

Agenda

- 1. Business case scenario
- 2. Swim lane diagram
- 3. ER diagram
- 4. Table creation
- 5. SQL Queries
- 6. Stored procedures and triggers
- 7. Views
- 8. Lessons learned



Business Case Scenario: Booking a lyft

It is Saturday night after a long week of exams. Everyone is going out to celebrate the end of it. Shilpi has made plan to go bowling with her friends too. 7:30 pm, she login into her Lyft app to book a ride from Littleton street to the bowling alley on Alameda street. She enters the pick-up and drop-off locations. Payment detail is already saved on the app for her account. The app shows many ride options with their respective pickup time and price. Shilpi chooses the standard sedan option and money is automatically deducts from the card she saved on the app. 2 minutes later, she receives a text on her phone that a driver named Tom is on the way to pick her up in sedan 6TRJ244. Lyft app allows her to see the driver's picture, contact number, rating, and his real time location.

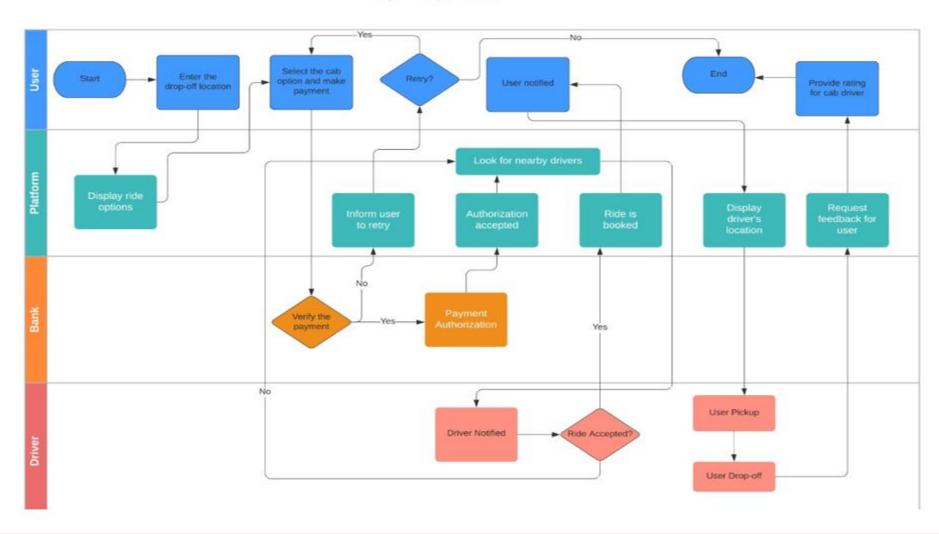
At 7:40 pm, she receives another text saying her previous ride was cancelled and her money will be refunded into the account within 24 hours. She books another ride in the same process. The new driver arrives at 7:45 pm. Shilpi gets in and she can track the ride from the app. When the car is near Alameda, she receives a notification telling her that her destination is coming up. Few minutes later, the driver drops her off and Shilpi gets notified by the app that ride is completed. Finally, Shilpi rates the driver and the ride.



Swim Lane Diagram

Lyft Swimlane

Amey Darwhekar | October 3, 2021





Entity-Relationship Diagram

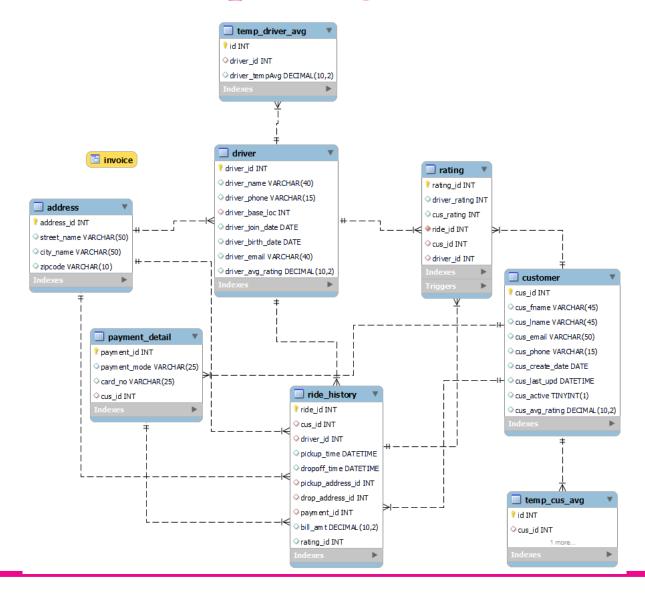




Table Creation – Customer Table

```
CREATE TABLE `customer` (
    `cus_id` int NOT NULL,
    `cus_fname` varchar(45) DEFAULT NULL,
    `cus_lname` varchar(45) DEFAULT NULL,
    `cus_email` varchar(50) DEFAULT NULL,
    `cus_phone` varchar(15) DEFAULT NULL,
    `cus_create_date` date DEFAULT NULL,
    `cus_last_upd` datetime DEFAULT NULL,
    `cus_active` tinyint(1) DEFAULT NULL,
    `cus_avg_rating` DECIMAL,
    PRIMARY KEY (`cus_id`)
-);
```

INSERT INTO customer

```
VALUES (1, 'Mary', 'Smith', 'marysm@lyftcustomer.com', '123-456-7890', '2019-01-08', '2019-05-23', true,null),
(2, 'Patricia', 'Johnson', 'patjohn@lyftcustomer.com', '456-123-7890', '2019-05-24', '2019-05-23', true,null),
(3, 'John', 'Smith', 'johnsm@lyftcustomer.com', '890-123-7890', '2008-08-07', '2019-05-23', true,null),
(4, 'Maria', 'Jones', 'mariajo@lyftcustomer.com', '765-123-7890', '2019-05-23', '2019-07-23', true,null),
(5, 'Barbara', 'Brown', 'barbarabr@lyftcustomer.com', '765-789-7890', '2020-05-23', '2019-08-23', true,null),
(6, 'Madison', 'Peter', 'maddiepeter@lyftcustomer.com', '763-123-7890', '2020-04-23', '2019-08-23', true,null),
(7, 'Daniel', 'Miller', 'danmiller@lyftcustomer.com', '765-123-8908', '2019-08-08', '2019-05-23', true,null),
(8, 'John', 'Jones', 'johnjo@lyftcustomer.com', '765-999-7890', '2019-08-08', '2019-05-23', true,null),
(9, 'Susan', 'William', 'susanwilliam@lyftcustomer.com', '503-123-7890', '2019-05-23', '2019-05-23', true,null),
(10, 'Sarah', 'Johnson', 'sarahjohnson@lyftcustomer.com', '408-099-7890', '2019-05-23', '2019-05-23', true,null),
(11, 'Susan', 'William', 'susanwilliam@lyftcustomer.com', '503-123-7890', '2019-05-23', '2019-05-23', true,null),
(12, 'Kate', 'Wilson', 'katewil@lyftcustomer.com', '503-123-3478', '2019-05-23', '2019-05-23', true,null),
(13, 'Peter', 'William', 'peterwil@lyftcustomer.com', '980-123-3462','2019-05-23', '2019-05-23', true,null),
(14, 'Andy', 'Simon', 'andysimon@lyftcustomer.com', '648-873-7890', '2019-05-23', '2019-05-23', true, null),
(15, 'Simon', 'Davis', 'simondavis@lyftcustomer.com', '503-123-3721','2019-05-23', '2019-05-23', true,null),
(16, 'Jennifer', 'Davison', 'jendav@lyftcustomer.com', '789-342-7890', '2019-05-23', '2019-05-23', true,null),
(17, 'Jacob', 'Jones', 'jjones@lyftcustomer.com', '403-988-3421', '2019-05-23', '2019-05-23', true,null),
(18, 'Tina', 'Jackson', 'tinajac@lyftcustomer.com', '203-643-3421','2019-05-23', '2019-05-23', true,null),
(19, 'Isabelle', 'Johnson', 'isabellej@lyftcustomer.com', '879-463-7890', '2019-05-23', '2019-05-23', true, null),
(20, 'Jackson', 'White', 'jackwhite@lyftcustomer.com', '404-987-3479','2019-05-23', '2019-05-23', false,null);
```



Table Creation – Address Table

INSERT INTO ADDRESS VALUES

```
(101, 'EL Camino Real', 'Santa Clara', '95050'),
(102, 'EL Camino Real', 'Santa Clara', '95051'),
(103, 'EL Camino Real', 'Santa Clara', '95052'),
(104, 'EL Camino Real', 'Santa Clara', '95053'),
(105, 'EL Camino Real', 'Santa Clara', '95054'),
(106, 'EL Camino Real', 'Santa Clara', '95055'),
(107, 'EL Camino Real', 'Santa Clara', '95056'),
(108, 'Serra Gaucha', 'Caxias do Sul', '95057'),
(109, 'Serra Gaucha', 'Caxias do Sul', '95058'),
(110, 'Serra Gaucha', 'Caxias do Sul', '95059'),
(111, 'Bay Street', 'Santa Cruz', '95060'),
(112, 'Bay Avenue', 'Santa Cruz', '95061'),
(113, 'Bay Avenue', 'Santa Cruz', '95062'),
(114, 'Bay Avenue', 'Santa Cruz', '95063'),
(115, 'Adams St', 'Monterey', '95064'),
(116, '17th Avenue', 'Santa Cruz', '95065'),
(117, '17th Avenue', 'Santa Cruz', '95066'),
(118, 'Acorn Ct', 'Scotts Valley', '95067'),
(119, 'Raymond Ave', 'San Jose', '95068'),
(120, 'Raymond Ave', 'San Jose', '95069');
```



Table Creation – Payment Detail Table

```
CREATE TABLE 'payment_detail' (
    'payment_id' int NOT NULL,
    'payment_mode' varchar(25) DEFAULT NULL,
    'card_no' varchar(25) DEFAULT NULL,
    'cus_id' int DEFAULT NULL,
    PRIMARY KEY ('payment_id'),
    KEY 'cus_id' ('cus_id'),
    CONSTRAINT 'payment_detail_ibfk_1' FOREIGN KEY ('cus_id') REFERENCES 'customer' ('cus_id')
);
```

| payment_id | payment_mode | card_no | cus_id |
|------------|--------------|---------|--------|
| 201 | debit | 5678936 | 1 |
| 202 | debit | 5678936 | 2 |
| 203 | debit | 5678936 | 12 |
| 204 | credit | 5678937 | 11 |
| 205 | credit | 5678936 | 2 |
| 206 | credit | 5678939 | 10 |
| 208 | credit | 5678941 | 17 |
| | | | |



Table Creation – Driver Table

```
CREATE TABLE 'driver' (
    'driver_id' int NOT NULL,
    'driver_name' varchar(40) DEFAULT NULL,
    'driver_phone' varchar(15) DEFAULT NULL,
    'driver_base_loc' int,
    'driver_join_date' date DEFAULT NULL,
    'driver_birth_date' date DEFAULT NULL,
    'driver_email' varchar(40) DEFAULT NULL,
    'driver_avg_rating' DECIMAL,
    PRIMARY KEY ('driver_id'),
    CONSTRAINT 'drive_history_ibfk_1' FOREIGN KEY ('driver_base_loc')
    REFERENCES 'address' ('address_id')
);
```

```
Insert into driver
      values (1000, 'daniel', '987-654-3211',111, '2001-01-01', '1995-01-20', 'daniel1123@lyft.com',null),
      (1001, 'johnson', '887-654-3211', 115, '2002-01-02', '1994-01-21', 'johnson123@lyft.com', null),
      (1002, 'peter', '787-654-3211', 101, '2003-01-03', '1993-01-22', 'peter123@lyft.com', null),
      (1003, 'Hailey', '687-654-3211', 101, '2001-01-04', '1992-01-23', 'hailey123@lyft.com', null),
      (1004, 'charlieputh', '587-654-3211', 105, '2001-01-20', '1991-01-24', 'charlieputh123@lyft.com', null),
      (1005, 'brian', '487-654-3211', 110, '2004-01-23', '1990-01-25', 'brian123@lyft.com', null),
      (1006, 'Sameer', '387-654-3211', 111, '2005-01-21', '1989-01-26', 'sameer123@lyft.com', null),
      (1007, 'Faizal', '678-984-3211', 111, '2012-01-22', '1989-01-26', 'faizal123@lyft.com', null),
      (1008, 'Sampath', '888-876-3211', 102, '2012-01-22', '1989-01-26', 'sampath123@lyft.com', null),
      (1009, 'Rachel', '987-444-3211',103, '2012-01-24', '1989-01-26', 'Rachel123@lyft.com', null),
      (1010, 'Roches', '678-633-3211',104, '2012-01-25', '1989-01-26', 'Roches123@lyft.com', null);
                                          Edit: 🔏 🖶 🖶 Export/Import: 🙀 🌄 Wrap Cell Content: 🏗
                      driver phone
                                   driver base loc driver join date
                                                                 driver_birth_date
                                                                                 driver email
                                                                                                        driver_avg_rating
                     987-654-3211 111
                                                  2001-01-01
                                                                 1995-01-20
                                                                                 daniel123@lyft.com
         daniel
1001
         iohnson
                     887-654-3211 115
                                                  2002-01-02
                                                                 1994-01-21
                                                                                 johnson 123@lyft.com
                                                                 1993-01-22
                                                                                 peter 123@lyft.com
1002
         peter
                     787-654-3211 101
                                                  2003-01-03
1003
                                                  2001-01-04
                                                                 1992-01-23
                                                                                 hailey123@lyft.com
                     687-654-3211 101
                                                                                 charlieputh 123@lyft.com
         charlieputh
                     587-654-3211 105
                                                  2001-01-20
                                                                 1991-01-24
                                                                                                       NULL
                     487-654-3211 110
                                                  2004-01-23
                                                                 1990-01-25
                                                                                 brian 123@lyft.com
```



Table Creation – Ride History Table

```
CREATE TABLE 'ride history' (
     'ride id' INT NOT NULL,
     'cus_id' INT DEFAULT NULL,
     'driver id' INT DEFAULT NULL.
     'pickup_time' DATETIME DEFAULT NULL,
     'dropoff_time' DATETIME DEFAULT NULL,
     'pickup_address_id' INT DEFAULT NULL,
     'drop address id' INT DEFAULT NULL,
     payment id INT DEFAULT NULL,
     'bill_amt' DECIMAL(10 , 2 ) DEFAULT NULL,
     'rating_id' int DEFAULT NULL,
    PRIMARY KEY ('ride_id'),
    KEY 'cus id' ('cus id'),
    KEY 'driver_id' ('driver_id'),
    KEY 'payment_id' ('payment_id'),
    KEY 'pickup address id' ('pickup address id'),
    KEY 'drop_address_id' ('drop_address_id'),
    CONSTRAINT 'ride_history_ibfk_1' FOREIGN KEY ('cus_id')
        REFERENCES 'customer' ('cus_id'),
    CONSTRAINT 'ride_history_ibfk_2' FOREIGN KEY ('driver_id')
        REFERENCES 'driver' ('driver id'),
    CONSTRAINT 'ride_history_ibfk_3' FOREIGN KEY ('payment_id')
        REFERENCES 'payment_detail' ('payment_id'),
    CONSTRAINT 'ride_history_ibfk_4' FOREIGN KEY ('pickup_address_
        REFERENCES 'address' ('address_id'),
    CONSTRAINT 'ride_history_ibfk_5' FOREIGN KEY ('drop_address_id
        REFERENCES 'address' ('address_id')
```

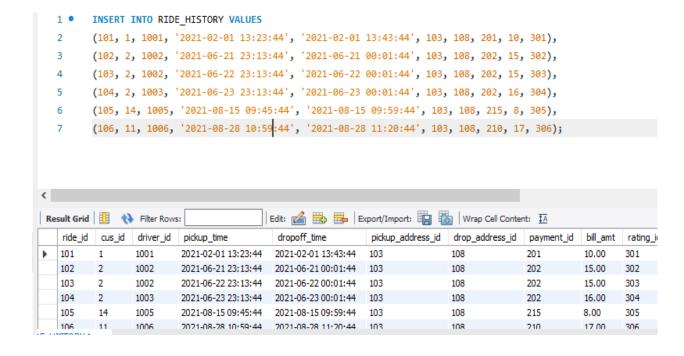




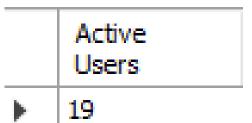
Table Creation – Rating Table

```
CREATE TABLE `rating` (
   `rating id` INT PRIMARY KEY NOT NULL,
    `driver rating` INT,
   `cus rating` INT,
   `ride id` INT NOT NULL,
    `cus id` INT DEFAULT NULL,
   `driver id` INT DEFAULT NULL,
   KEY `ride_id` (`ride_id`),
   KEY `cus id` (`cus id`),
   KEY `driver_id` (`driver_id`),
   CONSTRAINT `rating fk1` FOREIGN KEY (`ride id`)
        REFERENCES `ride history` (`ride id`),
   CONSTRAINT `rating fk2` FOREIGN KEY (`cus id`)
        REFERENCES `customer` (`cus id`),
   CONSTRAINT `rating_fk3` FOREIGN KEY (`driver_id`)
        REFERENCES `driver` (`driver id`)
);
```

```
INSERT INTO rating VALUES
 (307, 5, 5, 107,4, 1006),
 (308, 4, 4, 108, 4, 1006),
 (310, 3, 3,110, 10, 1007),
 (312, 4, 5, 112, 11, 1008),
 (313, 5, 4, 113, 19, 1008),
 (316, 5, 5, 116, 17, 1010),
 (317, 5, 4,117, 16, 1010),
(318, 3, 1,118, 16, 1010),
 (319, 4, 5, 119, 16, 1004),
 (320, 4, 5, 120, 16, 1004);
```



```
#Query 1:- Counting how many customers are active right now?
select count(*) as "Active Users"
from customer
where cus_active = 1;
```





```
#Query 2:- How many drivers are working with lyft for more than 3 years?
  9
 10 •
         select driver_name, driver_join_date
         from driver
11
12
         where year(driver_join_date)<"2018";</pre>
13
                                            Export: Wrap Cell Content: TA
Result Grid
              Filter Rows:
   driver_name
               driver_join_date
  daniel
              2001-01-01
              2002-01-02
  johnson
              2003-01-03
  peter
              2001-01-04
  Hailey
  charlieputh
              2001-01-20
```



```
#Query 3A:- Finding out top 5 drivers with highest average rating.
select driver_id, driver_name, driver_avg_rating
from driver
order by driver_avg_rating desc
limit 3;

#Query 3B:- Finding the 3 highest rated customers.
select cus_id, CONCAT(cus_fname ,' ', cus_lname) AS 'Customer Name', cus_avg_rating
from customer
order by cus_avg_rating desc
limit 3;
```

| driver_id | driver_name | driver_avg_rating |
|-----------|-------------|-------------------|
| 1001 | johnson | 5.00 |
| 1002 | peter | 5.00 |
| 1006 | Sameer | 4.50 |
| NULL | NULL | NULL |

| cus_id | Customer Name | cus_avg_rating |
|--------|------------------|----------------|
| 11 | Susan William | 5.00 |
| 17 | Jacob Jones | 5.00 |
| 4 | Maria Jones | 4.50 |



```
#Query 4:- Finding out total number of rides for each driver.
   SELECT
       driver.driver_id,
       driver.driver_name,
       COUNT(ride_history.ride_id) AS 'Total no of Rides'
   FROM
       driver
           RIGHT JOIN
       ride_history ON driver.driver_id = ride_history.driver_id
   GROUP BY driver_id;
                                           Export: Wrap Cell Content: 1A
Result Grid
              Filter Rows:
                        Total no of
            driver_name
   driver_id
                        Rides
  1001
           johnson
  1002
           peter
           Hailey
  1003
  1005
           brian
```



```
#Query 5:- Finding out which city has the highest number of ride bookings.
38
39
40 •
        select address.city name, count(address id) AS 'Number of rides'
        from address
41
        join ride_history
42
        on address.address id = ride history.pickup address id
43
44
        Group by address.city_name
45
        order by count(address id) desc;
                                           Export: Wrap Cell Content: IA
Result Grid
              Filter Rows:
               Number_of_rides
  city_name
  Santa Clara
  Caxias do Sul
              3
  San Jose
  Monterey
              1
  Santa Cruz
               1
  Scotts Valley
              1
```



Calculating average ratings

```
-- create temp tables
CREATE TABLE temp_cus_avg
  id INT(11) NOT NULL AUTO INCREMENT,
  cus id int,
  cus_tempAvg decimal(10,2),
  primary key (id),
  CONSTRAINT tempCus_fk FOREIGN KEY (cus_id)
        REFERENCES customer (cus id)
);
CREATE TABLE temp driver avg
  id INT(11) NOT NULL AUTO_INCREMENT,
  driver_id int,
  driver tempAvg decimal(10,2),
  primary key (id),
  CONSTRAINT tempDriv_fk FOREIGN KEY (driver_id)
        REFERENCES driver (driver id)
);
insert into temp_cus_avg(id) values (1);
insert into temp driver avg(id) values (1);
describe rating;
```

```
-- stored procedure to calculate customer average ratings
DELIMITER $$
CREATE PROCEDURE calculate cus avg(id int)
begin
delete from temp_cus_avg;
insert into temp cus avg (cus id, cus tempavg) values (
(select avg(r.cus rating)
    from rating r where r.cus_id = id)
);
UPDATE customer c
        INNER JOIN
    temp_cus_avg t ON c.cus_id = t.cus_id
SET
    c.cus_avg_rating = t.cus_tempAvg
WHERE
    c.cus id = id;
end $$
DELIMITER ;
```



```
-- stored procedure to calculate driver average ratings
DELIMITER $$
CREATE PROCEDURE calculate driver avg(id int)
begin
delete from temp driver avg;
insert into temp driver avg (driver id, driver tempavg) values (
(select avg(r.driver rating)
   from rating r where r.driver id = id)
);
UPDATE driver d
       INNER JOIN
    temp driver avg t ON d.driver id = t.driver id
    d.driver avg rating = t.driver tempAvg
WHERE
   d.driver id = id;
end $$
DELIMITER ;
       -- trigger for both
       DELIMITER $$
       CREATE
           TRIGGER update avg rating
        after INSERT ON rating FOR EACH ROW
    ⊖ begin
           call calculate_cus_avg(new.cus_id) ;
           call calculate driver avg(new.driver id);
           end $$
           DELIMITER ;
```

SQL Stored Procedure

```
#Stored procedure for finding number of drivers in a particular location

DELIMITER //

CREATE PROCEDURE Calculate_count(id int)

begin

select d.driver_base_loc as 'Address ID', concat(a.street_name, ' ', a.city_name, ' ', a.zipcode) as 'Address' ,count(d.driver_id) as 'Number of drivers'

from driver d

left join address a on d.driver_base_loc = a.address_id

where driver_base_loc = id

group by d.driver_base_loc;

END //

DELIMITER;

call Calculate_count(101);
```



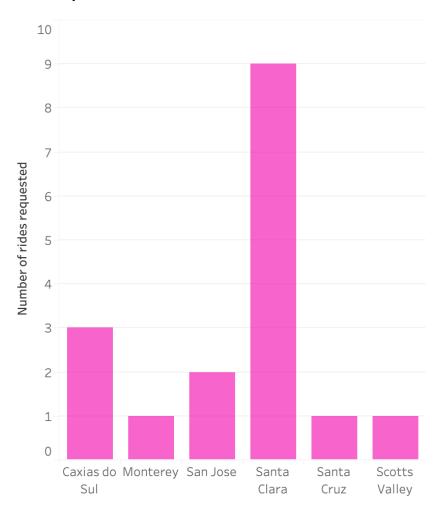
SQL Views

```
#View:- this is a view.. tried to create an invoice which includes customer name, driver name, ride time, bill amount.
  2 •
         CREATE VIEW INVOICE AS
               SELECT ride_history.ride_id AS 'Ride Id', Date(ride_history.pickup_time) AS 'Date',
  3
                  CONCAT(customer.cus_fname, ' ', customer.cus_lname) As 'Customer Name',
                  driver_driver_name As 'Driver Name' ,TIMEDIFF(dropoff_time, pickup_time) AS 'Ride duration',ride_history.bill_amt AS 'Total Bill'
              FROM ride history
              Join customer
              On customer.cus_id = ride_history.cus_id
  9
              Join driver
              On driver.driver_id = ride_history.driver_id;
 10
 11
 12 •
                  Select * from INVOICE;
                                              Export: Wrap Cell Content: IA
Result Grid Filter Rows:
                                                    Ride
                                                                 Total
                       Customer
                                       Driver
   Ride Id Date
                       Name
                                       Name
                                                    duration
                       Mary Smith
                                       iohnson
   101
           2021-10-01
                                                   00:20:00
                                                                10.00
   102
           2021-06-21
                      Patricia Johnson
                                      peter
                                                   00:27:00
                                                                15.00
   107
                       John Smith
                                                   00:49:00
                                                                22.00
           2021-10-02
                                       peter
   112
           2021-09-09
                      Madison Peter
                                                   00:25:00
                                                                27.00
                                      peter
   103
           2021-07-28
                      John Smith
                                      Hailey
                                                   00:27:00
                                                                12.00
                                                   00:20:00
   110
           2021-09-18
                      John Jones
                                      Hailey
                                                                9.00
   113
           2021-10-03
                      Daniel Miller
                                      Hailey
                                                   00:14:00
                                                                12.00
   118
           2021-06-24
                      Jennifer Davison
                                      Hailey
                                                   00:48:00
                                                                34.00
                      Jacob Jones
                                                   00:10:00
                                                                14.00
   120
           2021-07-07
                                       Hailey
                      Barbara Brown
                                                   00:49:00
                                                                13.00
           2021-06-26
                                      charlieputh
   108
           2021-09-07
                      Jennifer Davison
                                      charlieputh
                                                   00:21:00
                                                                8.00
                      Cueso William
           2021 07 10
                                       charlianuth
                                                   00.46.00
                                                                21.00
```

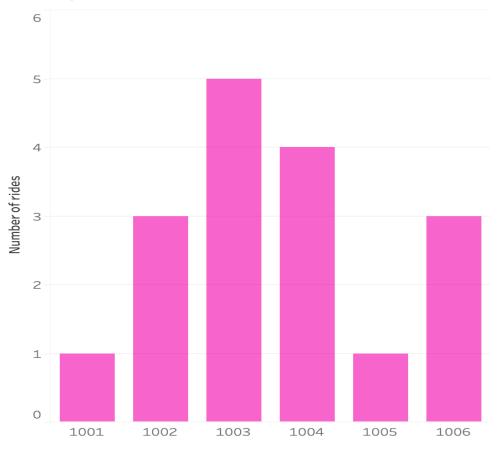


Visualization-Rides

City wise ride distribution



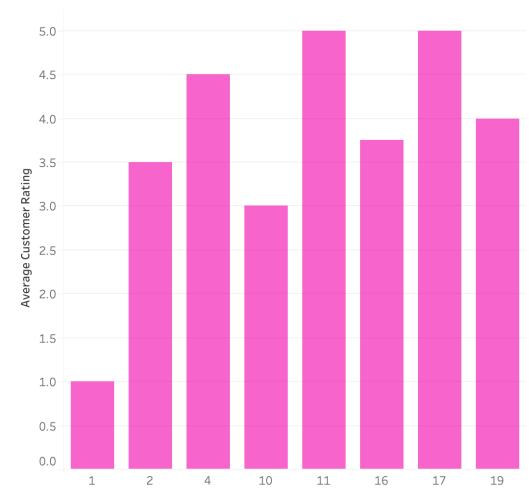
Rides per driver



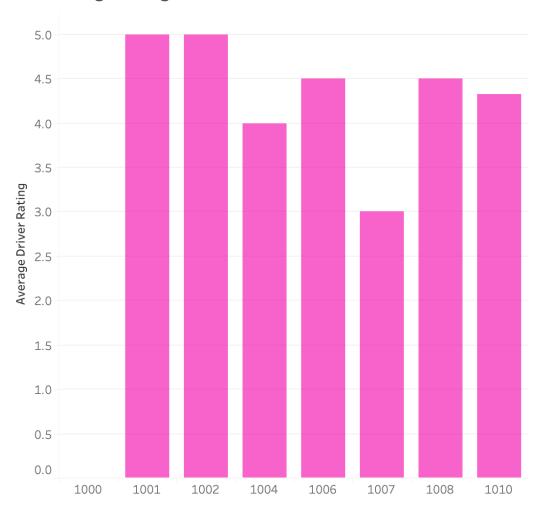


Visualization





Driver Avg Rating





Lessons learned and conclusion



Thank You

