

BonAppetit.com

An online food delivery system.

It is a web designed primarily for efficient and easy delivery of food from various restaurants around the city. This system will allow hotels and restaurants to increase scope of business by reducing the labor cost involved. The system also allows to quickly and easily manage an online menu which customers can browse and use to place orders with just few clicks.

SCOPE:

- This food delivery system simplifies the ordering process for both customers and restaurants.
- System presents an interactive and up-to date menu with all available options in an easy to use manner.
- Customers can choose one or more items to place an order which will land in the cart.
- At the end, customer gets order confirmation details.
- The Administrator of the website will be able to act as the owner of the website managing the site with required modifications and updates as and when required.
- A restaurant owner will also have an account where he/she has specific defined functionalities.

FUNCTIONALITIES:

Following are the functionalities designed in the website:

1. About us

This feature gives a brief idea about the website and its purpose. Through this feature, one can access all the required information about the application like Copyright, Terms and Conditions, How it works etc.

2. Registration

It involves registration of Customer, Restaurant owner into the website using their email id or phone number prompting them to set a unique password for the account. After which their respective accounts get created. It will have basic details like email id, phone number, current location.

3. Login

It has 3 different kinds of Log in's available:

a) Customer log in :

Once user creates account, his/her account will contain user information which is accessible to user as follows :

- Personal information like Email id, Phone number, Location(current).
- *Order history* –
to view past orders and their relevant details.
- *Help/Support* –
user will be able to click here for help if user has any issues or queries with the order.
- *Payment Options* -
user can store his payment option details like save debit/credit card so user does not have to enter every single time a new order is made.
- *Change password* –
user will be able to change the password of his/her account here.

b) Admin log in :

Admin as the sole manager of the website will have control/access to everything that a user and a restaurant owner does with additional functionalities as follows:

- *Create Orders:*
admin will be able to create new orders for any restaurant in the menu, set prices, give an appropriate name and etc.
- *Edit Prices/Menu:*
admin can edit price of an existing item in the menu or many any necessary amendments in the menu.

- *Check Transactions:*
admin can check the order details, transaction history, generate report if required.
- *Food items report:*
admin can get a report of all the existing food items in the menu.

c) Restaurant log in:

Each restaurant serving via the website will have an account for their every day transactions with the below functionalities:

- *Check Order transactions:*
Restaurant owner/employee can check the order transactions done on their respective menu.
- *Confirm Order:*
As soon as the user places an order from a restaurant, employee of that particular restaurant will review and send confirmation to the user regarding the order.
- Notify the customer once the order is ready.
- Update the availability of the items in his/her menu for the day.

4. Filter

It filters the items based on Rating, Price range, Veg/Non- veg , Delivery time.

5. Cart

It shows the current items selected by the customer, their individual price, total amount to be paid.

6. Payment

This feature has all the payment options supported/accepted by the website like Debit card/Credit card, Cash on delivery(COD), Netbanking,Coupons.