

Account Access Password Reset Not Working

Issue: Users are unable to reset their password during account access.

Steps to Reproduce:

1. Navigate to the account access page.
2. Click on 'Forgot Password'.
3. Enter a registered email and submit.

Expected Result: User should receive a password reset link via email.

Actual Result: No email is sent, and the user remains locked out.

Severity: Medium

Root Cause: Email service integration is not configured properly.