

Authentication Timeout Issue

Issue: Authentication request times out after 30 seconds.

Steps to Reproduce:

1. Open the application authentication page.
2. Enter valid credentials.
3. Click the authenticate button.

Expected Result: Application should authenticate successfully within 5 seconds.

Actual Result: Authentication process keeps loading and times out after 30 seconds.

Severity: Critical

Root Cause: Backend authentication service is slow due to database query bottlenecks.