VPSM-ICON2024 **on cloud resource allocation**.